



# ELITE SERIES



## PENDVR-EL16M4K



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## **Welcome**

Thank you for purchasing our HDCVI DVR!

This user's manual is designed to be a reference tool for the installation and operation of your system.

Here you can find information about this series standalone DVR features and functions, as well as a detailed menu tree.

Before installation and operation please read the following safeguards and warnings carefully!

# Cybersecurity Recommendations

## Cybersecurity Recommendations

### Mandatory actions to be taken towards cybersecurity

#### 1. Change Passwords and Use Strong Passwords:

The number one reason systems get “hacked” is due to having weak or default passwords. It is recommended to change default passwords immediately and choose a strong password whenever possible. A strong password should be made up of at least 8 characters and a combination of special characters, numbers, and upper and lower case letters.

#### 2. Update Firmware

As is standard procedure in the tech-industry, we recommend keeping NVR, DVR, and IP camera firmware up-to-date to ensure the system is current with the latest security patches and fixes.

### “Nice to have” recommendations to improve your network security

#### 1. Change Passwords Regularly

Regularly change the credentials to your devices to help ensure that only authorized users are able to access the system.

#### 2. Change Default HTTP and TCP Ports:

- Change default HTTP and TCP ports for systems. These are the two ports used to communicate and to view video feeds remotely.
- These ports can be changed to any set of numbers between 1025-65535. Avoiding the default ports reduces the risk of outsiders being able to guess which ports you are using.

#### 3. Enable HTTPS/SSL:

Set up an SSL Certificate to enable HTTPS. This will encrypt all communication between your devices and recorder.

#### 4. Enable IP Filter:

Enabling your IP filter will prevent everyone, except those with specified IP addresses,

from accessing the system.

### **5. Change ONVIF Password:**

On older IP Camera firmware, the ONVIF password does not change when you change the system's credentials. You will need to either update the camera's firmware to the latest revision or manually change the ONVIF password.

### **6. Forward Only Ports You Need:**

- Only forward the HTTP and TCP ports that you need to use. Do not forward a huge range of numbers to the device. Do not DMZ the device's IP address.
- You do not need to forward any ports for individual cameras if they are all connected to a recorder on site; just the NVR is needed.

### **7. Disable Auto-Login on SmartPSS:**

Those using SmartPSS to view their system and on a computer that is used by multiple people should disable auto-login. This adds a layer of security to prevent users without the appropriate credentials from accessing the system.

### **8. Use a Different Username and Password for SmartPSS:**

In the event that your social media, bank, email, etc. account is compromised, you would not want someone collecting those passwords and trying them out on your video surveillance system. Using a different username and password for your security system will make it more difficult for someone to guess their way into your system.

### **9. Limit Features of Guest Accounts:**

If your system is set up for multiple users, ensure that each user only has rights to features and functions they need to use to perform their job.

### **10. UPnP:**

- UPnP will automatically try to forward ports in your router or modem. Normally this would be a good thing. However, if your system automatically forwards the ports and you leave the credentials defaulted, you may end up with unwanted visitors.
- If you manually forwarded the HTTP and TCP ports in your router/modem, this feature should be turned off regardless. Disabling UPnP is recommended when the function is not used in real applications.

### **11. SNMP:**

Disable SNMP if you are not using it. If you are using SNMP, you should do so only temporarily, for tracing and testing purposes only.

### **12. Multicast:**

Multicast is used to share video streams between two recorders. Currently there are no

known issues involving Multicast, but if you are not using this feature, deactivation can enhance your network security.

### **13. Check the Log:**

If you suspect that someone has gained unauthorized access to your system, you can check the system log. The system log will show you which IP addresses were used to login to your system and what was accessed.

### **14. Physically Lock Down the Device:**

Ideally, you want to prevent any unauthorized physical access to your system. The best way to achieve this is to install the recorder in a lockbox, locking server rack, or in a room that is behind a lock and key.

### **15. Connect IP Cameras to the PoE Ports on the Back of an NVR:**

Cameras connected to the PoE ports on the back of an NVR are isolated from the outside world and cannot be accessed directly.

### **16. Isolate NVR and IP Camera Network**

The network your NVR and IP camera resides on should not be the same network as your public computer network. This will prevent any visitors or unwanted guests from getting access to the same network the security system needs in order to function properly.

# Important Safeguards and Warnings

## 1 . Electrical safety

All installation and operation here should conform to your local electrical safety codes.

The product must be grounded to reduce the risk of electric shock.

An apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.

We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation.

## 2 . Transportation security

Heavy stress, violent vibration or water splash are not allowed during transportation, storage and installation.

## 3 . Installation

Keep upwards. Handle with care.

Do not apply power to the DVR before completing installation.

Do not place objects on the DVR.

## 4 . Qualified engineers needed

All the examination and repair work should be done by the qualified service engineers.

We are not liable for any problems caused by unauthorized modifications or attempted repair.

## 5 . Environment

The DVR should be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc.

## 6. Accessories

Be sure to use all the accessories recommended by manufacturer.

Before installation, please open the package and check all the components are included.

Contact your local retailer ASAP if something is broken in your package.

## 7. Lithium battery

Improper battery use may result in fire, explosion, or personal injury!

When replace the battery, please make sure you are using the same model!

**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.**

## DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### Safety Instruction

| Icon                                                                                                                | Note                                                                                                                                                         |
|---------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  DANGER                            | Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.                                                  |
|  WARNING                           | Indicates a potentially hazardous situation, which if not avoided, could result in device damage, data loss, performance degradation, or unexpected results. |
|  CAUTION                           | Indicates a potentially hazardous situation, which if not avoided, could result in device damage, data loss, performance degradation, or unexpected results. |
|  Anti-static                      | Indicates it is the static sensitive device.                                                                                                                 |
|  Electric shock risk             | Indicates presence of dangerous high voltage. There is a risk of electric shock to persons.                                                                  |
|  High power laser radiation risk | Indicates presence of high power laser radiation.                                                                                                            |
|  <b>Tips</b>                     | It is intended to help you to fix a problem or save your time.                                                                                               |
|  <b>Note</b>                     | Provides additional information to emphasize or supplement important points of the main text.                                                                |

# 1 FEATURES AND SPECIFICATIONS

## 1.1 Overview

The standalone series DVR is an excellent digital monitor product designed for security field.

It adopts embedded Linux OS to maintain reliable operation. Popular H.264 compression algorithm and G.711 audio compression technology realize high quality, low bit stream. Unique frame by frame play function is suitable for detailed analysis. It has various functions such as record, playback, monitor at the same time and can guarantee audio video synchronization. This series product has advanced technology and strong network data transmission function.

This series device adopts embedded design to achieve high security and reliability. It can work in the local end, and at the same time, when connecting it to the professional surveillance software (PSS), it can connect to the security network to realize strong network and remote monitor function.

This series product can be widely used in various areas such as banking, telecommunication, electric power, interrogation, transportation, intelligent resident zone, factory, warehouse, resources, and water conservancy.

## 1.2 Features

This series product has the following features:

- **Real-time surveillance**

Support VGA port and HDMI port. Realize the surveillance through displayer. Support HDMI, VGA, and TV output at the same time.

- **Storage function**

Special data format to guarantee data security and can remove the risk of the vicious data modification. Support digital watermark.

- **Compression format**

Support multiple-channel audio and video. An independent hardware decodes the audio and video signal from each channel to maintain video and audio synchronization.

- **Backup function**

Support backup operation via USB port (such as U disk, portable HDD, burner)  
Client-end user can download the file to local HDD to backup via network.

- **Record & playback function**

Support each channel real-time record independently, and at the same time it can support search, forward play, network monitor, record search, download and etc.

Support various playback modes: slow play, fast play, backward play and frame by frame play.

Support time title overlay so that you can view event accurate occurred time

Support customized zoom function during the preview.

- **Network operation**

Support network remote real-time monitor, remote record search and remote PTZ control.

- **Alarm activation function**

Several relay alarm outputs to realize alarm activation and on-site light control.

The alarm input port and output has the protection circuit to guarantee device safety.

- **Communication port**

RS485 port can realize alarm input and PTZ control.

RS232 port can connect to keyboard to realize central control, and can also connect to PC COM to upgrade system and realize maintenance, and matrix control.

Standard Ethernet port can realize network access function.

The dual-network port has the multiple-access, fault-tolerance, load-balance setup mode.

- **PTZ control**

Support PTZ decoder via RS485.

- **Intelligent operation**

Mouse operation function

In the menu, support copy and paste setup function

- **UPnP (Universal Plug and Play)**

Establish mapping connection between LAN and WAN via UPnP protocol.

Slight function differences may be found due to different series.

### 1.3 Specifications

| Technical Specification |                                                                                                                                                                   |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| System                  |                                                                                                                                                                   |
| Main Processor          | Embedded Processor                                                                                                                                                |
| Operating System        | Embedded LINUX                                                                                                                                                    |
| Video and Audio         |                                                                                                                                                                   |
| Analog Camera Input     | 8/16 Channel, BNC                                                                                                                                                 |
| HDCVI Camera            | 4K, 4MP, 1080P@25/30fps, 720P@50/60fps, 720P@25/30fps                                                                                                             |
| AHD Camera              | 5MP, 4MP, 3MP, 1080P@25/30, 720P@25/30fps                                                                                                                         |
| TVI Camera              | 5MP, 3MP, 1080P@25/30, 720P@25/30fps                                                                                                                              |
| CVBS Camera             | PAL/NTSC                                                                                                                                                          |
| IP Camera Input         | 8+4/16+8 Channel, each channel up to 8MP                                                                                                                          |
| Audio In/Out            | 1/1, RCA                                                                                                                                                          |
| Two-way Talk            | Reuse audio in/out, RCA                                                                                                                                           |
| Recording               |                                                                                                                                                                   |
| Compression             | H.264+/H.264                                                                                                                                                      |
| Resolution              | 4K, 5MP, 4MP, 3MP, 1080P, 720P, 960H, D1, CIF, QCIF                                                                                                               |
| Record Rate             | Main stream: 4K(1~7fps); 5MP(1~12fps); 4MP/3MP(1~15fps); 1080P/720P/960H/D1/CIF/QCIF (1~25/30fps)<br>Sub steram:960H(1~15fps); D1/CIF/QCIF(1~25/30fps)            |
| Bit Rate                | 1Kbps ~ 6144Kbps Per Channel                                                                                                                                      |
| Record Mode             | Manual, Schedule (Regular, Continuous), MD (Video detection: Motion Detection, Video Loss, Tampering), Alarm, Stop                                                |
| Record Interval         | 1 ~ 60 min (default: 60 min), Pre-record: 1 ~ 30 sec, Post-record: 10 ~ 300 sec                                                                                   |
| Display                 |                                                                                                                                                                   |
| Interface               | 1 HDMI, 1 VGA                                                                                                                                                     |
| Resolution              | HDMI:3840×2160, 2560×1440, 1920×1080, 1280×1024, 1280×720, 1024×768<br>VGA: 1920×1080, 1280×1024, 1280×720, 1024×768                                              |
| Multi-screen Display    | When IP extension mode not enabled:<br>8CH: 1/4/8/9<br>16CH: 1/4/8/9/16<br>When IP extension mode enabled:<br>8CH: 1/4/8/9/16<br>16CH: 1/4/8/9/16/25              |
| OSD                     | Camera title, Time, Video loss, Camera lock, Motion detection, Recording                                                                                          |
| Network                 |                                                                                                                                                                   |
| Interface               | 1 RJ-45 Port (1000M)                                                                                                                                              |
| Network Function        | HTTP, TCP/IP, IPv4/IPv6, UPnP, RTSP, UDP, SMTP, NTP, DHCP, DNS, IP Filter, PPPoE,DDNS, FTP, Alarm Server,P2P, IP Search (Support Dahua IP camera, DVR, NVS, etc.) |
| Max. User Access        | 128 users                                                                                                                                                         |
| Smart Phone             | iPhone, iPad, Android                                                                                                                                             |
| Interoperability        | ONVIF 2.42, CGI Conformant                                                                                                                                        |

