

Quick Start Guide & Manual



16 Channel 12MP NVR NVR-ELE16-16P-AI



MOBILE APPS

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FOR ANDRIOD AND IOS



FREE TECH SUPPORT

FAST SERVICE SUPPORT

Quick Start Guide

Foreword

General

This quick start guide (hereinafter referred to be "the Manual") introduces the functions and operations of the AI NVR device (hereinafter referred to be "the Device").

Safety Instructions

The following categorized signal words with defined meaning might appear in the Manual.

Signal Words	Meaning
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
 ELECTRICITY	Indicates dangerous high voltage. Take care to avoid coming into contact with electricity.
 LASER BEAM	Indicates a laser radiation hazard. Take care to avoid exposure to a laser beam.
 ESD	Electrostatic Sensitive Devices. Indicates a device that is sensitive to electrostatic discharge.
 TIPS	Provides methods to help you solve a problem or save you time.
 NOTE	Provides additional information as the emphasis and supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.0.0	First release.	July 2019

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures including but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

About the Manual

- The Manual is for reference only. If there is inconsistency between the Manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the Manual.
- The Manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the Manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the Manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the Manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

Important Safeguards and Warnings

The following description is the correct application method of the Device. Read the Manual carefully before use to prevent danger and property loss. Strictly conform to the Manual during application and keep it properly after reading.

Operating Requirement

- Install the POE front-end device indoors.
- The device does not support wall mount.
- Do not place and install the device in an area exposed to direct sunlight or near heat generating device.
- Do not install the device in a humid, dusty or fuliginous area.
- Keep its horizontal installation, or install it at stable places, and prevent it from falling.
- Do not drip or splash liquids onto the device; don't put on the device anything filled with liquids, in order to prevent liquids from flowing into the device.
- Install the device at well-ventilated places; don't block its ventilation opening.
- Use the device only within rated input and output range.
- Don't dismantle the device arbitrarily.
- Transport, use and store the device within allowed humidity and temperature range.

Power Requirement

- Make sure to use the designated battery type. Otherwise there might be explosion risk.
- Make sure to use batteries according to requirements. Otherwise, it may result in fire, explosion or burning risks of batteries!
- To replace batteries, only the same type of batteries can be used.
- Make sure to dispose the exhausted batteries according to the instructions.
- The product shall use electric wires (power wires) recommended by this area, which shall be used within its rated specification.
- Make sure to use standard power adapter matched with this Device. Otherwise, the user shall undertake resulting personnel injuries or Device damages.
- Use power supply that meets SELV (safety extra low voltage) requirements, and supply power with rated voltage that conforms to Limited Power Source in IEC60950-1. For specific power supply requirements, please refer to device labels.
- Products with category I structure shall be connected to grid power output socket, which is equipped with protective grounding.
- Appliance coupler is a disconnecting Device. During normal use, please keep an angle that facilitates operation.

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1 Installing the Device

1.1 Checking the Components

When you receive the Device, please check against the following checking list. If any of the items are missing or damaged, contact the local retailer or after-sales engineer immediately.

Sequence	Checking items		Requirement
1	Package	Appearance	No obvious damage.
		Packing materials	No broken or distorted positions that could be caused by hit.
		Accessories	No missing.
2	Labels	Labels on the Device	• Device model conforms to the purchase order. • Not torn up.  Do not tear up or throw away the labels; otherwise the warranty services are not ensured. You need to provide the serial number of the product when you call the after-sales service.
3	Device	Appearance	No obvious damage.
		Data cables, power cables, fan cables, mainboard	 No connection loose. If there is any loose, please contact the company after-sales service in time.

1.2 Installing HDD

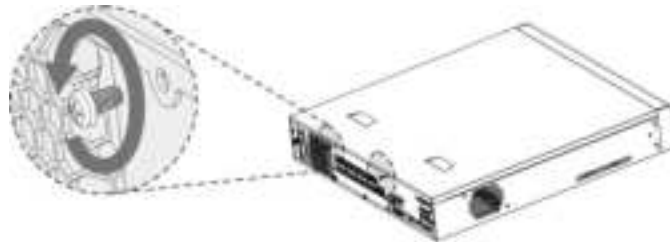
For the first time installation, check whether the HDD has been installed or not. We recommend to use HDD of enterprise level or surveillance level. It is not recommended to use PC HDD.



- Shut off the power before you replace the HDD.
- Different models have different HDD numbers. The actual product shall govern.

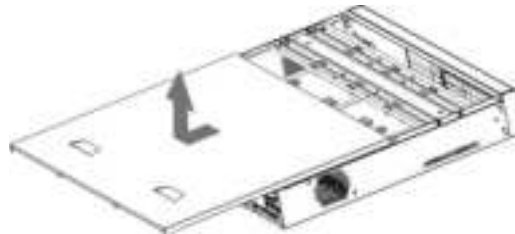
Step 1 Remove the fixing screws on the rear panel of the device.

Figure 1-1 Remove the screws



Step 2 Remove the case cover along the direction shown in the following arrow.

Figure 1-2 Remove case cover



Step 3 Remove the screws on the sides of HDD bracket to take out the bracket.

- 1.5U device has one HDD bracket. For the way to remove the bracket, see Figure 1-3.
- 2U device has two HDD brackets. For the way to remove the brackets, see Figure 1-4.

Figure 1-3 Remove HDD bracket (1.5U)

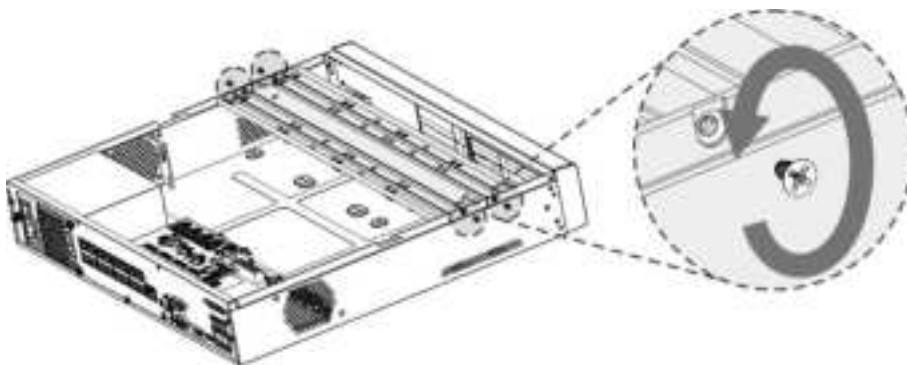
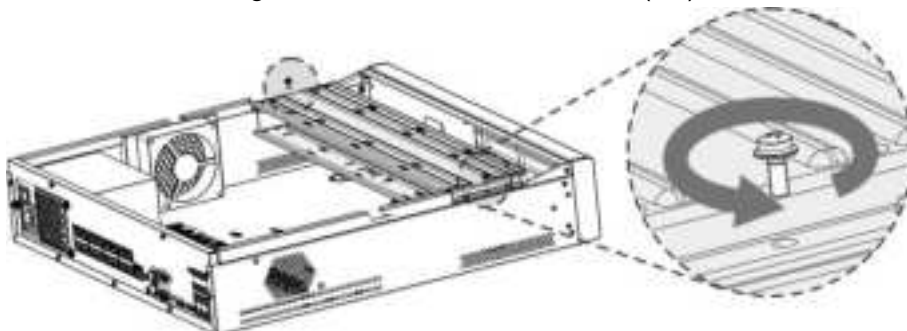
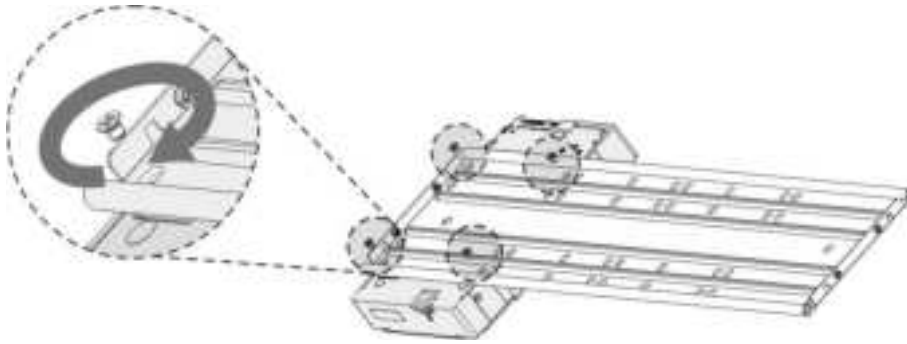


Figure 1-4 Remove HDD bracket (2U)



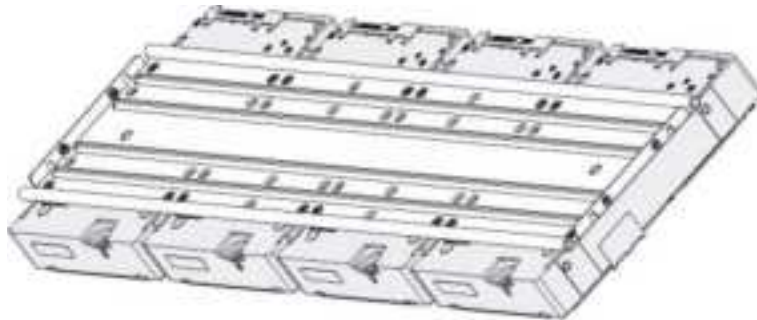
Step 4 Match the four screw holes on the HDD with the four holes on the bracket and then fasten the screws. The HDD is fixed to the bracket.

Figure 1-5 Fix the HDD (1)



Step 5 Refer to Step 4 to install other HDDs.

Figure 1-6 Fix the HDD (2)



Step 6 Lock the two HDD brackets.



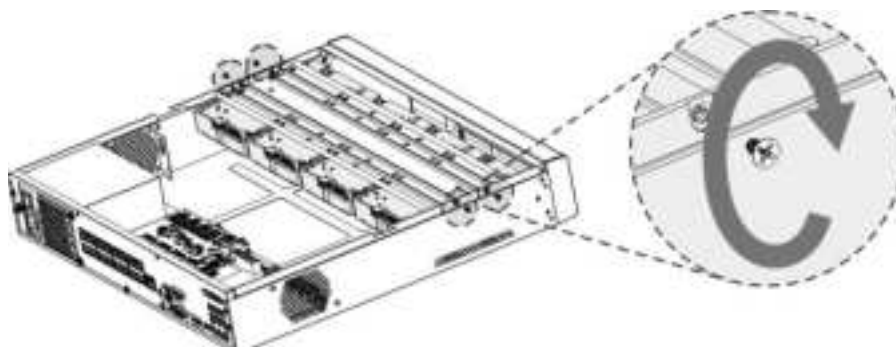
This step is required for 2U devices only.

Figure 1-7 Lock two HDD brackets



Step 7 Place the bracket to the Device and then fasten the screws on the sides of the bracket.

Figure 1-8 Fasten HDD bracket

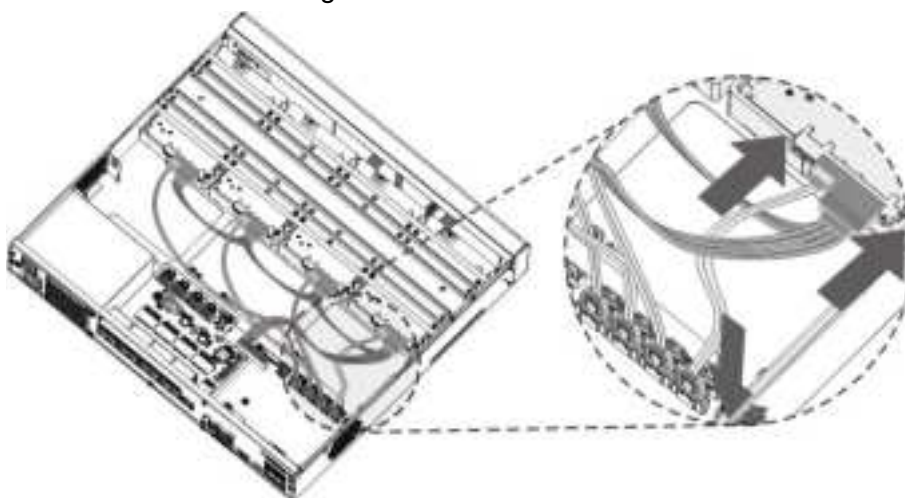


Step 8 Connect the HDD data cable and power cable to the Device.



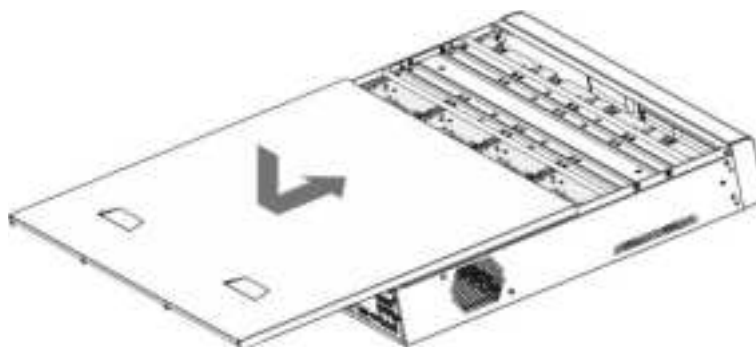
Figure 1-9 is for reference only. The actual product shall govern.

Figure 1-9 Connect cables



Step 9 Put back the cover and fasten the screws on the rear panel to complete the installation.

Figure 1-10 Complete installation



2 Device Structure

2.1 Front Panel



The following figure is for reference only. For details, see *User's Manual*.

Figure 2-1 Front panel

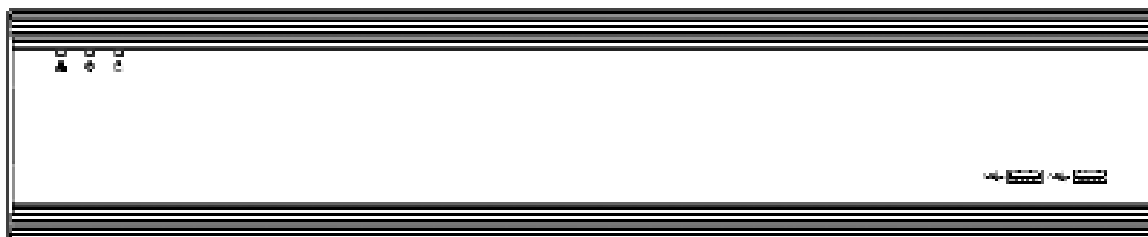


Table 2-1 Description of front panel functions

Icon	Name	Function
	Network status indicator	- The indicator is off when the network is normal. - The indicator glows blue when the network is abnormal.
	Power status indicator	The indicator glows blue when the power supply is normal.
	System status indicator	The indicator glows when the Device is running properly. The indicator is off when the Device is in malfunction.
	USB port	Connect to external devices such as USB storage device and mouse.

2.2 Rear Panel



The following figure is for reference only. For details, see *User's Manual*.

Figure 2-2 Rear panel

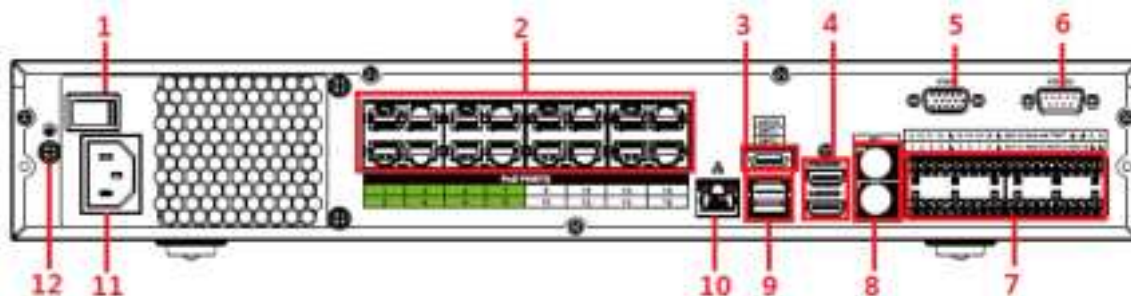


Table 2-2 Description of rear panel functions

No.	Port Name	Function
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No.	Port Name	Function
1	Power button	Turns on/off the NVR.
2	PoE port	Built-in switch. It can provide power for IPC. 16 PoE ports: 1-8 are ePoE ports (support 300m @ 100M. 800m @ 10M). 9-16 are regular PoE ports. - Device with 16 PoEs supports 150W total power.
3	eSATA port	External SATA port. It can connect device with SATA port. You need to jump the HDD when there is peripherally connected HDD.
4	HDMI port	High definition audio and video signal output port. It transmits uncompressed high definition video and multiple-channel audio data to displays with HDMI port. The two HDMI ports support 2-channel high definition HDMI output of different sources.
5	VGA port	VGA video output port. Output analog video signal. It can connect to the monitor to view analog video.
6	RS-232 port	It is for general COM debugging to configure IP address and transfer transparent COM data.
7	Alarm input port (1-16)	- There are four groups: 1-4, 5-8, 9-12 and 13-16. They receive signals from external alarm source. Alarm input includes two types; NO (normal open) and NC (normal close). - When your alarm input device is using external power, make sure the device and the NVR have the same GND.
	Alarm output port (NO1-NO5, C1-C5, NC5)	- Five groups of alarm output ports (Group 1: NO1-C1, Group 2: NO2-C2, Group 3: NO3-C3, Group 4: NO4-C4, Group 5: NO5, C5, NC5). Output alarm signal to the external alarm device. Make sure power supply is available for the external alarm device. - NO: Normal open alarm output port. - C: Alarm output public end. - NC: Normal close alarm output port.
		GND. Alarm input ground port.
	RS-485 port (A, B)	- RS-485_A port. Control cable A of the 485 device. It connects external devices such as speed dome and PTZ. - RS-485_B port. Control cable B of the 485 device. It connects external devices such as speed dome and PTZ.
	CTRL	Controllable 12V power output. It is to control the on-off alarm relay output. It can be used to control the device alarm output. At the same time, it can also be used as the power input source of some devices such as alarm detector.
		+12V power output port. It can provide power to some peripheral devices such as camera and alarm device. Make

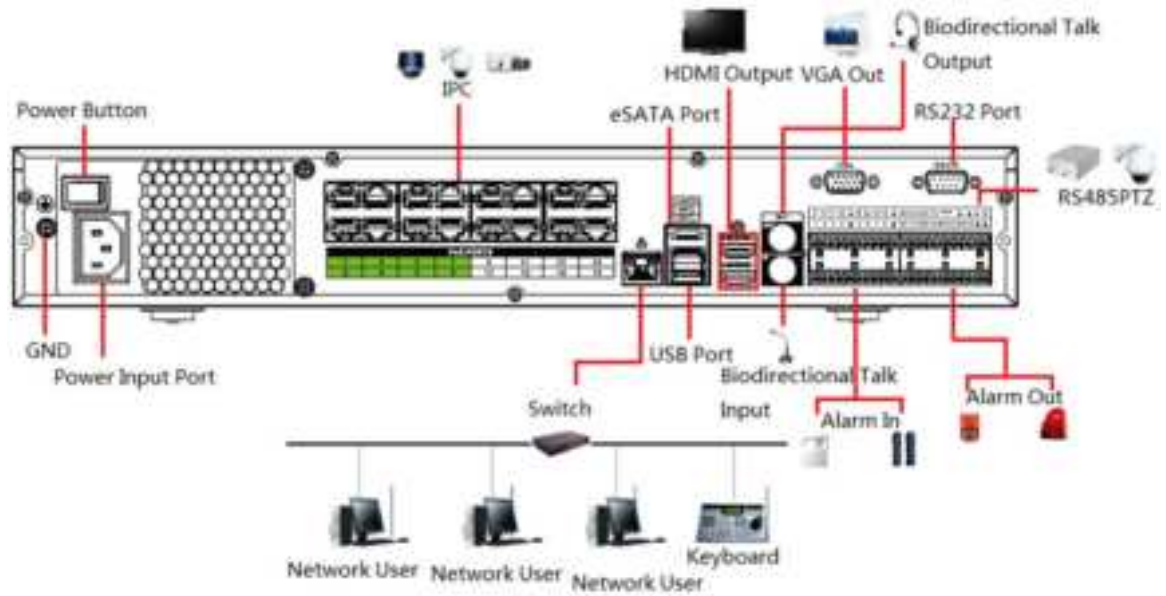
No.	Port Name	Function
		sure the power supply of peripheral device shall be below 1A.
8	MIC IN	Bidirectional talk input port. It is to receive analog audio signal from devices such as microphone, sound pickup.
	MIC OUT	Audio output port. It is to output analog audio signal to devices such as sound box. • Bidirectional talk output. • Audio output on 1-window video monitor. • Audio output on 1-window video playback.
9	USB port	USB3.0 port. Connect to devices such as mouse, USB storage device and USB burner.
10	Network port	10M/100M/1000Mbps self-adaptive Ethernet port. Connect to the network cable.
11	Power input port	Input power.
12		GND.

3 Connection



The following figure is for reference only. For details, see *User's Manual*.

Figure 3-1 Connection



4 Local Operations



Slight difference might be found on the interfaces of different models. Following figures are for reference only. The actual product shall govern.

4.1 Booting Up



Before the boot up, make sure the following items:

- The rated input voltage shall match with the device power requirement. Make sure the power wire connection is ready and then turn on the power button.
- For device security, connect the Device to the power adapter first and then connect it to the power socket.
- Always use the stable current. It is recommended to use UPS.

Connect the Device to the monitor, plug into the power socket, and then press the power button to boot up the Device.

4.2 Initializing the Device

When booting up for the first time, you need to configure the password information for **admin** (by default). To guarantee device security, keep the login password for admin properly and modify it regularly.

Step 1 Turn on the Device.

The **Device Initialization** interface is displayed. See Figure 4-1.

Figure 4-1 Enter password

The screenshot shows the 'Device Initialization' window with three steps: 1. Enter Password, 2. Unlock Pattern, and 3. Password Protection. The first step is active. It displays a 'User' field with 'admin' and a 'Password' field with masked characters. A progress bar is shown below the password field. To the right, a text box provides password requirements: 'Use a password that has 8 to 32 characters; it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them (please do not use special symbols like " " ; : &)'. There are also fields for 'Conf...' and 'Pro...'. A 'Next' button is at the bottom right.

Step 2 Configure the password information for admin. For details, see Table 4-1.

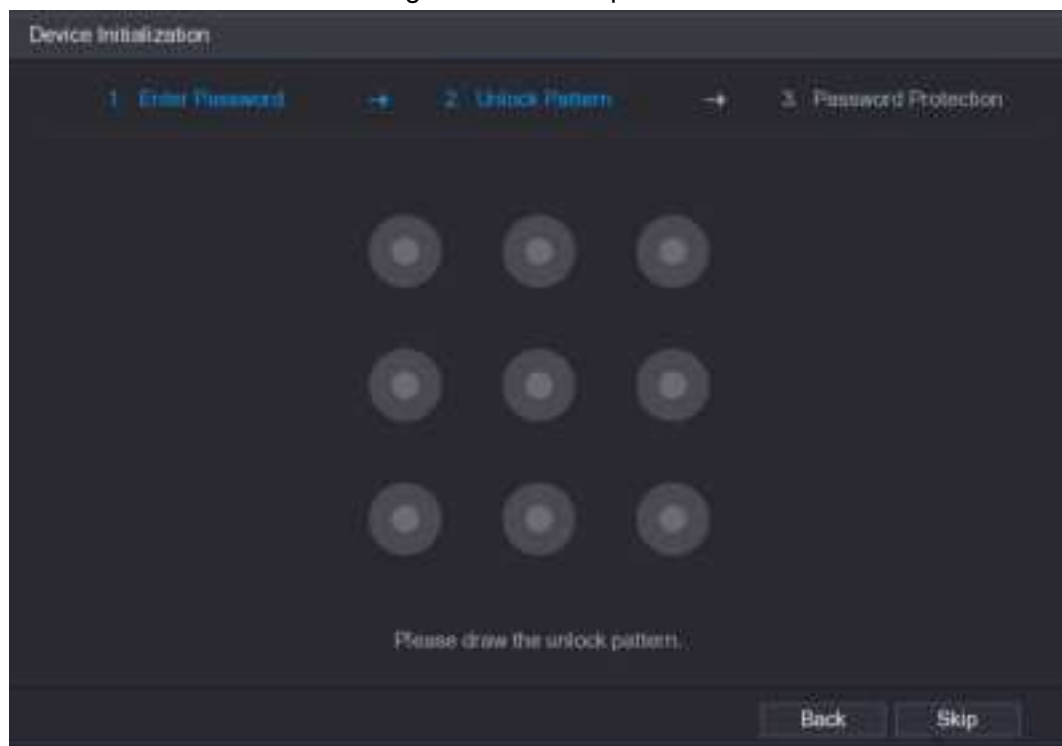
Table 4-1 Password information description

Parameter	Description
User	By default, the user is admin .
Password	In the Password box, enter the password for admin.
Confirm Password	The new password can be set from 8 characters through 32 characters and contain at least two types from number, letter and special characters (excluding "", "", ";", ":" and "&").
Prompt Question	In the Prompt Question box, enter the information that can remind you of the password.  On the login interface, click  , the prompt will display to help you find back the password.

Step 3 Click **Next**.

The **Unlock Pattern** setting interface is displayed. See Figure 4-2.

Figure 4-2 Unlock pattern



Step 4 Draw an unlock pattern.

After setting unlock pattern, the **Password Protection** setting interface is displayed. See Figure 4-3.



- Once you have configured the unlock pattern, the system will require the unlock pattern as the default login method. If you skip this setting, enter the password for login.
- If you do not want to configure the unlock pattern, click **Skip**.

Figure 4-3 Password protection

Step 5 Configure the protection parameters for password. For details, see Table 4-2.



- After configuration, if you forgot the password for admin user, you can reset the password through the reserved email address or security questions. For details about resetting the password, see *User's Manual*.
- If you do not want to configure the settings, disable the email address and security questions functions on the interface.

Table 4-2 Password protection parameter description

Password Protection Mode	Description
Email Address	Enter the reserved email address. In the Email Address box, enter an email address for password reset. In case you forgot password, enter the security code that you will get from this reserved email address to reset the password of admin.
Security Questions	Configure the security questions and answers. In case you forgot password, entering the answers to the questions can make you reset the password.
If you want to configure the email or security questions function later or you want to change the configurations, select Main Menu > ACCOUNT > USER.	

Step 6 Click **OK** to complete the settings.

The **Startup Wizard** interface is displayed. For details, see "4.4 Startup Wizard."

4.3 Resetting Password

If you forgot the admin password, you can reset the password by the following ways:

- When the password reset function is enabled, you can scan the QR code on the local interface to reset the password.
- When the password reset function is disabled, there are two situations:
 - ◇ If you configured security questions, you can reset the password by the security questions.
 - ◇ If you did not configure the security questions, you can only use the reset button on the mainboard to restore the Device to factory default.



Reset button is for some series product only.

Step 1 Click  on the login interface.

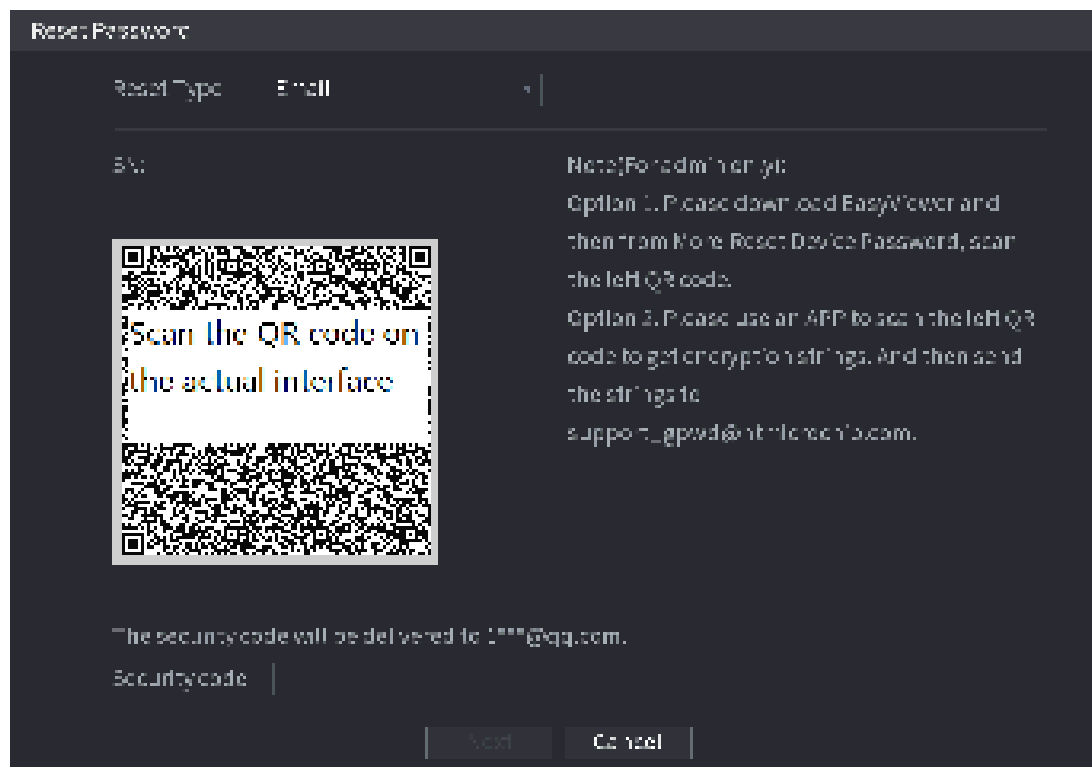
- If you have configured the reserved email, the system displays as Figure 4-4.
- If you have not configured the reserved email, the system displays the interface to enter the email. After email setting, click **Next** and the system displays as Figure 4-4.



On the unlock pattern interface, click **Forgot Password** to switch to the password login

interface, and then click .

Figure 4-4 Reset password (1)



Step 2 Reset login password.

- Email
In Figure 4-4, follow the prompts on the interface to scan the QR code, and then enter the security code you get via the assigned email.



- For the same QR code, you can scan max twice to get two security codes.
Refresh the QR code if you want to get security code again.

- The security code in your email is only valid for 24 hours.
- Security questions
In Figure 4-4, in the **Reset Type** drop-down list, select security question. The security question interface is displayed. See Figure 4-5. Enter the preset correct answers in the text boxes.

Figure 4-5 Reset password (2)

The screenshot shows a 'Reset Password' window with a dark background. At the top, there's a title bar. Below it, a 'Reset Type' dropdown menu is set to 'Security Questions'. There are three question-and-answer pairs. Each question is displayed in a dropdown menu, and below it is a text box for the answer. The questions are: 'Question 1: What is your favorite color?', 'Question 2: What was the first name of your first boss?', and 'Question 3: What is the name of your favorite team?'. At the bottom right, there are two buttons: 'Next' and 'Cancel'.

Step 3 Click **Next** and enter the new password and confirm it.



The password can be set from 8 characters through 32 characters and contain at least two types from number, letter and special character (excluding "", "", ";", ":" and "&"). It is recommended to set a password of high security according to the prompt.

Step 4 Click **OK** to complete the settings.

4.4 Startup Wizard

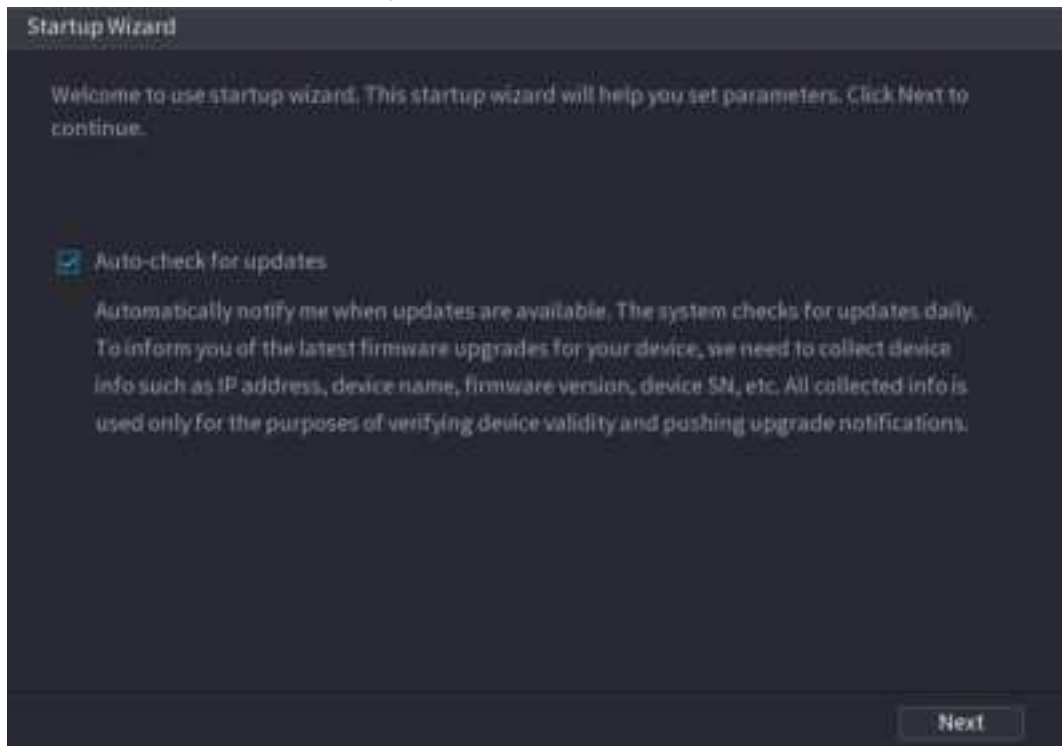
Step 1 Turn on the NVR device.

The **Startup Wizard** interface is displayed. See Figure 4-6.



- Once the power is off during the quick setting process, you need to go through the startup wizard again when the Device boots up next time.
- After completing all items on the startup wizard, the startup wizard automatically hides when the Device boots up next time.

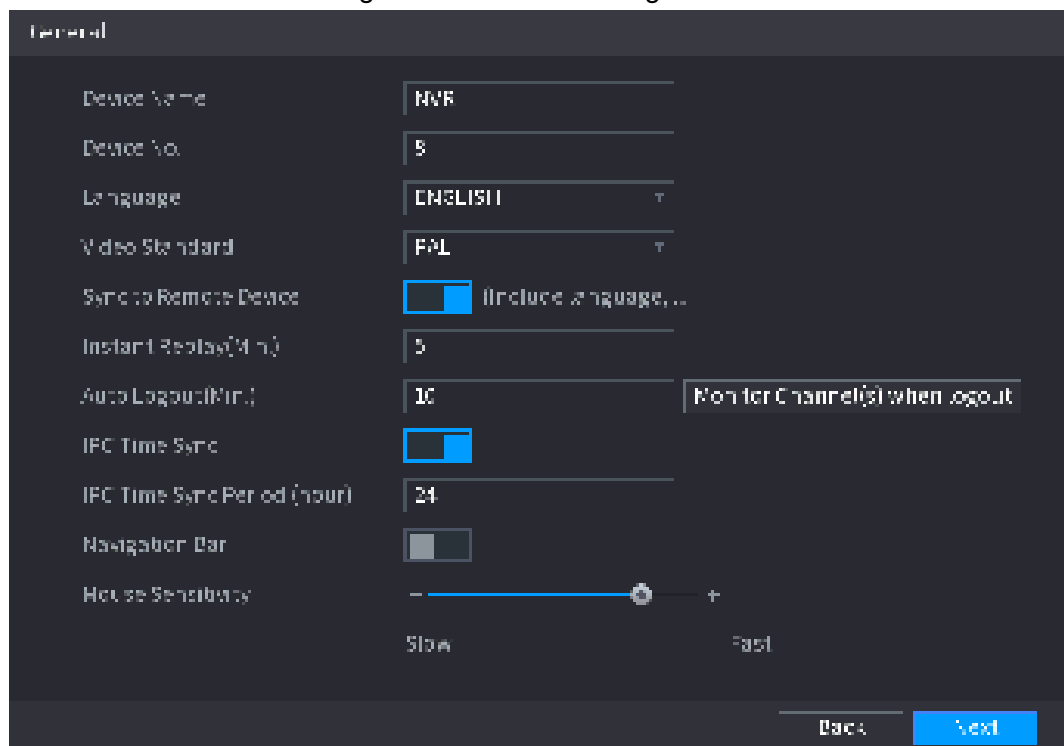
Figure 4-6 Startup wizard



Step 2 Click **Next**.

The **General** interface is displayed. See Figure 4-7.

Figure 4-7 General setting



Step 3 Configure the parameters. For details, see Table 4-3.

Table 4-3 Description of general setting parameters

Parameter	Description
Device Name	Enter the device name.
Device No.	Enter the device number.

Parameter	Description
Language	Switch the system menu language.  - There are different language options for different models. See the actual product. - Language switch can be effect only after device restart.
Instant Replay	Set the period for instant playback. It can be 5 minutes to 60 minutes. After the setting, click the instant playback icon on the preview control bar and you can replay the record in the current channel during the preset period. For details, see "4.7 Instant Playback."
Auto Logout	Configure the auto logout time. If the user has no operation during this period, the system automatically logs out the current user and the user needs to log in again to operate the menu. The time can be 0 minutes to 60 minutes (0 minutes means no auto logout setting).
Monitor Channel(s) When Logout	Click this icon, clear the enable box of the channel in the pop-up interface, and then save the setting. When you log out, you cannot preview the image of the corresponding channel and the channel displays  on the preview interface.
IPC Time Sync	Configure the time interval that IPC synchronizes time to the NVR device.
Navigation Bar	Select the Navigation Bar check box and the system displays the navigation bar when clicking any position on the preview interface. For details, see <i>User's Manual</i>.
Mouse Sensitivity	Configure the mouse sensitivity.

Step 4 Click **Apply** to save the settings.

Step 5 Click **Next** to configure other quick settings.

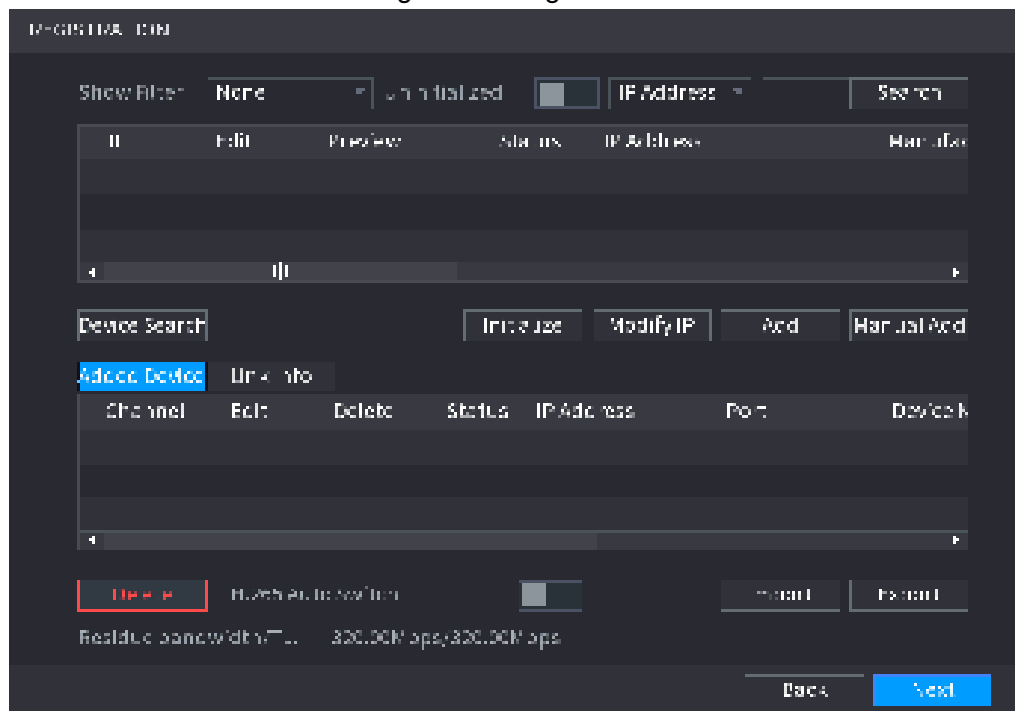
4.5 Camera Registration

Select **Main Menu > CAMERA > Registration**. The **Registration** interface is displayed. See Figure 4-8.

You can register remote devices through the following two ways:

- Click **Device Search**. In the result list, double-click the remote device or select the check box in front of the device, and then click **Add** to register the remote device.
- Click **Manual Add** and enter the IP address of the remote device to register it.

Figure 4-8 Registration



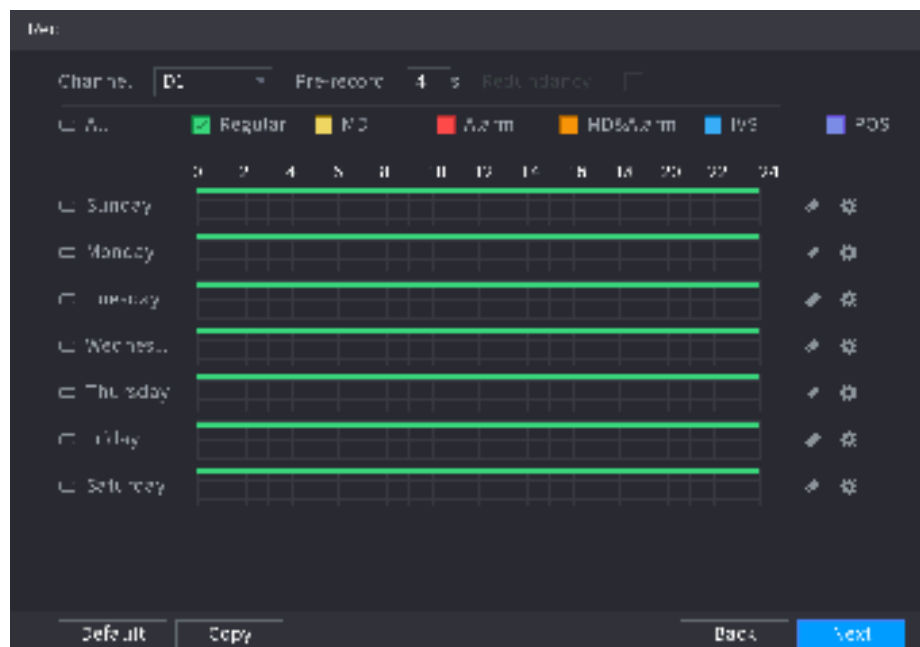
4.6 Schedule

All channels are 24-hour recording continuously by factory default. You can customize the record period and record type.

Step 1 Select **Main Menu > STORAGE > SCHEDULE > Rec.**

The **Rec** interface is displayed. See Figure 4-9.

Figure 4-9 Schedule



Step 2 Configure parameters such as channel, pre-record, ANR and record type.

- After setting one HDD to be redundant disk, select the **Redundancy** check box to realize video file backup. It is to save video files to different HDDs at the same time. Once one of the HDDs is damaged, there is still a backup file in another disk to ensure data reliability.

- Select the ANR check box to enable this function. When the IPC is out of network access, it keeps on recording and saves the records in the SD card. After the network is recovered, IPC transmits the records during the network outage back to the NVR device to ensure record integrity.

Step 3 Set the schedule period. It includes drawing and editing.

- Drawing: Press and hold down the left button of the mouse and drag the mouse in the time figure to draw the period.
- Editing: Click  to configure the period and then click **OK**.

Step 4 Click **Apply** or **OK** to save the settings.



The configured record schedule can come into effect only when the auto record function is enabled. For details to enable auto record, see *User's Manual*.

4.7 Instant Playback

Move the mouse to the top center of the current channel preview interface and you can see the control bar. See Figure 4-10. Click  in the control bar and the system starts to replay the records 5 minutes to 60 minutes ago in the current channel.

Figure 4-10 Control bar



For icon description on the control bar, see Table 4-4.

Table 4-4 Control bar icon description

No.	Icon	Description
1		Instant playback
2		Digital zoom
3		Instant backup

No.	Icon	Description
4		Manual snapshot
5		Bidirectional talk
6		Switch bit streams

5 Web Operations

You can log in the Web interface of the Device via browsers such as Safari, Firefox and Chrome.



- Slight difference might be found on the interfaces of different models. Following figures are for reference only. The actual product shall govern.
- Use ChromeApp to log in the Web if the Chrome version is 45 or higher. Go to the Chrome online store to download the ChromeApp installation package.
- Before logging in Web, make sure the network connection between PC and the Device is ready.

5.1 Network Connection

Step 1 Make sure the NVR device connects to the network properly.

Step 2 Set IP address, subnet mask and gateway for the PC and NVR device.

- Set the IP address of the same section for the PC and NVR if there is no router available. Enter the corresponding gateway and subnet mask if there are routers.
- The NVR default IP address is 192.168.1.108.

Step 3 Check the network connection between PC and the NVR device. You can check the network through the following two ways. When the network is normal, you can log in the Web interface of the NVR device on PC.

- On PC, use order ping `***.***.***.***`(NVR IP address) to check if the connection is OK or not. Usually the returned TTL value is 255.
- Log in the device local interface and enter the PC IP address in the **Network Test** interface to check if the network is normal. For details, see *User's Manual*.

Step 4 Log in the Web interface. For details, see "5.2 Login."

5.2 Login

When logging in the Device for the first time, you need to perform the device initialization first. For details, see *User's Manual*.

Step 1 Open the browser and enter the IP address of the Device into the address bar. Press Enter key.

The **Login** interface is displayed. See Figure 5-1.

Figure 5-1 Login



Step 2 Enter the username and password.

The default username is admin, and the login password is the one you set in device initialization. To ensure device security, it is recommended to modify the admin password regularly and keep it properly.

Step 3 Click **Login**.

The **Preview** interface is displayed. On the Web interface, you can perform operations such as system settings, device management and network settings. For details, see *User's Manual*.



- When you log in Web for the first time, install the control according to system prompts.
- When you want to upgrade the control, delete the original control first. See the following two ways to delete the control:
 - ◇ Enter C:\Program Files\webrec\WEB30\WebPlugin, and run the uninstall tool **uninst.exe**. The system automatically deletes the control.
 - ◇ Enter C:\Program Files\webrec and delete the **Single** folder.

Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic equipment network security:

1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your equipment network security:

1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. Enable Whitelist

We suggest you to enable whitelist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the whitelist.

8. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

9. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

10. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

11. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

12. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

13. Network Log

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

14. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.

- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.

Manual

Foreword

General

This manual introduces the functions and operations of the NVR device (hereinafter referred to as "the device").

Safety Instructions

The following categorized signal words with defined meaning might appear in the manual.

Signal Words	Meanings
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable results.
 TIPS	Provides methods to help you solve a problem or save you time.
 NOTE	Provides additional information as the emphasis and supplement for this topic.

Revision History

Version	Revision Content	Revision Time
V4.3.3	- Optimized device initialization. - Optimized setup wizard. - Optimized disarming. - Optimized camera connection.	December 2020
V4.3.2	- Added "4.3.3.8 Picture Search", "4.3.3.9 Picture Search Playback", "4.3.3.10 Health Monitoring", "4.3.3.2 Exporting/Importing Face Database" - Updated "4.7.1.1 Face Detection", "4.7.1.3 Human Detection", "4.7.2.1 Face Recognition", and "4.7.1 Library"	May 2020
V4.3.1	- Added four models. - Deleted password resetting on web.	March 2020
V4.3.0	Updated to the new baseline version.	February 2020
V4.2.0	Add Wi-Fi module and repeater.	December 2019
V4.1.0	Add new models and security center.	November 2019
V4.0.0	Add new models.	September 2019

Version	Revision Content	Release Time
V4.0.0	- New UI interfaces and menu tree. - New AI functions.	July 2019
V4.0.0	Deleted applications.	June 2019
V4.4.4	Add models: Cooper 1U (S3), Cooper 1U (S3) with 4 PoE Ports, Compact 1U (S3) with 8 PoE Ports Series.	August 2018
V4.0.0	- Add Compact 1U 4K(S2) with Wireless and Smart 1U 4K(S2) with Wireless. Add 100-11 AP and Repeater functions. 4K 1.5U (S2) with 24 PoE ports: Add altitude 5,000 meters.	July 2018
V4.0.0	- Add GDPR information. - Add FCC information. - Update HDD installation.	June 2018
V4.0.0	Add Privacy Protection Notice and update About the Manual.	May 2018
V4.0.1	Add new models and update relevant information.	April 2018
V4.0.0	Delete old models and add new models. Update relevant information.	October 2017
V4.0.0	Add models.	September 2017
V4.0.0	- Update PDE. - Modify pictures with QR code and SN.	September 2017
V4.0.0	- Add cloud update module. - Baseline switch and update screen interface.	August 2017
V3.0.0	- Add new modules. - Baseline switch and update screen interface. - Add new models.	May 2016
V1.0.0	First Release.	-

About the Manual

- The manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please

contact the customer service for the latest program and supplementary documentation.

- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

Important Safeguards and Warnings

The following description is the correct application method of the device. Read the manual carefully before use to prevent danger and property loss. Strictly conform to the manual during application and keep it properly after reading.

Operating Requirement

- Install the PoE front-end device indoors.
- The device does not support ~~well~~ ~~resistant~~.
- Do not place and install the device in an area exposed to direct sunlight or near heat generating ~~device~~.
- Do not install the device in a humid, dusty or fuliginous area.
- Keep its horizontal installation, or install it at stable places, and prevent it from falling.
- Do not drip or splash liquids onto the device; do not put on the device anything filled with liquids, in order to prevent liquids from flowing into the device.
- Install the device at well-ventilated places; do not block its ventilation opening.
- Use the device only within rated input and output range.
- Do not dismantle the device arbitrarily.
- Transport, use and store the device within allowed humidity and temperature range.

Power Requirement

- Use the designated battery type. Otherwise there may be explosion risk.
- Use batteries according to requirements. Otherwise, it may result in fire, explosion or burning risks of batteries!
- When replacing batteries, use the same type of batteries.
- Dispose the exhausted batteries according to the instructions.
- Use electric wires (power wires) recommended by this area and within its rated specification.
- Use standard power adapter matched with this device. Otherwise, the user shall undertake resulting personnel injuries or device ~~damage~~.
- Use power supply that meets SELV (safety extra low voltage) requirements, and supply power with rated voltage that conforms to Limited Power Source in IEC60950-1. For specific power supply requirements, please refer to device labels.
- Products with category I structure shall be connected to grid power output socket, which is equipped with protective grounding.
- Appliance coupler is a disconnecting device. During normal use, please keep an angle that facilitates operation.

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1 Features

1.1 Overview

This series NVR is a high performance network video recorder. This series product supports local live view, multiple-window display, recorded file local storage, remote control and mouse shortcut menu operation, and remote management and control function.

This series product supports center storage, front-end storage and client-end storage. The monitor center can be set in anywhere. Working with other front-end devices such as IPC, NVS, this series product can establish a strong surveillance network through the CMS. In the network system, there is only one network cable from the monitor center to the monitor zone in the whole network. There is no audio/video cable from the monitor center to the monitor zone. The whole project is featured by simple connection, low-cost, low maintenance work.

This series NVR can be widely used in areas such as public security, water conservancy, transportation and education.

1.2 Features

Function	Description
Cloud Upgrade	For the NVR connected with the Internet, it supports online upgrade to update applications.
Real-time Surveillance	- VGA, HDMI port. Connect to monitor to realize real-time surveillance. Some series support TV/VGA/HDMI output at the same time. - Shortcut menu when preview. - Support popular PTZ decoder control protocols. Support preset, tour and pattern.
Playback	- Support each channel real-time record independently, and at the same time it can support search, forward play, network monitor, record search and download. - Support various playback modes: slow play, fast play, backward play and frame by frame play. - Support time title overlay so that you can view accurate event time. - Support specified zone enlargement.
User Management	Each group has different permissions that can be edited freely. Every user belongs to an exclusive group.

Function	Description
Storage	- After setting alarm and schedule parameters, you can backup related audio/video data in the network video recorder. - Support recording videos on web and local GUI and storing video files on the client.
Alarm	- Respond to external alarm simultaneously (within 200MS), based on user's pre-defined relay setup, system can process the alarm input correctly and prompt user by screen and voice (support pre-recorded audio). - Support central alarm server, so that alarm information can remotely notify user automatically. Alarm input can be derived from various connected peripheral devices. - Alert you by email/sms.
Network Monitor	- Through network, sending audio/video data compressed by IPC or NVS to client ends, then the data will be decompressed and displayed. - Support max 128 connections at the same time. - Transmit audio/video data by HTTP, TCP, UDP, MULTICAST and RTP/RTCP. - Transmit some alarm data or alarm info by SNMP. - Support web access in WAN/LAN.
Window Split	Displays several windows in one monitor. Support 1/4/8/9/16/25/36-window display when viewing live video and 1/4/8/16-window display when playback.
Record	Support normal/motion detect/alarm record function. Save the recorded files in the HDD, USB device, PC, or network storage server. You can search or play back the saved files at the local end or via Web/USB device.
Backup	Support network backup, USB2.0 record backup function, the recorded files can be saved in network storage server, peripheral USB2.0 device and burner.
Network Management	- Support NVR configuration and control power via Ethernet. - Support management via WEB.
Peripheral Equipment Management	- Support peripheral equipment management such as protocol setup and port connection. - Support transparent data transmission such as RS232 (RS-422, RS-485, RS-485, RS-485).

Function	Description
Auxiliary	• Support switch between NTSC and PAL. • Support displaying real-time system resources information and running statistics. • Support log file. • Local GUI output. Shortcut menu operation via mouse. • IR control function (For some series product only). Shortcut menu operation via remote control. • Play the video/audio from the network camera or NVS remotely.

2.3 Alarm Connection

2.3.1 Alarm Port

The alarm port is shown as below. See Figure 2-77. The following figure is for reference only.

Figure 2-77 Alarm Port

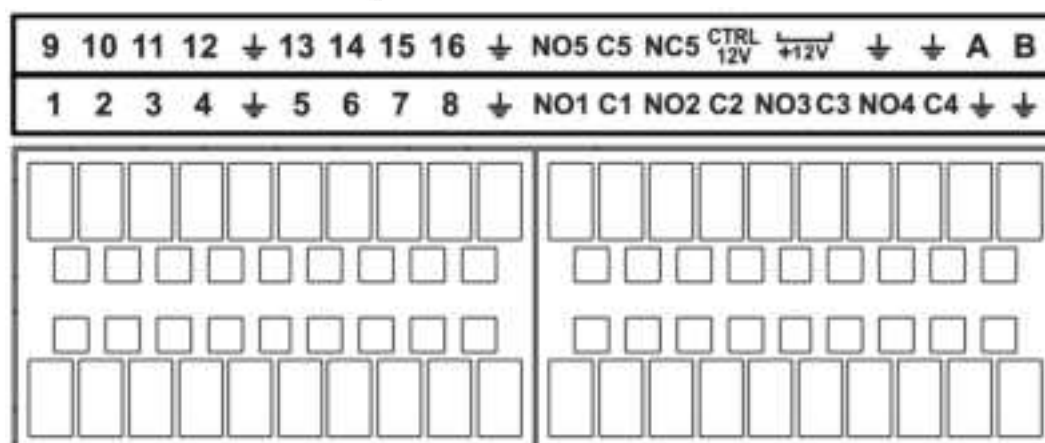


Table 2-78

Icon	Description
1-16	ALARM1-ALARM16. The alarm becomes activated in the low level.
NO1 C1, NO2 C2, NO3 C3, NO4 C4	Four NO activation output groups. (On->off activation).
NO5 C5 NC5	One NO/NC activation output group. (On->off activation).
CTRL (CTRL 12V)	Control power output. Disable power output when alarm is canceled. Current is 500mA.
P (+12V)	Rated current output. Current is 500mA.
⏏	GND
A/B	485 communication port. They are used to control devices such as PTZ. Please parallel connect 120Ω between A/B cables if there are too many PTZ decoders.

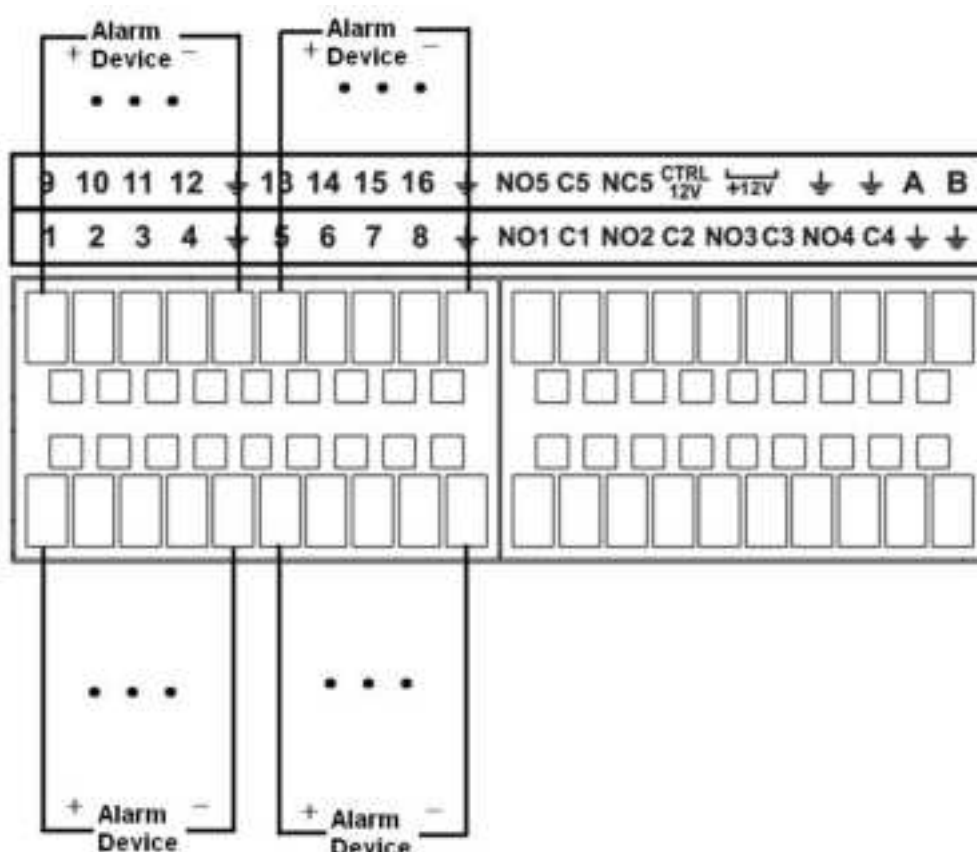


- Different models support different alarm input ports. Please refer to the specifications sheet for detailed information.
- Slight difference may be found on the alarm port layout.

2.3.2 Alarm Input Port

Connect the positive end (+) of the alarm input device to the alarm input port (ALARM IN 1-16) of the NVR. Connect the negative end (-) of the alarm input device to the ground end (↓) of the NVR.

Figure 2-78 Alarm Input Port



- There are two alarm input types: NO/NC.
- When connect the ground port of the alarm device to the NVR, you can use any of the GND ports (↓).
- Connect the NC port of the alarm device to the alarm input port (ALARM) of the NVR.
- When there is peripheral power supplying for the alarm device, please make sure it is earthed with the NVR.

2.3.3 Alarm Output Port

- There is peripheral power supplying for the external alarm device.
- In case overload may result in NVR damage, please refer to the following relay specifications for detailed information.

- A/B cable of the RS485 is for the A/B cable connection of the speed PTZ.

2.3.4 Alarm Relay Specifications

Table 2-35 Alarm relay specifications

Model: H96-27F		
Material of the touch	Silver	
Rating (Resistance load)	Rated switch capacity	30V DC 2A, 125V AC 1A
	Maximum switch power	125V AC, 160W
	Maximum switch voltage	250V AC, 220VDC
	Maximum switch current	1A
Insulation	Between touches with same polarity	1000V AC 1minute
	Between touches with different polarity	1000V AC 1minute
	Between touch and winding	1000V AC 1minute
Surge voltage	Between touches with same polarity	1500V (10×160us)
Length of open time	3ms max	
Length of close time	3ms max	
Longevity	Mechanical	500,000 times (0.5Hz)
	Electrical	200×103 MIN (0.5Hz)
Temperature	-40°C to +70°C	

2.4 Two-way Talk

2.4.1 Device-end to PC-end

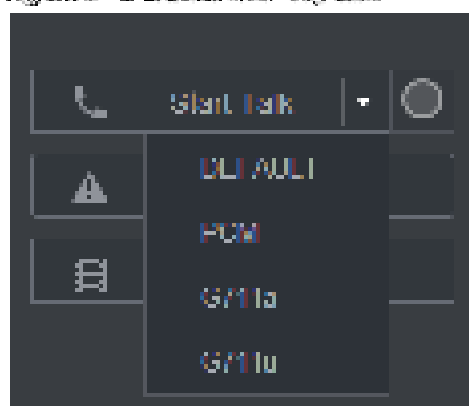
Device Connection

Please connect the speaker or the pickup to the first audio input port on the device rear panel. Then connect the earphone or the sound box to the audio output port in the PC.

Log in to the web and then enable the corresponding channel real-time monitoring.

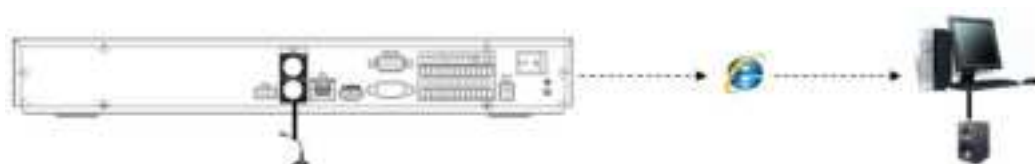
Please refer to the following interface to enable two-way talk. See Figure 2-79.

Figure 2-78 Enable audio output



At the device end, speak by the speaker or the pickup, and then you can get the audio from the earphone or sound box at the pc-end. See Figure 2-25.

Figure 2-30 Device to PC



2.4.2 PC-end to the Device-end

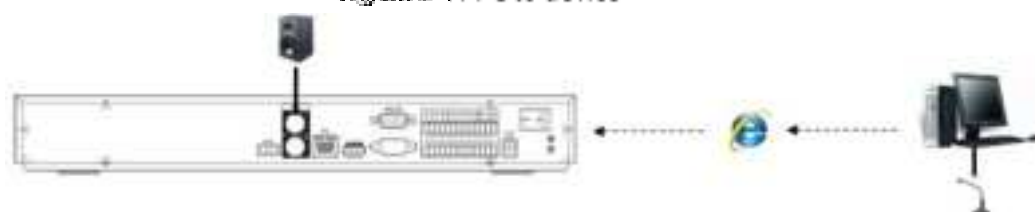
Device Connection

Connect the speaker or the pickup to the audio output port in the PC and then connect the earphone or the sound box to the first audio input port in the device rear panel.
Login the Web and then enable the corresponding channel ~~and then enable~~.
Please refer to the above interface ~~Figure 2-78~~ to enable bidirectional talk.

Listening Operation

~~At the PC end~~, speak by the speaker or the pickup, and then you can get the audio from the earphone or sound box at the device ~~end~~. See Figure 2-31.

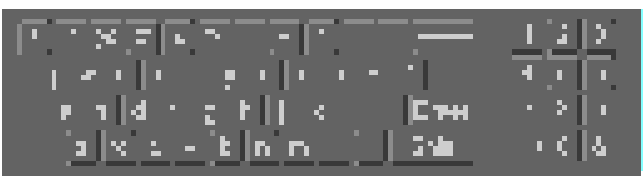
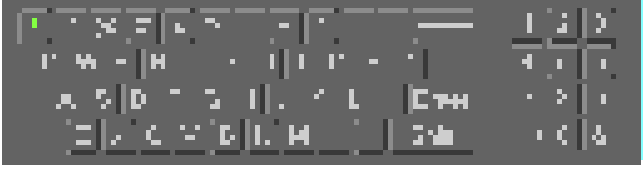
Figure 2-31 PC to device



2.5 Mouse Operation

Refer to the following sheet for mouse operation instruction.

Table 2-36

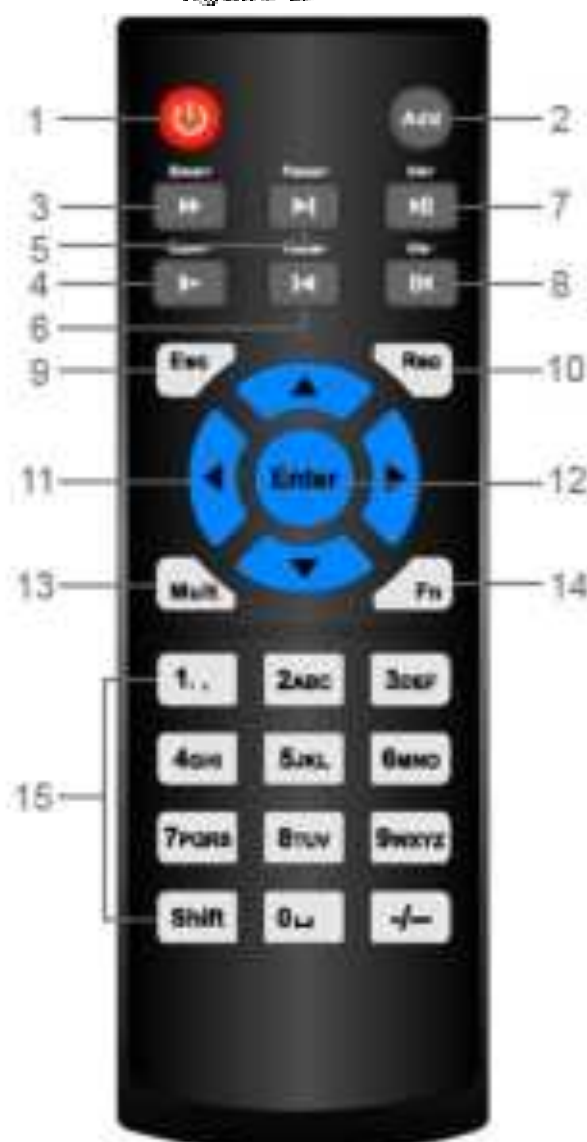
Operation	Description
Left click mouse	When you have selected one menu item, left click mouse to view menu <i>contents</i> .
	Modify checkbox or motion detection status.
	Click combo box to pop up drop- <i>down list</i> .
	In input box, you can select input methods. Left click the corresponding button on the panel you can input numeral/English character (lower case/upper case). Here  stands for backspace button.  <i>stands for space button</i> .
	In English input mode:  stands for input a backspace icon and  stands for deleting the previous character.
Double left click mouse	
	
	In numeral input mode:  stands for clear and  stands for deleting the previous numeral.
Right click mouse	Implement special control operation such as double click one item in the file list to playback the video.
	In <i>multi-view</i> window mode, double left click one channel to view in full- <i>screen</i> . Double left click current video again to go back to previous <i>single-view</i> <i>with motion tracks</i> .
Press middle button	In <i>real-time</i> monitor mode, pops up shortcut menu.
	Exit current menu without saving the modification.
Press middle button	In numeral input box: Increase or decrease numeral value.
	Switch the items in the check box.
	Page up or page down.
Roll over mouse	Select current control or move control.
Click mouse	Select motion detection zone.
	Select privacy mask zone.

2.6 Remote Control

The remote control interface is shown as in [Figure 2-83](#).

Note that remote control is not our standard accessory and it is not included in the accessory bag.

Figure 2-23



No.	Name	Function
1	Power button	Press this button to boot up or shut down the device.
2	Address	Press this button to input device serial number, so that you can control the device.
3	Fast Forward	Multi-step forward speed and normal speed playback.
4	Slow motion	Multi-step slow motion speed or normal playback.
5	Next record	In playback state, press this button to play back the next video.
6	Previous record	In playback state, press this button to play back the previous video.
7	Play/Pause	- In normal playback state, press this button to pause playback. - In pause state, press this button to resume to normal playback. - In live view window interface, press this button to enter video search menu.

No.	Name	Function
8	Reverse/Play	In the reverse playback state, press this button to pause reverse playback. In the reverse playback pause state, press this button to resume to playback reversing state.
9	Back	Go back to previous menu or cancel current operation (close front interface or control).
10	Record	- Start or stop record manually. - In record interface, use the direction buttons to select the channel that you want to record. - Press this button for at least 1.5 seconds, and the manual record interface will be displayed.
11	Direction Keys	Switch between current activated controls by going into the right. In playback state, the keys control the playback program list. Aux function (such as operating the PTZ menu).
12	Enter/menu key	- Confirms an operation. - Go to the OK button. - Go to the menu.
13	Hot Keys with one touch	Switch between multiple-window and one-window.
14	Fn	- In single-channel monitoring mode, press this button to display the PTZ control and color setting functions. - Switch the PTZ control menu in PTZ control interface. - In motion detection interface, press this button with direction keys to complete setup. - In text mode, press and hold this button to delete the last character. To use the clearing function, Long press this button for 1.5 seconds. - In HDD menu, switch HDD recording time and other information as indicated in the pop-up window.
15	Alphanumeric keys	- Input password, numbers. - Switch channel. - Press Shift to switch the input method.

Device Installation

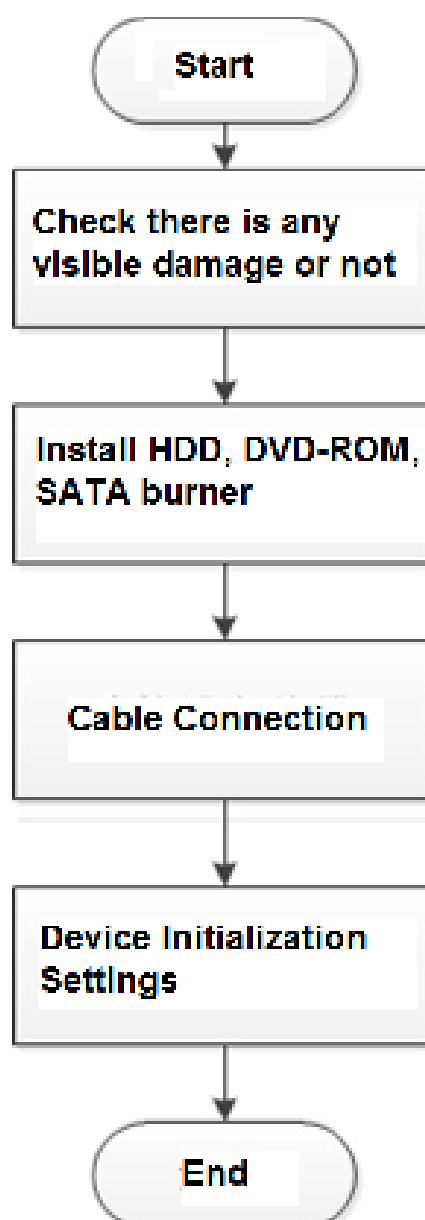


All the installation and operations here should conform to your local electric safety rules.

3.1 Device Installation Diagrams

Please refer to the following diagrams to install the NVR.

Figure 3-1 Installation flowchart



3.2 Check Unpacked NVR

When you receive the NVR from the forwarding agent, please check whether there is any visible damage. The protective materials used for the package of the NVR can protect most accidental clashes during transportation. Then you can open the box to check the accessories. Check the items in accordance with the list. Finally you can remove the protective film of the NVR.

4 Local Basic Operation



Slight difference may be found on the user interface. The following figures are for reference only.

4.1 Getting Started

This chapter introduces device initial settings such as boot up, device initialization, reset password, and quick settings.

4.1.1 Booting up

Background Information



- For device security, connect the NVR to the power adapter first and then connect the device to the power socket.
- The rated input voltage matches the device power button. Make sure the power wire connection is OK. Then click the power button.
- Always use the stable current, if necessary UPS is a best alternative measure.

Procedure

- Step 1** Connect the device to the monitor and then connect a mouse.
- Step 2** Connect power cable.
- Step 3** Click the power button at the front or rear panel and then boot up the device.
After the device booted up, the system is in multiple-channel display mode by default.



The device will verify license during booting up. If the verification failed, the following icon will be shown on the screen, contact the after-sale service for further information. This function is available on select models.

4.1.2 Initializing the Device

Background Information

If it is your first time to use the Device, set a login password of **admin** (system default user). You can select to use unlock pattern to login as needed.



- For your device safety, keep your login password of **admin** well after the initialization steps, and change the password regularly.
- The IP address of the Device is 192.168.1.108 by default.

Procedure

Step 1 Start OSD.

Step 2 Set region, system time zone, and time according to the actual environment, and then click **Next**.



NOTE  to shut down the Device. It is suitable for the system integrator or the user to shut down directly after setting the time zone.

Figure 4-1 Device Initialization

Region	Australia
Language	English
Video Standard	PAL
Time Zone	(UTC+10:00) Canberra, Melbourne, Sydney
System Time	2020-12-02 16:15:26
DST	☐
Type	☒ Date ☐ Week
Start Time	Jan 1 00:00
End Time	Jan 2 00:00

- Region: Where the Device is used.
- Video Standard: The video standard used in your country or region. It is PAL by default.
- Time Zone: The time zone of where the Device is used.
- System Time: Date and clock of the Device.
- **DST**: Daylight saving time (DST). Enable DST as needed, select the type, and start and end time. DST is the practice of advancing clocks during warmer months so that darkness falls later each day according to the clock. Only part of the countries and regions implement DST.

Step 3 Configure admin login password, and then click **Next**.

- Username: admin by default.
- Password and Confirm Password: The login password of admin. The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among uppercase, lowercase, number, and special character (excluding ' ' ; : &).
- Prompt Question: Configure password protection questions. To get password prompt when your password is forgotten, on the Login interface, click .

Step 4 Configure unlock pattern.

- 4 points at least.

- You are required to log in with unlock pattern by default if the pattern is configured.
- Configure password protection.
- If the admin password is forgotten, you can reset your password through the email and password questions you leave here. For details about how to reset password, see "4.1.3 Resetting Password".
- If you do not need password protection, you can disable email and questions.



To configure or edit password protection information, on the main menu, click **ACCOUNT**, and then **Password Reset**.

Step 4 Click **Reset**.

The quick guide is displayed. For details, see .

4.1.3 Resetting Password

Background Information

You can reset the password by the following methods when you forgot the password for admin interface.

- If the password reset function is enabled, you can use mobile phone to scan the QR code to reset the password. For details, see "4.1.3.2 Resetting Password on Local Interface".
- If the password reset function is disabled, there are two situations:
 - ◇ If you configured security questions, you can reset the password by the security questions.
 - ◇ If you did not configure the security questions, you can only use the reset button on the mainboard to restore the Device to factory default.



Reset button is for some series product only.

4.1.3.1 Enabling Password Reset Function

Background Information

After enabling password reset function, you can scan QR code on the local menu to reset password.

Procedure

Step 1 Select **Main Menu** > **ACCOUNT** > **Password Reset**.

The **Password Reset** interface is displayed. See Figure 4-2.

Figure 4-2 Password reset

Step 2 Check the box to enable reset function.



This function is enabled by default.

Step 3 Click **Apply** to save settings.

If the password reset function is disabled, you can follow the ways listed below to reset password.

- Device supports Reset button on the main board: You can answer the security question on the local menu or click the Reset button on the main board to reset password. Refer to '4.1.3.3 Reset Button' for detailed information.
- Device does not support Reset button on the main board: You can only answer the security question on the local menu to reset password. (Make sure you have set security questions.)

4.1.3.2 Resetting Password on Local Interface

Procedure

Step 1 Enter the Login interface.

- If you have configured unlock pattern, the unlock pattern login interface is displayed. See Figure 4-3. Click **Forgot Password**, the password login interface is displayed. See Figure 4-4.
- If you did not configure unlock pattern, the Login interface is displayed. See Figure 4-4.



To log in from other user account, on the unlock pattern login interface, click **Switch User**, or on the password login interface, in the **Switch User** list, select other user to login.

Figure 4-3 Unlock pattern

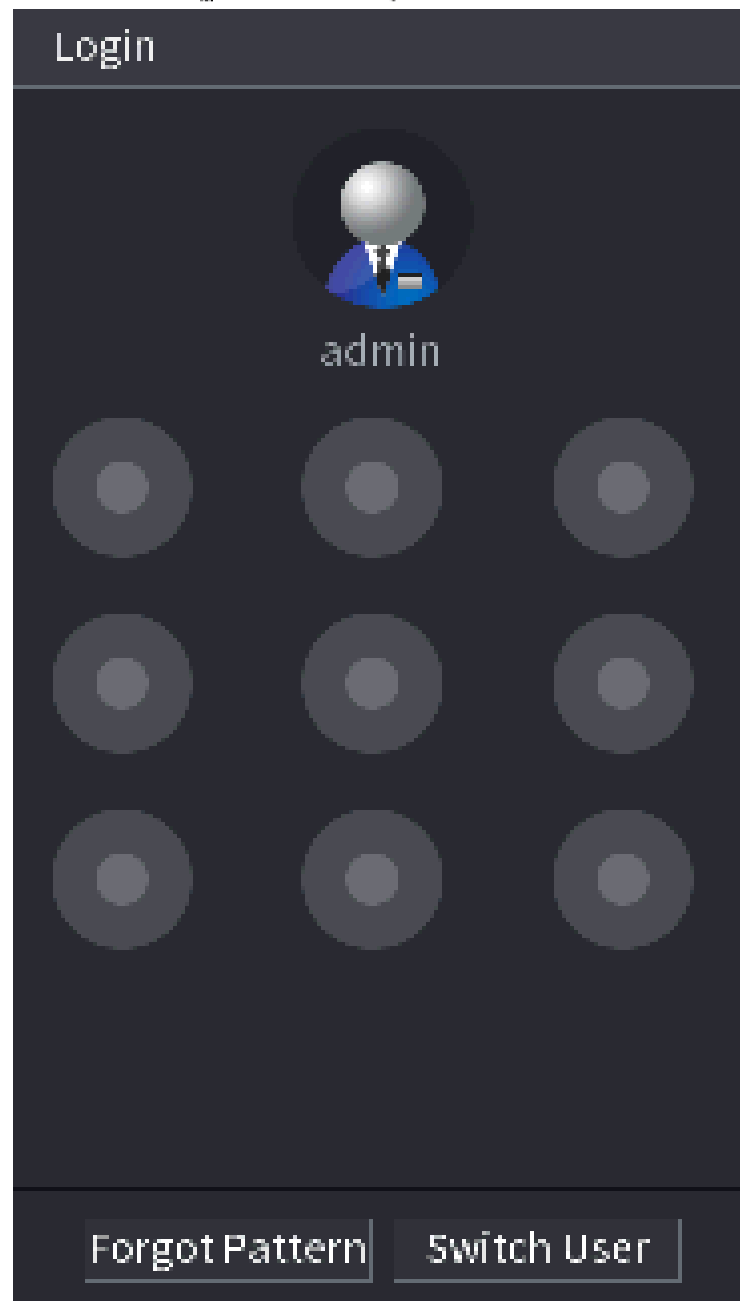


Figure 4-4 Login

The image shows a 'Login' dialog box. It has a title bar with the word 'Login'. Below the title bar, there are two input fields. The first field is labeled 'Username' and contains the text 'admin'. To the right of this field is a small icon of a document with a checkmark. The second field is labeled 'Password' and is empty. To the right of this field is a small icon of a document with a checkmark. Below these fields are two buttons: 'OK' and 'Cancel'.

Step 2 Click .

- If you have set the reserved email address, the **Reserved** interface is displayed. See [Figure 4-5](#). Click **OK**.
- If you **did not** set the reserved email address, the email entering interface is displayed. See [Figure 4-6](#). Enter the email address.

Figure 4-5 Reset password (1)

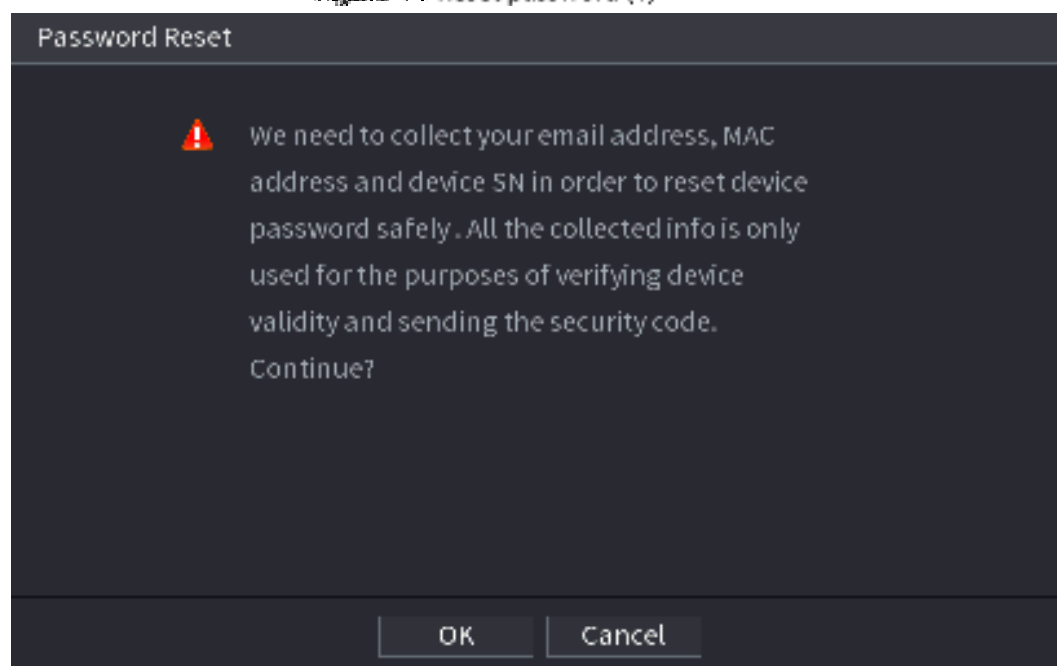
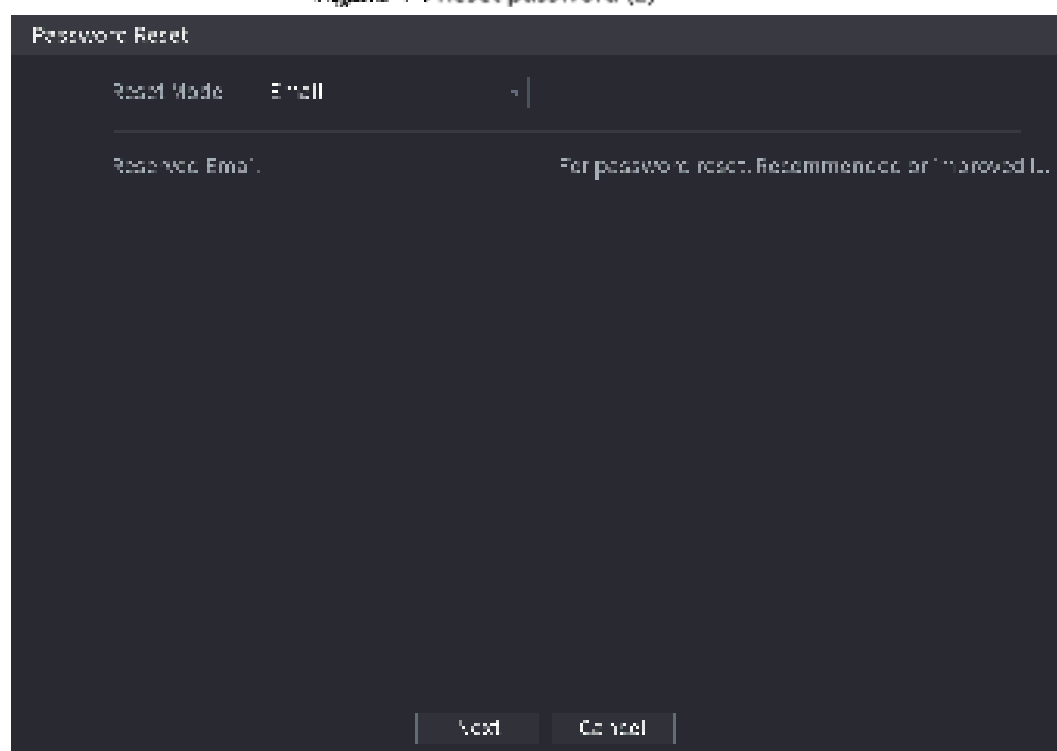


Figure 4-6 Reset password (2)



Step 3: Click **Next**.



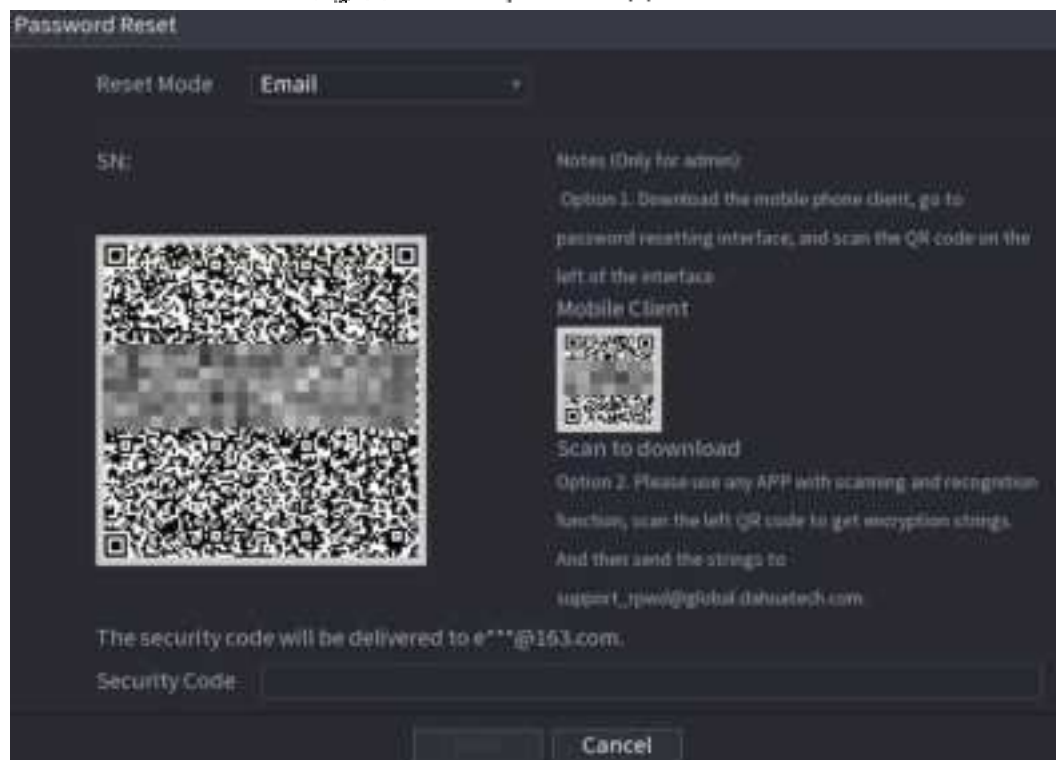
After clicking **Next**, the system will collect your information for password reset, purpose and the information includes but not limited to email address, MAC address, and device serial number. Read the prompt carefully before clicking **Next**.

Step 4: Select a reset mode to reset the password.

- Email

- ◇ On the Password Reset interface as shown below, in the Reset Mode list, select Email.

Figure 4-7 Reset password (3)



- ◇ Follow the on-screen instruction to acquire the security code from email.
- ◇ Enter security code and click Next.
- Security question

On the Password Reset interface, in the Reset Mode list, select Security Question. The Security Questions interface is displayed.



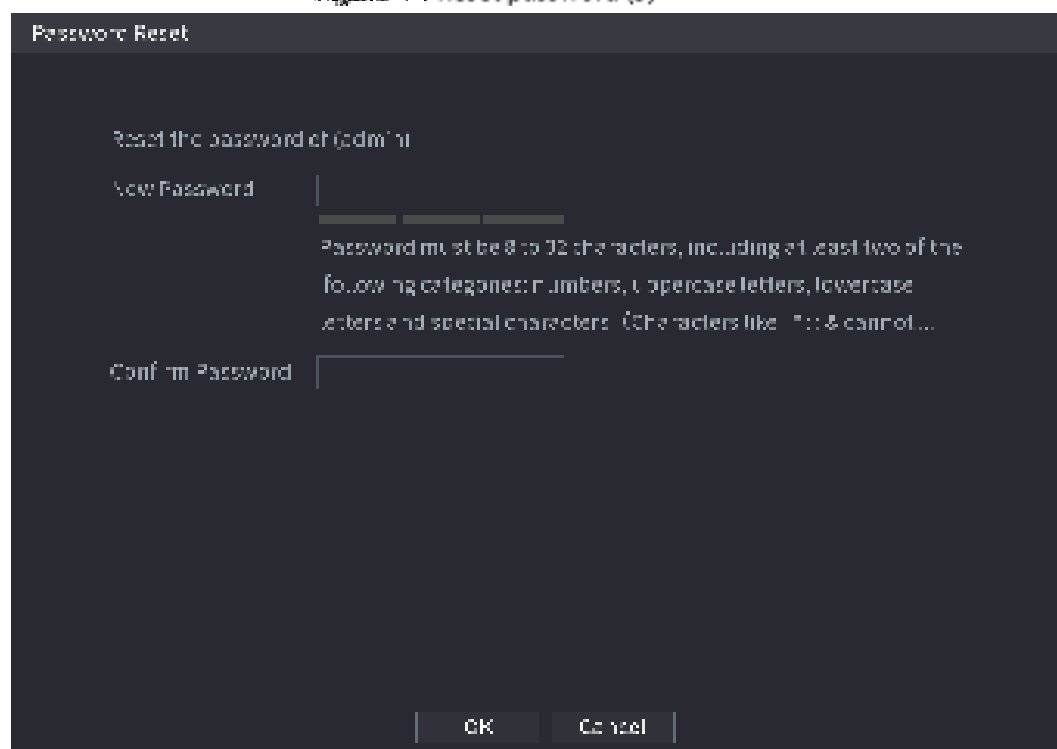
If you did not configure the security questions before, in the Reset Type list, there is no

Security Question

Step 4 Click Next.

Step 5 In the New Password box, enter the new password and enter it again in the Confirm Password box.

Figure 4-8 Reset password (5)



Step 2 Click **OK**. The password resetting is complete.

Step 3 (Optional) Click **OK** to synchronize password to remote devices.

4.1.3.3 Reset Button

Background Information

You can always use the reset button on the mainboard to reset the Device to the factory default settings.



Reset button is for select models only.

Procedure

Step 1 Disconnect the Device from power source, and then remove the cover panel. For details about removing the cover panel, see "3.4 HDD Installation".

Step 2 Find the reset button on the mainboard, and then connect the Device to the power source again.

Step 3 Press and hold the reset button for 5 seconds to 10 seconds. See Figure 4-9 for the location of the reset button.

Figure 4-3



- Step 4:** Restart the Device.
After the Device is restarted, the settings have been restored to the factory default. You can start resetting the password.

4.1.4 Startup Wizard

After you successfully initialize the Device, it goes to startup wizard. Here you can quickly configure your device.



The startup wizard interface only displays when you log in to the Device for the first time or have restored default.

- Step 1:** Select **Auto Check for Updates**, and then click **Next**.

If you select the **Auto Check for Updates** check box, the system will notify you automatically when updates are available.

- Step 2:** Configure IP address, and then click **Next**.



Ethernet adapter number and type might vary model to model, and the actual product shall prevail.

Tip: Click .

Figure 4-10 Edit network card parameters

NIC Name	IP Address	Network ...	NIC Member	Modify	Unbind
NIC1			1		

IP Address: 172.17.0.2	Default Gateway: 172.17.0.1	MTU: 1500
MAC Address: 02:00:0C:00:00:00	Subnet Mask: 255.255.0.0	Mode: Static

IP Version	IPv4	☒ IPv6
Preferred DNS		
Alternate DNS		
Default Card	NIC1	

🔧 Configure parameters.

