

ARM Electronics Warranty and Return Policy

Warranty

ARM Electronics will repair or replace (*at our option*), without charge, any product proven defective in material or workmanship for a period of twelve months after shipment from ARM Electronics or authorized distributor.

Damage caused by reason of misuse, negligence, alteration, normal wear, or accident are not covered under this warranty.

ARM Electronics assumes no risk and shall not be subject to liability for damages or loss resulting from the specific use or application made of products.

Recording Devices

- Stand Alone DVR's, Mobile DVR's, Digital Input Cards & Time Lapse VCR's (*1 year*)
- PCDVR's (*1 year repair or replace*)

Speed Domes

- Indoor & Outdoor Speed Domes (*1 year*)
- Speed Dome Accessories (*1 year*) some restrictions apply.

Cameras

- Box, Bullet, Board, Dome cameras (*2 year*)
- Bullet/Dome Cameras with IR, Covert cameras (*1 year*)

Monitors

- CRT & LCD Monitors (*1 year*)

Peripheral Devices

- Multiplexers, Switchers, Quads (*1 year*)
- IR Illuminators, Wireless devices (*1 year*)
- Lenses, Housings, Mounts, Lockboxes (*2 year*)
- Baluns, Video Transmitters, Rear view systems (*1 year*)

Accessories

- Power supplies, Amplifiers, Distributors, Modulators, Converters (*1 year*)

Returns

An authorization for return must be obtained from ARM Electronics or an authorized distributor prior to return. All returns or repairs must be returned back to ARM Electronics through original authorized distributor unless purchased directly from ARM Electronics. All returned product should include an RA number, original invoice number, and a description or reason for return included with product.