|                           |                                                                                                                                                                       |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Video Detection and Alarm |                                                                                                                                                                       |
| Trigger Events            | Recording, PTZ, Tour, Video Push, Email, FTP, Snapshot, Buzzer and Screen Tips                                                                                        |
| Video Detection           | Motion Detection, MD Zones: 396 (22 × 18), Video Loss,Tampering and Diagnosis                                                                                         |
| Alarm input               | N/A                                                                                                                                                                   |
| Relay Output              | N/A                                                                                                                                                                   |
| Playback and Backup       |                                                                                                                                                                       |
| Playback                  | 8CH: 1/4/9<br>16CH: 1/4/9/16                                                                                                                                          |
| Search Mode               | Time /Date, Alarm, MD and Exact Search (accurate to second)                                                                                                           |
| Playback Function         | Play, Pause, Stop, Rewind, Fast play, Slow Play, Next File, Previous File, Next Camera, Previous Camera, Full Screen, Repeat, Shuffle, Backup Selection, Digital Zoom |
| Backup Mode               | USB Device/Network                                                                                                                                                    |
| Storage                   |                                                                                                                                                                       |
| Internal HDD              | 2 SATA Ports, up to 8TB capacity for each disk                                                                                                                        |
| eSATA                     | N/A                                                                                                                                                                   |
| Auxiliary Interface       |                                                                                                                                                                       |
| USB                       | 2USB Ports (1 USB 2.0 , 1 USB 3.0)                                                                                                                                    |
| RS232                     | N/A                                                                                                                                                                   |
| RS485                     | 1 Port, for PTZ Control                                                                                                                                               |
| Electrical                |                                                                                                                                                                       |
| Power Supply              | 8CH:DC12V/4A<br>16CH:DC12V/5A                                                                                                                                         |
| Power Consumption         | <15W (Without HDD)                                                                                                                                                    |
| Construction              |                                                                                                                                                                       |
| Dimensions                | 1U, 375mm×287mm×53mm (14.8" x 11.3" x 2.1")                                                                                                                           |
| Net Weight                | 2.35kg (5.2 lb) (without HDD)                                                                                                                                         |
| Gross Weight              | 3.2kg (7.05lb)                                                                                                                                                        |
| Installation              | Desktop installation                                                                                                                                                  |
| Environmental             |                                                                                                                                                                       |
| Operating Conditions      | -10°C ~ +55°C (+14°F ~ +131°F), 0~ 90% RH                                                                                                                             |
| Storage Conditions        | -20°C ~ +70°C (-4°F ~ +158°F) , 0~ 90% RH                                                                                                                             |
| Third-party Support       |                                                                                                                                                                       |
| Third-party Support       | Dahua, Arecont Vision, AXIS, Bosch, Brickcom, Canon, CP Plus, Dynacolor, Honeywell, Panasonic, Pelco, Samsung, Sanyo, Sony, Videotec, Vivotek, and more               |
| Certifications            |                                                                                                                                                                       |
| Certifications            | FCC: Part 15 Subpart B                                                                                                                                                |
|                           | CE: CE-LVD: EN 60950-1/IEC 60950-1<br>CE-EMC: EN 61000-3-2, EN 61000-3-3, EN 55032, EN 50130, EN 55024                                                                |
|                           | UL: UL 60950-1                                                                                                                                                        |

The front panel is shown as below. See Figure 2-6.

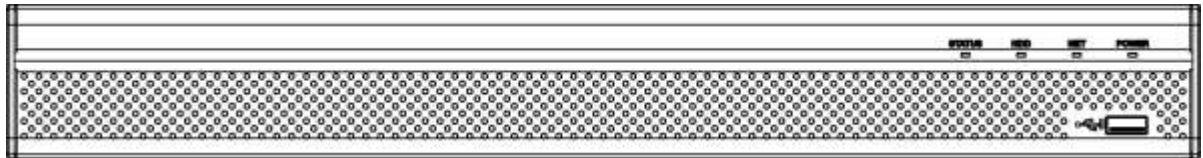
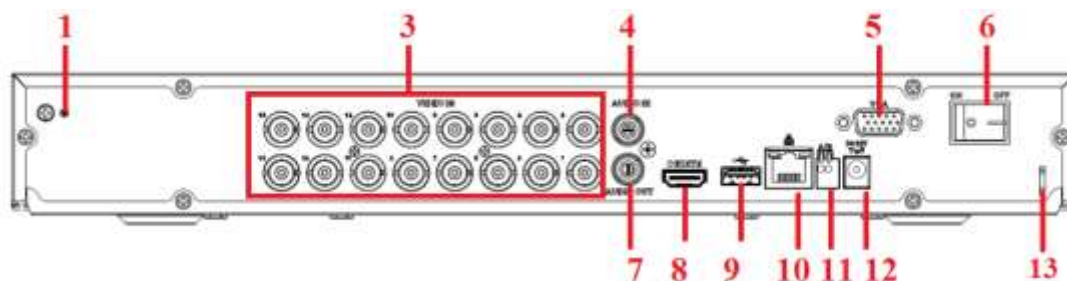
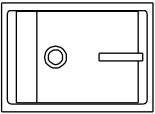


Figure 2-6

Please refer to the following sheet for front panel button information.

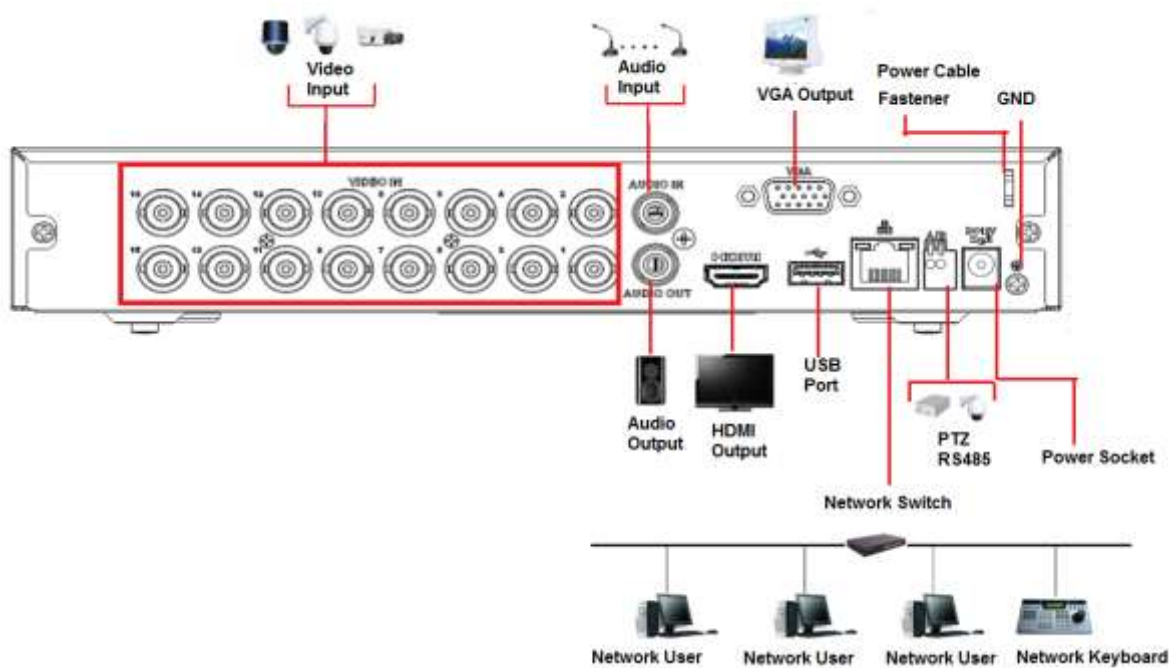
| Icon                                                                                | Name                           | Function                                                             |
|-------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------|
| STATUS                                                                              | Status indicator light         | The blue light is on when the device is working properly.            |
| HDD                                                                                 | HDD status indicator light     | The blue light is on when the HDD is malfunction.                    |
| NET                                                                                 | Network status indicator light | The blue light is on when the network connection is abnormal.        |
| POWER                                                                               | Power status indicator light   | The blue light is on when the power connection is OK.                |
|  | USB2.0 port                    | Connect to peripheral USB 2.0 storage device, mouse, burner and etc. |



| SN | Icon                                                                                | Name                     | Note                                                                                                                                                                                                                                    |
|----|-------------------------------------------------------------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  |    | GND                      | Alarm input ground port.                                                                                                                                                                                                                |
| 2  | 1~8(16)                                                                             | Alarm input port 1~8(16) | <ul style="list-style-type: none"> <li>There are two types; NO (normal open)/NC (normal close).</li> <li>When your alarm input device is using external power, please make sure the device and the DVR have the same ground.</li> </ul> |
|    | NO1~NO3                                                                             | Alarm output port 1~3    |                                                                                                                                                                                                                                         |
|    | C1~C3                                                                               |                          |                                                                                                                                                                                                                                         |
| 3  | VIDEO IN                                                                            | Video input port         | Connect to analog camera, video input signal.                                                                                                                                                                                           |
| 4  | AUDIO IN                                                                            | Audio input port         | Connect to audio input device such as speaker.                                                                                                                                                                                          |
| 5  | VGA                                                                                 | VGA video output port    | VGA video output port. Output analog video signal. Can connect to the monitor to view ananlog video output.                                                                                                                             |
| 6  |  | Power switch             | Power on/off button.                                                                                                                                                                                                                    |

| SN | Icon                                                                              | Name                                | Note                                                                                                                                                                  |
|----|-----------------------------------------------------------------------------------|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 7  | AUDIO OUT                                                                         | Audio output port                   | Connect to video output device such as sound box.                                                                                                                     |
| 8  | HDMI                                                                              | High Definition Media Interface     | High definition audio and video signal output port. It transmits uncompressed high definition video and multiple-channel data to the HDMI port of the display device. |
| 9  |  | USB port                            | Connect to USB storage device, mouse, burning DVD-ROM and etc.                                                                                                        |
| 10 |  | Network port                        | 100 or 1000M Ethernet port                                                                                                                                            |
| 11 | A                                                                                 | RS485 ( RS-485 ) communication port | RS485_A port. It is the cable A. You can connect to the control devices such as speed dome PTZ.                                                                       |
|    | B                                                                                 |                                     | RS485_B. It is the cable B. You can connect to the control devices such as speed dome PTZ.                                                                            |
| 12 |  | Power input port                    | Input 12V DC.                                                                                                                                                         |
| 13 |  | Power cable fastener                | Use clamp to secure the power cable on the device in case there is any loss.                                                                                          |
| 14 | VIDEO OUT                                                                         | Video output port                   | Connect to output devices such as TV.                                                                                                                                 |

## 2.3 Connection Sample



## 2.4 Remote Control

The remote control interface is shown as in Figure 2-99.

Please note remote control is not our standard accessory and it is not included in the accessory bag.