Table 4-1 Network parameters (1)

Parameter	Description
Network Mode	• Multi-address: Two Ethernet ports work separately through either of which you can request the Device to provide the services such as HTTP and RTSP. You need to configure a default Ethernet port (usually the Ethernet port 1 by default) to request the services from the device end such as DHCP, email and FTP. If one of the two Ethernet ports is disconnected as detected by networking testing, the system network status is regarded as offline. • Fault Tolerance: Two Ethernet ports share one IP address. Normally only one Ethernet port is working and when this port fails, the other port will start working automatically to ensure the network connection.  When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN. • Load Balance: Two network cards share one IP address and they are working at the same time to share the network load simultaneously. If one of them fails, the other can continue working independently.  When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN.  The Device with single Ethernet port does not support this function.
Default Ethernet Port	In the Ethernet Card list, select an Ethernet port as a default port. This setting is available only when the Multi-address is selected in the Network Mode .
IP Version	In the IP Version list, you can select IPv4 or IPv6 . Both versions are supported for access.
MAC Address	Displays the MAC address of the Device.
IP Address	Enter the IP address and configure the corresponding subnet mask and default gateway.  IP address and default gateway must be in the same network segment.
Subnet Mask	
Default Gateway	



To unbind NIC, on the **TCP/IP** interface, click .

2. On the **TCP/IP** interface, configure DNS server. This step should be performed when you enable the domain name service.

You can get DNS server address or manually enter it.

- Automatically get DNS server address: When there is a DHCP server in the network, you can enable **DHCP**, and then the Device gets a dynamic IP address.
- Enter DNS server address: Select **IP Address**, and then configure the preferred DNS server and alternative DNS server.

3. In the Default Card drop-down list, select the default NIC.

4. Click **Next**.

Step 5 Enable P2P, and then click **Next**.

Scan the QR code on the actual interface to download the cell phone app. Register an account and then you can use the smart phone to add the Device.



Before using the P2P function, make sure that the NVR has connected to the WAN. The **Device Name** will be auto-generated when you successfully finish configuring P2P.

Figure 4-11 P2P

Enable ☒

To assist you in remotely managing your device, the P2P will be enabled. After enabling P2P and connecting to internet, we need to collect IP address, MAC address, device name, device SN, etc. All collected info is used only for the purpose of remote access. If you don't agree to enable P2P function, please deselect the check box.

Status Online

Mobile Client



Scan to download

Device SN



5J07BD1YAZ2C519

Step 6 Add camera.

After adding remote device, the device can receive, store, and manage the video streams of the remote device. You can view, browse, play back and manage several remote devices at the same time.

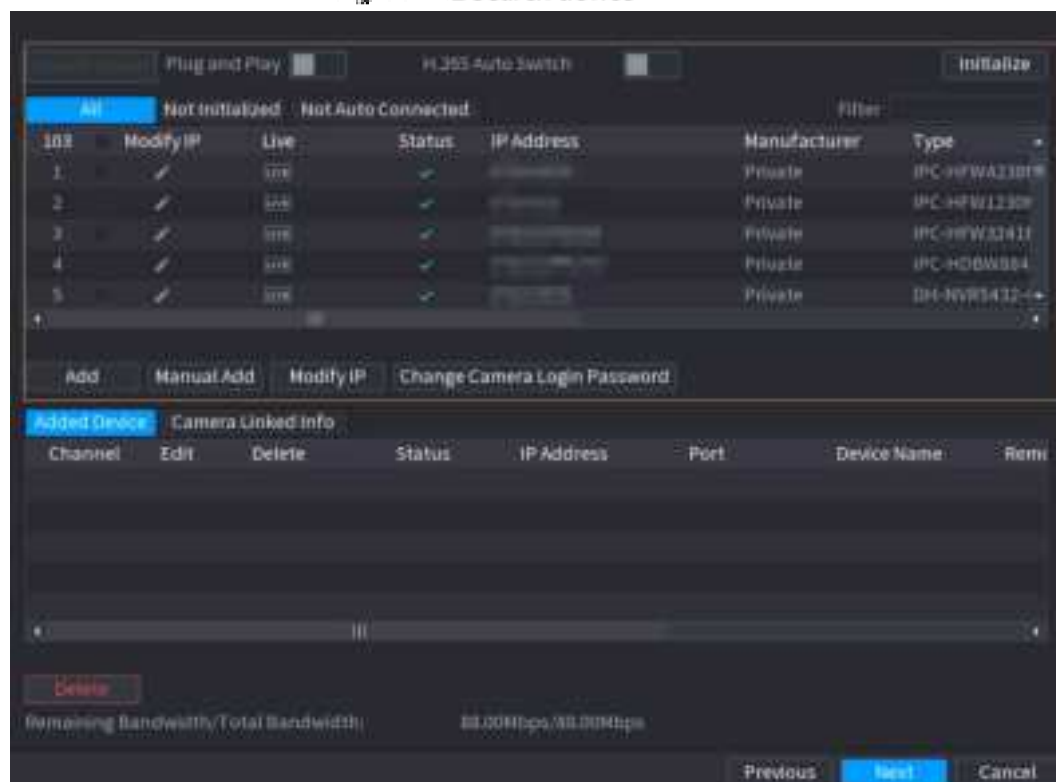


- The system supports adding camera through searching, manual add and batch add. This section takes adding by searching as an example to show how to add cameras.
- If a camera is not initialized, you need to initialize the camera before adding it to the Device. For details, see '4.2.2 Remote Device Initialization'

1) Click **Search Device**.

The devices found are displayed at the upper pane. Devices already added ~~do not show~~ in the searched results.

Figure 4-12 Search device



- To play video of a remote device, click **LIVE** and then enter the username and password. Only cameras accessed through private protocol support viewing **LIVE**.
- To filter the remote devices, you can select device name from the **Filter** drop-down list.
- To filter out the uninitialized devices, you can click the **Not Auto Connected** tab, and then you can initialize the devices. For details, see '4.2.2 Remote Device Initialization'
- To view all remote devices added through plug and play, you can click the **Not Auto Connected** tab. You can remove devices added through plug and play, and they can be automatically added again after plug and play is enabled.

2) Optional) Enable **Plug and Play**

When **Plug and Play** is enabled, the Device automatically adds remote devices in the ~~device channel~~.



For uninitialized remote devices, the Device automatically initializes them before adding them.

23 Enable H.265 Auto Switch

When **H.265 Auto Switch** is enabled, the video compression standard of added remote devices is switched to H.265 automatically.

24 Double-click a remote device, or select a remote device and then click **Add** to add it to the **Added Device** list.

25 Click **Next**.

Step 4 Manage HDD. You can view HDD name, physical position, health status, capacity, and more.



- To configure disk read/write property, select an option from the **Property** drop-down list.
- To format a disk, select it, and then click **Format**.

Figure 4-13 Manage HDD



Step 4 Click **OK**.

When the Device asks to restart, click **OK**. The startup configurations take effect after the Device restarts.

4.2 Camera

4.2.1 Connection

Select **Remote Storage** > **Camera** > **Camera List** > **Camera List**, you can add remote devices.

After adding remote devices to the NVR, you can view the video on the NVR, and manage and storage the video file. Different series products support different remote device amount.

4.2.1.1 Adding Camera

Background Information



If you do not select Smart add function during the initialization process, go to the remote Device interface to register a remote device.

After adding remote device, the device can receive, store, and manage the video streams of the remote device. You can view, browse, play back and manage several remote devices at the same time.

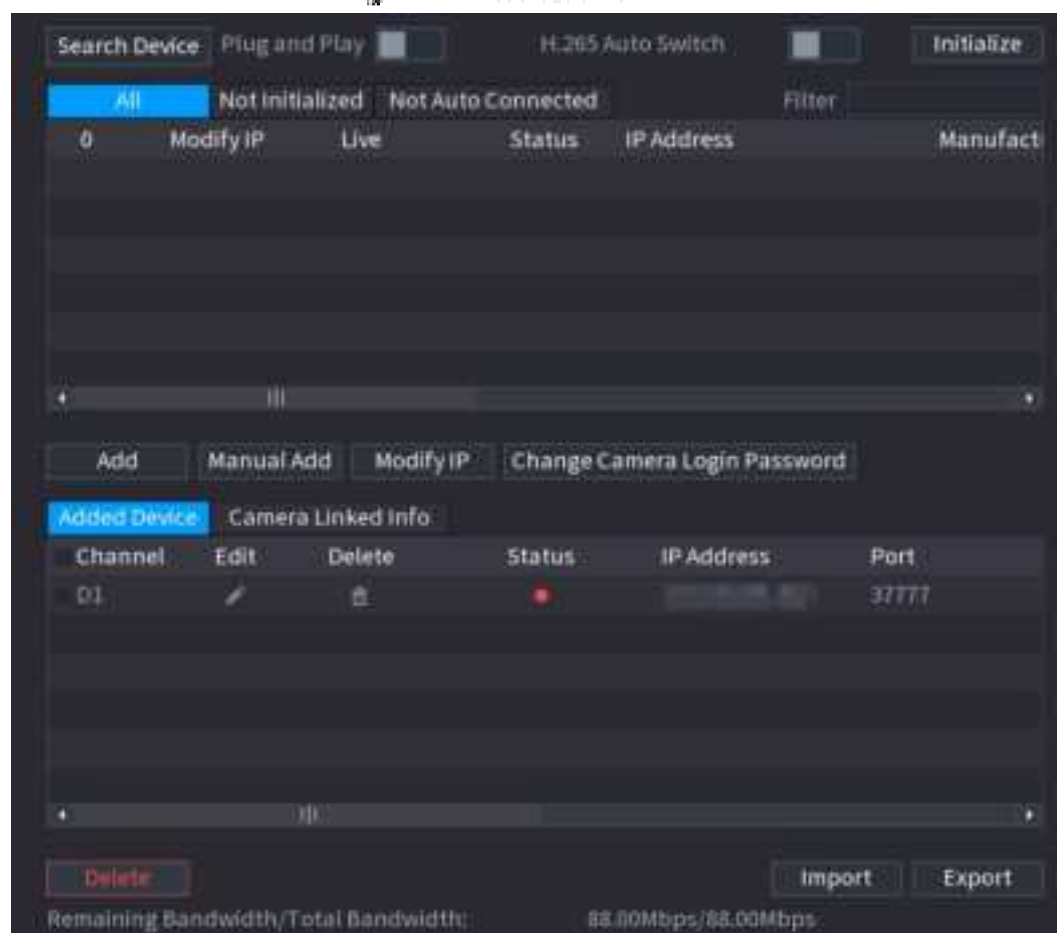
Procedure

Step 1 Select **Remote Device** > **Device List** > **Device List** > **Device List**.



To go to camera registration interface, you can also right-click on the live view interface, and then select **Add Camera**.

Figure 4-14 Add camera



Step 2 Register cameras.

- Search and then add

1. Click **Search Devices**.

The devices found are displayed at the upper pane. Devices already added do not show in the searched results.



- ◇ To play video of a remote device, click **LIVE** and then enter the username and password. Only cameras accessed through private protocol support viewing **LIVE**.
- ◇ To filter the remote devices, you can select device name from the **Filter** drop-down list.
- ◇ To filter out the uninitialized devices, you can click the **New Uninitialized** tab, and then you can initialize the devices. For details, see "4.2.2 Remote Device Initialization".
- ◇ To view all remote devices added through plug and play, you can click the **Not Auto Connected** tab. You can remove devices added through plug and play, and they can be automatically added again after plug and play is enabled.

2. Enable **Plug and Play**.

When **Plug and Play** is enabled, the Device automatically adds remote devices in the same subnet.



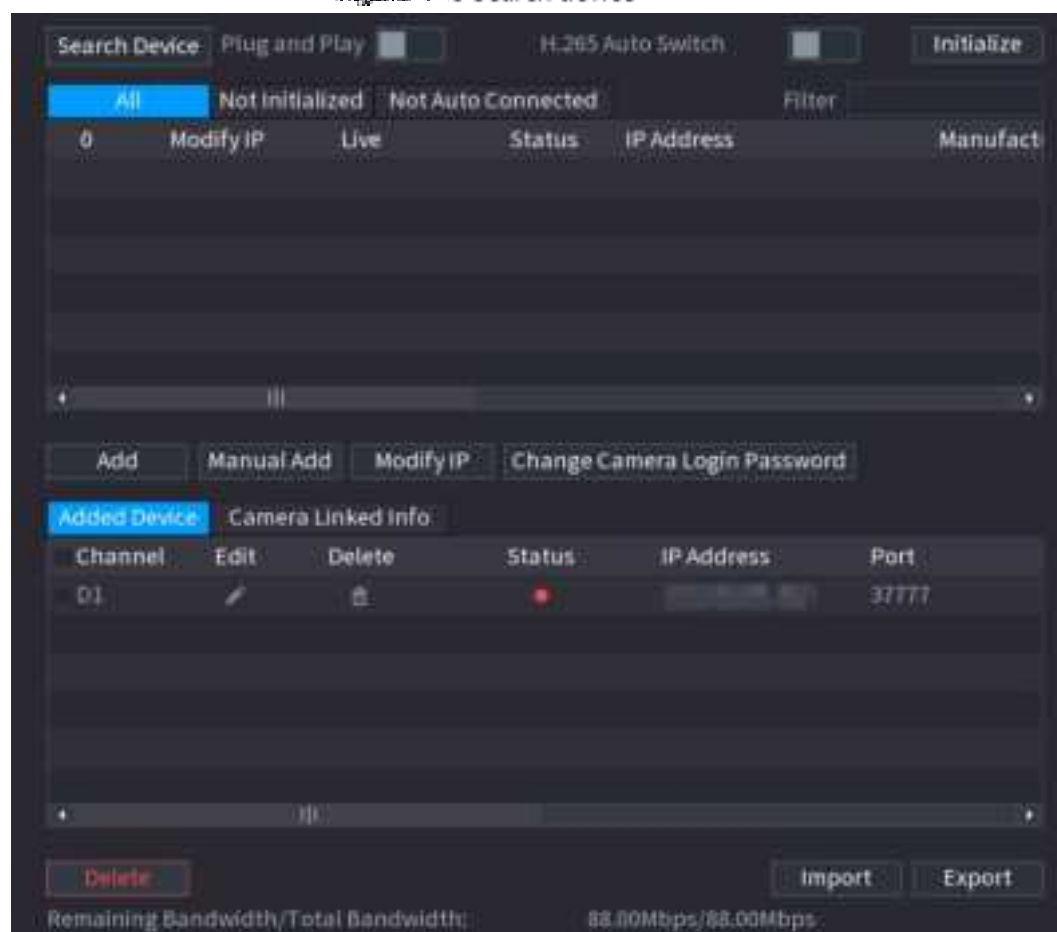
For uninitialized remote devices, the Device automatically initializes them before adding them.

3. Enable **H.265 Auto Switch**.

When **H.265 Auto Switch** is enabled, the video compression standard of added remote devices is switched to H.265 automatically.

4. Double-click a remote device, or select a remote device and then click **Add** to register it to the **Added Device** list. See Figure 4-15.

Figure 4-15 Search device



5. Set parameters. See Table 4-2.

Table 4-2 Camera list parameters

Parameter	Description
Uninitialized	Select the Uninitialized function, the uninitialized devices out of the searched devices are displayed in the searched device list.
Initialize	Select the uninitialized device from the uninitialized device list, and click Initialize to start initializing device.
Filter	In the Search Filter list, select the remote device type that you want to display in the searched device list. - None: Display all types of devices. - IPC: Display the front- and backdoor. - DVR: Display all storage devices such as NVR, DVR and HCVR. - Other: Display the devices that do not belong to IPC or DVR type.
Searched Device List	Displays the searched devices. You can view the device information such as status, IP address.

Operation	Description
Search	Click Search, the searched devices display in the searched device list. To adjust the display sequence, in the title line, you can click the IP address, Manufacturer, Type, MAC Address, Port, or Device Name text. For example, click the IP address text, the sequence View IP Address is displayed.  "" is displayed next to the added device.
Add	In the Searched Device List area, select the device that you want to add.
Manual Add	Add the device by manually configuring settings such as IP address, and channel selection.
Added Device List	Displays the added devices. You can edit and delete the device, and view the device information.
Delete	Select the check box of the added device, and then click Delete to delete the added device.
Batch Add	Select the searched devices and then click Batch Add to batch add devices in batches.
Export	Select the added devices and then click Export . The exported devices information is saved into the USB storage device.

- **Manual Add**

1. Click **Manual Add**.

The **Manual Add** interface is displayed. See Figure 4-16.

Figure 4-18 Manual Add

The screenshot shows a 'Manual Add' configuration window with the following fields and values:

- Channel: D3
- Manufacturer: Private
- IP Address: 192.168.0.0
- TCP Port: 37777
- Username: admin
- Password: (empty)
- Total Channels: 1
- Remote CH No.: D1
- Decode Strategy: General

Buttons: Connect, Setting

2 Configure parameters. See Table 4-3.

Table 4-3 Remote channel parameters

Parameter	Description
Channel	From the Channel drop-down list, select the channel that you want use on the Device to connect the remote device.
Manufacturer	From the Manufacturer drop-down list, select the manufacturer of the remote device.
IP Address	In the IP Address box, enter the IP address of the remote device.  The default is 192.168.0.0 which the system cannot connect to.
TCP Port	The default value is 37777. You can enter the value as needed.
User Name	Enter the user name of the remote device.
Password	Enter the password of the user for the remote device.
Remote CH No.	Enter the remote channel number of the remote device that you want to add.
Decoder Strategy	From the Decoding Strategy drop-down list, select Disabled, Flush, or Flood.
Protocol Type	- If the remote device is added through private protocol, the default type is TCP. - If the remote device is added through ONVIF protocol, the system supports Auto, TCP, UDP, or MULTICAST. - If the remote device is added through other manufacturers, the system supports TCP and UDP.

Parameter	Description
Encryption	If the remote device is added through Onvif protocol, selecting the Encryption check box will provide encryption protection to the data being transmitted.  To use this function, the HTTPS function should be enabled for the remote IP camera.

3. Click OK.

The remote device information is displayed on the **Added Device List**.

Step 4 Click **Next** to complete the remote device registration.



Note  to change the remote device information. Click  to delete remote device.

Once the multiple sensor device has registered to the device, the system will display the channel status on the Link info. It shows one remote device has occupied two channels: D1, D2.

4.2.1.2 Changing IP Address of Connected Remote Device

Step 1 Select **Remote Device** > **Channel** > **Channel List** > **Channel List**, check the box before the camera name and then click **Modify IP** > click the  before the camera name.

Step 2 Change the IP address.

Step 3 Click OK.

4.2.1.3 Changing IP Address of Unconnected Remote Device

Step 1 Select **Remote Device** > **Channel** > **Channel List** > **Channel List** > **Channel List**.

Step 2 Select the check box before the camera name, and then click **Modify IP** > click the  before the camera name.

Figure 4-17 Modify IP

Modify IP

Selected Device: Camera 1

☐ DHCP ☒ Static

Username: admin Password:

IP Address: 192.168.1.100 Subnet Mask: 255.255.255.0 Default Gateway: 192.168.1.1 Incremental value: 1

SN	Address
1	192.168.1.100

OK Cancel

Step 3 Select IP mode.

- **Click DHCP**, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.
- **Click Static**, and then input IP address, subnet mask, default gateway and incremental value.



- If it is to change several devices IP addresses at the same time, input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.
- If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value.

Step 4 Enter user name and password of the remote device.



When change IP addresses of several devices at the same time, make sure the cameras user name and passwords are the same.

Step 5 Click **OK** button to save settings.

After the modification and then search again, device displays new IP address.

4.2.1.4 Auto Changing H.265

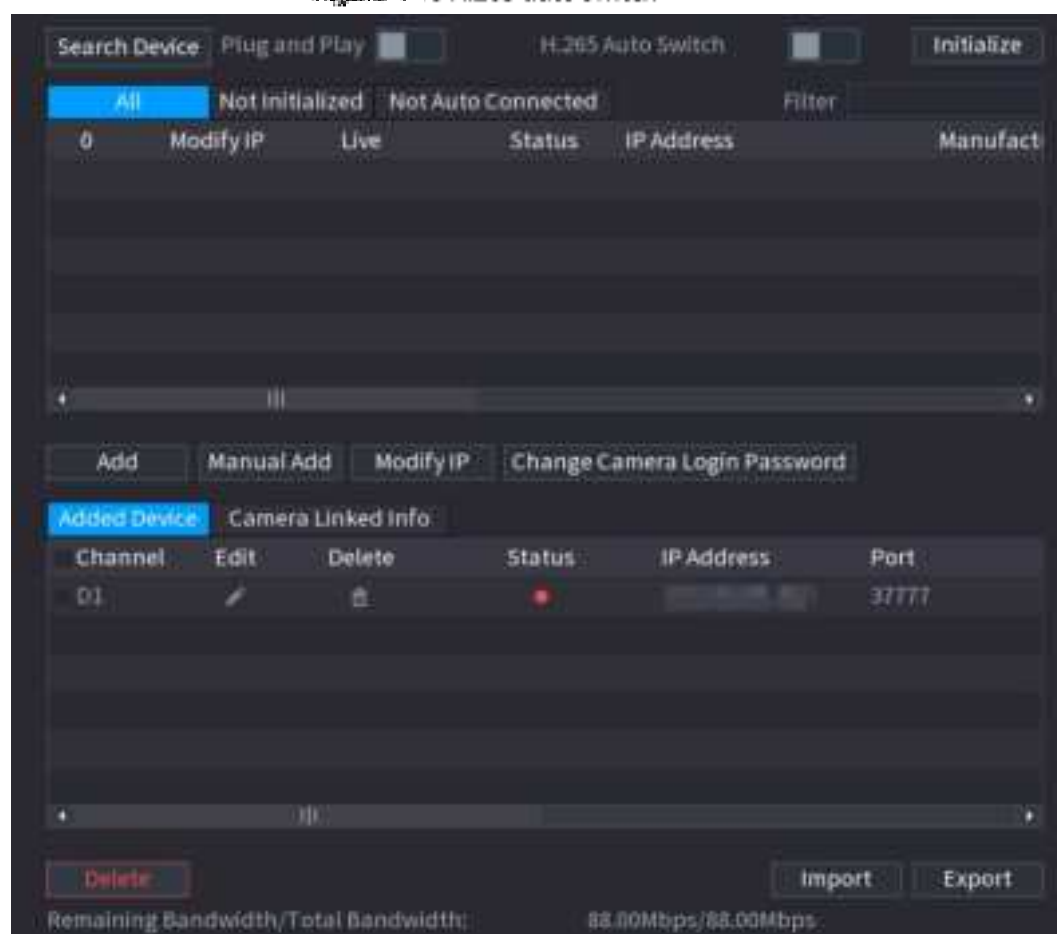
Background Information

For the remote device that first registered to the system, it can automatically adopts encode format as H.265 if you enable H.265 Auto switch function. The resolution will not be adjusted, and the

stream value will be halved.

Click **H.265 Auto Switch** at the bottom of the interface to enable the function. See .

Figure 4-18 H.265 auto switch



4.2.1.5 IP Export

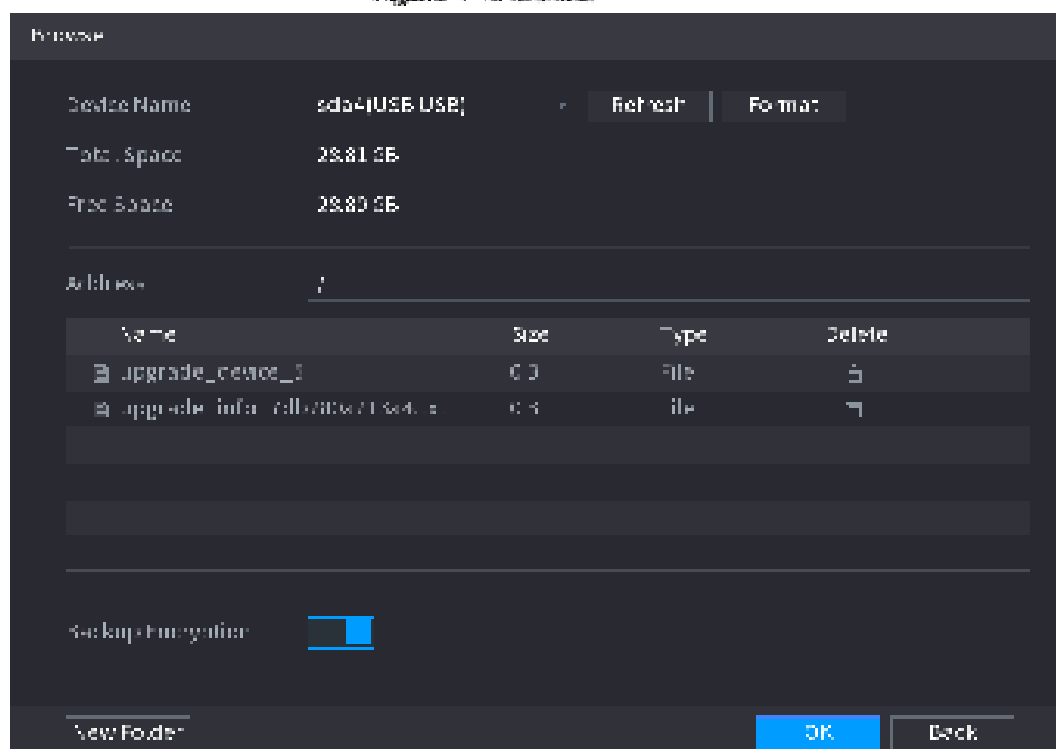
Background Information

Device can export the added device list to your local USB device.

Procedure

- 1 Insert the USB device and then click the **Export** button.
The **Export** interface is displayed. See Figure 4-19.

Figure 4: The effect of the number of iterations on the performance of the proposed algorithm.



Step 3: Select **File** > **Save As** to save export file.

[Show 3](#) [Click on](#)

 Device pops up a dialogue box to remind you successfully exported.



When exporting IP address, the **Backup Encryption** check box is checked by default. The file information includes IP address, port, channel number, manufacturer, user name, and password.

- If you select the File Backup Encryption check box, the file format is `.bak`.
- If you clear the File Backup Encryption check box, the file format is `.csv`. In this case, there might be a risk of data leakage.

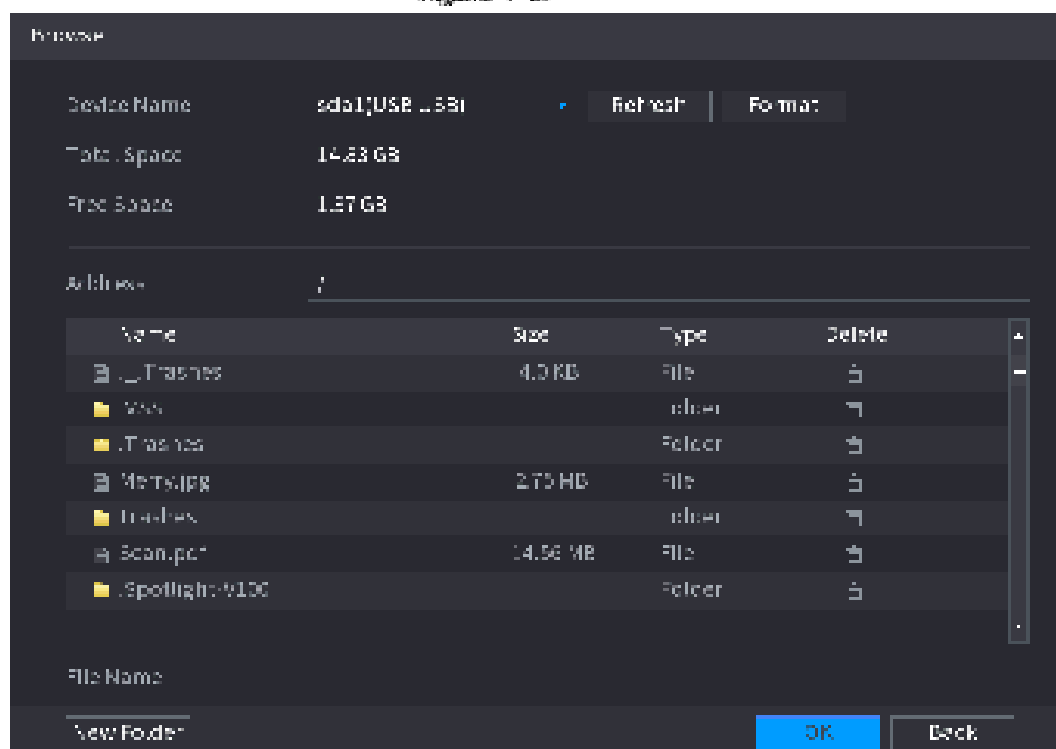
4.2.1.6 IP Import

References

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The **Properties** interface is displayed. See [Figure 4-39](#).

Figure 4-29



- Step 3** Go to **Address** to select the import file and then click **OK**.
System pops up a dialogue box to remind you successfully imported.



If the imported IP has conflicted with current added device, system pops up a dialogue box to remind you. You have two options.

- Step 4** Click **OK**.
The imported information is on the **Added Device List**.

4.2.2 Remote Device Initialization

Background Information

You can change the login password and IP address of a remote device when you initialize it.



- When you connect a camera to the NVR via PoE port, NVR automatically initializes the camera. The camera adopts NVR current password and email information by default.
- When you connect a camera to the NVR via PoE port after NVR is upgraded to the new version, the NVR might fail to initialize the camera. Go to the **Remote Device** interface to initialize the camera.

Procedure

- Step 1** Log in to the local system of the Device.
- Step 2** On the **LIVE** interface, right-click and select **Remote Device** → **Camera** → **Camera List** → **Camera List**.
- Step 3** Click **Uninitialized**, and then click **Initializing Function**.

- Device displays camera(s) to be initialized.
- Step 4:** Select a camera to be initialized and then click **Initialize**.
The **Enter Password** interface is displayed.

Figure 4-21 Enter password

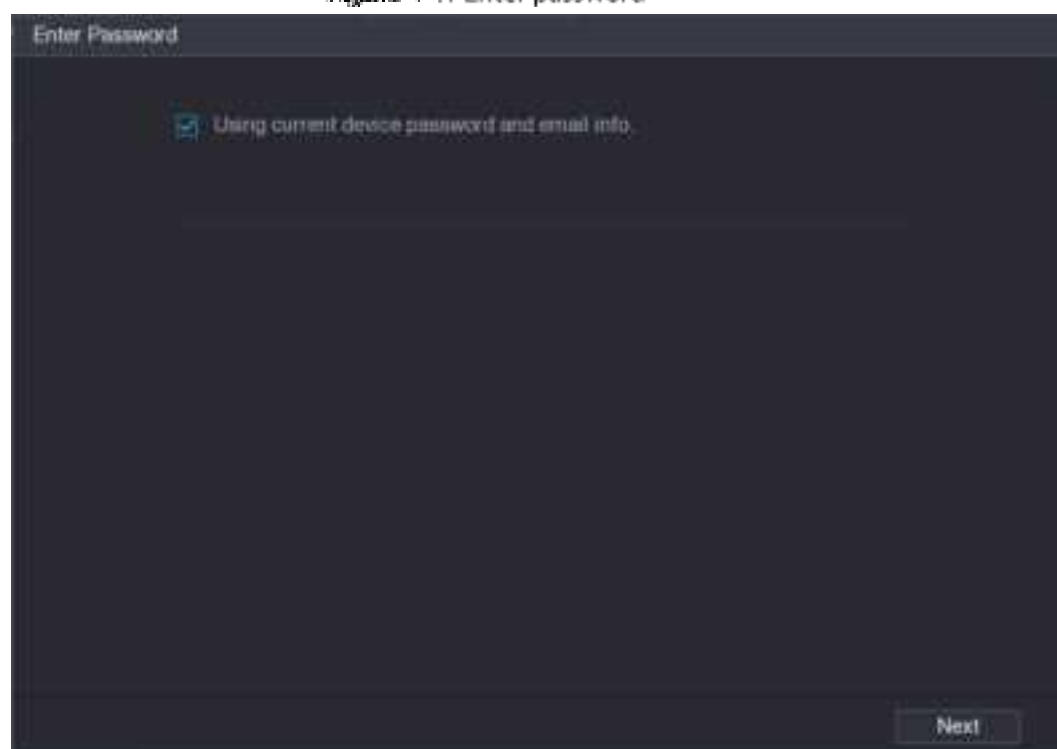


Table 4-4 Parameters

Parameter	Description
User	The default is admin.
Password	The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among uppercase, lowercase, number, and special character (excluding " ; : &). Enter a strong password according to the password strength bar instructions.
Confirm Password	

- Step 5:** Set remote device password and email information.



If you want to use current device password and email information, the remote device automatically uses NVR admin account information (login password and email). There is no need to set password and email. Go to step 6.

- 1) **Cancel Using current device password and email info.**

The **Enter Password** interface is displayed. See Figure 4-22.

Figure 4-22

🔧 Configure parameters.

Table 4-5

Parameter	Description
User	The default is admin.
Password	The password should consist of 8 to 32 non-blank characters and contain at least two types of characters among uppercase, lowercase, number, and special character (excluding " " ; ; &). Enter a strong password according to the password strength bar indications.
Confirm Password	

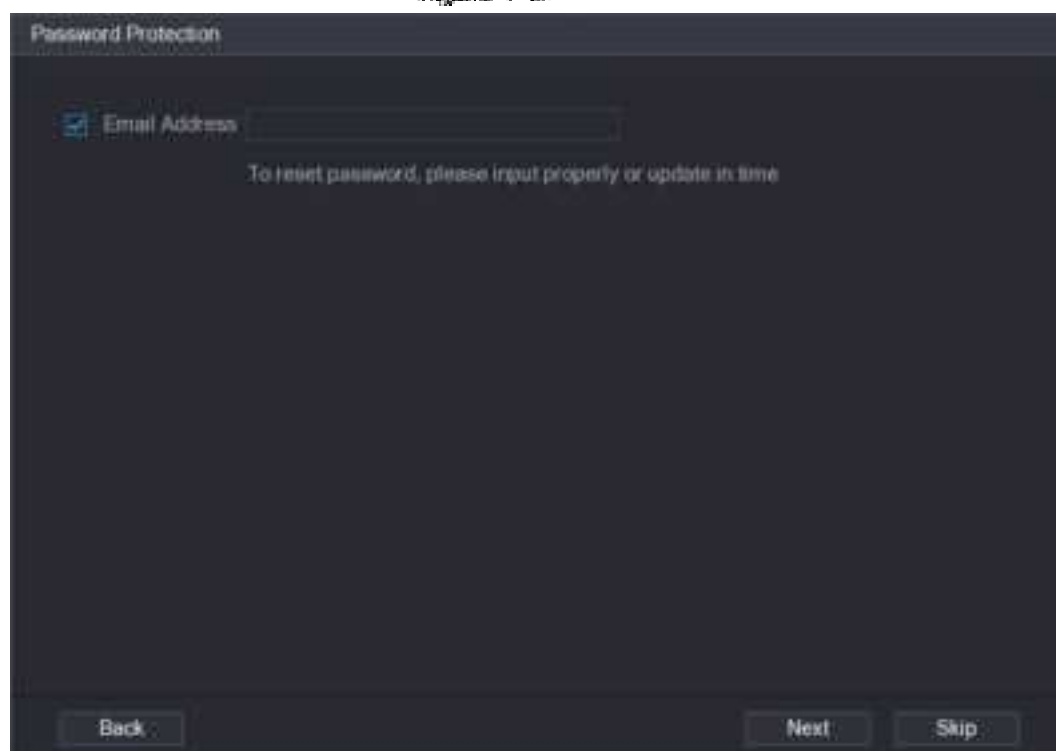


For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.

Step 6 Click **Next**.

The Password Protection interface is displayed. See Figure 4-23.

Figure 4-25

A dark-themed dialog box titled "Password Protection". It contains a checkbox labeled "Email Address" which is checked. To the right of the checkbox is a text input field. Below the input field, the text "To reset password, please input properly or update in time" is displayed. At the bottom of the dialog, there are three buttons: "Back", "Next", and "Skip".

Password Protection

☒ Email Address

To reset password, please input properly or update in time

Back Next Skip

Step 2

Set email information.

Input an email address for reset password purpose.



Cancel the box and then click Next or Skip if you do not want to input email information here.

Step 3

Click Next.

The Password interface is displayed. See Figure 4-26.

Figure 4-24

Modify IP

Checked Device No.: 1

☐ Dhcp ☒ Static

Username: admin

Password:

IP Address: 192.168.1.10

Subnet Mask: 255.255.0.0

Default Gateway: 0.0.0.0

Incremental value: 1

Serial No.	IP Address
1	192.168.1.10

OK Cancel

Step 2

Set camera IP address.

- Click **Dhcp**, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.
- Click **Static**, and then input IP address, subnet mask, default gateway and incremental value.



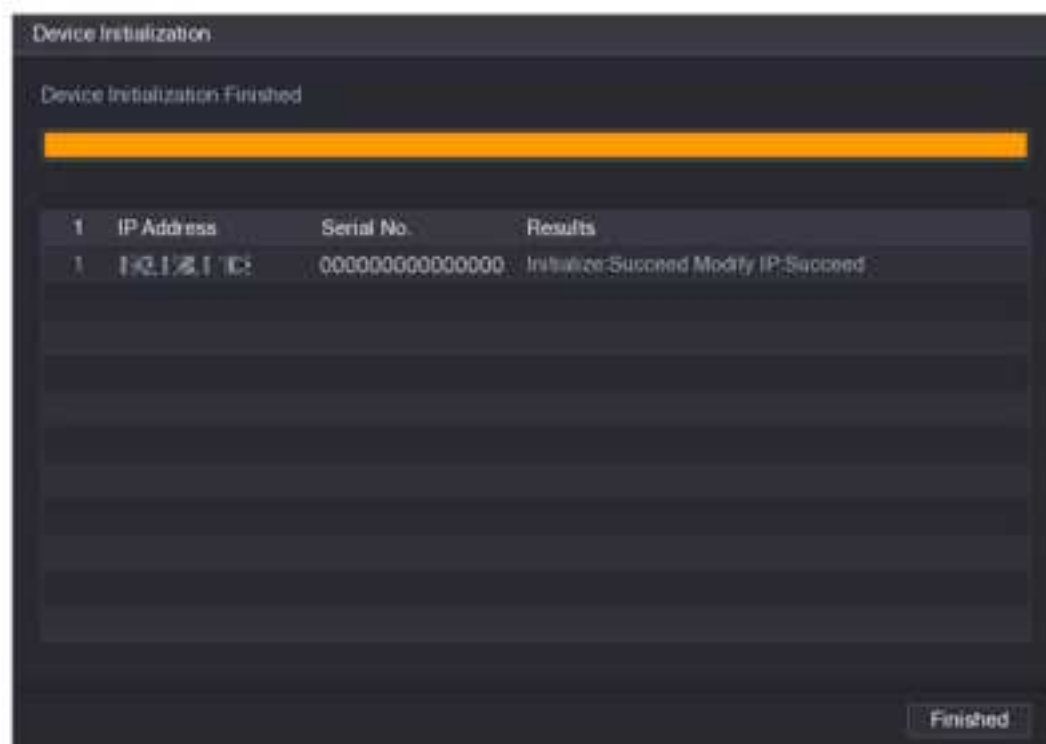
- If it is to change several devices IP addresses at the same time, input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.
- If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value.

Step 3

Click **Next**.

The **Device Initialization** interface is displayed. See Figure 4-25.

Figure 4-36



Step 11 Click **Finished** to complete the setup.

4.2.3 Shortcut Menu to Add Camera

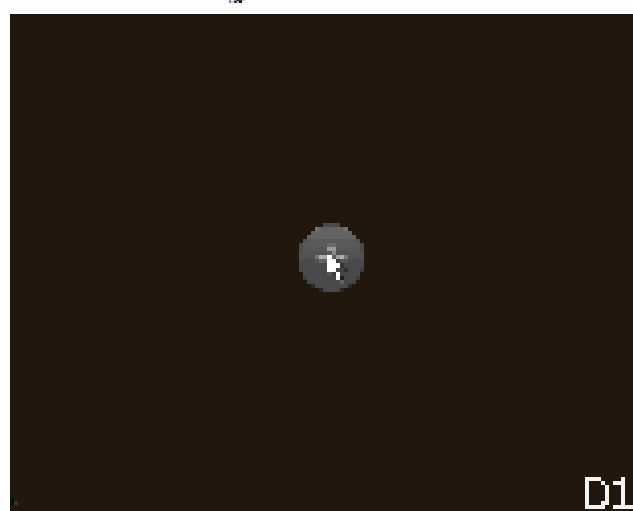
Background Information

If you have not registered a remote device to a channel, go to the live view interface to add.

Procedure

- Step 1** On the live view interface, move your mouse to window. There is an icon + on the channel window. See Figure 4-37.

Figure 4-37



- Step 2** Click "+", device pops up interface to add network camera. Refer to 4.2.1.1 Adding Camera for detailed information.

4.2.4 Image

Background Information

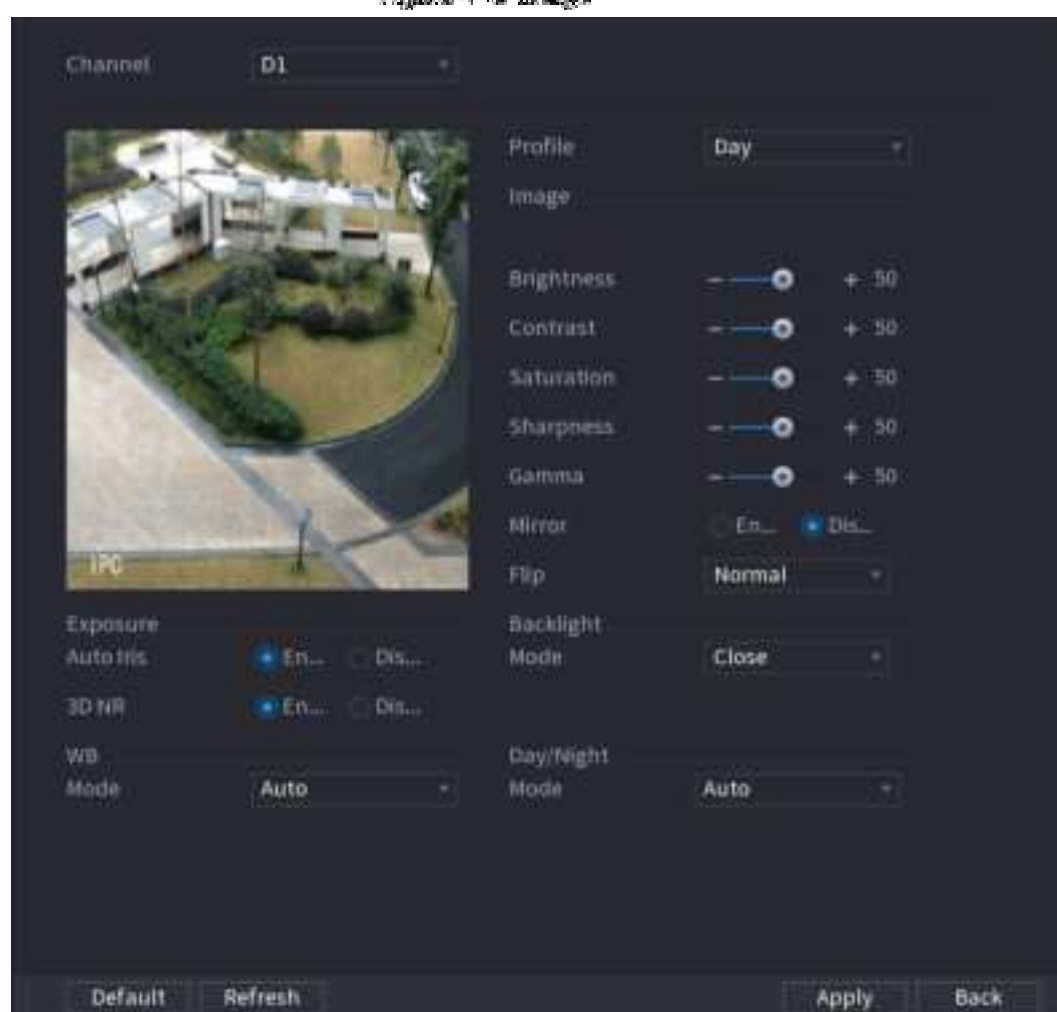
You can set network camera parameters according to different environments. It is to get the best video effect.

Procedure

Step 1 Select **Network Camera** > **Camera** > **Image**.

The **Image** interface is displayed. See [Figure 4-77](#).

Figure 4-77 Image



Step 2 Configure parameters. See [Table 4-6](#).



Different series network camera displays different parameters. The actual product shall prevail.

Table 4-6 Image parameters

Parameter	Description
Channel	In the Channel list, select the channel that you want to configure.

Parameter	Description	
Profile	There are three config files for you. System has configured the corresponding parameters for each file, you can select according to your actual situation.	
Brightness	Adjusts the image brightness. The bigger the value is, the brighter the image will become. Adjusts the brightness according to actual environment.	
Contrast	Adjusts the image contrast. The bigger the value is, the more obvious the contrast between the light area and dark area will become. Adjusts the contrast according to actual environment.	
Saturation	Adjusts the color shades. The bigger the value, the lighter the color will become. Adjusts the saturation according to actual environment.	
Sharpness	Adjusts the sharpness of image edge. The bigger the value is, the more obvious the image edge is. Adjusts the sharpness according to actual environment.	
Gamma	It is to adjust image brightness and enhance the image dynamic display range. The bigger the value is, the more bright the video is.	
Mirror	Enable the function, the left and right side of the video image will be switched. It is disabled by default.  This function is for some series products only.	
Flip	It is to set monitor video display direction. It includes Normal, 180°, 90°, 270°.	
Features	Auto Iris	- It is for the camera of auto iris only. - After enable auto iris function, the iris can automatically zoom in/zoom out according to the brightness of the environment and the image brightness changes too. - If disable the auto iris function, the iris does not automatically zoom in/zoom out according to the brightness of the environment when the iris is at the biggest value.
	3D NR	This function specially applies to the image which frame rate is configured as 2 at least. It reduces the noises by making use of the information between two frames. The bigger the value is, the better the effect.

Parameter	Description
Backlight Mode	You can set camera Backlight mode. • SSA: In the backlight environment, the system can automatically adjust image brightness to clearly display the object. • BLC ◇ Default: The device auto exposures according to the environments situation so that the darkest area of the video is cleared. ◇ Customize: After select the specified zone, the system can expose the specific zone so that the zone can reach the proper brightness. • WDR: In backlight environment, it can lower the high bright section and enhance the brightness of the low bright section. So that you can view these two sections clearly at the same time. • HLC: In the backlight environment, it can lower the brightness of the brightest section and reduce the area of the halo and lower the brightness of the whole video. •  Click to disable the BLC function.
WB Status	You can set camera WB mode. It can affect the image whole hue so that the image can accurately display the environment status.  Different cameras supports different WB modes such as auto, manual ,natural light, outdoor and etc.
Day/Night Mode	Configure the color and black&white mode of the image. This setting is not affected by the configuration files. The default setting is Auto. • Color: The camera outputs color image only. • Auto: Depends on the camera, such as overall brightness and whether there is an IR light, either color image or black&white image is output. • B/W: The camera outputs Black and white image only. • Sensor: It is to set when there is peripheral connected IR light.  The Sensor item is for some non- R device only.

 Click Apply.

4.2.5 Video Overlay

You can set values for overlay and private masking.

4.2.5.1 Overlay

Background Information

You can add the information of time and channel in the live view interface.

Procedure

Step 1 Select **Main Screen** > **Settings** > **Overlay** > **Overlay**.



Step 2 Configure parameters.

Table 4-7 Video overlay parameters

Parameter	Description
Channel	Select a channel.
Time Title	Select Time Title , and the time tile will be displayed in live view and playback. Drag time title to the target place and click Apply .
Channel Title	Select Channel Title , and the channel tile will be displayed in live view and playback. Drag channel title to the target place and click Apply .
Custom Title	You can custom title to be overlaid on the screen. Click Setting to set the information such as font size, title content and text alignment, and then click OK .
Default	Set as device default configuration.
Copy To	Click Copy To to copy the settings to other channels.

Step 3 Click **Apply**.

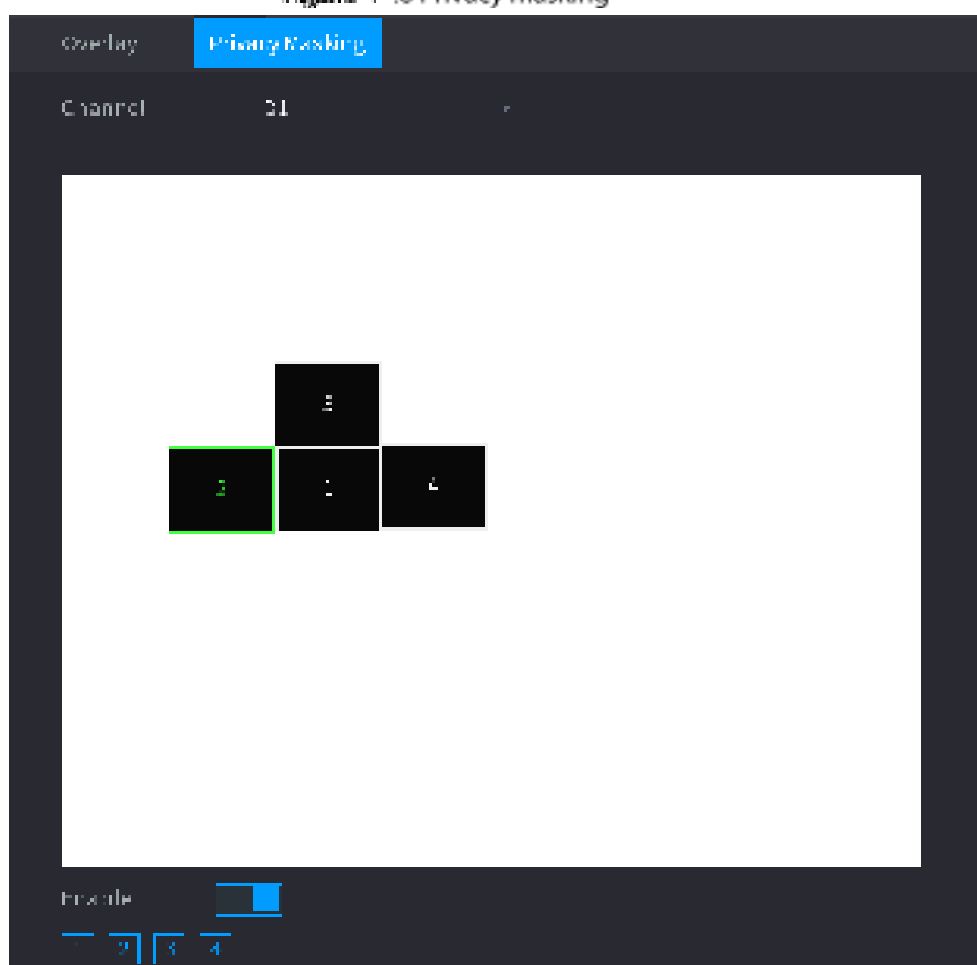
4.2.5.2 Privacy Masking

You can set the privacy masking area on the screen to guarantee the privacy of the area.

Procedure

Step 1 Select **Main Screen** > **Settings** > **Overlay** > **Privacy Masking**.

Figure 4-28 Privacy masking



Step 2 Configure parameters.

Table 4-3 Privacy masking parameters

Parameter	Description
Channel	Select a channel.
1, 2, 3, 4	Select Enable to enable privacy masking. The number represents the number of masking areas. You can select a number and drag masking areas to the screen, and you can also change the size of areas or drag an area to other place.  You can drag up to 4 masking areas to one channel.
Default	Set as device default configuration.

Step 3 Click **Apply**.

4.2.6 Encode

You can set video bit stream and image parameters.

4.2.6.1 Encode

Background Information

You can set video bit stream parameters such as bit stream type, compression, resolution.



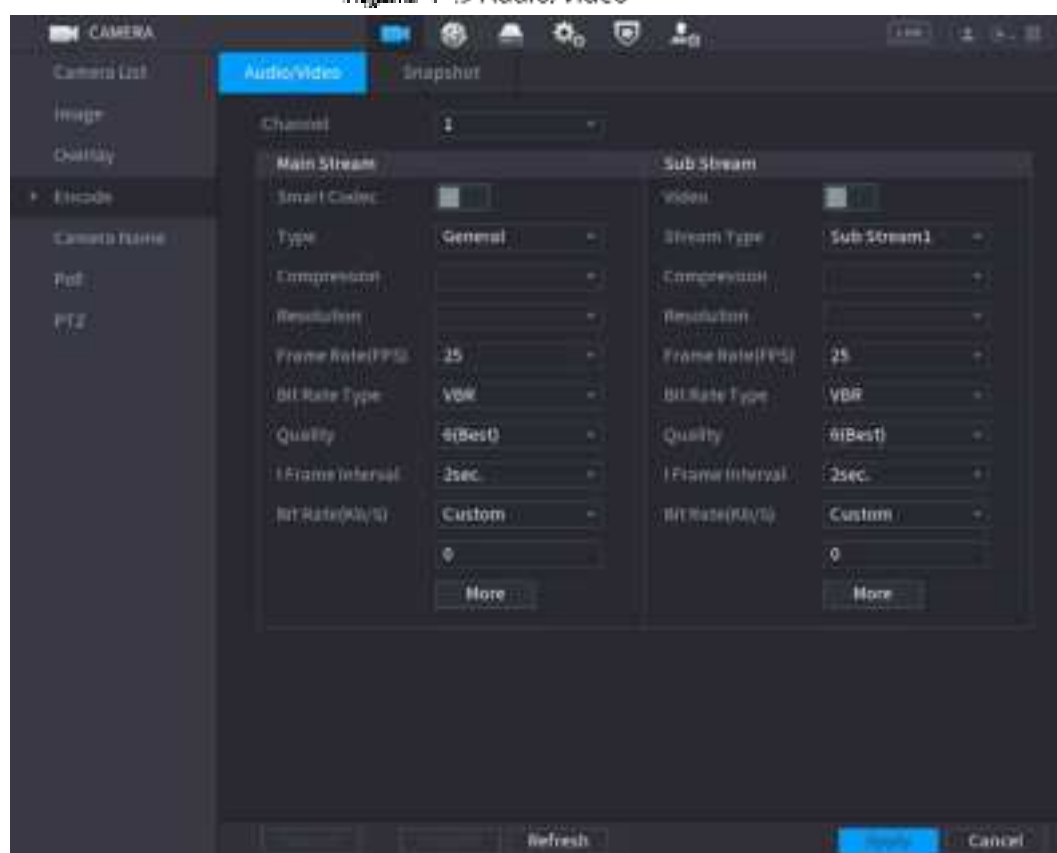
Some series products support three streams: main stream, sub stream 1, sub stream 2. The sub stream maximally supports 1080p.

Procedure

Step 1 Select **Main Stream** > **Channel** > **Encode**.

The **Encode** interface is displayed. See Figure 4-29.

Figure 4-29 Audio/Video



Step 2 Configure parameters. See Table 4-9.

Table 4-9 Audio/video parameters

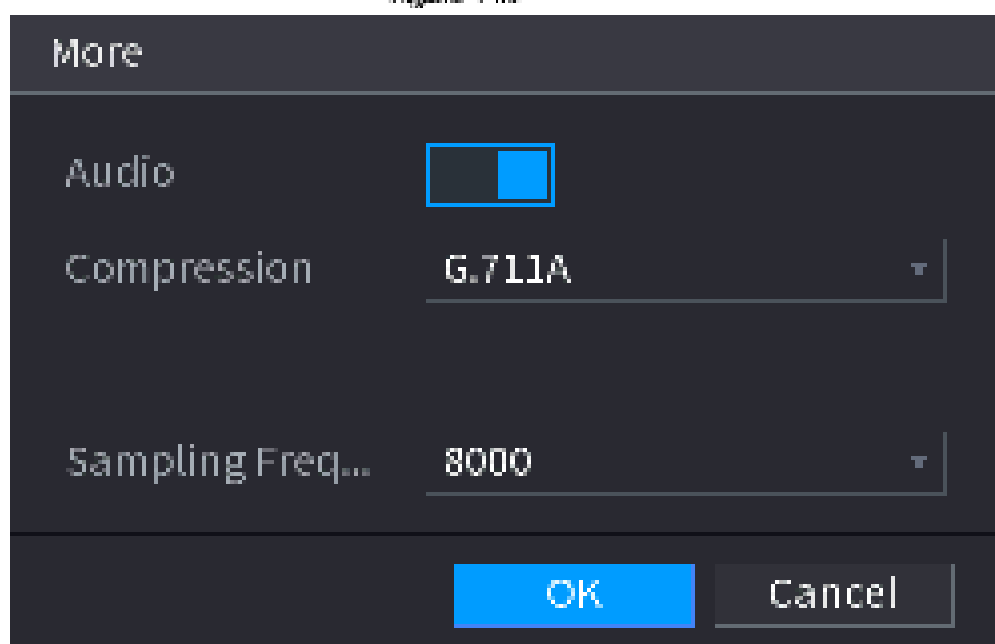
Parameter	Description
Channel	In the Channel list, select the channel that you want to configure the settings for.
Smart Codec	Enable the smart codec function. This function can reduce the video bit stream size of important recorded video to maximize the storage space. - Enabled. - Disabled.

Parameter	Description
Type	• Main Stream: In the Type list, select General, MD (Motion Detect), or Alarm. • Sub Stream: This setting is not configurable.
Compression	In the Compression list, select the encode mode. • H.265: Main profile encoding. This setting is recommended. • H.264H: High profile encoding. Low bit stream with high definition. • H.264: Main profile encoding. • H.264B: Baseline profile encoding. This setting requires higher bit stream compared with other settings for the same definition.
Resolution	In the Resolution list, select resolution for the video. The maximum video resolution might be different dependent on your device model.
Frame Rate (FPS)	Configure the frames per second for the video. The higher the value is, the clearer and smoother the image will become. Frame rate changes along with the resolution. Generally, in PAL format, you can select the value from 1 through 25; in NTSC format, you can select the value from 1 through 30. However, the actual range of frame rate that you can select depends on the capability of the Device.
Bit Rate Type	In the BitRateType list, select CBR (Constant Bit Rate) or VBR (Variable Bit Rate). If you select CBR, the image quality cannot be configured; if you select VBR, the image quality can be configured.
Quality	This function is available if you select VBR in the BitRateType list. The bigger the value is, the better the image will become.
I Frame Interval	The interval between two reference frames.
Bit Rate (Kbps)	In the BitRate list, select a value or enter a customized value to change the image quality. The bigger the value is, the better the image will become.

Step 3 Click **Next**.

The **Next** interface is displayed. See Figure 4-39.

Figure 4-39



Step 4: Configure parameters. See Table 4-16.

Table 4-16

Parameter	Description
Audio	This function is enabled by default for main stream. You need to manually enable it for sub stream 1. Once this function is enabled, the recorded video file is composite audio and video stream.
Compression	In the Compression list, select a format: G711a, G711u, PCM, AAC.
Sampling Frequency	In the Sampling Frequency list, you can select audio sampling rate.

Step 5: Click OK.

Step 6: Click Apply.

4.2.6.2 Snapshot

Background Information

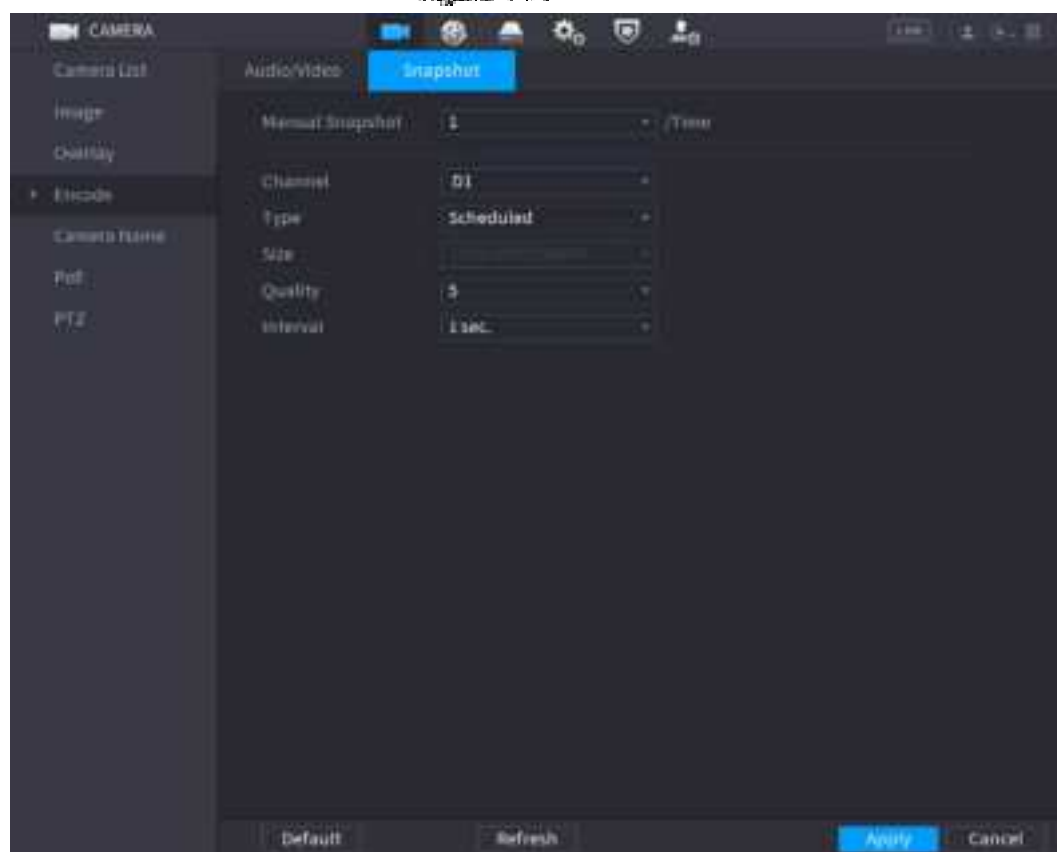
You can set snapshot mode, image size, quality and interval.

Procedure

Step 1: Select **Main Menu** > **Camera** > **Event** > **Snapshot**.

The Snapshot interface is displayed. See Figure 4-39.

Figure 4-30



Step 2 Configure parameters. See Table 4-11.

Table 4-11

Parameter	Description
Manual Snapshot	In the Manual Snapshot list, select how many snapshots you want to take each time.
Channel	In the Channel list, select the channel that you want to configure the settings for.
Type	In the Type list, you can select Scheduled , or Event . - Scheduled: The snapshot is taken during the scheduled period. - Event: The snapshot is taken when there is an alarm event occurs, such as motion detection event, video loss, and local alarms.
Size	In the Size list, select a value for the image. The bigger the value is, the better the image will become.
Quality	Configure the image quality by 6 levels. The higher the level is, the better the image will become.
Interval	Configure or customize the snapshot frequency. Max. supports 3600 seconds/image.

Step 3 Click **Apply**.

4.2.7 Channel Name

Background Information

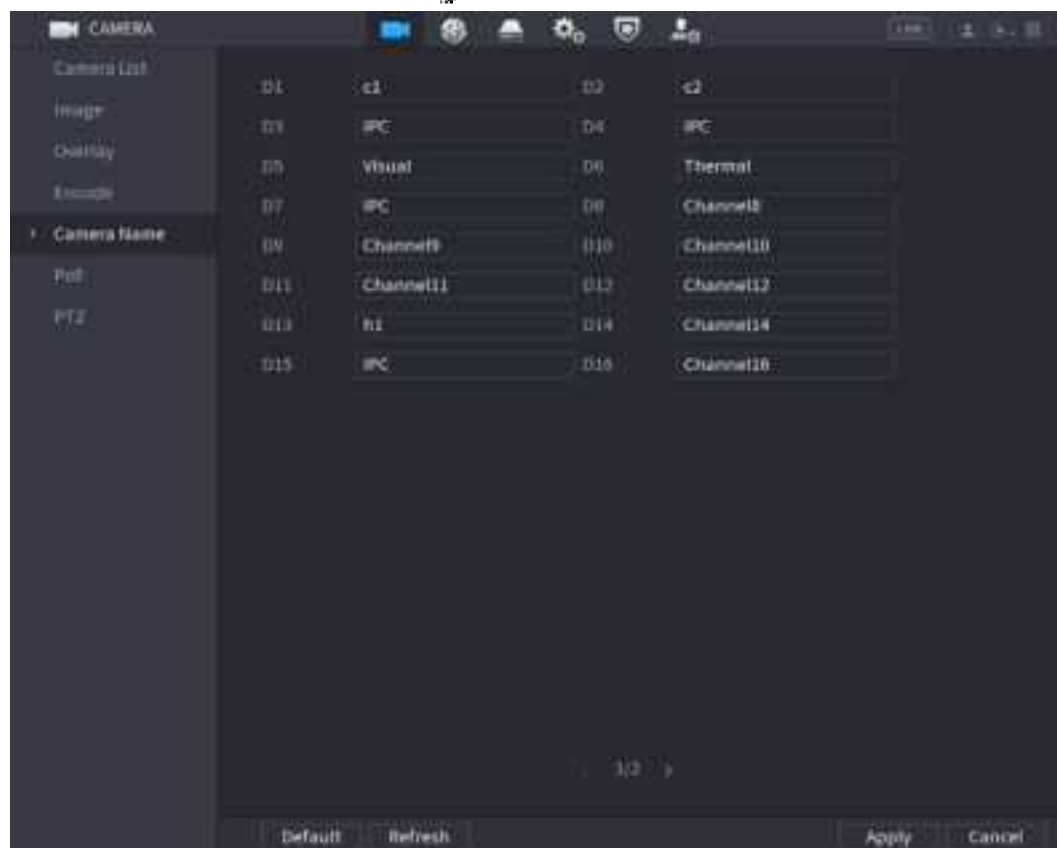
You can customize channel name.

Procedure

Step 1 Select **Main Menu** > **Camera** > **Channel Name**.

The **Channel Name** interface is displayed. See Figure 4-12.

Figure 4-12



Step 2 Modify a channel name.



- You can only change the camera connected via the private protocol.
- The channel name supports 63 English characters.

Step 3 Click **Apply**.

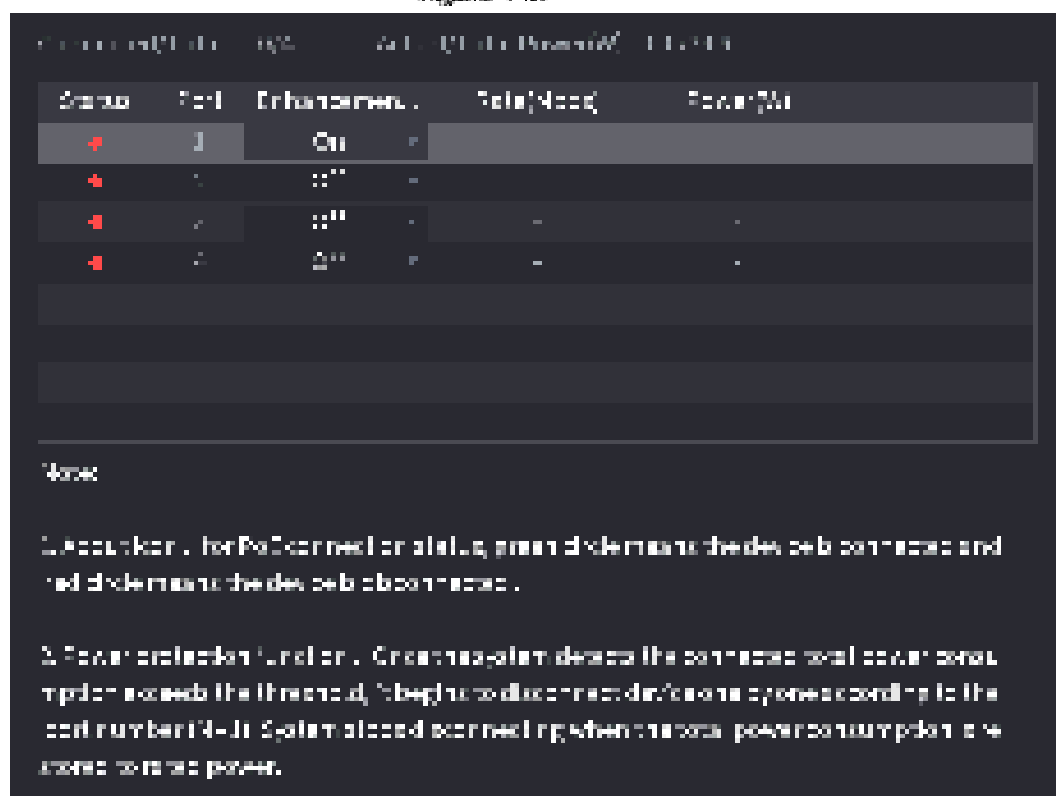
4.2.8 Checking PoE Status

You can check PoE ports status and set enhancement mode for each individual PoE port.

Procedure

Step 1 Select **Main Menu** > **Camera** > **Channel List** > **PoE**.

Figure 4-35



Step 3 Click **Enhancement** and **Power/W** to **On** or **Off**.



When **On** is selected, the transmission distance of PoE port will be extended.

4.2.9 Remote Update

Background Information

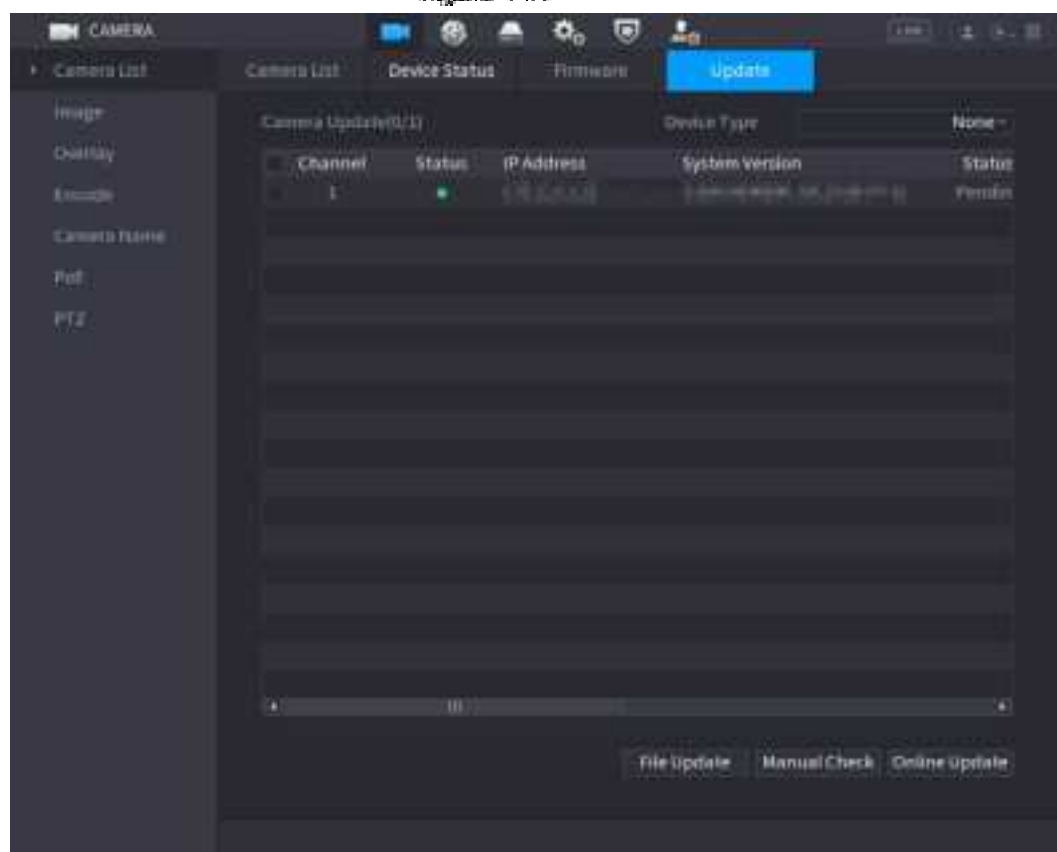
You can upgrade the connected network camera firmware. It includes online upgrade and file upgrade.

Procedure

Step 1 Select **Network Camera** > **Camera** > **Camera List** > **Upgrade**.

The **Upgrade** interface is displayed. See Figure 4-36.

Figure 4-13



Step 2 Update the firmware of the connected remote device.

- **Online Upgrade**
 1. Select a remote device and then click **Manual Check**.
System detects the new version on the cloud.
 2. Select a remote device that has new version and then click **Online Update**.
After successful operation, system prompts update successful dialogue box.
- **File upgrade**
 1. Select a channel and then click **File Upgrade**.
 2. Select update file on the pop-up interface.
 3. Select the update file and then click **OK**.
After successful operation, system prompts update successful dialogue box.



If there are too many remote devices, select **Device Type** from the drop-down list to search the remote device as needed.

4.2.10 Remote Device Info

4.2.10.1 Device Status

You can view the connection and alarm status of the corresponding channel.

Select **Remote Device** > **Channels** > **Camera List** > **Device Status**, the **Device Status** window is displayed. See Figure 4-13. Refer to Table 4-12 for detailed information.

Figure 4-35

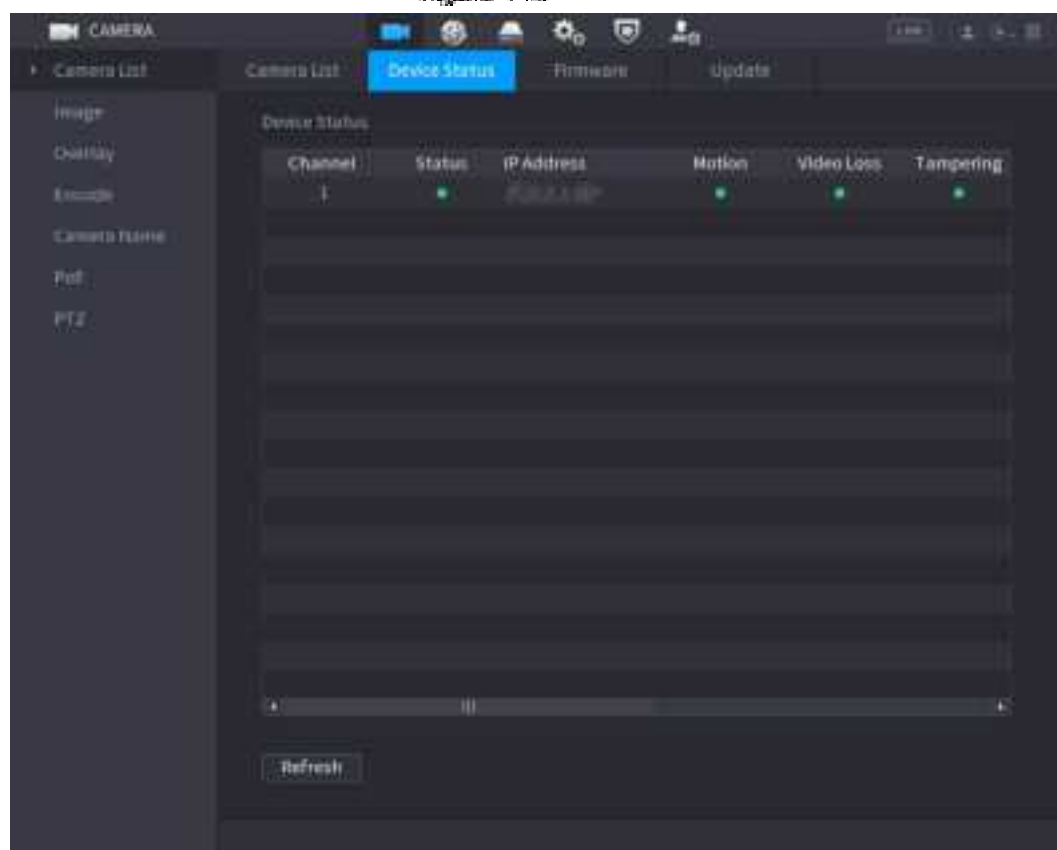


Table 4-13

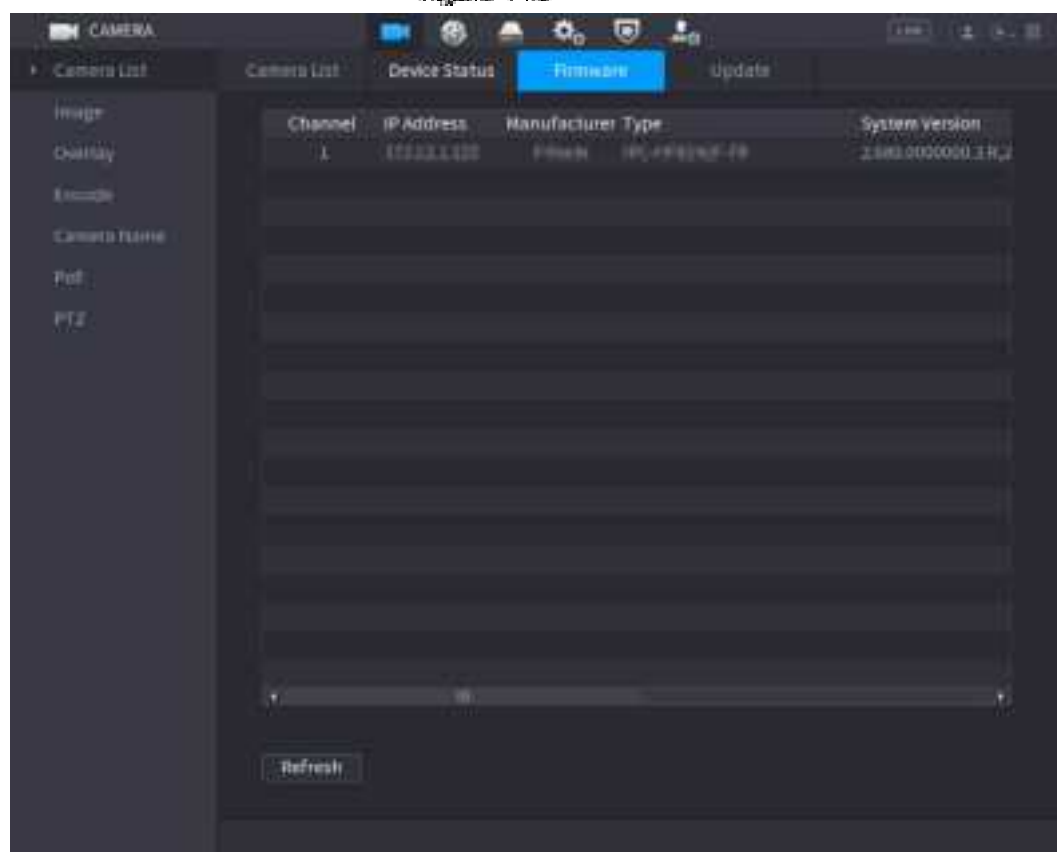
Icon	Description	Icon	Description
	IPC works properly.		IPC does not support.
	There is an alarm.		Video loss occurs.

4.2.10.2 Firmware

You can view IP address, manufacturer, type, system version of the connected remote device.

Select **Remote Device** > **Connection** > **Connection List** > **Firmware**, the Firmware interface is displayed. See [Figure 4-36](#).

Figure 4-35



4.3 Live View

After you logged in, the system goes to multiple-channel live view mode by default. You can view the monitor video of each channel.

The displayed window amount may vary. The actual product shall prevail.

4.3.1 Live View

On the live view interface, you can view the monitor video of each channel. The corresponding channel displays date, time, and channel name after you overlay the corresponding information. Refer to the following table for detailed information. See [Table 4-13](#).

Table 4-13

Icon	Icon	Description
1		When current channel is recording, system displays this icon.
2		When motion detection alarm occurs, system displays this icon.
3		When video loss alarm occurs, system displays this icon.
4		When current channel is in monitor lock status, system displays this icon.

Icon	Icon	Description
5		When the device connects to the network camera remotely, system displays this icon.  This function is for some series products only.

4.3.2 Navigation bar

Background Information

You can quickly perform operation through the icon on the navigation bar.



- Different series products may display different navigation bar icons. Refer to the actual product for detailed information.
- Select **Main Menu** > **SYSTEM** > **General** > **Basic** to enable navigation bar function and then click **Apply**; otherwise you cannot see the following interface.

Click the live view interface. You can see navigation bar. See Figure 4-38. Refer to Table 4-15 for more detailed information.

Figure 4-38



Table 4-15

Icon	Description
	Open Home Screen.
	Expand or condense the navigation bar.
	Select view layout.
	Go to the previous screen.
	Go to the next screen.
	Enable tour function. The icon switches to  Close the tour or the triggered tour operation has canceled, and device restores the previous preview video.
	Open the PTZ control panel. For details, see '4.4.2 PTZ Control'.
	Open the PTZ Control interface. For details, see '4.4.2 PTZ Control'.  This function is supported only in single-channel layout.
	Open the record search interface. For detail, see '4.4.2 Search Interface'.

Icon	Description
	Open the Main Menu interface. For detail, see '4.1.2.3 Breakdown'.
	Open the Alarm Status interface to view the device alarm status. For details, see '4.8.2 Alarm Status'.
	Open the Channel Info interface to display the information of each channel. For details, see '4.3.2.1 Channel Info'.
	Open the Add Channel interface. For details, see '4.2.1.1 Adding Channel'.
	Open the Network interface. For details, see '4.10.3 Network'.
	Open the Disk Manager interface. For details, see '4.12.3 Disk Manager'.
	Open the USB Management interface. For details about USB operations, see '4.3.2.2 USB Management'.

4.3.2.1 Channel Info

After the remote device registered to the corresponding channel, you can view its status such as alarm status, record status, connection status, record mode, etc.

- Alarm status: It includes motion detection alarm, video loss alarm, tampering alarm.
- Record status: System is recording or not.
- Bit Rate: System displays bit rate information.
- Status: current channel connection status.

Click: , system goes to the channel information setup interface. You can view information of the corresponding channel. See Figure 4-39.

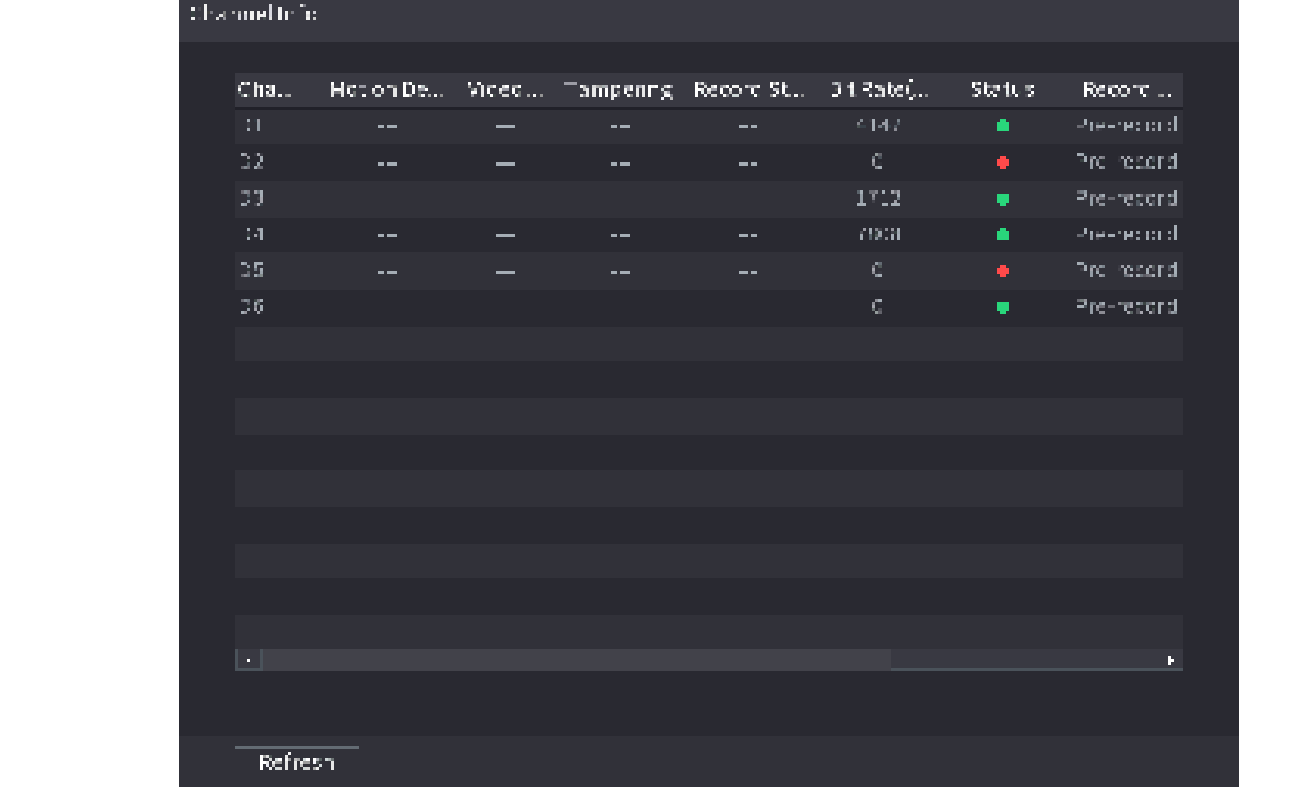
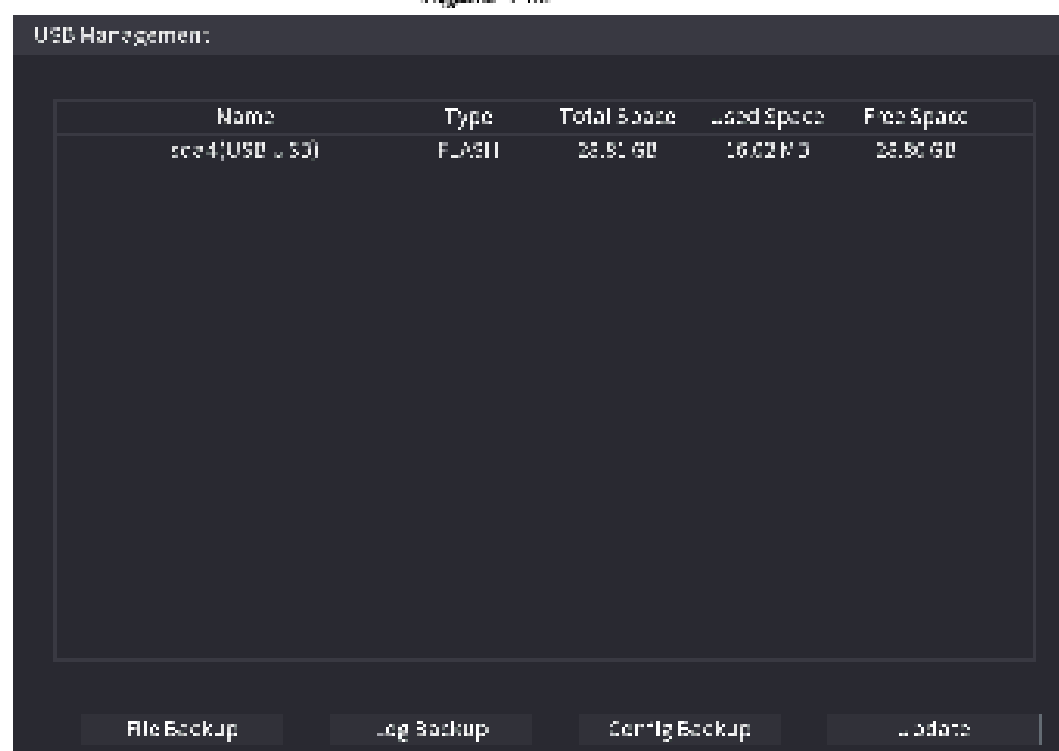


Figure 4-38



4.3.3 Live View Control Interface

Move your mouse to the top center of the video of current channel; you can see system pops up the live view control interface. See Figure 4-45.

If your mouse stays in this area for more than 6 seconds and has no operation, the control bar automatically hides.



- Disable the navigation bar if it is displayed on the interface before using this function.
- The live view control interface is different depending on the model, and the actual interface shall prevail.

Figure 4-40

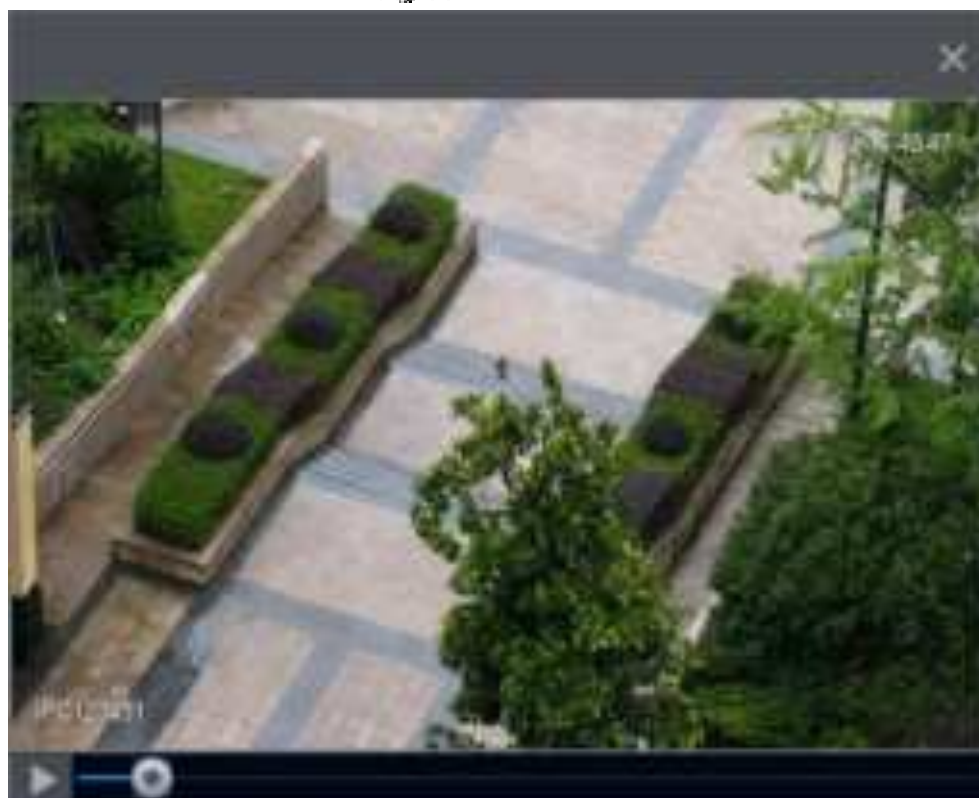


4.3.3.1 Instant Replay

You can play back the previous 5-60 minutes record of current channel.

Click  to go to the instant replay interface. See Figure 4-41.

Figure 4-40



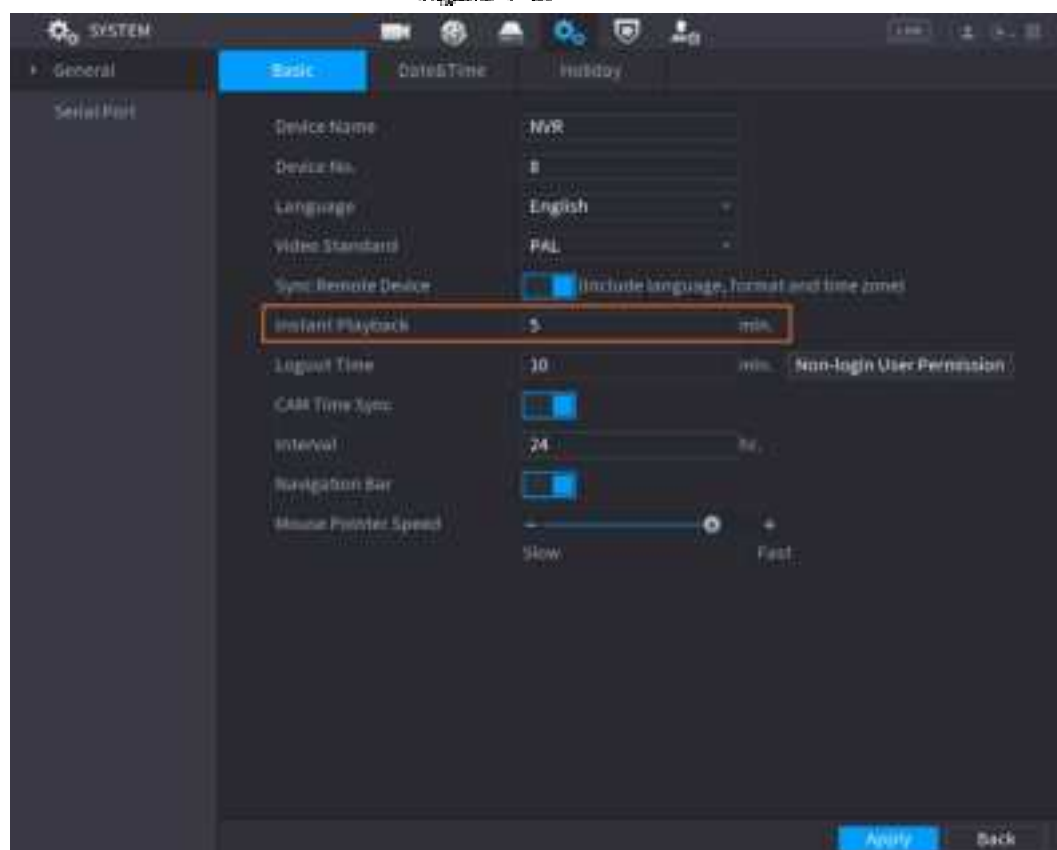
Instant replay is to playback the previous 5 minutes to 60 minutes record of current channel.