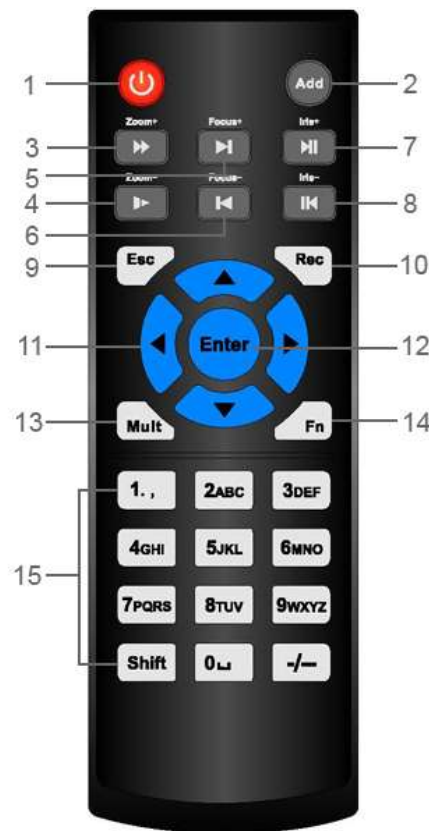


Figure 2-99

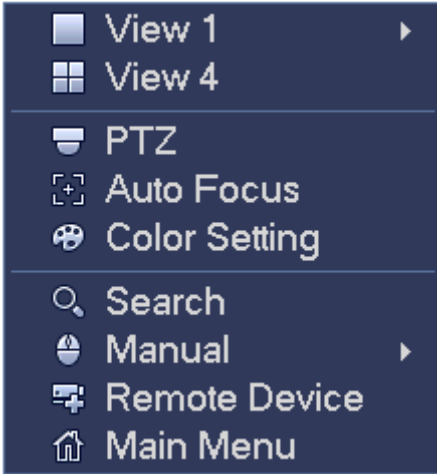
| SN | Name            | Function                                                                                                                                                                                                            |
|----|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Power button    | Click it to boot up or shut down the device.                                                                                                                                                                        |
| 2  | Address         | Click it to input device number, so that you can control it.                                                                                                                                                        |
| 3  | Forward         | Various forward speeds and normal speed playback.                                                                                                                                                                   |
| 4  | Slow play       | Multiple slow play speeds or normal playback.                                                                                                                                                                       |
| 5  | Next record     | In playback mode, playback the next video.                                                                                                                                                                          |
| 6  | Previous record | In playback mode, playback the previous video.                                                                                                                                                                      |
| 7  | Play/Pause      | In pause mode, click this button to realize normal playback.<br>In normal playback click this button to pause playback.<br>In real-time monitor mode, click this button to enter video search menu.                 |
| 8  | Reverse/pause   | Reverse playback pause mode, click this button to realize normal playback.<br>In reverse playback click this button to pause playback.                                                                              |
| 9  | Esc.            | Go back to previous menu or cancel current operation (close upper interface or control)                                                                                                                             |
| 10 | Record          | Start or stop record manually<br>In record interface, working with the direction buttons to select the record channel.<br>Click this button for at least 1.5 seconds, system can go to the Manual Record interface. |

| SN | Name                   | Function                                                                                                                                                            |
|----|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11 | Direction keys         | Switch current activated control, go to left or right.<br>In playback mode, it is to control the playback process bar.<br>Aux function(such as switch the PTZ menu) |
| 12 | Enter /menu key        | go to OK button<br>go to the menu                                                                                                                                   |
| 13 | Multiple-window switch | Switch between multiple-window and one-window.                                                                                                                      |
| 14 | Fn                     | In 1-ch monitor mode: pop up assistant function:PTZ control and Video color.                                                                                        |
|    |                        | Switch the PTZ control menu in PTZ control interface.                                                                                                               |
|    |                        | In motion detection interface, working with direction keys to complete setup.                                                                                       |
|    |                        | In text mode, click it to delete character.                                                                                                                         |
| 15 | 0-9 number key         | Input password, channel or switch channel.                                                                                                                          |
|    |                        | Shift is the button to switch the input method.                                                                                                                     |

## 2.5 Mouse Control

|                  |                                                                                                                                  |
|------------------|----------------------------------------------------------------------------------------------------------------------------------|
| Left click mouse | System pops up password input dialogue box if you have not logged in.<br>In real-time monitor mode, you can go to the main menu. |
|                  | When you have selected one menu item, left click mouse to view menu content.                                                     |
|                  | Implement the control operation.                                                                                                 |
|                  | Modify checkbox or motion detection status.                                                                                      |
|                  | Click combo box to pop up drop down list                                                                                         |

|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         | <p>In input box, you can select input methods. Left click the corresponding button on the panel you can input numeral/English character (small/capitalized). Here ← stands for backspace button. _ stands for space button.</p> <p>In English input mode: _stands for input a backspace icon and ← stands for deleting the previous character.</p> <div data-bbox="491 495 1114 712">  </div> <p>In numeral input mode: _ stands for clear and ← stands for deleting the previous numeral.</p> <p>When input special sign, you can click corresponding numeral in the front panel to input. For example, click numeral 1 you can input"/" , or you can click the numeral in the on-screen keyboard directly.</p> <div data-bbox="710 1048 908 1225">  </div> |
| Double left click mouse | <p>Implement special control operation such as double click one item in the file list to playback the video.</p> <p>In multiple-window mode, double left click one channel to view in full-window.</p> <p>Double left click current video again to go back to previous multiple-window mode.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Right click mouse   | <p>In real-time monitor mode, pops up shortcut menu: one-window, four-window, nine-window and sixteen-window, Pan/Tilt/Zoom, color setting, search, record, alarm input, alarm output, main menu. Among which, Pan/Tilt/Zoom and color setting applies for current selected channel.</p> <p>If you are in multiple-window mode, system automatically switches to the corresponding channel.</p>  |
|                     | Exit current menu without saving the modification.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Press middle button | In numeral input box: Increase or decrease numeral value.                                                                                                                                                                                                                                                                                                                                                                                                                         |
|                     | Switch the items in the check box.                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                     | Page up or page down                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Move mouse          | Select current control or move control                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Drag mouse          | Select motion detection zone                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|                     | Select privacy mask zone.                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

## 2.6 Virtual Keyboard & Front Panel

### 2.6.1 Virtual Keyboard

The system supports two input methods: numeral input and English character (small and capitalized) input.

Move the cursor to the text column, the text is shown as blue, input button pops up on the right. Click that button to switch between numeral input and English input (capitalized and small), Use > or < to shift between small character and capitalized character.

### 2.6.2 Front Panel

Move the cursor to the text column. Click Fn key and use direction keys to select number you wanted. Please click enter button to input.

## 3 Installation and Connections

**Note:** All the installation and operations here should conform to your local electric safety rules.

### 3.1 Check Unpacked DVR

When you receive the DVR from the forwarding agent, please check whether there is any visible damage. The protective materials used for the package of the DVR can protect most accidental clashes during transportation. Then you can open the box to check the accessories.

Please check the items in accordance with the list. Finally you can remove the protective film of the DVR.

**Note**

Remote control is not a standard accessory and it is not included in the accessory bag.

### 3.2 About Front Panel and Rear Panel

The model in the front panel is very important; please check according to your purchase order.

The label in the rear panel is very important too. Usually we need you to represent the serial number when we provide the service after sales.

### 3.3 HDD Installation



**Important**

**Shut down the device and then unplug the power cable before you open the case to replace the HDD!**

**All figures listed below for reference only!**

This series DVR has 1 to 8 HDDs (no limitation for capacity). Please use HDD of 7200rpm or higher. Usually we do not recommend the HDD for the PC. You can refer to the Appendix for recommended HDD brand.

Please follow the instructions listed below to install hard disk.

- You can connect the HDD data cable and the power cable first and then fix the HDD in the device.
- Please pay attention to the front cover. It adopts the vertical sliding design. You need to push the clip first and then put down.



- ① Loosen the screws of the upper cover and side panel.  
Remove cover
- ② Fix four screws in the HDD  
(Turn just three rounds).
- ③ Place the HDD in accordance with the four holes in the bottom.



- ④ Turn the device upside down and then turn the screws in firmly.
- ⑤ Connect the HDD cable and power cable.
- ⑥ Put the cover in accordance with the clip and then place the upper cover back. Secure the screws in the rear panel and the side panel.

**Important:**

If the HDD amount is less than four, you do not need to install the HDD bracket.

When there is a bracket, please make sure the installation direction of HDDs is the same.

**3.3.7 Rack Installation**

The DVR occupies 1.5U/2U rack units of vertical rack space.

- Use twelve screws to fix the unit
- Please make sure the indoor temperature is below 35°C (95°F).
- Please make sure there is 15cm (6 inches) space around the device to guarantee sound ventilation.
- Please install from the bottom to the top.
- If there are more accessories connected in the rack, please take precaution measures in case the rack power is overload.

**3.4 Connecting Power Supply**

Please check input voltage and device power button match or not.

We recommend you use UPS to guarantee steady operation, DVR life span, and other peripheral equipments operation such as cameras.

## 3.5 Connecting Video Input and Output Devices

### 3.5.1 Connecting Video Input

The video input interface is BNC. The input video format includes: PAL/NTSC BNC (1.0V<sub>P-P</sub>, 75Ω) .

The input video format: BNC (0.8V<sub>P-P</sub>, 75Ω) ,

The video signal should comply with your national standards.

The input video signal shall have high SNR, low distortion; low interference, natural color and suitable lightness.

#### **Guarantee the stability and reliability of the camera signal:**

The camera shall be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc.

The camera and the DVR should have the same grounding to ensure the normal operation of the camera.

#### **Guarantee stability and reliability of the transmission line**

Please use high quality, sound shielded BNC. Please select suitable BNC model according to the transmission distance.

If the distance is too long, you should use twisted pair cable, and you can add video compensation devices or use optical fiber to ensure video quality.

You should keep the video signal away from the strong electromagnetic interference, especially the high tension current.

#### **Keep connection lugs in well contact**

The signal line and shielded wire should be fixed firmly and in well connection. Avoid dry joint, lap welding and oxidation.

### 3.5.2 Connecting Video Output

Video output includes a BNC(PAL/NTSC, 1.0V<sub>P-P</sub>, 75Ω) output, a VGA output and a HDMI output.

System supports BNC, VGA and HDMI output at the same time.

When you are using pc-type monitor to replace the monitor, please pay attention to the following points:

- To defer aging, do not allow the pc monitor to run for a long time.
- Regular demagnetization will keep device maintain proper status.
- Keep it away from strong electromagnetic interference devices.

Using TV as video output device is not a reliable substitution method. You also need to reduce the working hour and control the interference from power supply and other devices. The low quality TV may result in device damage.

## 3.6 Connecting Audio Input & Output, Bidirectional Audio

### 3.6.1 Audio Input

BNC port is adopted for audio input port.

Due to high impedance of audio input, please use active sound pick-up.

Audio transmission is similar to video transmission. Try to avoid interference, dry joint, loose contact and it shall be away from high tension current.

### 3.6.2 Audio Output

The audio output signal parameter is usually over 200mv 1K $\Omega$  (BNC). It can directly connect to low impedance earphone, active sound box or amplifier-drive audio output device.

If the sound box and the pick-up cannot be separated spatially, it is easy to arouse squeaking. In this case you can adopt the following measures:

- Use better sound pick-up with better directing property.
- Reduce the volume of the sound box.
- Using more sound-absorbing materials in decoration can reduce voice echo and improve acoustics environment.
- Adjust the layout to reduce happening of the squeaking.

## 3.7 Alarm Input and Output Connection

Please read the followings before connecting.

### 1. Alarm input

- a. Please make sure alarm input mode is grounding alarm input.
- b. Grounding signal is needed for alarm input.
- c. Alarm input needs the low level voltage signal.
- d. Alarm input mode can be either NC (normal Open) or NO (Normal Close)
- e. When you are connecting two DVRs or you are connecting one DVR and one other device, please use a relay to separate them,

### 2. Alarm output

The alarm output port should not be connected to high power load directly (It shall be less than 1A) to avoid high current which may result in relay damage. Please use the co contactor to realize the connection between the alarm output port and the load.

### 3. How to connect PTZ decoder

- a. Ensure the decoder has the same grounding with DVR, otherwise you may not control the PTZ. Shielded twisted wire is recommended and the shielded layer is used to connect to the grounding.
- b. Avoid high voltage. Ensure proper wiring and some thunder protection measures.
- c. For too long signal wires, 120 $\Omega$  should be parallel connected between A, B lines on the far end to reduce reflection and guarantee the signal quality.
- d. “485 A, B” of DVR cannot parallel connect with “485 port” of other device.
- e. The voltage between of A,B lines of the decoder should be less than 5v.

### 4. Please make sure the front-end device has soundly earthed.

Improper grounding may result in chip damage.

#### 3.7.1 Alarm Input and Output Details

##### Important

Please refer to the specifications for the alarm input and output channel amount.

Do not merely count the alarm input and out channel amount according to the ports on the rear panel.

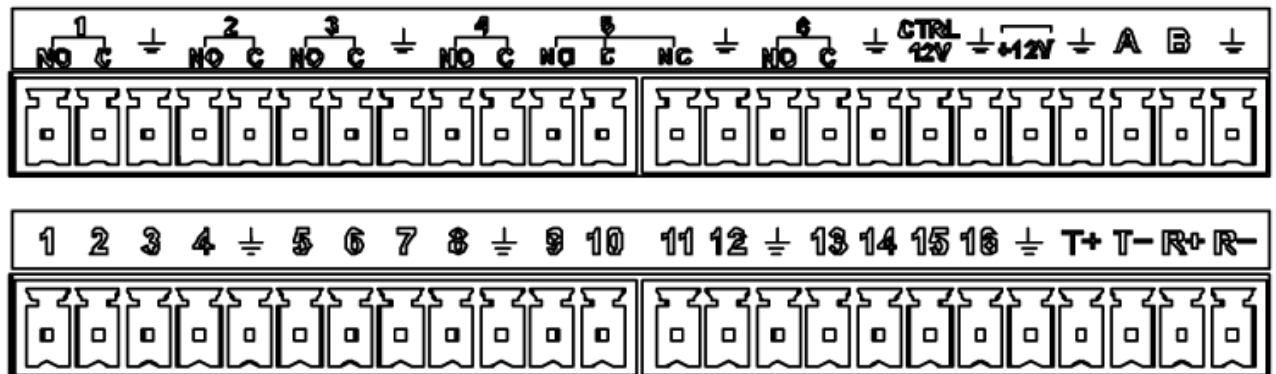


Figure 3-1

|                                                                                                                         |                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1, 2, 3, 4, 5, 6,<br>7, 8, 9, 10, 11,<br>12, 13, 14, 15, 16                                                             | ALARM 1 to ALARM 16. The alarm becomes active in low voltage.                                                                                                      |
| In the second line,<br>from the left to the<br>right:<br>NO1 C1,<br>NO2 C2,<br>NO3 C3,<br>NO4 C4,<br>NO5 C5,<br>NO6 C6. | There are six groups of normal open activation output (on/off button)                                                                                              |
| CTRL 12V                                                                                                                | Control power output. For external alarm, you need to close the device power to cancel the alarm.<br>Voltage current: 500mA.                                       |
| +12V                                                                                                                    | Rated current.<br>Voltage current: 500mA.                                                                                                                          |
|                                      | Earth cable.                                                                                                                                                       |
| 485 A/B                                                                                                                 | 485 communication port. They are used to control devices such as decoder. 120Ω should be parallel connected between A, B lines if there are too many PTZ decoders. |
| T+,T-,R+,R-                                                                                                             | They are four-wire full-duplex RS485 port<br>T+ T-: output wire<br>R+ R-: input wire                                                                               |

### 3.7.2 Alarm Input Port

Please refer to the following sheet for more information.

- Grounding alarm inputs. Normal open or Normal close type)

- Please parallel connect COM end and GND end of the alarm detector (Provide external power to the alarm detector).
- Please parallel connect the Ground of the DVR and the ground of the alarm detector.
- Please connect the NC port of the alarm sensor to the DVR alarm input(ALARM)
- Use the same ground with that of DVR if you use external power to the alarm device.

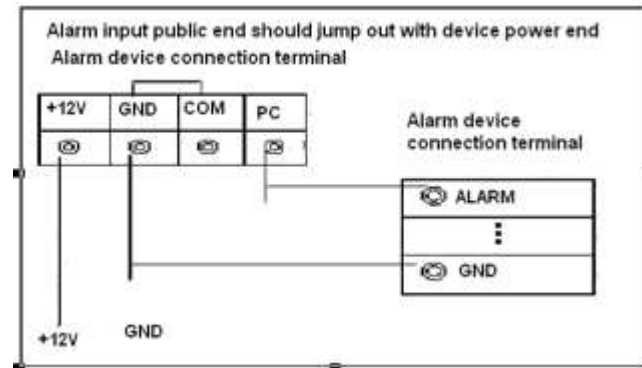


Figure 3-2

### 3.7.3 Alarm Output Port

- Provide external power to external alarm device.
- To avoid overloading, please read the following relay parameters sheet carefully.
- RS485 A/B cable is for the A/B cable of the PTZ decoder.
- T+,T-,R+,R- are four-wire double duplex RS485 port.  
T+ T-: output wire  
R+ R-: input wire

### Relay Specification

| Model                       |                           | HFD23/005-1ZS                 | HRB1-S-DC5V                   |
|-----------------------------|---------------------------|-------------------------------|-------------------------------|
| Material of the touch       |                           | AgNi+ gold-plating            | AuAg10/AgNi10/CuNi30          |
| Rating<br>(Resistance Load) | Rated switch capacity     | 30V DC 1A/125V AC 0.5A        | 24V DC 1A/125V AC 2A          |
|                             | Maximum switch power      | 62.5VA/30W                    | 250VA/48W                     |
|                             | Maximum switch voltage    | 125V AC/60V DC                | 125V AC/60V DC                |
|                             | Maximum switch current    | 2A                            | 2A                            |
| Insulation                  | Between touches           | 400VAC 1 minute               | 500VAC 1 minute               |
|                             | Between touch and winding | 1000VAC 1 minute              | 1000VAC 1 minute              |
| Turn-on Time                |                           | 5ms max                       | 5ms max                       |
| Turn-off Time               |                           | 5ms max                       | 5ms max                       |
| Longevity                   | Mechanical                | 1×10 <sup>7</sup> times ( 300 | 5×10 <sup>6</sup> times ( 300 |

| Model               |            | HFD23/005-1ZS                         | HRB1-S-DC5V                             |
|---------------------|------------|---------------------------------------|-----------------------------------------|
|                     |            | times/MIN)                            | times/MIN)                              |
|                     | Electrical | $1 \times 10^5$ times ( 30 times/MIN) | $2.5 \times 10^4$ times ( 30 times/MIN) |
| Working Temperature |            | -30℃~+70℃                             | -40℃~+70℃                               |

### 3.8 RS485

When the DVR receives a camera control command, it transmits that command up the coaxial cable to the PTZ device. RS485 is a single-direction protocol; the PTZ device can't return any data to the unit. To enable the operation, connect the PTZ device to the RS485 (A,B) input on the DVR.

Since RS485 is disabled by default for each camera, you must enable the PTZ settings first. This series DVRs support multiple protocols such as Pelco-D, Pelco-P.

To connect PTZ devices to the DVR:

1. Connect RS485 A,B on the DVR rear panel.
2. Connect the other end of the cable to the proper pins in the connector on the camera.
3. Please follow the instructions to configure a camera to enable each PTZ device on the DVR.

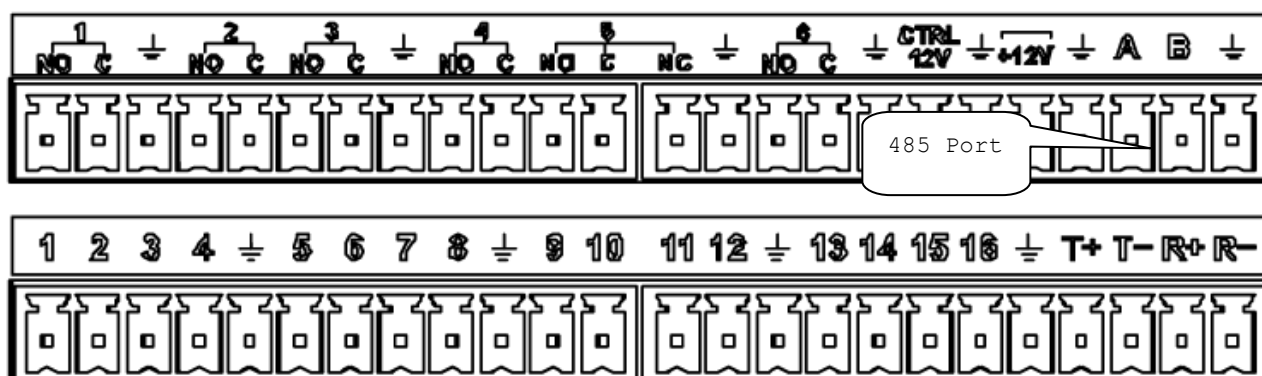


Figure 3-3

### 3.9 Other Interfaces

There are still other interfaces on the DVR, such as USB port.

## 4 Overview of Navigation and Controls



### Note

- The figures listed in the following chapters for reference only. Refer to the actual product for detailed information. The operations are the same.
- For some functions, please left click mouse to enter the menu contents and right click menu to go back to the previous menu. Refer to chapter 2.5 Mouse control for detailed information.

### 4.1 Initial Settings

#### 4.1.1 Boot up



### WARNING

- The rated input voltage matches the device power on-off button. Please make sure the power wire connection is OK. Then click the power on-off button.
- To protect device, please connect device to the power adapter first and then connect the power cable.
- Always use the stable current, if necessary UPS is a best alternative measure.

Please follow the steps listed below to boot up the device.

- Step 1 Connect the device to the monitor and then connect a mouse.
- Step 2 Connect power cable.
- Step 3 Click the power button at the front or rear panel and then boot up the device.  
After device booted up, the device is in multiple-channel display mode by default.  
If the boot up time is in the record period, the device automatically goes to auto record mode, the corresponding channel indicator light is on, and device is working properly.

#### 4.1.2 Device Initialization

If it is your first time to use the device, please set a login password of **admin** (system default user).



### Note

For your device safety, please keep your login password of **admin** well after the initialization steps, and change the password regularly.

### Steps:

- Step 1 Boot up device.  
Device displays device initialization interface. See Figure 4-1.



Figure 4-1

Step 2 Set login password of **admin**.

- User name: The default user name is **admin**.
- Password/confirm password: The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding “”, “”, “;”, “:”, “&”) . The password shall contain at least two categories. Usually we recommend the strong password.
- Prompt question: If you set the prompt question here. On the login interface, click , device can display the corresponding prompt question for you to remind the password.



WARNING

**STRONG PASSWORD RECOMMENDED**-For your device own safety, please create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.

Step 3 Click Next.

Device goes to unlock pattern interface. See Figure 4-2.

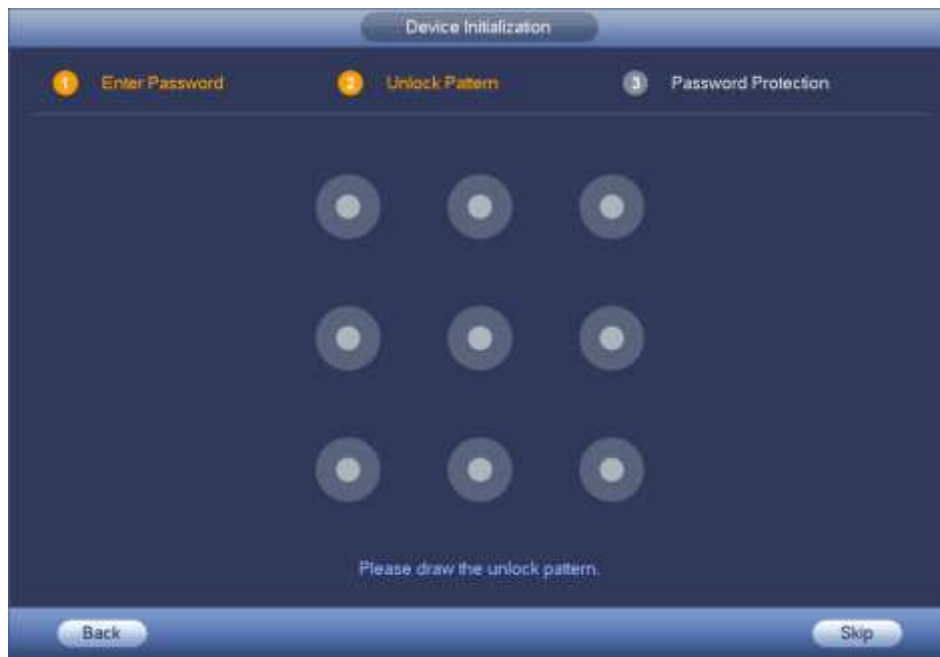


Figure 4-2

Step 4 Set unlock pattern.