- Move the slider to choose the time you want to start playing.
- Play, pause and close playback.
- The information such as channel name and recording status icon are shielded during instant playback and will not display until exited.
- During playback, screen split layout switch is not allowed.
- Tour high higher priority than the instant playback. The instant playback function is null when tour function is in process and the preview control interface auto hides either. The function becomes valid again after tour is complete.



Go to the **Main Menu > SYSTEM > General > Basic** to set Instant Replay time. See Figure 4-42
System may pop up a dialogue box if there is no such record in current channel.

Figure 4-48



4.3.3.2 Digital Zoom

You can zoom in specified zone of current channel so that you can view the details. It supports zoom in function of multiple-channel. It includes the following two ways:

- Click , the icon switches to . Hold down the left mouse button to select the area you want to enlarge. The area is enlarged after the left mouse button is released.
- Point to the center that you want to enlarge, rotate the wheel button to enlarge the area.



For some models, when the image is enlarged in the first way described previously, the selected area is zoomed proportionally according to the window.

The digital zoom interface is shown as in Figure 4-49. When the image is in the enlarged status, you can drag the image toward any direction to view the other enlarged areas. Right click mouse to cancel zoom and go back to the original interface.

Figure 4-45



4.3.3.3 Instant Backup

You can record the video of any channel and save the clip into a USB storage device.

By clicking , the recording is started. To stop recording, click this icon again. The clip is automatically saved into the connected USB storage device.

You can record the video of any channel and save the clip into a USB storage device.

4.3.3.4 Manual Snapshot

You can take one to five snapshots of the video and save into a USB storage device.

By clicking , you can take snapshots. The snapshots are automatically saved into the connected USB storage device. You can view the snapshots on your PC.



To change the quantity of snapshots, select **Main Menu > CAMERA > Encode > Snapshot**, in the **Manual Snapshot** list, select the snapshot quantity.

4.3.3.5 Two-way Talk

Background Information

You can perform the voice interaction between the Device and the remote device to improve efficiency of emergency.

Procedure

- Step 1** Click  to start two-way talk function the icon now is shown as . Now the rest two-way talk buttons of digital channel becomes null too.
- Step 2** Click  again, you can cancel two-way talk.

4.3.3.6 Switch Bit Streams

Via this function, you can switch the channel main stream/sub stream according to current network bandwidth.

- M: Main stream. Its bit streams are big and definition is high. It occupies large network bandwidth, suitable for video wall surveillance, storage and etc.
- S: Sub stream. Its definition is low but occupies small network bandwidth. It is suitable for general surveillance, remote connection and etc.

Click  to switch the bit stream type of the main stream and sub stream.

- M: Main stream.
- S: Sub stream. Some series products support two sub streams (S1, S2). Refer to "4.2.6.1 Encode" for detailed information.

4.3.3.7 Shortcut Menu

By right-clicking on the live view interface, you can quickly access the corresponding functional interface and perform relevant operations, including entering the main menu, searching records and selecting screen split mode.

Right-click on the live interface and the shortcut menu is displayed. Refer to Table 4-15 for detailed information.



The shortcut menu is different for different models. The actual interface shall prevail.

Figure 4-45

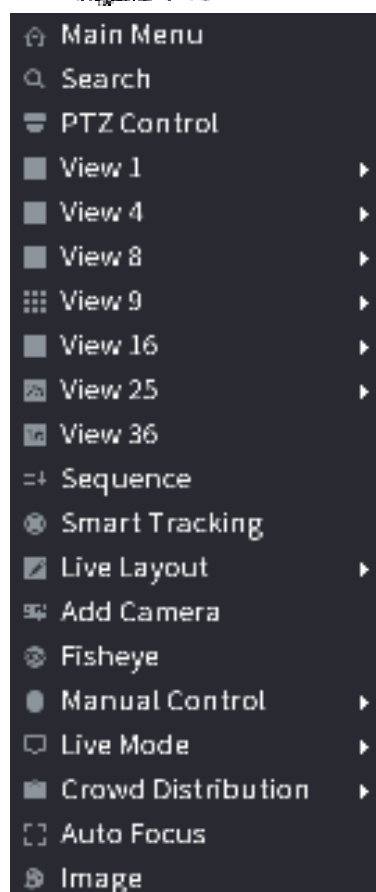


Figure 4-45

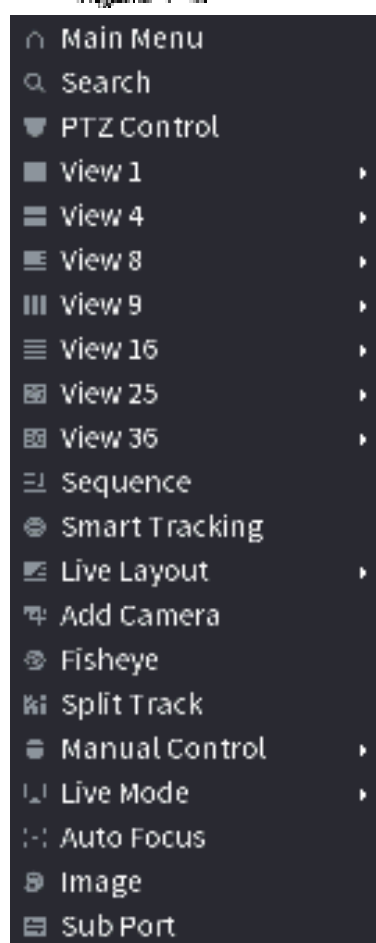


Figure 4-46

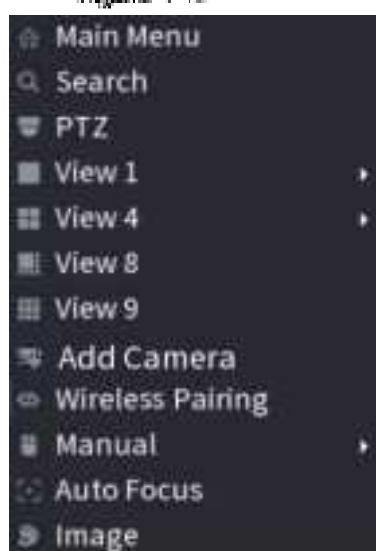


Table 4-15

Term/Icon	Description
Main Menu	Open Main Menu interface.
Search	Open the SEARCH interface where you can search and play back record files. For details, see "4.6 Playback and Search".
PTZ Control	Open the PTZ interface. For details, see "4.6 PTZ".

Item Name	Description
View 1/4/8/9/16/25/36	Configure the live view screen as a single-channel layout or multi-channel layout.
Screen	Set customized screen split mode and channels. For details, see "4.2.1 Screen".
Add Camera	Open the Add Camera interface. For details, see "4.2.1.1 Adding Camera".
Manual Control	- Select Record Mode, you can configure the recording mode as Auto or Manual, or stop the recording. You can also enable or disable snapshot function - Select Alarm Mode, you can configure alarm output settings.
Live Mode	There are two modes: General/AI mode.
Crowd Distribution	Select enable/disable to start/stop crowd distribution function.
Auto Focus	Click to realize auto focus function. Make sure the connected camera supports auto focus function.
Image	Click to modify the camera properties. For details, see "4.2.4 Image".
Sub Screen	Click Sub Screen , you can go to control the sub screen.

4.3.3.8 Picture Search

Background Information

Select the image of target person on the live view interface and then search by image for all the related videos with the target person.

Procedure

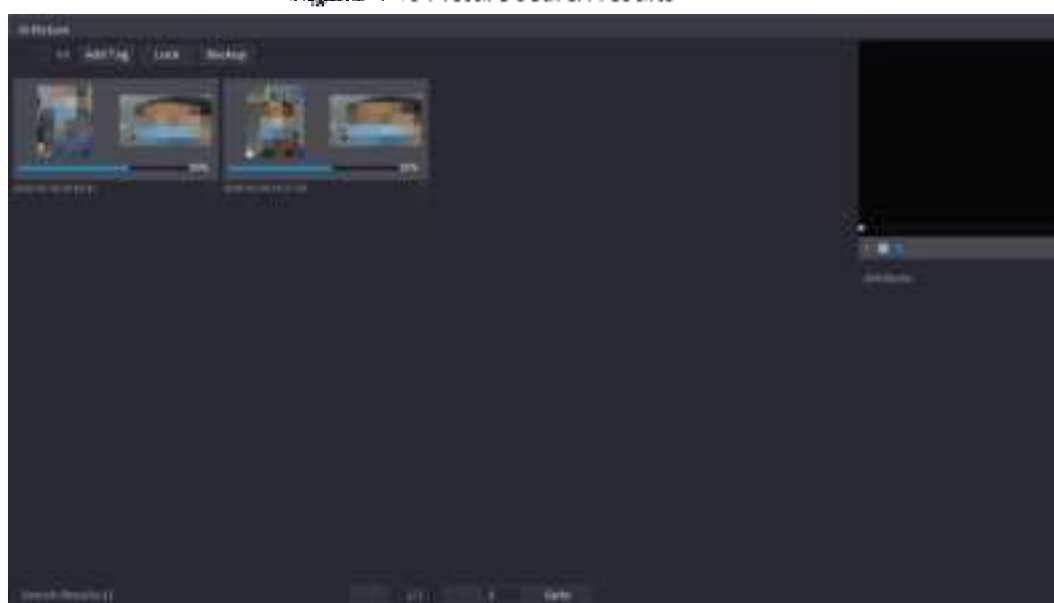
- Step 1** Click , and the live image is frozen.
- Step 2** Draw a searching range by the way that is instructed by onscreen prompt, and then click .
- If there are less than 30 faces in the selected range, the searching starts immediately.
 - If there are more than 30 faces, human bodies, and vehicles in the selected range, a prompt is displayed indicating that there are too many targets and the searching range should be reduced. The image stays frozen and you can start modifying range.

Figure 4-47 Draw a searching range



- Step 3:** Select the target face that you want to search for related videos and configure parameters. You can select maximum 8 target faces.
- Step 4:** Click **Search**. The search results are displayed.

Figure 4-48 Picture search results



- **Play video:** Select the picture and then click to play back the video within 10 seconds before and after the snapshot. During playback, you can click to stop, and click to display or hide the intelligent rules means displaying and means not displaying.
- **Add tag:** Select the picture and then click **Add Tag** to add a tag to the recorded video to find the target recorded video more fast. For details, see '4.6.5 Tag Playback'.
- **Lock recorded video:** If you want to keep the recorded video permanently, select the picture, and then click **Lock** to lock video so that it cannot be overwritten and deleted.
- **Back up recorded video or picture:** Select the picture, and then click **Backup**. The

Backup interface is displayed. Then you can set save path, backup type, and file type, and then export to the external storage device.

4.3.4 Wireless Pairing

Click on the screen and select **Wireless Pairing**. The **Wireless Pairing** interface is displayed. See Figure 4-48.

The device enters a 120 seconds pairing countdown.

You can see the video of the paired IPC after pairing is successful.

Figure 4-48



4.3.5 Sequence

Background Information

You can set customized view layout.



The preview layout restores default channel layout after Default operation.

Procedure

- On the preview interface, right click mouse and then click **Sequence**. The **Sequence** interface is displayed. See Figure 4-49.



- Enter edit view interface, device automatically switches to the max split amount mode.
- The channel list on the edit view interface displays the added camera channel number and channel name.  means camera is online.  means camera is offline.
- In case the channel amount has exceeded the device max split amount, the edit view interface can display the max screen number amount and current screen number.

Figure 4-58

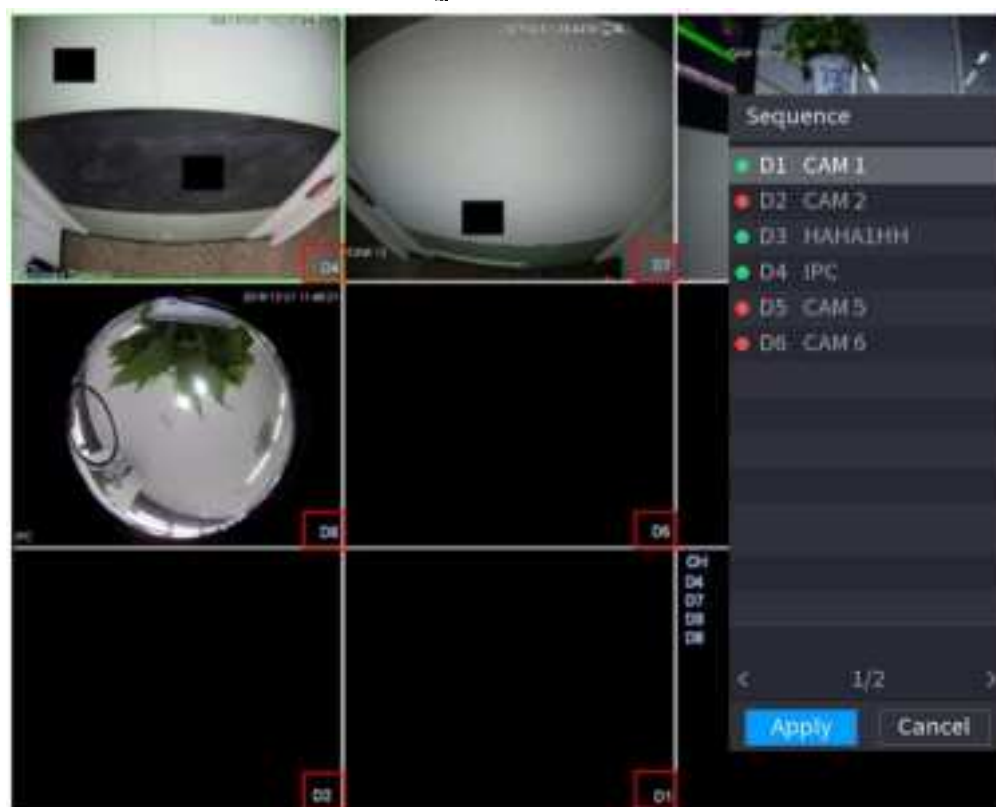


Step 2 On the edit view interface, drag the channel to the desired window, or drag on the preview window to switch the position.

Check the channel number at the right bottom corner to view the current channel

information. See Figure 4-59.

Figure 4-51

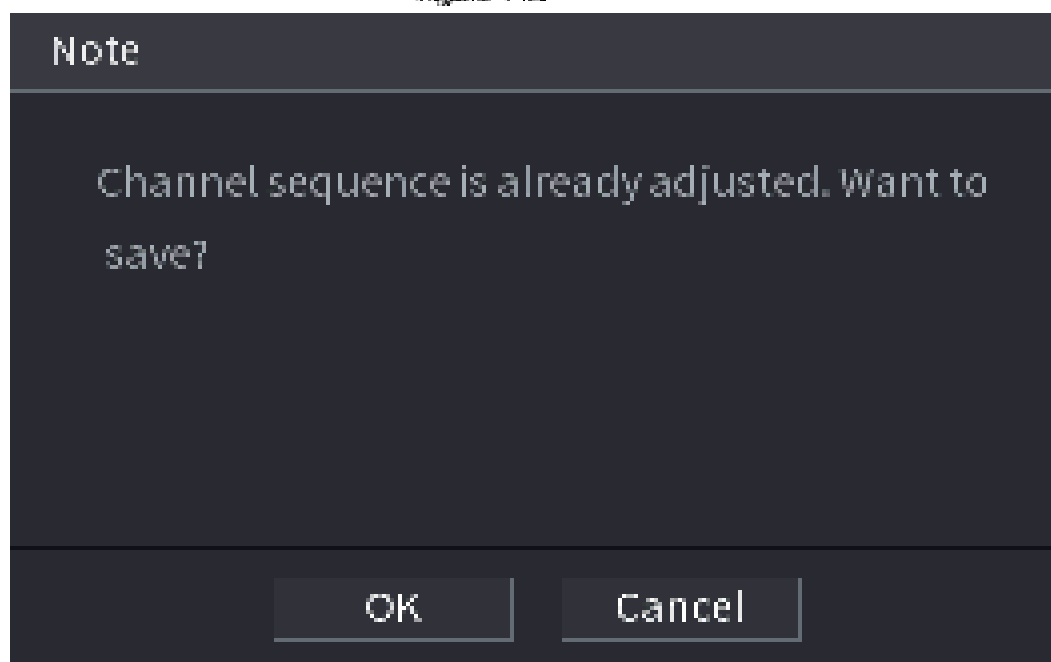


Step 3 Click **Apply** to save current channel sequence.

After you change the channel sequence, click **Cancel** or right-click the live view interface, device pops up the dialogue box. See Figure 4-52.

- Click **OK** to save current settings.
- Click **No** to exit without saving the settings.

Figure 4-53



4.3.6 Fisheye (Optional)

This function is for some series products only.

4.3.6.1 Fisheye De-warp on Live View Interface

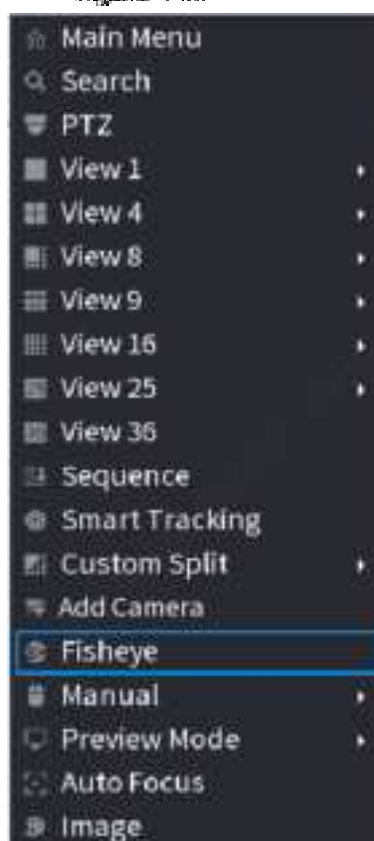
The fisheye camera (panoramic camera) has wide video of angle but its video is seriously distorted. The de-warp function can present the proper and vivid video suitable for human eyes.

On the live view interface, select fisheye channel and then right click, you can select fish eye. See Figure 4-53. You can set fisheye installation mode and display mode.



- For the non-fisheye channel, system pops up dialogue box to remind you it is not a fish eye channel and does not support de-warp function.
- If system resources are insufficient, system pops up the corresponding dialogue box too.

Figure 4-53

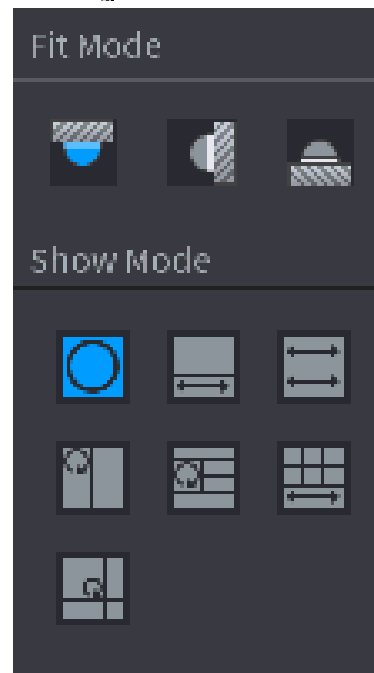


Now you can see an interface shown as in [Figure 4-54](#). You can set fish eye installation mode and display mode. There are three installation modes: ceiling mount/wall mount/ground mount.



- The different installations modes have different de-warp methods.
- Some series products support 180° de-warp. 180° de-warp fisheye supports wall mount de-warp only. The actual product shall prevail.

Figure 4-16



Refer to the following sheet for detailed information. See Table 4-16.

Table 4-16

Device mounting position	Icon	Note
 (Wall mount)  (Ground mount)		360°panorama original view
		1 40°-warp window+1 panorama stretching
		2 panorama stretching view
		1 360° panorama view+3 de-warp windows
		1 360°panorama view+4 de-warp windows
		4 40°-warp windows+1 panorama stretching
		1 360° panorama view+5 de-warp windows
 (Wall mount)		360°panorama original view
		Panorama stretching
		1 panorama unfolding view+3 de-warp windows
		1 panorama unfolding view +4 de warp windows
		1 panorama unfolding view +8 de warp windows

Figure 4-55



In Figure 4-55, you can adjust the color pane on the left pane or use your mouse to change the position of the small images on the right pane to realize fish eye de-warp.

Operation: Use mouse to zoom in/zoom out, move, and rotate the image (Not for wall mount mode.)

4.3.6.2 Fisheye De-warp During Playback

Background Information

When playing back the fisheye record file, you can use de-warp function to adjust video.

Procedure

- Step 1** On the main menu, click **Playback**.
- Step 2** Select 1-window playback mode and corresponding fish eye channel, click **▶** to play.
- Step 3** Right click the **▶**, you can go to the de-warp playback interface. For detailed information, refer to Figure 4-55.

4.3.7 Test Temperature

When connecting to the front-end device that supports temperature detection, system can display instant temperature.



- This function may collect the human temperature in the surveillance video, be careful.
- This function is for some series products only.

Precautions

Make sure "4.16.1 Display" to enable test temperature function.

On the preview window, click any position on the thermal channel video. The interface is shown as below. See Figure 4-56.

Figure 4-53



4.3.8 AI Live View Mode

Background Information

When you select AI mode, the system displays information of human face, personnel, vehicle and non-motor vehicle on the right side of the preview interface, and it supports to play back records and display feature attributes.



You need to enable face detection, body detection, vehicle detection and non-motor vehicle detection to support this function. For details, see "4.7.2.5 Video Metadata".

Procedure

- Step 1** Right click to select **Live View > AI Mode**.
The AI live view interface is displayed. See Figure 4-53.

Figure 4-57 All Items view

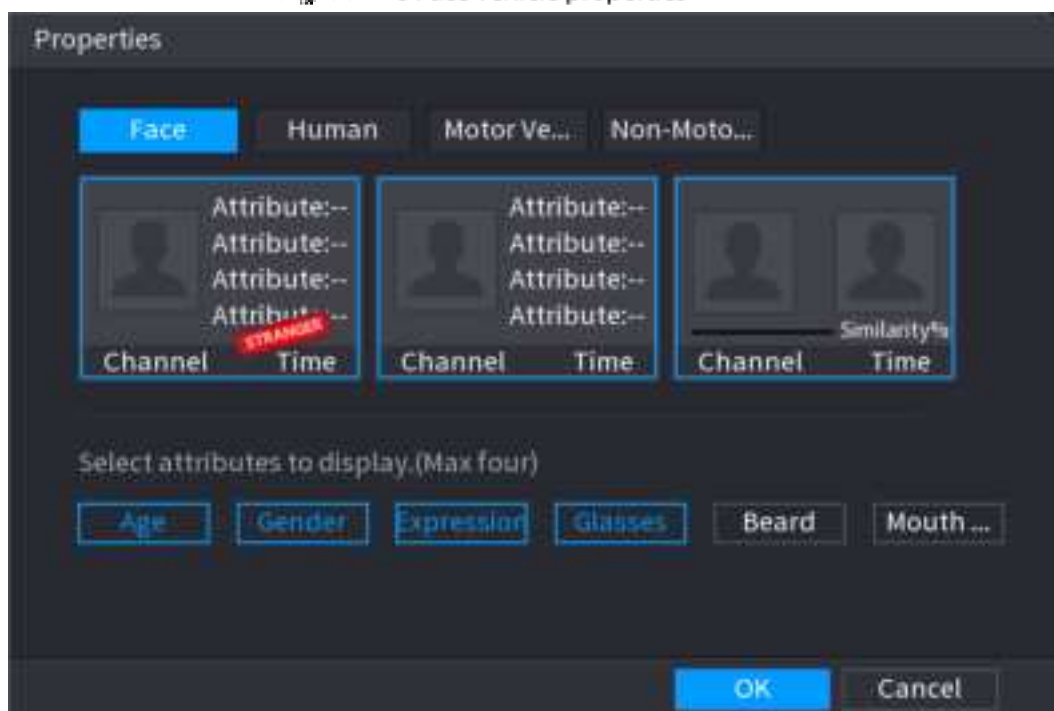


Step 3 (Optional) Double-click the image on the right to play the corresponding video.

Step 4 Click .

The Properties interface is displayed. See Figure 4-58.

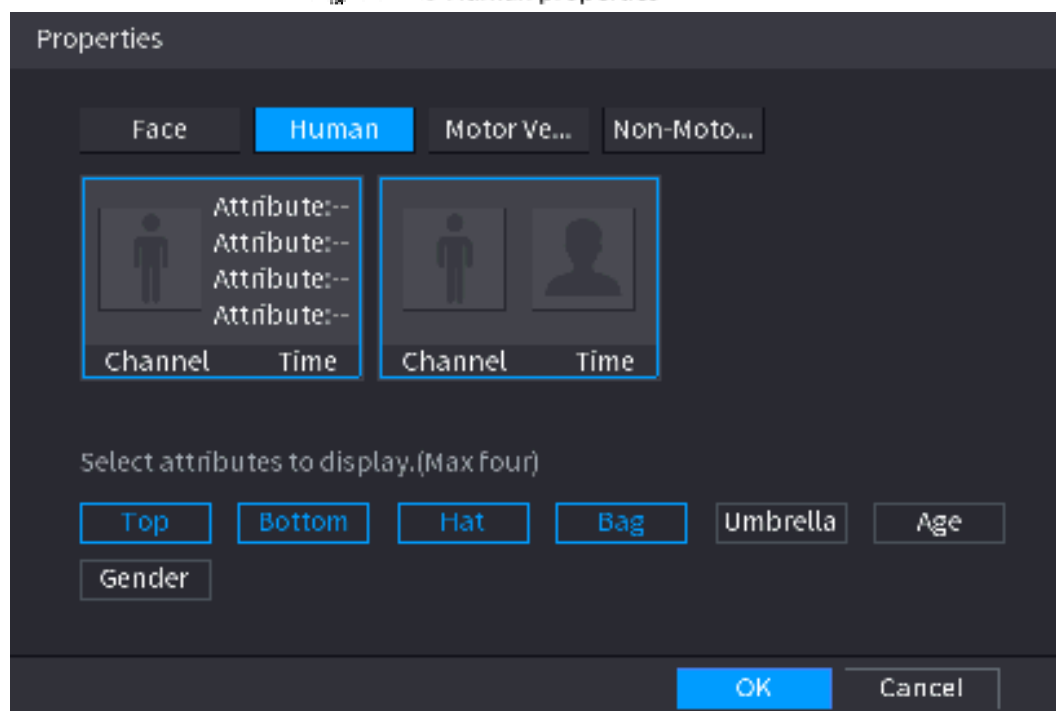
Figure 4-58 Face vehicle properties



Step 4 (Optional) Click Show Face List and select attributes to display, including age, gender, expression, glasses, beard and mask.

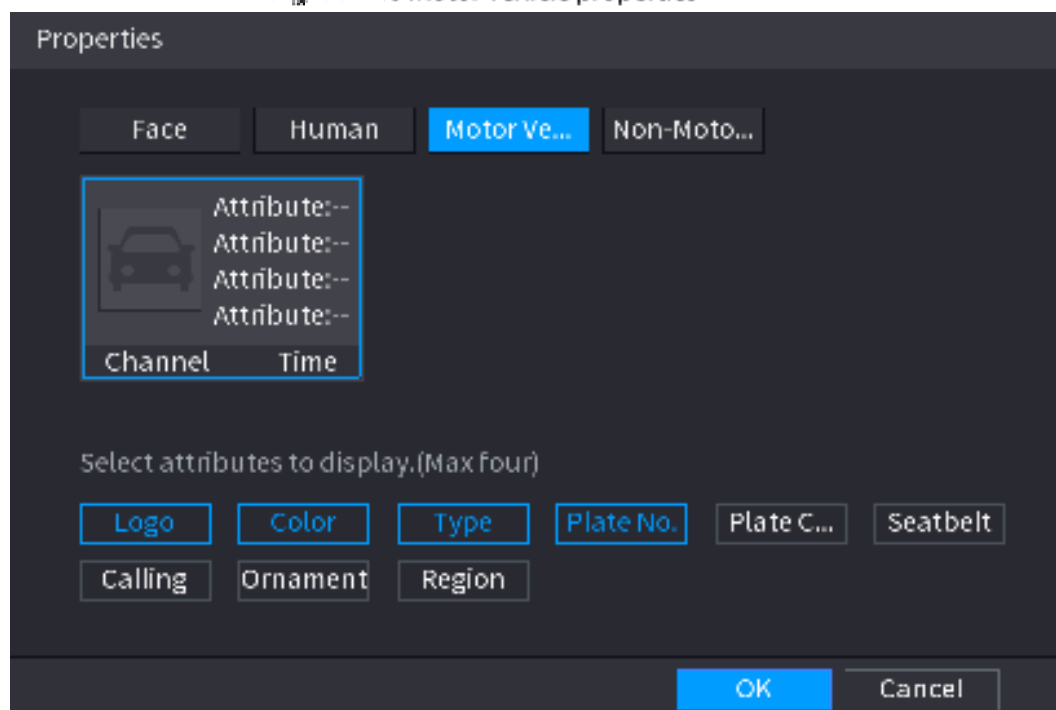
- Step 5** (Optional) Click **Human Body Information** and select attributes to display, including top, pants, hat, bag, bag style, umbrella, age and gender. See Figure 4-59.

Figure 4-59 Human properties



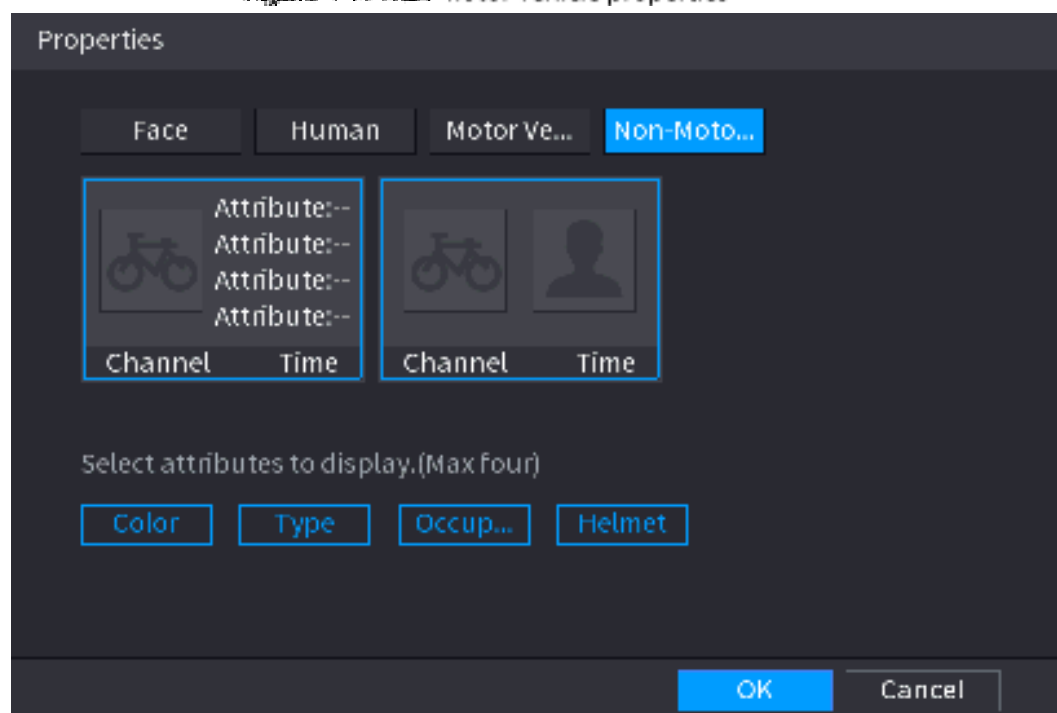
- Step 6** (Optional) Click **Vehicle Property** and select attributes to display, including vehicle logo, vehicle color, vehicle model, plate recognition, plate color, seatbelt, call, vehicle decorations and countries & regions. See Figure 4-60.

Figure 4-60 Motor vehicle properties



- Step 7** (Optional) Click **Non-Motor** and select attributes to display, including color, type and people number. See Figure 4-61.

Figure 4-60 Non-motor vehicle properties



Step 2 Click **OK** to complete the setting.



The system can display four attributes at most.

4.3.9 Quick Operation Bar

You can quickly access to the function modules on function tiles and setting menu through shortcut icons on quick operation bar.

The figure uses **ALARM** and **CONTROL** as examples to show you how to quickly access other modules.

Shortcut Icons on Function Tiles

Click **ALARM** on the **ALARM** interface.

Figure 4-63

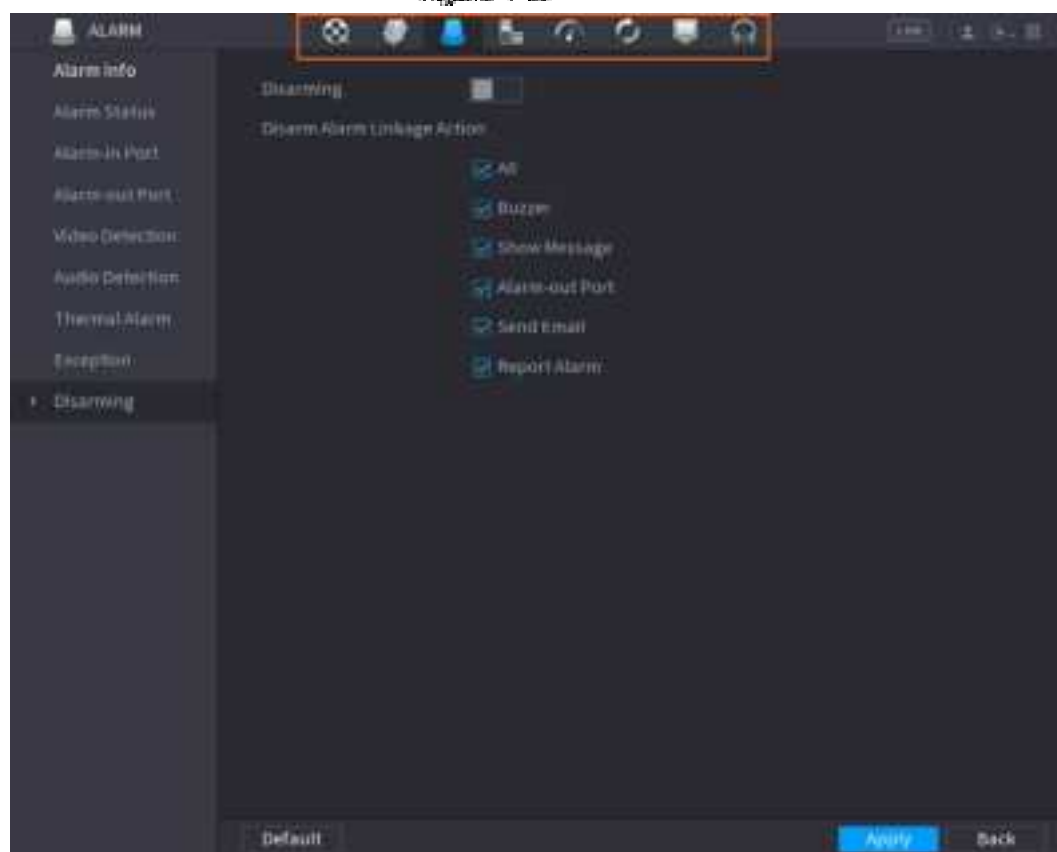


Table 4-17

Icon	Description
	Click to jump to SYSTEM interface.
	Click to jump to ALARM interface.
	Click to jump to All interfaces.
	Click to jump to POE interface.
	Click to jump to PORT PROTECT interface.
	Click to jump to SEARCH LOG interface.
	Click to jump to BACKUP interface.
	Click to jump to DATA LOG interface.
	Click to jump to AUXILIARY interface.

Shortcut Icons on Setting Menu

Click **SYSTEM** to enter the **SYSTEM** interface.

Figure 4-15

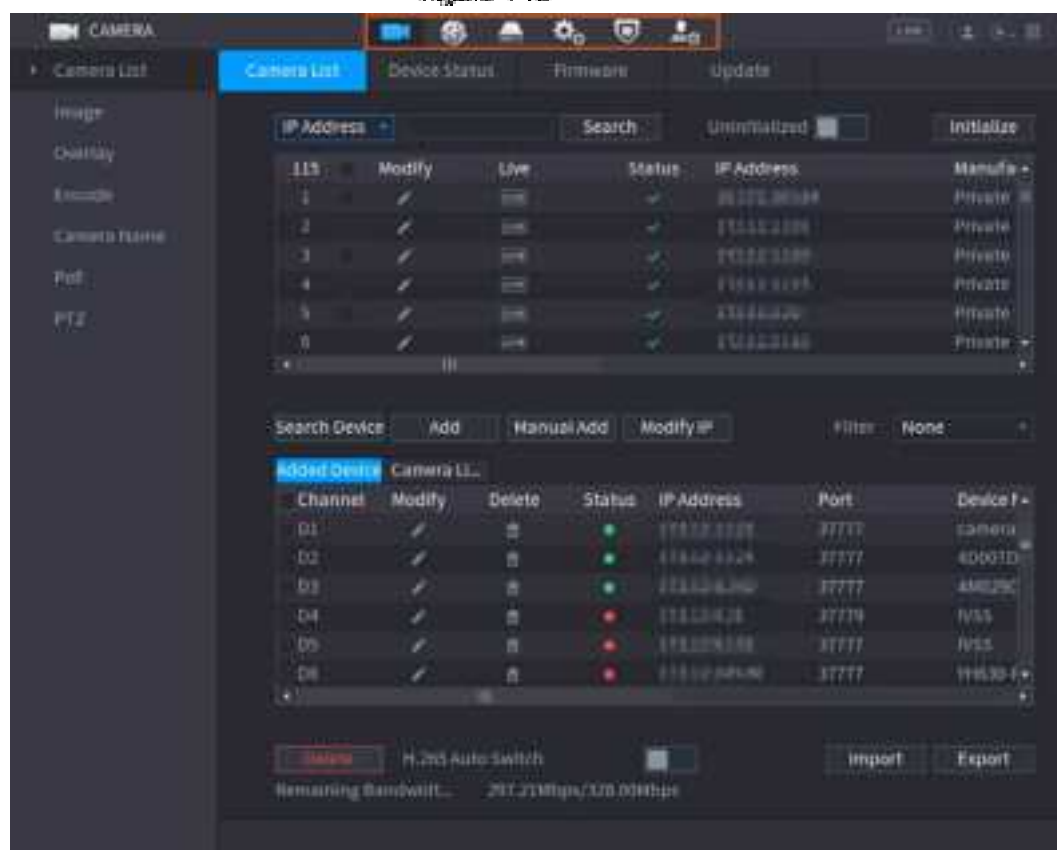


Table 4-15

Icon	Description
	Click to jump to CAMERA interface.
	Click to jump to NETWORK interface.
	Click to jump to STORAGE interface.
	Click to jump to SYSTEM interface.
	Click to jump to SECURITY interface.
	Click to jump to ACCOUNT interface.

4.4 PTZ

PTZ is a mechanical platform that carries a camera and a protective cover and performs overall control remotely. A PTZ can move in both horizontal and vertical direction to provide all-around view to the camera.



Before you control the PTZ, make sure the PTZ decoder and the NVR network connection is OK.

4.4.1 PTZ Settings

Background Information

You can set different PTZ parameters for local type and remote type. Before you use local PTZ, make sure you have set PTZ protocol; otherwise you cannot control the local PTZ.

- Local: The PTZ device connects to the NVR through the cable.
- Remote: The PTZ device connects to the NVR through the network.



This function is for some series products only.

Procedure

Step 1 Select **Main menu** > **Camera** > **PTZ**.

The PTZ interface is displayed. See [Figure 4-66](#) or [Figure 4-65](#), [Figure 4-64](#).

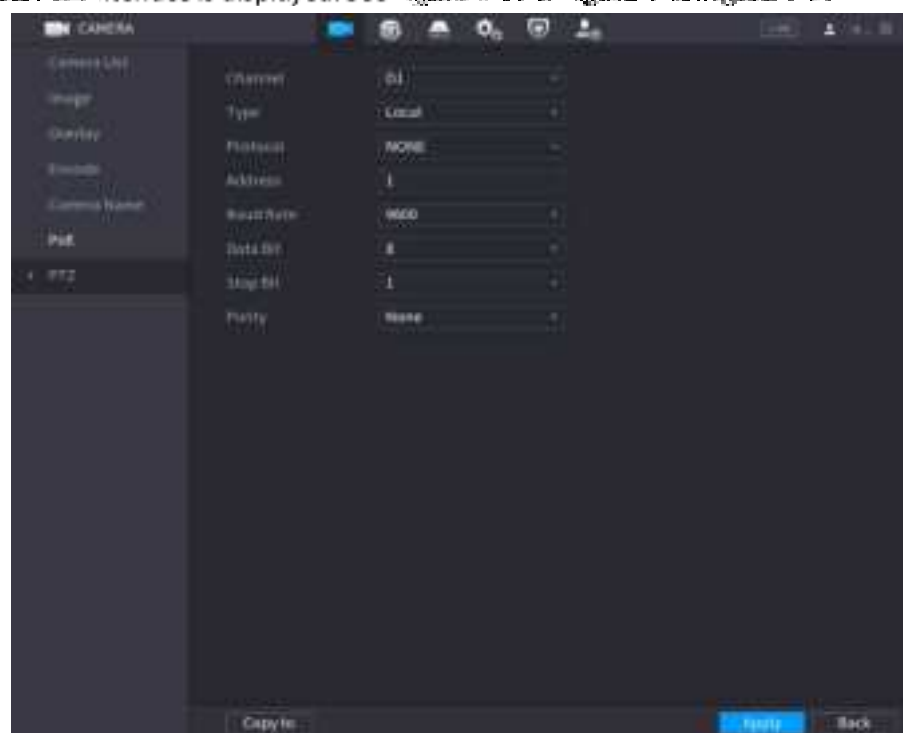
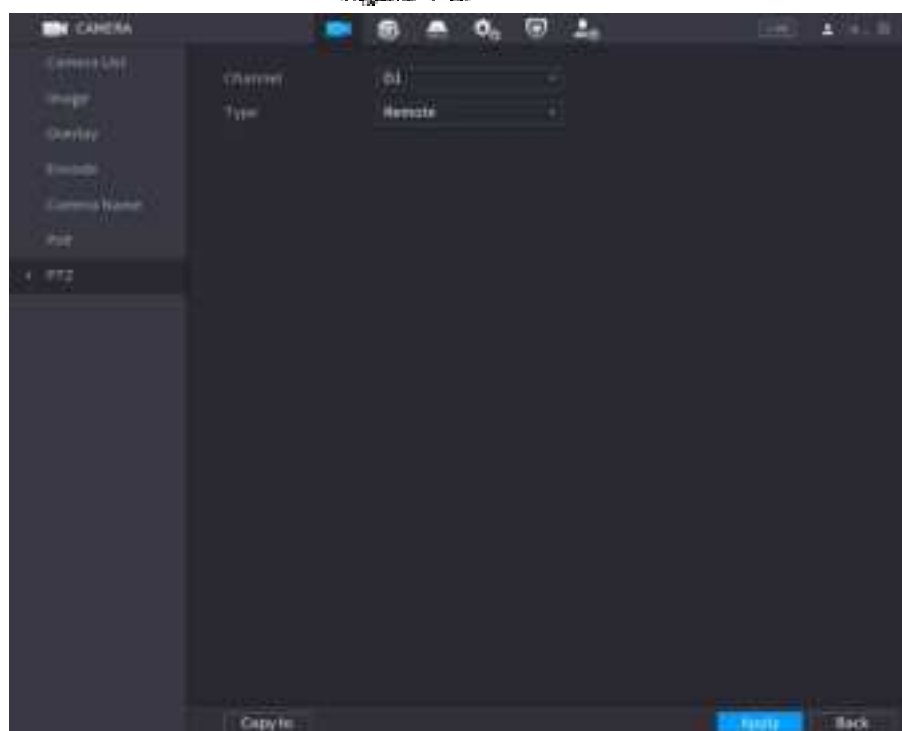


Figure 4-65



Step 3 Configure parameters. See Table 4-10.

Table 4-10

Parameter	Description
Channel	In the Channel list, select the channel that you want to connect the PTZ camera to.
Type	- Local: Connect through RS-485 port. - Remote: Connect through network by adding IP address of PTZ camera to the Address.
Protocol	In the Protocol list, select the protocol for the PTZ camera such as PELCOD.
Address	In the Address box, enter the address for PTZ camera. The default is 1.  The entered address must be the same with the address configured on the PTZ camera; otherwise the system cannot control PTZ camera.
Baud rate	In the Baud rate list, select the baud rate for the PTZ camera. The default is 9600.
Data bit	The default value is 8.
Stop bit	The default value is 1.
Parity	The default is value NONE.

Step 4 Click Apply.

4.4.2 PTZ Control

PTZ control panel performs the operations such as directing camera in eight directions, adjusting

zoom, focus and iris settings, and quick positioning.

Basic PTZ Control Panel

Right-click on the live view screen and then select PTZ. The PTZ control panel is displayed.

Figure 4-66



- The gray button means system does not support current function.
- For some series products, the PTZ function is valid in one-window mode.

Table 4-29

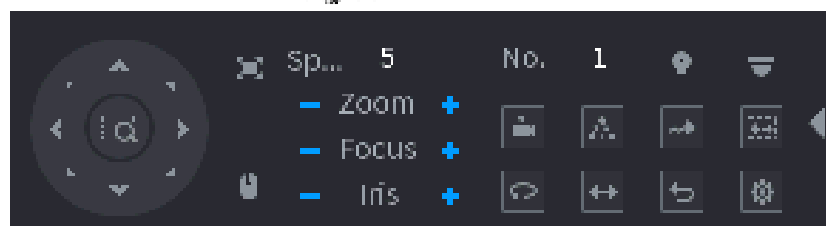
Parameter	Description
Speed	Controls the movement speed. The bigger the value is, the faster the movement will be.
Zoom	: Zooms out. : Zooms in.
Focus	: Focuses far. : Focuses near.
Iris	: Image darker. : Image brighter.
PTZ movement	Supports eight directions.
	Fast positioning button. • Positioning: Click to enter the fast positioning screen, and then click anywhere on the live view screen, the PTZ will turn to this point and move it to the middle of the screen. • Zooming: On the fast positioning screen, drag to draw a square on the view. The square supports zooming. • Dragging upward is to zoom out, and dragging downward is to zoom in. • The smaller the square, the larger the zoom effect. This function is for some series products only and can only be controlled through mouse operations.

Icon	Description
	Click  ; you can control the four directions (left, right, up, and down) PTZ movement through mouse operation.
	Click  to open the expanded PTZ control panel.

Expanded PTZ Control Panel

On the basic PTZ control panel, click  to open the expanded PTZ control panel as shown in Figure 4-64.

Figure 4-64



- The functions with buttons in gray are not supported by the system.
- Right-click once to return to the interface of PTZ basic control panel.

Icon	Description	Icon	Description
	Presets		Presets
	Presets		Presets
	Presets		Presets
	Presets		Click the PTZ Presets icon to open the PTZ functions settings interface.
	PTZ Presets		Click the PTZ Presets icon to open the PTZ Presets interface.

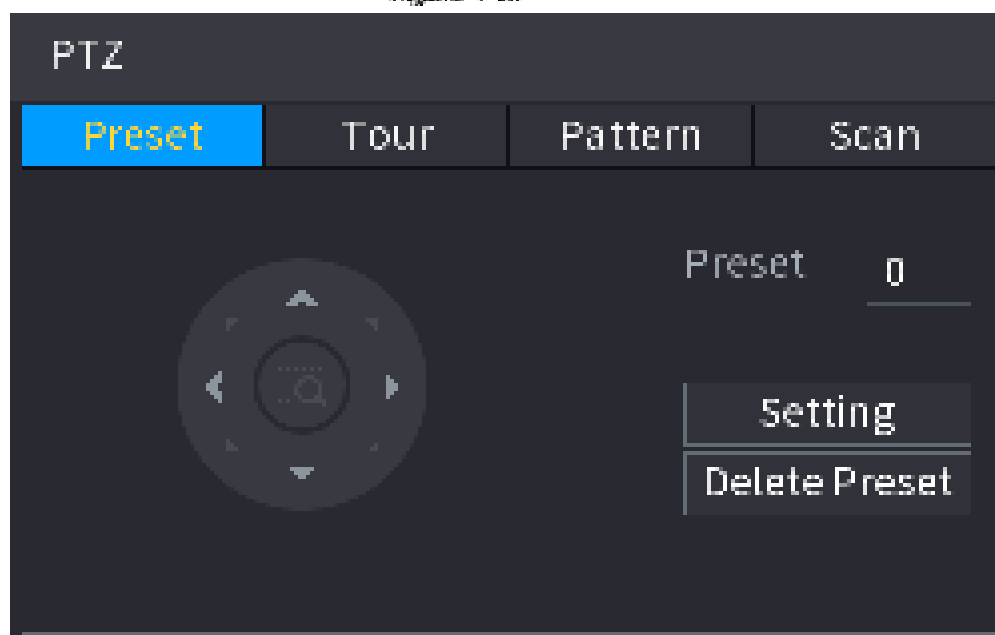
4.4.3 Configuring PTZ Functions

4.4.3.1 Configuring Presets

Procedure

- Step 1** On the expanded PTZ control panel, click . The **Presets** interface is displayed. See Figure 4-65.

Figure 4-68



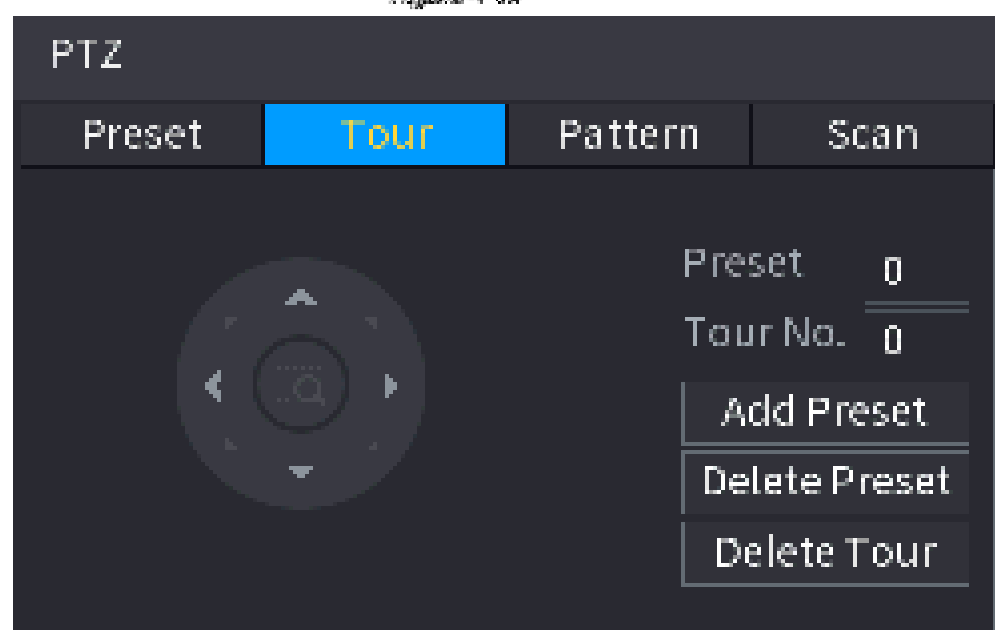
- Step 2** Click the direction arrows to the required position.
- Step 3** In the **Preset** box, enter the value to represent the required position.
- Step 4** Click **Setting** to complete the preset settings.

4.4.3.2 Configuring Tours

Procedure

- Step 1** On the expanded PTZ control panel, click . The **PTZ** interface is displayed.
- Step 2** Click the **Tour** tab. The **Tour** tab is displayed. See Figure 4-69.

Figure 4-69



- Step 3** In the **Tour No.** box, enter the value for the tour route.

Step 4: In the **Preset** box, enter the preset value.

Step 5: Click **Add Preset**.

A preset will be added for this tour.



- You can repeat adding more presets.
- Click **Delete Preset** to delete the preset for this tour. This operation can be repeated to delete more presets. Some protocols do not support deleting.

4.4.3.3 Configuring Patterns

Procedure

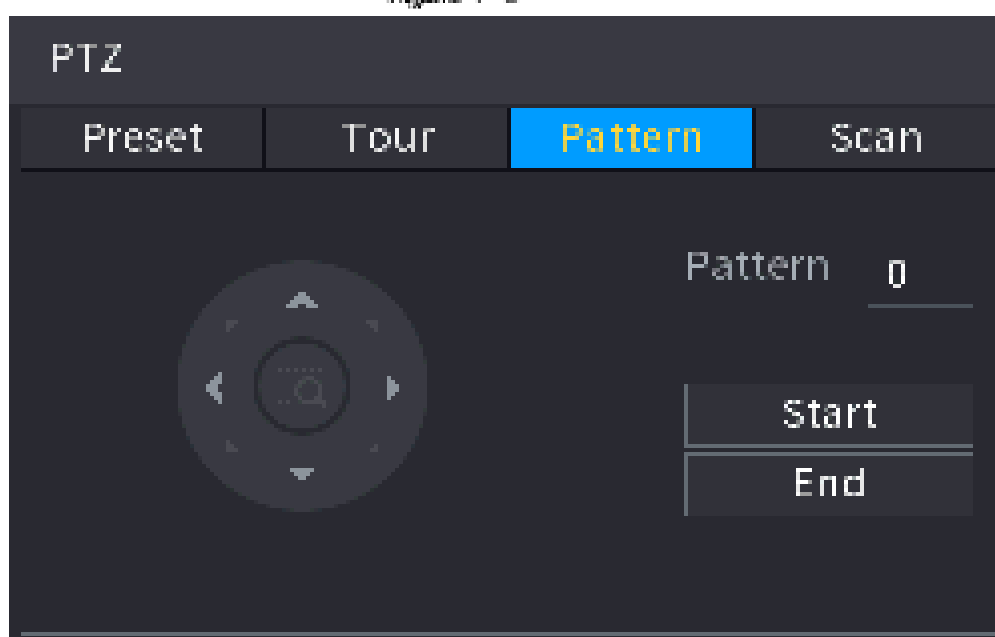
Step 1: On the expanded PTZ control panel, click .

The **PTZ** interface is displayed.

Step 2: Click the **Patterns** tab.

The **Patterns** interface is displayed. See Figure 4-78.

Figure 4-78



Step 3: In the **Patterns** box, enter the value for pattern.

Step 4: Click **Start** to perform the directions operations. You can also go to the PTZ Control Panel to perform the operations of adjusting zoom, focus, iris, and directions.

Step 5: On the **PTZ** screen, click **End** to complete the settings.

4.4.3.4 Configuring AutoScan

Procedure

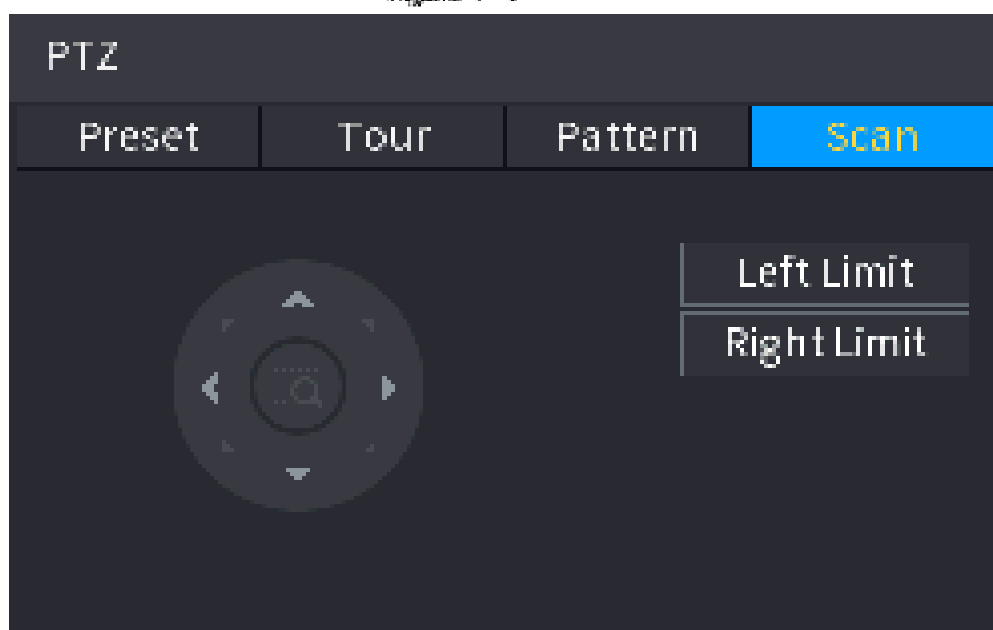
Step 1: On the expanded PTZ control panel, click .

The **PTZ** interface is displayed.

Step 2: Click the **Scan** tab.

The **Scan** interface is displayed. See Figure 4-71.

Figure 4-71

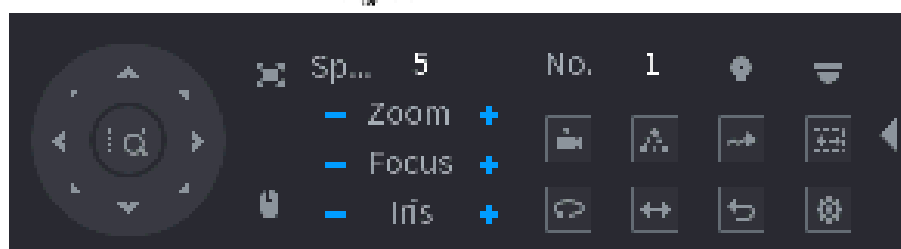


Step 2 Click the direction arrows to position the left and right limits.

4.4.4 Calling PTZ Functions

After you have configured the PTZ settings, you can call the PTZ functions for monitoring from the Expanded PTZ Control Panel. See Figure 4-72.

Figure 4-72



4.4.4.1 Calling Presets

Procedure

- Step 1** On the expanded PTZ control panel, in the **Pre** box, enter the value of the preset that you want to call.
- Step 2** Click **Call** to call the preset.
- Step 3** Click **Stop** again to stop calling the preset.

4.4.4.2 Calling Tours

Procedure

- Step 1** On the expanded PTZ control panel, in the **Tour** box, enter the value of the tour that you

- Step 1** Click  to call the tour.
- Step 2** Click  again to stop calling the tour.

4.4.4.3 Calling Patterns

Procedure

- Step 1** On the expanded PTZ control panel, in the **Pat.** box, enter the value of the pattern that you want to call.
- Step 2** Click  to call the pattern.
- Step 3** The PTZ camera moves according to the configured pattern repeatedly.
- Step 4** Click  again to stop calling the pattern.

4.4.4.4 Calling AutoScan

Procedure

- Step 1** On the expanded PTZ control panel, in the **Pat.** box, enter the value of the border that you want to call.
- Step 2** Click .
- Step 3** The PTZ camera performs scanning according to the configured borders.
- Step 4** Click  again to stop auto scanning.

4.4.4.5 Calling AutoPan

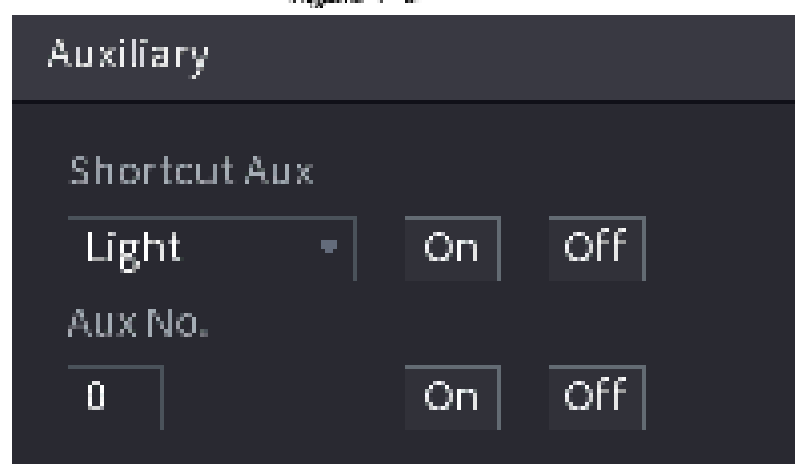
Procedure

- Step 1** On the expanded PTZ control panel, click  to start moving in horizontal direction.
- Step 2** Click  again to stop moving.

4.4.4.6 Using Auxiliary Button

- On the expanded PTZ control panel, click , the AUX setting interface is displayed. See [Figure 4-72](#).
- In the Protocol list**, select the option that corresponds to the applied protocol.
- In the Aux No. box**, enter the number that corresponds to the AUX switch on the decoder.

Figure 4-75



4.5 Record File

Device adopts 24-hour continuous record by default. It supports customized record period and record type. Refer to for detailed information.

4.6 Playback and Search

4.6.1 Instant Playback

You can view the record file of previous 5 to 60 minutes. Refer to '4.3.2 Navigation bar' for instant playback information.

4.6.2 Search Interface

You can search and playback the recorded files on the NVR.

Select **Playback** > **Search**, or right-click on the live view interface and then select **Search**, the search and playback interface is displayed. See Figure 4-76.



The following figure is for reference only.

Figure 4-20



Table 4-21

No.	Feature Name	Description
1	Display Window	Display the searched recorded video or picture. It supports playing in single-channel, 4-channel, 8-channel, and 16-channel simultaneously.  When playing back in a single channel mode, hold down the left mouse button to select the area that you want to enlarge. The area is enlarged after the left mouse button is released. To exit the enlarged status, right-click on the image.
2	Playback Controls Bar	Playback control buttons. Refer to '4.6.2.1 Playback Control' for detailed information.
	Clip	Click  to edit the record file and then save specified footages. Refer to '4.6.2.3 Clip' for detailed information.
	Backup	Click  to backup record. Refer to '4.6.2.4 Record Backup' for detailed information.

No.	Parameter	Description
3	Time Bar	Display the type and time period of the current recorded videos. - In the 4-channel layout, there are four time bars are displayed; in the other view layouts, only one time bar is displayed. - Click on the colored area to start playback from a certain time. - In the situation when you are configuring the settings, rotate the wheel button on the time bar, the time bar is zooming in from 0. In the situation when playback is ongoing, rotate the wheel button on the time bar, the time bar is zooming from the time point where the playback is located. - Time bar colors: Green indicates general type; Red indicates external alarm; Yellow indicates motion detection; Blue indicates intelligent events; Purple indicates POS events. - Click and hold the time bar, and the mouse pointer shall change to a hand icon, and then you can drag to view the playback of the target time. - You can drag the vertical orange line on the time bar to rapidly view the playback in iframe format. - When playing back video in one channel mode, you can move mouse pointer to time bar for 0.1 seconds to display thumbnail pictures for the video of selected. Four pictures before and four pictures after the selected time, and the thumbnail picture of the selected time will be displayed. - For some models, when you are clicking on the blank area in the time bar, the system automatically jumps to the next time point where there is a recorded video located.
4	Play Status	Includes two playback status: Play and Stop .
	Channel type	Select the check box to define the recording type to search for.
5	Search type	Select the content to play back: Snapshot , Picture , Snapshot . For details about the selecting search type, refer to "4.6.2.2 Search Type" or detailed information.
6	Calendar	Click the date that you want to search, the time bar displays the corresponding record. The dates with record or snapshot have a small solid circle under the date.

No.	Function	Description
7	View Layout and Channel Selection	- In the Camera Name list, select the channel(s) that you want to play back. - The window split is decided by how you select the channel(s). For example, if you select one channel, the playback is displayed in the single-channel view; if you select two to four channels, the playback is displayed in the four-channel view. The maximum is eight channels. - Click  to switch the streams.  indicates main stream, and  indicates sub stream.
8	List Display	This area includes Tag List and File List.  Different series products have different functions. The icons displayed may vary. The actual product shall prevail.  Click Tag List, the marked recorded video list is displayed. Double-click the file to start playing.  Click File List, the searched recorded video list is displayed. You can lock/unlock the files. Refer to "4.3.6.3 File List" for detailed information.  Fisheye dewarp. It is to display the dewarp fisheye video. Refer to "4.3.6.2 Fisheye De-warp Overlay Playback" for detailed information.
9	Time Bar Unit	You can select 24hr, 2hr, 1hr, or 30min as the unit of time bar. The time bar display changes with the setting.



All the operations here (such as playback speed, channel, time and progress) have relationship with hardware version. Some series NVRs do not support some functions or playback speeds.

4.6.2.1 Playback Control

The playback control interface is shown as below. See Figure 4-25.

Figure 4-25



Refer to the following sheet for more information. See Table 4-22.

Table 4-22

Icon	Function
	Play/Pause In slow play mode, click it to switch between play/pause.
	Stop When playing back, click to stop current playback process.

Icon	Function
	Backward play In normal play mode, left click the button, the file begins backward play. Click it again to pause current play. In backward play mode, click  or  to restore normal play.
	Display previous frame/next frame. When pause the normal playback file, click  or  to playback frame by frame. In frame by frame playback mode, click  or  to resume normal playback mode.
	Slow play In playback mode, click it to realize various slow play modes such as slow play 1, slow play 2, and etc.
	Fast forward In playback mode, click to realize various fast play modes such as fast play 1, fast play 2 and etc.
	Adjust the volume of the playback.
	Smart search. Refer to "4.6.3 Smart Search Playback" for detailed information.
	Smart motion detection. You can click the icon to select a human or motor vehicle, and the system plays detected videos of the person or motor vehicle.  human and motor vehicle can be selected at the same time.
	Click the snapshot button in the full-screen mode, the system can snapshot 1 picture. System supports custom snap picture saved path. Connect the peripheral device first, click snap button on the full-screen mode, you can select or create path. Click Start button, the snapshot picture can be saved to the specified path.
	Mark location. This function is for some series product only. Make sure there is a mark button in the playback control pane. Refer to "4.6.5 Tag Playback" for detailed information.
	Display/hide POS information. In 1 channel playback mode, you can click it to display/hide POS information on the video.

Icon	Function
	In 1 channel playback mode, click it to enable/disable display IVS rule information on the video.  This function is for some series only.
	Picture search. For details, see '4.6.4 Picture Search Playback'

4.6.2.2 Search Type

You can search the recorded videos, splice, or snapshots from Disk or external storage device.

- From R/W Disk: Recorded videos or snapshots playback from HDD of the Device. See [Figure 4-76](#).

Figure 4-76



- From I/O Device: Recorded videos playback from external storage device. See [Figure 4-77](#).

Click **Browse**, select the save path of recorded video file that you want to play. Double-click the video file or click  to start playback.

Figure 4-77



4.6.2.3 Clip

Background Information

This function allows you to clip some footages to a new file and then save it to the USB device. See [Figure 4-78](#). Follow the steps listed below.

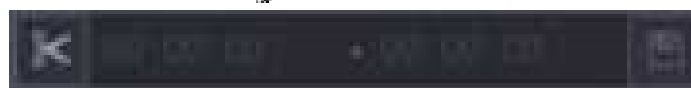


- Clip function is for one-channel/multi-channel.
- Max save 1024 files at the same time.
- This function is not for the file already checked in the file list.

Procedure

- Step 1** Select a record first and then click  to playback.
- Step 2** Select a time at the time bar and then click  to start clip.
- Step 3** Select a time at the time bar and then click  to stop clip.
- Step 4** Click , system pops up dialogue box to save the clip file.

Figure 4-78



4.6.2.4 Record Backup

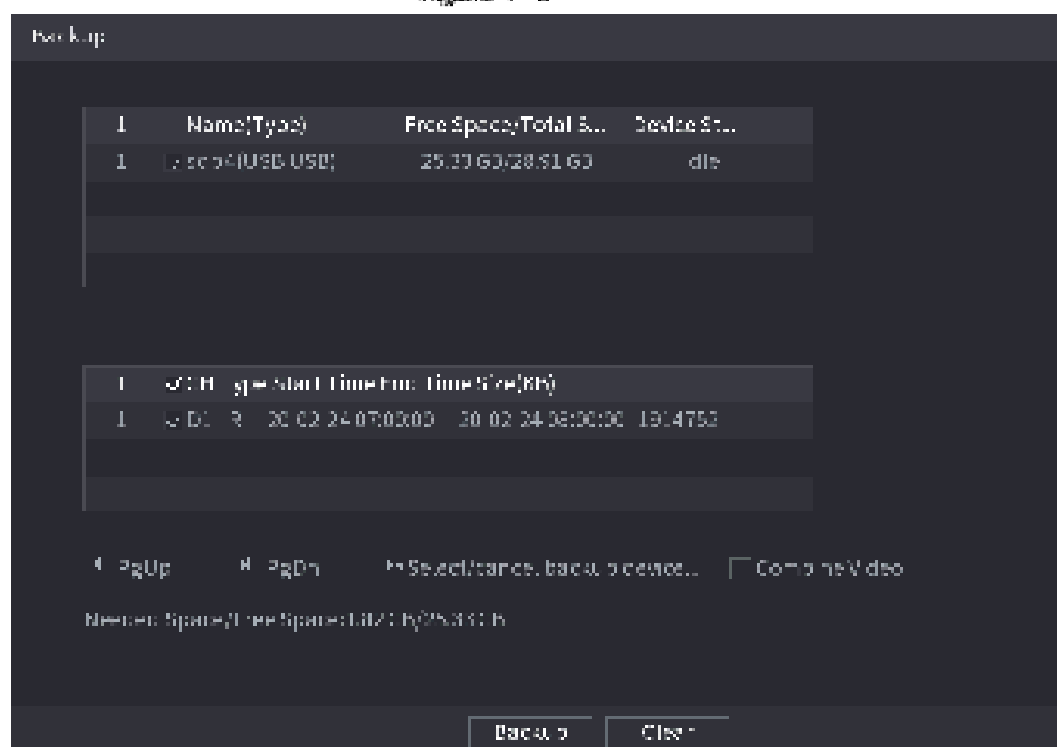
Background Information

This function is to backup files you checked in the file list, or the file you just clip.

Procedure

- Step 1** Select the recorded video file that you want to back up. You can select the following two types of files:
- Recorded video file: Click , the File List area is displayed. Select the file(s) that you want to back up.
 - Saves the clip footages as a record file.
- Step 2** Click , the BACKUP interface is displayed. See Figure 4-79.

Figure 4-79



- Step 3** Click **Execute** to begin the process.

4.6.3 Smart Search Playback

Background Information



This function is for some series product only.

During playback process, it can analyze the motion detect zone in the scene and give the analysis

result.

This function is for channel that already enabled motion detect function (Menu Search > **ALARM** > **Video Detection** > **Motion Detection**).

Procedure

Step 1 Select a channel to playback video and then click . You can view the grids on the playback video.



- This function is for one-channel playback mode.
- If you are in multiple-channel playback mode, double-click a channel first to switch to one-channel playback mode.

Step 2 Left click mouse and then drag to select smart search zones(22*18(PAL), 22*15(NTSC)).

Step 3 Click  to go to smart search and playback. System is going to playback all motion detect record footages.

Step 4 Click  again to stop smart search function.



- The motion detect region cannot be the full screen zone.
- The motion detect region adopts the current whole play pane by default.
- Selects the other file on the list, system begins playing the motion detect footages of other file.
- The time bar unit switch, backward play, frame by frame are null when system is playing motion detect file.

4.3.4 Picture Search Playback

Select the image of target person on the playback interface and then search by image for all the related videos with the target person.

Step 1 Click on the live view interface and then select **Search** to show the search interface. Select a channel to play back video and then click  to freeze the playback.

For more details, see "4.3.3.8 Picture Search".

Figure 4-80 Picture search playback



4.4.5 Tag Playback

When you are playing back a video record, you can tag the record as needed. After playback, you can use time or the tag keywords to search corresponding record and then play. It is very easy for you to get the important video information.

Add Tag

When system is playing back, click , you can go to the following interface. See Figure 4-81.

Figure 4-81

Add Tag

Tag Time
2020-02-23 23:57:09

Tag Name
123

Default
OK
Cancel

Play back Tag

During 1-window playback mode, click  in Figure 4-74, you can go to tag file list interface. Double-click one tag file, you can begin playback from the tag time.

Play before tag time

Here you can set to begin playback from previous N seconds of the tag time.

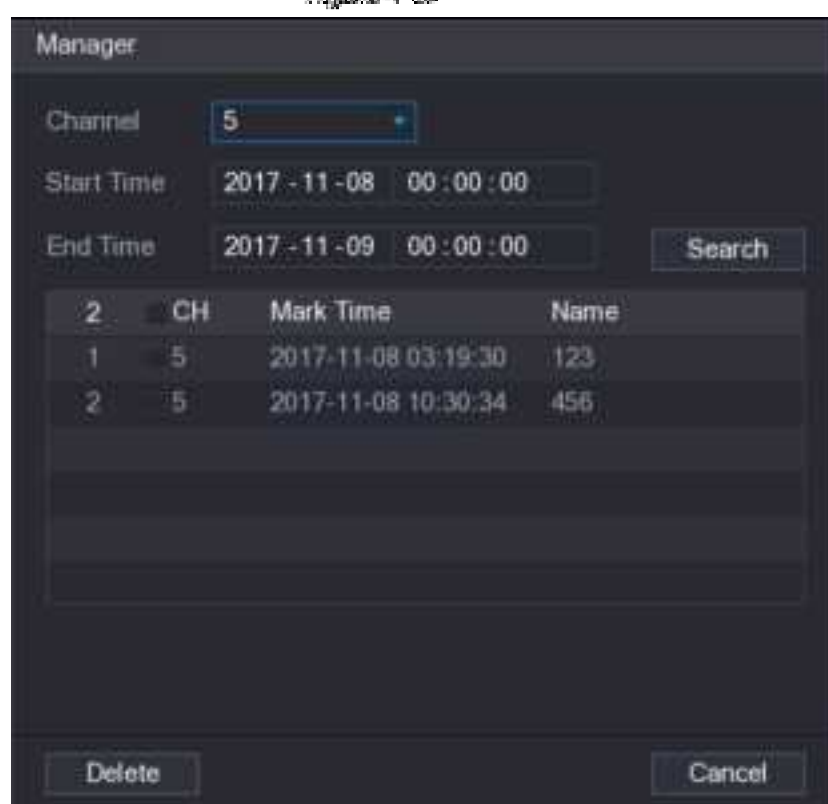


Usually, system can play back previous N seconds record if there is such kind of record file. Otherwise, system playbacks from the previous X seconds when there is such as kind of record.

Tag Manager

Click the mark manager button  on the Search interface (Figure 492); you can go to Manager interface. See Figure 4-83. System can manage all the record mark information of current channel by default. You can view all mark information of current channel by time.

Figure 4-83



ID	CH	Mark Time	Name
1	5	2017-11-08 03:19:30	123
2	5	2017-11-08 10:30:34	456

Modify

Double-click one tag information item, you can see system pops up a dialog box for you to change tag information. You can only change tag name here.

Delete

Here you can check the tag information item you want to delete and then click . ~~you can~~ remove one tag item.



- After you go to the tag management interface, system needs to pause current playback. System resume playback after you exit tag management interface.
- If the tag file you want to playback has been removed, system begins playback from the first file in the list.

4.6.6 Playback Language

Background Information

Here you can search and play the image. Follow the steps listed below.

Procedure

- Step 1** Select **Video Review** > **Search**, or click on the live view window and select **Search**, you can go to the **Search** interface.
- Step 2** On the upper-right corner, select image and then input playback interval.
- Step 3** Select date and channel, click **Go play**.

4.6.7 Subperiod Playback

Background Information

You can clip the recorded video files into splices and then play back at the same time to save your time.



This function is for some series products only.

Procedure

- Step 1** Select **Video Review** > **Subperiod**.
The **Subperiod** interface is displayed.
- Step 2** In the Search Type list, select **Subperiod**. In the Split Mode list, select 4, 8, or 16. See Figure 4-33.

Figure 4-33



- Step 3** In the **Calendar** area, select a date.
- Step 4** In the **Camera Name** list, select a channel.



Only single channel supports this function.

- Step 5** Start playing back splices. See Figure 4-34.

Click , the playback starts from the beginning.

Double-click anywhere on the time bar, the playback starts from where you click.

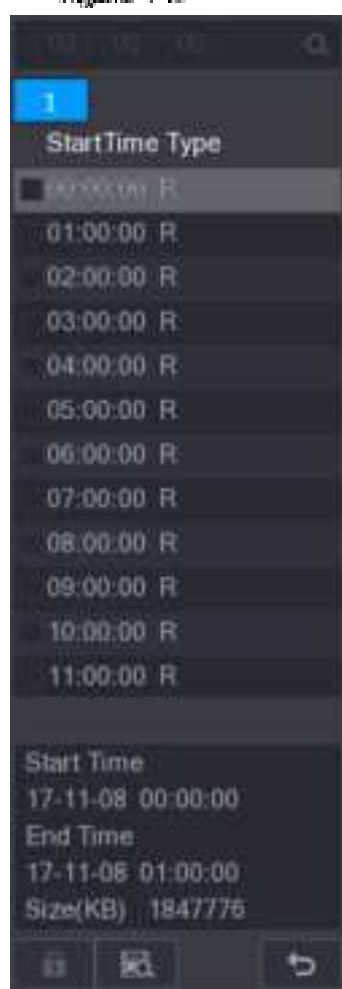
Figure 4-24



4.6.8 File List

Click , system displays file list. It displays the first channel of the record. See Figure 4-25.

Figure 4-25



- Check a file name, double-click the file or click  to play.
- Input accurate time at the top column, you can search records of current day.
- System max displays 128 record files in one list.
- Click  to go back to the calendar/channel selection interface.

Lock or Unlock File

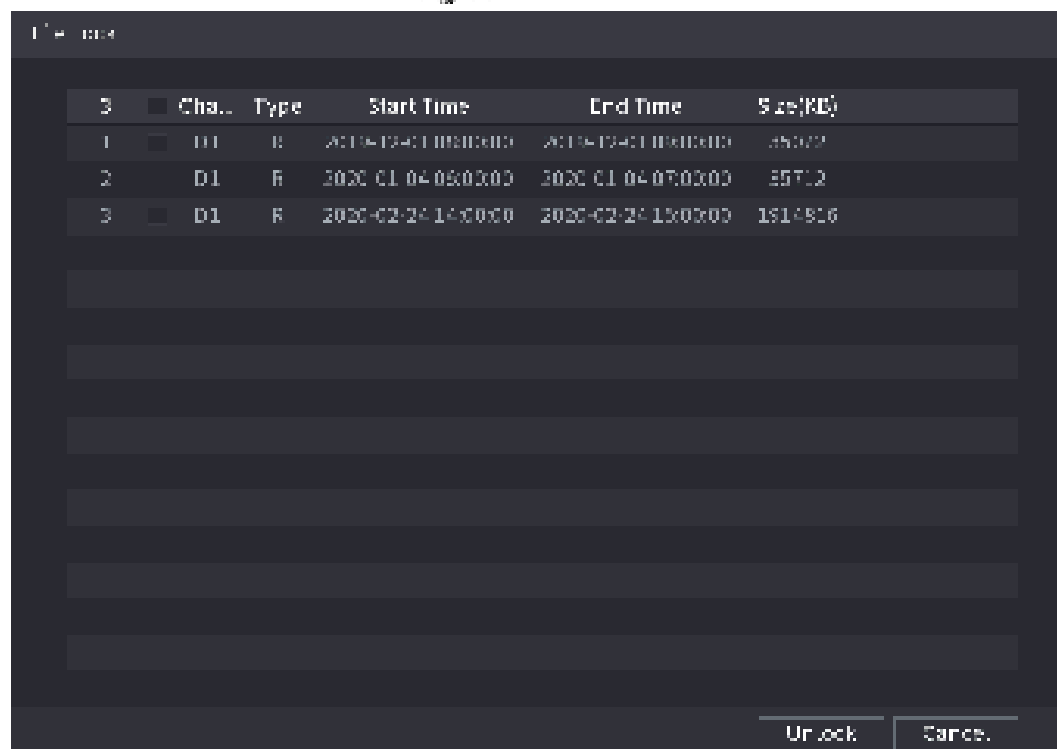
- To lock the recorded video, on the File List interface, select the check box of the recorded video, and then click . The locked video will not be overwritten.
- To view the locked information, click , the File Lock interface is displayed.



The recorded video that is under writing or overwriting cannot be locked.

- To unlock the recorded video, in the **File Lock** interface, select the video, and then click **Unlock**. See Figure 4-38.

Figure 4-38



4.6.9 Other Aux Functions

4.6.9.1 Digital Zoom

In 1-window playback mode, left click mouse to select any zone on the screen, you can zoom in current zone. Right click mouse to exit.

4.6.9.2 Switch Channel

- During playback mode, select from the drop-down list to switch playback channel.
- The smart search channel does not support this function either.
- When system is playing back the record file, click the number button at the front panel, **system** begins playing the record file of selected channel dated the same time.

4.7 AI

4.7.1 AI Search

You can search the record file on the NVR and filter the record file meets the corresponding rule. It is suitable for you to play the specified file.



This series NVR products support playback the AI by camera file only. AI by camera means the connected camera does all the AI analytics, and then gives the results to the NVR.

4.7.1.1 Face Detection

Background Information

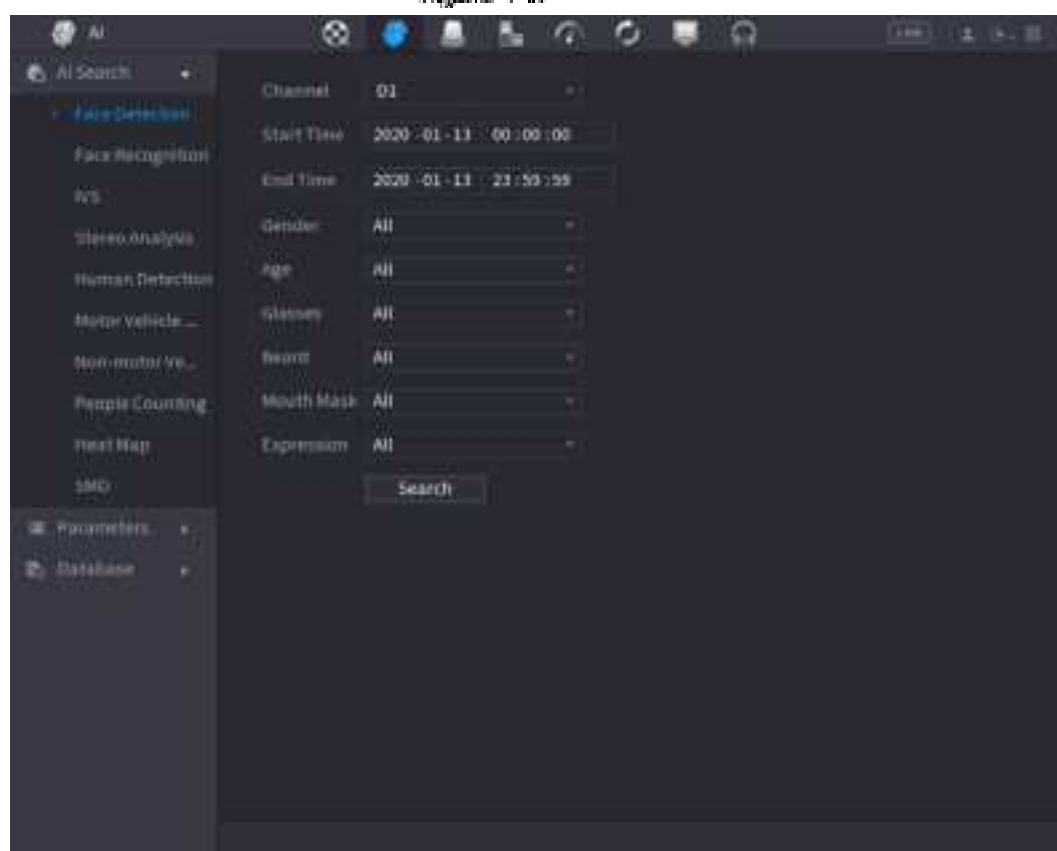
You can search the detected faces and play back recordings.

Procedure

Step 1 Select **Main Menu** > **AI** > **AI Version** > **Face Detection**.

The **Face Detection** interface is displayed. See Figure 4-87.

Figure 4-87



Step 2 Select the channel, enter the start time and end time, and set for the gender, age, glasses, beard, and mask. Click **Search**. The results are displayed. See Figure 4-88.



For privacy reason, the human face in the image is pixelated. The actual image is clear.

Figure 4-30



Step 4

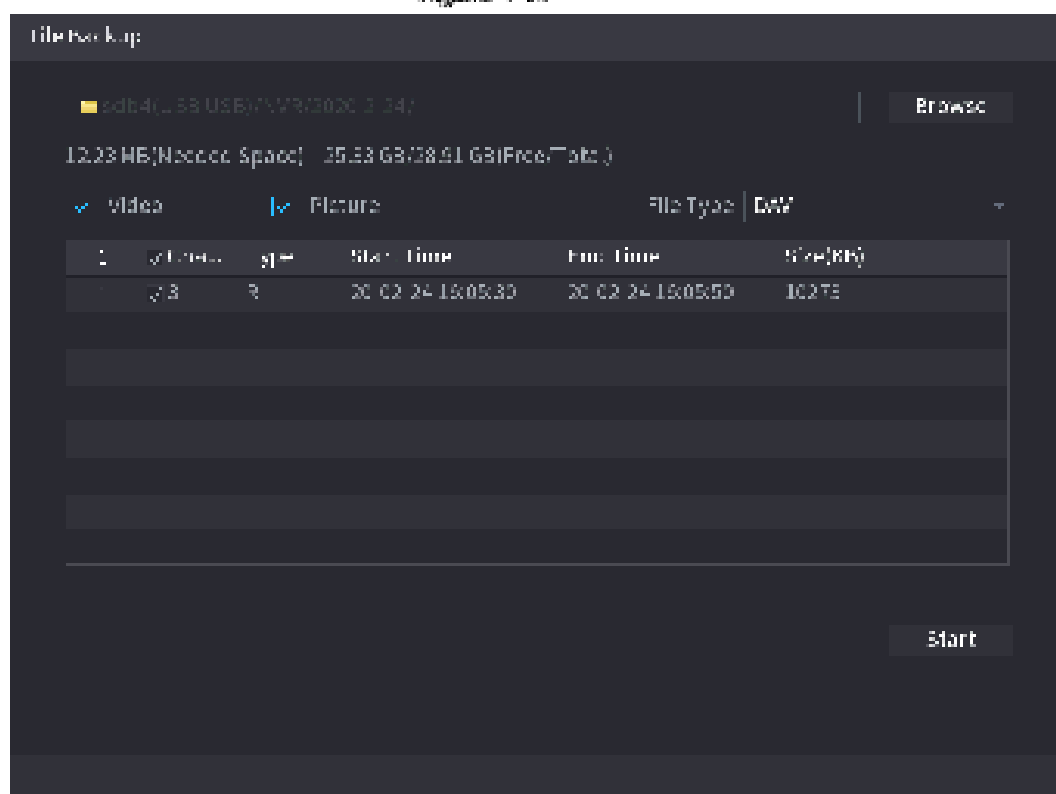
Select the face that you want to play back.

The picture with registered information is displayed.

You can also do the following operations to the recorded files.

- Click **Export** to export results in Excel format.
- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**. See Figure 4-31.

Figure 4-31



- Click **Lock** the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a tag to the file, select the files and then click **Add Tag**.
- Click **Add with Face Database** and enter corresponding information in the displayed interface, and then add the picture to the face database.

Figure 4-90 Add face pictures to database

Register

Name: Gender: ☒ Male ☐ Female

Birthday: Year: Month: Day: Region:

Province: Add...:

Crede...: ID Card: Cre...:

	Name	Register No.	Failed No.	Error No.
1	1	0	0	0
2				
3				
4				
5				

OK Cancel

4.7.1.2 Face Recognition

System can search and compare the human face on the video with the face image on the database, and playback the corresponding record file.

The AI search includes two ways: Search by attributes and search by image.



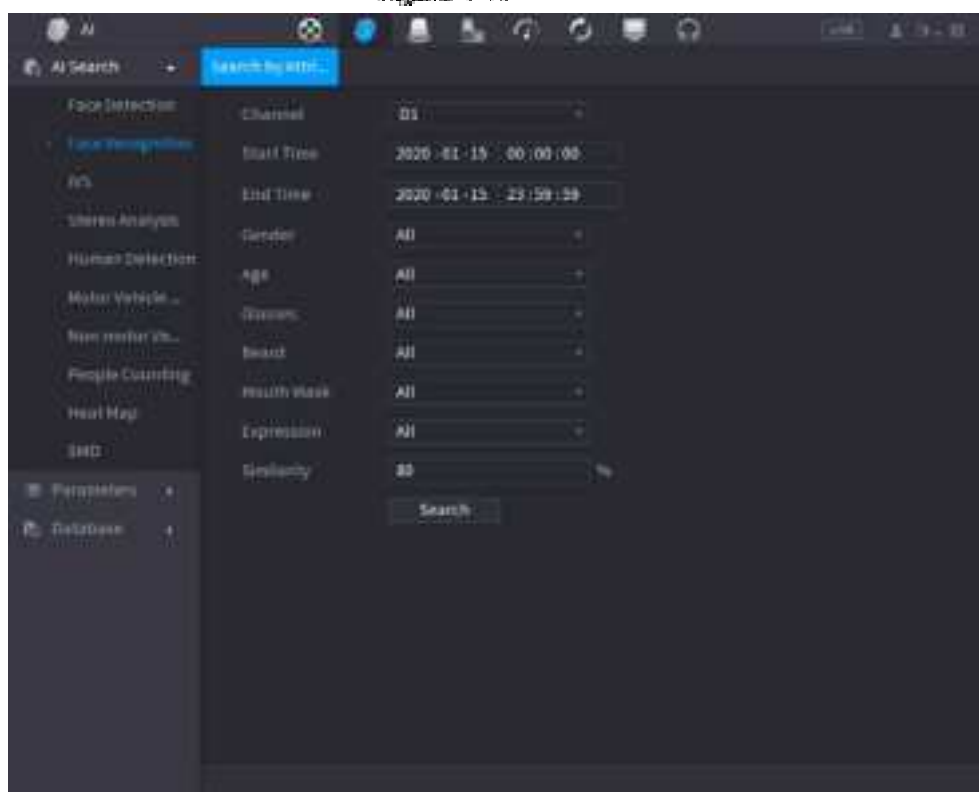
This function is for some series products only.

4.7.1.2.1 Searching by Attributes

Procedure

- Step 1** Select **Main Menu** > **AI** > **AI Search** > **Face Recognition** > **Search by Attributes**. The **Search by Attributes** interface is displayed. See Figure 4-91.

Figure 4-91



Step 3 Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.