After set unlock pattern, device goes to password protection interface. See Figure 4-3.



#### Note

- The unlock pattern shall at least contain 4 grids.
- Device adopts unlock pattern to login by default if you have set pattern here. If there is no unlock pattern, please input the password to login.
- Click Skip if there is no need to set unlock pattern.

Figure 4-3

Step 5 Set security questions.



**Note**

- After setting the security questions here, you can use the email you input here or answer the security questions to reset admin password. Refer to chapter 4.1.3 Reset password for detailed information.
- Cancel the email or security questions box and then click Next button to skip this step.
- Email: Input an email address for reset password purpose. In case you forgot password in the future, input the security code you got on the assigned email to reset the password of admin. If you have not input email here or you need to update the email information, please go to the main menu->Setting->System->Account to set.
- Security question: Set security questions and corresponding answers. Properly answer the questions to reset admin password. In case you have not input security question here or you need to update the security question information, please go to the main menu->Setting->System->Account to set.

Step 6 Click OK to complete the device initialization setup.

Device goes to startup wizard interface. Refer to chapter 0 Quick Settings for detailed information.

### 4.1.3 Reset Password

If you forgot **admin** password, you can reset the password by email or by answering the security questions.

#### Steps:

Step 1 Go to the device login interface. See Figure 4-4 or Figure 4-5. .

- If you have set unlock pattern, device displays unlock pattern login interface. See Figure 4-4. Click “Forgot unlock pattern”, device goes to Figure 4-5.
- If you have not set unlock pattern, device displays password interface. See Figure 4-5.



**Note**

Click Switch user button in Figure 4-4 or click the user name in Figure 4-5 and then select a user from the dropdown list, you can login via other account.

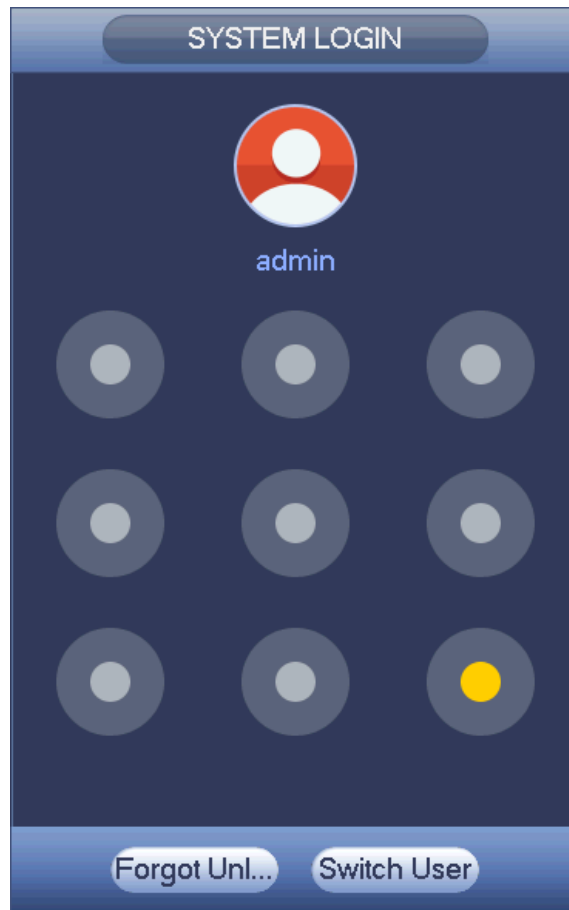


Figure 4-4



Figure 4-5

Step 2 Click .

- If you have not input email address information when you are initializing the device, the interface is shown as in Figure 4-6. Please input an email address and then click Next button, devices goes to Figure 4-7.

- If you have input email when you are initializing the device, device goes to Figure 4-7.



Figure 4-6



Figure 4-7

Step 3 Reset login password.

There are two ways to reset the password: Scan QR code and reset by email/security questions (local menu only)

- Email

In Figure 4-7, follow the prompts on the interface to scan the QR code, and then input the security code you get via the assigned email.



#### WARNING

- ✧ For the same QR code, max scan twice to get two security codes. Refresh the QR code if you want to get security code again.
- ✧ The security code on your email is only valid for 24 hours.
- Security questions

In Figure 4-6, select security question from the drop down list. Device displays security question interface. See Figure 4-8. Please input the correct answers here.



#### Note

There is no security question item from the dropdown list if you have not set the security question and corresponding answers when initializing the device.

Reset the password

Reset Type: Security Questions

Question 1: What is your favorite children's book?  
Answer:

Question 2: What was the first name of your first boss?  
Answer:

Question 3: What is the name of your favorite fruit?  
Answer:

Cancel Next

Figure 4-8

Step 4 Click Next button.

Device displays reset password interface. See Figure 4-9.



Figure 4-9

Step 5 Input new password and then confirm.



#### WARNING

**STRONG PASSWORD RECOMMENDED**-For your device own safety, please create a strong password of your own choosing. The password shall be at least 8-digit containing at least two types of the following categories: letters, numbers and symbols. We also recommend you change your password periodically especially in the high security system.

Step 6 Click Save button to complete the reset setup.

Device pops up dialogue box asking you to sync the password to the camera connecting by the default protocol. See Figure 2-31. Click OK to change the camera password. See Figure 2-32.



#### Note

The following dialogue pops up if there is a digital channel.



Figure 4-10



Figure 4-11

#### 4.1.4 Quick Settings

The startup wizard and the configuration wizard can guide you to complete the basic settings so that the device can work properly.

- Startup wizard: After initialize the device, system goes to the End-User License Agreement (EULA) interface. See Figure 4-12. Check the box to agree the EULA. Click Next button to enter startup wizard if it is your first time to login. See Figure 4-13.

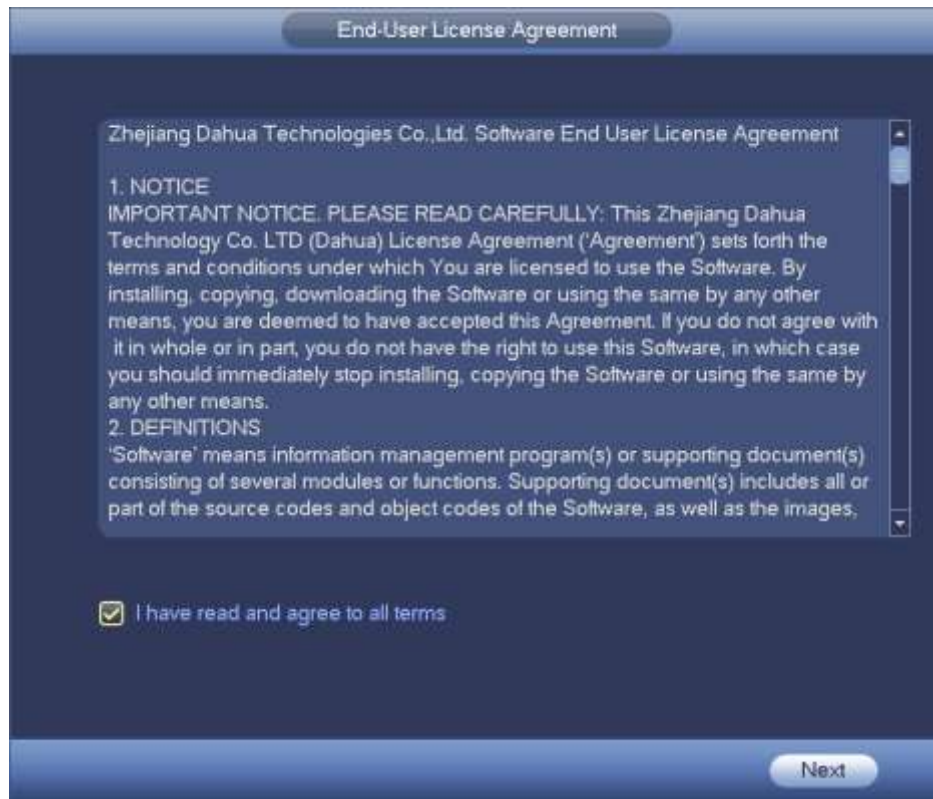


Figure 4-12

- Configuration wizard: On the preview interface, right click mouse and then click configuration wizard. The setting items are the same as the startup wizard.



Figure 4-13

#### 4.1.4.1 General

Besides startup wizard and configuration wizard, from main menu->Setting->System->General, you can also go to the General interface too.

##### 4.1.4.1.1 General

Step 1 Click General tab.

Enter General interface. See Figure 4-14.

Step 2 Set parameters.

- Device ID: Please input a corresponding device name here.
- Device No: Here you can set device number.
- Language: System supports various languages: Chinese (simplified), Chinese (Traditional), English, Italian, Japanese, French, Spanish (All languages listed here are optional. Slight difference maybe found in various series.)
- Video standard: There are two formats: NTSC and PAL.
- Instant playback: It is to set playback time you can view in the preview interface. The value ranges from 5 to 60 minutes.
- Auto logout: Here is for you to set auto logout interval once login user remains inactive for a specified time. Value ranges from 0 to 60 minutes.
- Monitor channels when logout: Here you can set channels you want to view when your account has logged out. Click the button and then cancel the channel name box, you need to login to view the corresponding video. The channel window displays  in preview interface.

- IPC Time Sync: You can input an interval here to synchronize the DVR time and IPC time.
- Navigation bar: Check the box here, system displays the navigation bar on the interface.
- Mouse sensitivity: You can set double click speed via dragging the slide bard. You can Click Default button to restore default setup.



Figure 4-14

Step 3 Click Apply or Save to complete setup.

#### 4.1.4.1.2 Date and Time

Step 1 Click Date and Time tab.

Enter date and time interface. See Figure 4-15.

Step 2 Set parameters.

- Date format: There are three types: YYYY-MM-DD: MM-DD-YYYY or DD-MM-YYYY.
- Date separator: There are three denotations to separate date: dot, beeline and solidus.
- DST: Here you can set DST time and date. Here you can set start time and end time by setting corresponding week setup or by setting corresponding date setup.
- NTP: It is to set NTP server information. Check the NTP box to enable this function.
- ✧ Host IP: Input the server IP that installed the NTP server.
- ✧ Manual update: Click it, you can sync DVR time with the NTP server manually.

- ✧ Port: System supports TCP transmission only. The port value is 123.
- ✧ Interval: It is to set the sync time interval between the DVR and the NTP server. The value ranges from 0 to 65535 minutes.

The screenshot shows a configuration window titled 'GENERAL' with three tabs: 'General', 'Date&Time', and 'Holiday'. The 'Date&Time' tab is active. It contains the following fields and controls:

- Date Format:** A dropdown menu showing 'YYYY M...'.
- Time Format:** A dropdown menu showing '24-HOUR'.
- Date Separator:** A dropdown menu showing '-'.
- System Time:** A field showing '2016 - 11 - 08 16 : 24 : 36'.
- Time Zone:** A dropdown menu showing 'GMT+08:00'.
- Save:** A button to save the current settings.
- DST:** A checkbox that is currently unchecked.
- DST Type:** Radio buttons for 'Week' and 'Date', with 'Date' selected.
- Start Time:** A field showing '2000 - 01 - 01 00 : 00'.
- End Time:** A field showing '2000 - 01 - 01 00 : 00'.
- NTP:** A checkbox that is currently unchecked.
- Host IP:** A field showing 'time.windows.com'.
- Manual Update:** A button next to the Host IP field.
- Port:** A field showing '123'.
- Interval:** A field showing '60'.
- Min.:** A label next to the Interval field.
- Default:** A button to reset settings to default.
- Apply:** A button to apply the changes.
- Back, Next, Cancel:** Navigation buttons at the bottom of the window.

Figure 4-15

Step 3 Click Apply or Save to complete setup.

#### 4.1.4.1.3 Holiday

Step 1 Click Holiday tab.

Enter holiday interface. See Figure 4-16.

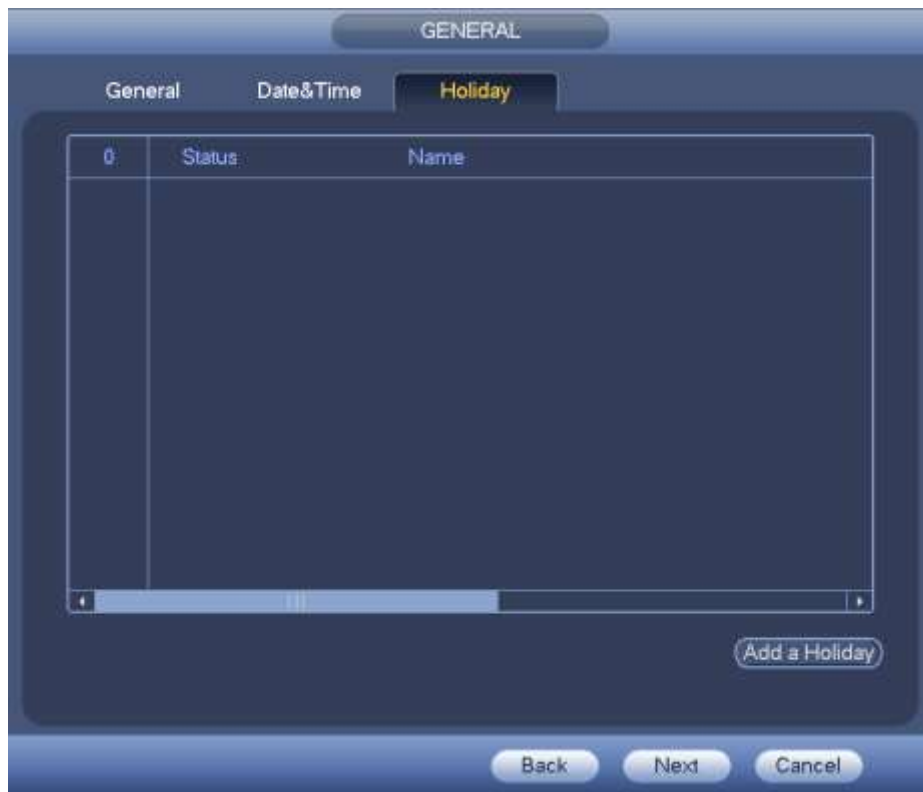


Figure 4-16

- Step 2 Click Add new holiday button.  
Enter Add new holiday interface. See Figure 4-17.

The screenshot shows a form titled 'Add New Holidays'. It contains the following fields and controls:  
 - 'Holiday Name': A text input field.  
 - 'Repeat Mode': Two radio buttons, 'Once Only' and 'All-Year', with 'All-Year' selected.  
 - 'Holiday Range': Two radio buttons, 'Date' and 'Week', with 'Date' selected.  
 - 'Start Time': A date picker showing '2013 - 10 - 18'.  
 - 'End Time': A date picker showing '2013 - 10 - 18'.  
 - 'Add More': A checkbox.  
 - At the bottom right are 'Add' and 'Cancel' buttons.

Figure 4-17

- Step 3 Input new holiday information. It is to set holiday name, repeat mode and start/end time.



#### Note

Click Add more to add more holidays if necessary.

Step 4 Click Add button.

Device goes back to Figure 4-16 to display the new holiday.



#### Note

- The new holiday state is on by default. Select from the dropdown list to disable.
- Drag the slide bar, click  to edit holiday, click  to delete holiday.



#### Note

After successfully set holiday here, you can view holiday item in Schedule interface. It is for you to set holiday schedule record/snapshot settings.

### 4.1.4.2 Network

Before the operation, make sure the device has properly connected the network cable.

Besides startup wizard and configuration wizard, from main

menu->Setting->Network->TCP/IP, you can also go to the network interface.

Step 1 From main menu->Setting->Network->TCP/IP.

Enter TCP/IP interface. See Figure 4-18.

Step 2 Set parameters.

- Network Mode: Includes multiple access, fault tolerance, and load balancing. **Please note the network mode is not for product of single-Ethernet card.**

- ✧ Multiple-address mode: eth0 and eth1 operate separately. You can use the services such as HTTP, RTP service via eth0 or the eth1. Usually you need to set one default card (default setup is eth0) to request the auto network service from the device-end such as DHCP, email, FTP and etc. In multiple-address mode, system network status is shown as offline once one card is offline.
- ✧ Network fault-tolerance: In this mode, device uses bond0 to communicate with the external devices. You can focus on one host IP address. At the same time, you need to set one master card. Usually there is only one running card (master card). System can enable alternate card when the master card is malfunction. The system is shown as offline once these two cards are both offline. Please note these two cards shall be in the same LAN.
- ✧ Load balance: In this mode, device uses bond0 to communicate with the external device. The eth0 and eth1 are both working now and bearing the network load. Their network load are general the same. The system is shown as offline once these two cards are both offline. Please note these two cards shall be in the same LAN.
- Default Network Card: Please select eth0/eth1/bond0(optional) after enable multiple-access function
- Main Network Card: Please select eth0/eth1 (optional).after enable multiple

access function.

**Note: Some series support the above three configurations and supports functions as multiple-access, fault-tolerance and load balancing.**

- IP Version: There are two options: IPv4 and IPv6. Right now, system supports these two IP address format and you can access via them.
- MAC address: The host in the LAN can get a unique MAC address. It is for you to access in the LAN. It is read-only.
- IP address: Here you can use up/down button (▲▼) or input the corresponding number to input IP address. Then you can set the corresponding subnet mask the default gateway.
- Default gateway: Here you can input the default gateway. Please note system needs to check the validity of all IPv6 addresses. The IP address and the default gateway shall be in the same IP section. That is to say, the specified length of the subnet prefix shall have the same string.
- DHCP: It is to auto search IP. When enable DHCP function, you cannot modify IP/Subnet mask /Gateway. These values are from DHCP function. If you have not enabled DHCP function, IP/Subnet mask/Gateway display as zero. You need to disable DHCP function to view current IP information. Besides, when PPPoE is operating, you cannot modify IP/Subnet mask /Gateway.
- MTU: It is to set MTU value of the network adapter. The value ranges from 1280-7200 bytes. The default setup is 1500 bytes. Please note MTU modification may result in network adapter reboot and network becomes off. That is to say, MTU modification can affect current network service. System may pop up dialog box for you to confirm setup when you want to change MTU setup. Click OK button to confirm current reboot, or you can click Cancel button to terminate current modification. Before the modification, you can check the MTU of the gateway; the MTU of the DVR shall be the same as or is lower than the MTU of the gateway. In this way, you can reduce packets and enhance network transmission efficiency.

The following MTU value is for reference only.

- ✧ 1500: Ethernet information packet max value and it is also the default value. It is the typical setup when there is no PPPoE or VPN. It is the default setup of some router, switch or the network adapter.
- ✧ 1492: Recommend value for PPPoE.
- ✧ 1468: Recommend value for DHCP.
- ✧ 1450: Recommend value for VPN.
- Preferred DNS server: DNS server IP address.
- Alternate DNS server: DNS server alternate address.



Figure 4-18

Step 3 Click Apply or Save to complete setup.

#### 4.1.4.3 P2P

You can add a device via the client on the cellphone or the platform.

- You can use your cell phone to scan the QR code and add it to the cell phone client.
- Go to the P2P management platform, via the SN from scanning the QR code, you can access the device in the WAN. Please refer to the P2P operation manual.

Besides startup wizard and configuration wizard, from main menu->Setting->Network->P2P, you can also go to the P2P interface. See Figure 4-19.

Check the box to enable P2P function, and status is online. Cell phone or the platform can add and access the device.



Figure 4-19

Here we use cell phone APP to continue.

Step 1 Use cell phone to scan the QR code and download the APP.

Step 2 After installation, run the APP and Live Preview, enter the main interface. Now you can add device to the APP.



1. Open App; tap  to go to the Live preview.

2. Tap  at the top left corner, you can see the main menu.

3. Tap Device manager button, you can use several modes (P2P/DDNS/IP and etc.) to add the device. Click  to save current setup. Tap Start Live preview to view all-channel video from the connected device. See Figure 4-19.

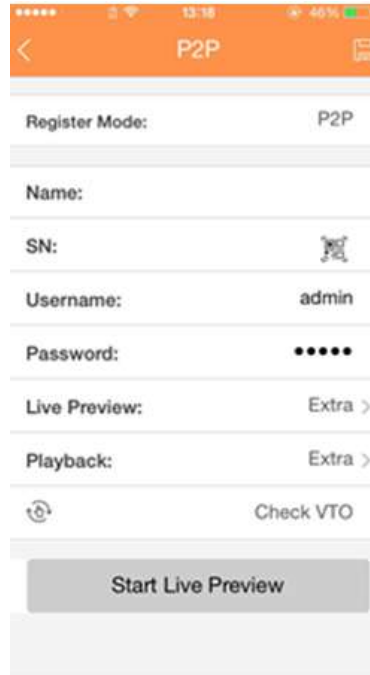


Figure 4-20

#### 4.1.4.4 Registration



##### Note

You can only see the registration interface if you have set IP channel (Chapter 4.9.1.3.5 Channel type). The DVR supports ONVIF standard protocol.

It is to add/delete the camera to the corresponding channel and view the corresponding information.

Besides startup wizard and configuration wizard, from the main menu->Setting->Camera-> Registration or on the preview window and then right click mouse and then select Camera Registration, you can go to the Registration interface. See Figure 4-21.

Click IP search, and then select device in the searched results, click Add button.

- Uninitialized: Click Uninitialized, device display uninitialized remote device. Select a device from the list and then click Initialize, you can set remote device initial user name and password. Refer to chapter 4.1.4.4.1 Initialize camera for detailed information.
- Show filter: Select from the dropdown list to display the corresponding devices.
  - ✧ None: There is a filter. Device displays all remote devices.
  - ✧ IPC: Device displays network camera.
  - ✧ DVR: Device display storage device such as DVR, NVR and etc.
- IP search: Click it to search IP address. It includes device IP address, port, device name, manufacturer, type. Use your mouse to click the item name, you can refresh display order. Click IP address, system displays IP address from small to large. Click IP address again, you can see icon, system displays IP address from large to small. You can click other items to view information conveniently. For the network device

already added to the device, you can see there is a small icon “\*” after the SN in case there is repeatedly add operation.

- Add: Click it to connect to the selected device and add it to the Added device list. Support Batch add.
- Edit: Click button  or double click a device in the list, you can change channel setup.
- Delete: Please select one device in the Added device list and then click  to remove.
- Export: Export the added device list to the USB device. Refer to chapter 4.1.4.4.6 Export for detailed information.
- Import: Click to add several devices at the same time. Refer to chapter 4.1.4.4.7 Import for detailed information.



Figure 4-21

#### 4.1.4.4.1 Initialize Camera

The initialize function in registration interface is to change connected camera login password and IP address.

### Steps:

- Step 1 From main menu->Setting->Camera->Registration.  
Enter Registration interface. See Figure 2-34.
- Step 2 Click IP search and check the Uninitialized box.  
Device displays uninitialized camera.



Figure 4-22

- Step 3 Select a camera to be initialized and then click Initialize button.  
Device displays password setup interface. See Figure 4-23 and Figure 4-24.



Figure 4-23

Figure 4-24

Step 4 Set camera password.

- Using current device password and email: Check the box to use DVR current admin account and email information. There is no need to set password and email. Please go to step 7.
- User name/password: The user name is **admin**. The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding “” , “”” , “.” , “.” , “&”) . The password shall contain at least two categories. Usually we recommend the strong password.



#### WARNING

**STRONG PASSWORD RECOMMENDED-For your device own safety, please create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.**

Step 5 Click Next button.

Enter input email interface. See Figure 4-25.