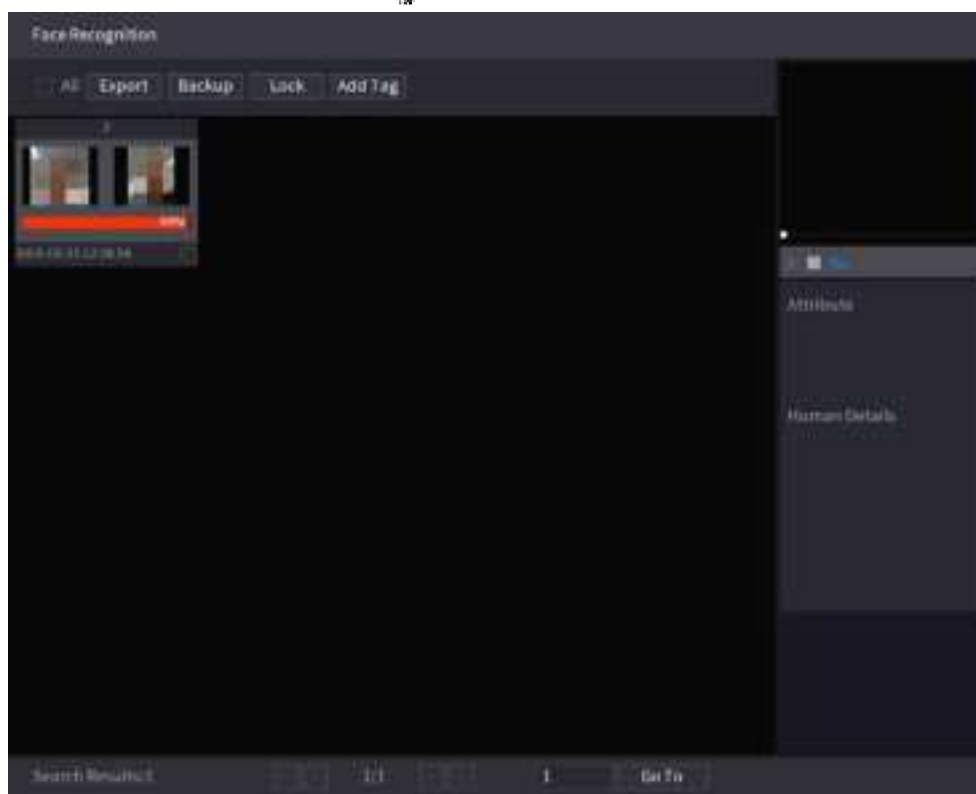
Step 4 Click **Search**.

The search result is displayed. See Figure 4-92.



The human face in the image is pixelated. The actual image is clear.

Figure 4-92



Step 4:

Click the picture that you want to play back.

The picture with registered information is displayed.

You can also do the following operations to the recorded files.

- To back up the recorded files to the external storage device, select files, click **Export**, select the save path and file type, and then click **Save**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.
- Go to the **Attributes** and **Human Details** to view detailed information.

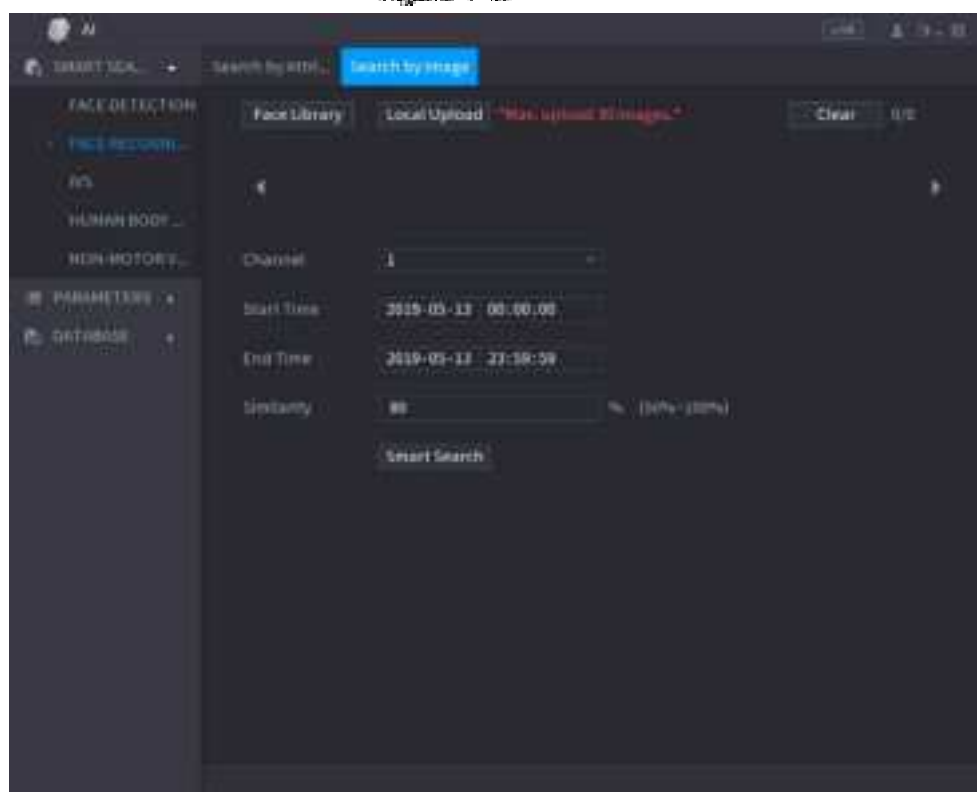
6.2.7.3.3 Review log images

Step 1:

Select **Mobile Release** > **All** > **All Version** > **Photo Storage/Release** > **Search log images**.

The **Search log images** interface is displayed. See Figure 4-93.

Figure 6-98



Step 3 Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.

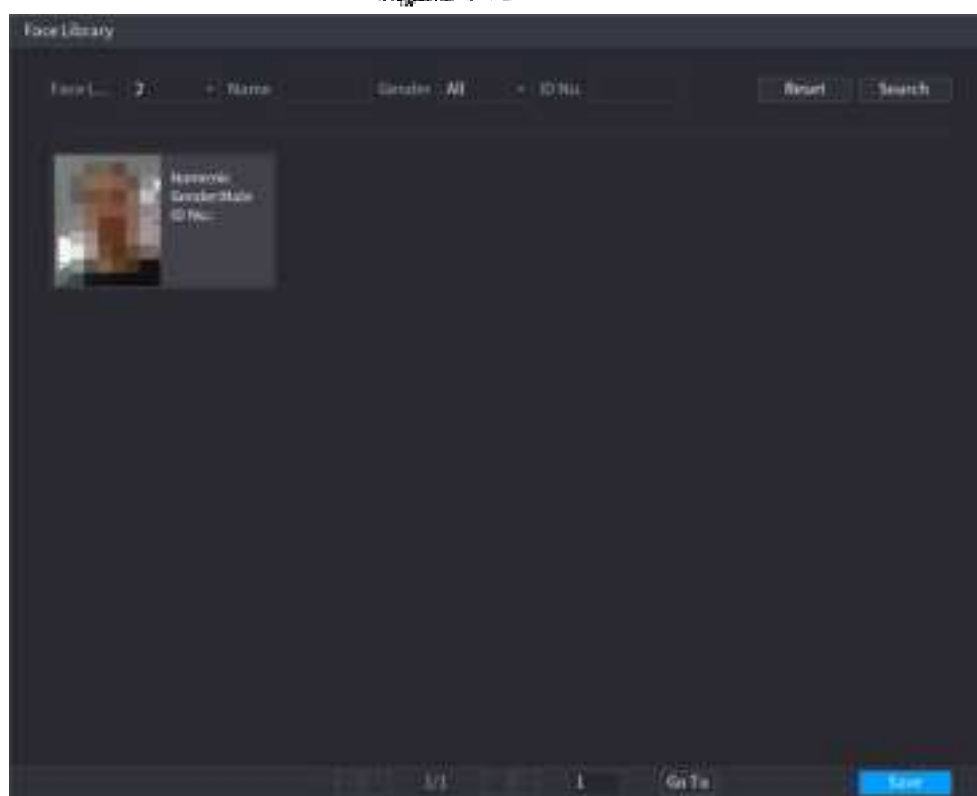
Step 4 Click **Smart Search**.

The search result is displayed. See Figure 6-99.



The human face in the image is pixelated. The actual image is clear.

Figure 4-53



Step 4:

Click the picture that you want to play back.

The picture with registered information is displayed.

You can also do the following operations to the recorded files.

- To back up the recorded files to the external storage device, select files, click **Export**, select the save path and file type, and then click **Save**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.
- Go to the **Face Properties** and **Person Details** to view detailed information.

4.7.1.3 IVS

Background Information

You can search and playback the alarm record files.

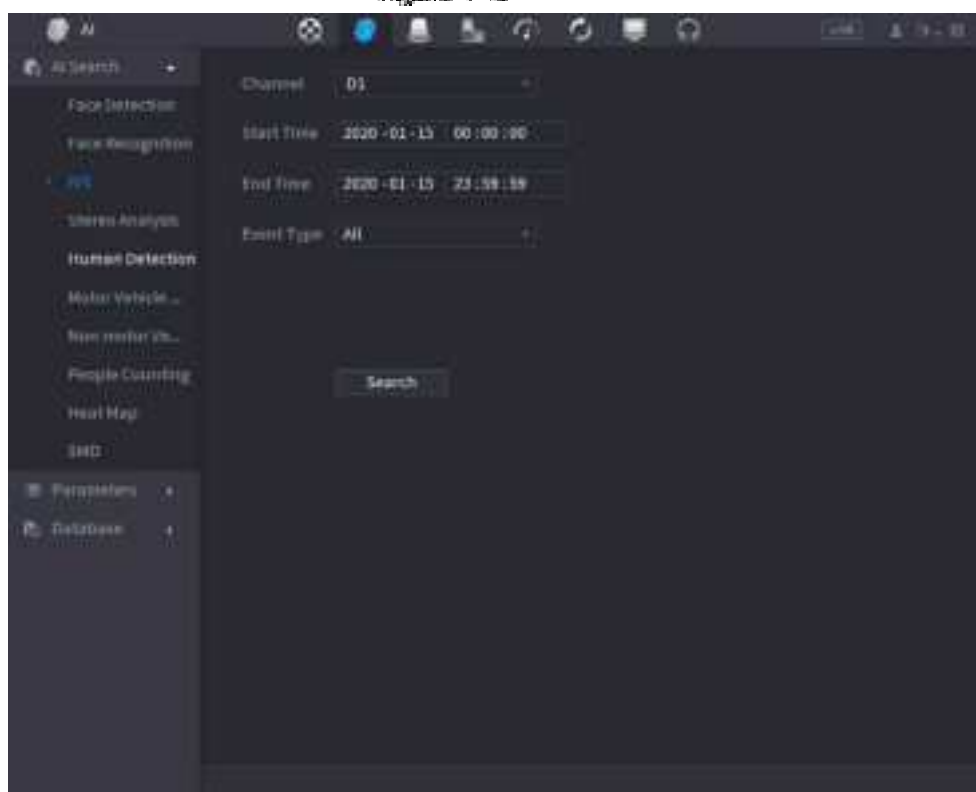
Procedure

Step 1:

Select **Alarm Record** > **All** > **All Version** > **IVS**.

The IVS interface is displayed. See Figure 4-54.

Figure 4-13



Step 3 Select a channel, start time, end time, event type, and then click **Search**.
The search result is displayed.

Step 4 Click the picture that you want to play back.

You can also do the following operations to the recorded files.

- To back up the recorded files to the external storage device, select files, click **Export**, select the save path and file type, and then click **Save**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- To add a mark to the file, select the files and then click **Add Tag**.
- Go to the **Associations** and **Human Details** to view detailed information.

4.7.1.4 Stereo Analysis

By drawing and setting the rules of stereo behavior analysis, the system will perform an alarm linkage action when the video matches the detection rule. Types of events include: Human approaching detection, fall detection, severe exercise detection, number of abnormal detection and personnel retention detection.



- This feature requires access to a camera support stereo behavior analysis.
- Stereo analysis and IVS are mutually exclusive, and you need to apply smart plan in advance.

4.7.1.4.1 People Approach Detection

When two people stays in the same detection area for a minimum duration or when the distance between two people reaches the parameter setting, an alarm will be triggered.

Procedure

- Step 1** Select **Main Menu** > **All** > **Processing** > **Stereo Analysis**.
- Step 2** Select a channel and click **Add**.
- Step 3** Select **Enable**, and set **Type** to **People Approach Detection**.
- Step 4** Click , and then click and hold left mouse key to draw an area on the screen.
- Step 5** Configure parameters.

Table 4-25

Parameter	Description
Sensitivity	Set alarm sensitivity.
Duration	Set the minimum time of triggering an alarm when people approach.
Repeat Alarm Time	Set repeat alarm time. If the alarm status continues, an alarm will be trigger again when repeat alarm time is reached.
Interval Threshold	When the interval between people in the area is greater than or less than the set interval threshold, an alarm will be triggered.

- Step 6** Click **OK**.

4.7.1.4.2 Fall Detection

When someone falls from a height in the detection area and the duration of the action is greater than the minimum duration set by the parameter, an alarm will be triggered.

Procedure

- Step 1** Select **Main Menu** > **All** > **Processing** > **Stereo Analysis**.
- Step 2** Select a channel and click **Add**.
- Step 3** Select **Enable**, and set **Type** to **Fall Detection**.
- Step 4** Click , and then click and hold left mouse key to draw an area on the screen.
- Step 5** Configure parameters.

Table 4-34

Parameter	Description
Sensitivity	Set alarm sensitivity.
Duration	Set the minimum time of triggering an alarm when people fall.
Repeat Alarm Time	Set repeat alarm time. If the alarm status continues, an alarm will be trigger again when repeat alarm time is reached.

Step 6 Click **OK**.

4.7.1.4.3 People Exception Detection

When the number of people and alarm type are reached in the same detection area, an alarm will be triggered.

Procedure

- Step 1** Select **Main Menu** > **All** > **Parameters** > **Stereo Analysis**.
- Step 2** Select a channel and click **Add**.
- Step 3** Select **Enable**, and set **Type** to **People Exception Detection**.
- Step 4** Click , and then click and hold left mouse key to draw an area on the screen.
- Step 5** Configure parameters.

Table 4-35

Parameter	Description
Sensitivity	Set alarm sensitivity.
Duration	Set the minimum time of triggering an alarm when the number of people reaches threshold.
Repeat Alarm Time	Set repeat alarm time. If the alarm status continues, an alarm will be trigger again when repeat alarm time is reached.
Alarm People No.	When the interval between people in the area is greater than or equal to or less than the set interval threshold, an alarm will be triggered.

Step 6 Click **OK**.

4.7.1.4.4 People Retention Detection

When the target stays beyond the set retention time threshold in the detection area, an alarm will be triggered.

- Step 1** Select **Main Menu** > **All** > **Parameters** > **Stereo Analysis**.
- Step 2** Select a channel and click **Add**.
- Step 3** Select **Enable**, and set **Type** to **People Retention Detection**.
- Step 4** Click , and then click and hold left mouse key to draw an area on the screen.
- Step 5** Configure parameters.

Table 4-78

Parameter	Description
Sensitivity	Set alarm sensitivity.
Duration	Set the minimum time of triggering an alarm when people stay in the detection area.
Repeat Alarm Time	Set repeat alarm time. If the alarm status continues, an alarm will be trigger again when repeat alarm time is reached.
Alarm People No.	When the interval between people in the area is greater than or equal to or less than the set interval threshold, an alarm will be triggered.

Step 4 Click **OK**.

4.7.1.5 Human Detection

Background Information

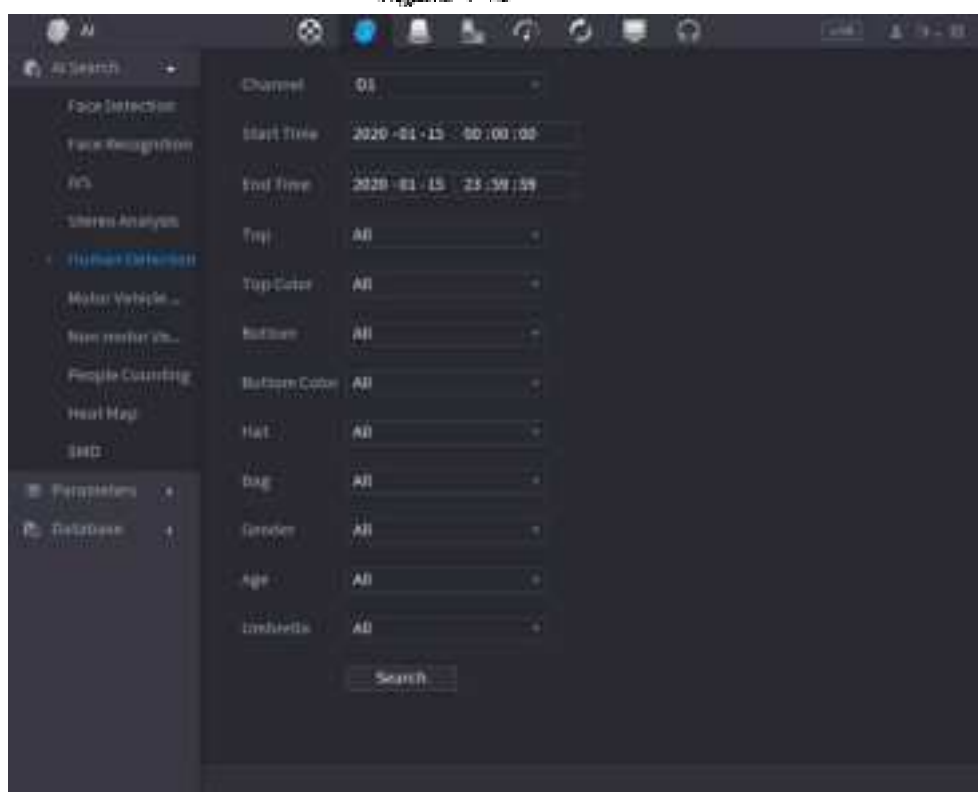
You can search the human body in videos and search the alarm record during the specified period.

Procedure

Step 1 Select **Video Alarm > All > All Version > Human Detection**.

The **Human Detection** interface is displayed. See Figure 4-98.

Figure 4-98



Step 2 Select a channel, start time, end time, and set corresponding parameters.

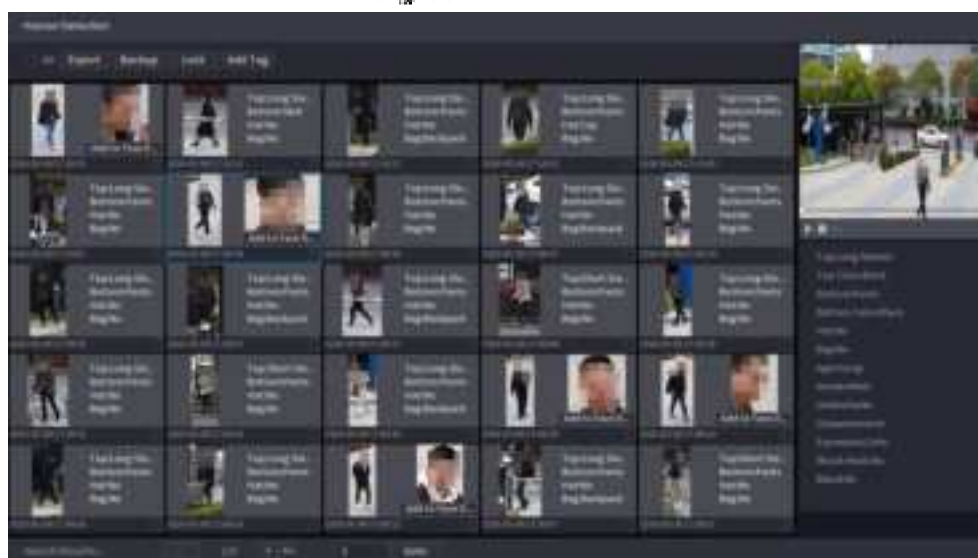
Step 3 Click **Search**.

The search result is displayed. See Figure 4-99.



For privacy reason, the human face in the image is pixelated.

Figure 4-58



- Step 4:** Select one or multiple results, and do the following operations as needed.
- Click **Export** to export results in Excel format.
 - To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Save**.
 - To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
 - To add a tag to the file, select the files and then click **Add Tag**.
 - Click **Add to Face Database** to add the picture to a face database.

4.7.1.6 Motor Vehicle Detection

Background Information

You can search according to the vehicle parameters and search the alarm record during the specified period.

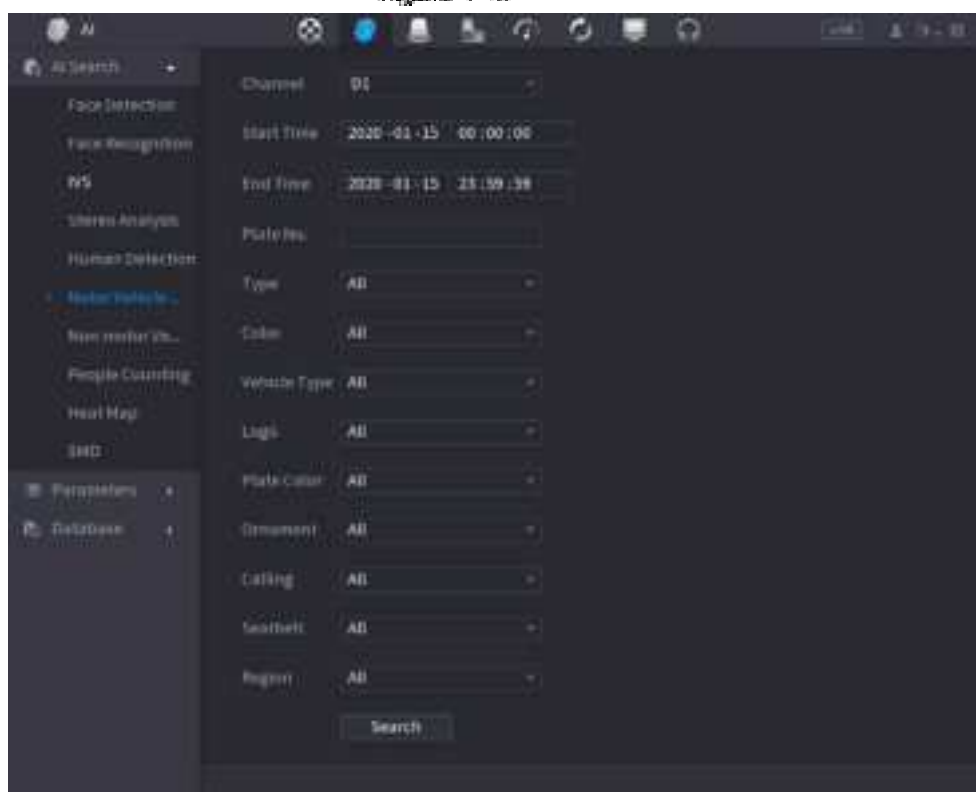


This function is for some series products only.

Procedure

- Step 1:** Select **Motor Vehicle** > **All** > **All Alarm** > **Motor Vehicle Detection**.
The **Motor Vehicle Detection** interface is displayed. See Figure 4-59.

Figure 4-98



Step 3 Select a channel and set parameters.



- System supports plate fuzzy search.
- System searches all plate numbers by default if you have not set a plate number.

Step 4 Click **Show**.

The search result is displayed.

Step 5 Select one or multiple results, and then you can do the following operations as needed.

- 📁 To back up the recorded files to the external storage device, select files, click **Export**, select the save path and file type, and then click **Show**.
- 🔒 To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.
- 📌 To add a mark to the file, select the files and then click **Add Tag**.

4.7.1.7 Non-motor Vehicle Detection

You can search according to the non-motor vehicle parameters and search the alarm record during the specified period.



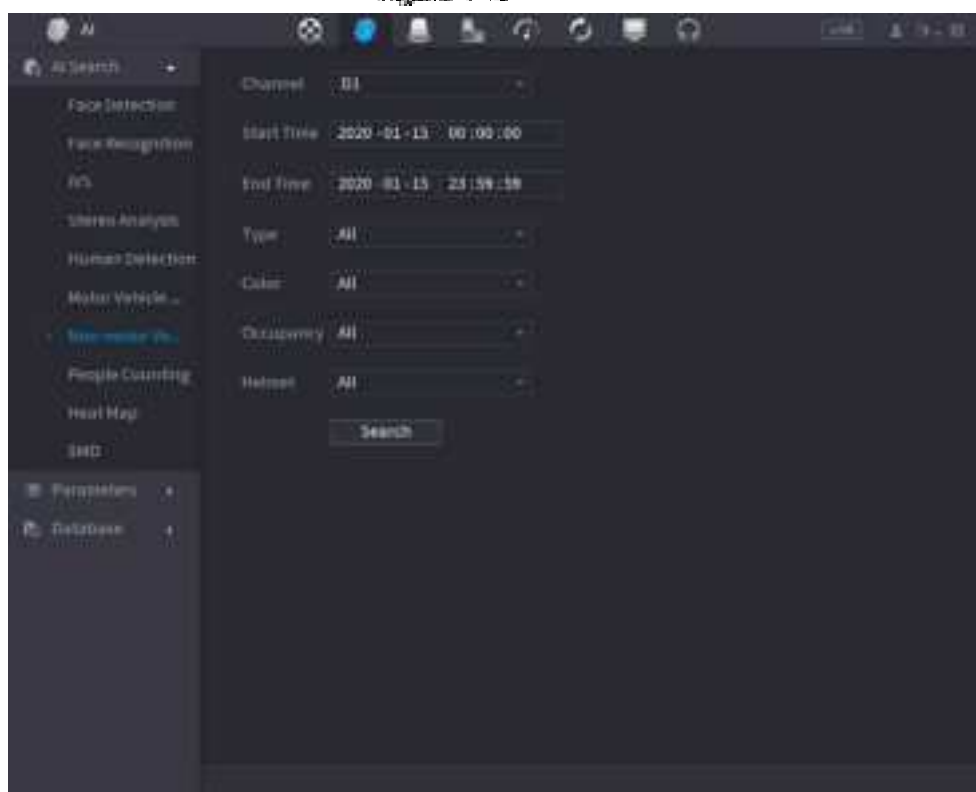
This function is for some series products only.

Procedure

Step 1 Select **Motor Vehicle** > **All** > **All Version** > **Non-Motor Vehicle Detection**.

The **Non-Motor Vehicle Detection** interface is displayed. See Figure 4-99.

Figure 4-99



Step 3 Select the channel and the time, and then select one or multiple features from **Type**, **Color**, **Occupancy**, or **Motion**.

Step 4 Click **Search**.

The search result is displayed. See Figure 4-100.

Figure 4-100



Step 5 Select one or multiple results, and then you can do the following operations as needed.

- Click **Export** to export results in Excel format.
- To back up the recorded files to the external storage device, select files, click **Export**, select the save path and file type, and then click **Save**.
- To lock the files to make it unable to be overwritten, select the files, and then click **Lock**.

- To add a tag to the file, select the files and then click **Add Tag**.
- Click **Add to Face Database** to add the detected face picture to a face database.

4.7.1.8 People Counting

Background Information

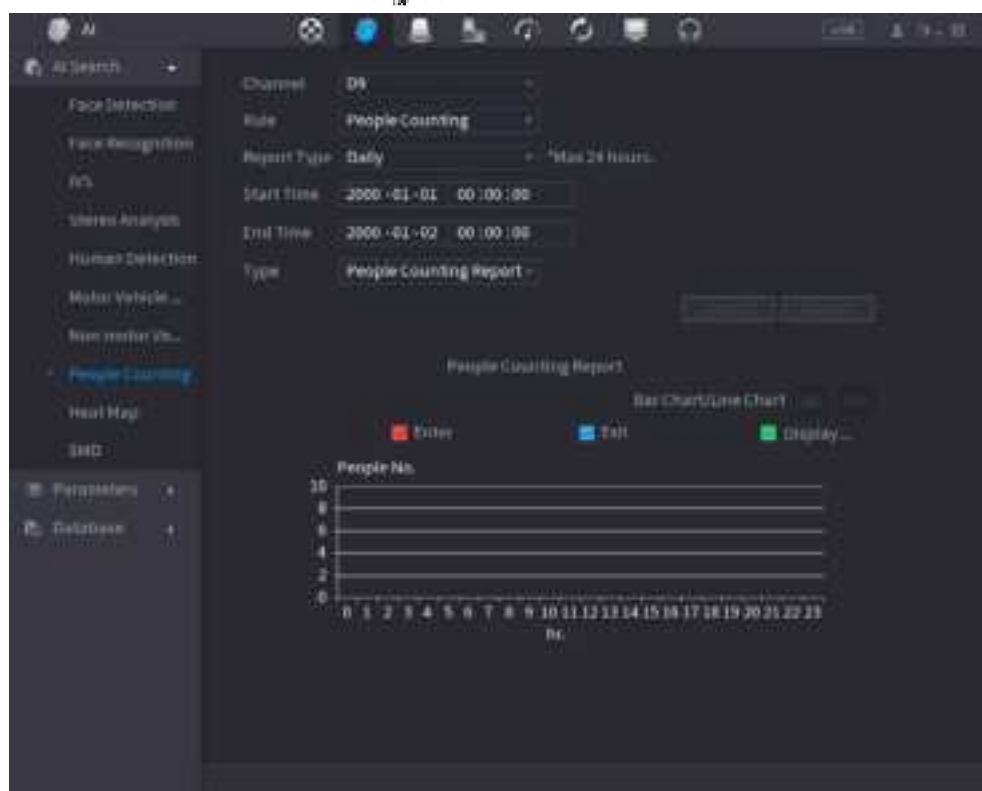
You can detect the people amount in the specified zone, and display the statistics image.

Procedure

Step 1 Select **Main Menu > AI > AI Search > People Counting**.

The **People Counting** interface is displayed. See [Figure 4-101](#).

Figure 4-101



Step 2 Set parameters such as channel, report type, start time, end time, etc. See [Table 4-77](#).

Table 4-77

Parameter	Description
Channel	Select the channel you want to search people amount.
Rule	Select the rule from the drop-down list.
Report Type	Select report type from the drop-down list: daily report, monthly report, yearly report.
Start time/End time	Set search start time and end time.
Type	Select from the drop-down list.

4.7.1.9 Heat map

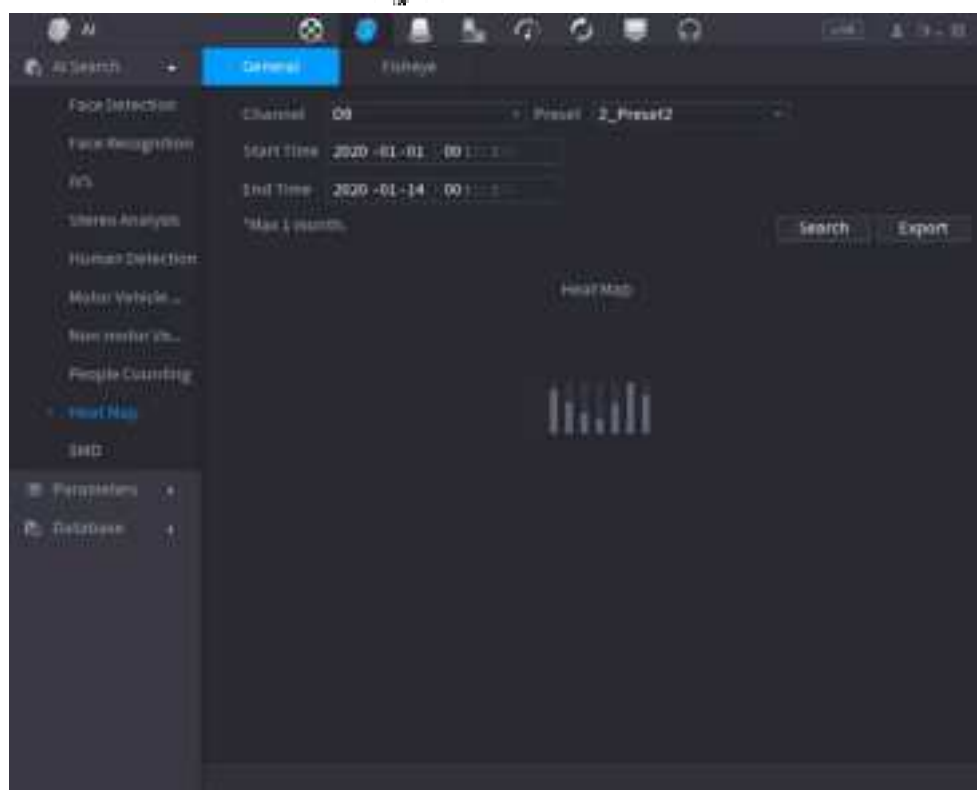
You can detect the active objects distribution in the monitor zone during the specified period, and use different colors to display on the heat map report.

4.7.1.9.1 Period

Procedure

- Step 1** Select **Monitor Zone > All > All Monitor > Heat Map > General**.
The **General** interface is displayed. See [Figure 4-102](#).

Figure 4-102



- Step 2** Select channel, start time, end time.

- Step 3** Click **Search**.

- Step 4** System display heat map report.



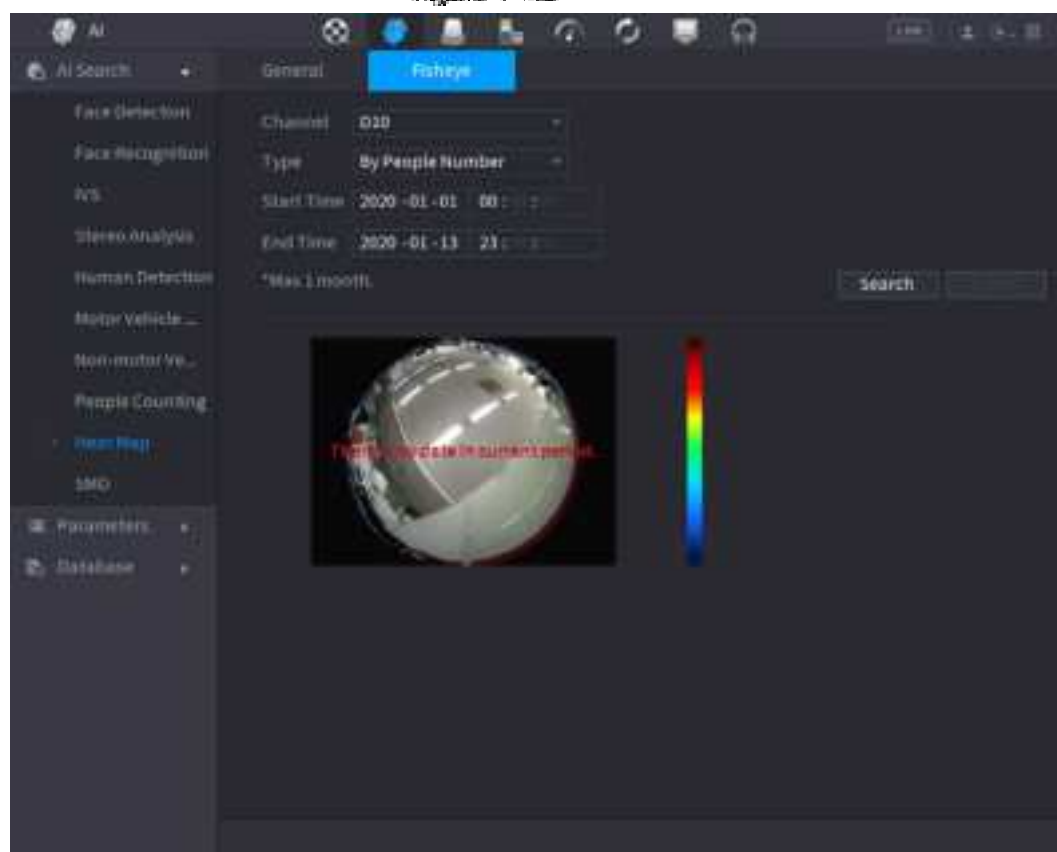
Click **Export**, and then select path. Click **Save** to save current report to the USB device.

4.7.1.9.2 Filtering

Procedure

- Step 1** Select **Monitor Zone > All > All Monitor > Heat Map > Filtering**.
The **Filtering** interface is displayed. See [Figure 4-103](#).

Figure 4-188



Step 2 Set Channel, Type, Start Time, End Time.

Step 3 Click **Search**.

Step 4 System displays heat map report.



Click **Export** and then select saved path, click **Save** to save the heat map report to the USB device.

4.7.1.10 SMD

You can search and play back videos that triggered **SMD alarm**.

Procedure

Step 1 Select **Video Alarm** > **All** > **All Version** > **SMD**.

Step 2 Select channel, type, start time and end time, and then click **Search**.

- Clicks to play back the video.
- Select a video and click **Export** to export video file to a USB flash drive.

4.7.2 Parameters

4.7.2.1 Smart Plan

Background Information

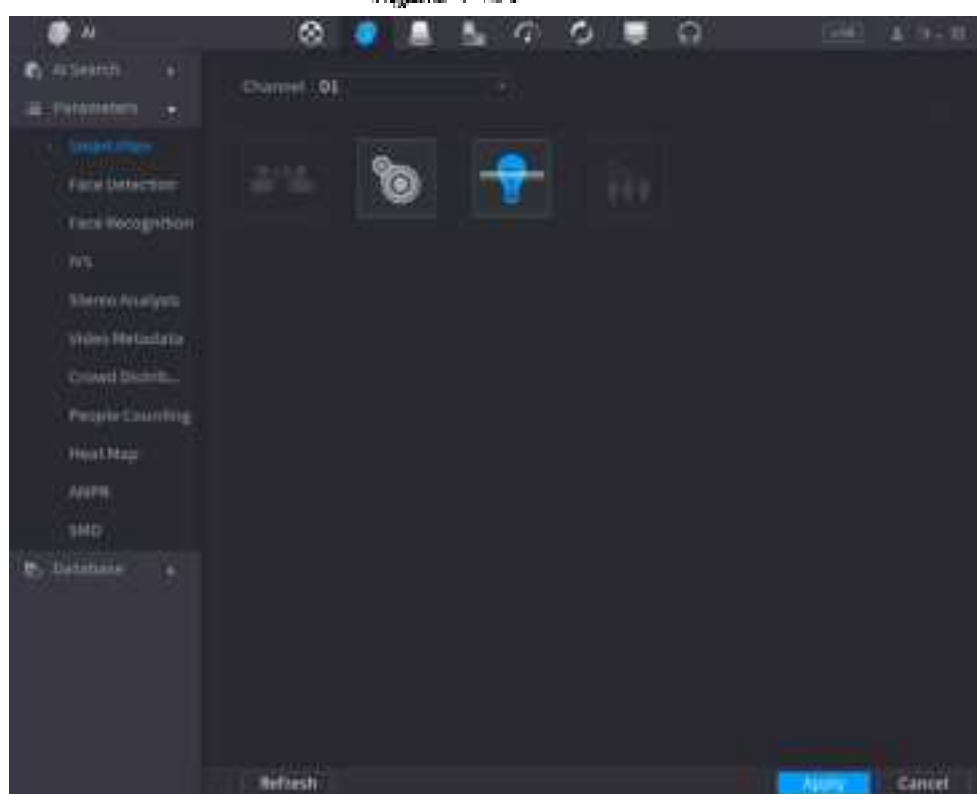
The smart plan is for the smart network camera. It includes IVS, human face detection, human face recognition, human body detection, people counting, heat map. If you do not set a rule here, you cannot use these AI intelligent functions when you are connecting to a smart network camera. This series NVR products support AI by camera only. Make sure the connected network camera supports intelligent functions. For NVR, it just displays the intelligent alarm information from the smart network camera and set or playback the record file.

Procedure

Step 1 Select **Main menu** > **AI** > **Parameters** > **Smart Plan**.

The **Smart Plan** interface is displayed. See Figure 4-185.

Figure 4-185

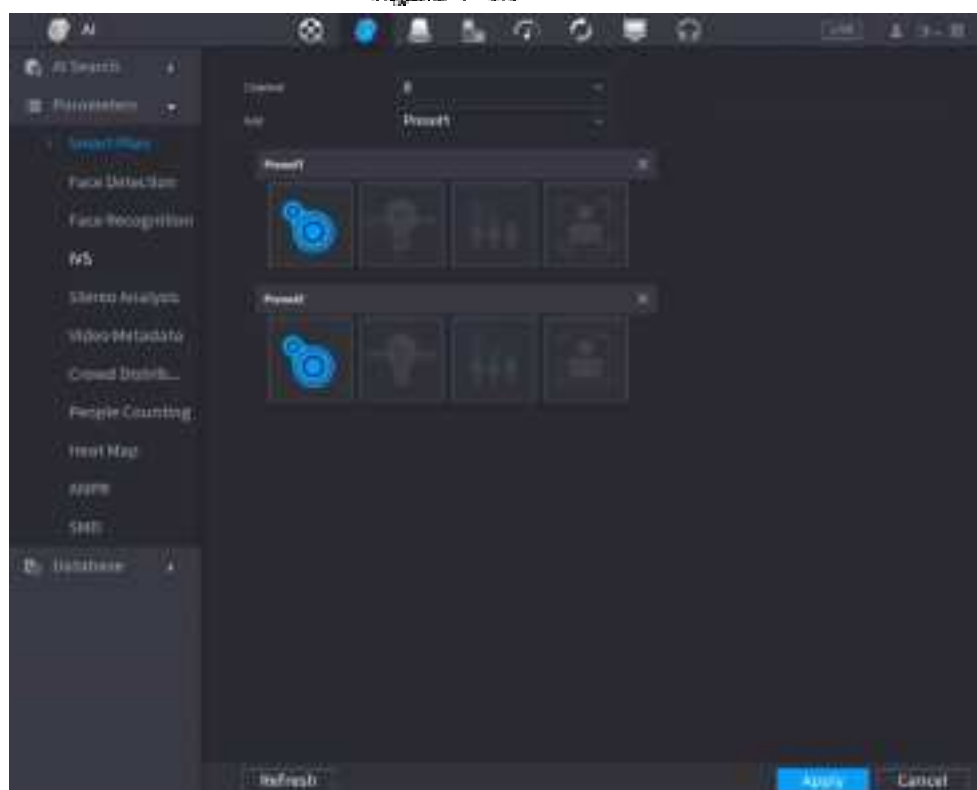


Step 2 Select a channel number.

System displays different smart plan interfaces since the remote device may supports different functions.

- The interface is shown as Figure 4-186, if the remote device supports preset function.

Figure 4-185

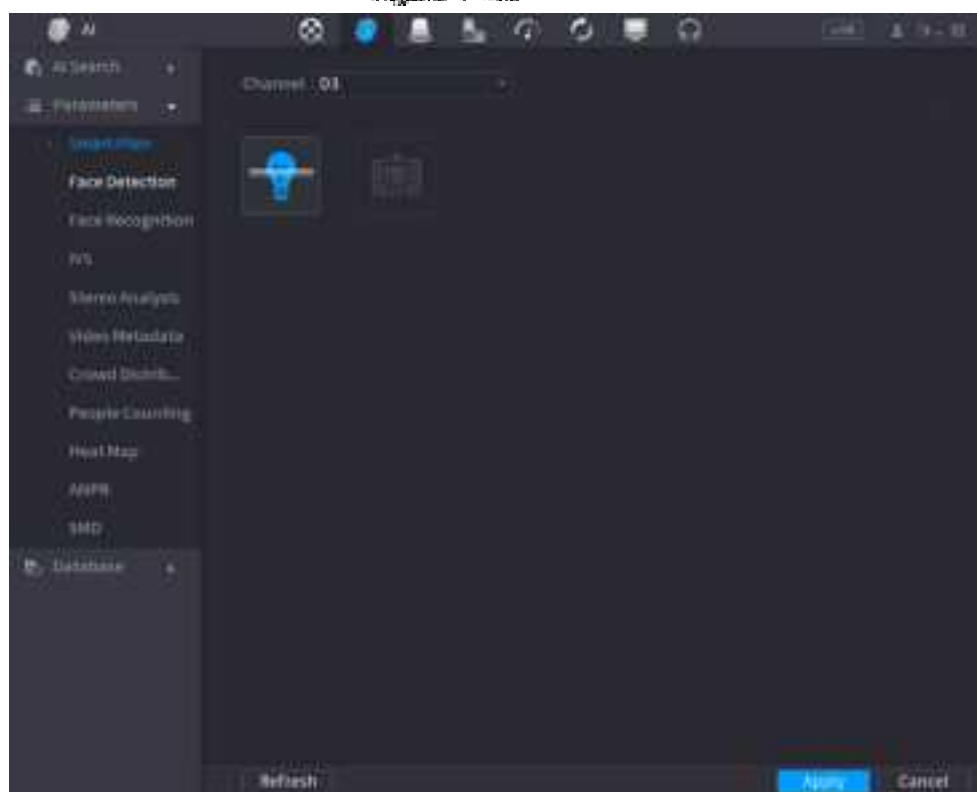


1. Select a channel.
2. ~~Refresh~~ **Refresh**.
3. Click the smart plan icon at the bottom left. The icon becomes highlighted.
4. ~~Click Apply~~.



- ◇ Click **Delete** to delete the preset.
 - ◇ Click **Add** to add a preset.
- Once the remote device does not support preset function, the interface is shown as in Figure 4-186.

Figure 4-185



1. Select a channel.
2. Click the smart plan icon. The icon becomes blue highlighted.
3. Click **Apply**.

4.7.2.2 Face Detection

Background Information

The Device can analyze the pictures captured by the camera to detect whether the faces are on the pictures. You can search and filter the recorded videos the faces and play back. The connected camera shall support human face detection function.

Procedure

- Step 1** Select **Peripherals** > **All** > **Peripherals** > **Face Detection**.
The **Face Detection** interface is displayed. See Figure 4-187.

Figure 4-107 Face detection



Step 2 In the **Channel** list, select a channel that you want to configure face detection function.

Step 3 In the **Type** list, select **AI by Reorder** or **AI by Comparison** as required.



When **AI by Reorder** is selected, you can enable **Face Enhancement** function to improve face detection efficiency.

Step 4 Configure the parameters. See Table 4-28.

Table 4-28 Face detection parameters

Parameter	Description
Enable	Click to enable or disable the face detection.
Size	Click Setting to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size. Left click to drag the four angles to adjust the size.
Schedule	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.

Parameter	Description
Report Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see '4.1.13 Alarm Center'
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.1.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see:
PTZ linkage	Select the check box and click  to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  - Tripwire alarm supports to activate PTZ preset point only. - You need to set the corresponding PTZ actions first, see '4.1.7 Calling PTZ Functions'
Smart- Prolong	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  - You need to set the time interval and mode for tour first, see '4.1.6.2 Tour' - After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.

Parameter	Description
Alarm Tone	Check the box and then select the corresponding audio file from the drop-down list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.
Alarm	Click None to configure remote alarm output. When alarm event is triggered, the Device links the alarm output ports on camera to trigger an action, such as triggering an access controller to unlock door. • Enable: Select the check box to enable the remote alarm output. • Alarm Output: Select the alarm output port as needed. The displayed ports are obtained by Device capability set. • Post-Alarm: When the alarm ends, the camera alarm output setting returns to the previous status after a period of time. The range is from 0 seconds to 300 seconds, and it is 10 seconds by default.

Step 4 Click **Apply** to complete the settings.

4.7.2.3 Face Recognition

Background Information

You can compare the detected faces with the faces in the database to judge if the detected face belongs to the database. The comparison result will be displayed on the AI mode live view screen and smart search interface, and link the alarms.

4.7.2.3.1 Configuring AI by Recorder

Background Information

Make sure the face detection function is enabled at corresponding channel.

Procedure

Step 1 Select **Main Menu > AI > FaceRecognition > Face Recognition**.

Step 2 Select the channel, enable the function, and select **AI by Recorder** as the **Type** list.

Figure 4-108 General alarm (AI by recorder)



Step 4: Click **Setting** next to **General Alarm** to configure arming periods. The corresponding alarm actions are linked by the alarm events triggered during armed period.

Step 5: Arm target face database.

- **General Alarm:** The alarm is triggered when the similarity of detected faces reaches the defined value.

Select **General Alarm** in **AI Mode**, click **Setting** next to **Target Face Database**, select the face database that you want to arm, and then click **OK**.

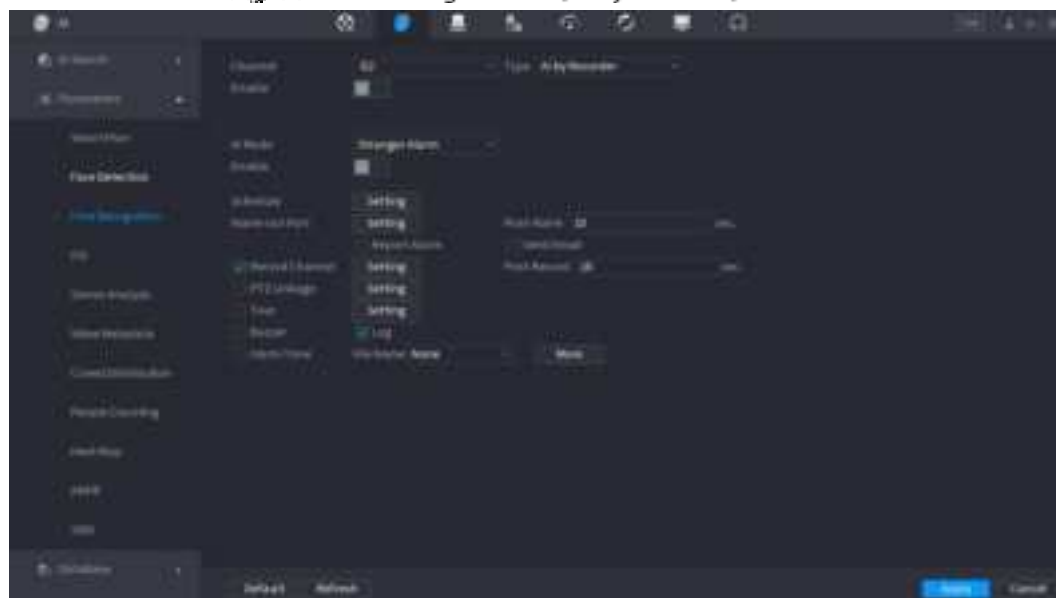


Click to modify similarity, and click to configure alarm linkages.

- **Stranger Alarm:** The alarm is triggered when the similarity of detected faces does not reach the defined value.

Select **Stranger Alarm** in **AI Mode**, click **Setting** next to **Target Face Database**, enable the function, and then set alarm linkages.

109 Stranger alarm (AI by recorder)



5204 • J. Neurosci., July 26, 2006 • 26(30):5199–5204

4.7.2.3.2 Configuring AI by Camera

Recovery and Community

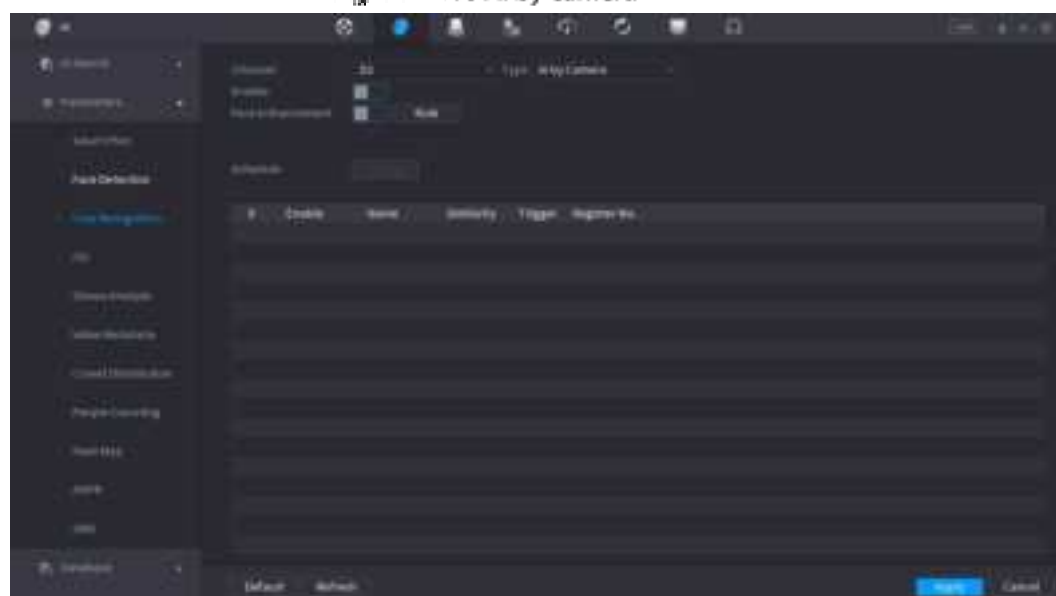
You can use the connected camera to realize AI function. Make sure the connected camera supports human face detection function.

1999

Steps: 1. Select: **Media Stream > All > Facecam000 > Face Recognition.**

Step 3: Select the channel, enable the function, and select **All by Group** in the **Time** box.

110 Al by camera



Facial Feature Enhancement. Then system displays human face at the enhanced way.

Step 4: Click **Filter** to draw areas to filter the target.

You can configure two filtering targets (maximum size and minimum size). When the

target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size. Click to drag the four angles to adjust the size, and you can also press and move the filtering frame to the required position.

- Step 5** Select target face database in the table list, and click  to configure alarm linkage.
- Step 6** Click **Apply**.

4.7.2.4 IVS (General Behavior Analytics)

Background Information

The IVS function processes and analyzes the images to extract the key information to match with the specified rules. When the detected behaviors match with the rules, the system activates alarms.



- This function is for some series product only.
- IVS function and human face detection function cannot be valid at the same time.

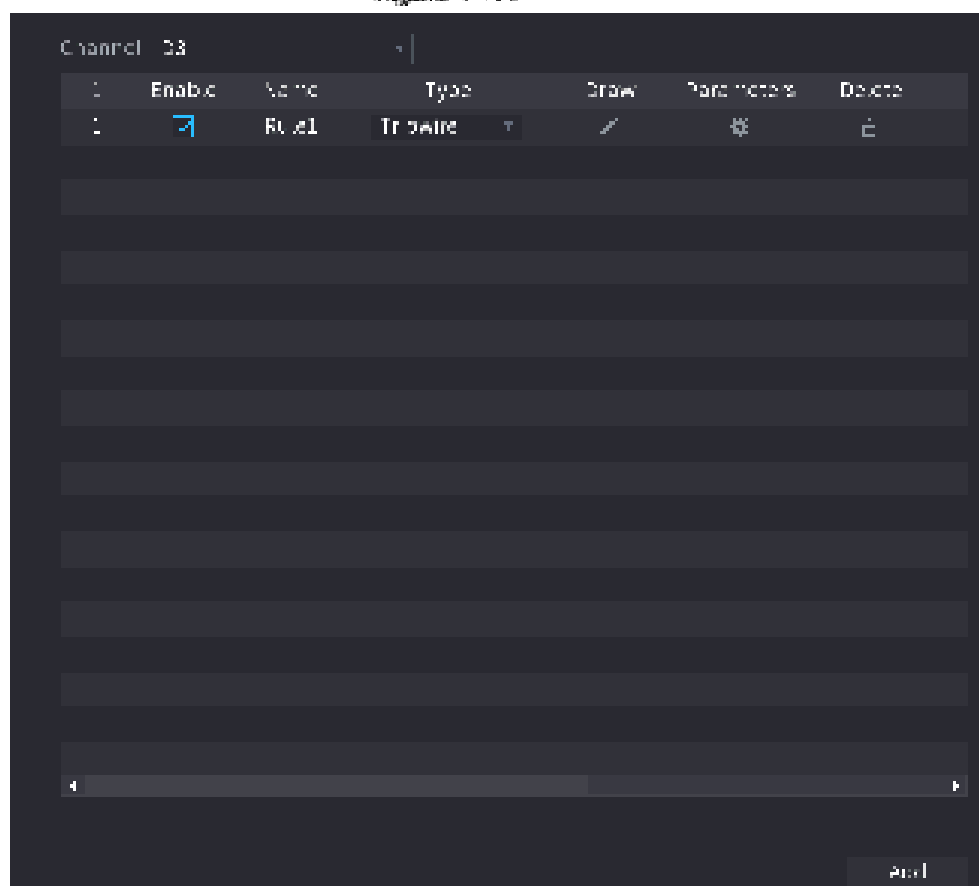
The IVS function environment shall meet the following requirements.

- The object total size shall not be more than 10% of the whole video.
- The object size on the video shall not be more than 10pixels*10 pixels. The abandoned object size shall be more than 15pixels*15 pixels (CIF resolution). The object width shall not be more than 1/3 of the video height and width. The recommended height is 10% of the video.
- The object and the background brightness different shall be more than 10 grey levels.
- The object shall remain on the video for more than 2 seconds. The moving distance is larger than its own width and shall not be smaller than 15pixels (CIF resolution).
- The surveillance environment shall not be too complicated. The IVS function is not suitable for the environment of too many objects or the changing light.
- The surveillance environment shall not contain glasses, reflection light from the ground, and water. Free of tree branches, shadow, mosquito and bugs. Do not use the IVS function in the backlight environment, avoid direct sunlight.

Procedure

- Step 1** Select **Video Alarm** → **All** → **FunctionArea** → **IVS**.
- The IVS interface is displayed. See Figure 4-121.

Figure 4-101

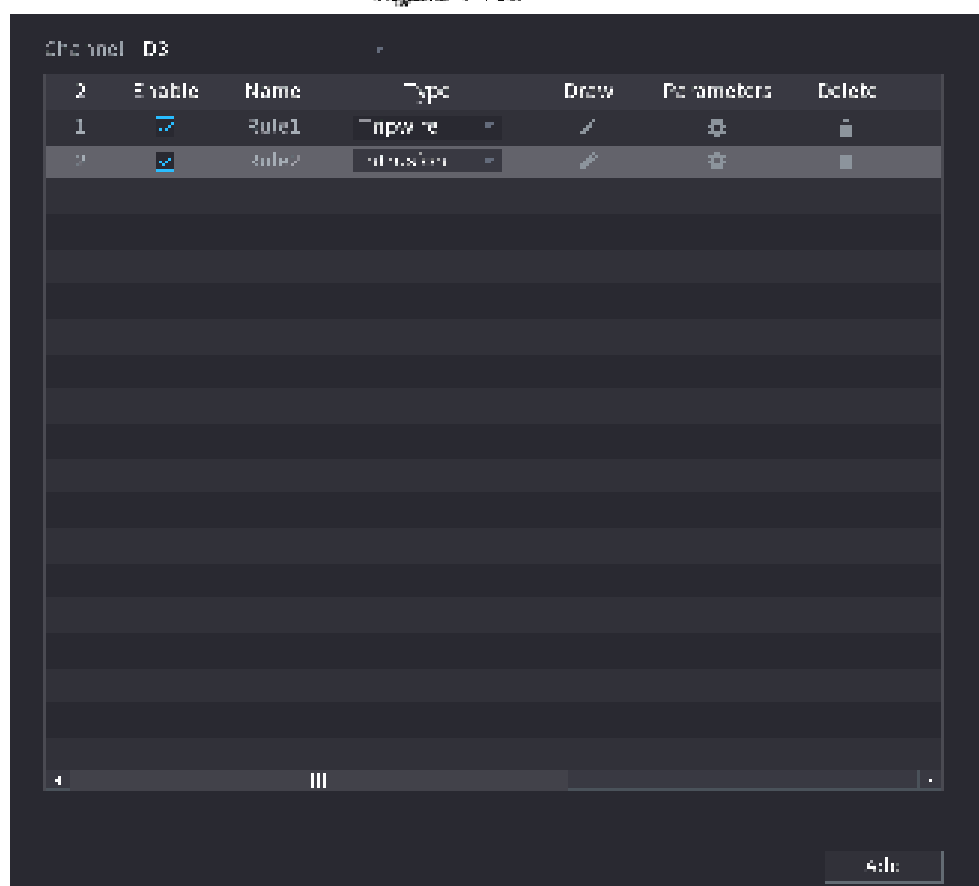


- Step 3** Select a channel from the dropdown list.
 Click **Add** and then set corresponding rule. See Figure 4-102.



Click  to delete the selected rule.

Figure 4-112



Step 3 Set corresponding parameters.

Step 4 Click **Apply**.

4.2.3.3 Tripwire

Setting Guard Configuration

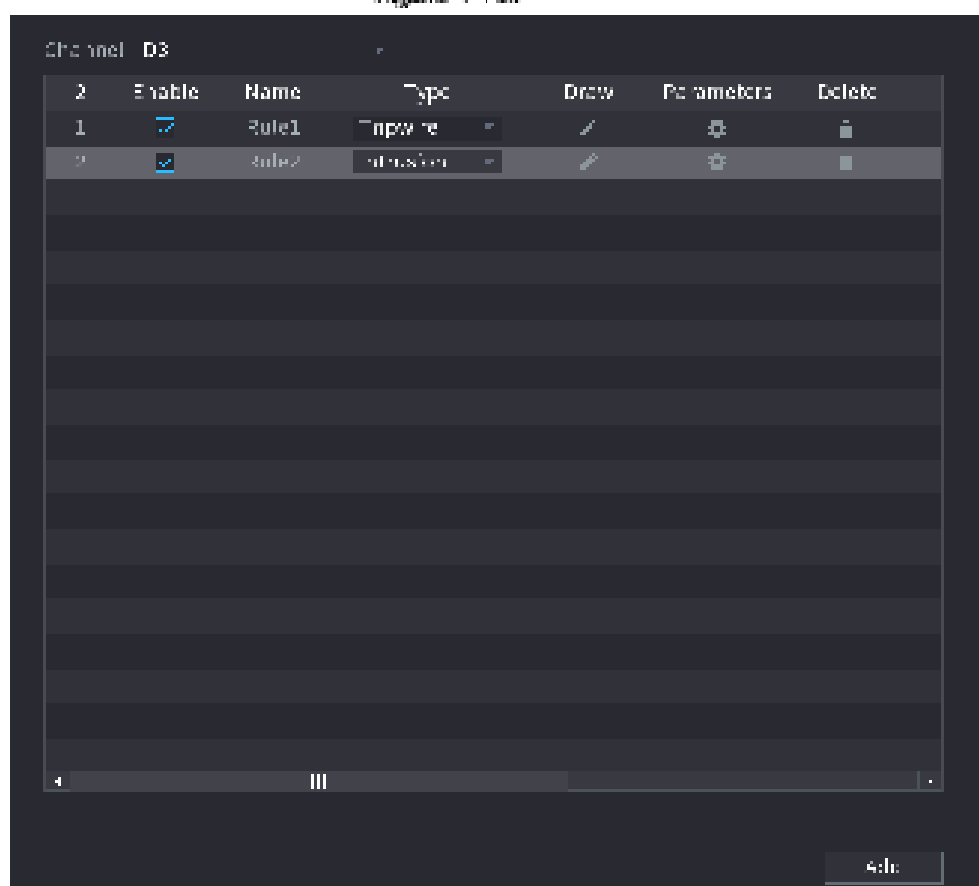
When the detection target crosses the warning line along the set direction, the system performs an alarm linkage action.

Procedure

Step 1 Select **Main Menu > All > Parameters > I/O**.

In the **Type** drop-down list, select **Tripwire**. See Figure 4-113.

Figure 4-113

**Step 2**

Draw the detection rule.

- 1) Click to draw the rule on the surveillance video, the system displays as Figure 4-114.

Figure 4-114



- 2) Configure the parameters. See Table 4-29.

Table 4-20

Parameter	Description
Name	Customize the rule name.
Direction	Set the tripwire direction, including $A \rightarrow B$, $B \rightarrow A$ and $A \leftrightarrow B$.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.
AI Recognition	Select AI recognition and the system displays alarm target. The default selection is person and motor vehicle and system automatically identifies the person and motor vehicle appeared within the monitoring range.  When you select IVS of AI by camera, the connected channel shall support tripwire function.

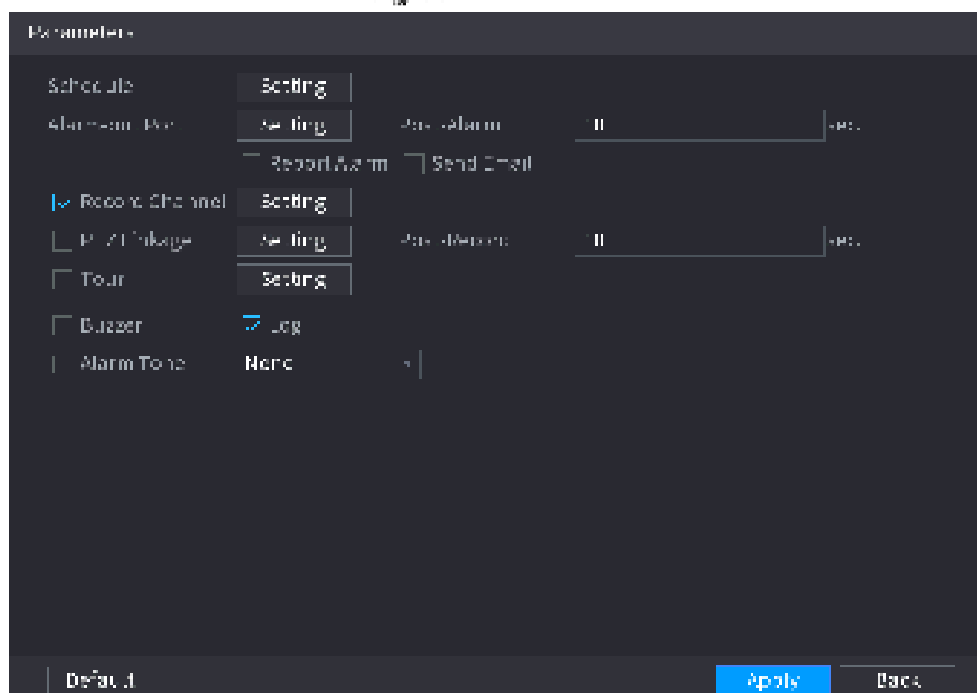
④ Press and hold down the left button on the monitor screen to draw the line. The line can be a straight line or a curve.

⑤ Click  to complete the rule setting.

Step 4 Click .

The Parameters interface is displayed. See Figure 4-175.

Figure 4-175



Parameters

Schedule	Setting	
Alarm-on-Move	Setting	Alarm Interval: 0 sec ☐ Report Alarm ☐ Send Email
☒ Report Channel	Setting	
☐ P-AT Package	Setting	Alarm Interval: 0 sec
☐ Tour	Setting	
☐ Buzzer	☒ Log	
☐ Alarm Tone	None	
Default Apply Back		

Step 4 Configure the parameters.

Table 4-39

Parameter	Description
Enable	Click to enable or disable the face detection.
Size	Click  to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size. Left click to drag the four angles to adjust the size.
Schedule	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Report Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see '4.1.15 Alarm Center'
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.1.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see '4.1.12 Intelligent Recording'
PTZ Usage	Select the check box and click  to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  - Tripwire alarm supports to activate PTZ preset point only. - You need to set the corresponding PTZ actions first, see '4.1.7 Calling PTZ Functions'

Parameter	Description
Post-Record	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  - You need to set the time interval and mode for tour first, see '4.16.2 Tour' - After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  Refer to '4.17.1 File Management' to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click **OK** to save the alarm setting.

System displays the **Live View** screen.

Step 6 Select the **Enable** check box and click **Apply** to complete the tripwire setting.

4.7.2.4.2. Tripwire

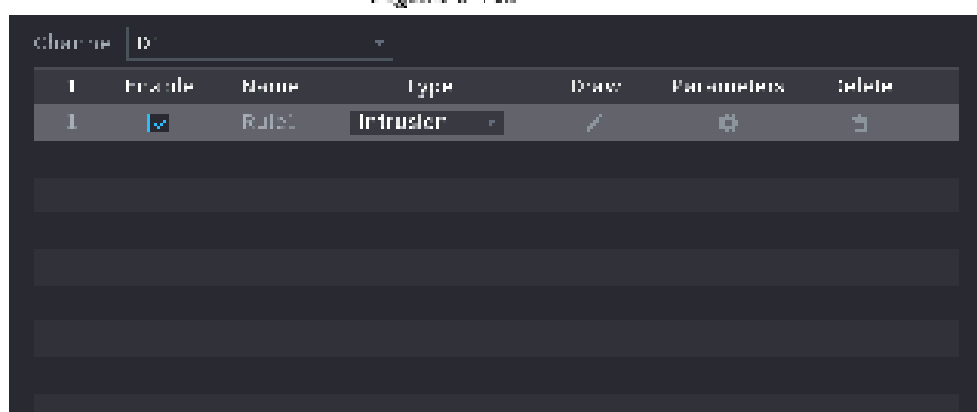
Background Information

When the detection target passes the edge of the monitoring area, and enters, leaves or traverses the monitoring area, the system performs an alarm linkage action.

Procedure

Step 1 In the **Type** drop-down list, select **Line**. See Figure 4-143.

Figure 4-116



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video, the system displays as Figure 4-117.

Figure 4-117



2) Configure the parameters. See Table 4-29.

Table 4-29

Parameter	Description
Name	Customize the rule name.
Action	Set the intrusion action, including appear and crossing area.
Direction	Set the direction to cross the area, including enter, exit and both.

Parameter	Description
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.
AI recognition	Select AI recognition and the system displays alarm target. The default selection is person and motor vehicle and system automatically identifies the person and motor vehicle appeared within the monitoring range.

3) Press and hold down the left button on the monitoring screen to draw the monitoring area.

4) Click  to complete the rule setting.

Step 3: Click , you can refer to '4.7.2.4.1 Tripwire' to set other parameters.

Step 4: Select **Enable** check box and click **Apply** to complete the intrusion setting.

4.7.2.4.3 Abandoned Object Detection

Background Information

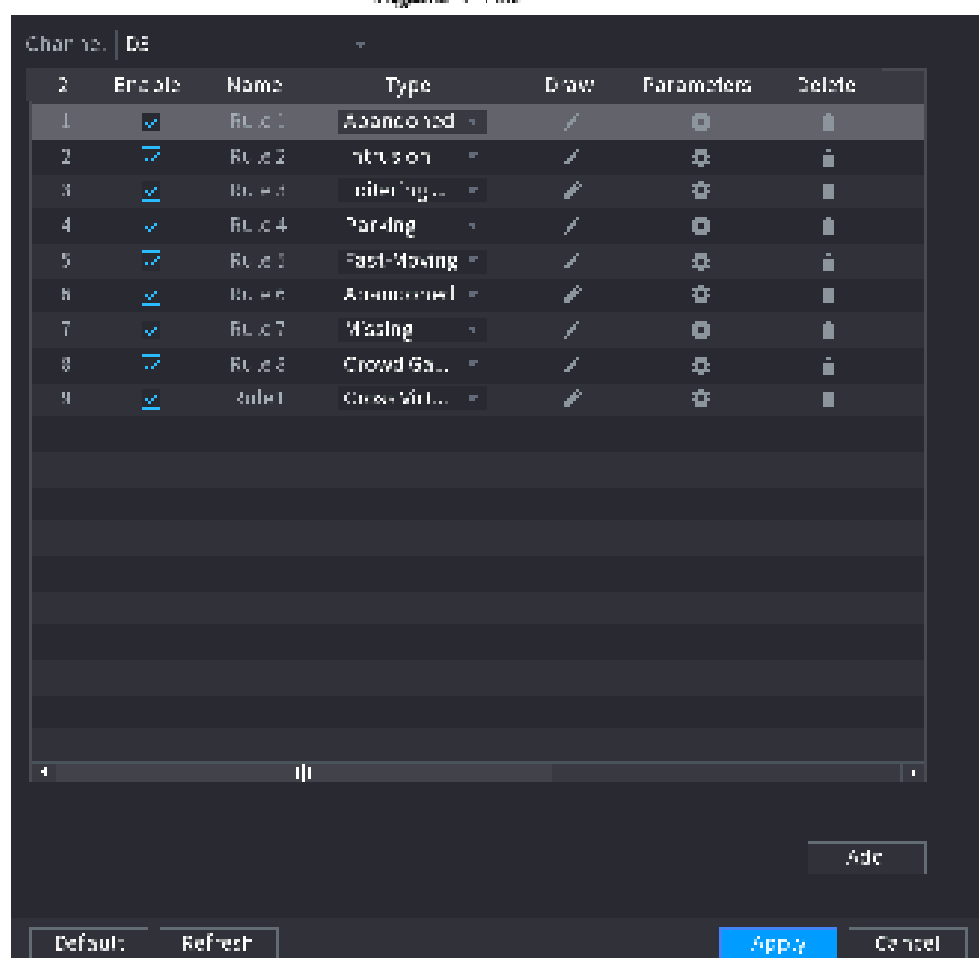
System generates an alarm when there is abandoned object in the specified zone.

Procedure

Step 1: In the **Type** drop-down list, select **Abandoned Object**.

The interface is shown as Figure 4-170.

Figure 4-118

**Step 3**

Draw the detection rule.

- 1) Click to draw the rule on the surveillance video. See Figure 4-119.

Figure 4-178



4. Set parameters. See Table 4-73.

Table 4-73

Parameter	Description
Preset	Select a preset you want to use IVS.
Name	Input customized rule name
Duration	System can generate an alarm once the object is in the zone for the specified period.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse. Note: You can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

5. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

6. Click to complete the rule setting.

Step 3: Click , you can refer to '4.7.2.4.1 Tripwire' to set other parameters.

Step 4: Click to complete the setup.

4.7.2.4.4 Fast Moving

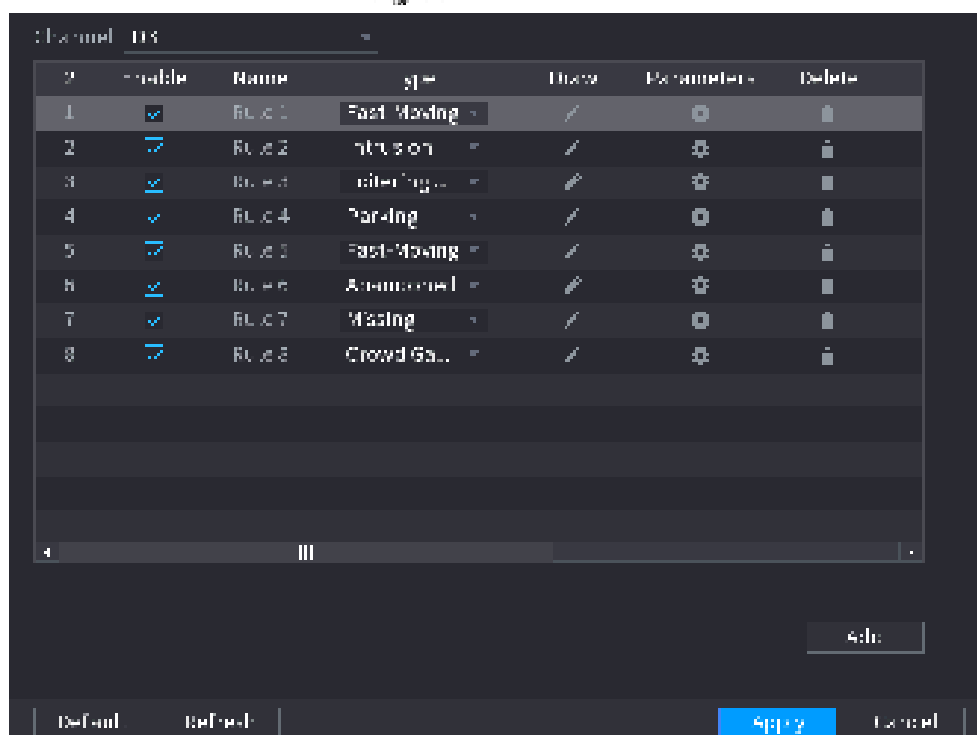
Background Information

You can detect the fast moving object in the specified zone.

Procedure

- Step 1** In the **Type** drop-down list, select **Fast Moving**.
The interface is shown as below. See [Figure 4-120](#).

Figure 4-120



- Step 2** Draw the detection rule.
1) Click to draw the rule on the surveillance video. See [Figure 4-121](#).

Figure 4-120



24 Set parameters. See [Table 4-13](#).

Table 4-13

Parameter	Description
Preset	Select a preset you want to use IVS
Name	Input customized rule name
Sensitivity	You can set alarm sensitivity. The value ranges from 1 to 10. The default setting is 5.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

25 Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

26 Click  to complete the rule setting.

[Step 3](#) Click , you can refer to "4.7.2.4.1 Tripwire" to set other parameters.

[Step 4](#) Click  to complete the setup.

4.3.6.2 Crowd Gathering

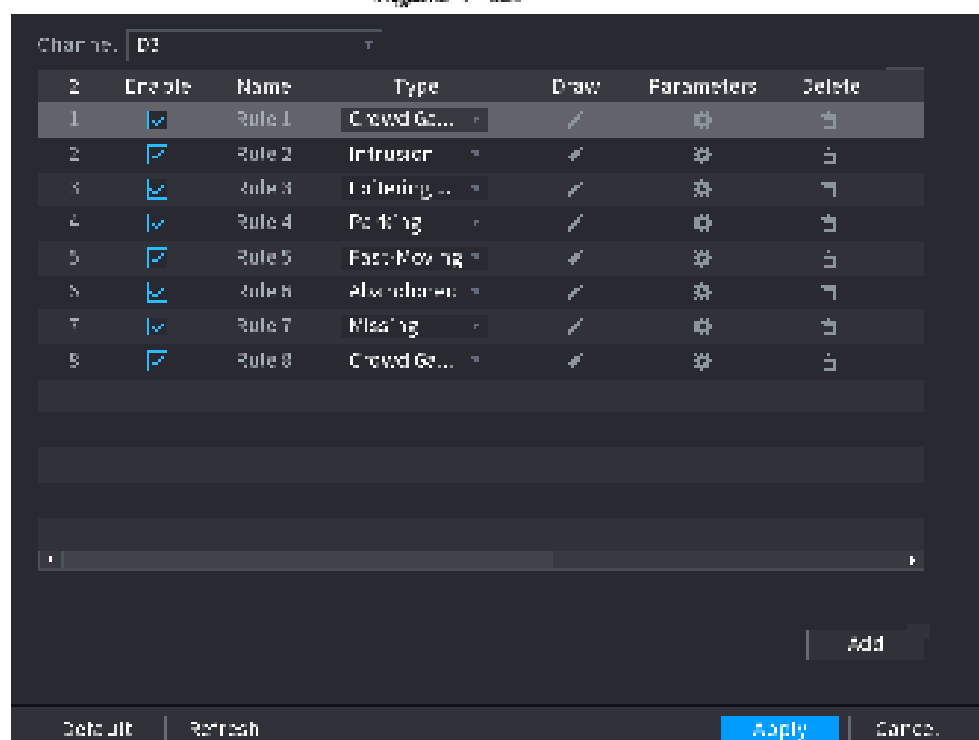
Background Information

System can generate an alarm once the people amount gathering in the specified zone is larger than the threshold.

Procedure

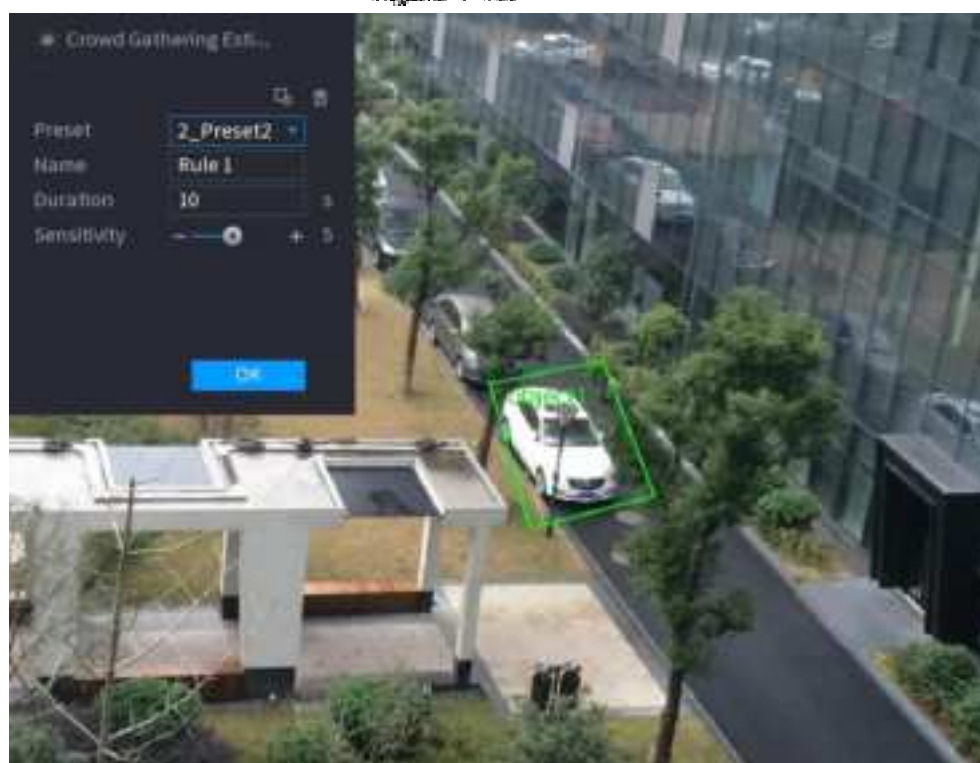
- Step 1** In the **Type** drop-down list, select **Crowd Gathering Estimation**.
The interface is shown as below. See [Figure 4-128](#).

Figure 4-128



- Step 2** Draw the detection rule.
1) Click ☒ to draw the rule on the surveillance video. See [Figure 4-129](#).

Figure 4-123



23 Set parameters. See Table 4-34.

Table 4-34

Parameter	Description
Preset	Select a preset you want to use IVS.
Name	Input customized rule name
Duration	Set the minimum time that the object stays until the alarm is triggered.
View target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

24 Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

25 Click  to complete the rule setting.

Step 3 Click , you can refer to '4.7.2.4.1 Tripwire' to set other parameters.

Step 4 Click **Apply** to complete the setup.

4.7.2.4.6 Parking

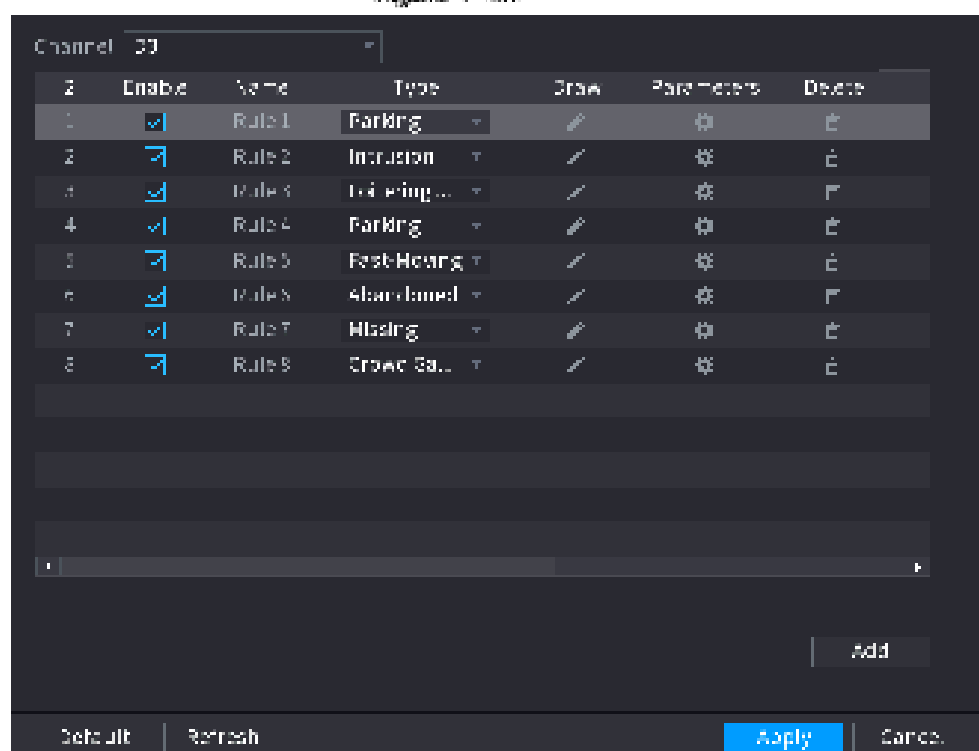
Background Information

When the detection target stays in the monitoring area for more than the set duration, the system performs alarm linkage action.

Procedure

- Step 1** In the **Type** drop-down list, select **Parking**.
The interface is shown as below. See Figure 4-124.

Figure 4-124



- Step 2** Draw the detection area.
1) Click to draw the rule on the surveillance video. See Figure 4-125.

Figure 4-125



2. Set parameters. See [Table 4-75](#).

Table 4-75

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

3. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

4. Click  to complete the rule setting.

Step 3: Click , you can refer to "4.7.2.4.1 Tripwire" to set other parameters.

Step 4: Click **Apply** to complete the setup.

4.7.2.4.3 Setting Object Detection

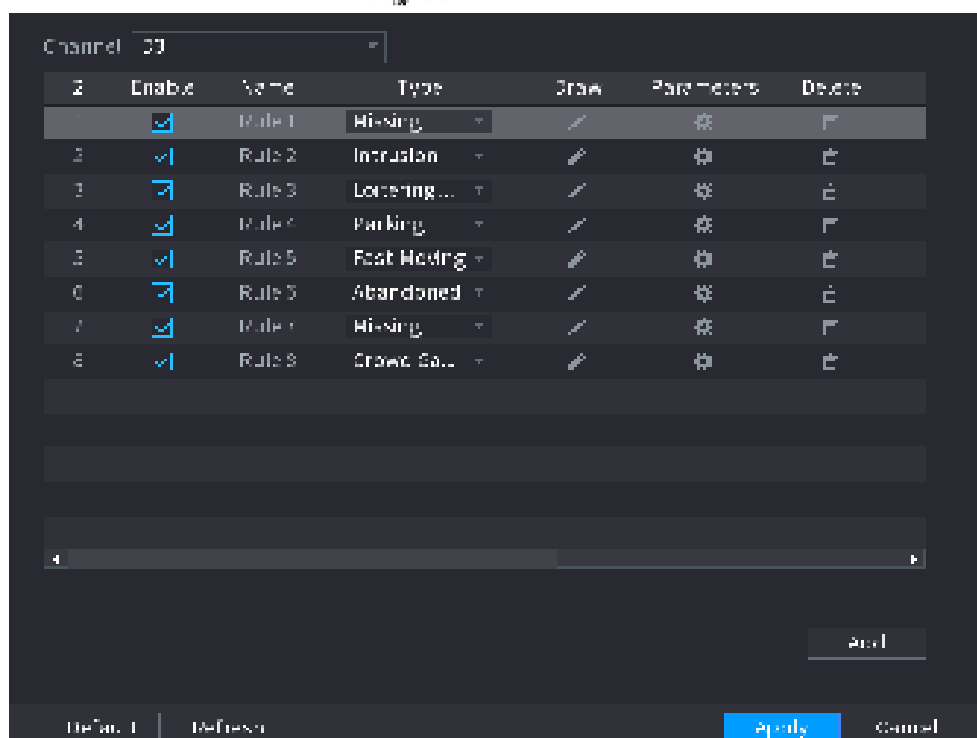
Background Information

System generates an alarm when there is missing object in the specified zone.

Procedure

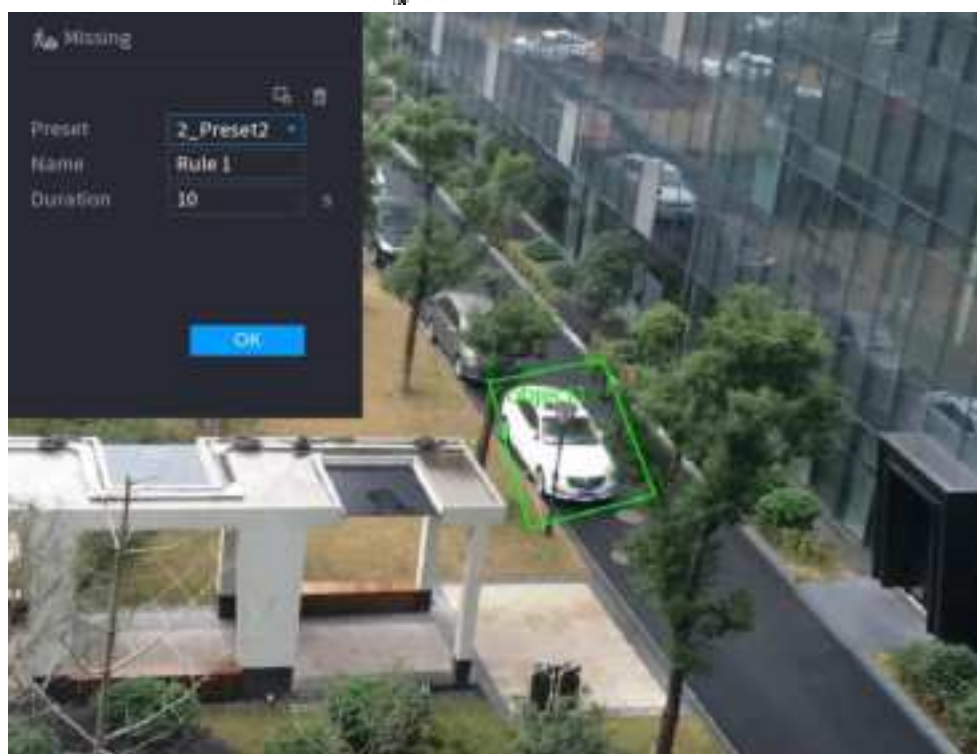
- Step 1** In the **Type** drop-down list, select **Missing Object**.
The interface is shown as below. See [Figure 4-126](#).

Figure 4-126



- Step 2** Draw the detection rule.
1) Click to draw the rule on the surveillance video. See [Figure 4-127](#).

Figure 4-127



- 2) Set parameters. See [Table 4-36](#).

Table 4-35

Background	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Creation	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

3. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

4. Click **OK** to complete the rule setting.

Step 3 Click , you can refer to "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Click **Apply** to complete the setup.

4.7.2.4.8 Loitering Detection

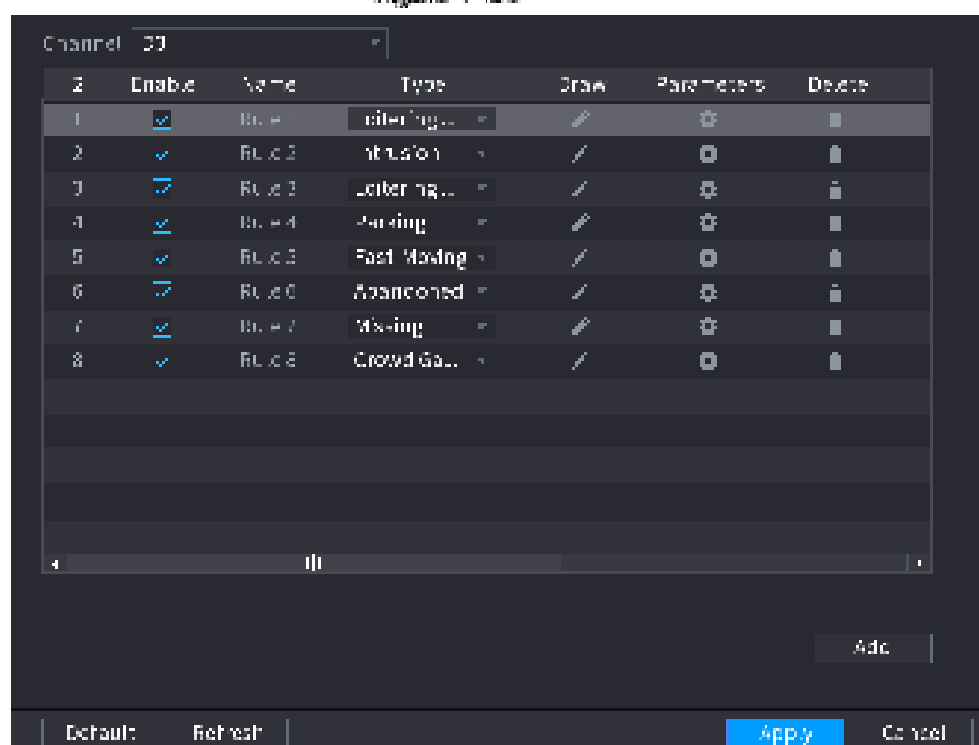
Background Definition

System can generate an alarm once the object is staying in the specified zone longer than the threshold.

Procedure

Step 1 In the **Type** drop-down list, select **Loitering Detection**.
The interface is shown as below. See Figure 4-128.

Figure 4-138

**Step 2**

Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-139.

Figure 4-139



2) Set parameters. See Table 4-37.

Table 4-37

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.

Parameter	Description
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

3. Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.

4. Click **OK** to complete the rule setting.

Step 3 Click , you can refer to "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Click **Apply** to complete the setup.

4.7.2.5 Video Metadata

The device can detect and extract key features from the human body, motor vehicle, and non-motor vehicles in the video, and then build a structured database. You can search any target you need with [video software](#).

Background Information

After enable the video structuring function, the corresponding smart plan can become valid.



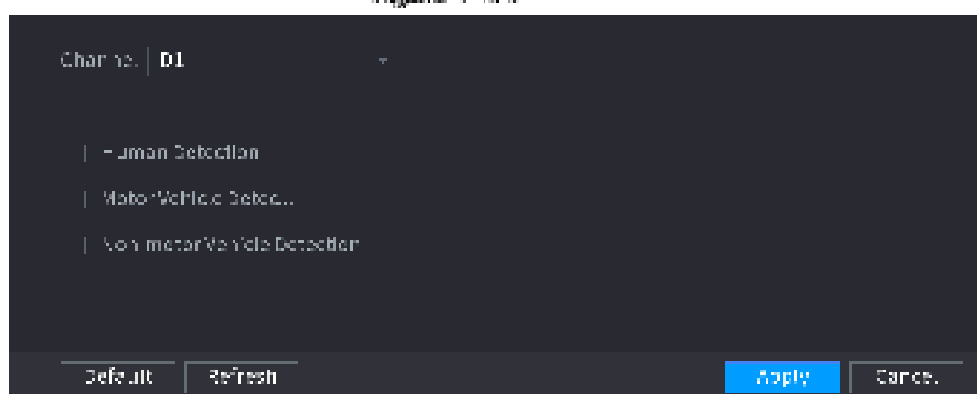
Make sure the connected camera supports video metadata function.

Procedure

Step 1 Select **Video Structuring** > **All** > **Parameters** > **Video Metadata**.

The **Video Metadata** interface is displayed. See [Figure 4-150](#)

Figure 4-150



Step 2 In the **Channel** list, select a channel that you want to configure video structuring function, and then enable it. See [Table 4-78](#)

Table 4-32

Parameter	Description
Human Detection	Select Human Detection and then check the box to enable this function.
Face Detection	Select Face Detection and then check the box to enable this function.
Motor Vehicle Detection	Select Motor Vehicle Detection and then check the box to enable this function.
Non-motor Vehicle Detection	Select Non-motor Vehicle Detection and then check the box to enable this function.

Step 3 Click **Apply**.

4.7.2.6 Crowd Distribution

Background Information

Connecting to the front-end device that supports crowd distribution function, system can support the crowd distribution function. It supports crowd distribution event subscription and receive. It supports crowd distribution global and regional density settings, linkage alarm and triggered video storage, or upload the data to the platform. After connecting to the general network camera, the system adopts the algorithm to analyze the crowd density and trigger the corresponding actions.

Procedure

Step 1 Select **Video Alarm** > **All** > **Parameters** > **Crowd Distribution**.

The **Crowd Distribution** interface is displayed. See Figure 4-131.

Figure 4-131 Crowd distribution

Channel: D1

Enable: ☒

Global: ☒

Crowd Density: 4 persons/m²

Schedule: Setting

Alarm Out Port: Setting

Alarm Duration: 0 sec

☐ Send Email

☐ Record Channel: Setting

☐ P2P Linkage: Setting

☐ Tour: Setting

☐ Buzzer: On

☐ Alarm Tone: None

☐ Alarm Tracking

Step 2 Configure parameters. See Table 4-38.

Table 4-38

Parameter	Description
Channel	Select a channel from the dropdown list.
Enable	Check the box to enable the function.
Global	Check the box to enable global crowd distribution alarm.
Crowd Density	Configure the alarm threshold. The default setup is 4 persons/m ² . The value ranges from 2 to 10.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see '1.1.1.5 Alarm Center'

Parameter	Description
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.11.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see.
PTZ Action	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see '4.17 Calling PTZ Functions'
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see '4.16.2 Tour' • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompt	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  Refer to '4.17.1 File Management' to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 3 Click **Apply** to complete the setup.

4.7.2.7 People Counting

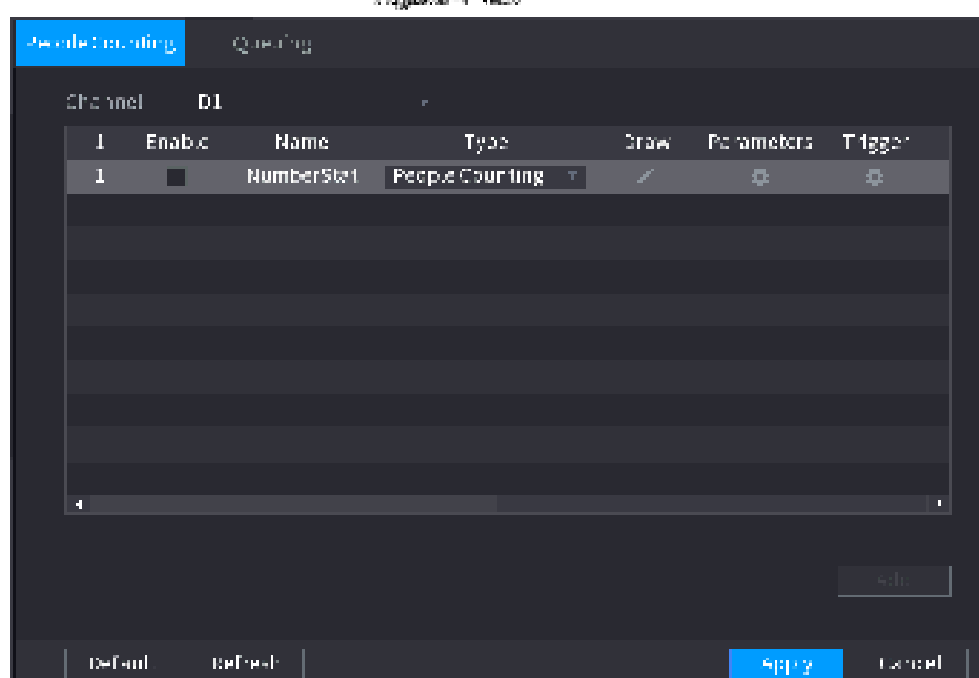
System adopts video image and graphics analysis technology. System can calculate the entry/exit people amount in the specified zone on the video. It can generate an alarm when the amount has exceeded the threshold.

4.7.2.7.1 People Counting

Procedure

- Step 1** Select **Main Menu** > **All** > **Personnel** > **People Counting** > **People Counting**. The **People Counting** interface is displayed. See Figure 4-152.

Figure 4-152



- Step 2** Draw people counting rule.
- 1) Click  to draw people counting rule.
 - 2) Configure parameters.

Table 4-48

Parameter	Description
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Draw target	Click  to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.  Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.

3. Click and hold the left mouse key to draw an area for people counting.

4. Click .

Step 3: Click  in both **Function Area** and **Trigger** columns, and configure parameters.

Table 4-40

Parameter	Description
Channel	Select a channel from the dropdown list.
Enable	Check the box to enable the function.
Rule Type	Select a people counting rule type.
Rule	Click RULE to set statistics region, name, direction.
Alarm	Click Setting to set alarm parameters. OSD Overlay: Check the box here; you can view the people amount on the surveillance video. Entry No.: You can set people entry amount. System can generate an alarm once the amount has exceeded the threshold. Exit No.: You can set people exit amount. System can generate an alarm once the amount has exceeded the threshold. Remaining No.: You can set people staying amount in the zone. System can generate an alarm once the amount has exceeded the threshold.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Delay	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see "4.11.13 Alarm Center"
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see "4.11.10 Email"

Parameter	Description
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see
PTZ Action	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see "4.17.1 Calling PTZ Functions"
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see "4.16.2 Tour" • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 4: Click **Apply**.

4.7.2.7.2 Queuing

Background Information

After connecting to the AI fisheye camera that supports the queuing function, system can realize the

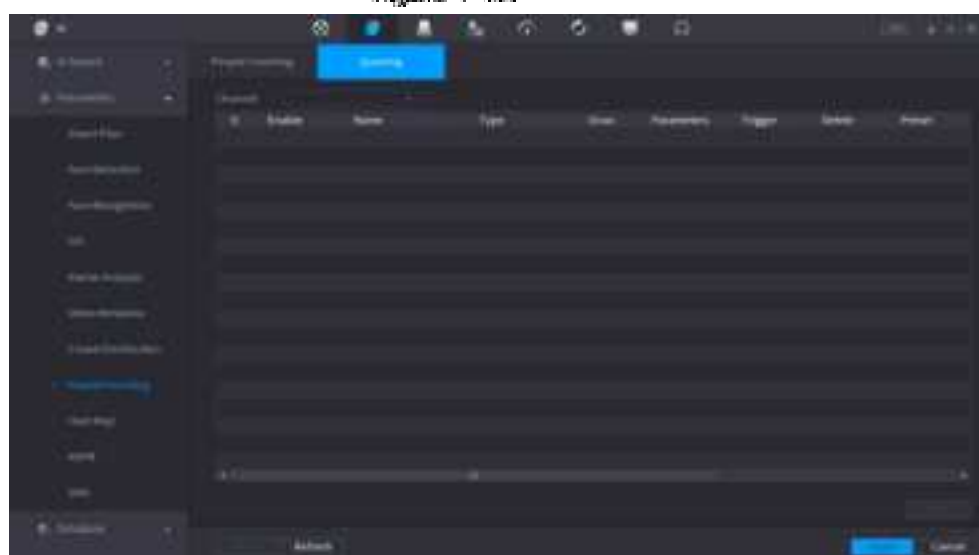
corresponding linkage actions once the people amount in the queue or the waiting time has trigger an alarm. Select a region first to set the corresponding actions. For the same line, the queue people number alarm and queue time alarm has the same linkage actions.

Procedure

Step 1 Select **Main Menu** > **All** > **Personnel** > **People Counting** > **Queueing**.

Step 2 The **Queueing** interface is displayed. See [Figure 4-138](#).

Figure 4-138



Step 3 Select Channel, and then click **Add**.

Step 4 Select the **Enable** check box.

Step 5 Click to draw queuing rule and area.

Step 6 Click under the **Parameters** column, and then select alarm type to **Queue People No. Alarm** or **Queue Time Alarm**.

Step 7 Click under the **Trigger** column, and configure alarm linkages.

Table 4-43

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start linkage.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Linkage	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center). - This function is for some series products only. - You need to set the alarm center first. For details, see 4.11.3 Alarm Center

Parameter	Description
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see "4.11.10 Email"
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see,
PTZ Action	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see "4.4/ Calling PTZ Functions"
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see "4.16.2 Tour" • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the download list download list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 2 Click **Apply**.

4.7.2.8 Heat map

Background Information

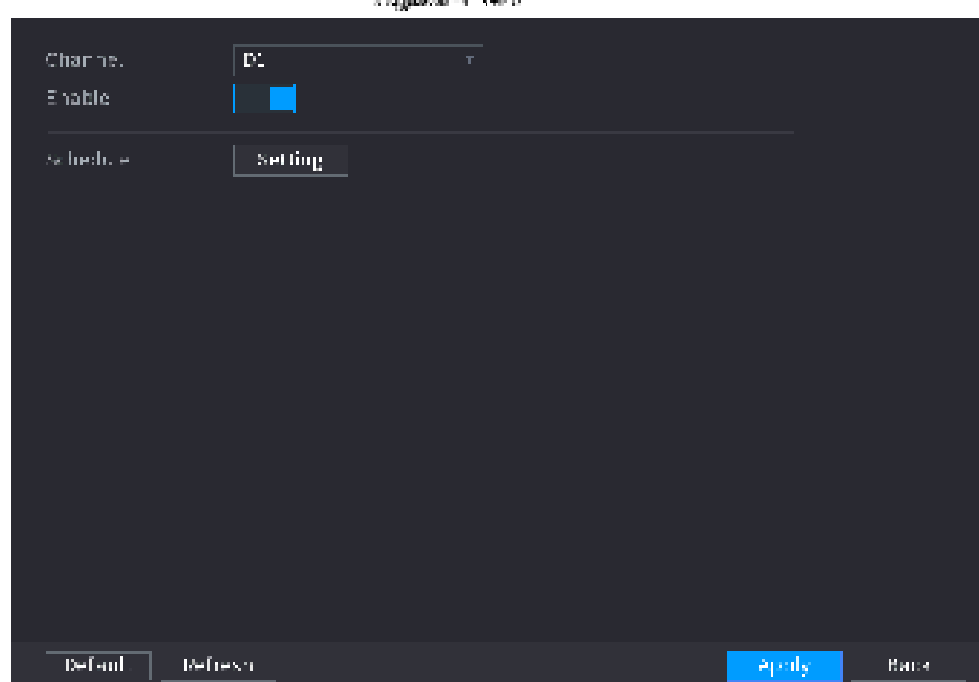
Heat map technology can monitor the active objects distribution status on the specified zone during a period of time, and use the different colors to display on the heat map.

Procedure

Step 1 Select **Main Menu** → **All** → **Functionality** → **Heat Map**.

The **Heat Map** interface is displayed. See [Figure 4-124](#).

Figure 4-124



Step 2 Select a channel number and then check the box to enable the function.

Step 3 Click **Setting**.

The **Schedule** interface is displayed. See [Figure 4-125](#).

Figure 4-125



Step 4: Set arm/disarm period. There are two modes for you to set the period so that the system can detect the specified zone.

- Define the period by drawing.
 - Select the corresponding date and then use mouse to drag the bar to set period.
 - ◇ Define for the whole week: Click ☒ **Week On All**, all the icon switches to ☒ **Week On** to define the period for all the days simultaneously.
 - ◇ Define for several days of a week: Click ☐ before each day one by one, the icon switches to ☒. You can define the period for the selected days simultaneously.
- Define the period by editing.
 1. Click ☒ of the corresponding date, and then set the period on the pop-up interface. Click **OK** to save.
 - ◇ There are six periods for you to set for each day.
 - ◇ Under **Copy**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
 2. Click **Apply** to save the settings.

Step 5: Click **Apply** button to complete setup.

4.7.2.9 ANPR

Background Information

System uses the video recognition technology to extract the plate number on the surveillance video and then compare it with the specified plate information. System can trigger an alarm once there is a matched result.

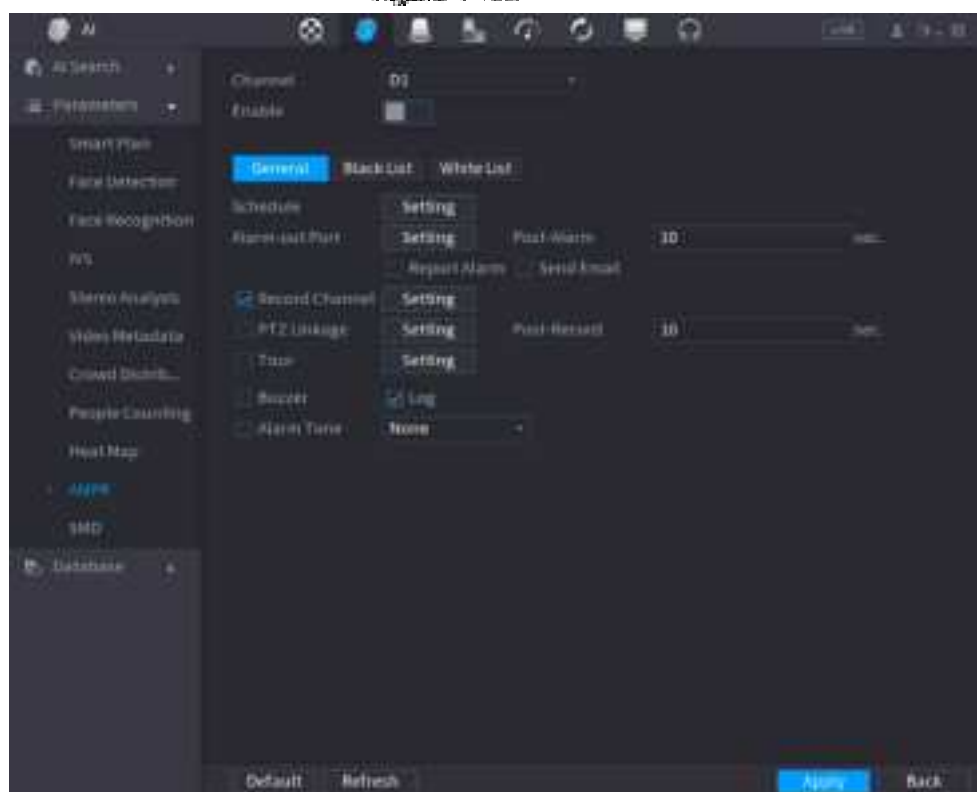
You can set different plate recognition rule, alarm linkage actions in different environments (blocklist, allowlist and regular).

Procedure

Step 1: Select **Video Alarm** > **All** > **Recognition** > **ANPR**.

The **ANPR** interface is displayed. See Figure 4-126.

Figure 4-136



Step 3 Select the **Enable** check box to enable ANPR.

Step 4 Click **General** tab, **Blacklist** or **Allowlist** tab to configure it.



Before activate blacklist alarm or allowlist alarm, you need to add the corresponding plate information. Refer to '4.7.3.3 Block/Allow List' for detailed information.

- Regular: Device triggers an alarm when it detects any plate numbers.
- Blacklist: Device triggers an alarm when it detects plate number in the blacklist.
- Allowlist: Device triggers an alarm when it detects plate number in the allowlist.

Step 5 Set parameters. See Table 4-45.

Table 4-45

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Extend	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.

Parameter	Description
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see '4.1.1.3 Alarm Center'
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.1.1.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see
PTZ Action	Select the check box and click  to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  - Tripwire alarm supports to activate PTZ preset point only. - You need to set the corresponding PTZ actions first, see '4.1.7 Calling PTZ Functions'
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel .  - You need to set the time interval and mode for tour first, see '4.1.6.2 Tour' - After the tour is over, the preview interface is restored to the screen split mode before the tour.

Parameter	Description
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 4 Click **Apply**.

4.7.2.10 SMD

You can use SMD (Smart Motion Detection) to detect human and vehicle in the video, and store the detection result in structured storage for fast retrieval.

Procedure

Step 1 Select **Video Stream > All > Parameters > SMD**.

Figure 4-137

Channel	30		
Enable	☒		
Sensitivity	Medium		
Detection Targets	☒ Human	☒ Motor Vehicle	
Action	Saving	Alert Email	0 0%
Alarm Mail Port	Saving	Mail Mail	0 0%
☐ Check Storage	☐ Paper Alarm	☐ Edge Detect	
☐ Record Channel	Saving		
☐ PIR Image	Saving	Mail Record	0 0%
☐ Two	Saving	☐ Picture Storage	
☐ Buzzer	☒ Log		
☐ Mail Port	None		

SMD in Page can be enabled or disabled manually in PDI image with plug-in.

Step 2 Select and enable a channel, and then configure parameters.

Table 4-48

Parameter	Description
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time, the false alarm may occur. The default value is recommended.
Effective Target	Choose human or vehicle or both.
Schedule	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Anti-Delay	Indicates the time taken from the end of motion detection to the end of alarm linkage action. The range is 0 to 600 seconds.
Alarm-Link Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Message	Check box to enable a pop-up message in your local host PC.
Report Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see '4.11.15 Alarm Center'.
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.11.10 Email'.
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see '4.11.12 Intelligent Recording'.
Post-Record	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.

Parameter	Description
PTZ linkage	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see "4.1.2 Calling PTZ Functions"
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see "4.16.2 Tour" • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Picture Storage	Select the Snapshot check box to take a snapshot of the selected channel.  To use this function, select Main Menu > CAMERA > Encode > Snapshot, select Event in Type list.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the drop-down list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.

Step 3 Click **Apply**.

4.7.3 Database

After you successfully set the face library, the detected human face can compare with the image on the face library. The face library settings include create face library, add human face and human face matching.



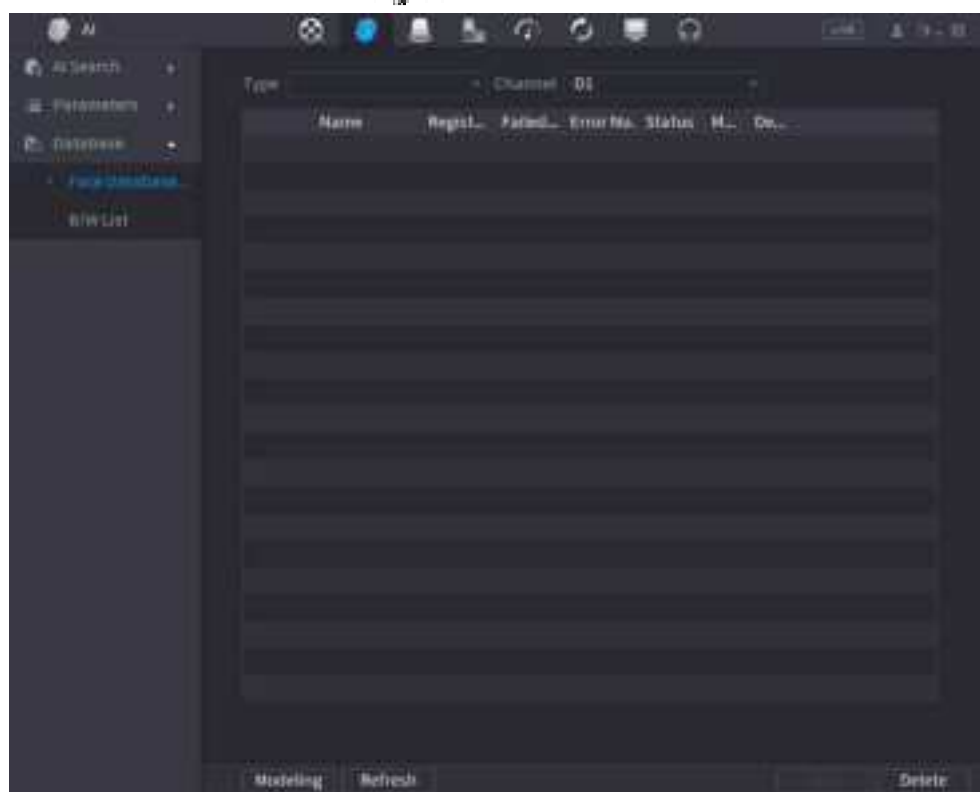
For privacy reason, the human face is pixelated.

4.7.3.1 Creating Face Database

Procedure

- Step 1** Select **Media Room** > **All** > **Databases** > **Face Database** > **Creating**.
The **Face Database Creating** interface is displayed. See Figure 4-132.

Figure 4-132



- Step 2** Select a channel and then click **Add**.

Figure 4-130

The screenshot shows a dark-themed dialog box titled "Add". Inside, there is a label "Name" followed by a text input field. At the bottom right, there are two buttons: "OK" (highlighted in blue) and "Back".

- Step 2** Enter human face database name and then click .
System successfully saves the face library.

4.3.3.3 Adding Face Pictures

You can add face pictures to the existing libraries one by one or by batch, or add from the detected faces.



To add face pictures one by one or by batch, you need to get the pictures from the USB storage device. The picture size should be smaller than 256K with resolution between 200×200–6000×5000.

4.3.3.3.1 Adding One Face Picture

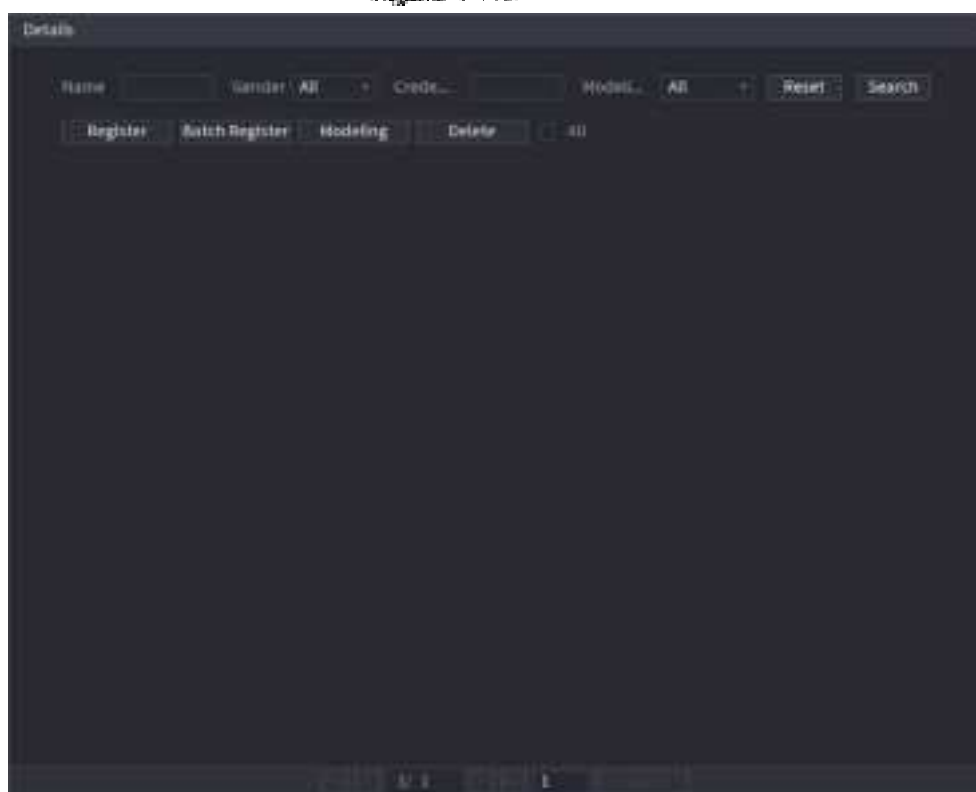
Adding one face picture

You can add one face picture to the database. It is for the scenario that the registered human face picture amount is small.

Procedure

- Step 1** Select **Human Resource > All > Database > Face Database Config**.
The **Face Database Config** interface is displayed.
- Step 2** Click of the library that you want to configure.
The **Detail** interface is displayed. See Figure 4-140.

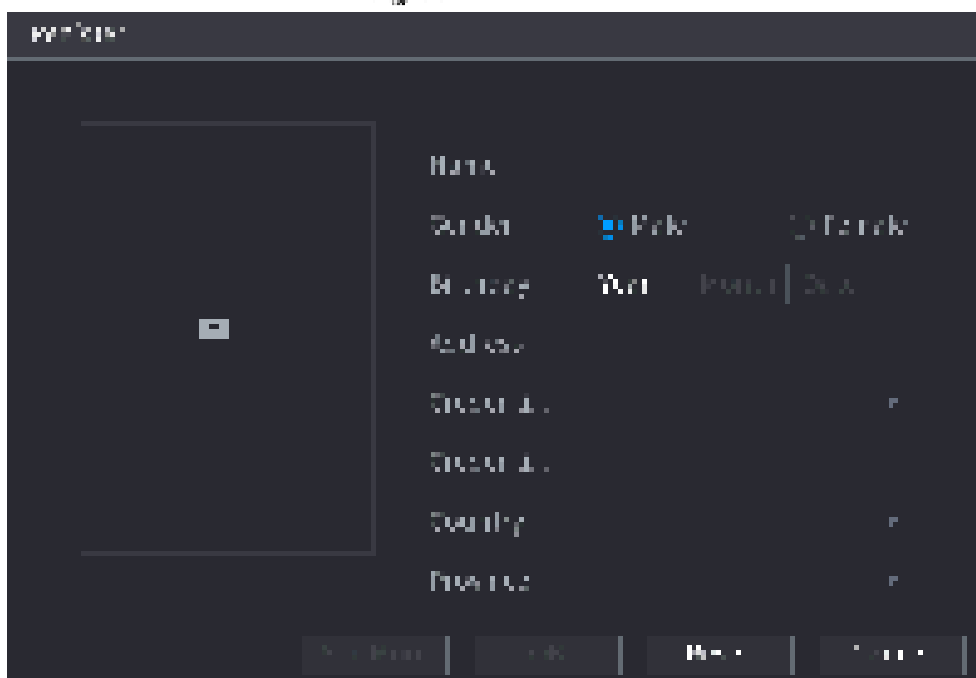
Figure 4-140



Step 4 Click **Register**.

The **Register** interface is displayed. See Figure 4-141.

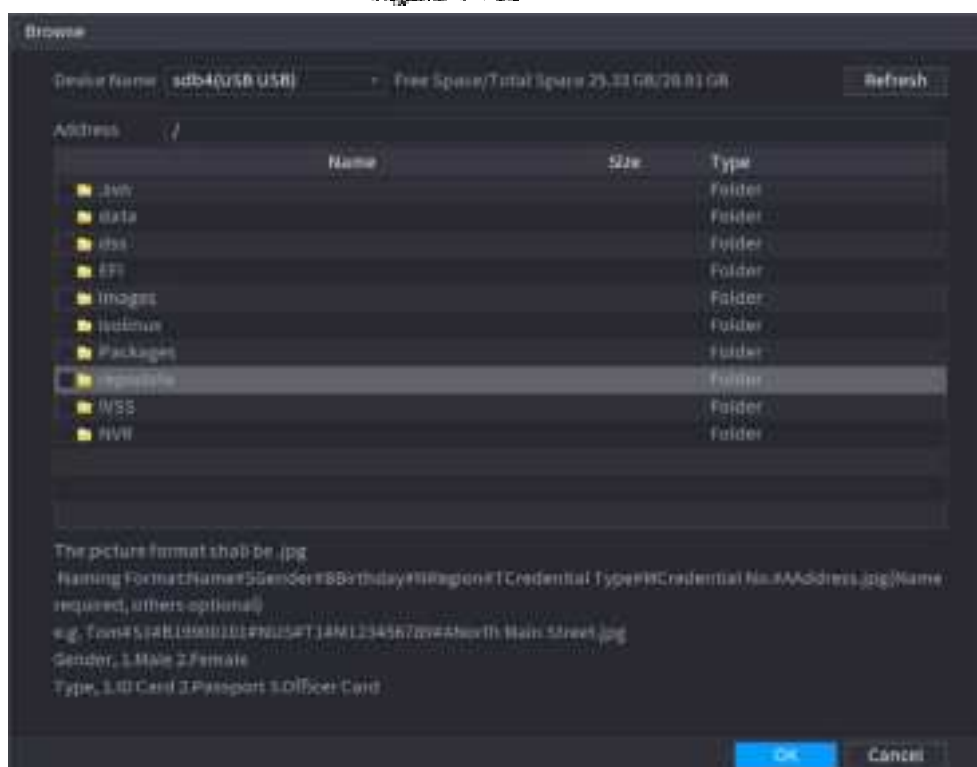
Figure 4-141



Step 5 Click  to add a face picture.

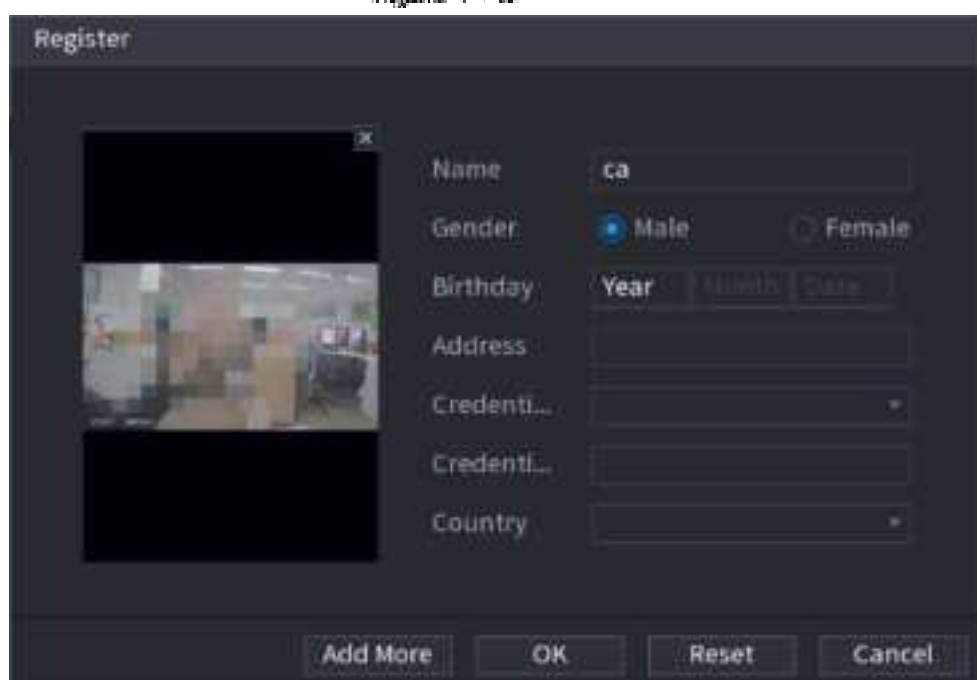
The **Browse** interface is displayed. See Figure 4-142.

1994-1995



Select a face picture and enter the registration information. See Figure 4-140.

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Symptoms **Clinical**

The system prompts the registration is successful.

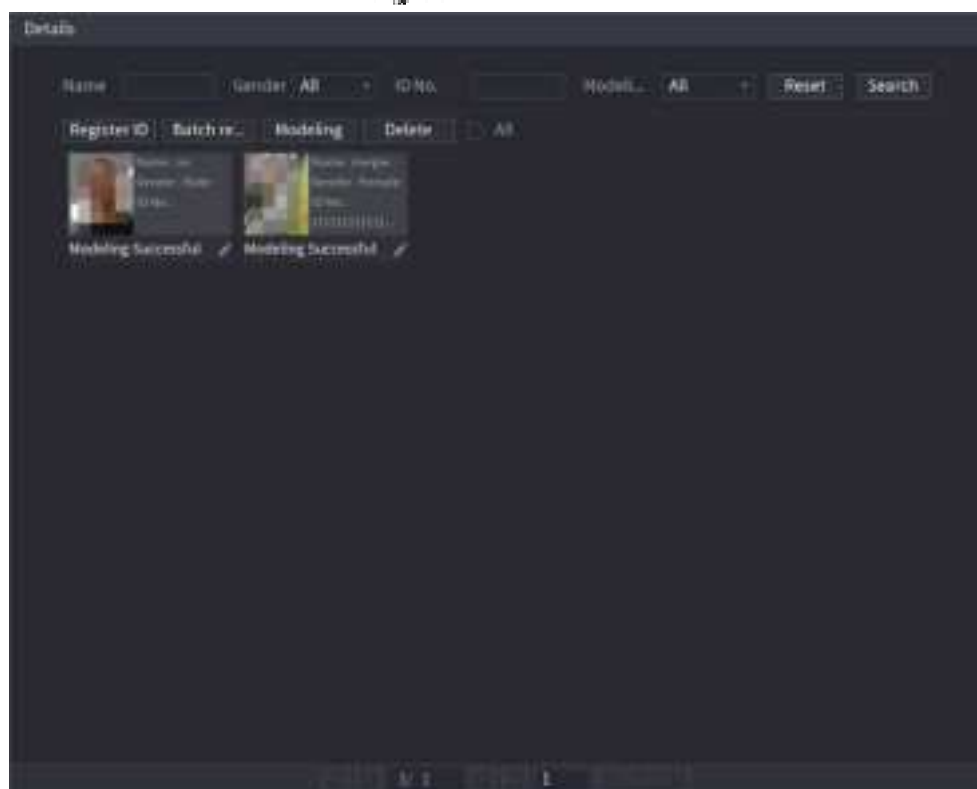
Step 2 **Get the Data in whatever file format**

The system prompts modeling is successful. See Figure 8-104.



If the system prompts the message indicating modeling is in process, wait a while and then click Search again. If modeling is failed, the registered face picture cannot be used for face recognition.

Figure 4-44



4.7.3.1.3 Adding Face Pictures in Batches

Background Information

System supports batch add if you want to import several human face image at the same time.

Procedure

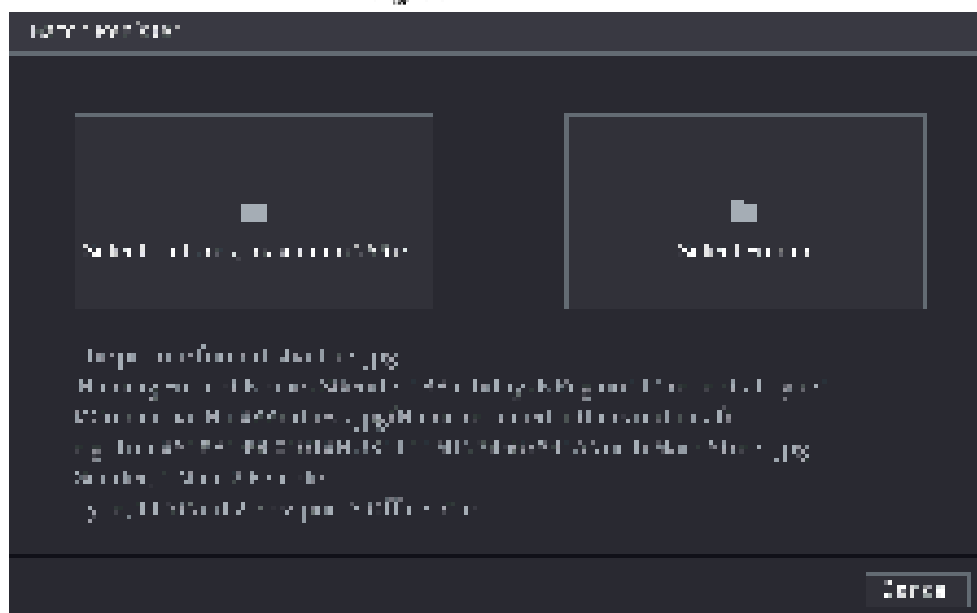
- Step 1** Give a name to the face picture by referring to the following table. See Tables 4-45.

Table 4-45

Naming format	Description
Name	Enter the name.
Gender	Enter 1 or 2. 1 represents male, and 2 represents female.
Birthday	Enter numbers in the format of yyyy-mm-dd.
Country	Enter the abbreviation of country. For example, CN for China.
ID Type	1 represents ID card; 2 represents passport; 3 represents officer password.
ID No.	Enter the ID number.
Address	Enter the address.

- Step 2** Select **Face Library > All > Database > Face Database Config**.
The **Face Database Config** interface is displayed.
- Step 3** Click  of the library that you want to configure.
The **Detail** interface is displayed. See Figure 4-140.
- Step 4** On the **Detail** interface, click **Batch Register**.
The Batch register interface is displayed. See Figure 4-141.

Figure 4-141



- Step 5** Click **Select pictures, maximum 256** ~~and then~~ or **Select a Folder** to import face pictures.
- Step 6** Click **OK** to complete batch registration.

4.7.3.2 Exporting/Importing Face Database

You can export and import local face database.

4.7.3.2.1 Importing Face Database

Procedure

- Step 1** Select **Menu > All > Database > Face Database Config**.
- Step 2** Select one or several face databases, and then click **Import**.
- Step 3** Set address and password.



- Password is required; otherwise the imported database cannot be saved.
- The address switches to /NVR/Facelib/ automatically if this directory is not changed.

Figure 4-146 Export

Export

Device Name: Refresh

File Name: File Format:

Address:

Name	Size	Type	Desc
..		Folder	

Set Password:

Password must be 8 to 32 characters, including at least two of the following categories: num...

New Folder Format OK Cancel

Step 4: Click **OK** to start exporting face database, and you can view the progress on the exporting interface.

Figure 4-147 Export progress

Export progress

Type	Count	Name	Registered No.	Export No.	Error No.	Status	Message	Details
..	1	..	..	..	..	..	..	..

Export progress: Cancel

4.2.3.3 Importing Face Databases

Procedure

- Step 1:** Select **Main Menu > All > Database > Face Database Config**
- Step 2:** Click **Import**.
- Step 3:** Set address and password.



- Password is required and must be the same with password for export, otherwise the imported database cannot be saved.
- The address switches to /NVR/Facelib/ automatically if this directory is not changed.

Step 4: Click **OK** to start importing face database, and you can view the progress on the importing interface.

4.7.3.3 Block/Allow List

To manage vehicle management, you can add the corresponding plate number on the blocklist or allowlist. System can compare the detected plate information with the plate on the blocklist/allowlist and then trigger the corresponding alarm linkage.

After enable block/allowlist, on the preview interface, the plate in the blocklist is displayed as red on the plate list, the plate in the allowlist is displayed as green on the plate list. For the plate not in the block/allowlist, the plate is displayed as white.

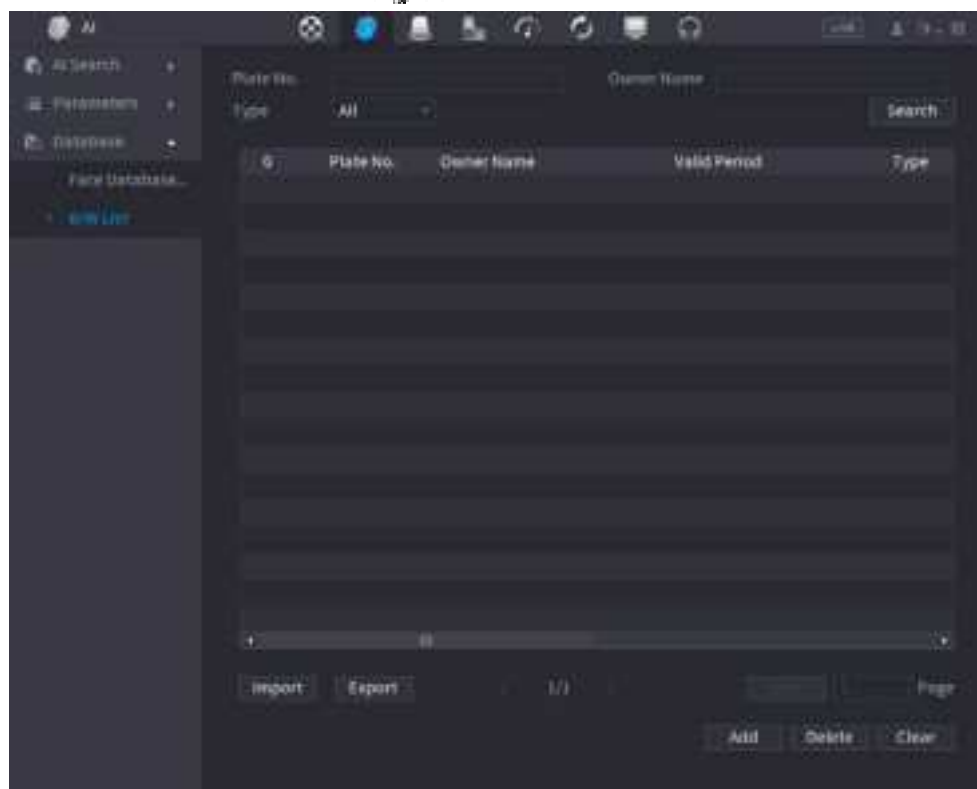
4.7.3.3.1 Adding Block/Allowlist

Procedure

Step 1: Select **Main Menu** > **All** > **Database** > **Block/Allow**.

The **Block/Allow** interface is displayed. See [Figure 4-148](#).

Figure 4-148



Step 2: Set plate information such as plate number, car owner name, and then select **Blocklist** or **Allowlist**.

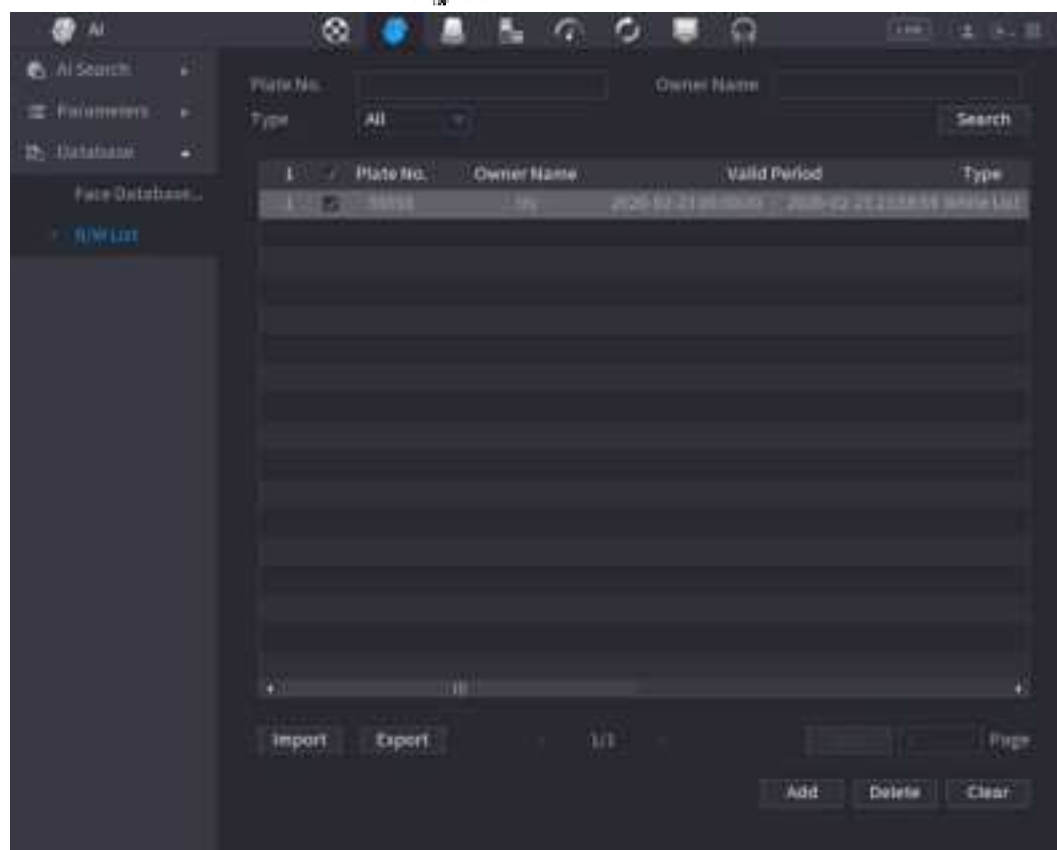
Step 3: Click **Add**.

4.7.3.3.2 Deleting List

Select type as **Allowlist**, **Blocklist**, or **All**, and then click **Search**. System displays block/allowlist information. See Figure 4-148.

- On the searched results list, check the box before the plate number and then click **Delete**, or click the  of the corresponding plate number, you can delete the plate information on the block/allowlist.
- Click **Clear** to delete all plate information on the block/allowlist.

Figure 4-148



4.7.3.3.3 Import/Export Block/Allowlist

System supports export block/allowlist to the USB device, or import block/allowlist from the USB device. System supports .csv or .xlsx file. The export file format is .csv.

- Import block/allowlist: Click **Import** and then select the corresponding file, click **Import** to import the file.
- Export block/allowlist: Click **Export** and then select the file storage path and then click **Save**.

4.8 Event Manager

4.8.1 Alarm Info

Background Information

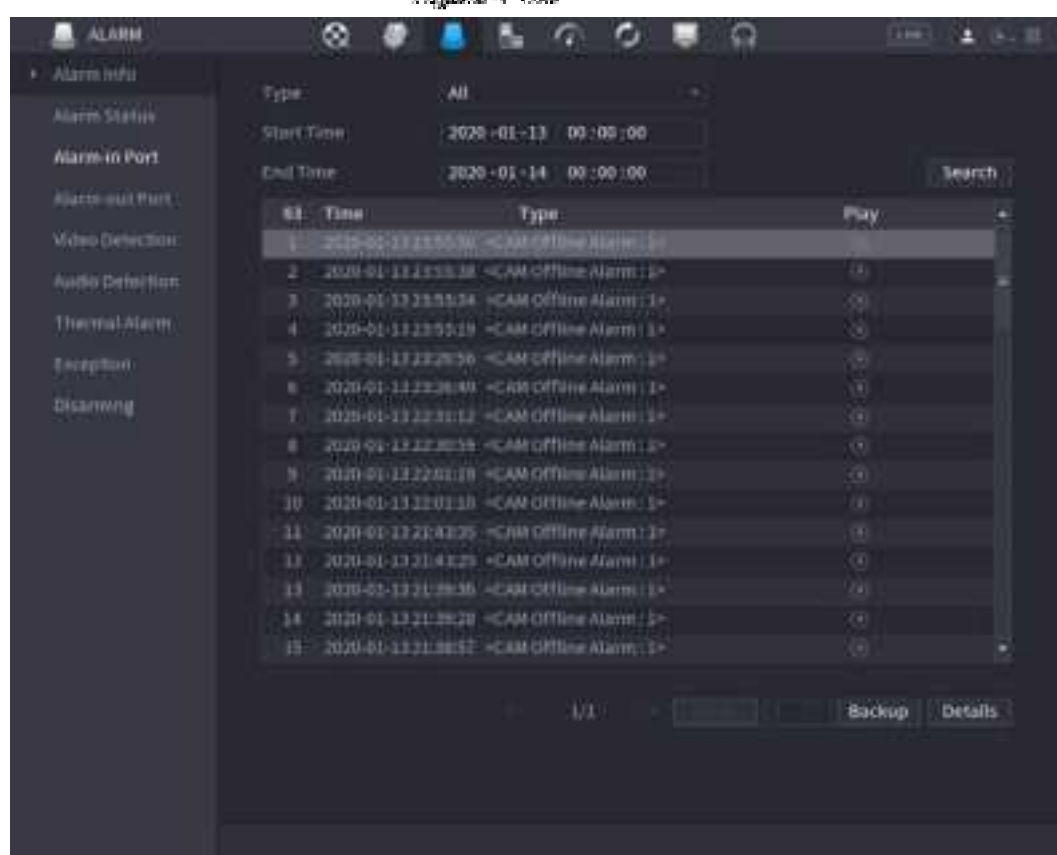
You can search, view and back up the alarm information.

Procedure

Step 1 Select **Menu** **Alarm** > **Alarm Info** > **Alarm Info**.

The **Alarm Info** interface is displayed. See Figure 4-150.

Figure 4-150



Step 2 In the **Type** list, select the event type; in the **Start Time** and **End Time** lists, enter the specific time.

Step 3 Click **Search**.

The search results are displayed.

Step 4 Click **Backup** to back up the search results into the external storage device.



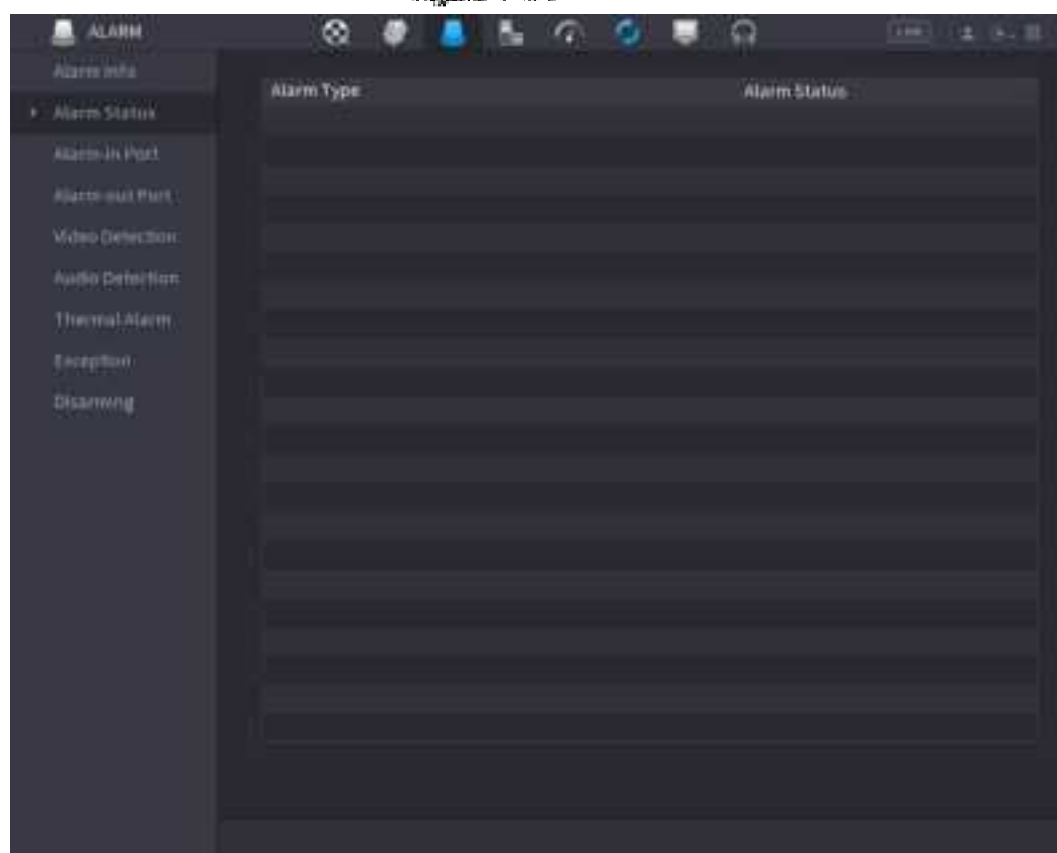
- Select an alarm event log and then click Backup to back up it to peripheral USB device.
 - Select an alarm event log, click  to play the recorded video of alarm event.
- Double-click a log or click Details to view the detailed information of the event.

4.8.2 Alarm Status

You can view NVR alarm event, and remote channel alarm event.

Select **Main Menu** > **ALARM** > **Alarm Status**, the **Alarm Status** interface is displayed. See Figure 4-151.

Figure 4-151



4.8.3 Alarm Input

Procedure

Step 1 Select **Main Menu** > **ALARM** > **Alarm In Port**.

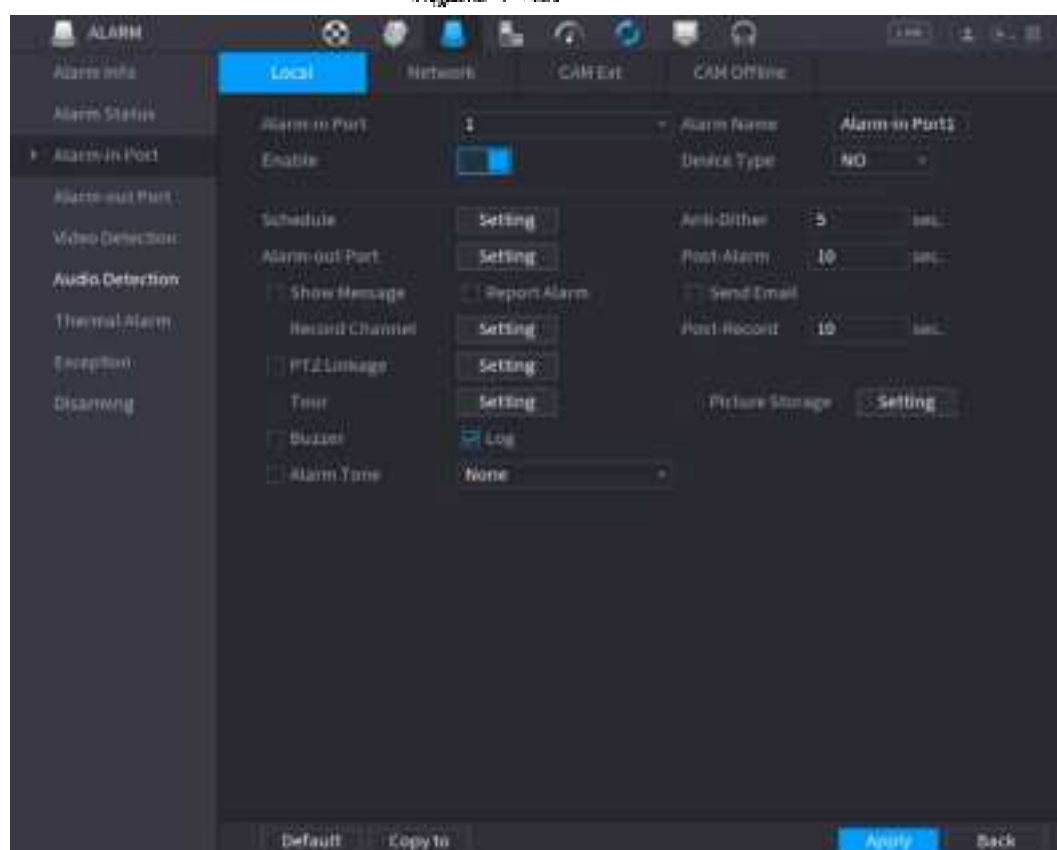
The **Alarm In Port** interface is displayed. See Figure 4-152.

Step 2 There are four alarm types.

- Local alarm: After connect the alarm device to the NVR alarm input port, system can trigger the corresponding alarm operations when there is alarm signal from the alarm input port to the NVR.
- Network alarm: NVR trigger corresponding alarm operations when it receives the alarm signal via the network transmission.

- IPC external alarm: When the network camera connected peripheral device has triggered an alarm, it can upload the alarm signal to the NVR via the network transmission. The system can trigger the corresponding alarm operations.
- IPC offline alarm: When the network connection between the NVR and the network camera is off, the system can trigger the corresponding alarm operations.

Figure 4-46



Step 3 Set **Alarm in Port** channel number and then select the **Enable** check box to enable the function.

Step 4 Configure parameters. See [Table 4-46](#).

Table 4-46

Parameter	Description
Alarm in Port	Select a channel to set alarm.
Enable	Check the box ☒ to enable the function.
Alarm Name	Enter an alarm name.
Contact Type	NO (normal open) or NC (normal closing).
Schedule	Define a period during which the alarm is active. For details, see 4.5.1 Motion Detection .
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.

Parameter	Description
Report Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see '4.1.1.9 Alarm Center'
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.1.1.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see .
PTZ Usage	Select the check box and click  to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  - Tripwire alarm supports to activate PTZ preset point only. - You need to set the corresponding PTZ actions first, see '4.1.7 Calling PTZ Functions'
Post Record	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  - You need to set the time interval and mode for tour first, see '4.1.6.2 Tour' - After the tour is over, the preview interface is restored to the screen split mode before the tour.

Parameter	Description
Picture Storage	Select the Picture Storage check box to take a snapshot of the selected channel.  To use this function, select Main Menu > Camera > Encode > Snapshot, and then select Event (Trigger) in Type list.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the drop-down list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click **Apply**.

4.6.4 Alarm Control

Background Information

You can set proper alarm output (Auto/manual/off). Connect the alarm device to the system alarm output port, and set the mode as auto, system can trigger the corresponding operations when an alarm occurs.

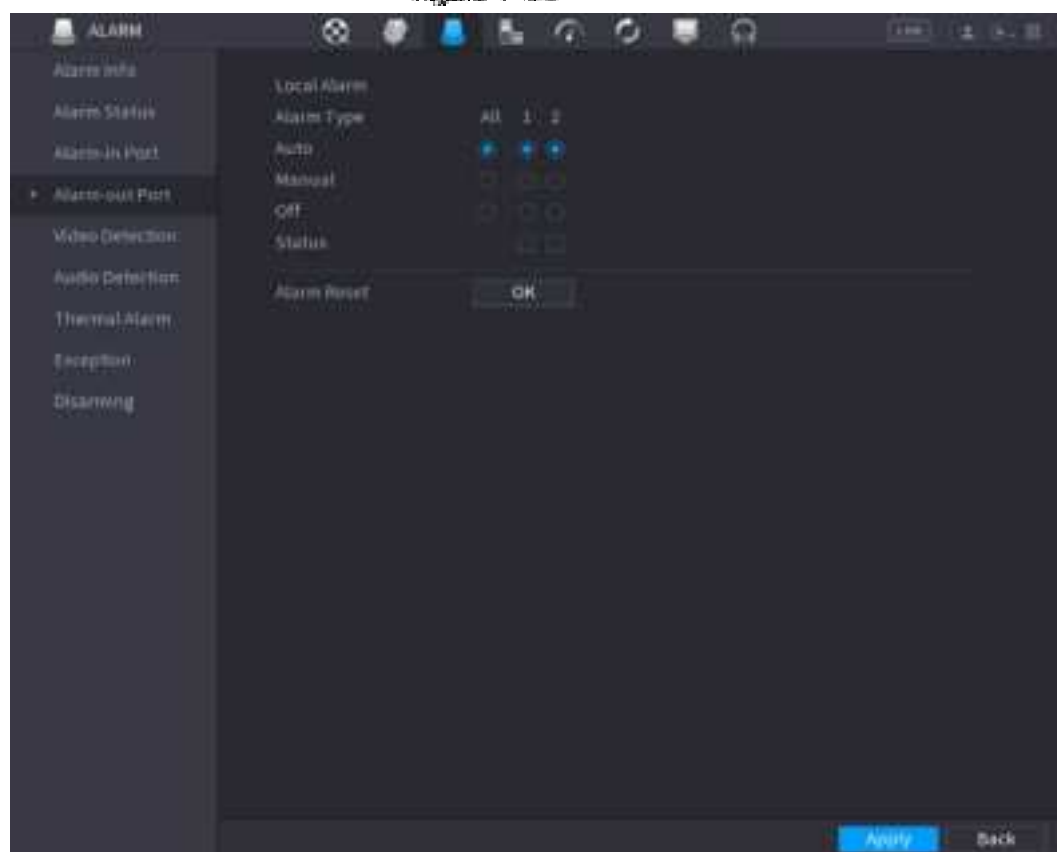
- Auto: Once an alarm event occurs, system can generate alarm.
- Manual: Alarm device is always on the alarming mode.
- Off: Disable alarm output function.

Procedure

Step 1 Select **Main Menu > ALARM > Alarm-out Port**.

The **Alarm-out Port** interface is displayed. See Figure 4-152.

Figure 4-156



Step 2 Select the alarm mode of the alarm output channel.

- Click **Off** in the **Alarm Mode** area, you can clear all alarm output statuses.
- View the alarm output status on the **Alarm Status**.

Step 3 Click **Apply**.

4.8.5 Video Detection

The video detection adopts the computer image and graphics process technology. It can analyze the video and check there is considerable changing or not. Once video has changed considerably (such as there is any moving object, video is distorted), system can trigger the corresponding alarm activation operations.

Select **Main menu** > **ALARM** > **Video Detection** > **Motion Detection**, you can see motion detect interface. There are five detection types: motion detection, video loss, tampering, scene changing and **PIR alarm**.

4.8.5.1 Motion Detection

Background Information

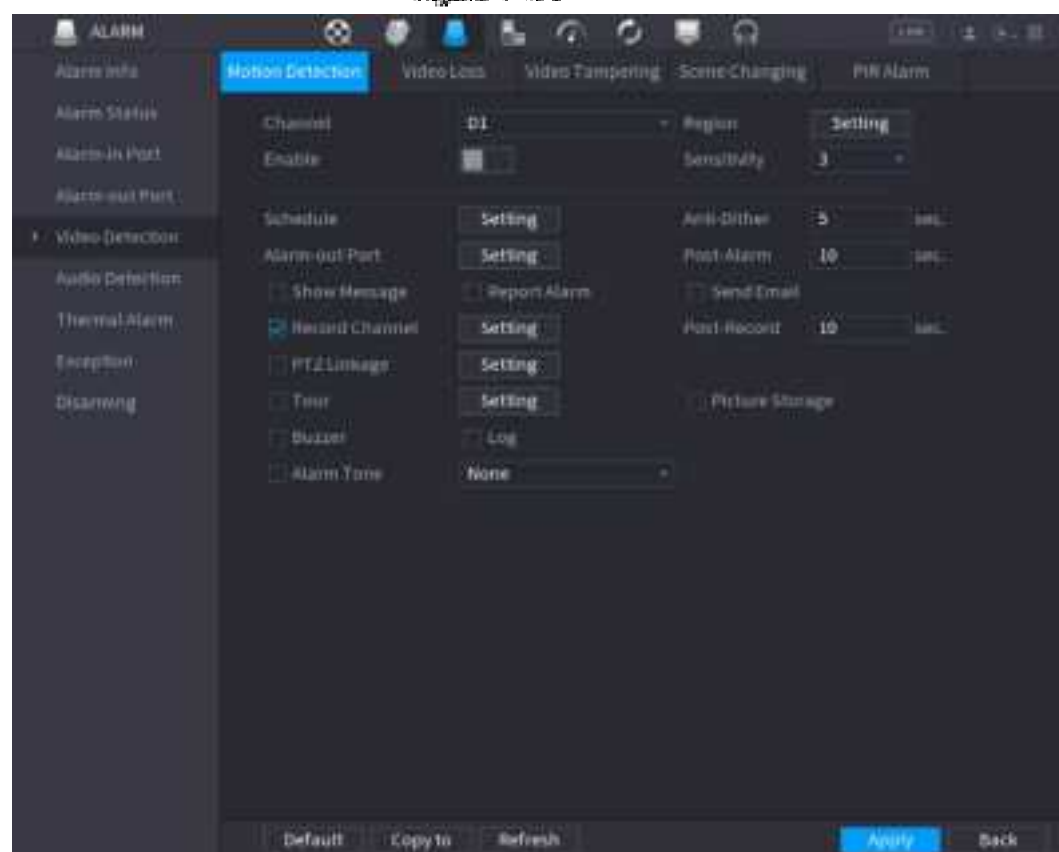
When the moving object appears and moves fast enough to reach the preset sensitivity value, the system activates the alarm.

Procedure

Step 1 Select **Main menu** > **ALARM** > **Video Detection** > **Motion Detection**.

The **Motion Detection** interface is displayed. See Figures 4-154.

Figure 4-154



Step 3 Configure the settings for the motion detection parameters. See Table 4-47.

Table 4-47

Parameter	Description
Channel	In the Channel list, select a channel to set the motion detection.
Region	Click Setting to define the motion detection region.
Enable	Enable or disable the motion detection function. Check the box ☒ to enable the function.
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time, the false alarm may occur. The default value is recommended.
Schedule	Define a period during which the motion detection is active.
Anti-Other	Indicates the time taken from the end of motion detection to the end of alarm linkage action. The range is 0 to 600 seconds.
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.

Parameter	Description
Delayed alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  • This function is for some series products only. • You need to set the alarm center first. For details, see '4.1.1.9 Alarm Center'
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.1.1.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see .
Search- Preset	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
PTZ Usage	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see '4.1/ Calling PTZ Functions'
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see '4.1.6.7 Tour' • After the tour is over, the preview interface is restored to the screen split mode before the tour.

Parameter	Description
Picture Storage	Select the Snapshot check box to take a snapshot of the selected channel.  To use this function, select Main Menu > CAMERA > Encode > Snapshot, select Event in Type list.
Buzzer	Select the check box to activate the buzzer when an Alarm Occurs .
Alarm Tone	Check the box and then select the corresponding audio file from the drop-down list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.

Step 3 Click **Apply** to save the settings.



- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.
- Click **Test** to test the settings.

4.8.5.1.1 Setting the Motion Detection Region

Procedure

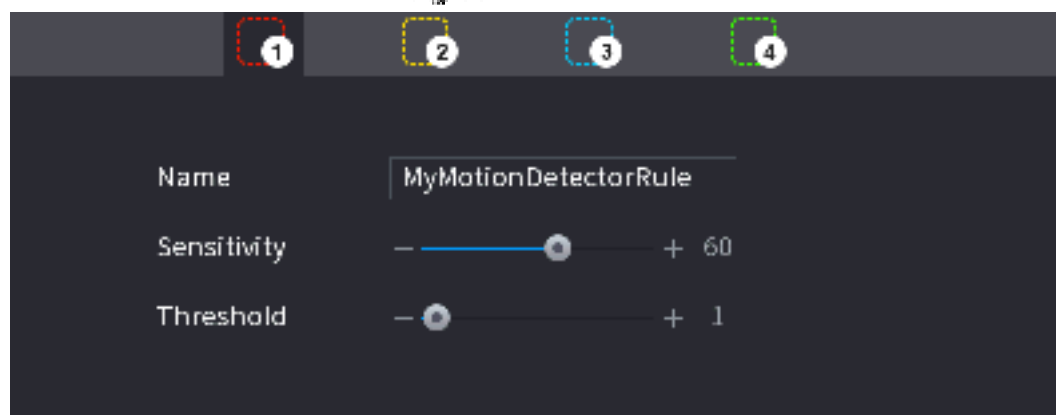
Step 1 After the playback, click **Setting**.

The region setting screen is displayed.

Step 2 Point to the middle top of the interface.

The setting interface is displayed. See Figures 4-155.

Figure 4-155



Step 3 Configure the regions settings. You can configure totally four regions.

- Select one region, for example, click .
- Drag on the screen to select the region that you want to detect.
- The selected area shows the color that represents the region.

- Configure the parameters. See [Table 4-48](#).

Table 4-48

Parameter	Description
Name	Enter a name for the region.
Sensitivity	Every region of every channel has an individual sensitivity value. The bigger the value is, the easier the alarms can be activated.
Threshold	Adjust the threshold for motion detect. Every region of every channel has an individual threshold.



When anyone of the four regions activates motion-detect alarm, the channel where this region belongs to will activate motion detect alarm.

Step 4: Click **Exit** on the screen to exit the region setting interface.

Step 5: On the **Main** interface, click **Apply** to complete the settings.

4.8.5.1.2 Setting Schedule

Background Information



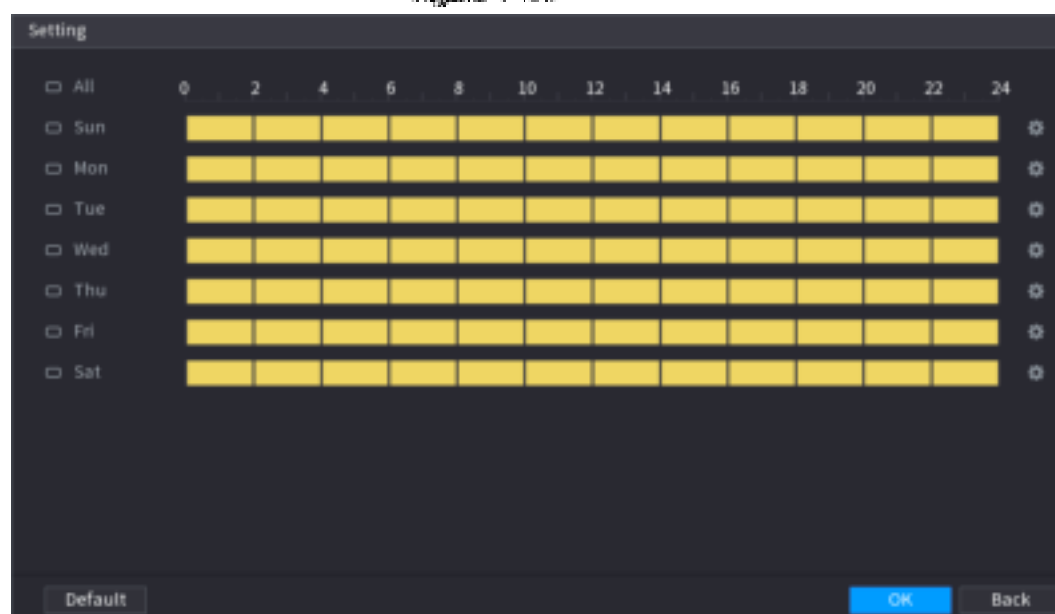
The system only activates the alarm in the defined period.

Procedure

Step 1: Click **Schedule**, click **Setting**.

The Setting interface is displayed. See [Figure 4-156](#).

Figure 4-156

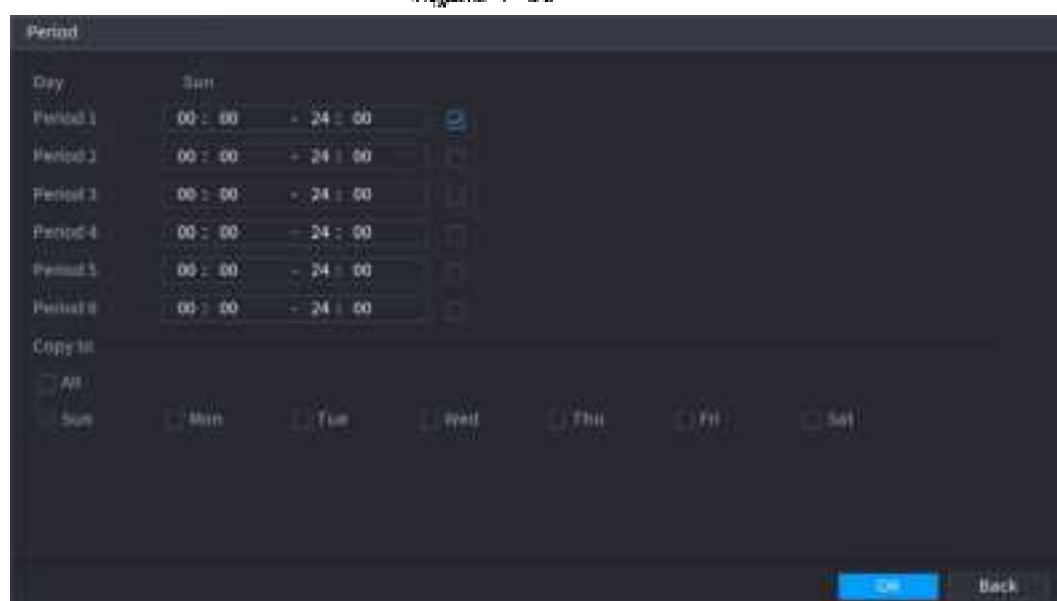


Step 2: Define the motion detection period. By default, it is active all the time.

- Define the period by drawing.
 - ◇ Define for a specified day of a week: On the timeline, click the half-lower indicator to

- select the active period.
- ◇ Define for several days of a week: Click ☐ before each day, the icon switches to ☒. On the timeline of any selected day, click the half-hour blocks to select the active periods, all the days with ☒ will take the same settings.
- ◇ Define for all days of a week: Click **All**, all ☐ switches to ☒. On the timeline of any day, click the half-hour blocks to select the active periods, all the days will take the same settings.
- Define the period by editing. Take Sunday as an example.
 1. Click .
 - The **Period** interface is displayed. See Figure 4-157.

Figure 4-157



Day	Sun
Period 1	00 : 00 - 24 : 00 ☒
Period 2	00 : 00 - 24 : 00 ☐
Period 3	00 : 00 - 24 : 00 ☐
Period 4	00 : 00 - 24 : 00 ☐
Period 5	00 : 00 - 24 : 00 ☐
Period 6	00 : 00 - 24 : 00 ☐

Copy to

☒ All ☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

OK Back

2. Enter the time frame for the period, and then select the check box to enable the settings.
 - ◇ There are six periods for you to set for each day.
 - ◇ Under **Copy to**, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
3. Click **OK** to save the settings.

Step 4 On the **Mobile Interface** interface, click **Apply** to complete the settings.

4.8.5.2 Video Tampering

Background Information

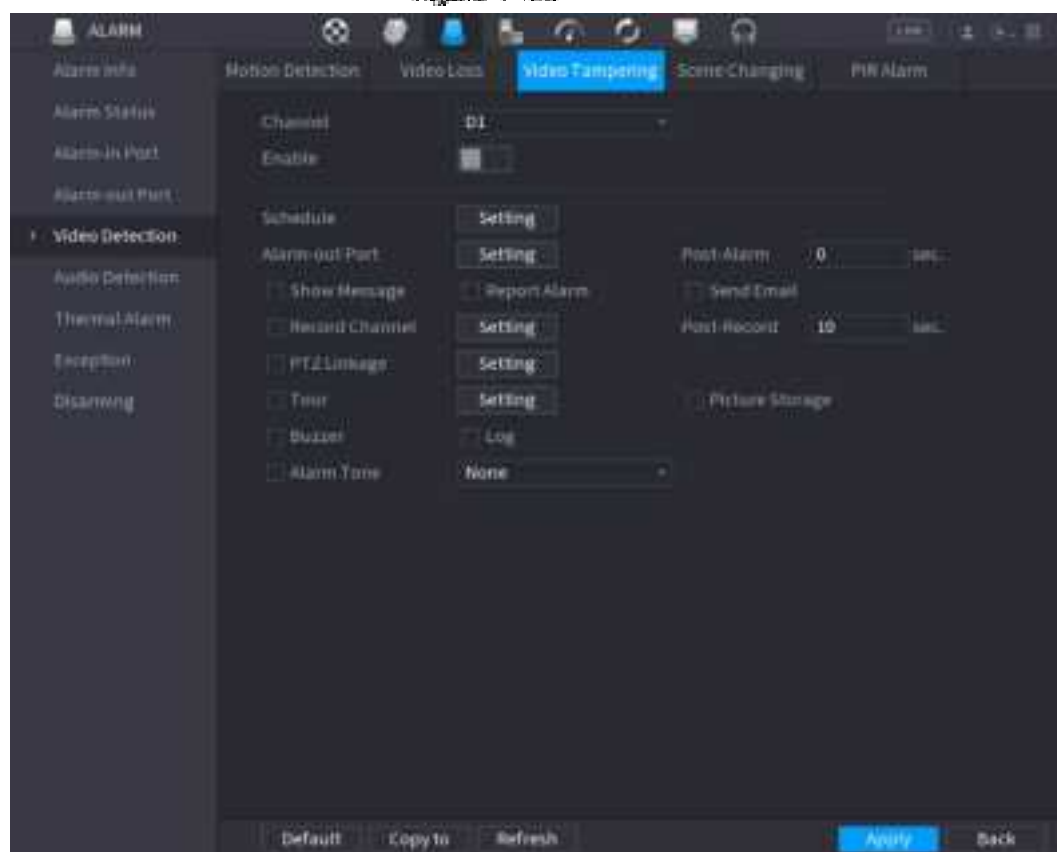
When the camera lens is covered, or the video is displayed in a single color because of sunlight status, the monitoring cannot be continued normally. To avoid such situations, you can configure the tampering alarm settings.

Procedure

Step 1 Select **Mobile View** > **All Areas** > **Video Detection** > **Video Tampering**.

The **Video Tampering** interface is displayed. See Figure 4-158.

Figure 4-138



Step 2 To configure the settings for the tampering detection parameters, see “4.8.5.1 Motion Detection”.



The Tampering function does not have region and sensitivity items.

Step 3 Click **Apply** to complete the settings.



- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

4.8.5.3 Video Loss

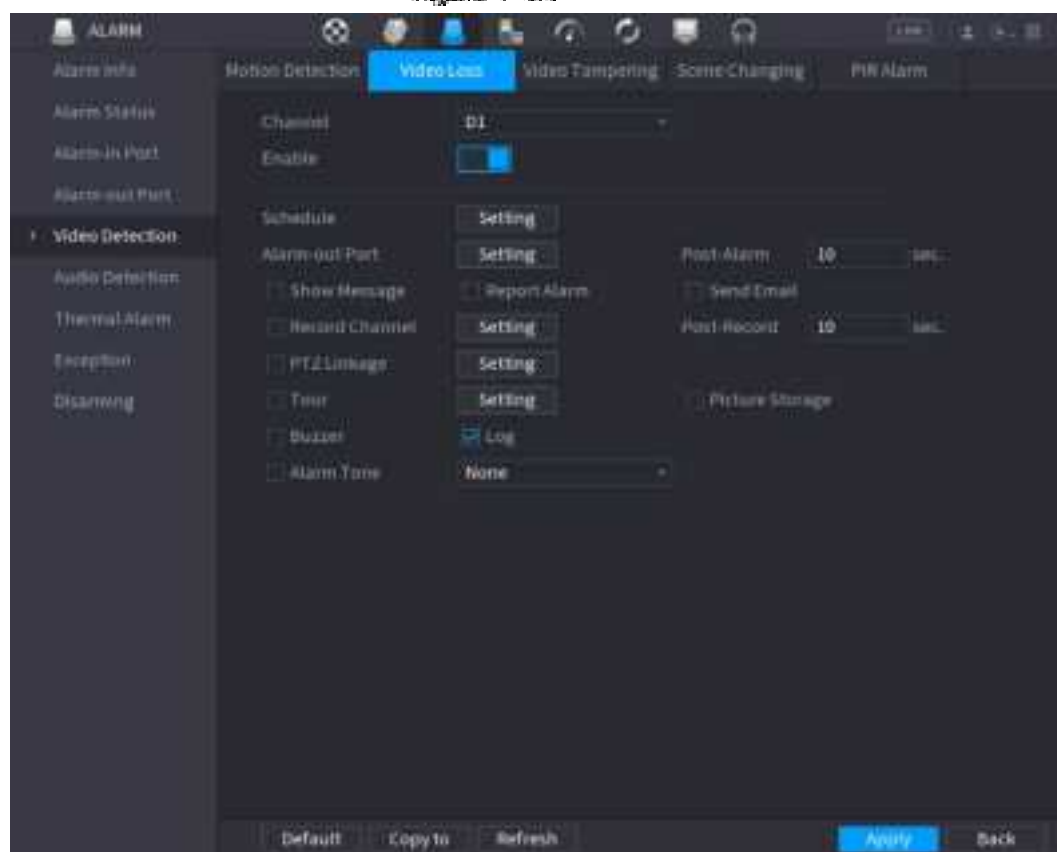
Background Information

When the video loss occurs, the system activates the alarm.

Procedure

Step 1 Select **Video Alarm** > **Alarm** > **Video Detection** > **Video Loss**.
The **Video Loss** interface is displayed. See Figure 4-139.

Figure 4-108



Step 2 To configure the settings for the video loss detection parameters, see "4.8.5.1 Motion Detection".

The video loss function does not have region and sensitivity items.

Step 3 Click **Apply** to complete the settings.



- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

4.8.5.4 Scene Change

Background Information

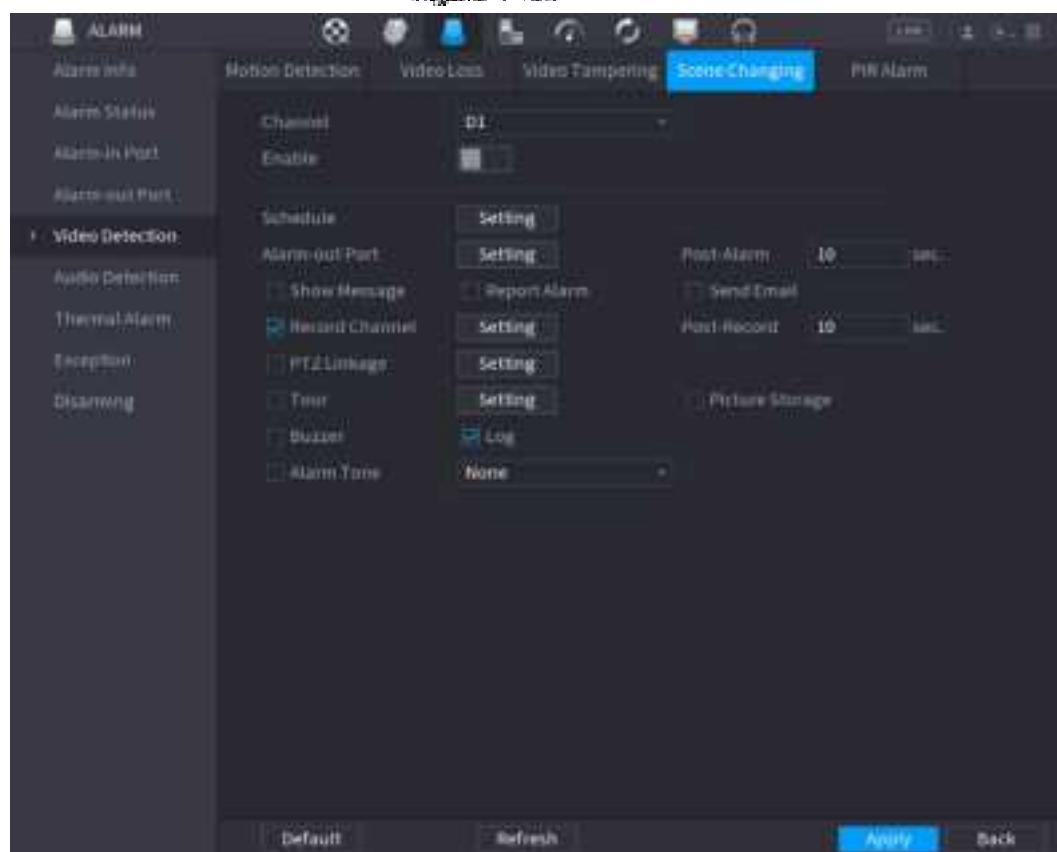
When the detected scene has changed, system can generate an alarm.

Procedure

Step 1 Select **Main Menu** > **Alarm** > **Video Detection** > **Scene Changing**.

The **Scene Changing** interface is displayed. See Figure 4-109.

Figure 4-150



Step 3 To configure the settings for the scene change parameters, see "4.8.5.1 Motion Detection".

Step 4 The scene change function does not have region and sensitivity items.

Step 5 Click Apply to complete the settings.



- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

4.8.5.5 PIR Alarm

Background Information

When the detected scene has changed, system can generate an alarm.

PIR function helps enhancing the accuracy and validity of motion detect. It can filter the meaningless alarms that are activated by the objects such as falling leaves, flies. The detection range by PIR is smaller than the field angle.

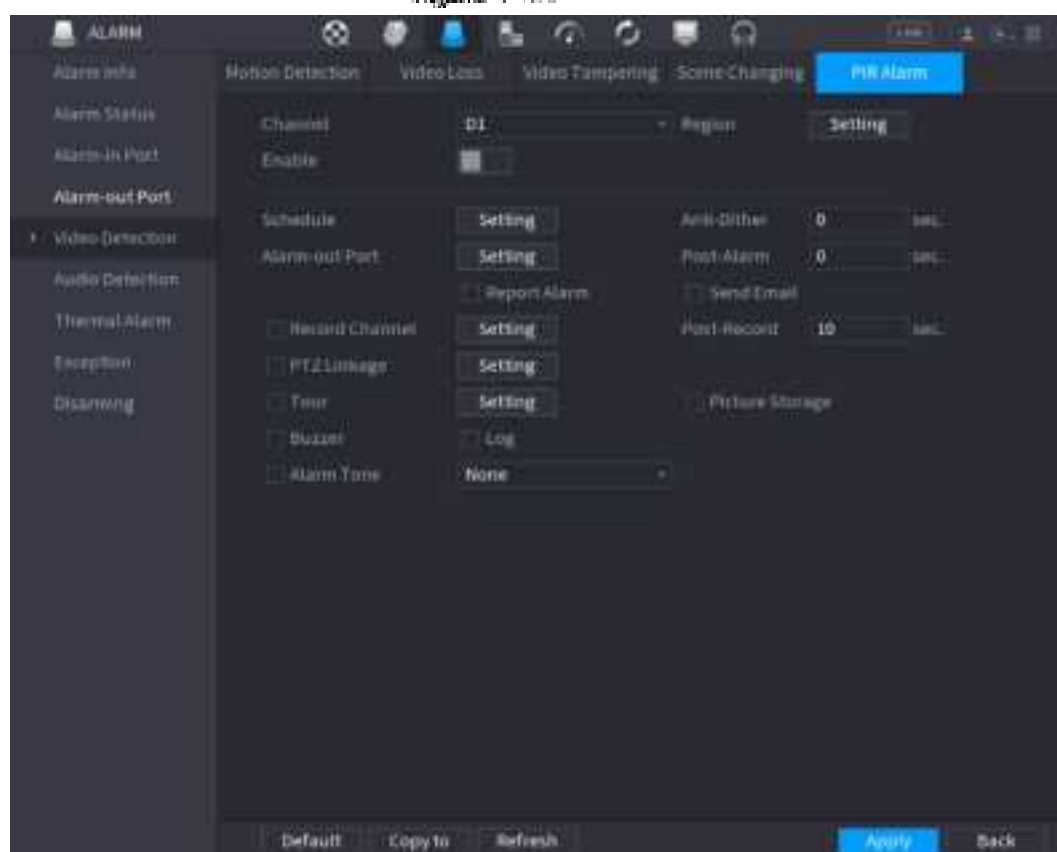
PIR function is enabled by default if it is supported by the cameras. Enabling PIR function will get the motion detect to be enabled automatically to generate motion detection alarms; if the PIR function is not enabled, the motion detect just has the general effect.

Procedure

Step 1 Select **Main Menu** > **Alarm** > **Video Detection** > **PIR Alarm**.

The PIR Alarm interface is displayed. See Figure 4-151.

Figure 4-161



Step 2 To configure the settings for the PIR alarm parameters, see "4.8.5.1 Motion Detection".

Step 3 Click **Apply** to complete the settings.



- Click **Default** to restore the default setting.
- Click **Copy to**, in the **Copy to** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

4.8.6 Audio Detection

Background Information

System can generate an alarm once it detect the audio is not clear, the tone color has changed or there is abnormal or audio volume changes.

Procedure

Step 1 Select **Video Alarm** > **Alarm** > **Audio Detection**.

Step 2 Configure parameters. See Table 4-40.

Table 4-40

Parameter	Description
Channel	In the Channel list, select a channel to set.
Audio Exception	Check the box here, system can generate an alarm once the audio input is abnormal.

Parameter	Description
Intensity change	Check the box here, system can generate an alarm once the audio volume becomes strong.
Period	Define a period during which the function is active.
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time, the false alarm may occur. The default value is recommended.
Threshold	You can set intensity change threshold. The smaller the value is, the higher the sensitivity is.
Period	Define a period during which the function is active.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Extend	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Send Message	Check box to enable a pop-up message in your local host PC.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  • This function is for some series products only. • You need to set the alarm center first. For details, see '4.1.1.9 Alarm Center'
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.1.1.10 Email'
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see .

Parameter	Description
PTZ Association	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see "4.17.1 Calling PTZ Functions"
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see "4.16.7 Tour" • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.  To use this function, select Main Menu > CAMERA > ENCODE > Snapshot in the Mode list, select Event (Trigger)
Log	Select the check box, the NVR device records the alarm information in the log window when alarm occurs.
Voice Prompt	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 2 Click **Apply** to complete the settings.

4.8.7 Thermal Alarm

Background Information

System supports thermal devices and receives the alarm signal from it. It can recognize the alarm type, and then trigger the corresponding alarm actions.

The system supports fire alarm, temperature (temperature difference) and cold/hot alarm.

- Fire alarm: System generates an alarm once it detects there is a fire. The alarm mode includes **Preset** and **Excluded zone**.
- Temperature (temperature difference): System triggers an alarm once the temperature difference between two positions is higher or below the specified threshold.
- Cold/hot alarm: System triggers an alarm once the detected position temperature is higher or below the specified threshold.



- The connected channel shall support temperature test function.
- This function is for some series products only. It supports enable/disable function only. Go to the front-end device to set corresponding parameters.

Procedure

Step 1 Select **Alarm Alarm** > **Alarm Alarm** > **Thermal Alarm**.

The **Thermal Alarm** interface is displayed. See Figure 4-162.

Figure 4-162

Step 2 Select a channel and alarm type, enable the thermal alarm function.

Step 3 Select fire mode and then enable this function (If the alarm type is **Fire Alarm**, System supports preset mode and zone excluded mode).

- **Preset**: Select a preset and then enable the function. System generates an alarm once it detects there is a fire.
- **Excluded**: System filters the specified high temperature zone. System generates an alarm once the rest zone has fire.

Step 4 Set parameters. See Table 448.

Table 4-59

Parameter	Description
Alarm-IO Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Message	Check box to enable a pop-up message in your local host PC.
Report Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).  - This function is for some series products only. - You need to set the alarm center first. For details, see "4.11.5 Alarm Center"
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the users.  You need to set the email first. For details, see "4.11.10 Email"
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see .
PTZ Usage	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  - Tripwire alarm supports to activate PTZ preset point only. - You need to set the corresponding PTZ actions first, see "4.4/ Calling PTZ Functions"
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.

Parameter	Description
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  - You need to set the time interval and mode for tour first, see '4.16.2 Tour'. - After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.  To use this function, select Main Menu > CAMERA > ENCODE > Snapshot, in the Mode list, select Event (Trigger)
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the <i>alarm.wav</i> file. System plays the audio file when the alarm occurs.  Refer to '4.17.1 File Management' to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click **Apply**.