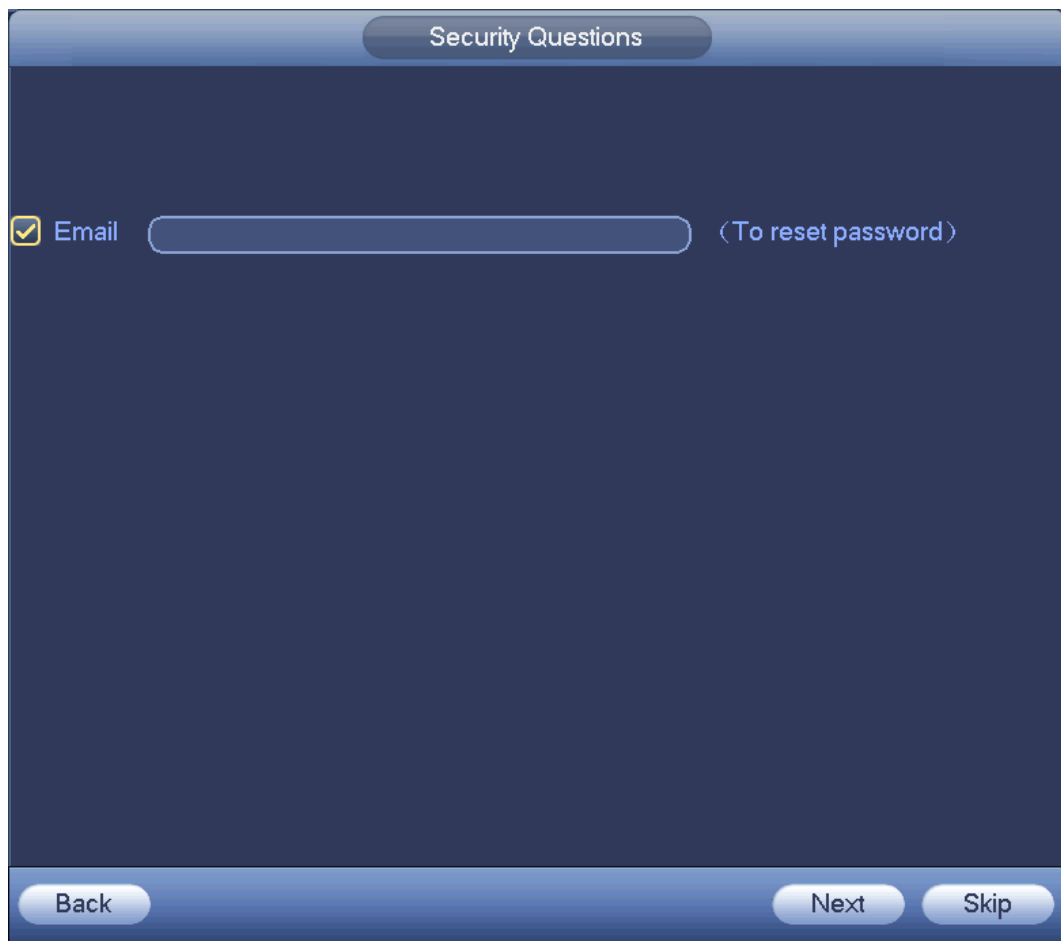
A screenshot of a 'Security Questions' dialog box. The title bar at the top is dark blue with the text 'Security Questions' in white. The main area is a dark blue gradient. On the left, there is a yellow checkmark icon followed by the text 'Email'. To the right of this is a light blue rounded rectangular input field. Further right, in parentheses, is the text '(To reset password)'. At the bottom of the dialog, there are three buttons: 'Back', 'Next', and 'Skip', all in a light blue rounded rectangular style.

Figure 4-25

Step 6 Set email information.

Email: Input an email address for reset password purpose.



**Note**

Cancel the box and then click Next or Skip if you do not want to input email information here.

Step 7 Click Next button.

Enter Modify IP address interface. See Figure 4-26.

**Modify IP**

Checked Device No.: 1

☐ DHCP

☒ **STATIC**

IP Address: 192 . 168 . 1 . 108      Incremental Value: 1

Subnet Mask: 255 . 255 . 255 . 0

Default Gateway: 192 . 168 . 1 . 1

|   | Serial No.      | IP Address    |
|---|-----------------|---------------|
| 1 | 1D004B0YAZ00003 | 192.168.1.108 |

Figure 4-26

Step 8 Set camera IP address.

- Check DHCP, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.
- Check Static, and then input IP address, subnet mask, default gateway and incremental value.



**Note**

- If it is to change several devices IP addresses at the same time, please input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.
- If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value

Step 9 Click Next button.

Device begins initializing camera. See Figure 4-27.

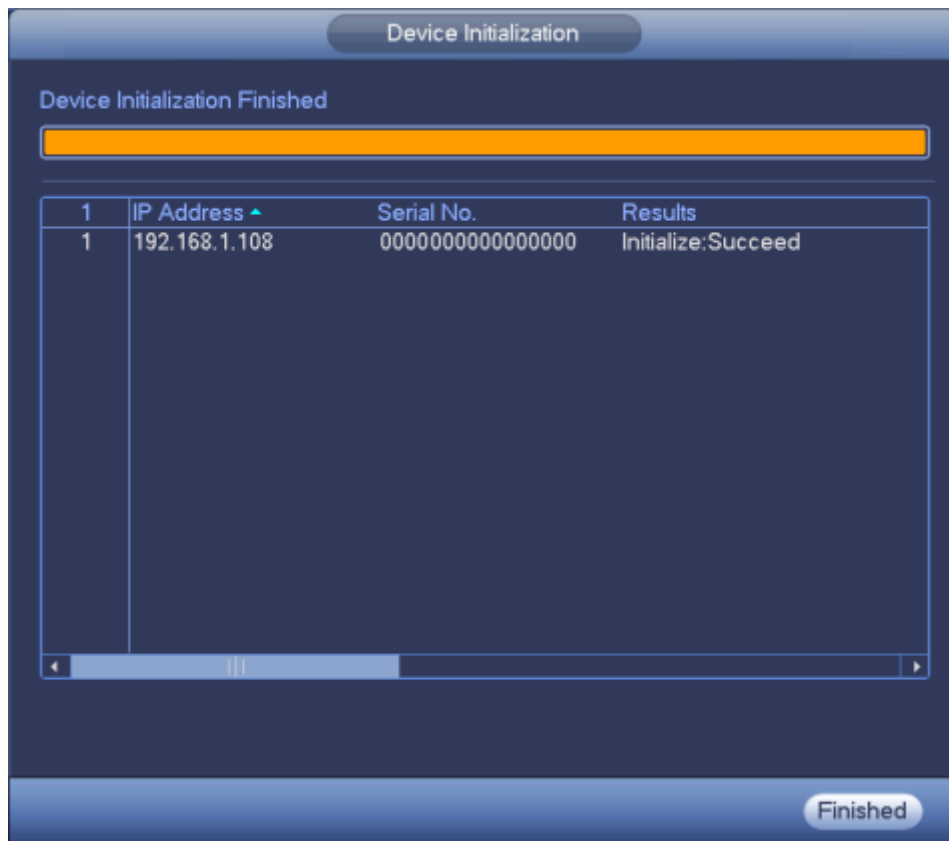


Figure 4-27

Step 10 Click Finish to complete the initialization.

#### 4.1.4.4.2 Auto Add

Step 1 Click IP Search, device displays searched results.

Step 2 Double click an IP address or select an IP address and then click Add button, it is to register the device to the DVR. Device supports batch add.

#### 4.1.4.4.3 Manual Add

Step 1 Click Manual add to register the camera manually. There are three modes: TCP/UDP/Auto. The default setup is TCP. See Figure 4-28.

Step 2 Input the corresponding value and then click OK button.



#### Note

- This series product supports the IPC from many popular manufactures such as Sony, Hitachi, Axis, Samsung, Dynacolor, Arecont, Onvif and Dahua.
- System default IP address is 192.168.0.0 if you do not input IP address. System will not add current IP address.
- You cannot add two or more devices in the Manual Add interface (Figure 4-28.). Click OK button, system connects to the corresponding front-end device of current channel on the interface.
-  means connection successful.  means connection failed.



The 'Manual Add' dialog box contains the following fields:

| Field          | Value       |
|----------------|-------------|
| Channel        | 15          |
| Manufacturer   | Private     |
| IP Address     | 192.168.0.0 |
| TCP Port       | 37777       |
| User Name      | admin       |
| Password       | •••••       |
| Remote Channel | 1           |
| Decoder Buffer | Default     |

Buttons: OK, Cancel

Figure 4-28

#### 4.1.4.4.4 Modify or Delete Device

- Click  or double click a device in the added list. Device pops up the following dialogue box. See Figure 4-29.



The 'Edit' dialog box contains the following fields:

| Field          | Value      |
|----------------|------------|
| Channel        | 15         |
| Manufacturer   | Dahua      |
| IP Address     | 172.8.2.27 |
| TCP Port       | 37777      |
| User Name      | admin      |
| Password       | •••••      |
| Remote Channel | 1          |
| Decoder Buffer | Default    |

Buttons: Copy, OK, Cancel

Figure 4-29

- ◇ Select a channel from the dropdown list and change the parameters.

- ◇ Click Copy, device pops up the following dialogue box. It is to copy the user name and password to the selected channel(s). See Figure 4-30.



Figure 4-30

- Click  to disconnected the camera and remove it from the added list.
- Select one or several device(s) in the added list, click Delete button to delete. Check the box before the channel number to select all channels at the same time.

#### 4.1.4.4.5 Change IP

It is to change camera IP address. Support change one by one or batch add.

- Change One by One

Click , you can change the information such as IP address, subnet mask, and default gateway, user name, password of the checked device. See Figure 4-31. Click Add button and then click OK, you can add current device to the list,

Modify IP

IP Address: 10 . 15 . 5 . 187

Subnet Mask: 255 . 255 . 0 . 0

Default Gateway: 10 . 15 . 0 . 1

User Name: admin

Password:

☒ Add

OK Cancel

Figure 4-31

- Batch Add

Check several devices at the same time and then click the edit button . See Figure 4-32. Please check Batch modify button and then input start IP, end IP and default gateway.

Modify IP

☒ Batch Modify

Start Address: 10 . 15 . 5 . 190

Subnet Mask: 255 . 255 . 0 . 0

Default Gateway: 10 . 15 . 0 . 1

User Name: admin

Password:

☒ Add

OK Cancel

Figure 4-32

Click Add button and then click OK, it is to add devices to the list,

#### 4.1.4.4.6 IP Export

System can export the Added device list to your local USB device.

- Step 1 Insert the USB device and then click the Export button.  
Enter the following interface. See Figure 4-33.



Figure 4-33

- Step 2 Select the directory and then click the OK button.  
System pops up a dialogue box to remind you successfully exported.
- Step 3 Please click OK button to exit.



**Note**

The exported file extension name is .CSV. The file information includes IP address, port, remote channel number, manufacturer, user name and password.

#### 4.1.4.4.7 IP Import

Import IP address to add the camera.

- Step 1 Click Import button.  
Enter Browse interface. See Figure 4-34.



Figure 4-34

- Step 2 Select the import file and then click the OK button.  
System pops up a dialogue box to remind you successfully exported.

#### Note

If the imported IP has conflicted with current added device, system pops up a dialogue box to remind you. You have two options:

- OK: Click OK button, system uses the imported setup to overlay current one.
- Cancel: Click Cancel button, system adds the new IP setup.

- Step 3 Please click OK button to exit.



#### WARNING

- You can edit the exported .CSV file. **Do not change the file format; otherwise it may result in import failure.**
- Does not support customized protocol import and export.
- The import and export device shall have the same language format.

#### 4.1.4.5 Encode

It is to set video bit streams, image bit streams, and video overlay parameters. Besides startup wizard and configuration wizard, from main menu->Setting->Camera->Encode, you can also go to the following interface.

##### 4.1.4.5.1 Encode

- Step 1 Click Encode tab.  
Enter Encode interface. See Figure 4-35.
- Step 2 Set parameters.
- Channel: Select the channel you want.