4.9.8 Configuration

Procedure

Step 1 Select **Main Menu > ALARM > Encode/Dec**.

The Exception interface is displayed. See Figure 4-169, Figure 4-169

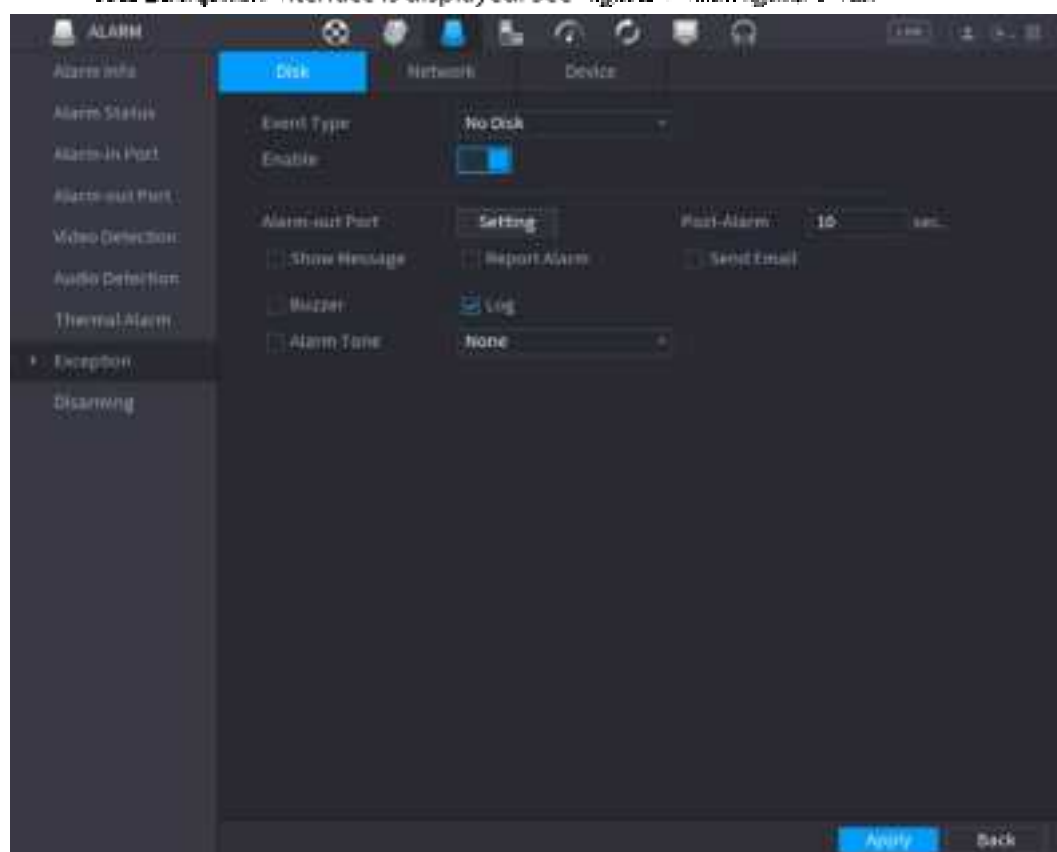


Figure 4-169

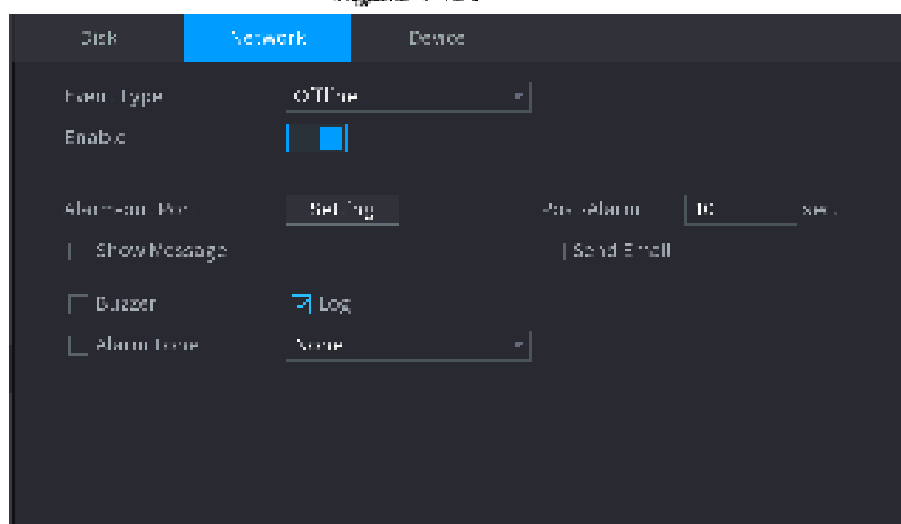


Figure 4-155

The screenshot shows the 'Device' configuration tab in an NVR interface. It includes settings for event types, enabling the function, alarm output ports, post-alarm duration, message sending, blazer, and alarm tones.

Step 2 Configure parameters. See Table 4-51.

Table 4-51

Parameter	Description
Event Type	- Disk: Sets process method when there is a HDD event such as HDD error, no HDD, no space. - Network: Sets process method when there is a network event such as disconnection, IP conflict, MAC conflict. - Device: Sets process method when there is a device event such as fan speed exception. Different series products support different event types. The actual product shall prevail.
Enable	Check the box to enable the function.
Alarm-out Port	System generates an alarm once the HDD space is less than the threshold. For HDD No Space type only.
Post-Alarm	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Send Message	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Report Alarm	Check box to enable a pop-up message in your local host PC. Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center). - This function is for some series products only. - You need to set the alarm center first. For details, see "4.1.3 Alarm Center".

Parameter	Description
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see "4.11.10 Email"
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.  You need to enable intelligent recording and auto recording first. For details, see .
PTZ Usage	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.  • Tripwire alarm supports to activate PTZ preset point only. • You need to set the corresponding PTZ actions first, see "4.4/ Calling PTZ Functions"
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.  • You need to set the time interval and mode for tour first, see "4.16.2 Tour" • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.  To use this function, select Main Menu > CAMERA > ENCODE > Snapshot in the Mode list, select Event (Trigger)
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.

Parameter	Description
Alarm Tone	Check the box and then select the corresponding audio file from the drop-down list. System plays the audio file when the alarm occurs.  Refer to "4.17.1 File Management" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 4 Click **Apply**.

4.3.3 Disarming

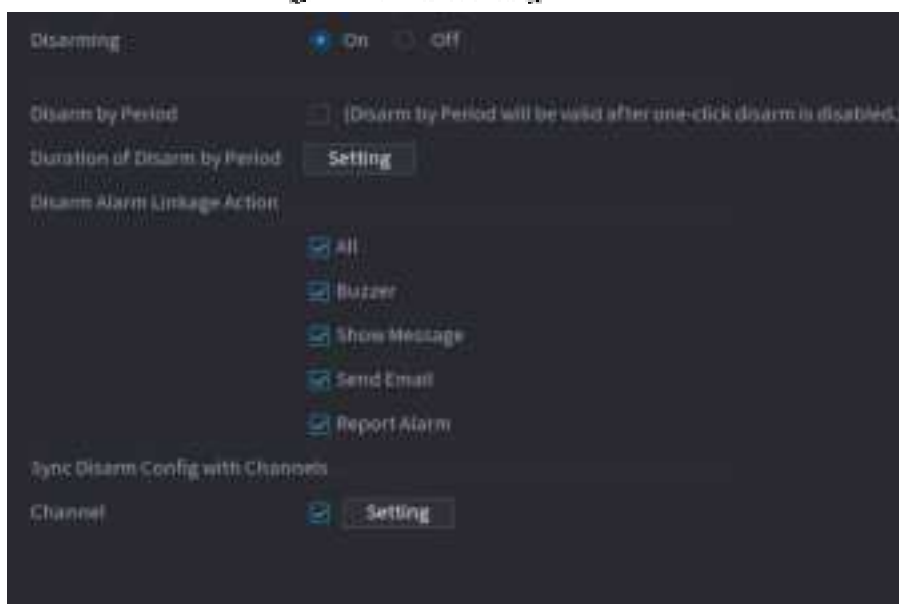
You can disarm all alarm linkage actions as needed by just one click.

Procedure

Step 1 Select **Home Alarm > Alarm > Disarming**.

Step 2 Select **One-Click Disarming** to enable disarming.

Figure 4-166 Disarming

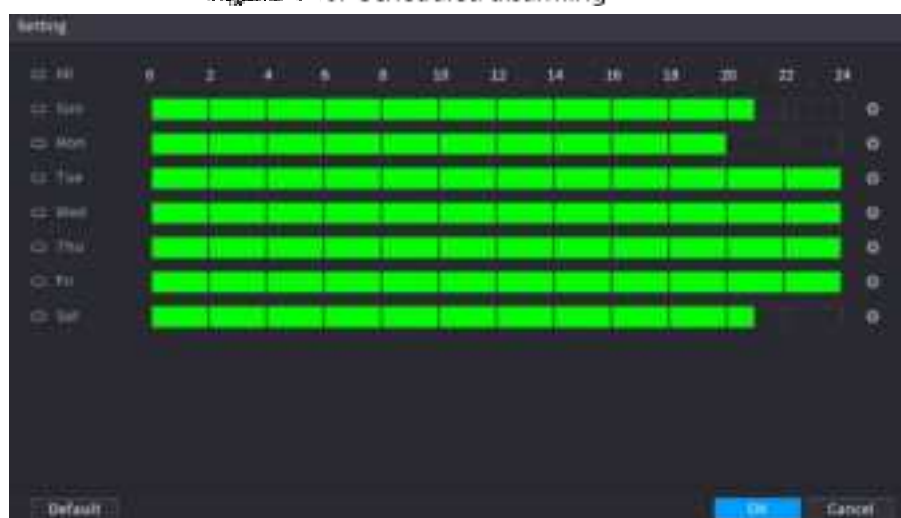


Step 3 (Optional) To enable disarming as scheduled, click **Setting** next to **Disarm by Period**, and then set periods.



Scheduled disarming is only effective when **Disarming by** is **Off**.

Figure 4-167 Scheduled disarming



- Drag your mouse to select time blocks.
- Green blocks indicates that disarming is enabled.
- You can also click  to set time periods. One day can have 6 periods at most.

Step 4:

Select the alarm linkage actions to disarm, such as **Buzzers**, **Door Trigger**, **Send Email**, or **Repeat Alarm**.



All alarm linkage actions will be disarmed if you select **All**.

Step 5:

To disarm remote channels, select the check box at **Channel**, and then click **Setting** to select channels.



This function is only effective to remote channels that support **one-click disarming**.

Step 6:

Click **Apply**.

4.9 POS

You can connect the Device to the POS (Point of Sale) machine and receive the information from it. This function applies to the scenarios such as supermarket POS machine. After connection is established, the Device can access the POS information and display the overlaid text in the channel windows.



Playing POS information in the local playback and viewing the POS information in the live view screen support single-channel mode and four-channel mode. Displaying monitoring screen and playing back in the web support multi-channel mode.

4.6.1 Search

Background Information



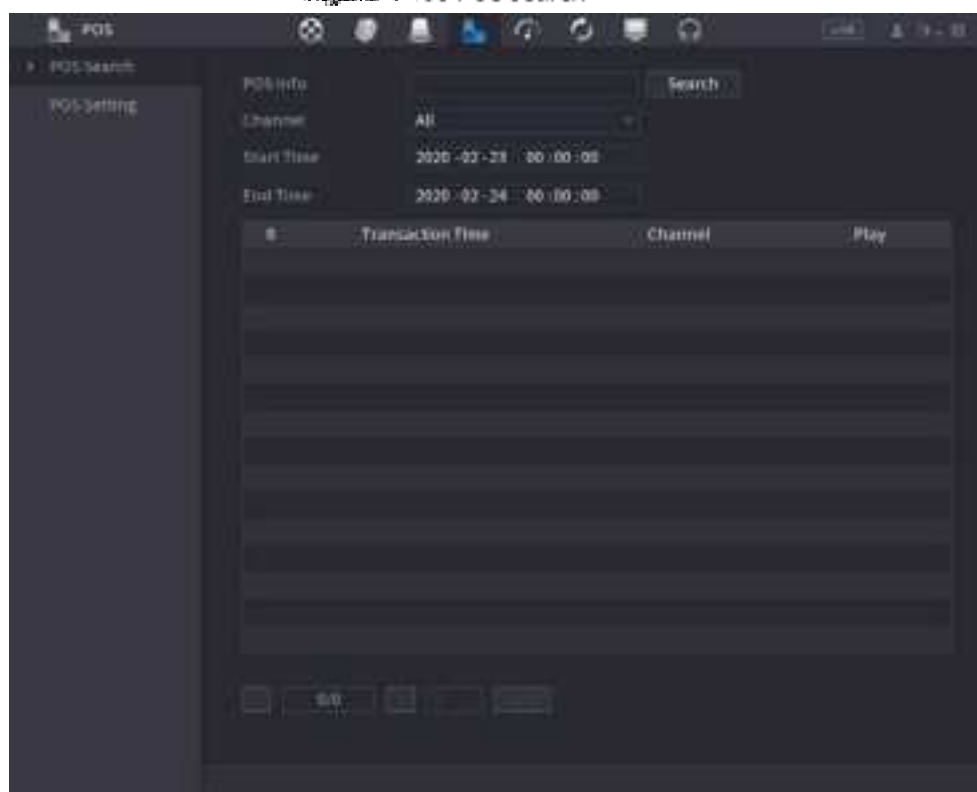
The system supports fuzzy search.

Procedure

Step 1 Select **Main Screen** > **POS** > **POS Search**.

The **POS Search** interface is displayed. See [Figure 4-168](#).

Figure 4-168 POS search



Step 2 In the **POS Search** box, enter the information such as transaction number on your receipt, amount, or product name.

Step 3 In the **Start Time** box and **End Time** box, enter the time period that you want to search the POS transaction information.

Step 4 Click **Search**.

The searched transaction results display in the table.

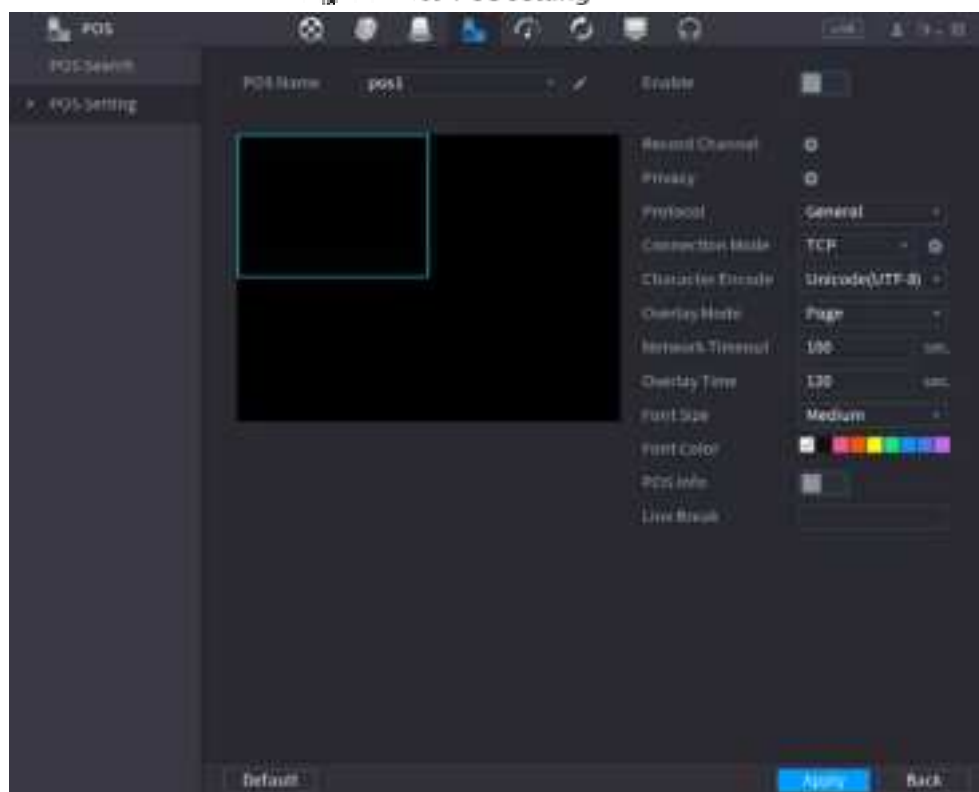
4.9.2 Settings

Procedure

Step 1 Select **Mobile Record** > **POS** > **POS Setting**.

The POS Setting interface is displayed. See Figure 4-169.

Figure 4-169 POS setting



Step 2 Configure the settings for the POS parameters. See Table 4-52.

Table 4-52 POS parameters

Parameter	Description
POS Name	In the POS Name list, select the POS machine that you want to configure settings for. Click  to modify the POS name.  - The POS name shall be unique. - The POS name supports 21 Chinese characters or 63 English characters.
Enable	Enable the POS function.
Record Channel	Click  to select a channel to record.
Privacy	Enter the privacy contents. Refer to '4.9.2.1 Privacy Setup'.
Protocol	Select POS by default. Different machine corresponds to different protocol.

Parameter	Description
Connection Mode	In the Connection Mode list, select the connection protocol type. Click  the IP Address interface is displayed. In the Specify IP box, enter the IP address (the machine that is connected to the Device) that sends messages.
Character Encode	Select a character encoding mode.
Overlay Mode	In the Overlay Mode list, select Turn or ROLL. - Turn: Once the information is at 16 lines, system displays the next page. - ROLL: Once the information is at 16 lines, system rolls one line after another to delete the first line.  When the local preview mode is in 4-split, the turn/ROLL function is based on 8 lines.
Network time out	When the network is not working correctly and cannot be recovered after the entered timeout limit, the POS information will not display normally. After the network is recovered, the latest POS information will be displayed.
Time Display	Enter the time that how long you want to keep the POS information displaying. For example, enter 5, the POS information disappear from the screen after 5 seconds.
Font Size	In the Font Size list, select Small , Medium , or Big is the text size of POS information.
Font Color	In the color bar, click to select the color for the text size of POS information.
POS Info	Enable the POS Info function, the POS information displays in the live preview.
Line Break	There is no line delimiter by default. After set the line delimiter (HEX), the overlay information after the delimiter displayed in the new line. For example, the line delimiter is F and the overlay information is 123156789, NVR displays overlay information on the local preview interface and Web as: 123 56789

 Click **Apply** to complete the settings.

4.9.2.1 Privacy Setup

Procedure

Step 1 Click  **Privacy**.

The **Privacy** interface is displayed. See Figure 4-120.

Figure 4-170

Privacy

Privacy1

Privacy2

Privacy3

OK Back

Step 2 Set privacy information.

Step 3 Click **OK**.

4.9.2.2 Connection Mode

Background Definition

Connection type is UDP or TCP.

Procedure

Step 1 Select **Connection Mode** as **UDP**, **TCP_CLIENT** or **TCP**.

Step 2 Click **OK**.

The **IP Address** interface is displayed. See Figure 4-171.

Figure 4-171 IP address

IP Address

Source IP

Destination IP Port

OK Back

Step 3 Enter **Source IP** and **Port** to POS IP address and port.

Step 4 Click **OK** to complete setup.

4.10 Operation and Maintenance

4.10.1 Log

Background Information

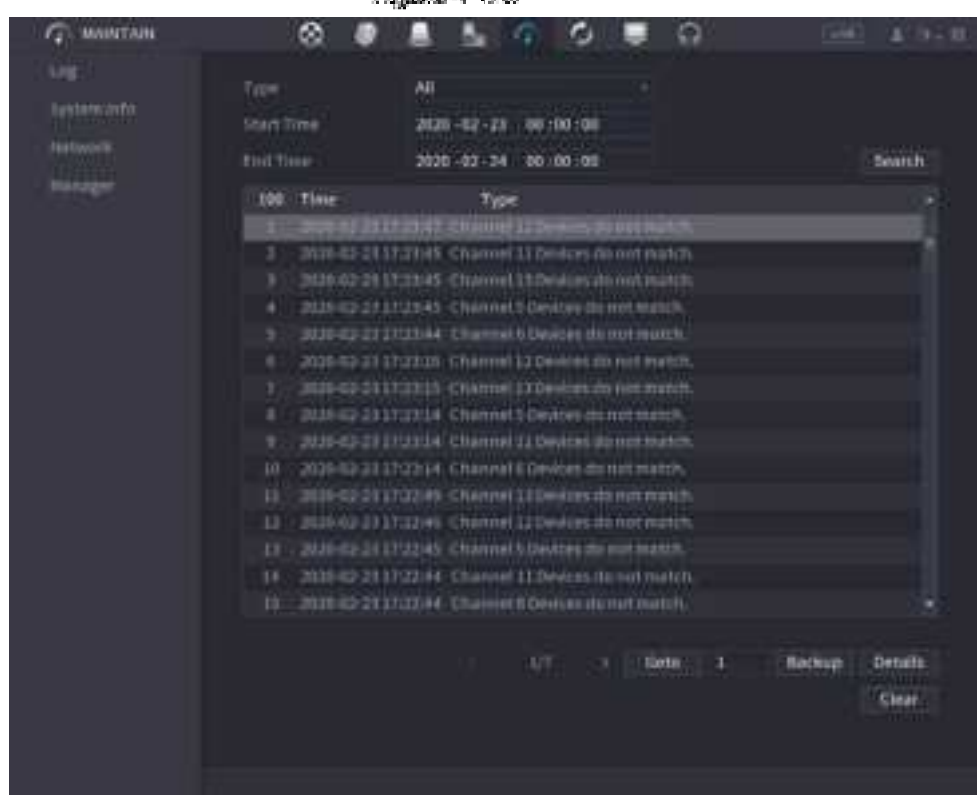
You can view and search the log information, or backup log to the USB device.

Procedure

Step 1 Select **Network Settings > NETWORK > Log**.

The **Log** interface is displayed. See Figure 4-170.

Figure 4-170

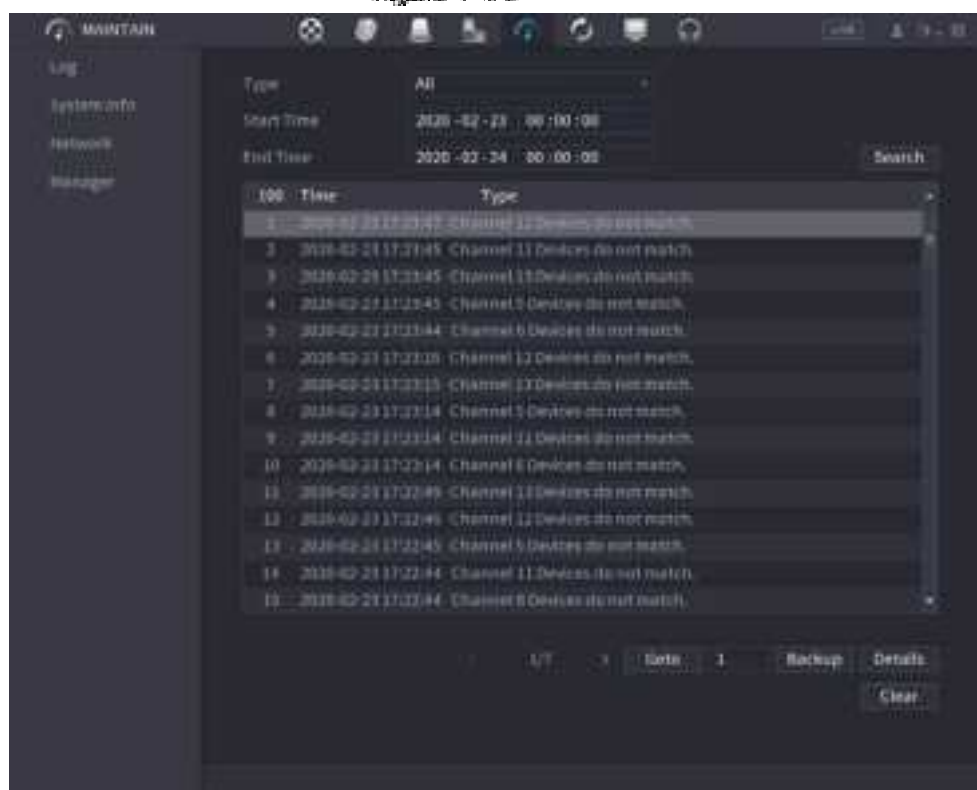


Step 2 In the **Type** list, select the log type that you want to view (**System**, **Config**, **Storage**, **Power**, **Network**, **Clear Log**, **Playback**, and **Connections**; or select **All** to view all logs).

Step 3 In the **Start Time** and **End Time** box, enter the time period to search, and then click **Search**.

The search results are displayed.

Figure 4-173



- Click **Details** or double-click the log that you want to view, the **Details** interface is displayed. Click **Next > Previous** to view more log information.
- Click **Backup** to back up the logs into the USB storage device.
- Click **Clear** to remove all logs.

4.10.2 System

4.10.2.1 System Version

Select **Main Menu** > **MAINTENANCE** > **System Info** > **Version**.

You can view NVR version information. Slight different may be found on the user interface.

4.10.2.2 AI Algorithm Version

Select **Main Menu** > **MAINTENANCE** > **System Info** > **Intelligent Algorithm**.

You can view version information for AI functions such as face detection, face recognition, IVS, and video metadata.

The interface prompts are different for different permission status of algorithms.

4.10.2.3 HDD Info

You can view the HDD quantity, HDD type, total space, free space, status, and S.M.A.R.T information.

Select **Health Status** > **RAID STATUS** > **System Info** > **Disk**, the **Disk** interface is displayed. See Figure 4-176. Refer to Table 4-53 for detailed information.

Figure 4-176

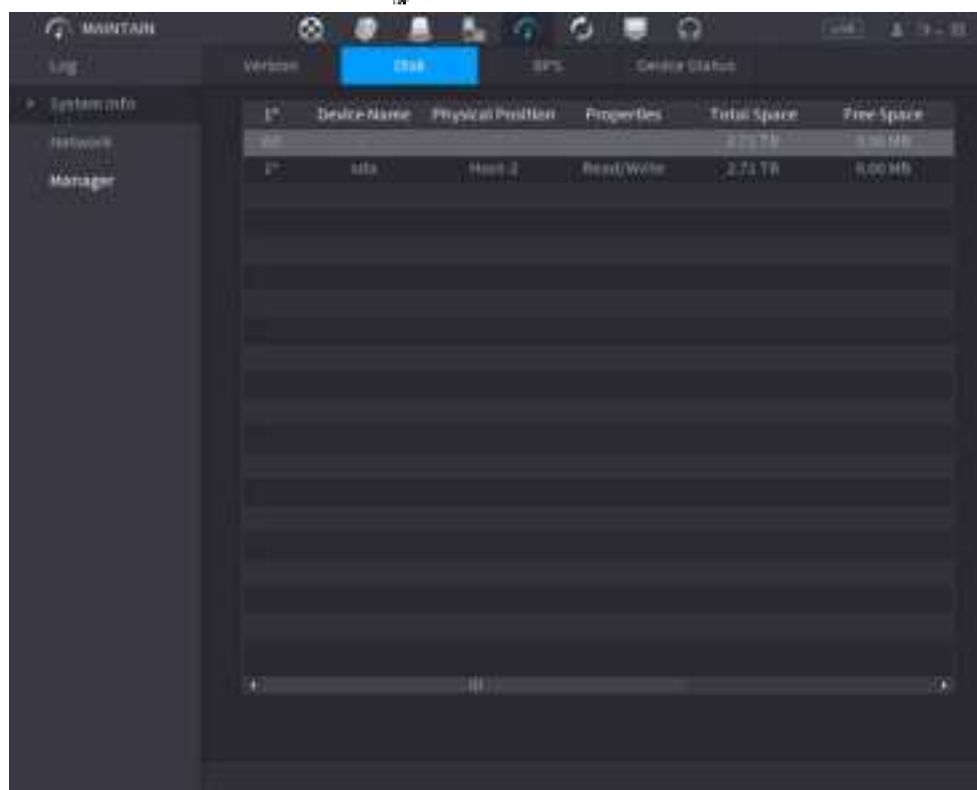


Table 4-53

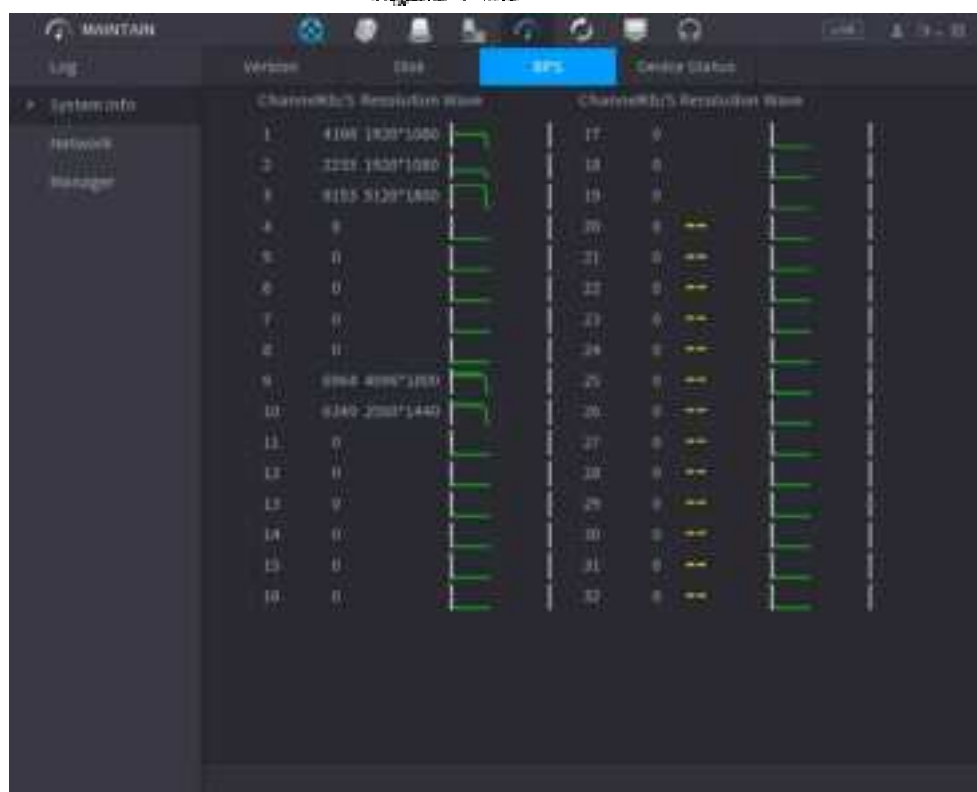
Parameter	Description
No.	Indicates the number of the currently connected HDD. The asterisk (*) means the current working HDD.
Device Name	Indicates name of HDD.
Physical Position	Indicates installation position of HDD.
Properties	Indicates HDD type.
Total Space	Indicates the total capacity of HDD.
Free Space	Indicates the usable capacity of HDD.
Health Status	Indicates the health status of the HDD.
S.M.A.R.T	View the S.M.A.R.T reports from HDD detecting.
Status	Indicates the status of the HDD to show if it is working normally.

4.10.2.4 BPS

Here is for you to view current video bit rate (kb/s) and resolution.

Select **Health Status** > **RAID STATUS** > **System Info** > **BPS**, the **BPS** interface is displayed. See Figure 4-175.

Figure 4-175

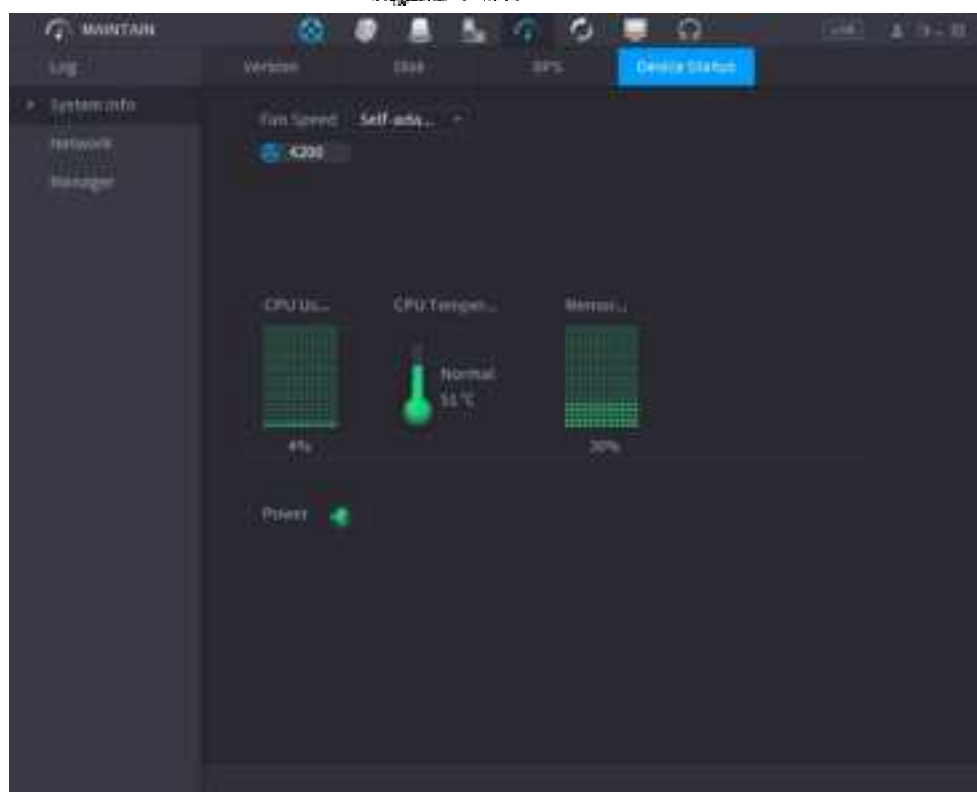


4.10.2.5 Device Status

You can view fan running status such as speed, CPU temperature, and memory.

Select **Main Menu** > **MAINTAIN** > **System Info** > **Device Status**, the **Device Status** interface is displayed. See Figure 4-175.

Figure 4-177



4.10.3 Network

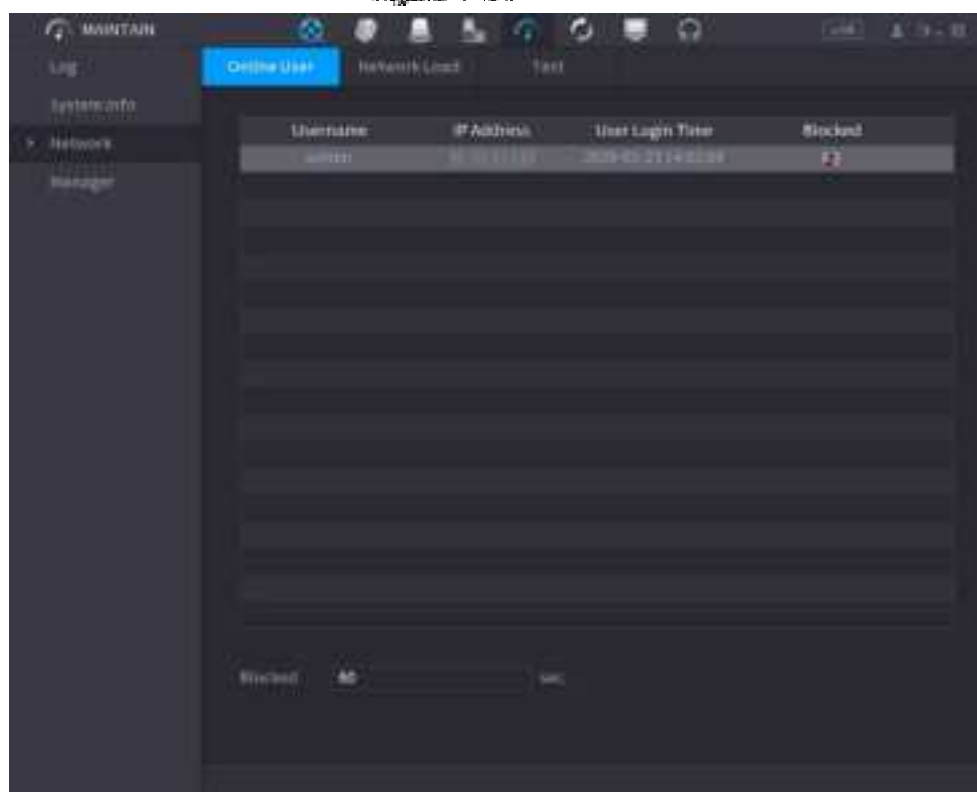
4.10.3.1 Online User

You can view the online user information or block any user for a period of time. To block an online user, click  and then enter the time that you want to block this user. The maximum value you can enter is 999999.

The system detects every 5 seconds to check whether there is any user added or deleted, and update the user list timely.

Select **Network Status** > **Network** > **Online User**, the **Online User** interface is displayed. See Figure 4-178.

Figure 4-177



4.10.3.2 Network Load

Background Information

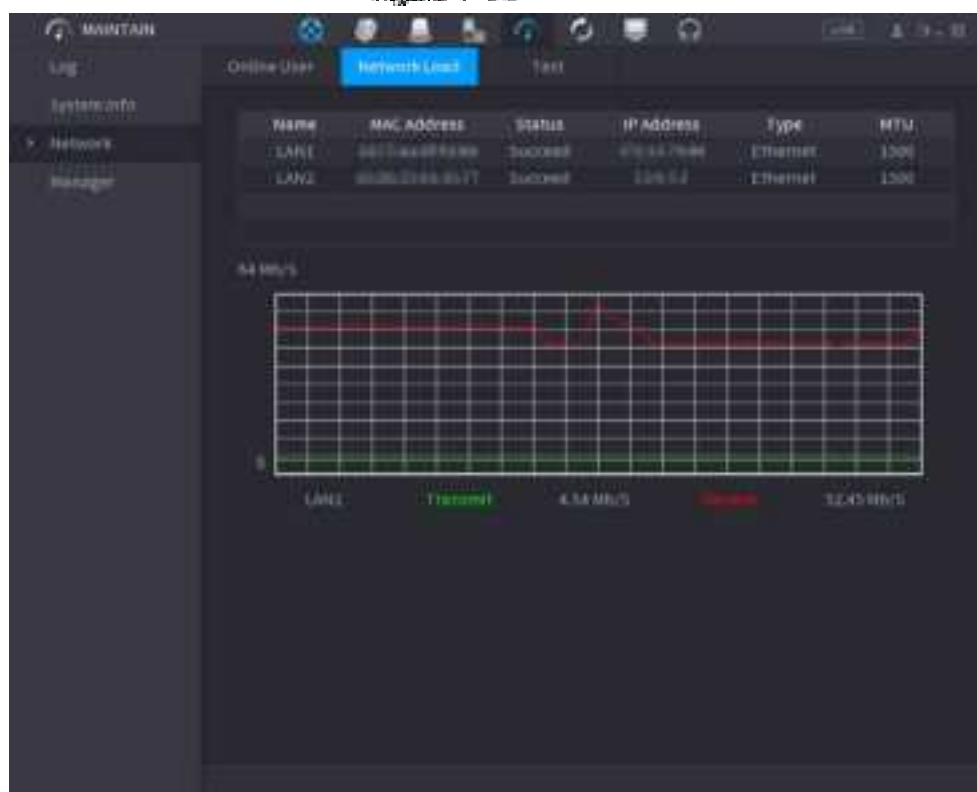
Network load means the data flow which measures the transmission capability. You can view the information such as data receiving speed and sending speed.

Procedure

Step 1 Select **Network Load** > **MAINTAIN** > **Networks** > **Network Load**.

The **Network Load** interface is displayed. See Figure 4-178.

Figure 4-179



- Step 3** Click the LAN name that you want to view, for example, LAN1.
The system displays the information of data sending speed and receiving speed.



- System displays LAN1 load by default.
- Only one LAN load can be displayed at one time.

4.10.3.3 Network Test

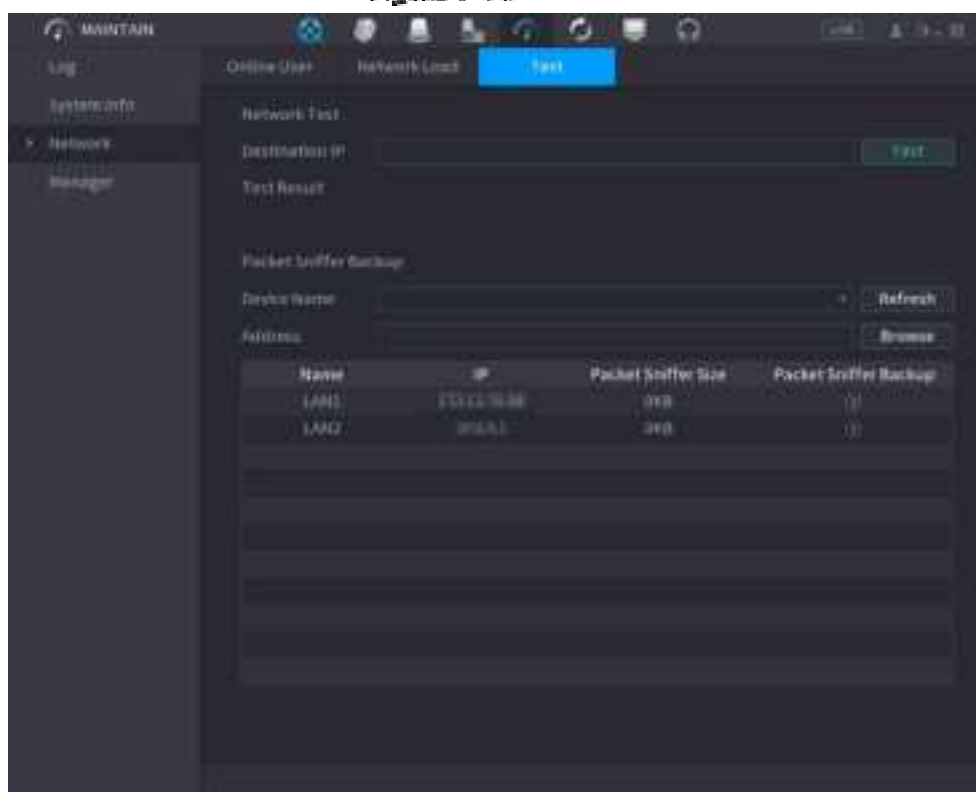
Background Information

You can test the network connection status between the Device and other devices.

Procedure

- Step 1** Select **Network Status** > **MAINTAIN** > **Networks** > **Test**.
The **Test** interface is displayed. See Figure 4-179.

Figure 4-178



Step 3 In the **Destination IP** box, enter the IP address.

Step 4 Click **Test**.

After testing is completed, the test result is displayed. You can check the evaluation for average delay, packet loss, and network status.

4.10.4 Maintenance and Management

4.10.4.1 Device Maintenance

Background Information

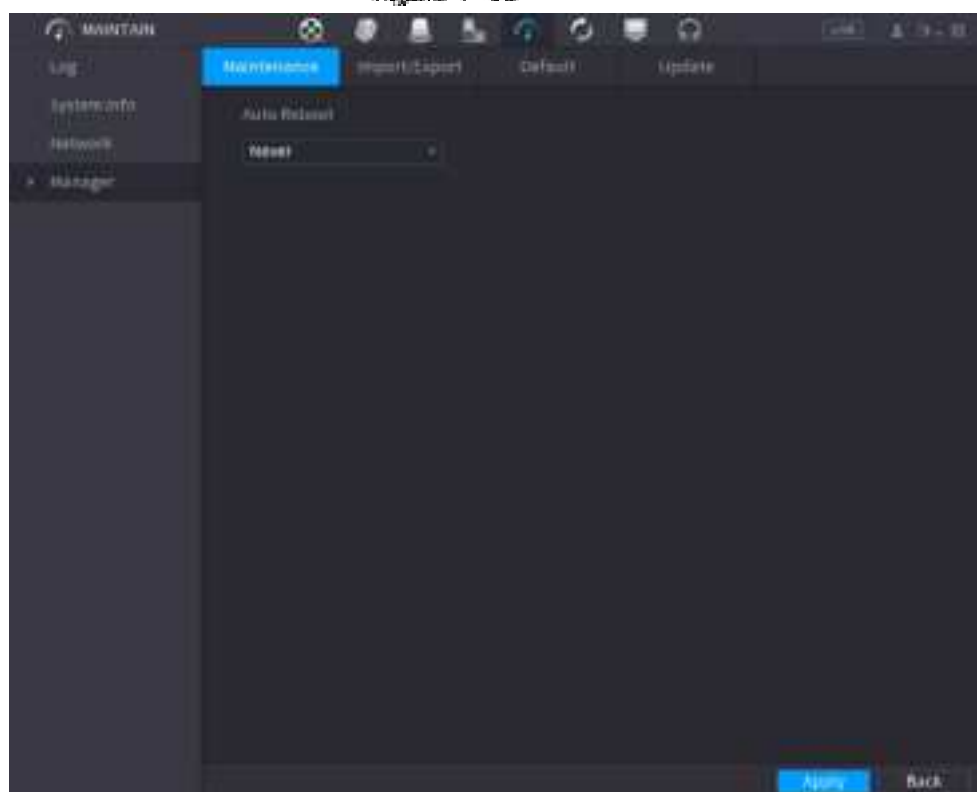
When the Device has been running for a long time, you can configure the auto reboot when the Device is not working. You can also configure the case fan mode to reduce noise and extend the service life.

Procedure

Step 1 Select **Network Device** > **MAINTAIN** > **Maintenance** > **Network Device**.

The **Network Device** interface is displayed. See Figure 4-186.

Figure 4-189



Step 3 Configure the settings for the system maintenance parameters. See Table 4-54.

Table 4-54

Parameter	Description
Auto Reboot	In the Auto Reboot list, select the reboot time.
Case Fan Mode	In the Case Fan Mode list, you can select Always on or Auto. If you select Auto, the Case Fan will stop or start according to the external conditions such as the Device temperature.  This function is for some series products only, and it is only supported on the local configuration interface.

Step 4 Click **Apply** to complete the settings.

4.10.4.2 Exporting System Settings

Background Information

You can export or import the Device system settings if there are several Devices that require the same settings.



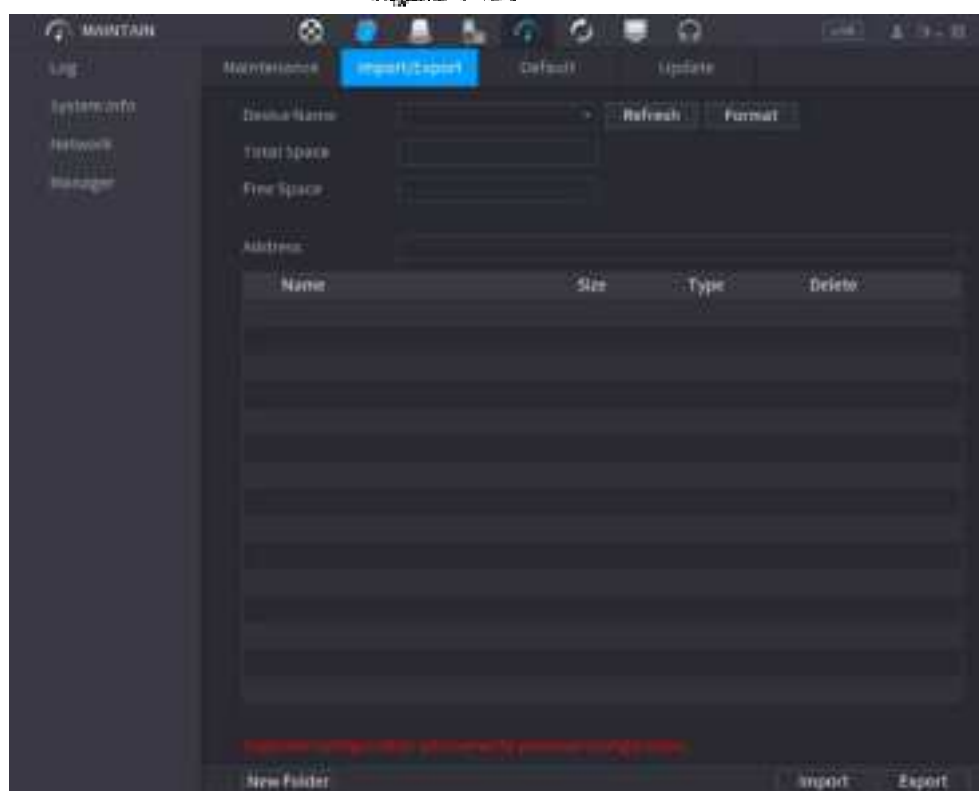
- The **Import/Export** interface cannot be opened if the backup operation is ongoing on the other interfaces.
- When you open the **Import/Export** interface, the system refreshes the devices and sets the current directory as the first root directory.
- Click **Format** to format the USB storage device.

References

Page 1 [Contact Us](#) [Privacy Policy](#) [Terms of Service](#) [Feedback](#) [Help](#) [About Us](#) [Sitemap](#) [Import/Export](#)

The **Import/Export** interface is displayed. See Figure 4-121.

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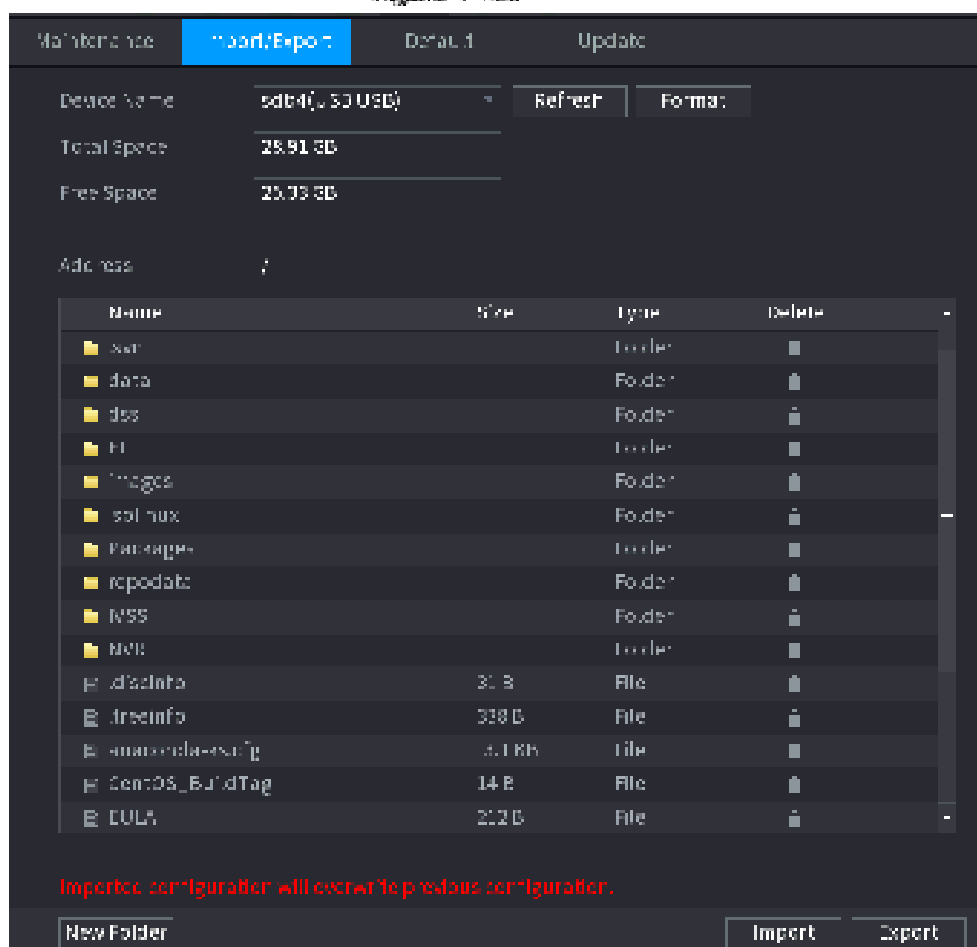


 Insert a USB storage device into one of the USB ports on the Device.

Click **Refresh** to refresh the interface.

The connected USB storage device is displayed. See [Figure 4-105](#).

Figure 4-183



Step 4 Click **Export**.

There is a folder under the name style of "Config_[YYYYMMDDhhmmss]". Double-click this folder to view the backup files.

4.10.4.3 Default

Background Information



This function is for admin account only.

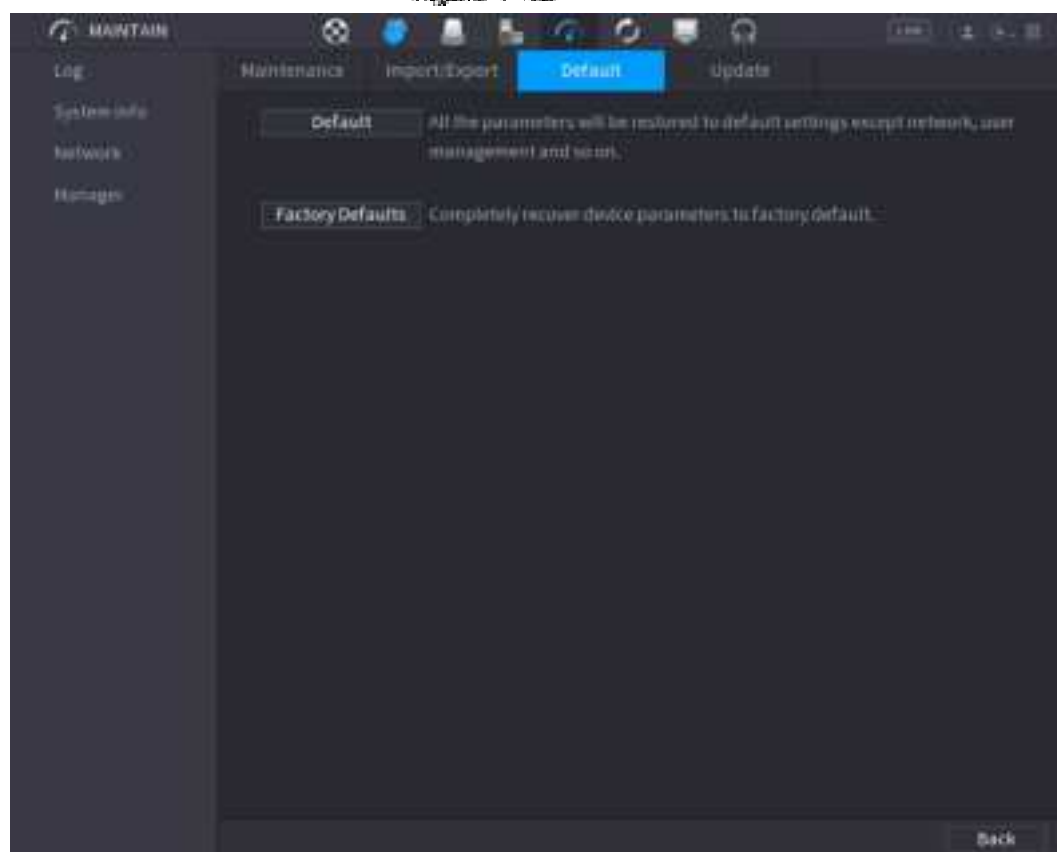
You can select the settings that you want to restore to the factory default.

Procedure

Step 1 Select **Maintenance** > **Import/Export** > **Default**.

The **Default** interface is displayed. See Figure 4-183.

Figure 4-188



Step 2 Restore the settings.

- Click **Default**, and then click **OK** in the prompted dialog box. The system starts restoring the selected settings.
- Click **Factory Default**, and then click **OK** in the prompted dialog box.
 1. Enter the admin password in the second dialog box.
 2. Click **OK**.

The system starts restoring the whole settings.

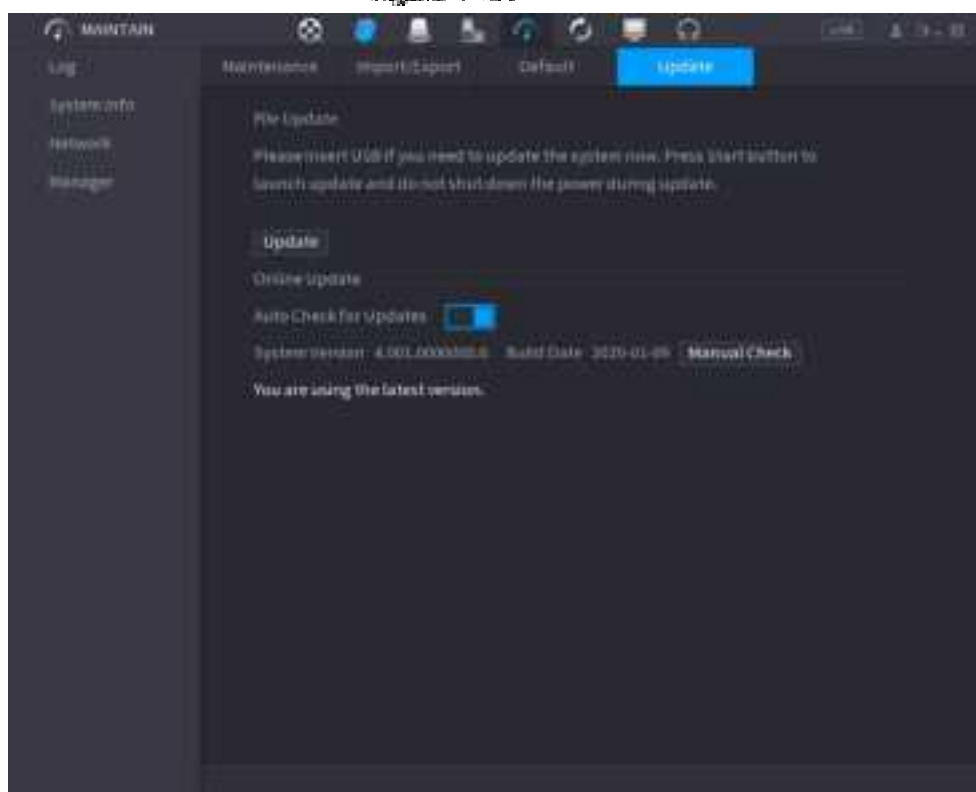
4.10.4.4 System Update

4.10.4.4.1 Upgrading Files

Procedure

- Step 1** Insert a USB storage device containing the upgrade files into the USB port of the Device.
- Step 2** Select **Main Menu** > **MAINTAIN** > **Maintenance** > **Upgrade**.
The **Upgrade** interface is displayed. See Figure 4-189.

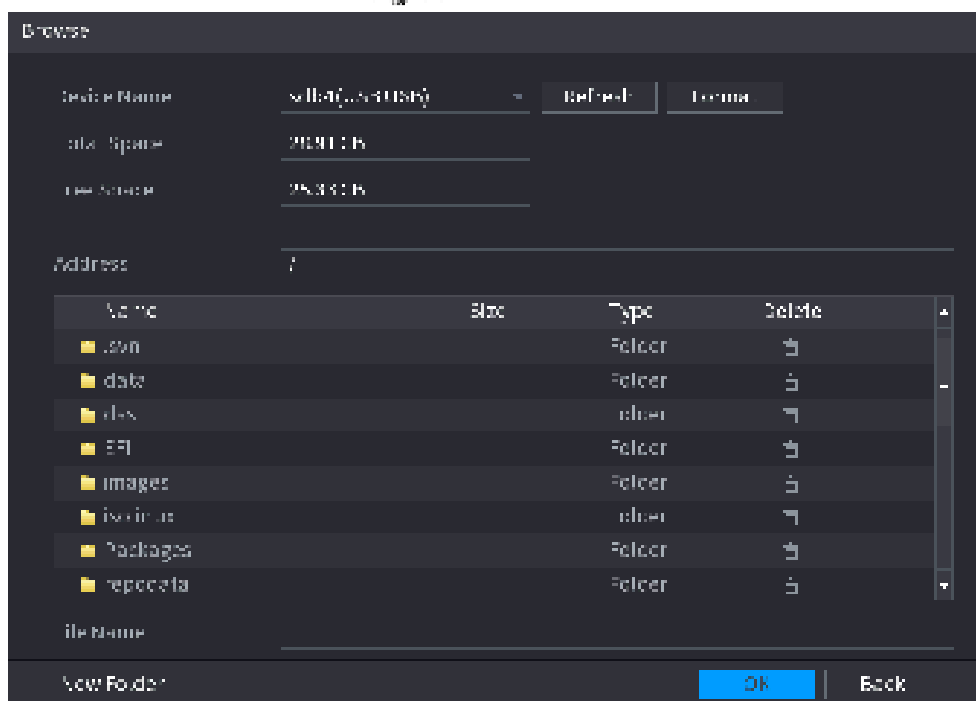
Figure 4-185



Step 3 Click **Upgrade**.

The **Upgrade** interface is displayed. See Figure 4-186.

Figure 4-186



Step 4 Click the file that you want to upgrade.

Step 5 The selected file is displayed in the **Upgrade File** box.

Step 6 Click **Start**.

4.10.4.4.2 Online Upgrade

Background Information

When the Device is connected to Internet, you can use online upgrade function to upgrade the system.

Before using this function, you need to check whether there is any new version by auto check or manual check.

- Auto check: The Device checks if there is any new version available at intervals.
- Manual check: Perform real-time check whether there is any new version available.



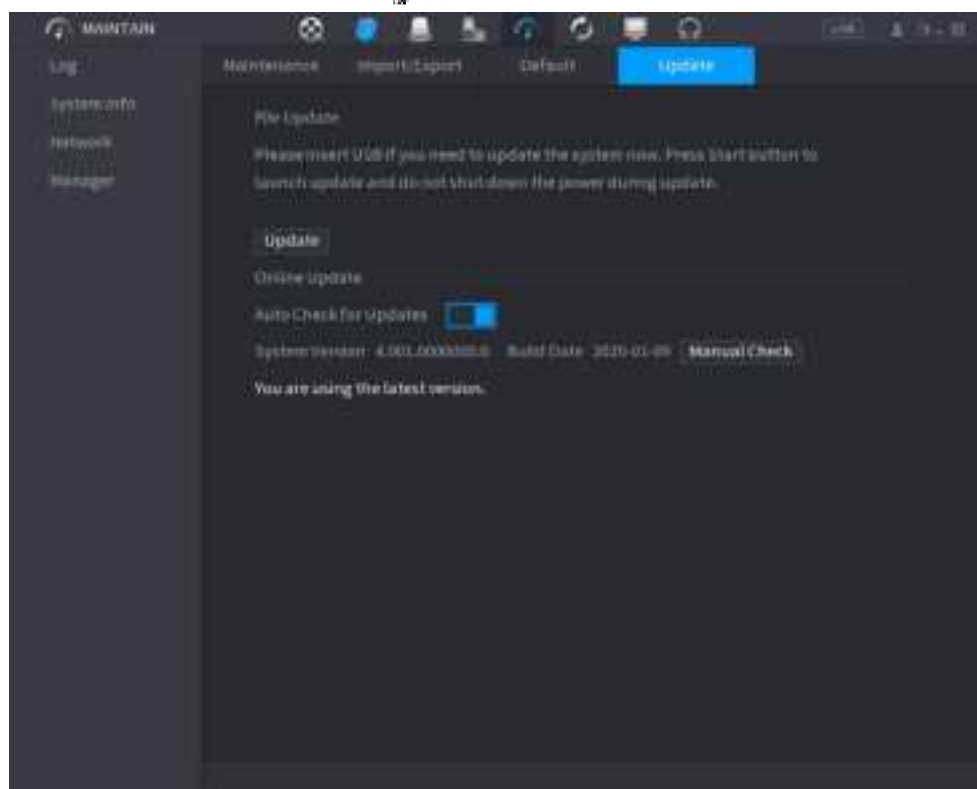
Ensure the correct power supply and network connection during upgrading; otherwise the upgrading might be failed.

Procedure

Step 1 Select **Network Settings** > **Advanced** > **Management** > **Upgrade**.

The **Upgrade** interface is displayed. See [Figure 4-185](#).

Figure 4-185



Step 2 Check whether there is any new version available.

- Auto-check for updates: Enable Auto-check for updates.
- Manual check: Click **Manual Check**.

The system starts checking the new versions. After checking is completed, the check result is displayed.

- If the "It is the latest version" text is displayed, you do not need to upgrade.
- If the text indicating there is a new version, go to the step 3.

Step 3 Click **Update now** to update the system.

4.10.4.3 Uboot Upgrading



- Under the root directory in the USB storage device, there must be "u-boot.bin.img" file and "update.img" file saved, and the USB storage device must be in FAT32 format.
- Make sure the USB storage device is inserted; otherwise the upgrading cannot be performed.

When starting the Device, the system automatically check whether there is a USB storage device connected and any upgrade file, and if yes and the check result of the upgrade file is correct, the system will upgrade automatically. The Uboot upgrade can avoid the situation that you have to upgrade through +TFTP when the Device is halted.

4.11 Network

You can set NVR network parameters so that the NVR can communicate with devices in the same LAN.

4.11.1 TCP/IP

Select **Main Menu** > **System Setup** > **TCP/IP**, the **TCP/IP** interface is displayed. See Figure 4-127.

Figure 4-127 TCP/IP

NIC Name	IP Address	Network...	NIC Member	Modify	Unbind
NIC1	192.168.1.100	192.168.1.1	1		

IP Address: 192.168.1.100 Default Gateway: 192.168.1.1 MTU: 1500

MAC Address: 08:00:27:00:00:00 Subnet Mask: 255.255.255.0 Mode: Static

IP Version: IPv4

Preferred DNS:

Alternate DNS:

Default Card: NIC1

Virtual Host: ☒

Test Apply Back

Table 4-55

Parameter	Description
Port Mode	Multi-address: Two Ethernet ports work separately through either of which you can request the Device to provide the services such as HTTP and RTSP. You need to configure a default Ethernet port (usually the Ethernet port 1 by default) to request the services from the device end such as DHCP, Email and FTP. If one of the two Ethernet ports is disconnected as detected by networking testing, the system network status is regarded as offline. Failover address: Two Ethernet ports share one IP address. Normally only one Ethernet port is working and when this port fails, the other port will start working automatically to ensure the network connection. - When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN. Load balance: Two network cards share one IP address and they are working at the same time to share the network load averagely.  The Device with single Ethernet port does not support this function.
Default Ethernet Port	In the Default Ethernet Port list, select an Ethernet port as a default port. This setting is available only when the Multi-address is selected in the Port Mode list.
IP Version	In the IP Version list, you can select IPv4 or IPv6. Both versions are supported for access.
MAC Address	Displays the MAC address of the Device.
DHCP	Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled. - If DHCP is effective, the obtained information will display in the IP Address list, Subnet Mask box and Default Gateway box. If not, all values show 0.0.0.0. - If you want manually configure the IP information, disable the DHCP function first. - If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
IP Address	Enter the IP address and configure the corresponding subnet mask and default gateway.  IP address and default gateway must be in the same network segment.
Subnet Mask	
Default Gateway	
DNS DHCP	Enable the DHCP function to get the DNS address Dynamic DNS .

Parameter	Description
Preferred DNS	In the Preferred DNS box, enter the IP address of DNS.
Alternate DNS	In the Alternate DNS box, enter the IP address of alternate DNS.
MTU	In the MTU box, enter a value for network card. The value ranges from 1280 byte through 1500 byte. The default is 1500. The suggested MTU values are as below. 1500: The biggest value of Ethernet information package. This value is typically selected if there is no PPPoE or VPN connection, and it is also the default value of some routers, network adapters and switches. 1492: Optimized value for PPPoE. 1468: Optimized value for DHCP. 1450: Optimized value for VPN.
Test	Click Test to test if the entered IP address and gateway are interworking.

4.11.2 Port

Background Information

You can configure the maximum connection accessing the Device from Client such as WEB, Platform, and Mobile Phone and configure each port settings.

Procedure

Step 1 Select **Basic Settings > NETWORK > Port**.

The **Port** interface is displayed. See [Figure 4-100](#).

Figure 4-100

Maximum Connection	100	[1 ~ 100]
Web Port	8080	[1024 ~ 65535]
HTTP Port	8080	[1024 ~ 65535]
HTTPS Port	80	[1 ~ 65535]
HTTP Proxy Port	808	[1 ~ 65535]
HTTPS Proxy	808	[1 ~ 65535]
HTTP Proxy Port	808	[1 ~ 65535]
HTTPS Proxy	8088	[1024 ~ 65535]

Step 2 Configure the settings for the connection parameters. See [Table 4-56](#).



The connection parameters except Max Connection cannot take effects until the Device has been restarted.

Table 4-52

Parameter	Description
Max Connection	The allowable maximum clients accessing the Device at the same time, such as WEB, Platform, and Mobile Phone. Select a value between 1 and 128. The default value setting is 128.
TCP Port	The default value setting is 37777. You can enter the value according to your actual situation.
UDP Port	The default value setting is 37778. You can enter the value according to your actual situation.
HTTP Port	The default value setting is 80. You can enter the value according to your actual situation. If you enter other value, for example, 70, and then you should enter 70 after the IP address when logging in the Device by browser.
RTSP Port	The default value setting is 554. You can enter the value according to your actual situation.
RPC Port	Data transmission. The value range is from 1 through 65535. The default value is 65535.
HTTPS Enable	Enable HTTPS.
HTTPS Port	HTTPS communication port. The default value setting is 443. You can enter the value according to your actual situation.

Step 3 Click **Apply** to complete the settings.

4.11.3 External Wi-Fi

The device can be connected via wireless network with an external Wi-Fi module, and it can reduce the difficulty of device connection without a network cable.

Prerequisites

Make sure that external Wi-Fi module is installed on the device.

Background Information



This function is supported on select models.

Procedure

Step 1 Select **Network Setup** > **WIFI/Bluetooth** > **Wi-Fi**.

Figure 4-169



Step 2 Select a site and click **Connect**.

Table 4-57

Operation	Description
Connect Automatically	After it is enabled, the NVR will connect to the nearest site that was previously successfully connected after boot-up.
Refresh	Search for the sites.
Disconnect	Disconnect the current connection.
Connect	Select the available sites that you want to connect to. When the NVR is connected to a site and then select another site to connect, the current site will be disconnected before the new site is connected.

Step 3 Click **Apply**.



- After the connection is successful, a Wi-Fi connection signal flag appears in the upper-right corner of the live view interface.
- The Wi-Fi module models currently supported are D-LINK, D-link and FW-7811UTC wireless module.

4.11.4 Wi-Fi AP

Prerequisites

This function requires the built-in Wi-Fi module in the device, and actual product shall prevail.

Background Information

You can configure Wi-Fi parameters for the NVR to ensure that a wireless IPC can connect to the NVR through Wi-Fi AP.

4.11.4.1 General Settings

Background Information

You can configure SSID, encryption type, password and channel of the device.



- This function is supported on select wireless models.
- When the wireless IPC and NVR are matched, the pairing will be completed in 120 seconds after they are powered-on.

Procedure

Step 1 Select **Main Menu** > **CONFIGURE** > **Wi-Fi AP** > **General**.

The **General** interface is displayed. See Figure 4-193.

Figure 4-150

Step 3 Select **Wi-Fi** to enable Wi-Fi.

Step 4 Configure parameters. For details, see Table 4-59.

Table 4-59

Parameter	Description
SSID	Wi-Fi name for the device.
Hide SSID	You can hide the Wi-Fi name when select this option.
Encryption Type	Select an encryption mode. The device provides WPA2 PSK and WPA PSK.
Password	Set the Wi-Fi password for the device.
Select Channel	Select the channel for device communication.
Network Proxy	Enables the external network access through the device for a wireless IPC.

4.11.4.2 Advanced Settings

Background Information



This function is supported on select wireless models.

You can configure IP address, subnet mask, default gateway, DHCP server of the device.

Procedure

Step 1 Select **Network Settings** > **WIFI/Bluetooth** > **Wi-Fi Setup** > **Advanced**.

The **Advanced** interface is displayed. See Figure 4-187.

Figure 4-187

The screenshot shows the 'Advanced' configuration page for Wi-Fi. It is divided into two main sections: 'IP Config' and 'DHCP Server'. Each section contains several input fields for numerical values, typically split into four boxes for each octet of an IP address or mask. The 'Apply' button is highlighted in blue at the bottom right.

Step 2 Configure parameters. For details, see Table 4-50.

Table 4-50

Parameter	Description
IP Address	Set IP address, subnet mask and default gateway for the Wi-Fi parameters of NVR.  IP address and default gateway must be in the same network segment.
Subnet Mask	
Default Gateway	
Start IP	Set the start IP address and end IP address of the DHCP server.
End IP	
Preferred DNS	Set preferred/alternate DNS server of the DHCP server.
Alternate DNS	

Step 3 Click **Apply** to complete the configuration.

4.11.5 3G/4G

Prerequisites

Make sure that 3G/4G module is installed on this device.

Background Information

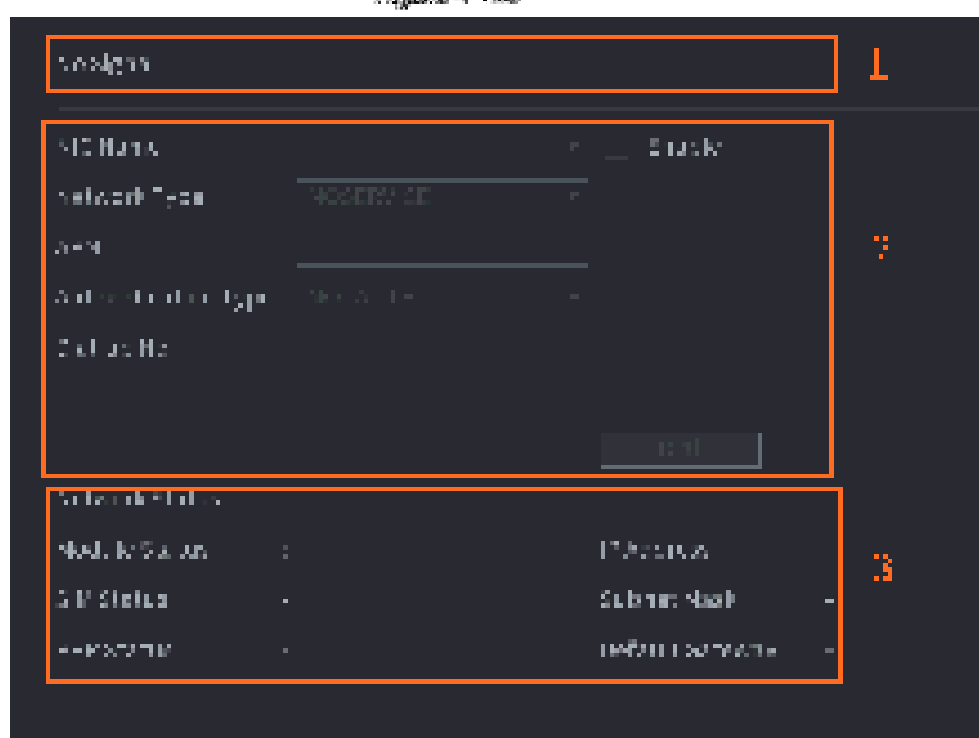


This function is supported on select models.

Procedure

Step 1 Select **Mobile Network** > **3G/4G/5G** > **3G/4G**.

Figure 4-103



The interface is divided into three main areas:

- Zone 1 displays a 3G/4G signal indication.
- Zone 2 displays 3G/4G module configuration information.
- Zone 3 displays the status information of the 3G/4G module.



Zone 2 displays the corresponding information when the 3G/4G module is connected, while Zone 1 and Zone 3 will only display the corresponding content when the 3G/4G is enabled.

Step 2 Configure Parameters.

Table 4-69

Parameter	Description
NIC Name	Select a NIC name.

Parameter	Description
Platform Type	Select a 3G/4G network type to distinguish between 3G/4G modules from different vendors.
APN, Dial-up No.	Set parameters of PPP dial.
Authentication Type	Select PAP, CHAP or NO_AUTH. NO_AUTH represents no authentication for 3G/4G.

4.11.6 Repeater

The device supports relay settings for the wireless relay IPC to extend video transmission distance and range.

Prerequisites

- The device has the built-in Wi-Fi function.
- The IPC has wireless relay module.



This function is supported on select models.

Procedure

Step 1 Power on the NVR and wireless relay IPC, and connect all IPCs to the NVR through Wi-Fi.

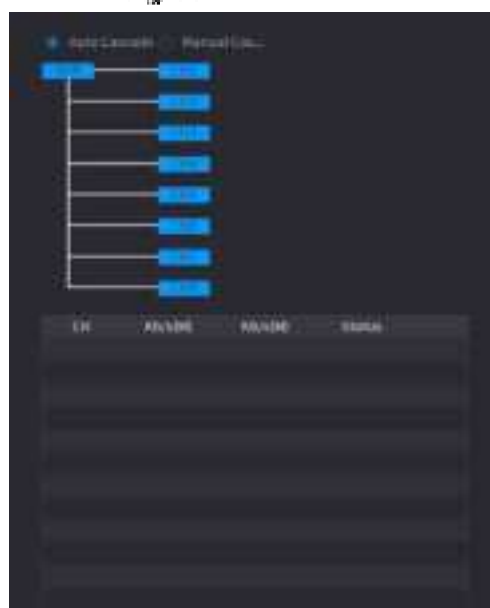
Step 2 Select **Mobile Access > WIRELESS > REPEATER**.

The **REPEATER** interface is displayed. See Figure 4-152.



- Green connection line represents the successful connection between channel and wireless IPC.
- Auto cascade:** After selecting auto cascade, the IPC can cascade to NVR automatically.

Figure 4-152



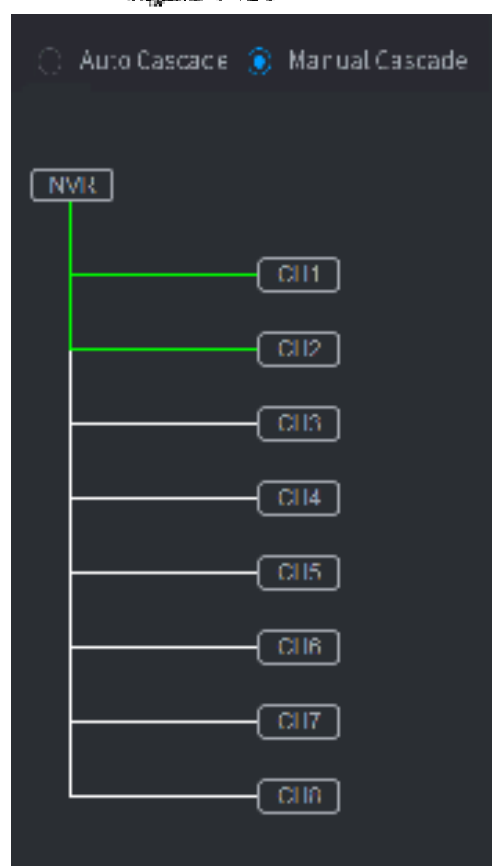
Step 3 Select **Manual Cascade**.

The **Manual Cascade** interface is displayed. See [Figure 4-124](#).



Manual cascade. You can use manual cascade when there are 2 IPCs in the network at least.

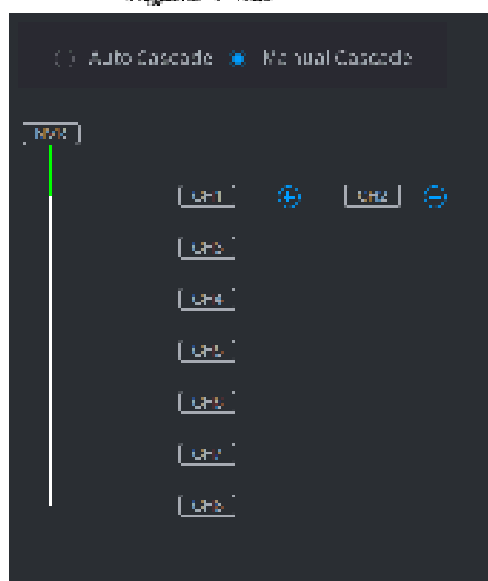
[Figure 4-124](#)



Step 4: Click and select the channel to be added.

The following interface is displayed after successful adding. See [Figure 4-125](#).

Figure 4-185



4.11.7 PPPoE

Background Information

PPPoE is another way for the Device to access the network. You can establish network connection by configuring PPPoE settings to give the Device a dynamic IP address in the WAN. To use this function, firstly you need to obtain the user name and password from the Internet Service Provider.

Procedure

Step 1 Select **Main Menu > Network > PPPoE**.

The **PPPoE** interface is displayed. See Figure 4-186.

Figure 4-186

Step 2 Enable the PPPoE function.

Step 3 In the **User Name** box and **Password** box, enter the user name and password accordingly provided by the Internet Service Provider.

Step 4 Click **Apply** to complete the settings.

The system pops up a message to indicate the successfully saved. The IP address appears

on the PPPoE interface. You can use this IP address to access the Device.



When the PPPoE function is enabled, the IP address on the **TCP/IP** interface cannot be modified.

4.11.3 DDNS

When the IP address of the Device changes frequently, the DDNS function can dynamically refresh the correspondence between the domain on DNS and the IP address, ensuring you access the Device by using the domain.

Background Information

Ensure the Device supports the DDNS Type and log in the website provided by the DDNS service provider to register the information such as domain from PC located in the WAN.



After you have registered and logged in the DDNS website successfully, you can view the information of all the connected devices under this user name.

Procedure

Step 1 Select **Main Menu** > **ADVANCED** > **DDNS**.

The **DDNS** interface is displayed. See Figure 4-152.

Figure 4-152

Enable	☒	After enabling DDNS function, third-party server may collect your Device info.
Type	P.D.P.DNS	
Server Address	dynamic-ip.com	
Domain Name		
Username		
Password		
Interval	100	min

Step 2 Configure the settings for the DDNS parameters. See Table 4-61.

Table 4-61

Parameter	Description
Enable	Enable the DDNS function. After enabling DDNS function, the third-party might collect your Device information.
Type	Type and address of DDNS service provider.

Parameter	Description
Server Address	- Type: DynDNS; address: members.dyndns.org - Type: NO-IP DDNS; address: dynupdate.no-ip.com - Type: CN99 DDNS; address: members.3322.org
Domain Name	The domain name for registering on the website of DDNS service provider.
User Name	Enter the user name and password obtained from DDNS service provider. You need to register (including user name and password) on the website of DDNS service provider.
Password	
Interval	Enter the amount of time that you want to update the DDNS.

Step 3 Click **Apply** to complete the settings.

Enter the domain name in the browser on your PC, and then press **Enter**.

If the web interface of the Device is displayed, the configuration is successful. If not, the configuration is failed.

4.11.2 UPnP

You can map the relationship between the LAN and the WAN to access the Device on the LAN through the IP address on the WAN.

4.11.9.1 Configuring Router

Procedure

- Step 1** Log in to the router to set the WAN port to enable the IP address to connect into the WAN.
- Step 2** Enable the UPnP function on the router.
- Step 3** Connect the Device with the LAN port on the router to connect into the LAN.
- Step 4** Select **Network Settings** > **PORT FORWARD** > **UPnP**, configure the IP address into the router IP address range, or enable the DHCP function to obtain an IP address automatically.

4.11.9.2 Configuration UPnP

Procedure

- Step 1** Select **Network Settings** > **PORT FORWARD** > **UPnP**.

The UPnP interface is displayed. See Figure 4-188.

Enable UPnP: ☐

Status: Offline

LAN IP:

LAN IP:

Service Mapping Table:

#	Service Name	Protocol	Internal Port	External Port	Modify
1	HTTP	TCP	80	80	
2	FTP	TCP	2121	2121	
3	UDP	UDP	2122	2122	
4	TFTP	UDP	684	684	
5	SMTP	TCP	25	25	
6	POP3	TCP	110	110	

Figure 4-188

Modify

Service Name:

Protocol: TCP

Internal Port:

External Port:

OK Cancel

Step 2 Configure the settings for the UPnP parameters. See Table 4-63.

Table 4-63

Parameter	Description
Enable UPnP	Enable the UPnP function.
Status	Indicates the status of UPnP function. - Offline: Failed. - Online: Succeeded.
LAN IP	Enter IP address of router on the LAN. After mapping succeeded, the system obtains IP address automatically without performing any configurations.

Parameter	Description
WAN IP	Enter IP address of router on the WAN.  After mapping succeeded, the system obtains IP address automatically without performing any configurations.
Port Mapping List	The settings in port mapping list correspond to the UPnP port mapping list on the router. • Service Name: Name of network server. • Protocol: Type of protocol. • Internal Port: Internal port that is mapped on the Device. • External Port: External port that is mapped on the router.  • To avoid the conflict, when setting the external port, try to use the ports from 1024 through 5000 and avoid popular ports from 1 through 255 and system ports from 256 through 1023. • When there are several devices in the LAN, properly arrange the ports mapping to avoid mapping to the same external port. • When establishing a mapping relationship, ensure the mapping ports are not occupied or limited. • The internal and external ports of TCP and UDP must be the same and cannot be modified. • Click  to modify the external port.

Step 2 Click **Apply** to complete the settings.

In the browser, enter http://WAN IP: External IP port. You can visit the LAN Device.

4.11.10 Email

Background Information

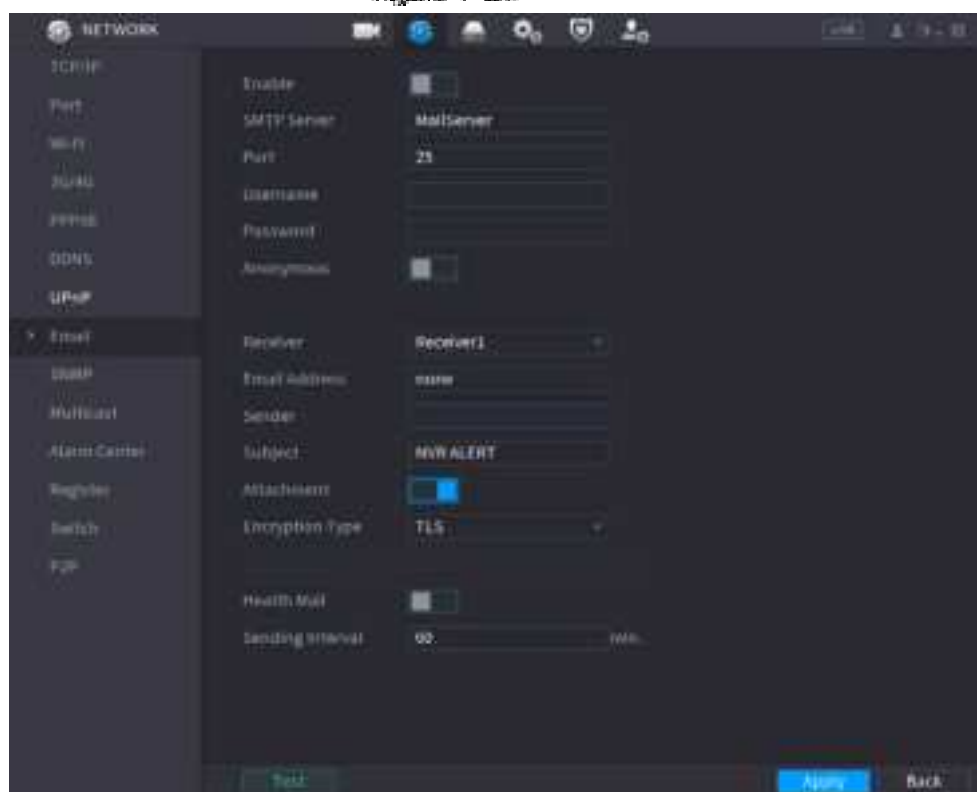
You can configure the email settings to enable the system to send the email as a notification when there is an alarm event occurs.

Procedure

Step 1 Select **Main Menu** > **ADVANCED** > **Email**.

The **Email** interface is displayed. See [Figure 4-203](#).

Figure 4-69



Step 2 Configure the settings for the email parameters. See Table 4-68.

Table 4-68

Parameter	Description
Enable	Enable the email function.
SMTP Server	Enter the address of SMTP server of sender's email account.
Port	Enter the port value of SMTP server. The default value setting is 25. You can enter the value according to your actual situation.
Username	Enter the username and password of sender's email account.
Password	
Anonymous	If enable the anonymity function, you can login as anonymity.
Receiver	In the Receiver list, select the number of receiver that you want to receive the notification. The Device supports up to three mail receivers.
Email Address	Enter the email address of mail receiver(s).
Sender	Enter the sender's email address. It supports maximum three senders separated by comma.
Subject	Enter the email subject. Supports Chinese, English and Arabic numerals. It supports maximum 60 characters.
Attachment	Enable the attachment function. When there is an alarm event, the system can attach snapshots as an attachment to the email.

Parameter	Description
Encryption Type	Select the encryption type: SSL, SSLv3, or TLS.  For SMTP server, the default encryption type is TLS.
Interval: 3600	This is the interval that the system sends an email for the same type of alarm event, which means, the system does not send emails caused by frequent alarm events. The value ranges from 0 to 3600. 0 means that there is no interval.
Health test	Enable the health test function. The system can send a test email to check the connection.
Sending Interval	This is the interval that the system sends a health test email. The value ranges from 30 to 1440. 0 means that there is no interval.
Test	Click Test to test the email sending function. If the configuration is correct, the receiver's email account will receive the email.  Before testing, click Apply to save the settings.

Step 4 Click **Apply** to complete the settings.

4.11.11 SNMP

You can connect the Device with some software such as MIB Builder and MG-SOFT MIB Browser to manage and control the Device from the software.

Prerequisites

- Install the software that can manage and control the SNMP, such as MIB Builder and MG-SOFT MIB Browser.
- Obtain the MIB files that correspond to the current version from the technical support.



This function is for some series only.

Procedure

Step 1 Select **Network Settings** > **PROTOCOLS** > **SNMP**.

The SNMP interface is displayed. See Figure 4-2091.

Figure 4-30

Figure 4-30 shows the configuration page for the Network Management System (NMS). The left sidebar contains a tree view with the following items: TCM/IP, Port, WCF, 20/40, PPPoE, DNS, DHCP, Email, **SNMP**, Multicast, Alarm Center, Register, Switch, and P2P. The 'SNMP' item is selected. The main configuration area displays the following settings:

- Enable:** ☒
- Version:** V1, V2, **V3 (Recommended)**
- SNMP Port:** 161 (1-55515)
- Read Community:**
- Write Community:**
- Trap Address:**
- Trap Port:** 162 (1-65535)
- Read-Only Username:** Public
- Read/Write Username:** Private
- Authentication Type:** MD5
- Authentication Password:**
- Encryption Type:** CBC-DES
- Encryption Password:**

At the bottom right, there are 'Apply' and 'Back' buttons.

Step 2 Configure the settings for the SNMP parameters. See Table 4-6.

Table 4-6

Parameter	Description
Enable	Enable the SNMP function.
Version	Select the check box of SNMP version(s) that you are using. The default version is V3. There is a risk of select V1 or V2.
SNMP Port	Indicates the monitoring port on the agent program.
Read Community	Indicates the read/write strings supported by the agent program.
Write Community	
Trap Address	Indicates the destination address for the agent program to send the Trap notifications.
Trap Port	Indicates the destination port for the agent program to send the Trap notifications.
Read-Only Username	Enter the user name that is allowed to access the Device and has the 'Read Only' permission.
Read/Write Username	Enter the user name that is allowed to access the Device and has the "Read and Write" permission.
Authentication Type	Includes MD5 and SHA. The system recognizes automatically.

Parameter	Description
Authentication Password/Encryption Password	Enter the password for authentication type and encryption type. The password should be no less than eight characters.
Encryption Type	In the Encryption Type list, select an encryption type. The default setting is CBC-128.

Step 5 Compile the two MIB files by MIB Builder.

Step 6 Run NMS-SOFT MIB Browser to load in the module from compilation.

Step 7 On the NMS-SOFT MIB Browser, enter the Device IP that you want to manage, and then select the version number to query.

Step 8 On the NMS-SOFT MIB Browser, unfold the tree-structured directory to obtain the configurations of the Device, such as the channels quantity and software version.

4.11.12 Multicast

Background Information

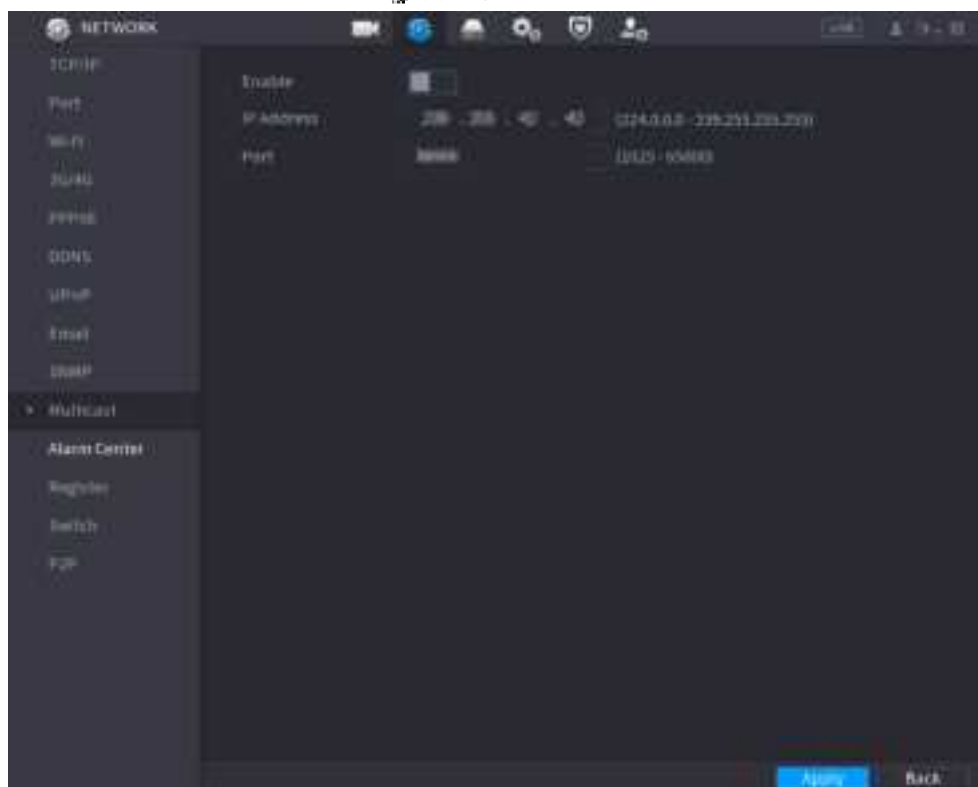
When you access the Device from the network to view the video, if the access is exceeded, the video will not display. You can use the multicast function to group the IP to solve the problem.

Procedure

Step 1 Select **Network Access > NETWORK > Multicast**.

The **MULTICAST** interface is displayed. See Figure 4-202.

Figure 4-202



Step 2 Configure the settings for the multicast parameters. See Table 4-63.

Table 4-65

Parameter	Description
Enable	Enable the multicast function.
IP Address	Enter the IP address that you want to use as the multicast IP. The IP address ranges from 224.0.0.0 through 239.255.255.255.
Port	Enter the port for the multicast. The port ranges from 1025 through 65000.

Step 4 Click **Apply** to complete the settings.

You can use the multicast IP address to login the web.

On the web login dialog box, in the **Type** list, select **MULTICAST**. The web will automatically obtain the multicast IP address and join. Then you can view the video through multicast function.

4.11.13 Alarm Center

Background Information

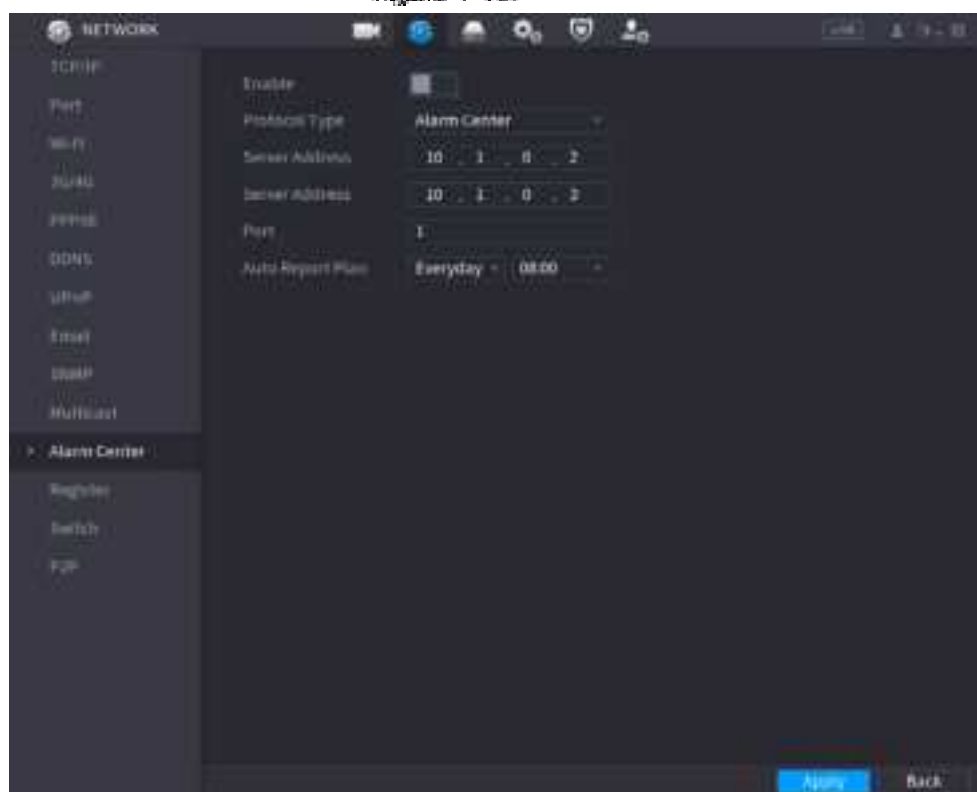
You can configure the alarm center server to receive the uploaded alarm information. To use this function, the **Alarm Upload** check box must be selected.

Procedure

Step 1 Select **Main Menu** > **SYSTEM** > **Alarm Center**.

The **Alarm Center** interface is displayed. See Figure 4-289.

Figure 4-258



Step 2 Configure the settings for the alarm center parameters. See Table 4-66.

Table 4-66

Parameter	Description
Enable	Enable the alarm center function.
Protocol Type	In the Protocol Type list, select protocol type. The default is Alarm Center .
Server IP	The IP address and communication port of the PC installed with alarm center.
Port	
Auto Report Plan	In the Auto Report Plan list, select time cycle and specific time for uploading alarm.

Step 3 Click **Apply** to complete the settings.

4.11.14 Register

Background Information

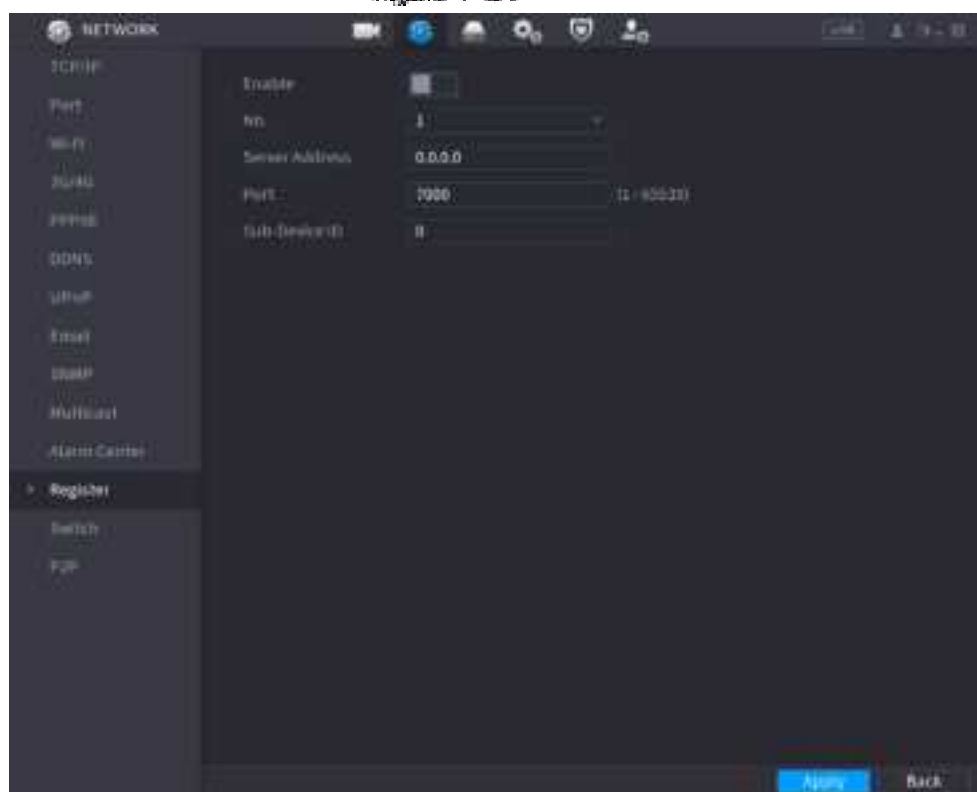
You can register the Device into the specified proxy server which acts as the transit to make it easier for the client software to access the Device.

Procedure

Step 1 Select **Network Settings** > **PROXY SERVER** > **Register**.

The **Register** interface is displayed. See Figure 4-259.

Figure 4-204



Step 3 Configure the settings for the register parameters. See Table 4-64.

Table 4-64

Parameter	Description
Enable	Enable the register function.
Server IP Address	Enter the server IP address or the server domain that you want to register the.
Port	Enter the port of the server.
Sub-Device ID	This ID is allocated by the server and used for the Device.

Step 4 Click **Apply** to complete the settings.

4.11.15 Setting Switch

Background Information

After setting **Enable**, when an IPC is connected to the PoE port, the system automatically assigns the IP address to the IPC according to the set IP segment, and the NVR will automatically connect to the IPC.



- Only models with PoE ports support this function.
- Do not connect the PoE port with a switch, otherwise it will cause connection failure.
- This function is enabled by default, and the IP segment start from 10.1.1.1, we recommend that you use the default setting.
- When connecting to a third-party IPC, make sure that the IPC supports Onvif protocol and DHCP is enabled.

Procedure

Step 1 Select **Network Settings** > **Networks** > **General**.

Figure 4-755

The screenshot shows a configuration interface with three input fields:

- IP Address:** 10 . 1 . 1 . 1
- Subnet Mask:** 255 . 255 . 255 . 0
- Default Gateway:** 10 . 1 . 1 . 1

Step 2 Set the values of **IP Address**, **Subnet Mask**, and **Default Gateway**.

Do not set the value of **IP Address** to the same network segment with the NVR, we recommend that you use the default setting.

Step 3 Click **Apply**.

PoE Port Description

Table 4-68

PoE Status	Description
Connect to PoE port	When an IPC is connected to the PoE port, the system automatically assigns the IP address to the IPC according to the set IP segment. The NVR will try the method of connecting to assign the IP address. If DHCP is enabled on the NVR, the NVR will use DHCP to assign the IP address. • When IP address is successfully set, the system will broadcast through switch. If there is a response from the IPC, it means the connection is successful, and the NVR will log in with the IPC. You can find the corresponding channel being occupied and there is an PoE icon at the upper-left corner. • You can also view PoE status such as channel number and PoE port number in Network Settings > Channel List > Channel List > Added Device

PoE Status	Description
Disconnect PoE port	When an IPC is disconnected from PoE port, you will find the information of Failed to find network host on the Live View interface.
PoE connection mapping	The PoE ports are bound to corresponding channels. When an IPC is connected to PoE port 1, the corresponding channel is Channel 1.

4.11.16 P2P

Background Information

P2P is a kind of convenient private network penetration technology. You do not need to apply for dynamic domain name, doing port mapping or deploying transit server. You can add NVR devices through the below way to achieve the purpose of managing multiple NVR devices at the same time.

- Scan the QR code, download mobile app, and then register an account. For details, see Mobile App Operation.
- Log on to www.gotop2p.com, register an account, and then add device via the serial number. For details, see Introduction of P2P Operations.



Connect the NVR device to the Internet, otherwise P2P can not run properly.

Procedure

Step 1 Select **Main Menu** > **PORTAL** > **P2P**.

The P2P interface is displayed. See [Figure 4-200](#).

Figure 4-200



Step 2 Enable the P2P function.



After the P2P function is enabled and connected to the Internet, the system will collect your information for remote access, and the information includes but not limited to email address, MAC address, and device serial number.

You can start adding the device.

- Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device.
- Platform: Obtain the Device SN by scanning the QR code. Go to the P2P management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the P2P operation manual.



You can also enter the QR code of Cell Phone Client and Device SN by clicking  on the top right of the interfaces after you have entered the Main Menu.

4.11.17 Mobile APP Operation

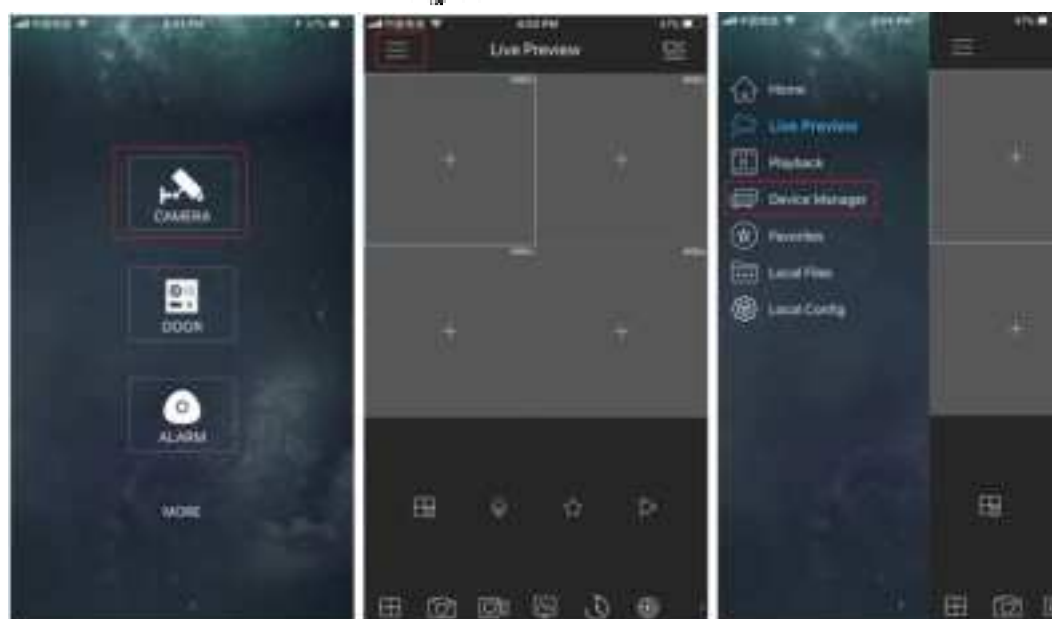
Background Information

The following contents are introduced in the example of mobile App.

Procedure

- Step 1 Scan the QR code to download and install the mobile App.
- Step 2 Select Camera and enter the main interface.
- Step 3 Register device in the mobile App:
 - 1) Click  and select Device Manager. See Figure 4-307.

Figure 4-307



2) Click  and enter the Add Device interface.



Mobile App supports device initialization.

- 1) Select **Wireless Connection** > **P2P** to enter the P2P interface.
- 2) Click the QR code icon behind the SN to enter the QR code scan interface.
- 3) Scan the device label or scan the SN QR code got by selecting **Mobile Screen** > **QR Code** > **P2P**. When the scan is successful, the device SN will be displayed in the SN item.
- 4) Enter name and password.

Step 4: After device registration on mobile App, click Start Preview and you can see the monitor screen.

4.12 Storage

You can manage the storage resources (such as record file) and storage space. So that it is easy for you to use and enhance storage space usage.

4.12.1 Basics

Background Information

You can set basic storage parameters.

Procedure

- Step 1** Select **Mobile Screen** > **Storage** > **Basic**.
- The Basic interface is displayed. See Figure 4-700.

Figure 4-700

Disk Full	Overwrite	
Create Video Files	Time Length	60 min.
Delete Expired Files	Never	

- Step 2** Set parameters. See Table 4-69.

Table 4-69

Parameter	Description
Disk Full	Configure the settings for the situation all the read/write discs are full, and there is no more free disc. - Select Stop Record to stop recording - Select Overwrite to overwrite the recorded video files always from the earliest time.
Create Video Files	Configure the time length and file length for each recorded video.

Parameter	Description
Delete Expired Files	Configure whether to delete the old files and if yes, configure the days.  Deleted files cannot be recovered!

Step 3 Click **Apply** or **Save** to complete setup.

4.12.2 Schedule

You can set schedule record and schedule snapshot. NVR can record or snapshot as you specified.

4.12.2.1 Recording Schedule

Background Information

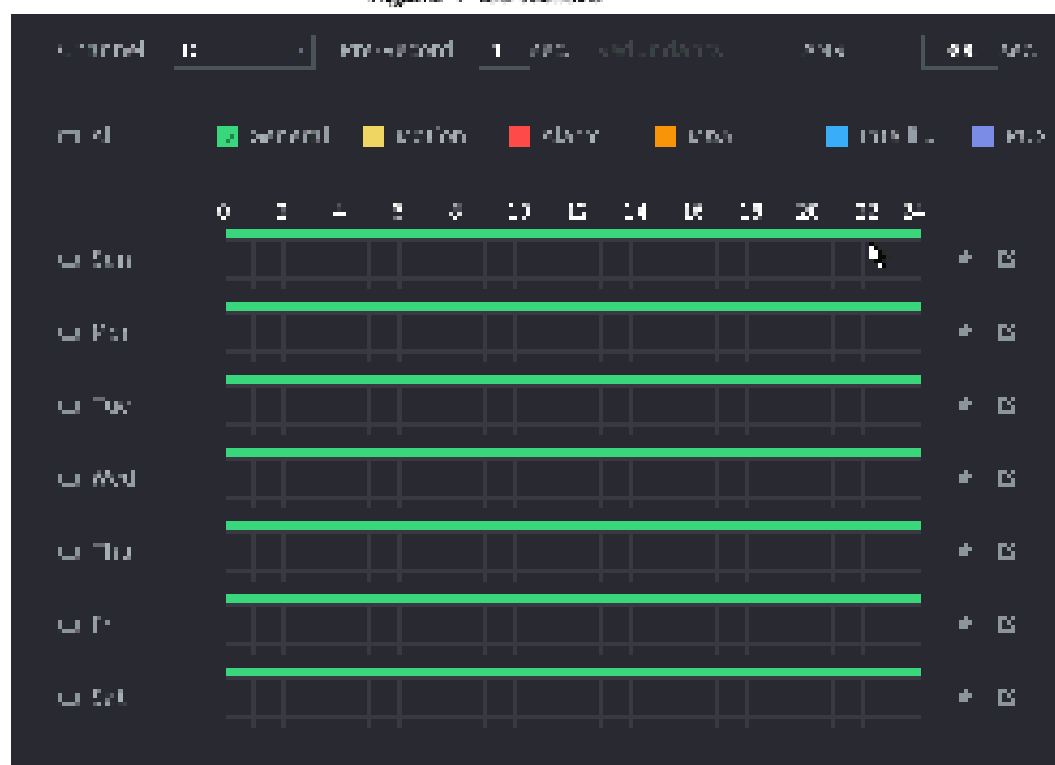
After set schedule record, device can record video file according to the period you set here. For example, the alarm record period is from 6:00–18:00 Monday, device can record alarm video files during the 6:00–18:00.

All channels are record continuously by default. You can set customized record period and record type.

Procedure

Step 1 Right-click on the live view interface, and then select **Main Screen** > **System** > **Schedule**.

Figure 4-78 Record



Step 2 Select a channel from the drop-down list, you can set different record plans for different channels. Select **All** if you want to set for all channels. See [Table 4-78](#).

Table 4-70 Channel parameters

Parameter	Description
Channel	In the Channel list, select a channel to record the video.
Pre-record	In the Pre-record list, enter the amount of time that you want to start the recording in advance.
Redundancy	If there are several HDDs installed to the Device, you can set one of the HDDs as the redundant HDD to save the recorded files into different HDDs. In case one of the HDDs is damaged, you can find the backup in the other HDD. - Select Main Menu > System > Device Manager, and then set a HDD as redundant HDD. - Select Main Menu > System > Schedule > Channel, and then select the Redundancy check box. - If the selected channel is not recording, the redundancy function takes effect next time you record no matter you select the check box or not. - If the selected channel is recording, the current recorded files will be packed, and then start recording according to the new schedule.  - This function is for some series products only. - The redundant HDD only back up the recorded videos but not snapshots.
ANR	You can set ANR (auto network resume) function. - The IPC continues record once the NVR and IPC connection fails. After the network becomes normal, the NVR can download record file during the offline period from the IPC. It is to guarantee there is no record loss on current connected IPC channel. - Set the max. record upload period. Once the offline period is longer than the period you set here, IPC can only upload the record file during the specified period.  This function is for IPC that installed SD card and the record function is enabled.
Period	Define a period during which the configured recording setting is active. See Figure 4-210.  The system only activates the alarm in the defined period.
Copy To	Click Copy To to copy the settings to other channels.

Figure 4-210 Period

Period								
Day	Sun							
Period 1	00 : 00	- 24 : 00	☒ General	☐ Motion	☐ Alarm	☐ M&A	☐ Info...	☐ POS
Period 2	00 : 00	- 24 : 00	☐ General	☐ Motion	☐ Alarm	☐ M&A	☐ Info...	☐ POS
Period 3	00 : 00	- 24 : 00	☐ General	☐ Motion	☐ Alarm	☐ M&A	☐ Info...	☐ POS
Period 4	00 : 00	- 24 : 00	☐ General	☐ Motion	☐ Alarm	☐ M&A	☐ Info...	☐ POS
Period 5	00 : 00	- 24 : 00	☐ General	☐ Motion	☐ Alarm	☐ M&A	☐ Info...	☐ POS
Period 6	00 : 00	- 24 : 00	☐ General	☐ Motion	☐ Alarm	☐ M&A	☐ Info...	☐ POS
Copy to								
☐ All								
☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat								
								OK Cancel

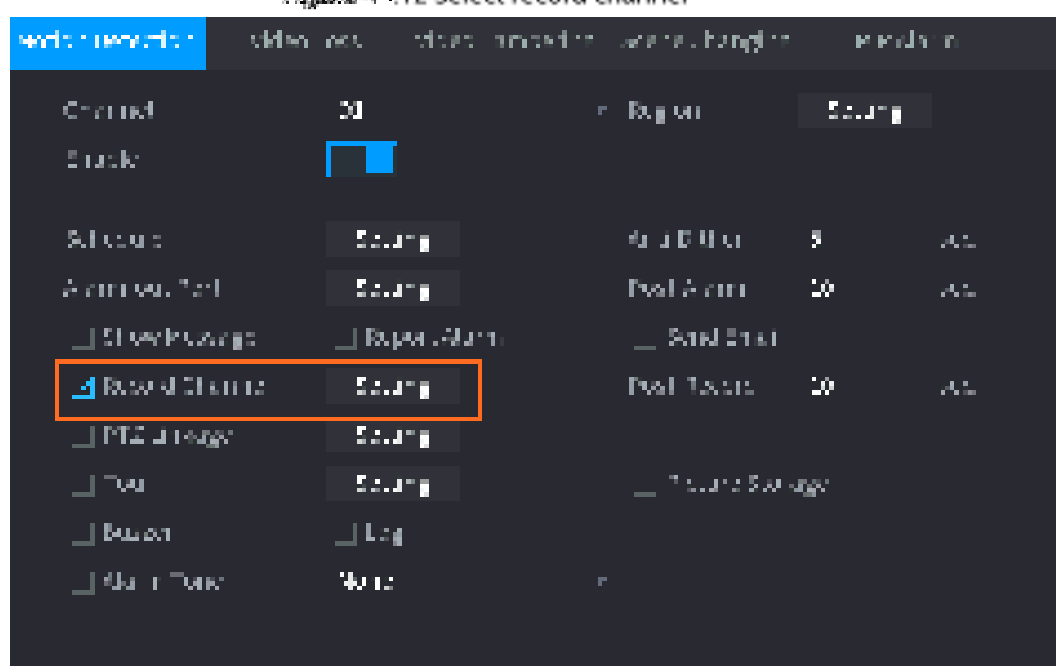
 Set record type. See Figure 4-211.

Figure 4-211 Record type



- When the record type is Motion (motion detection), alarm, M&A, IVS and POS, enable the channel record function when corresponding alarm occurs. For example, when the alarm type is MD, select **Main Menu > ALARM > Video Detection > Motion Detection**, select the record channel and enable record function.
- When the record type is Motion (motion detection), alarm, M&A, IVS and POS, refer to '4.8.5 Video Detection', '4.8.3 Alarm Input', '4.7.1.3 IVS' and '4.9 POS' for detailed information.

Figure 4-212 Select record channel

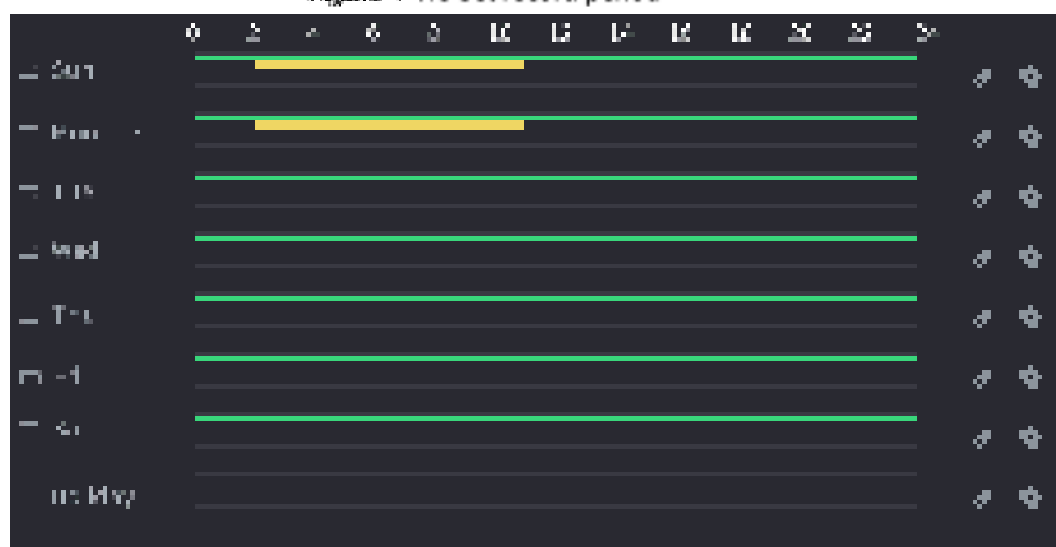


Step 4: Set record period. It includes edit mode and draw mode. See Figure 4-213.



If you have added a holiday, you can set the record period for the holiday.

Figure 4-213 Set record period



- Define the period by drawing.
 1. Select a corresponding date to set.
 - ◇ Define for the whole week: Click ☐ before **Sun**, all the icon switches to ☒. You can define the period for all the days simultaneously.
 - ◇ Define for several days of a week: Click ☐ before each day one by one, the icon switches to ☒. You can define the period for the selected days simultaneously.
 2. On the timeline, left click mouse and then drag to define a period.

There are six periods in one day, the Device starts recording the selected event type in the defined period. In Figure 4-213, the different color bars stand for different record types.

 - ◇ Green stands for general record.
 - ◇ Yellow stands for MD (motion detection) record.
 - ◇ Red stands for alarm record.
 - ◇ Blue stands for intelligent record.
 - ◇ Orange stands for MD&Alarm record.
 - ◇ Purple stands for POS record.

Once the time period overlaps, the record priority: **MD&Alarm** > **Alarm** > **POS** > **Intelligent** > **MD** > **General**.

 - ◇ Select a record type and then click the ☒ of the corresponding date to clear the corresponding period.

Figure 4-214 Set period by drawing



The MD record and alarm record function are both null if you enabled the POS record function.

- Define the period by editing.
 1. Select a date and then click .

The Period interface is displayed.

Figure 4-215 Set period by editing

2. Set record type for each period.
 - ◇ There are six periods for you to set for each day.
 - ◇ Under Copy to, select **All** to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
3. Click **Apply** to save the settings.

Step 3 Click **Apply** to complete the settings.

Enable auto record function so that the record plan can become activated. Refer to "4.12.2.2 Record Control" for detailed information.

4.12.2.2 Record Control

Recording and Configuration

After set schedule record or schedule snapshot, you need to enable auto record and snapshot function so that system can automatically record or snapshot.

- Auto: System automatically records at the type and record period you set in Schedule interface.
- Manual: System records general files for all day.

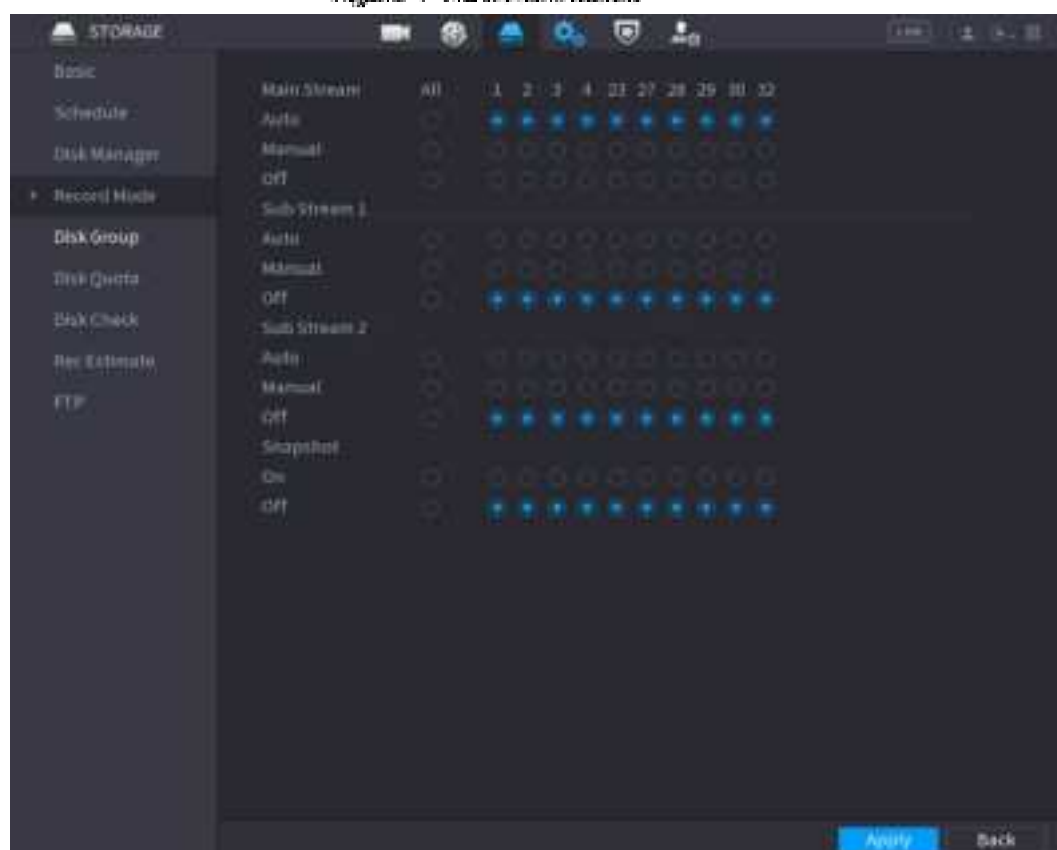


You need to have storage authorities to implement the Manual record operation. Make sure the HDD has been properly installed.

Precautions

Step 1 Right-click on the live view interface, and then select **Record Settings** > **Record Mode** > **Record**.

Figure 4-70 Record mode



Step 2 Configure parameters.

Table 4-71 Record mode parameters

Parameter	Description
Channel	Displays all the analog channels and the connected digital channels. You can select a single channel or select All.

Parameter	Description
Record status	- Auto: Automatically record according to the record type and recording time as configured in the recording schedule. - Manual: Keep general recording for 24 hours for the selected channel. - Off: Do not record.
Snapshot status	Enable or disable the scheduled snapshot for the corresponding channels.

Step 2 Click **Apply** to complete settings.

4.12.3 Disk Manager

Background Information

You can view and set HDD properties and format HDD.

You can view current HDD type, status, capacity and etc. The operation includes format HDD, and change HDD property (read and write/read-only/redundancy).

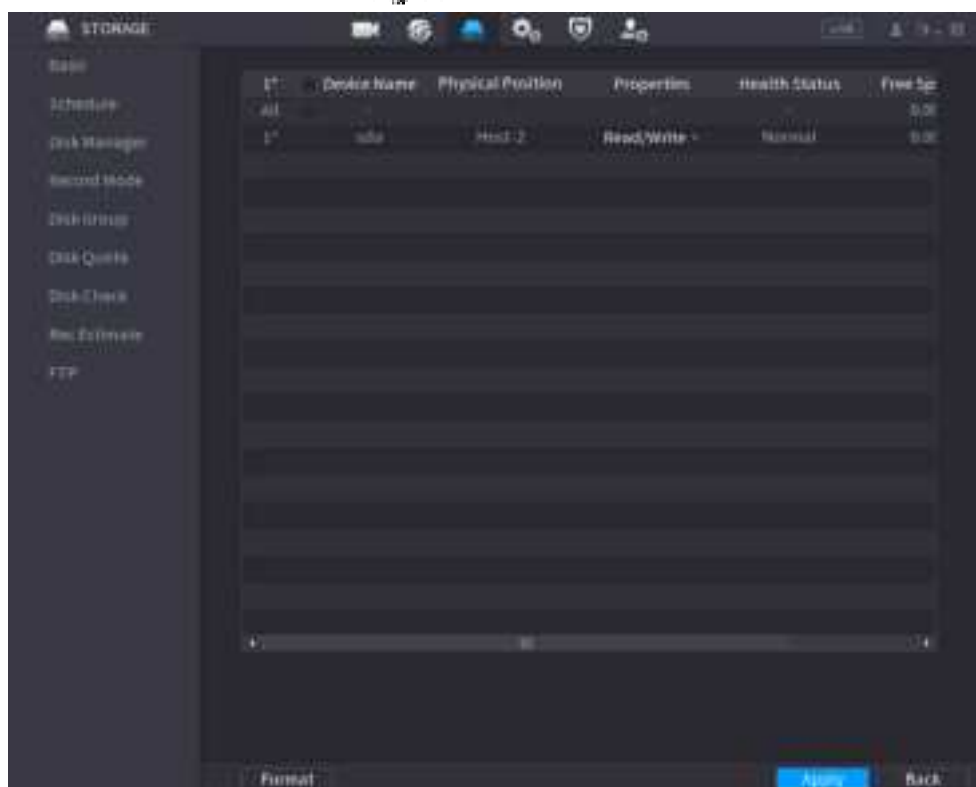
- To prevent files be overwritten in the future, you can set HDD as read-only.
- To backup recorded video file, you can set HDD as redundant HDD.

Procedure

Step 1 Select **Video Resource** > **Storage** > **Disk Manager**.

The **Disk Manager** interface is displayed. See Figure 4-207.

Figure 4-207



Step 2 Select a HDD and then select a time from the drop-down list.

- Step 3** (Optional) Format a HDD.
- 1) Select a HDD and then click **Format**.
 - 2) Click **OK**.
 - 3) Enter the admin password and click **OK**.



- This operation will erase all data in the HDD, proceed with caution.
- If xxx is selected, database will also be cleaned.

- Step 4** Click **Apply** button to complete the setup. System needs to restart to activate current setup if you want to format the HDD.

4.12.4 Record Control

After you set schedule record or schedule snapshot function, set auto record/snapshot function so that the NVR can automatically record or snapshot. For detailed information, refer to “4.12.2.2 Record Control”.

4.12.4.1 Disk Group

Background Information

By default, the installed HDD and created RAID are in Disk Group 1. You can set HDD group, and HDD group setup for main stream, sub stream and snapshot operation.

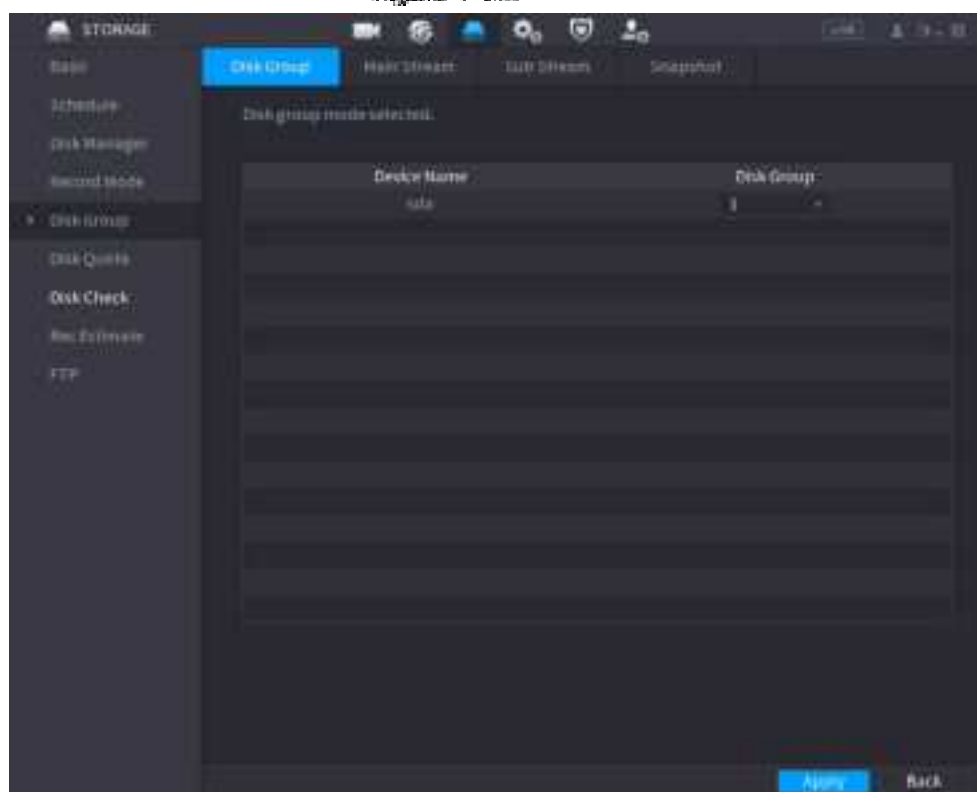


If **Disk Group (normal)** is shown on the interface, click **Switch to Disk Group mode**.

Procedure

- Step 1** Select **Main Stream** > **DISK/RAID** > **Disk Group**.
- The **Disk Group** interface is displayed. See Figure 4-219.

Figure 4-216



- Step 3** Select the group for each HDD group, and then click **Apply** to save the settings. After configuring HDD group, under the **Main Stream** tab, **Sub Stream** tab and **Snapshot** tab, configure settings to save the main stream, sub stream and snapshot to different HDD group as selected by you.

4.13.4 Disk Quota

You can ~~allocate~~ allocate a fixed storage capacity for each channel through disk quota function, and allocate the recording storage space for each channel.



- If **Disk group mode selected.** s shown in the interface, click **Switch to Quota Mode.**
- Disk quota mode and disk group mode can not be selected at the same time,

Procedure

- Step 1** Select **Main Stream** > **DISK GROUP** > **Disk Quota.**

Figure 4-219

Disk group mode selected.	
Channel	D1
Record Duration(Days)	0
Bit Rate(Kb/S)	4096
Estimated Capacity of...	0
Storage Capacity of Pi...	0
Used Capacity of Reco...	0
Used Capacity of Pict...	0
HDD Capacity (GB)	2777.85
Quota Capacity (GB)	2777.85

Step 2 Select a channel and set the values of record duration, bit rate and storage capacity of picture.

Step 3 Click **Apply**.

4.12.7 Disk Check

The HDD detect function is to detect HDD current status so that you can clearly understand the HDD performance and replace the malfunction HDD.

There are two detect types:

- Quick detect is to detect via the universal system files. System can quickly complete the HDD scan. If you want to use this function, make sure the HDD is in use now. If the HDD is removed from other device, make sure the HDD once storage the record files when installed on current device.
- Global detect adopts Windows mode to scan. It may take a long time and may affect the HDD that is recording.

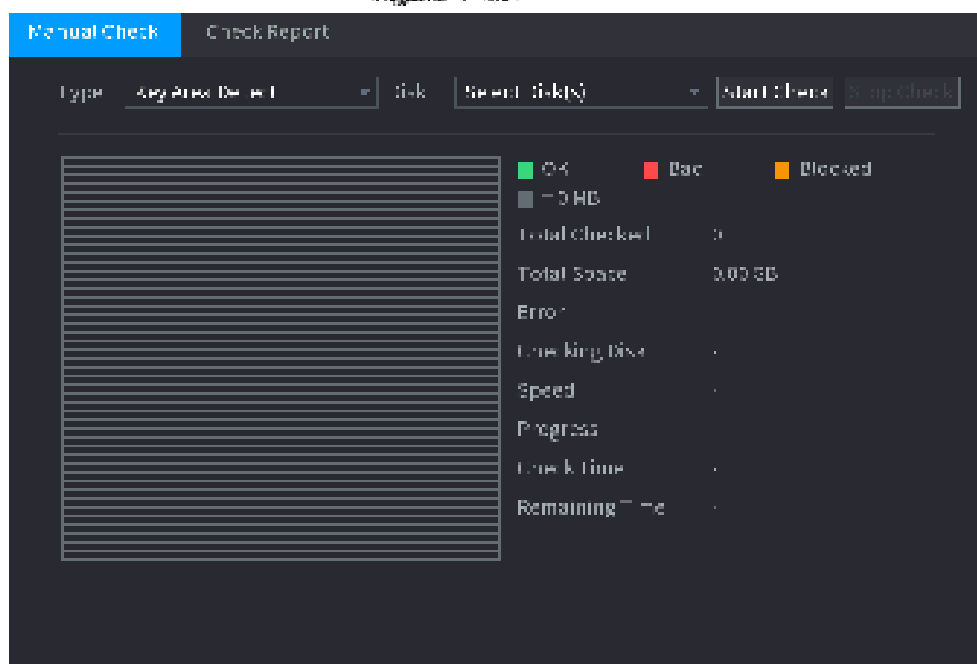
4.12.7.1 Manual Check

Procedure

Step 1 Select **Menu System > HDD Check > Disk Check > Manual Check**.

The Manual Check interface is displayed. See Figure 4-220.

Figure 4-220



Step 2 In the **Type** list, select **Any Area Detect** or **Global Check**, and in the **Disk** list, select the HDD that you want to detect.

Step 3 Click **Start Check**.

The system starts detecting the HDD and displays the detection information.



When system is detecting HDD, click **Stop Check** to stop current detection. Click **Start Check** to detect again.

4.12.7.2 Detect Report

Background Information

After the detect operation, you can go to the detect report to view corresponding information. Replace the malfunction HDD in case there is data loss.

Procedure

Step 1 Select **Main Screen** > **SSD/HDD** > **Disk Check** > **Check Report**.

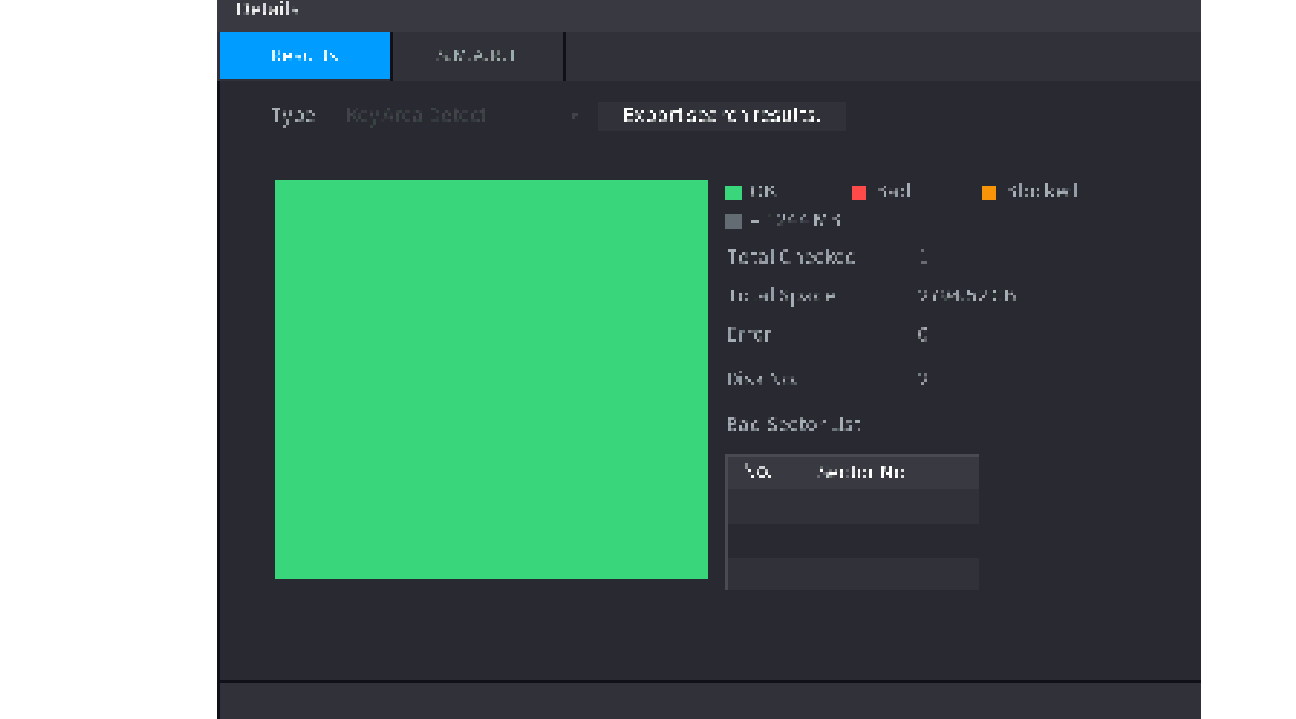
The **Check Report** interface is displayed. See Figure 4-221.

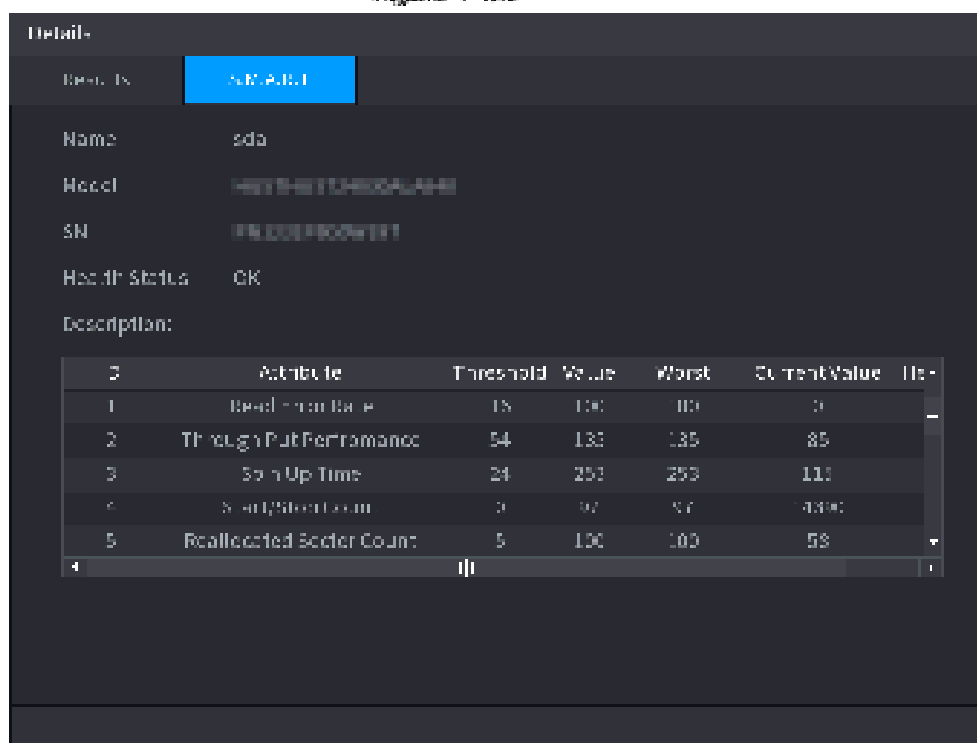
Useful Cook **Phone: 23444**



Page 2 Ch:

Fig. 888-4-223, Plate 4-227





Monitor health status of disks, and repair if any exceptions are found so as to avoid data loss.

[Select Menu Item](#) > [550-4800](#) > [Ask Alex](#) > [Health Monitoring](#)

Click **Details** to show disk details interface. Then select **Storage Type**, set time period, and then click **Refresh**. The interface shows the details of disk monitoring status.

Figure 4-224 Disk details



4.12.8 RAID

RAID (redundant array of independent disks) is a data storage virtualization technology that combines multiple physical HDD components into a single logical unit for the purposes of data redundancy, performance improvement, or both.



- RAID function is for some series products only. Slight difference may be found on the user interface.
- The NVR supports RAID0, RAID1, RAID5, RAID6, and RAID 10. Local hot spare supports RAID1, RAID5, RAID6, and RAID10.

For the disk quantity required for each RAID type. See Table 4-72.

Table 4-72

RAID type	Required disk quantity
RAID0	At least 2.
RAID1	Only 2.
RAID5	At least 3, and using 4 disks to 6 disks is recommended.
RAID6	At least 4.
RAID10	

4.12.8.1 Creating RAID

RAID has different levels (such as RAID5, RAID6). Each level has different data protection, data

availability, and performance grade.

Background Information

You can manually create RAID or just one click one button to create RAID. For creating RAID function, you can select the physical HDD that does not included in the RAID group or the created disk array to create a RAID5. You can refer to the following situations:



- There is no RAID, no hotspare disk: System directly creates the RAID5 and creates one hotspare disk at the same time.
- There is no RAID, but there is a hotspare disk: System creates the RAID5 only. It uses previous hotspare disk.
- There is RAID: System cancel the previous RAID setup and then create the new RAID5. System creates the hotspare disk if there is no one. System uses previous hotspare disk if there is hotspare disk available.
- The background will format the virtual disk.

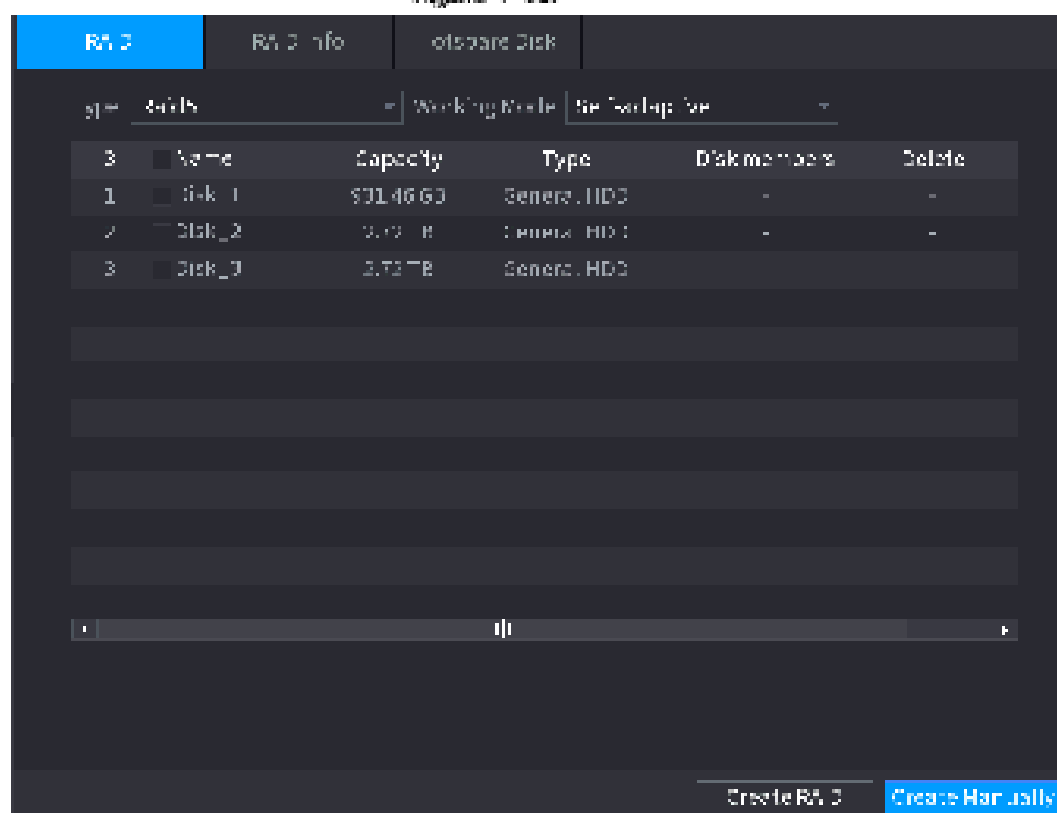
You can create different types of RAID as needed.

Procedure

Step 1 Click on the live view interface, and then select **RAID Setup** → **RAID5** → **RAID5**.

The RAID interface is displayed. See Figure 4-225.

Figure 4-225



Step 2 You can click **Create RAID** or **Create Manually**, and all the disks involved will be formatted.

- Click Create RAID, the system will create RAID automatically.

- ◇ If there is no existing RAID and no hot spare disk, the system will create RAID5 and a hot spare disk automatically.
- ◇ If there is no existing RAID, but existing hot spare disk, the system will only create RAID5 and use the existing hot spare disk automatically.
- ◇ If there is existing RAID and existing hot spare disk, the system will delete the original RAID and create RAID5 with all the disks and use the existing hot spare disk automatically.
- **Create Manually.**
 1. Select RAID type and disks as system instructed.
 2. Click **Create Manually**, and then the format disk notice is displayed.
 3. Click **OK**.

Step 4 After creating RAID, the disks need to sync with each other to finish the process. For RAID5 and RAID6, you can select different working mode.

- **Self-Adjust:** Automatically adjust the RAID sync speed according to the business status.
 - ◇ When there is no business running, sync is performed at a high speed.
 - ◇ When there is business running, sync is performed at a low speed.
- **Speed First:** Resource priority is assigned to RAID sync.
- **Business First:** Resource priority is assigned to business operations.
- **Balance:** Resource is evenly distributed to RAID sync and business operations.

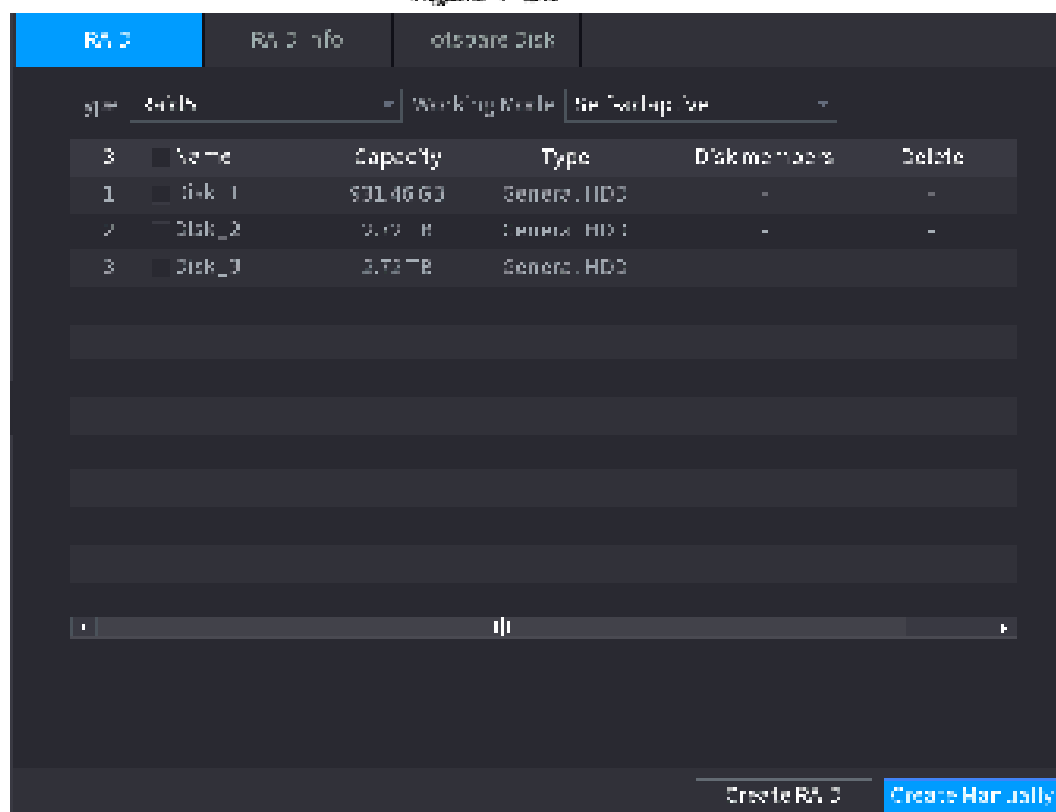
4.12.8.2 RAID Info

You can view the existing RAID information, including type, disk space, hot spare, and status.

Select **Main Menu** → **Storage** → **RAID** → **RAID Info**.

The RAID Info interface is displayed. See Figure 4-325.

Figure 4-226



4.12.8.3 Hot Spare Disk

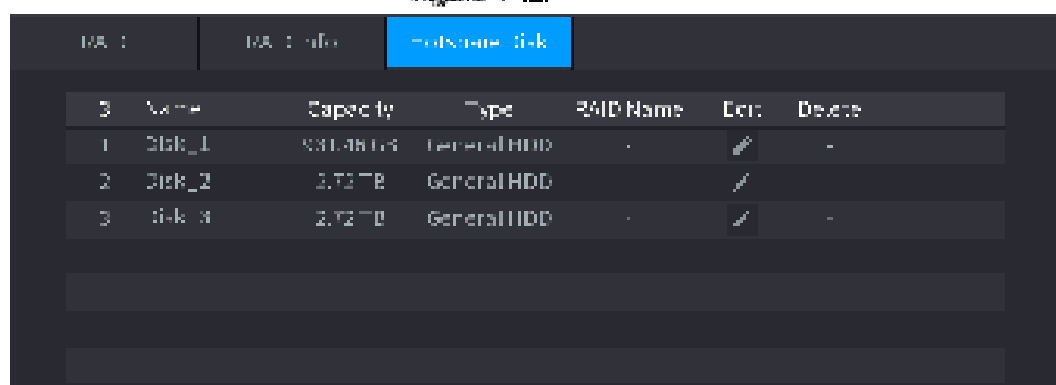
Background Information

You can add a hot spare disk to a specific disk in the RAID or to the entire RAID, and the hot spare disk is switched into operation if any disk fails.

Procedure

- Step 1** Select **Storage > RAID > RAID > Hot Spare Disk**.
The **Hot Spare Disk** interface is displayed. See Figure 4-227.

Figure 4-227



- Step 2** Click the  icon behind a disk.
Step 3 The **New Hot Spare** interface is displayed. See Figure 4-228: New hot spare (local) or Figure 4-229: New hot spare (global).

Figure 4-729

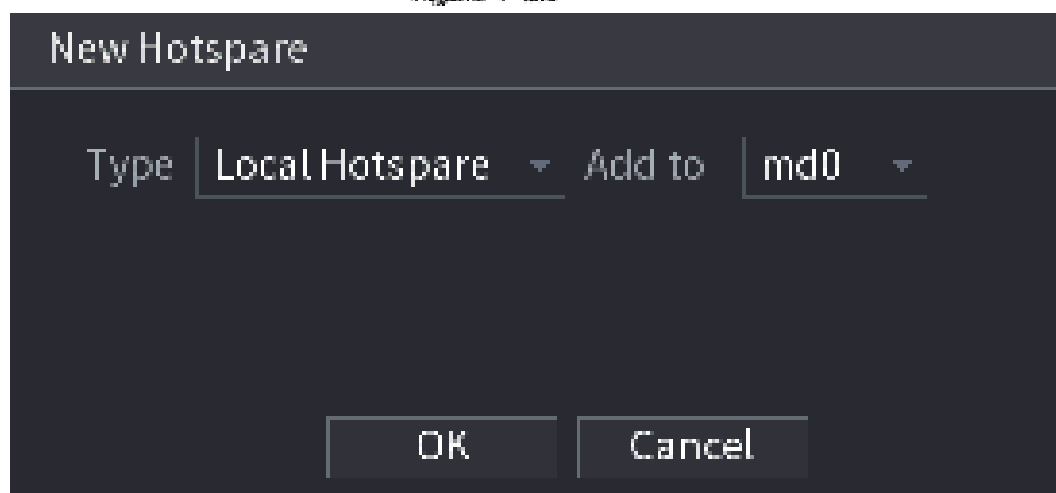
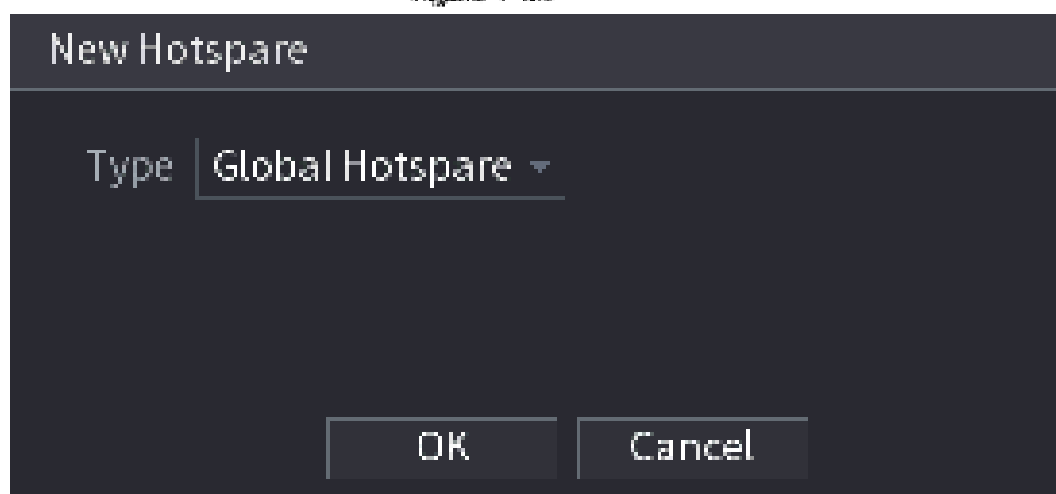


Figure 4-730



Step 4: You can select **Local Hotspare** or **Global Hotspare**.

- Local Hotspare: Select the target disk, and the new disk will serve as the hot spare disk of the selected disk.
- Global Hotspare: the new disk will serve as the hot spare disk of the entire RAID.

Step 5: Click **OK**.



Click  behind a hot spare disk to delete it.

4.12.9 Record Estimate

Background Information

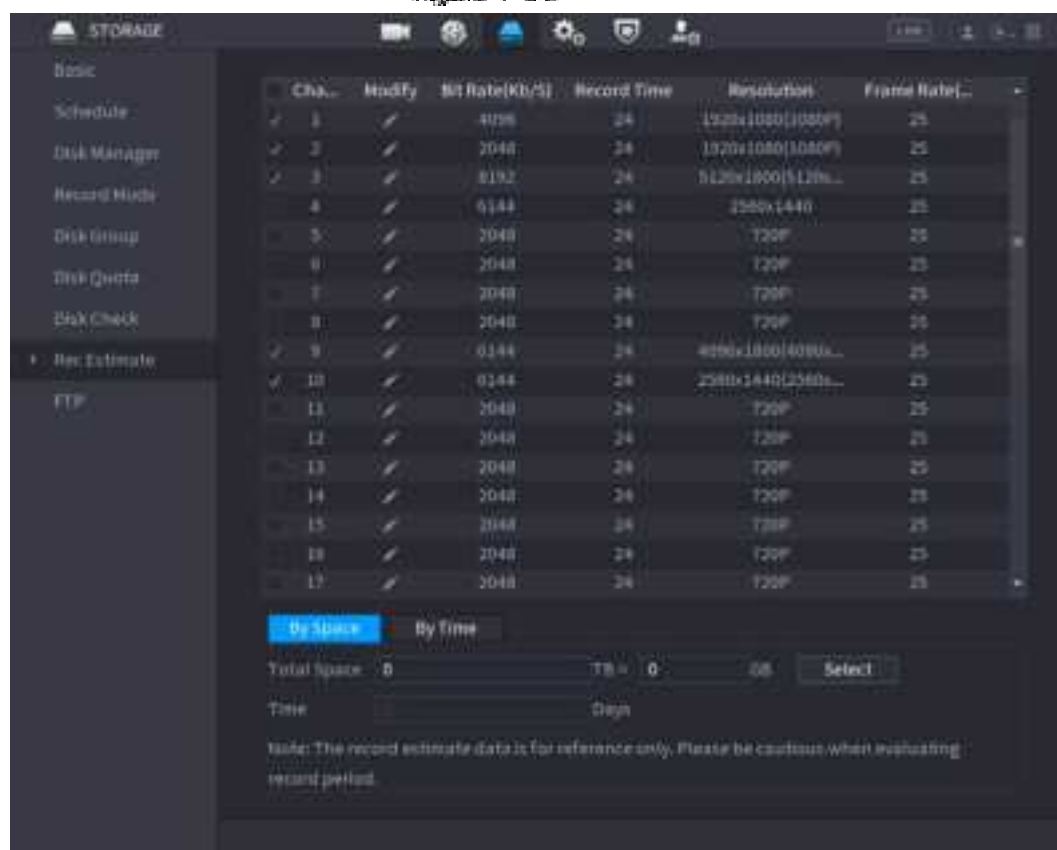
Record estimate function can calculate how long you can record video according to the HDD capacity, and calculate the required HDD capacity according to the record period.

Procedure

Step 1: Select **Video Menu > SYSTEM > Set Record**.

The **Record Estimation** interface is displayed. See Figure 4-731.

Figure 4-79



Step 2 Click .

The **Edit** dialogue box is displayed. See Figure 4-80. You can configure the Resolution, Bit Rate, Frame Rate and Record Time for the selected channel.

Figure 4-80

The 'Modify' dialogue box contains the following fields and values:

- Channel: 8
- Resolution: 1280x720(720P)
- Frame Ra...: 25
- Bit Rate(...): 2048 Kb/s
- Record Time: 24 hr.

At the bottom, there are three buttons: 'Copy to', 'Apply', and 'Back'.

Step 3 Click **Apply** to save the settings.

Then the system will calculate the time period that can be used for storage according to the channels settings and HDD capacity.



Click **Copy to** to copy the settings to other channels.

4.12.9.1 Calculating Recording Time

Procedure

- Step 1** On the **Real-time** interface, click the **By Space** link.
The **By Space** interface is displayed. See Figure 4-232.

Figure 4-232

- Step 2** Click **Select**.
The **Select HDD** interface is displayed.

- Step 3** Select the check box of the HDD that you want to calculate.
In the **Known Space** tab, in the **Time** box, the recording time is displayed. See Figure 4-233.

Figure 4-233

4.12.9.2 Calculating HDD Capacity for Storage

Procedure

- Step 1** On the **Real-time** interface, click the **By Time** link.
The **By Time** interface is displayed. See Figure 4-234.

Figure 4-234

- Step 2** In the **Time** box, enter the time period that you want to record.
In the **Total Space** box, the required HDD capacity is displayed.

4.12.19 FTP

You can store and view the recorded videos and snapshots on the FTP server.

Background Information

Purchase or download a FTP (File Transfer Protocol) server and install it on your PC.



For the created FTP user, you need to set the write permission; otherwise the upload of recorded videos and snapshots will be failed.

Procedure

Step 1 Select **Video Storage** > **FTP**.

The FTP interface is displayed. See [Figure 4-735](#).

Figure 4-735

Enable	☒ FTP ☐ SFTP (Recommended)		
Server Address		Port	22 IP: 65535
Username			
Password			Anonymous
Storage Path			
Record			
File Size	0 MB		
Channel	D1		
Day	Sun		
Period 1	00:00 - 24:00	Event	☐ General
Period 2	00:00 - 24:00		☐
Snapshot			
Picture Upload Interval	2 seconds		
Channel	Setting		
Default Test		Apply	Back

Step 2 Configure the settings for the FTP settings parameters. See [Table 4-736](#).

Table 4-736

Parameter	Description
Enable	Enable the FTP upload function.

Parameter	Description
FTP type	- Select FTP type. - FTP: Plaintext transmission. - SFTP: Encrypted transmission (recommended)
Server Address	IP address of FTP server.
Port	- FTP: The default is 21. - SFTP: The default is 22.
Anonymous	Enter the user name and password to log in to the FTP server. Enable the anonymity function, and then you can login anonymously without entering the user name and password.
User Name	
Password	
Storage Path	Create folder on FTP server. - If you do not enter the name of remote directory, system automatically creates the folders according to the IP and time. - If you enter the name of remote directory, the system creates the folder with the entered name under the FTP root directory first, and then automatically creates the folders according to the IP and time.
File Size	Enter the length of the uploaded recorded video. - If the entered length is less than the recorded video length, only a section of the recorded video can be uploaded. - If the entered length is more than the recorded video length, the whole recorded video can be uploaded. - If the entered length is 0, the whole recorded video will be uploaded.
Picture Upload Interval	- If this interval is longer than snapshot interval, the system takes the recent snapshot to upload. For example, the interval is 5 seconds, and snapshot interval is 2 seconds per snapshot, the system uploads the recent snapshot every 5 seconds. - If this interval is shorter than snapshot interval, the system uploads the snapshot per the snapshot interval. For example, the interval is 5 seconds, and snapshot interval is 10 seconds per snapshot, the system uploads the snapshot every 10 seconds. - To configure the snapshot interval, select Main Menu → CONFIG → Camera → Snapshot.
Channel	Select the channel that you want to apply the FTP settings.
Day	Select the week day and set the time period that you want to upload the recorded files. You can set two periods for each week day.
Period 1, Period 2	
Channel type	Select the record type (Alarm, Intel, MD, and General) that you want to upload. The selected record type will be uploaded during the configured time period.

Step 3 Click **Test**.

The system pops up a message to indicate success or failure. If failed, check the network connection or configurations.

Step 4 Click **Apply** to complete the settings.

4.13 System

4.13.1 General

You can set device general information. It includes device information, system date. Refer to [Table 4-7](#) for detailed information.

4.13.2 Serial Port

Background Information

After setting RS-232 parameters, the NVR can use the COM port to connect to other device to debug and operate.

Procedure

Step 1 Select **MAIN MENU** > **SYSTEM** > **Serial Port**.

Step 2 The **Serial Port** interface is displayed. See [Figure 4-70](#).

Figure 4-70

Function	Console	▼
Baud Rate	115200	▼
Data Bits	8	▼
Stop Bits	1	▼
Check	None	▼

Step 3 Configure parameters. See [Table 4-7](#).

Table 4-73

Parameter	Description
Function	Select serial port control protocol. • Console: Upgrade the program and debug with the console and <i>serial port-based software</i>. • Keyboard: Control this Device with special keyboard. • Adapter: Connect with PC directly for transparent transmission of <i>data</i>. • Protocol COM: Configure the function to protocol COM, in order to overlay card number. • PTZ Matrix: Connect matrix <i>control</i>  Different series products support different RS232 functions. The actual product shall prevail.
Baud Rate	Select Baud rate, which is 115200 by default.
Data Bit	It ranges from 5 to 8, which is 8 by default.
Stop Bit	It includes 1 and 2.
Parity	It includes none, odd, even, mark and null.

Step 4: Click **Apply**.

4.14 Security

You can set security options to strengthen device security and use the device in a much safer way.

4.14.1 Security Status

Security scanning helps get a whole picture of device security status. You can scan user, service and security module status for detailed information about the security status of the device.

Detecting User and Service



Green icon represents a healthy status of the scanned item, and orange icon represents *weak* status.

- Login authentication: When there's a risk in the device configuration, the icon will be in orange to warn risk. You can click **Details** to see the detailed risk description.
- User Status: When one of device users or Onvif users uses weak password, the icon will be in orange to warn risk. You can click **Details** to optimize or ignore the risk warning.

Figure 4-257

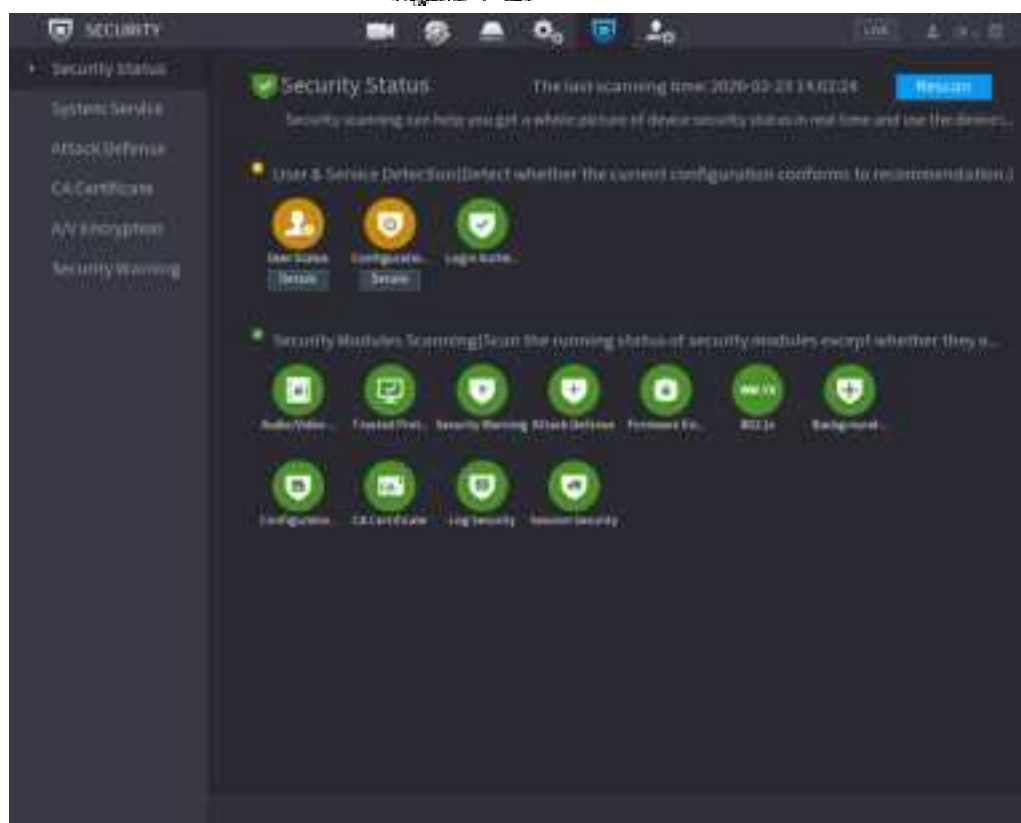
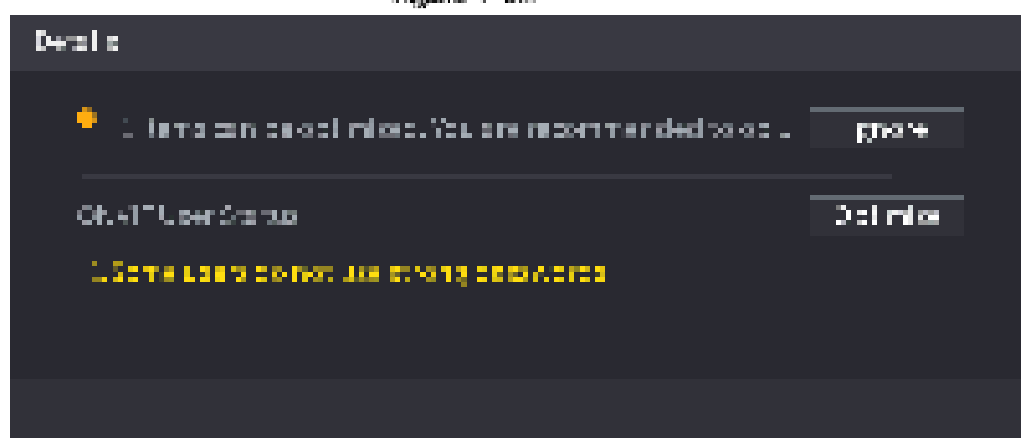
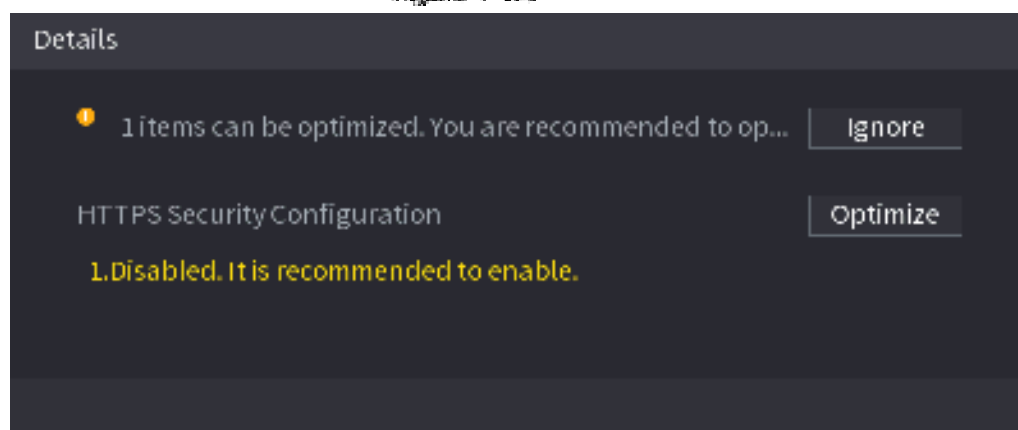


Figure 4-258



- Configuration Security: When there's a risk in the device configuration, the icon will be in orange to warn risk. You can click [Details](#) to see the detailed risk description. See [Figure 4-258](#).

Figure 4-75B



Security Modules

This area shows the running status of security modules. For details about the security modules, move mouse pointer on the icon to see the on-screen instructions.

Scanning Security Status

You can click **Scan** to scan security status.

4.14.2 System Service

You can set NVR basic information such as basic services, 802.1x and HTTPS.

4.14.2.1 Basic Services

Procedure

- Step 1** Select **Main Menu** → **SYSTEM** → **System Services** → **Basic Services**.
The **Basic Services** interface is displayed. See Figure 4-75B.

Figure 4-75



Step 3 Select **Basic Services** and configure parameters.

There might be safety risk when **Mobile Push Notifications**, **CGI**, **ONVIF**, **SSH** and **NTP** **Access** is enabled.

Table 4-75 Basic service parameters

Parameter	Description
Mobile Push Notifications	After enabling this function, the alarm triggered by the NVR can be pushed to a mobile phone. This function is enabled by default.
CGI	If this function is enabled, the remote devices can be added through the CGI protocol. This function is enabled by default.
ONVIF	If this function is enabled, the remote devices can be added through the ONVIF protocol. This function is enabled by default.
NTP Server	After enabling this function, a NTP server can be used to synchronize the device. This function is enabled by default.
SSH	After enabling this function, you can use SSH service. This function is disabled by default.
Enable Device Discovery	After enabling this function, the NVR can be found by other devices through network .
Private Protocol Authentication Mode	- Security Mode (Recommended): Uses Digest access authentication when connecting to NVR. - Compatible Mode: Select this mode when the client does not support Digest access authentication.

Step 4 Click **Apply** to complete the settings.

Step 4: Click **Apply** to complete the settings.

4.14.2.3 HTTPS

Background Information

We recommend that you enable HTTPS function to enhance system security.

Procedure

Step 1: Select **Home View > SECURITY > System Settings > HTTPS**.
The HTTPS interface is displayed. See Figure 4-362.

Figure 4-362



Step 2: Enable HTTPS function.

Step 3: (Optional) Enable **Compatible with TLSv1.1 and earlier versions** to allow protocol compatibility.

Step 4: Click **Certificate Management** to create or import a HTTPS certificate from USB drive. For details about importing or creating a CA certificate, see '4.14.4 CA Certificate'.

Step 5: Select a HTTPS certificate.

Step 6: Click **Apply** to complete the settings.

4.14.3 Attack Defense

4.14.3.1 Firewall

Procedure

Step 1: Select **Home View > SECURITY > Attack Defense > Firewall**.
The Firewall interface is displayed. See Figure 4-363.

Figure 4-77 Firewall

Firewall Account Lockout Anti-DDoS Attack Sync Time Whit...

Enable ☒

Mode ☒ Whitelist ☐ Blacklist

Allow the host of the IP/MAC in the following list to access the device's network functions.

Host IP/MAC	Port	Modify	Delete

Add

Apply Cancel

Step 2 Select **Enable** to enable firewall.

Step 3 Configure the parameters. See [Table 4-77](#).

Table 4-77 Parameters

Parameter	Description
Mode	Mode can be configured when Type is Network Access. - If Trusted Sites is enabled, you can visit device port successfully with IP/MAC hosts in Trusted Sites. - If Blocked Sites is enabled, you cannot visit device port with IP/MAC hosts in Blocked Sites.
Add	When Type is Network Access, you can configure IP Address, IP Segment and MAC Address.
Type	You can select IP address, IP segment and MAC address.
IP Address	Enter IP Address, Start Port and End Port that is allowed or forbidden.
Start Port	
End Port	When Type is IP Address, they can be configured. Start Port and End Port can be configured only in Network Access Type.

Parameter	Description
Start Address	Enter Start Address and End Address of IP Segment.  When Type is IP Segment, they can be configured.
MAC Address	Enter MAC Address that is allowed or forbidden  When Type is MAC Address, they can be configured.

Step 4: Click **Apply** to complete the settings.

4.14.3.2 Account Lockout

Procedure

Step 1: Select **Home View > SECURITY > Attack Defense > Account Lockout**.

The **Account Lockout** interface is displayed. See Figure 4-244.

Figure 4-244 Account lockout



Step 2: Set parameters. See Table 4-78.

Table 4-78 Account lockout parameters

Parameter	Description
Attempt(s)	Set the maximum number of allowable wrong password entries. The account will be locked after your entries exceed the maximum number. Value range: 3–20. Default value: 5.
Lock Time	Set how long the account is locked for. Value range: 5–1440 minutes. Default value: 30 minutes.

Step 3: Click **Apply** to complete the settings.

4.14.3.3 Anti-Dos Attack

You can enable **SYN Flood Attack Defense** and **ICMP Flood Attack Defense** to defend the device

against Dos attack. See Figure 4-265.

Figure 4-265 Anti-Dos Attack



4.14.3.4 Sync Time-Allowlist



The synchronization is only allowed with hosts in the trusted list.

Procedure

- Step 1** Select **Network Settings** > **SECURITY** > **Attack Defense** > **Sync Time-Allowlist**. The **Sync Time-Allowlist** interface is displayed. See Figure 4-266.

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[illegible]

Step 3 Select **Enable** to enable these three-related functions.

 Configure the parameters. See [Table 4-79](#).

Table 4-79 Spec Time Allowlist parameters

Configuration	Description
Add	You can add trusted hosts for time synchronization.
Type	Select IP address or IP segment for hosts to be added.
IP Address	Input the IP address of a trusted host.  When Type is IP Address, it can be configured
Start Address	Input the start IP address of trusted hosts.  When Type is IP Segment, it can be configured
End Address	Input the end IP address of trusted hosts.  When Type is IP Segment, it can be configured

Step 4: Click **Apply** to complete the settings.

4.14 CA Certificate

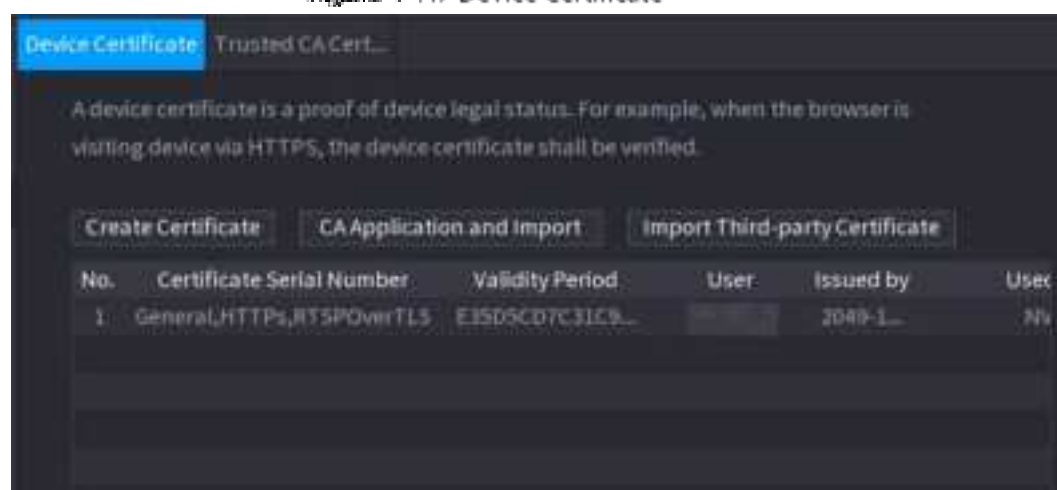
4.14.4.1 Device Certificate

Create Certificate

1. Select **Main Menu** > **SYSTEM** > **CA Certificate** > **Create Certificate**.

The **Device Certificate** interface is displayed. See Figure 4-247.

Figure 4-247 Device Certificate



2. Configure parameters. See Table 4-80.

Table 4-80 Creating certificate

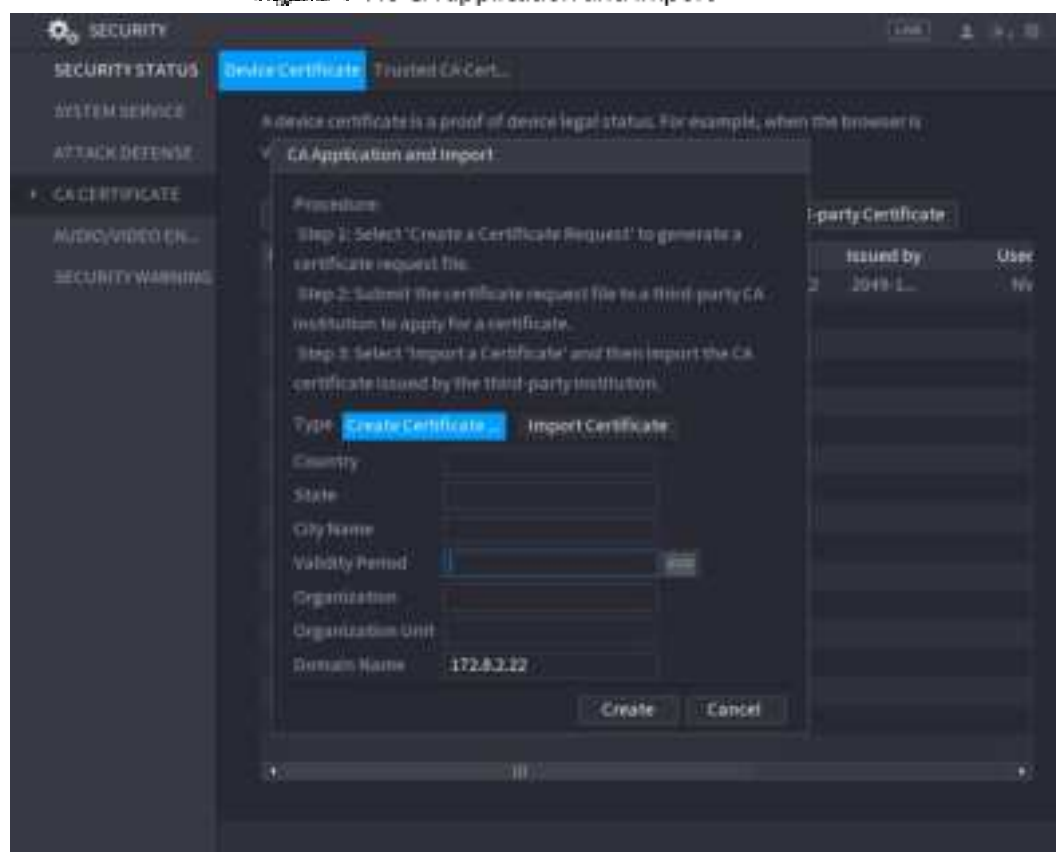
Parameter	Description
Country	This parameter is user defined.
State	This parameter is user defined.
City Names	This parameter is user defined.
Valid Period	Input a valid period for the certificate.
Organization	This parameter is user defined.
Organisation Unit	This parameter is user defined.
Domain Name	Input the domain name or IP address of the certificate.

3. Click **Create**.

CA Application and Import

Follow the on-screen instructions to finish CA application and import. See Figure 4-248.

Figure 4-248 CA application and import



Import Third-Party Certificate

1. Configure Parameters. See Table 4-81.

Table 4-81 Importing third-party certificate

Parameter	Description
Path	Click Browse to find the third-party certificate path on the USB drive.
Private Key	Click Browse to find the third-party certificate private key on the USB drive.
Private Key Password	Input the private key password.

2. Click **Create**.

4.14.4.2 Trusted CA Certificate

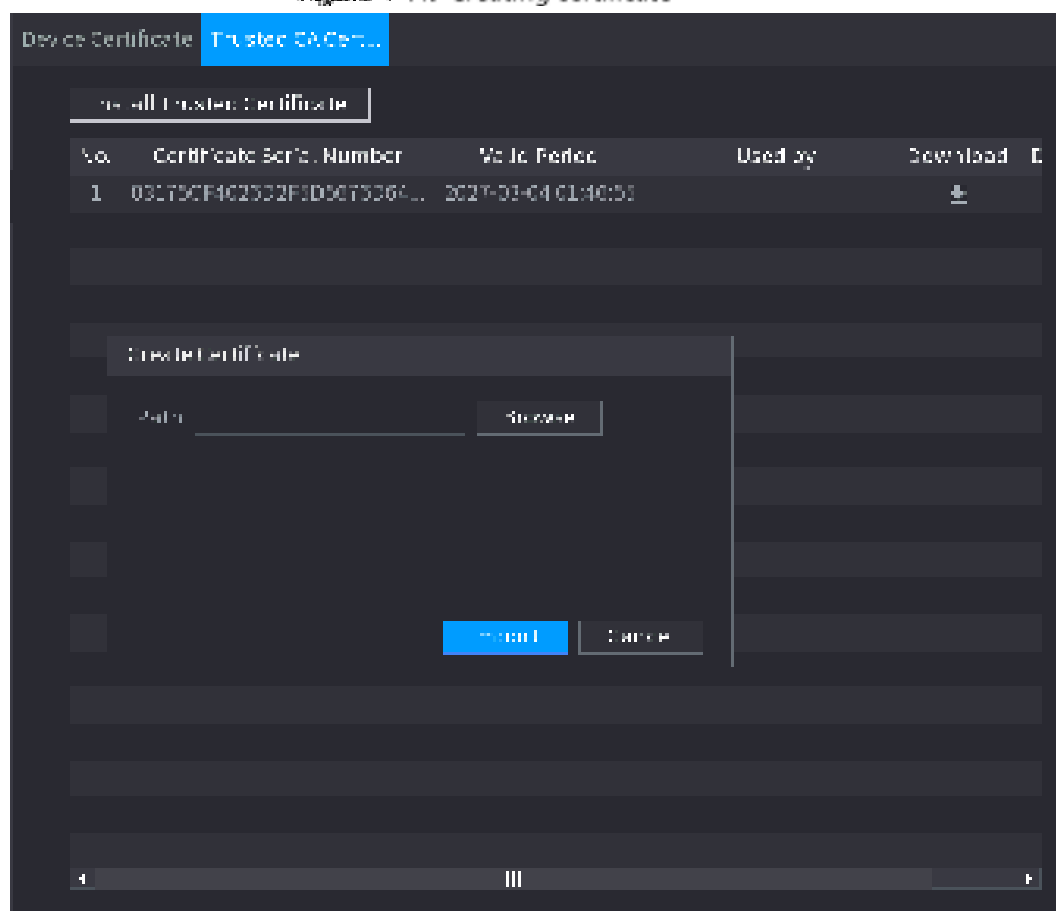
Procedure

Step 1 Select **Home Screen** > **SECURITY** > **CA Certificate** > **Trusted CA Certificate**.

Step 2 Click **Install Trusted Certificate**.

The **Trusted CA Certificate** is displayed. See Figure 4-249.

Figure 4-249 Creating certificate



Step 4 Click **Generate** to select the certificate that you want to install.

Step 5 Click **Import**.

4.14.5 Audio/Video Encryption

Background Information

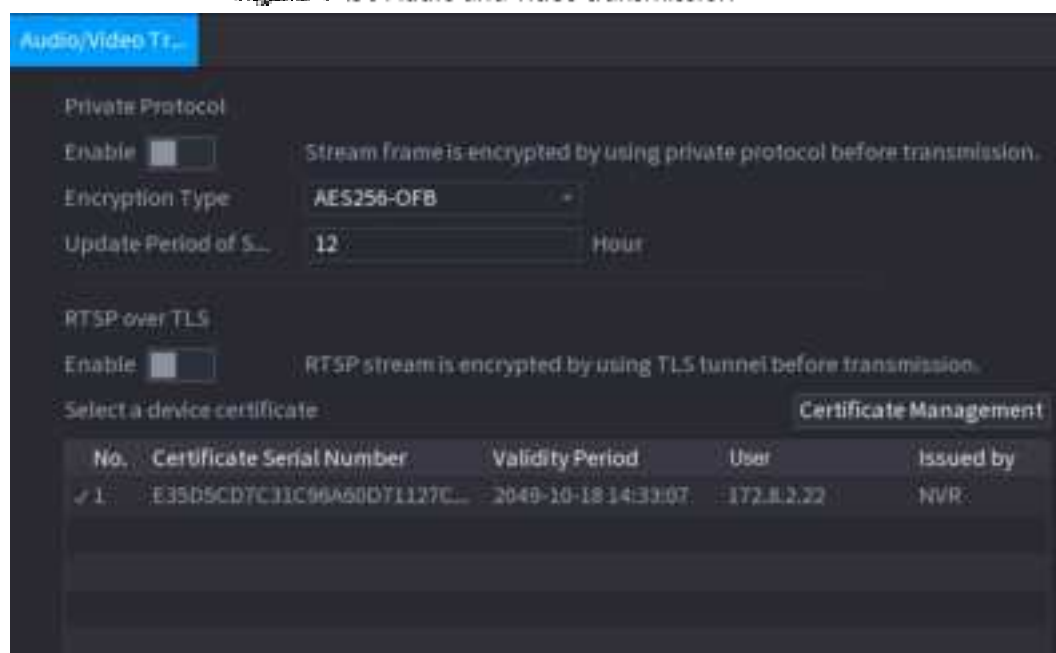
The device supports audio and video encryption during data transmission.

Procedure

Step 1 Select **Main Menu** > **SECURITY** > **AUDIO/VIDEO ENCRYPTION** > **Audio/Video Transmission**.

The **Audio/Video Transmission** interface is displayed. See Figure 4-250.

Figure 4-250 Audio and video transmission



Step 3 Configure parameters. See Table 4-82.

Table 4-82 Audio and video transmission parameters

Area	Parameter	Description
Private Protocol	Enable	Enables stream frame encryption by using private protocol. There might be safety risk if this service is disabled.
	Encryption Type	Use the default setting.
	Update Period of Secret Key	Secret key update period. Value range: 0–720 hours. 0 means never update the secret key. Default value: 12.
RTSP over TLS	Enable	Enables RTSP stream encryption by using TLS. There might be safety risk if this service is disabled.
	Select a device certificate	Select a device certificate for RTSP over TLS.
	Certificate Management	For details about certificate management, see '4.14.4.1 Device Certificate'.

Step 4 Click **Apply** to complete the settings.

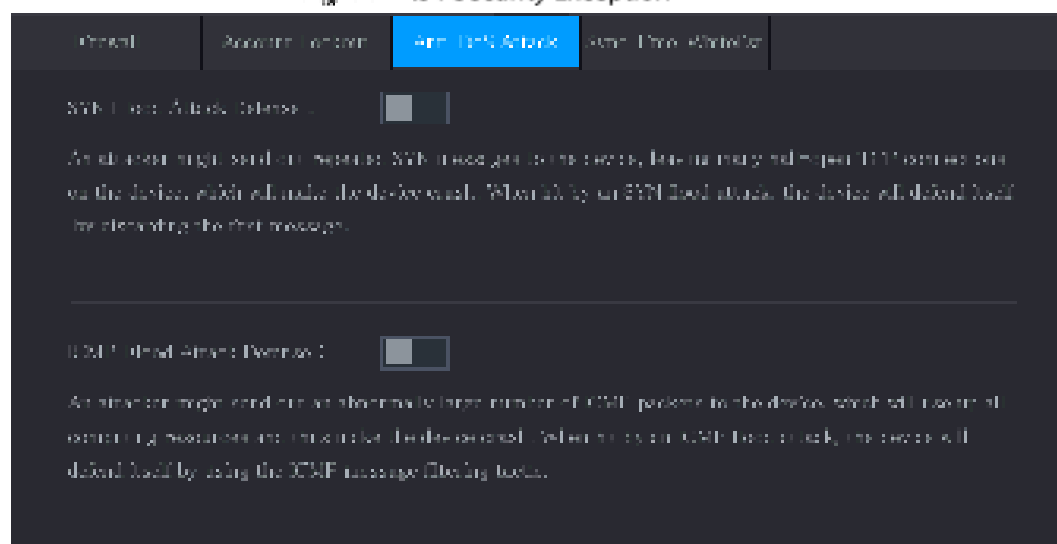
4.14.6 Security Warning

4.14.6.1 Security Exception

Step 1 Select **Main Menu** > **SECURITY** > **Security Warning** > **Security Exception**.

The **Security Exception** interface is displayed. See Figure 4-751.

Figure 4-751 Security Exception



Step 2 Select **Enable** and configure parameters. See Table 4-33.

Table 4-33 Security exception parameters

Parameter	Description
Alarm-out Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post-Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Sound Message	Check box to enable a pop-up message in your local host PC.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  See '4.17.1 File Management' to add audio file first.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.11.10 Email'.

Parameter	Description
	Security Event monitoring explanation. It indicates the type of attacks that can trigger security exception. - Unauthorized executable program trying to run - Web URL brute-force attack - Session connection overload - Session ID brute-force attack

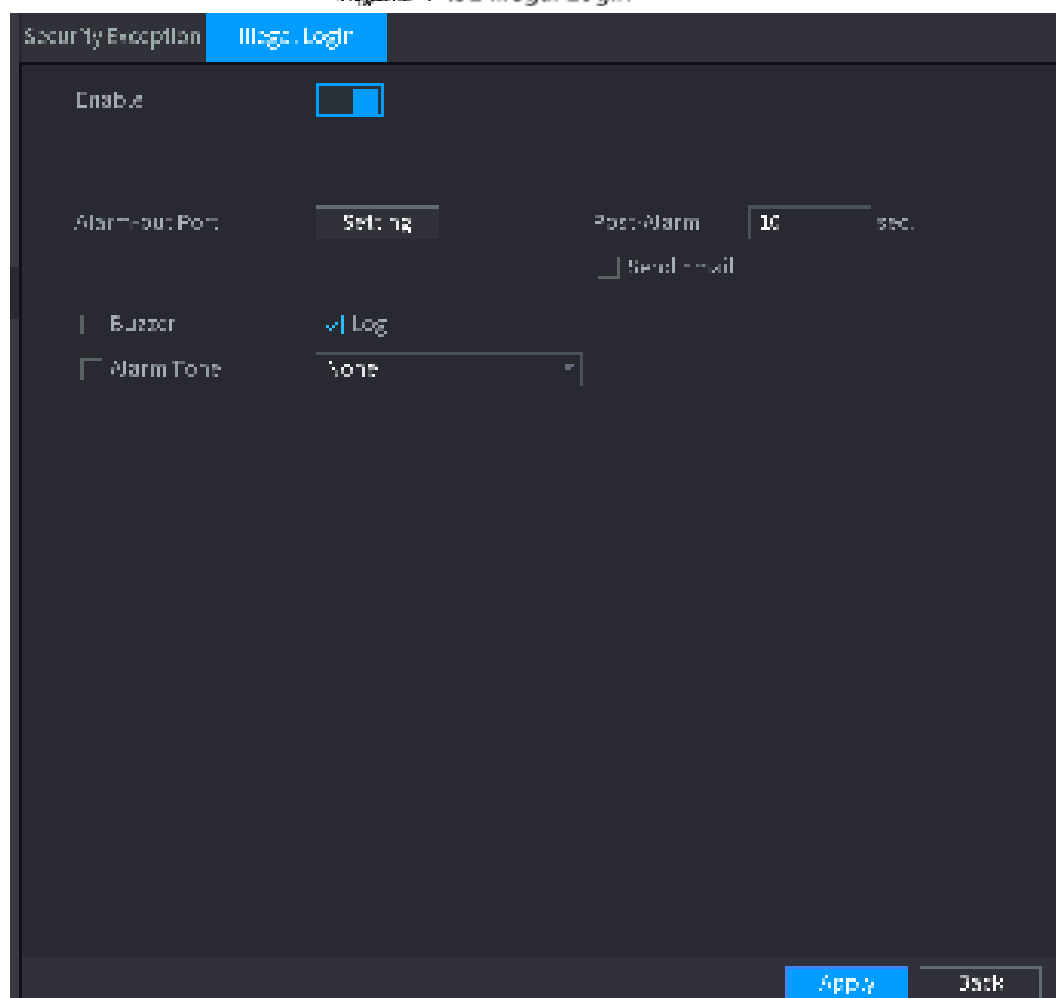
Step 2 Click **Apply** to complete the settings.

4.14.6.2 Illegal Login

Step 1 Select **Network > SECURITY > Security Warning > Illegal Login**.

The **Illegal Login** interface is displayed. See Figure 4-252.

Figure 4-252 Illegal Login



Step 2 Select **Enable** and configure parameters. See Table 4-24.

Table 4-34 Illegal login parameters

Parameter	Description
Alarm-Link Port	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Post Alarm	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.
Alarm Tone	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs.  See '4.17.1 File Management' to add audio file first.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.  You need to set the email first. For details, see '4.11.10 Email'

4.15 Account

You can manage users, user group and ONVIF user, set admin security questions.



- For the user name, the string max length is 31-byte, and for the user group, the string max length is 15-byte. The user name can only contain English letters, numbers and "_", "@", ".".
- The default user amount is 6 and the default group amount is 20. System account adopts two-level management: group and user. The user authorities shall be smaller than group authorities (The admin user authorities are set by default).
- For group or user management, there are two levels: admin and user. The user name shall be unique and one user shall only belong to one group.

4.15.1 User

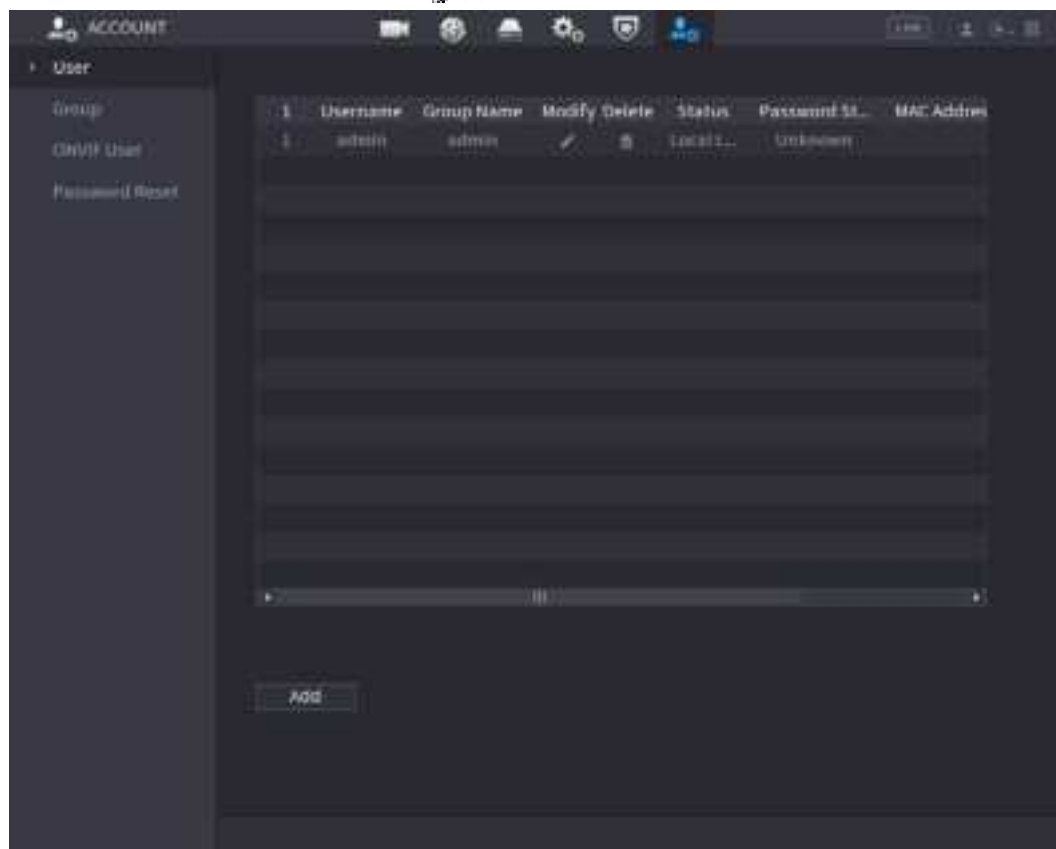
4.15.1.1 Add User

Procedure

Step 1 Select **Menu Settings** > **Access Control** > **User**.

The **User** interface is displayed. See Figure 4-223.

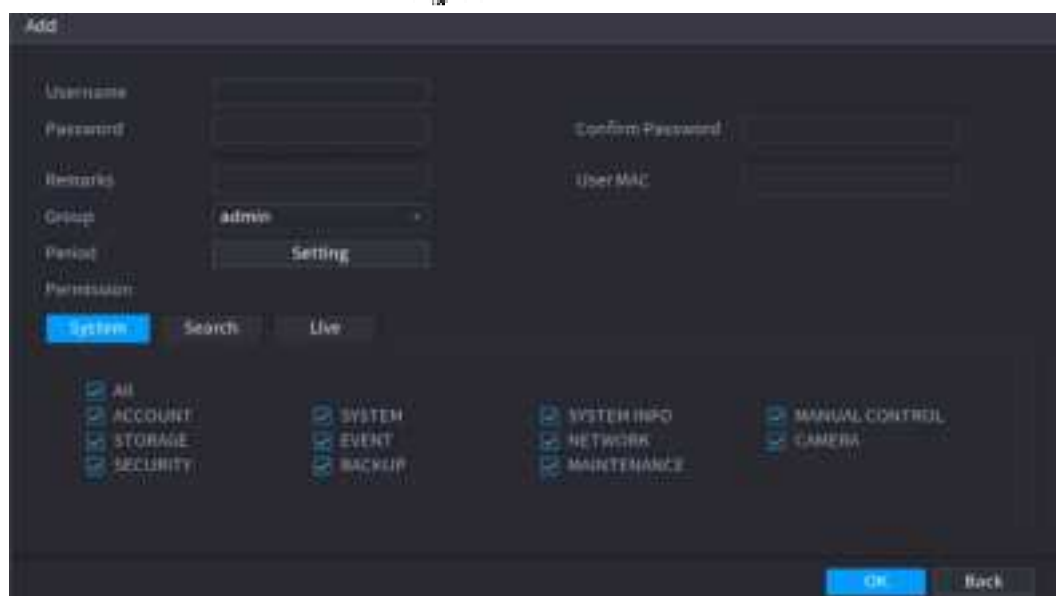
Figure 4-253



Step 2 Click **Add**.

The **Add** interface is displayed. See Figure 4-254.

Figure 4-254



Step 3 Input the user name, password, select the group it belongs to from the drop-down list. Then you can check the corresponding rights for current user. See Table 4-25.

Table 4-25

Parameter	Description
Username	Enter a user name and password for the account.

Parameter	Description
Password	
Confirm Password	Re-enter the password.
Description	Optional. Enter a description of the account.
User MAC	Enter user MAC address
Group	Select a group for the account.  The user rights must be within the group permission.
Period	Click Setting to display Setting information. Define a period during which the new account can login the device. The new account cannot login the device during the time beyond the set period.
Permissions	In the Permissions area, select the check boxes in the System log , Generate log , and Local log .  To manage the user account easily, when defining the user account authority, it is recommended not to give the authority to the common user account higher than the advanced user account.

Step 4: Click **OK** button.



Click  to modify the corresponding user information, click  to delete the user.

4.15.1.2 Modify Password

Procedure

- Step 1:** Select **Main Menu** > **Advanced** > **User**, click  of the corresponding user.
The **Modify User** interface is displayed. See Figure 4-233.

Modify

Username:

User MAC:

Modify Password: ☐

Old Password:

Group:

New Password:

Remarks:

Confirm Password:

Unlock Pattern: ☒ On

Password Hint:

Permission:

☒ All	☒ SYSTEM	☒ SYSTEM INFO	☒ MANUAL CONTROL
☒ ACCOUNT	☒ EVENT	☒ NETWORK	☒ CAMERA
☒ STORAGE	☒ BACKUP	☒ MAINTENANCE	
☒ SECURITY			

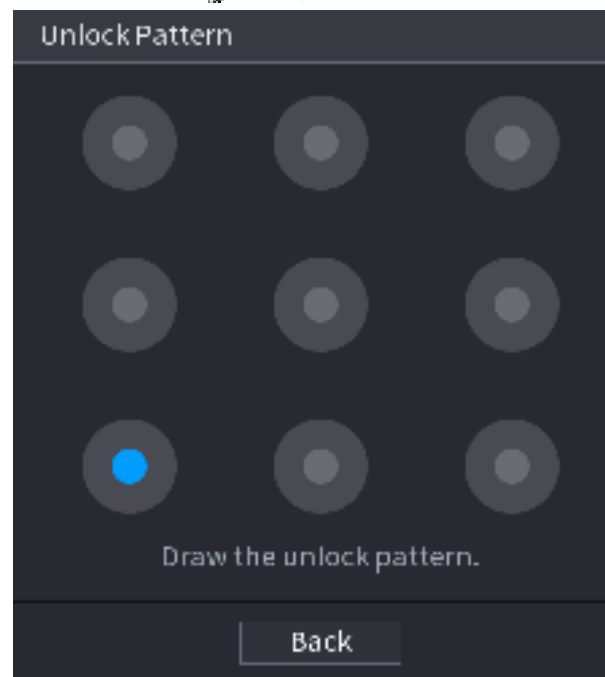
Step 3 Check the box to enable **Require password** function. Enter old password and then enter new password twice.



- Password/confirm password: The password ranges from 8 to 32 digits. It can contain letters, numbers and special characters (excluding " ", "", ";", "*", "&"). The password shall contain at least two categories. Usually we recommend the strong password.
- For the user of account authority, it can modify the password of other user,
- STRONG PASSWORD RECOMMENDED-For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.
- Check the box to enable Unlock Pattern function, click

Step 3 Enter the **Unlock Pattern** interface to set. See [Figure 4-218](#).

Figure 4-256



Step 4: Click Back.

4.15.2 Group

Procedure

Step 1: Select **Mobile Phone** > **Android** > **Group**.

The **Group** interface is displayed. See Figure 4-257.

2000-2001-2002

[illegible]

Sen. J. Clark

The **add** interface is displayed. See [Figure 4-238](#).

Step 2 Enter group name and then input some memo information if necessary. Check the box to select authorities.

2000年4月22日

Add

Group Name

Remarks

Permission

System

Search

Live

☐ All

☐ ACCOUNT

☐ STORAGE

☐ SECURITY

☐ SYSTEM

☐ EVENT

☐ BACKUP

☐ SYSTEM INFO

☐ NETWORK

☐ MAINTENANCE

☐ MANUAL CONTROL

☐ CAMERA

OK

Back

[Share it](#) [Click on](#)



Click  to modify the corresponding group information, click  to delete the group.

4.1.3.3 Reset Password

Background Information

You can set security questions and answers. After you successfully answered security questions, you can reset admin account password.



This function is for **admin** user only.

Procedure

Step 1 Select **Network Settings** > **Advanced** > **Password Reset**.

The **Password Reset** interface is displayed. See Figure 4-259.

Figure 4-259

Step 2 Check the box to enable Reset password function.



This function is enabled by default.

Step 3 Input proper security questions and answers.

Step 4 Click **OK**.

After you successfully set security questions, you can answer the security questions to reset **admin** password.

4.13.4 ONVIF User

Background Information

When the camera from the third party is connected with the NVR via the ONVIF user, use the **verified** ONVIF account to connect to the NVR. Here you can add/delete/modify user.



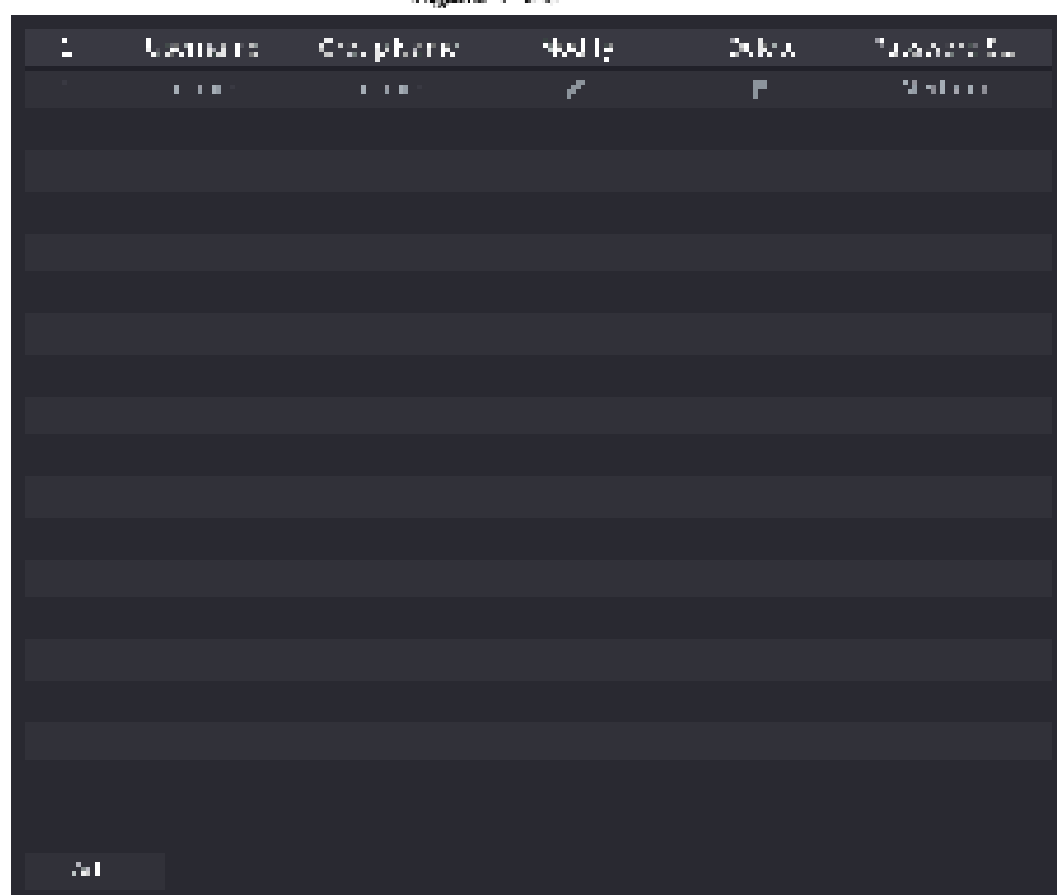
- The default ONVIF user is **admin**. It is created after you initialize the NVR.
- For some series product, the ONVIF user password is modified when you are initializing the admin password.

Procedure

Step 1 Select **Main Menu** > **Advanced** > **ONVIF Users**.

The **ONVIF Users** interface is displayed. See [Figure 4-260](#).

Figure 4-260



Step 2 Click **Add**.

The **Add** interface is displayed. See [Figure 4-261](#).

Figure 4-361

The screenshot shows a dark-themed window titled "Add". It contains the following elements:

- Username:** A text input field with the value "123" and a blue underline.
- Password:** A text input field with masked characters.
- Confirm Password:** A text input field with masked characters.
- Group:** A dropdown menu currently showing "admin".
- Buttons:** "OK" (blue) and "Cancel" (grey) buttons at the bottom right.

Step 3 Set user name, password and then select group from the drop-downs list.

Step 4 Click **OK** to complete setup.

Tip: to modify the corresponding user information, click to delete current user.

4.16 Output and Display

4.16.1 Display

Background Information

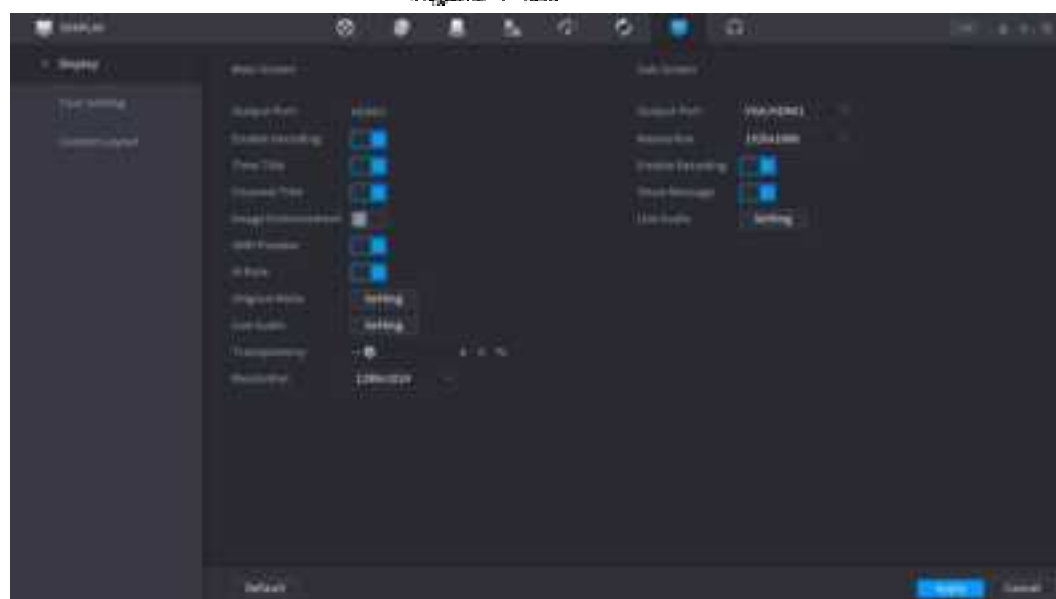
You can configure the display effect such as displaying time title and channel title, adjusting image transparency, and selecting the resolution.

Procedure

Step 1 Select **Main Menu** > **DISPLAY** > **Display**.

The **Display** interface is displayed. See Figure 4-362.

Figure 4-263



Step 3 Configure the settings for the display parameters.

Table 4-26

Parameter	Description
Main Screen/Sub Screen	Configure the output port format of both screens. - When sub screen is disabled, the format of main screen is HDMI/VGA simultaneous output. - When sub screen is enabled, the format of main screen and sub screen is dual-screen simultaneous outputs. - When output port of sub screen is set to HDMI, the output port of main screen is set to VGA by the device. - When output port of sub screen is set to VGA, the output port of main screen is set to HDMI by the device.
Enable Decoding	After it is enabled, the device can normally decode.
Time Title/Channel Title	Select the check box and the date and time of the system will be displayed in the preview screen.
Transparency	Set the transparency of the local menu of the NVR device. The higher the transparency, the more transparent the local menu.
Time Title/Channel Title	Select the check box and the date and time of the system will be displayed in the preview screen.
Image Enhancement	Select the check box to optimize the preview image edges.
SMD Preview	Select the check box to display the SMD previews in the live view interface.
AI Rule	Select the check box to display the AI rules in the live view interface.  This function is for some series products only.

Parameter	Description
Original Ratio	Click Setting and select the channel to restore the corresponding channel image to the original scale.
Live Audio	Configure audio input on live view. You can select Audio 1 , Audio 2 , and Mixing . For example, if you select Audio 1 for Ch1 channel, the sound of audio input port 1 of camera is playing. If you select Mixing , the sound of all audio input ports are playing.
Resolution	Support 1920×1080, 1280×1024(default), 1280×720.

Step 2 Click **Apply**.

4.1.6.2 Tour

Background Information

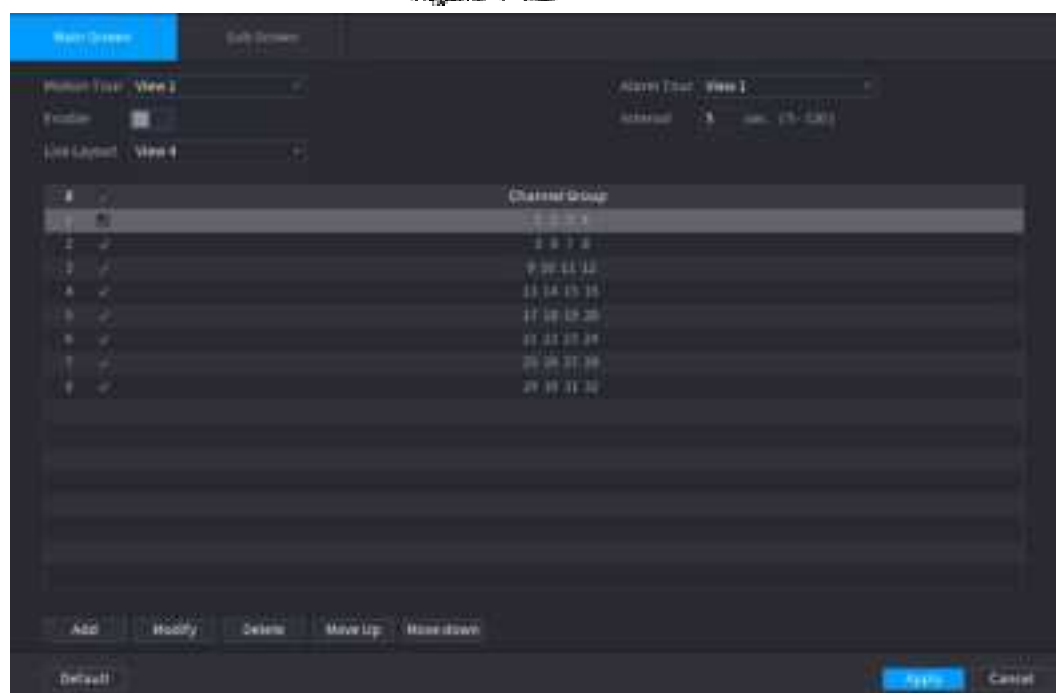
You can configure a tour of selected channels to repeat playing videos. The videos display in turn according to the channel group configured in tour settings. The system displays one channel group for a certain period and then automatically changes to the next channel group.

Procedure

Step 1 Select **DISPLAY > Tour Settings > Video Sources**.

The **Tour** interface is displayed. See [Figure 4-363](#).

Figure 4-26



- On the top right of the live view screen, use the left mouse button or press Shift to switch between (image switching is allowed) and (image switching is not allowed) to turn on/off the tour function.
- On the navigation bar, click to enable the tour and click to disable it.

Step 2 Configure the tour setting parameters. See [Table 4-27](#).

Table 4-27

Parameter	Description
Enable Tour	Enable tour function.
Interval	Enter the amount of time that you want each channel group displays on the screen. The value ranges from 5 seconds to 120 seconds, and the default value is 5 seconds.
Motion Tour, Alarm Tour	Select the View 1 or View 8 for Motion Tour and Alarm Tour regions alarm regions .
Live Layout	In the Live Layout list, select View 1, View 4, View 8, or other modes that are supported by the Device.

Parameter	Description
Channel Group	Display all channel groups under the current Window Split setting. • Add a channel group: Click Add in the pop-up field Group Channel, select the channels to form a group, and then click Save. • Delete a channel group: Select the check box of any channel group, and then click Delete. • Edit a channel group: Select the check box of any channel group and then click Modify, or double-click on the group. The Modify Channel Group dialog box is displayed. You can regroup the channels. • Click Move up or Move down to adjust the position of channel groups.

Step 4 Click **Apply** to save the settings.

4.16.3 Custom Layout

Background Information

You can set customized video split mode.



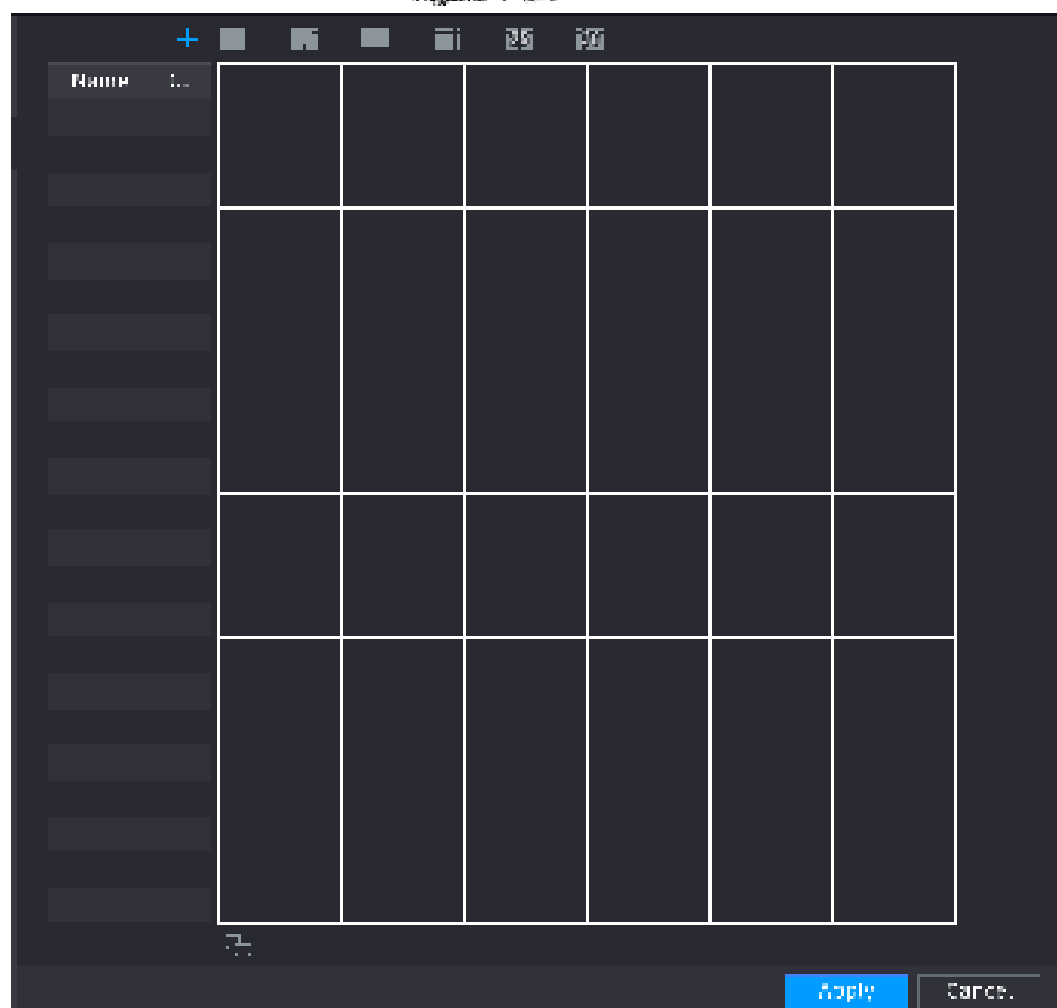
- This function is for some series products. Refer to the actual product for detailed information.
- Device max. supports 5 customized videos.

Procedure

Step 1 Select **Main Menu** → **DISPLAY** → **Custom Split**.

The **Custom Split** interface is displayed. See Figure 4-36.

Figure 4-284



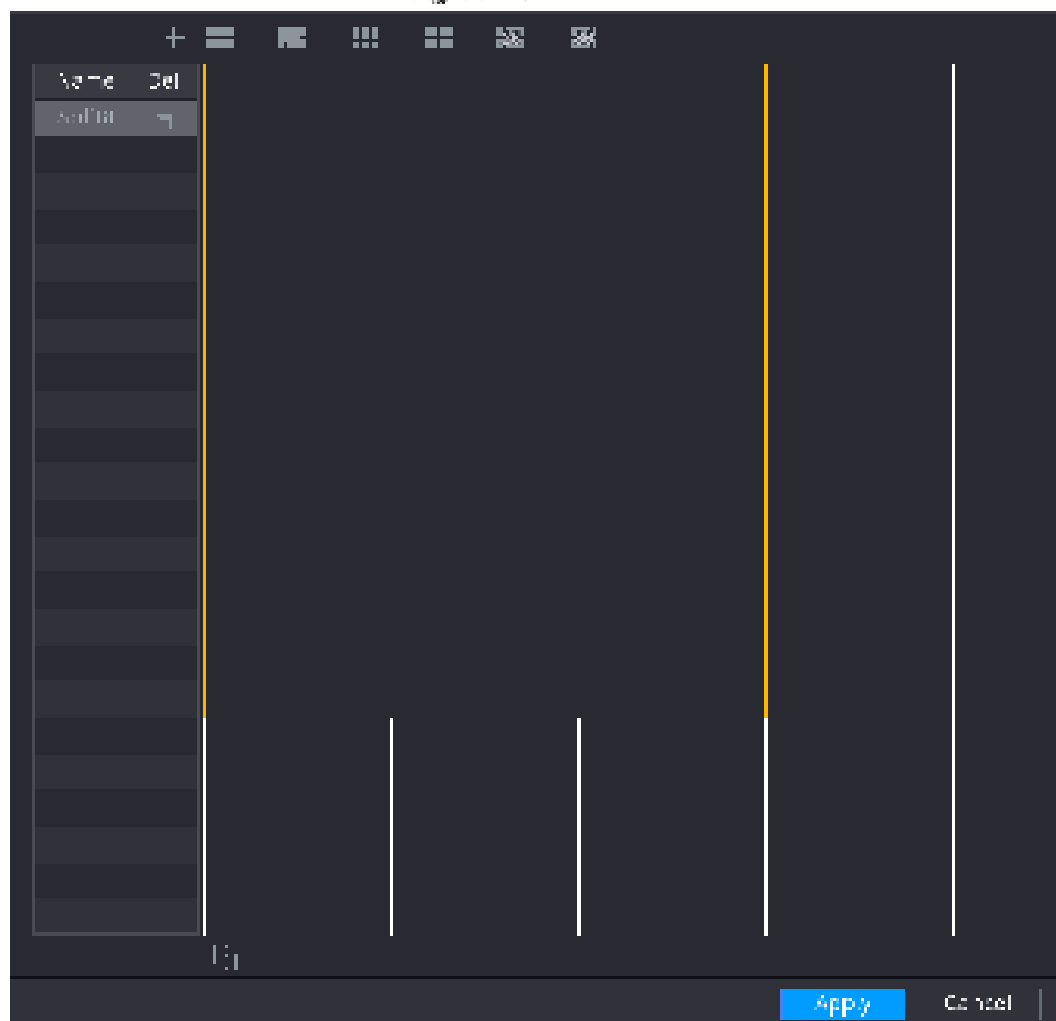
Step 2 Click **+** and then click  to select basic mode.

System adopts the basic window mode as the new window name. For example, if you select the 8 display mode, the default name is Split8. In regular mode, drag the mouse in the preview frame; you can merge several small windows to one window so that you can get you desired split mode. See Figure 4-285.



- After merge the window, system adopts the remaining window amount as the new name such as Split6.
- Select the window you want to merge (red highlighted), click **Red** to cancel the merge to restore the basic mode.
- **Close**  to delete the customized window mode.

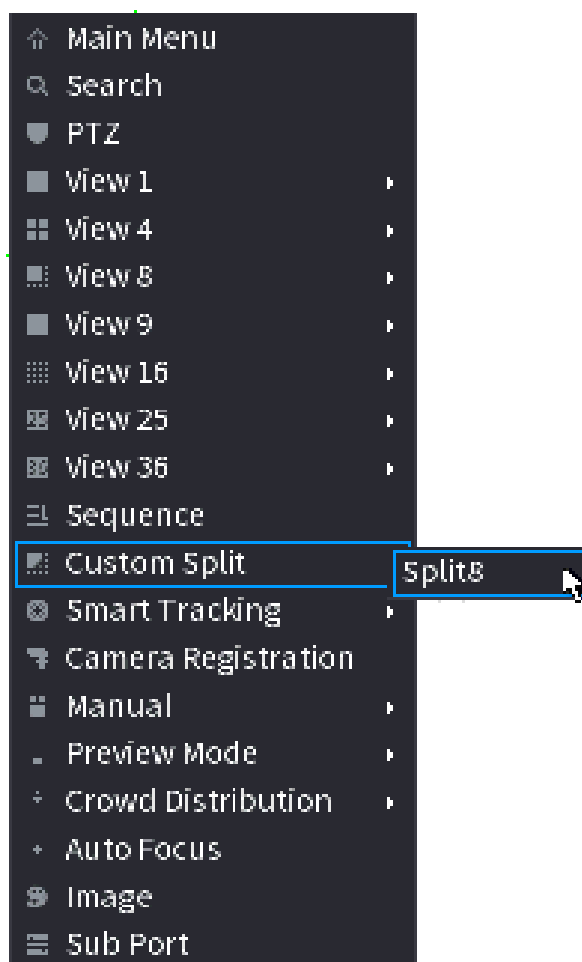
Figure 4-265



Step 4 Click **Apply** to end.

After the setup, you can go to the preview window, right click mouse and then select Custom Split. See Figure 4-266.

Figure 4-267



4.17 Audio

The audio function is to manage audio files and set schedule play function. It is to realize audio broadcast activation function.



This function is for some series product only.

4.17.1 File Management

Background Information

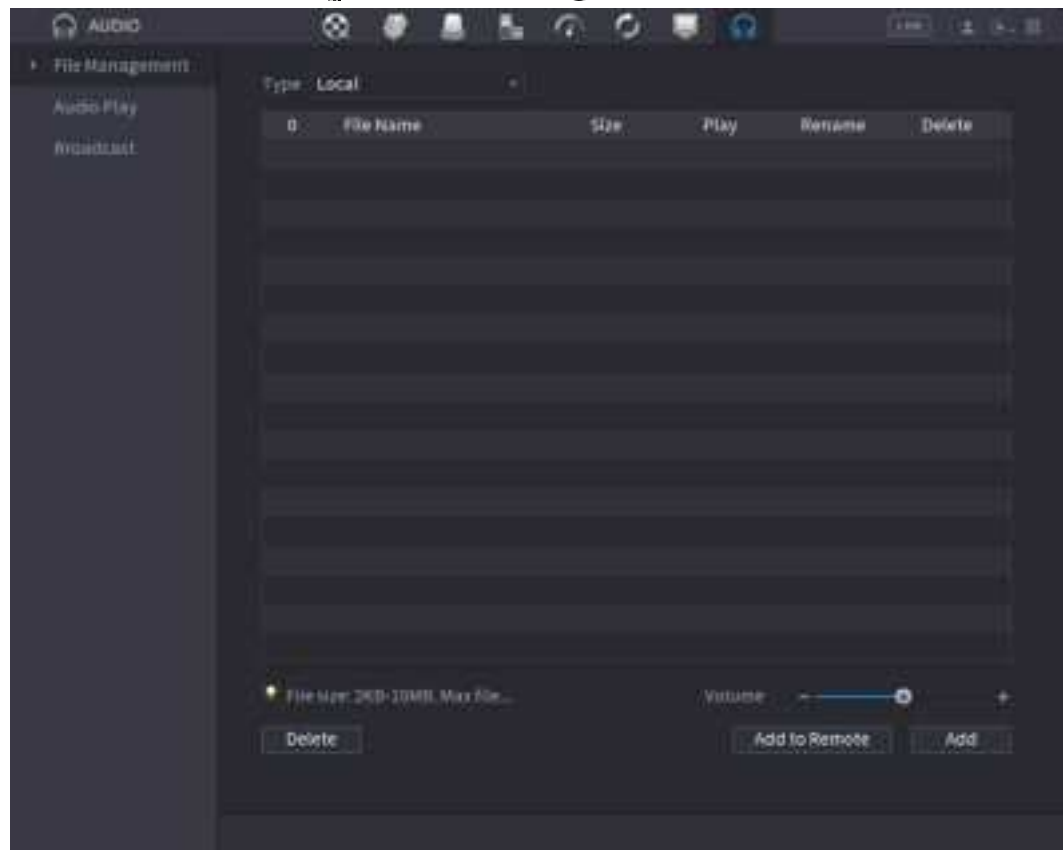
You can add audio files, listen to audio files, rename and delete audio files, and configure the audio volumes.

Procedure

Step 1 Select **Main Menu** > **Audio** > **File Management**.

The **File Management** interface is displayed. See Figure 4-267.

267 File management



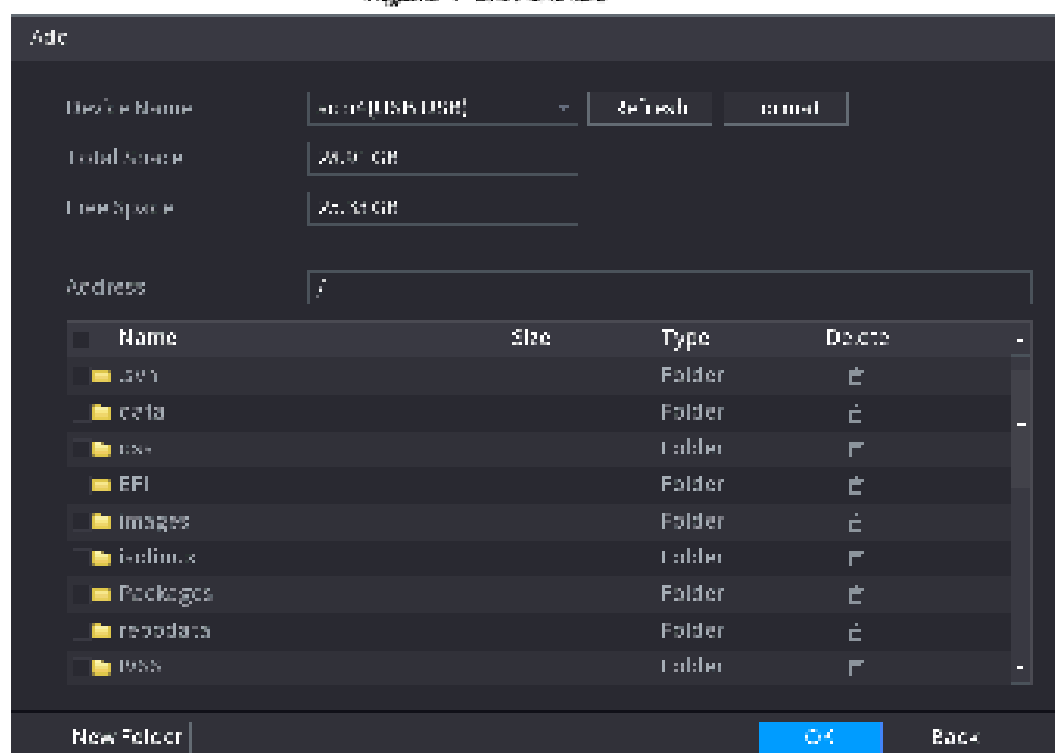
Click Add.

The **pad** interface is displayed. See [Figure 4-388](#).



NVR supports USB port to import audio file only.

Figure 4-265 Add File



Step 3 Select the audio file and then click **Import**.

System supports MP3 and PCM audio format.

Step 4 Click **OK** to start importing audio files from the USB storage device.

If the importing is successful, the audio files will display in the **File Management** interface.

4.17.2 Audio Play

Background Information

You can configure the settings to play the audio files during the defined time period.

Procedure

Step 1 Select **Audio Player** > **Audio** > **Schedule**.

The **Schedule** interface is displayed. See Figure 4-266.

Figure 4-28 Schedule

Period	File Name	Interval	Loop	Output
☐ 00:00 - 24:00	None	60 min.	0	Mic
☐ 00:00 - 24:00	None	60 min.	0	Mic
☐ 00:00 - 24:00	None	60 min.	0	Mic
☐ 00:00 - 24:00	None	60 min.	0	Mic
☐ 00:00 - 24:00	None	60 min.	0	Mic
☐ 00:00 - 24:00	None	60 min.	0	Mic

Step 2 Configure the settings for the schedule parameters. See [Table 4-38](#).

Table 4-38 Schedule parameters

Parameter	Description
Period	In the Period box, enter the time. Select the check box to enable the settings. You can configure up to six periods.
File Name	In the File Name list, select the audio file that you want to play for this configured period.
Interval	In the Interval box, enter the time in minutes for how often you want to repeat the playing.
Loop	Configure how many times you want to repeat the playing in the defined period.
Output	Includes two options: MIC and Audio. It is MIC by default. The MIC function shares the same port with talkback function and the latter has <i>the priority</i> .  Some series products do not have audio port. The actual product shall prevail



- The finish time for audio playing depends on audio file size and the configured interval.
- Playing priority: Alarm event > Audio talk > Trial listening > Schedule audio file.

Step 3 Click **Apply** to complete the settings.

4.17.2 Broadcast

Background Information

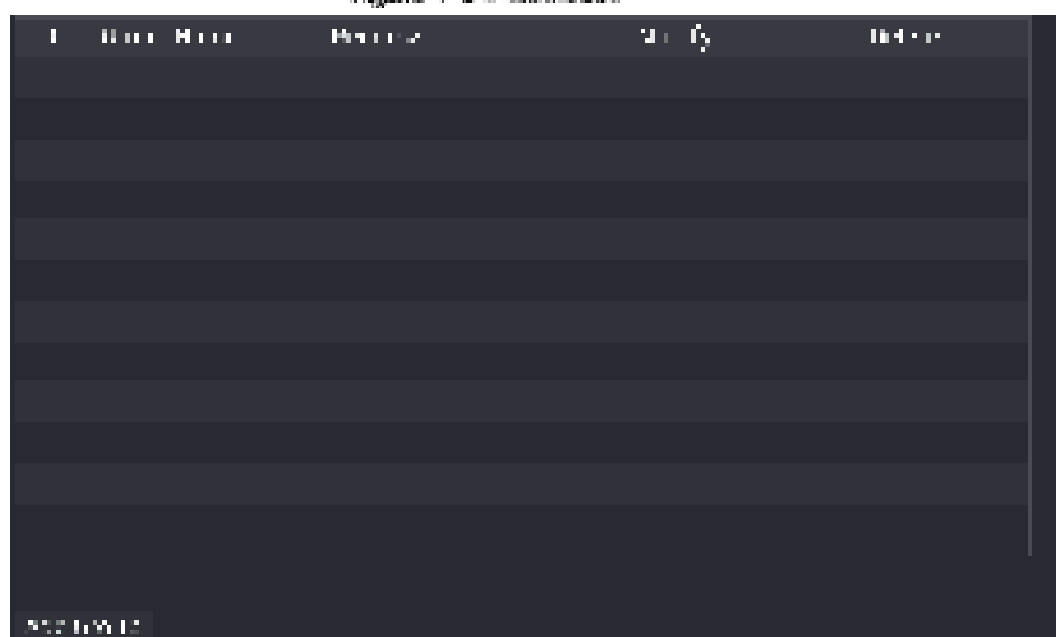
System can broadcast to the camera, or broadcast to a channel group.

Procedure

Step 1 Select **Alarm System** > **ALARM** > **Broadcast**.

The **Broadcast** interface is displayed. See [Figure 4-29](#).

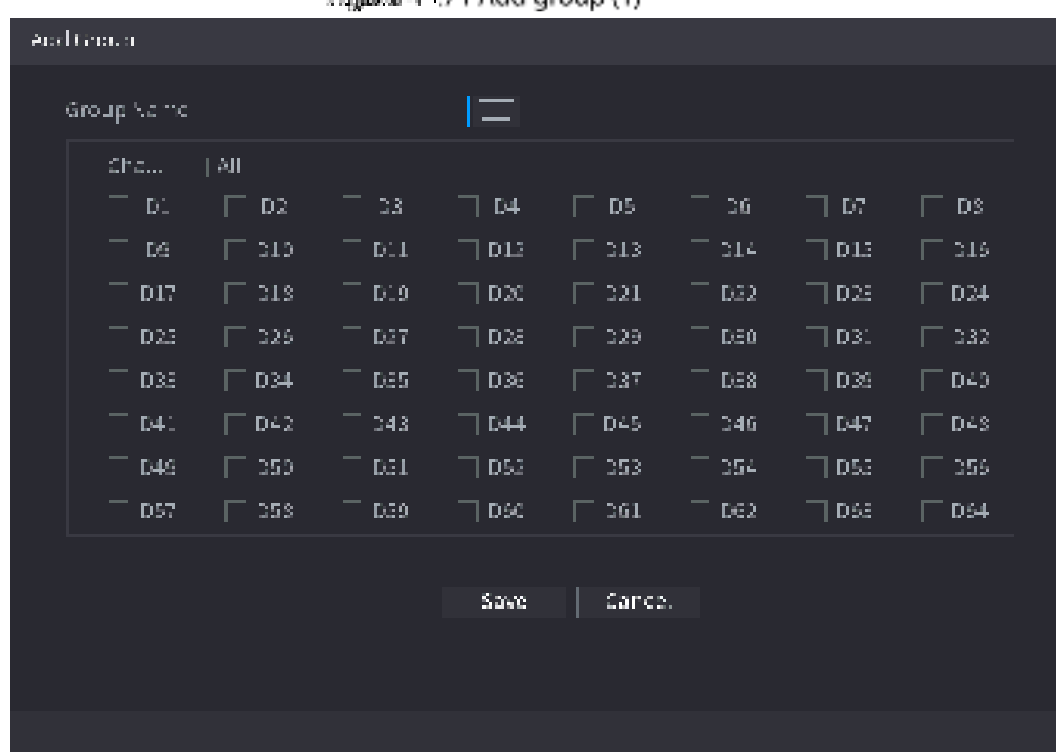
Figure 4-270 Broadcast



Step 3 Click **Add Group**.

The Add Group interface is displayed. See Figure 4-271.

Figure 4-271 Add group (1)



Step 4 Input group name and select one or more channels.

Step 5 Click **Save** to complete broadcast group setup.



- On the broadcast interface, click  to change group setup, click  to delete group.
- After complete broadcast setup, on the preview interface and then click  on the navigation bar, device pops up broadcast dialogue box. Select a group name and then click  to begin broadcast. See Figure 4-272

Figure 4-272 Add group (2)



4.18 USB Device Auto Pop-up

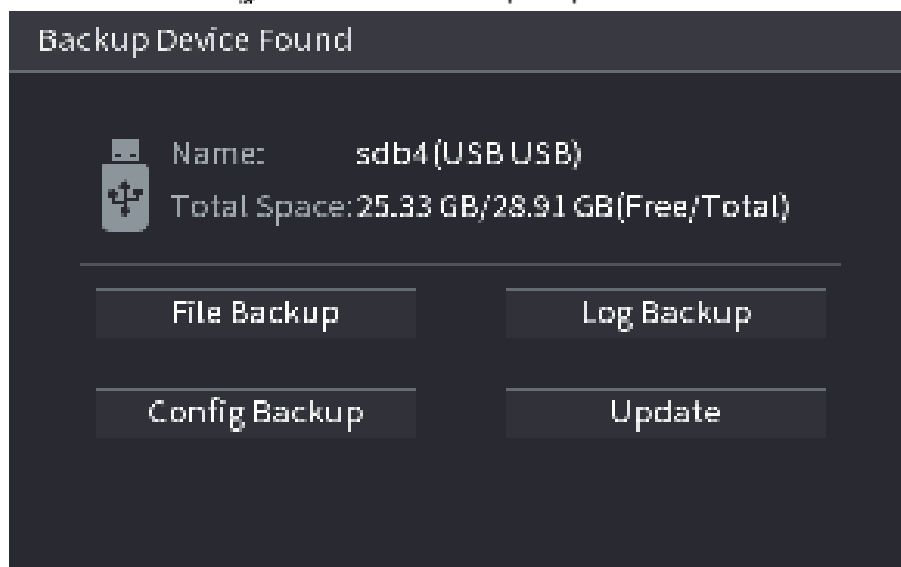
After you inserted the USB device, system can auto detect it and pop up the following dialogue box. It allows you to conveniently backup file, log, configuration or update system. See Figure 4-273.

Refer to '4.17.1 File Management', '4.10.3 Log', [GPRS/3GPP](#), and '4.10.4.4 System Update' for detailed and information.



You can add a USB keyboard through USB port, and it can input characters limited to soft keyboard.

Figure 4-273 USB device prompt



4.19 Shutdown

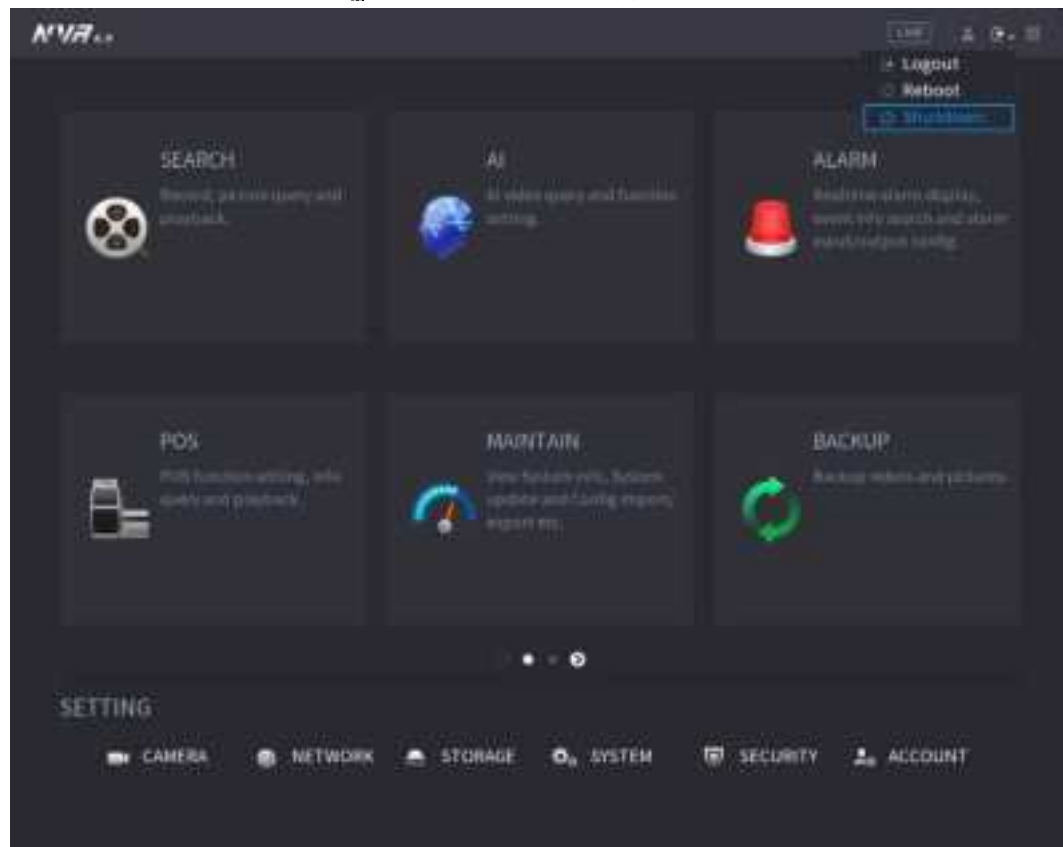


- When you see corresponding dialogue box "System is shutting down..." Do not click power on-off button directly.
- Do not unplug the power cable or click power on-off button to shutdown device directly when device is running (especially when it is recording.)
- Shut down the device and then unplug the power cable before you replace the HDD.

Procedure

- From the main menu (Recommended)
 1. Click  at the top right corner. See Figure 4-274.

Figure 4-274 Shutdown (1)



2 Select Shutdown.

Draw the unlock pattern or input password first if you have no authority to shut down. See [Figure 4-275](#) or [Figure 4-276](#).

Figure 4-275 Shutdown (2)

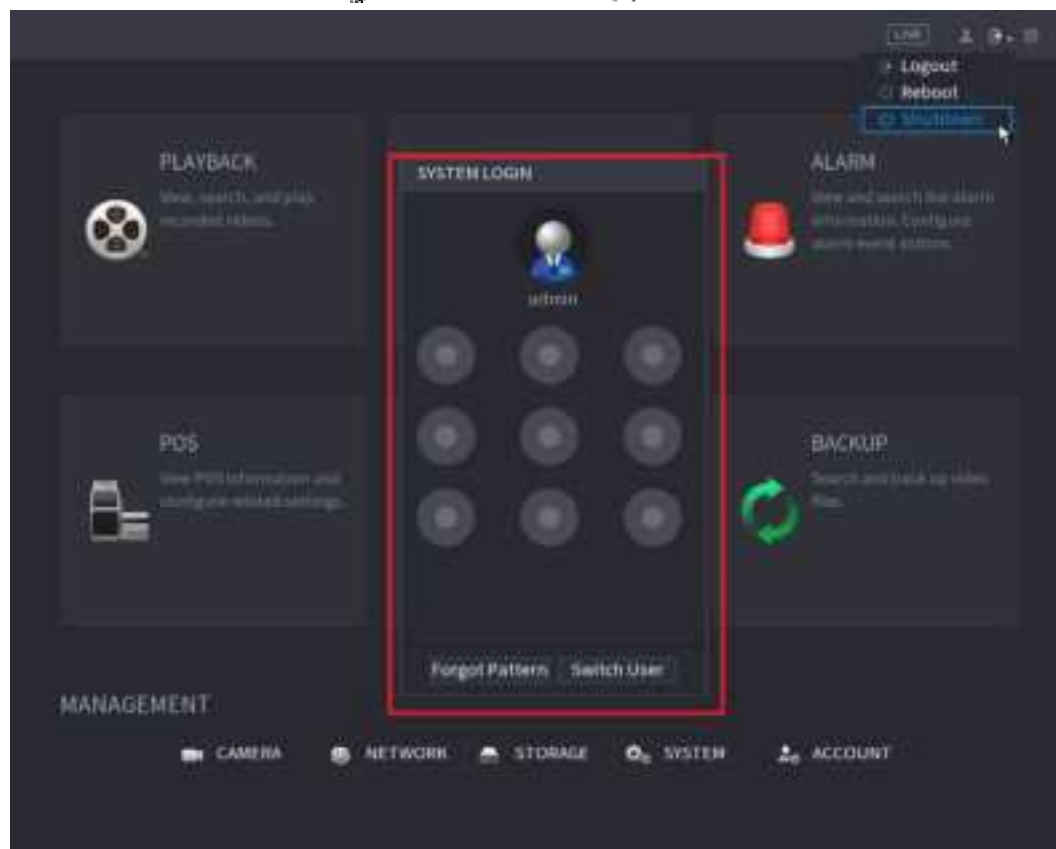
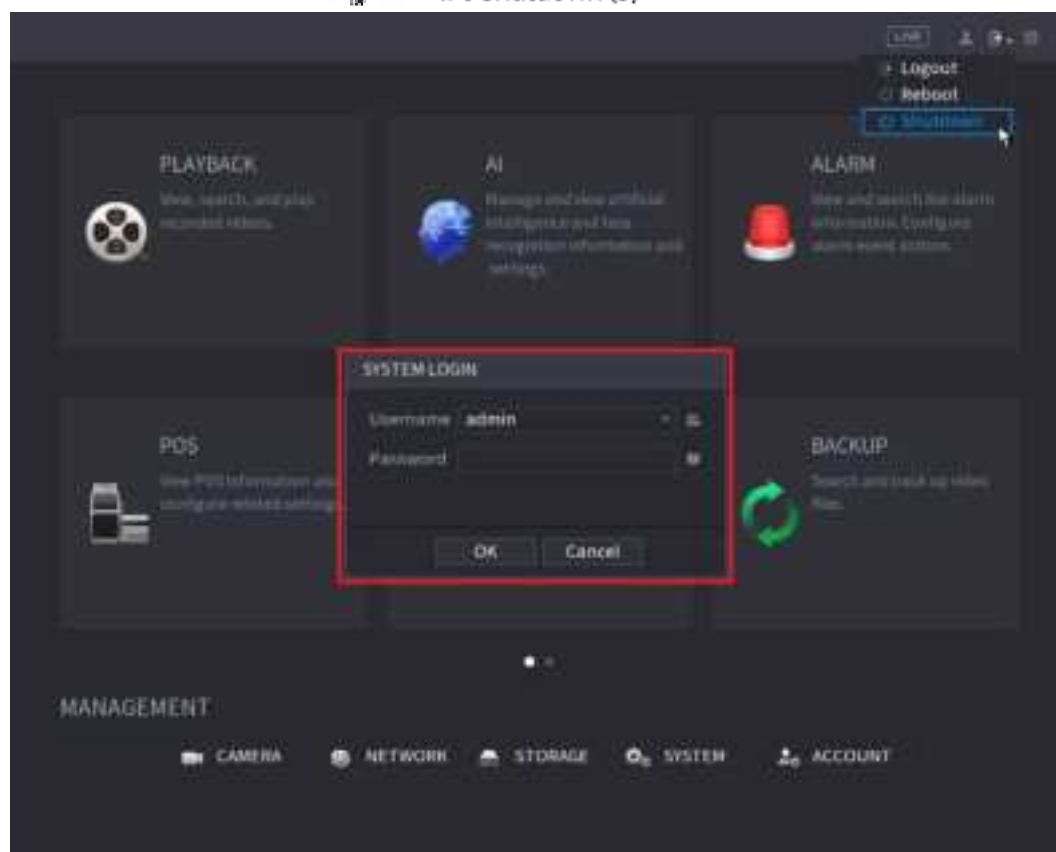


Figure 4-276 Shutdown (3)



- **Remote Control**

Press the power button on the remote for at least 3 seconds.

- Press the power button at the rear panel of the device.

Auto Resume after Power Failure

The system can automatically backup video file and resume previous working status after power failure.

5 Web Operation



- The interfaces in the Manual are used for introducing the operations and only for reference. The actual interface might be different dependent on the model you purchased. If there is inconsistency between the Manual and the actual product, the actual product shall govern.
- The Manual is a general document for introducing the product, so there might be some functions described for the Device in the Manual not apply to the model you purchased.
- Besides Web, you can use our Smart PSS to login the device. For detailed information, refer to Smart PSS user's manual.

5.1 Network Connection

Background Information



- The factory default IP of the Device is 192.168.1.108.
- The Device supports monitoring on different browsers such as Safari, Firefox, Google to perform the functions such as multi-channel monitoring, PTZ control, and device parameters configurations.

Procedure

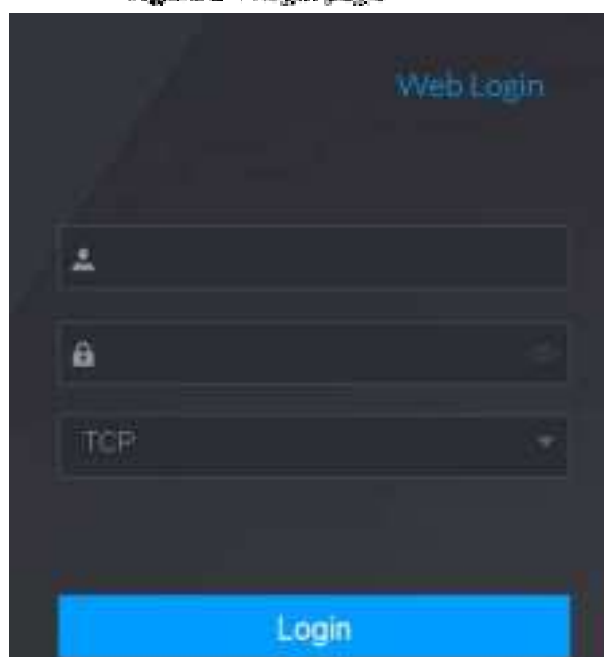
- Step 1** Check to make sure the Device has connected to the network.
- Step 2** Configure the IP address, subnet mask and gateway for the PC and the Device. For details about network configuration of the Device, refer to '4.10.3 Network'.
- Step 3** On your PC, check the network connection of the Device by using 'ping xxx.xxx.xxx.xxx'. Usually the return value of TTL is 255.

5.2 Web Login

Procedure

- Step 1** Open the browser, enter the IP address of the Device, and then press Enter. The Login in dialog box is displayed. See Figure 5-1.

Figure 2-1 Login page


 A screenshot of a web login interface. At the top right, the text "Web Login" is displayed in blue. Below it, there are three input fields: the first has a person icon and is for the username; the second has a lock icon and a toggle switch on the right for password visibility; the third has a dropdown menu currently showing "TCP". At the bottom, there is a large blue button labeled "Login".

Step 2 Enter the user name and password.



- The default administrator account is **admin**. The password is the one that was configured during initial settings. To security your account, it is recommended to keep the password properly and change it regularly.
- Click  to display the password.

Step 3 Click Login.

5.3 Web Main Menu

After you have logged in the Web, the main menu is displayed. See Figure 2-2. For detailed operations, you can refer to "4 Local Basic Operation".

Figure 5-7 Main menu



Table 5-1 Main menu symbols

No.	Icon	Description
1		Includes configuration menu through which you can configure camera settings, network settings, storage settings, system settings, account settings, and view information.
2		Displays system date and time.
3		When you point to , the current user account is displayed.
4		Click: , select Logout, Reboot, or Shutdown according to your actual situation.
5		Displays Cell Phone Client and Device SN QR Code. - Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device from your cell phone. - Device SN: Obtain the Device SN by scanning the QR code. Go to the P2P management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the P2P operation manual. You can also configure P2P function in the local configurations, refer to: 6.11.16 P2P.
6		Displays the web main menu.

No.	Icon	Description
7		Includes eight function tiles: LIVE, PLAYBACK, AI, ALARM, POS, CONFIGURATION, RECORD, and DISPLAY. Click each tile to open the configuration interface of the tile. • LIVE: You can perform the operations such as viewing real-time video, configuring channel layout, setting PTZ controls, and using smart talk and instant record functions if needed. • PLAYBACK: Search for and play back the recorded video saved on the Device. • ALARM: Search for alarm information and configure alarm system related. • AI: Configure and manage artificial intelligent events. It includes smart search, parameters, and database. • POS: View POS information and configure related settings. • CONFIGURATION: View system information, import/export system configuration files, or update system. • RECORD: Search and back up the video files to the local PC or external storage device such as USB storage device. • DISPLAY: Configure the display effect such as displaying content, image transparency, and resolution, and enable the zero-channel function. • AUDIO: Manage audio files and configure the playing schedule. The audio file can be played in response to an alarm event if the voice prompts function is enabled.

6 Glossary

- ~~DHCP~~: DHCP (Dynamic Host Configuration Protocol) is a network protocol. It is one of the TCP/IP protocol cluster. It is principally used to assign temporary IP addresses to computers on a ~~network~~.
- ~~DDNS~~: DDNS (Dynamic Domain Name Server) is a service that maps Internet domain names to IP addresses. This service is useful to anyone who wants to operate a server (web server, mail server, ftp server and etc) connected to the ~~internet with a dynamic IP~~ or to someone who wants to connect to an office computer or server from a remote location with software.
- ~~eSATA~~: eSATA(External Serial AT) is an interface that provides fast data transfer for external storage devices. It is the extension specifications of a SATA interface.
- ~~GPS~~: GPS (Global Positioning System) is a satellite system, protected by the US, safely orbiting thousands of kilometers above the earth.
- ~~PPPoE~~: ~~PPPoE~~ (Point to Point Protocol over Ethernet) is a specification for connecting multiple computer users on an Ethernet local area network to a remote site. Now the popular mode is ADSL and it adopts PPPoE protocol.
- ~~Wi-Fi~~: ~~Wi-Fi~~ is the name of a popular wireless networking technology that uses radio waves to provide wireless high-speed Internet and network connections. The standard is for wireless local area networks (WLANs). It is like a common language that all the devices use to communicate to ~~each other~~. It is actually IEEE802.11, a family of standard The IEEE (Institute of Electrical and Electronics Engineers Inc.)
- ~~3G~~: 3G is the wireless network standard. It is called 3G because it is the third generation of cellular telecom standards. 3G is a faster network for phone and data transmission and speed is over several hundred kbps. Now there are four standards: CDMA2000, WCDMA, TD-SCDMA and ~~WiMAX~~.
- ~~Dual-stream~~: ~~Dual-stream~~ technology adopts high-rate bit stream for local HD storage such as QCIF/CIF/2CIF/D4CIF encode and one low-rate bit stream for network transmission such as QCIF/CIF encode. It can balance the local storage and remote network transmission. The ~~dual-stream~~ can meet the difference band width requirements of the local transmission and the remote transmission. In this way, the local transmission using high-bit stream can achieve HD storage and the network transmission adopting low bit stream suitable for the fluency requirements of the 3G network such as WCDMA, EVDO, TD-~~SCDMA~~.
- ~~One-off~~: ~~One-off~~ is a non-consecutive signal sampling and output. It includes remote sampling and remote output. It has two statuses: 1/0.

7 FAQ

Questions	Solutions
NVR cannot boot up properly.	• Input power is not correct. • Power connection is not correct. • Power switch button is damaged. • Program upgrade is wrong. • HDD malfunction or something wrong with HDD ribbon. • Seagate DB35.1, DB35.2, 5V35 or Maxtor 17-41 compatibility problem. Upgrade to the latest version to solve this problem. • Power supply is not • Main board is damaged.
NVR often automatically shuts down or stops running.	• Input voltage is not stable or it is too low. • HDD malfunction or something wrong with the ribbon. • Button power is not enough. • Front video signal is not stable. • Working environment is too harsh, too much dust. • Hardware malfunction.
System cannot detect hard disk.	• HDD is broken. • HDD ribbon is damaged. • HDD cable connection is loose. • Main board SATA port is broken.
There is no video output on the monitor or the TV. On the up-channel, normal video is displayed on all-channel output.	• Program is not compatible. Upgrade to the latest version. • Brightness is 0. Restore factory default setup. • Check your screen saver. • NVR hardware malfunctions.
I cannot search local records.	• HDD ribbon is damaged. • HDD is broken. • Upgraded program is not compatible. • The recorded file has been overwritten. • Record function has been disabled.
Video is distorted when searching local records.	• Video quality setup is too low. • Program read error, bit data is too small. There is mosaic in the full screen. Restart the NVR to solve this problem. • HDD data ribbon error. • HDD malfunction. • NVR hardware malfunctions.
Time display is not correct.	• Setup is not correct. • Battery contact is not correct or voltage is too low. • Crystal is broken.

Questions	Solutions
NVR cannot control PTZ.	• Front panel PTZ error • PTZ decoder setup, connection or installation is not correct. • Cable connection is not correct. • PTZ setup is not correct. • PTZ decoder and NVR protocol is not compatible. • PTZ decoder and NVR address is not compatible. • When there are several decoders, add 120 Ohm between the PTZ decoder A/B cables furthest end to delete the reverberation or impedance matching. Otherwise the PTZ control is not stable. • The distance is too far.
I cannot log in client-software.	• For Windows 98 or Windows ME user, update your system to Windows 2000 sp4. Or you can install client-software of lower version. Please note right now, our NVR is not compatible with Windows VISTA control. • ActiveX control has been disabled. • No dx8.1 or higher. Upgrade display card driver. • Network connection error. • Network setup error. • Password or user name is invalid. • Client-software is not compatible with NVR program.
There is only mosaic no video when preview or playback video file remotely.	• Network fluency is not good. • Client-software resources are limit. • Current user has no right to monitor.
Network connection is not stable.	• Network is not stable. • IP address conflict. • MAC address conflict. • PC or device network card is not good.
Burn error /USB back error.	• Burner and NVR are in the same data cable. • System uses too much CPU resources. Stop record first and then begin backup. • Data amount exceeds backup device capacity. It may result in burnerror. • Backup device is not compatible. • Backup device is damaged.
Keyboard cannot control NVR.	• NVR serial port setup is not correct. • Address is not correct. • When there are several switchers, power supply is not enough. • Transmission distance is too far.

Questions	Solutions
Alarm signal cannot be generated.	- Alarm setup is not correct. - Alarm output has been open manually. - Input device error or connection is not correct. - Some program versions may have this problem. Upgrade your system.
Alarm function is null.	- Alarm setup is not correct. - Alarm cable connection is not correct. - Alarm input signal is not correct. - There are two loops connect to one alarm device.
Record storage period is not enough.	- Camera quality is too low. Lens is dirty. Camera is installed against the light. Camera aperture setup is not correct. - HDD capacity is not enough. - HDD is damaged.
Cannot playback the downloaded file.	- There is no media player. - No DXB8.1 or higher graphic acceleration software. - There is no DivX503Bundle.exe control when you play the file transformed to AVI via media player. - No DivX503Bundle.exe or ffdshow-2004 1012 .exe in Windows XP OS.
Forgot local menu operation password or network password	Contact your local service engineer or our sales person for help. We can guide you to solve this problem.
There is no video. The screen is in black.	- IPC IP address is not right. - IPC port number is not right. - IPC account (user name/password) is not right. - IPC is offline.
The displayed video is not full in the monitor.	Check current resolution setup. If the current setup is 1920*1080, then you need to set the monitor resolution as 1920*1080.
There is no HDMI output.	- Displayer is not in HDMI mode. - HDMI cable connection is not right.
The video is not fluent when I view in multiple-channel monitor from the client-side.	- The network bandwidth is not sufficient. The multiple-channel monitor operation needs at least 100M or higher. - Your PC resources are not sufficient. For 16-channel monitor operation, the PC shall have the following environment: Quad Core, 2G or higher memory, independent displayer, display card memory 256M or higher.

Questions	Solutions
I cannot connect to the IPC	• Make sure the IPC has booted up. • IPC network connection is right and it is online • IPC IP is in the blocklist. • The device has connected to the too many IPC. It cannot transmit the video. • Check the IPC port value and the time zone is the same as the NVR. • Make sure current network environment is stable.
After I set the NVR resolution as 1080P, my monitor cannot display.	Shut down the device and then reboot. When you reboot, press the Fn button at the same time and then release after 5 seconds. You can restore NVR resolution to the default setup.
My admin account has been changed and I cannot log in.	Use telnet and then input the following command: <pre>cd /mnt/mtd/Config/ rm -rf group rm -rf password</pre> Reboot the device to restore the default password.
After I login the Web, I cannot find the remote interface to add the IPC.	Clear the Web controls and load again.
There is IP and gateway, I can access the internet via the router. But I cannot access the internet after I reboot the NVR.	Use command PING to check you can connect to the gateway or not. Use telnet to access and then use command "ifconfig -s" to check device IP address. If you see the subnet mask and the gateway has changed after the reboot. Upgrade the applications and set again.
I use the VGA monitor. I want to know if I use the multiple -window mode, I see the video from the main stream or the sub stream?	• For 32-channel series product, the 9/16-window is using the sub stream. • For 4/8/16 series product, system is using the main stream no matter you are in what display mode.

~~Other Recommendations~~

- Use the brush to clean the board, socket connector and the chassis regularly.
- The device shall be soundly earthed in case there is audio/video disturbance. Keep the device away from the static voltage or induced voltage.
- Unplug the power cable before you remove the audio/video signal cable, RS-112 or RS-485 cable.
- Do not connect the TV to the local video output port (VOUT).It may result in video output circuit.
- Always shut down the device properly. Use the shutdown function in the menu, or you can press the power button in the rear pane for at least three seconds to shut down the device. Otherwise it may result in HDD malfunction.
- Make sure the device is away from the direct sunlight or other heating sources. Keep the sound ~~ventilation~~.
- Check and maintain the device regularly.

Appendix 1 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword; it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic equipment network security

1. ~~Set Strong Passwords~~

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

2. **Update Firmware and Client Software in Time**

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- ~~We~~ suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your equipment network security

1. **Physical Protection**

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

2. ~~Change Passwords Regularly~~

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. **Set and Update Passwords Reset Information Timely**

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. **Enable Account Lock**

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several

times, the corresponding account and the source IP address will be locked.

5. ~~Change Default HTTP and Other Service Ports~~

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

6. **Enable HTTPS**

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. **Enable Allowlist**

We suggest you to enable allowlist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the allowlist.

8. **MAC Address Binding**

~~We recommend~~ you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

9. ~~Assign Permissions and Privileges Reasonably~~

According to business and management requirements, reasonably add users and assign a ~~minimum~~ set of permissions to them.

10. **Disable Unnecessary Services and Choose Secure Modes**

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to ~~reduce risks~~.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication ~~passwords~~.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- ~~AP hotspot~~ Choose WPA2-PSK encryption mode, and set up strong passwords.

11. **Audio and Video Encrypted Transmission**

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

12. ~~Secure Switching~~

- Check online users: we suggest that you check online users regularly to see if the device is ~~logged~~ in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

13. ~~Network Logs~~

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

14. **Construct a Safe Network Environment**

In order to better ensure the safety of equipment and reduce potential cyber risks, we

Recommendations

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- It is recommended that you enable your device's firewall or blocklist and allowlist feature to reduce the risk that your device might be attacked.

Appendix 2 HDD Capacity Calculation

Calculate total capacity needed by each device according to video recording (video recording type and video file storage time).

1. According to Formula (1) to calculate storage capacity q_i , that is the capacity of each channel needed for each hour, unit Mbyte.

$$q_i = d_i \div 8 \times 3600 \div 1024 \quad (1)$$

In the formula: d_i means the bit rate, unit Kbit/s

2. After video time requirement is confirmed, according to Formula (2) to calculate the storage capacity m_i , which is storage of each channel needed unit Mbyte.

$$m_i = q_i \times h_i \times D_i \quad (2)$$

In the formula:

h_i means the recording time for each day (hour)

D_i means number of days for which the video shall be kept

3. According to Formula (3) to calculate total capacity (accumulation) q_r that is needed for all channels in the device during ~~selected video recording~~ **video recording**.

$$q_r = \sum_{i=1}^c m_i \quad (3)$$

In the formula:

c means total number of channels in one device

4. According to Formula (4) to calculate total capacity (accumulation) q_r that is needed for all channels in device during ~~video recording and during motion detection~~ **video recording and during motion detection**.

$$q_r = \sum_{i=1}^c m_i \times a\% \quad (4)$$

In the formula: $a\%$ means alarm occurrence rate

Appendix 3 Compatible Network Camera List

Please note all the models in the following list for reference only. For those products not included in the list, please contact your local retailer or technical supporting engineer for detailed information.

Appendix Table 3-1

Manufacturer	Model	Resolution	Video Encode	Audio/Video	Protocol
AXIS	P1344	5.000M	H264	✓	ONVIF (Profile A)
	P3344/P3344-E	5.000M	H264	✓	ONVIF (Profile S)
	P5512	—	H264	✓	ONVIF (Profile A)
	Q1654	5.000M	H264	✓	ONVIF (Profile S)
	Q1654-E	5.000M	H264	✓	ONVIF (Profile A)
	Q2124E	—	H264	✓	ONVIF (Profile S)
	Q2124E	5.000M	H264	✓	ONVIF (Profile A)
	Q1745	—	H264	✓	ONVIF (Profile A)
	P57001	—	H264	✓	Private
	P62404	5.000M	H264	✓	Private
	P3347	HEAD UP/PA_S 15002M	H264	✓	ONVIF
	P3322-P	HEAD UP/PA_S 15002M	H264	✓	ONVIF
ACU	ACU6-7071	A10-720-72. 18.15-AC	H264	✓	Private
	ACU6-5021	A10-720-72. 18.15-AC	H264	✓	Private
AHD/IPC	AW1115	85345	H264	✓	Private
	AW1004SDN	66107	H264	✓	Private
	AW21150N	85345	H264	✓	Private
	AW2150N	66198	H264	✓	Private
	AW2215	66107	H264	✓	Private
	AW31150N	85345	H264	✓	Private
	AW10250N	66107	H264	✓	Private

Manufacturer	Model	Resolution	Video Encode	Audio/Video	Protocol
Hikvision	HI381-P	—	H264	✓	ONVIF
	HI381-12P	—	H264	✓	ONVIF
	HI381	2530468	H264	✓	ONVIF
	HI382	66500500	H264	✓	ONVIF
	HI381-10P 5P-A	—	H264	✓	ONVIF
	HI381-2P-P	15503153	H264	✓	ONVIF
	HI381-1P	—	H264	✓	ONVIF
Dahua	DA100	—	H264	✓	ONVIF
	DI600	—	H264	✓	ONVIF
	DE-100-CE	—	H264	✓	ONVIF
	DA-100A	V1.0.2.0	H264	✓	ONVIF
	DI-100A	V1.0.2.0	H264	✓	ONVIF
Camson	CS-1000	—	H264	✓	Private
CME	MPD1.3M(R)	XN5T6211201 11279	H264	✓	ONVIF
	MPD1.3M(R) W	XN5T6211001 11230	H264	✓	ONVIF
	MD-2000F	XN5T6211001 11279	H264	✓	ONVIF
CP V.I.S	CP-VC0-K	6A.2.777%	H264	✓	ONVIF (Private)
	CP-VC00-K	6A.2.777%	H264	✓	Private
	CP-VC10-R	CP00111129 A05	H264	✓	ONVIF
	CP-VC20-R	CP00111129 A05	H264	✓	ONVIF
	CP-VC100-C S	CP00110000 A05	H264	✓	ONVIF
	V5001	CP00111129 A05	H264	✓	ONVIF
	CP-VC20-F	CP00110000 A05	H264	✓	ONVIF
	CP-VC100-S- S	CP00110000 A05	H264	✓	ONVIF
	CP-VC000-A- R	CP00110000 A05	H264	✓	ONVIF
	CP-VC000-L2- S	CP00110000 A05	H264	✓	ONVIF

Manufacturer	Model	Resolution	Video Encode	Audio/Video	Protocol
	CP-RNC-1808	655360/2048/2148/4	H.264	✓	Private
	CP-RNC-TB28 FL3C	655360/2048/2148/4	H.264	✓	Private
	CP-RNC-130	655360/2048/2148/4	H.264	✓	Private
	CP-RNC-DN18	655360/2048/2148/4	H.264	✓	Private
	CP-RNC-DN28 FL3C	655360/2048/2148/4	H.264	✓	Private
Dynamax	XCS-18	655360/2148/5	H.264	✓	ONVIF (Private)
	XCS-25AN	655360/2148/5	H.264	✓	ONVIF (Private)
	WAC22	—	H.264	✓	ONVIF
	WPC-IPV1-3818	655360/2148/5	H.264	✓	ONVIF (Private)
	WPC-IPV1-3818AF	655360/2148/5	H.264	✓	ONVIF (Private)
Honeywell	HDC-1140PT	6.2/2.1/6/21	H.264	✓	ONVIF
	HDC-1160P	6.2/2.1/6/21	H.264	✓	ONVIF
	HDC-01400P	6.2/2.1/6/21	H.264	✓	ONVIF
	HDC-1300P	2.0/0.21	H.264	✓	ONVIF
	HDC-1300P	2.0/1.7	H.264	✓	ONVIF
	HDC-2300	2.0/0.21	H.264	✓	ONVIF
	HDC3000R	655360/2148/5	H.264	✓	ONVIF
LG	LR343-FP	—	H.264	✓	Private
	LR3500	—	H.264	✓	ONVIF
Busch	XMC-B5000	—	H.264	✓	Private
	XMC-B51682	—	H.264	✓	Private
	XMC-B5181	—	H.264	✓	Private
Pentastar	MP3460CH	—	H.264	✓	Private
	MPV-MP502	—	H.264	✓	Private
	MPV-SP10202	1.4/0	H.264	✓	ONVIF (Private)
	MPV-SP10202	—	H.264	✓	ONVIF (Private)

Encoder	Model	Resolution	Video Encode	Audio/Video	Protocol
	WV-SP0001	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0001H	1.0A	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0001L	—	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0001E	—	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0001H	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SM01001	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SM02001	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SM0201H	—	H264, MPEG4	✓	ONVIF (Private)
	WV-SM1001E	1.01B	H264, MPEG4	✓	ONVIF (Private)
	WV-SM03001	—	H264, MPEG4	✓	ONVIF (Private)
	WV-SM0301H	—	H264, MPEG4	✓	ONVIF (Private)
	WV-SP1001E	1.01B	H264, MPEG4	✓	ONVIF (Private)
	WV-SM1001E	1.01B	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0201H	1.00B	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0301H	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SP1001E	1.01B	H264, MPEG4	✓	ONVIF (Private)
	WV-SP1001E	1.01B	H264, MPEG4	✓	ONVIF (Private)
	WV-SP1001E	1.01B	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0401H	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0401H	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SP0401H	1.00	H264, MPEG4	✓	ONVIF (Private)
	WV-SC0001H	1.00B	H264, MPEG4	✓	ONVIF (Private)
	WV-SC0001H	1.00B	H264, MPEG4	✓	ONVIF (Private)

Processor/Decoder	Model	Resolution	Video Encode	Audio/Video	Protocol
	WV-SP300	1.60	H264, MPEG4	✓	CVMP
	DA-SC00	1.60	H264, MPEG4	✓	CVMP
PELCO	DESK10	1.3.1 201100 12-1.000)- 11 A0017	H264	✓	Private
	DESK00N	1.2.0.0.111- 02.00.00	H264	✓	Private
	DS110	1.2.0.0.10- 11 0.000	H264	✓	Private
	DA10010	1.0.1.0.001- 02.0.0.00	H264	✓	Private
	DO00-X	01.02.0015	H264	✓	Private
	DI000-X	01.02.0006	H264	✓	Private
	DS000	1.0.0.0.00 70 12.00.00-1.00.00 0-01.00.00	H264	✓	Private
Sanyo	SMB-3000P	2.00	H264, MPEG4	✓	CVMP (Private)
	SMB-3000	1.00_1 101100 _1	H264, MPEG4	✓	CVMP (Private)
	SMB-3000	1.01_1 100100	H264	✓	Private
	SMB-5000	2.00_1 1 0000	H264, MPEG4	✓	CVMP (Private)
	SMB-5000	—	H264, MPEG4	✓	Private
	SMB-5200	1.00_1 100100	H264, MPEG4	✓	CVMP (Private)
	SMB-5200	1.00_1 100100	H264, MPEG4	✓	CVMP (Private)
	SMB-7000	1.00_1 100100	H264	✓	CVMP (Private)
	SMB-8000	V1.0.0	H264	✓	CVMP
Sony	SAC-D0010	1 50.00	H264	✓	CVMP (Private)
	SAC-C0010	1 50.00	H264	✓	CVMP (Private)
	SAC-C0010	1.0.0.0	H264	✓	CVMP (Private)
	SAC-C0010	1 50.00	H264	✓	CVMP (Private)
	SAC-C0010	1.0.0.0	H264	✓	CVMP (Private)

Encoder/Decoder	Model	Resolution	Video Encode	Audio/Video	Protocol
	SPAC-DH110	1,732,000	H264	✓	ONVIF (Profile S)
	SPAC-DH1200	1,500,000	H264	✓	ONVIF (Profile S)
	SPAC-DH1210-T	1,732,000	H264	✓	ONVIF (Profile S)
	SPAC-CH1300	1,705,000	H264	✓	ONVIF (Profile S)
	SPAC-CH1300	1,732,000	H264	✓	ONVIF (Profile S)
	SPAC-RH-1304	1,732,000	H264	✓	ONVIF (Profile S)
	SPAC-RS980P	1,732,000	H264	✓	ONVIF (Profile S)
	SPAC-EP550	1,705,000	H264	✓	ONVIF (Profile S)
	SPAC-ES9000	1,705,000	H264	✓	ONVIF (Profile S)
	SPAC-ES9000	1,732,000	H264	✓	ONVIF
	SPAC-VH400P1	1,440	H264	✓	ONVIF
	SPV-SP3000	1,001,000	H264, MJPEG	✓	SDX
	SPV-SP3000	1,001,000	H264	✓	ONVIF
	SPAC-VH6000	1,500	H264	✓	PROXY
	SPAC-VH6000	1,500	H264	✓	PROXY
	SPAC-VH6000	1,500	H264	✓	PROXY
	SPAC-VH6000	1,500	H264	✓	PROXY
SANYO	WCE-10000000 BPC	—	H264	✓	ONVIF