- Smart codec: Check the box to enable smart codec function. It can lower bit streams, enhance compression rate, and reduce HDD storage space. Please note this function is for main stream only.
- Type: Please select from the dropdown list. There are three options: regular/motion detect/alarm. You can set the various encode parameters for different record types.
- Compression: System supports H.264H, H.264, H.264B, and MJPEG.
  - ✧ H.264H: It is the High Profile compression algorithm. It has the high encode compression rate. It can achieve high quality encode at low bit stream. Usually we recommend this type.
  - ✧ H.264 is the general compression algorithm.
  - ✧ H.264B is the Baseline algorithm. Its compression rate is low. For the same video quality, it has high bit stream requirements.
  - ✧ MJPEG: In this encode mode, the video needs general large bit stream to guarantee the video definition. You can use the max bit stream value in the recommend bit to get the better video output effect.
- Resolution: It is to set video resolution. The higher the resolution is, the better the video quality is.
- Frame rate: It ranges from 1f/s to 25f/s in NTSC mode and 1f/s to 30f/s in PAL mode.
- Bit rate type: System supports two types: CBR and VBR. In VBR mode, you can set video quality.
- Quality: There are six levels ranging from 1 to 6. The sixth level has the highest image quality.
- Video/audio: You can enable or disable the video/audio.
- Audio format: Please select from the dropdown list. There are three options: G711a/G711u/PCM.
- Audio source: Please select from the dropdown list. There are two options: local/HDCVI. For local mode, the audio signal is from the Audio In port. For HDCVI mode, the audio signal is from the coaxial cable of the camera.

Step 3 Click Save button.



Figure 4-35

#### 4.1.4.5.2 Snapshot

It is set snapshot mode for each channel, and picture size, quality and frequency.

Step 1 Click Snapshot tab, enter the following interface. See Figure 4-36.

Step 2 Set parameters.

- Manual snap: The manual snapshot amount. The value ranges from 1 to 5.
- Snapshot mode: There are two modes: timing and trigger. If you set timing mode, you need to set snapshot frequency. If you set trigger snapshot, you need to set snapshot activation operation.
- Image size: Here you can set snapshot picture size.
- Image quality: Here you can set snapshot quality. The value ranges from 1 to 6.
- Interval: It is for you to set timing (schedule) snapshot interval.

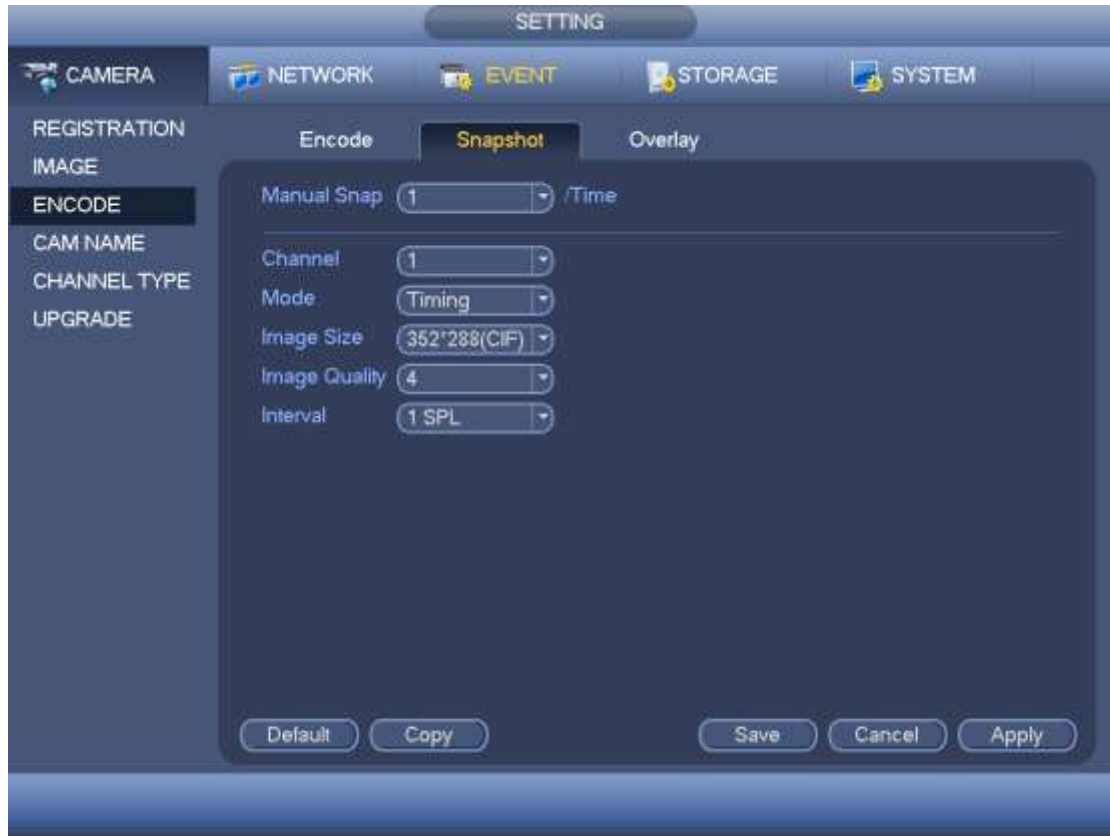


Figure 4-36

Step 3 Click Apply or Save to complete setup.

#### 4.1.4.5.3 Overlay

It is to set preview or monitor cover-area, and time/channel title position.

Step 1 Click Overlay tab, interface is shown as in Figure 4-37.

Step 2 Set parameters.

- Cover area: Here is for you to set cover area. You can drag you mouse to set proper section size. In one channel video, system max supports 4 zones in one channel.
- Preview/monitor: privacy mask has two types. Preview and Monitor. Preview means the privacy mask zone cannot be viewed by user when system is in preview status. Monitor means the privacy mask zone cannot be view by the user when system is in monitor status.
- Time display: You can select system displays time or not when you playback. Please click set button and then drag the title to the corresponding position in the screen.
- Channel display: You can select system displays channel number or not when you playback. Please click set button and then drag the title to the corresponding position in the screen.
- Copy: After you complete the setup, you can click Copy button to copy current setup to other channel(s). You can see an interface is shown as in Figure 4-38. You can see current channel number is grey. Please check the number to select the channel or you

can check the box ALL. Please click the OK button in Figure 4-38 and Figure 4-37 respectively to complete the setup.



Figure 4-37

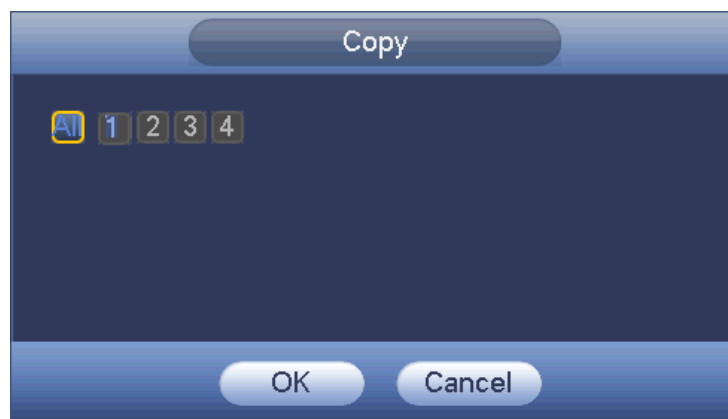


Figure 4-38

Step 3 Click Apply or Save to complete setup.

#### 4.1.4.6 Basic

It is to manage HDD storage space.

Besides startup wizard and configuration wizard, from main menu->Setting->Storage->Basic, you can also go to the following interface.

Step 1 From main menu->Setting->Storage->Basic.

Enter Basic interface, See Figure 4-39.

Step 2 Set parameters.

- HDD full: It is to select working mode when hard disk is full. There are two options: stop recording or overwrite.
- ◇ Stop: If current HDD is full while there is no idle HDD, then system stops recording,
- ◇ Overwrite: If the current HDD is full while there is no idle HDD, then system overwrites the previous files.



#### Note

DVR does not overwrite the locked files.

- Pack duration: Here is for you to specify record duration. There are two ways for you to set.
  - ◇ Time length: It is to pack according to time. The value ranges from 1 to 60 minutes. Default value is 60 minutes.
  - ◇ File length: It is to pack according to file length. The default setup is 1024M. The value ranges from 128M to 2048M.
- Auto delete old files:
  - ◇ Never: Do not auto delete old files.
  - ◇ Customized: input customized period here, system can auto delete corresponding old files.



Figure 4-39

#### 4.1.4.7 Schedule

Besides startup wizard and configuration wizard, from main menu->Setting->Storage->Schedule, you can also go to the following interface.



#### Note

- You need to have proper rights to implement the following operations. Please make sure the HDDs have been properly installed.
- After the system booted up, it is in default 24-hour regular mode. You can set record type and time in schedule interface.
- Please note you need to go to main menu->Setting->System->General->Holiday to set holiday date first, otherwise, there is no holiday setup item.

##### 4.1.4.7.1 Record

Step 1 Click Next button, enter Schedule interface. See Figure 4-43.

Step 2 Set parameters.

- Channel: Please select the channel number first. You can select “all” if you want to set for the whole channels.

✧ : Sync connection icon. Select icon  of several dates, all checked items can be edited together. Now the icon is shown as .

✧ : Click it to delete a record type from one period.

- Record Type: Please check the box to select corresponding record type. There are five types: Regular/MD (motion detect)/Alarm/MD&Alarm/intelligent.
- Week day: There are eight options: ranges from Saturday to Sunday and all.
- Holiday: It is to set holiday setup. Please note you need to go to the General interface (Main Menu->Setting->System->General) to add holiday first. Otherwise you cannot see this item.
- Pre-record: System can pre-record the video before the event occurs into the file. The value ranges from 1 to 30 seconds depending on the bit stream.
- Redundancy: System supports redundancy backup function. You can highlight Redundancy button to activate this function. Please note, before enable this function, please set at least one HDD as redundant. (Main menu->Setting->Storage->HDD Manager). **Please note this function is null if there is only one HDD.**
- Period setup: Click button  after one date or a holiday, you can see an interface shown as in Figure 4-44. There are five record types: regular, motion detection (MD), Alarm, MD & alarm and intelligent.

Please following the steps listed below to draw the period manually.

✧ Select a channel you want to set. See Figure 4-40.



Figure 4-40

✧ Set record type. See Figure 4-41.



Figure 4-41

- ✧ Please draw manually to set record period. There are six periods in one day. See Figure 4-42.

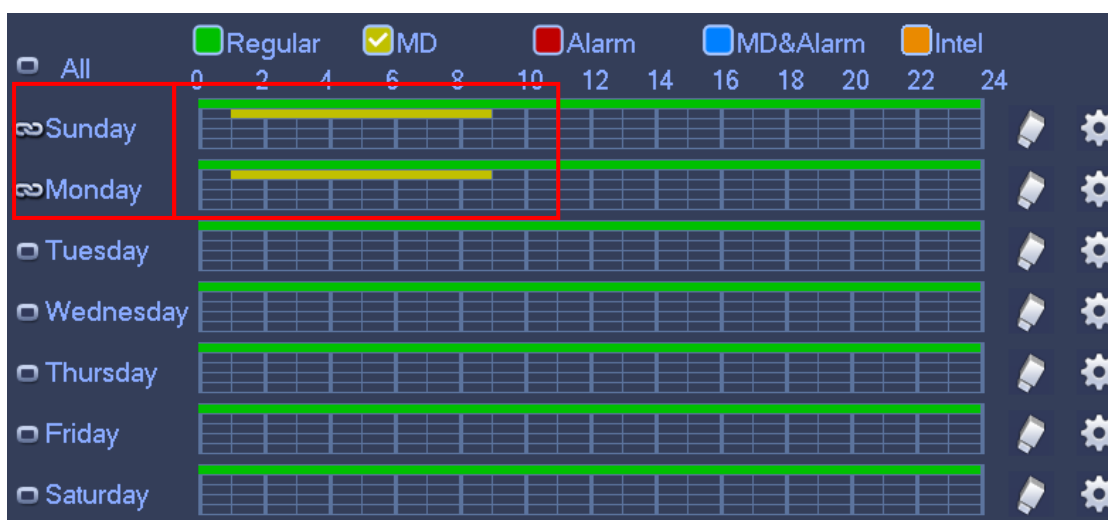


Figure 4-42

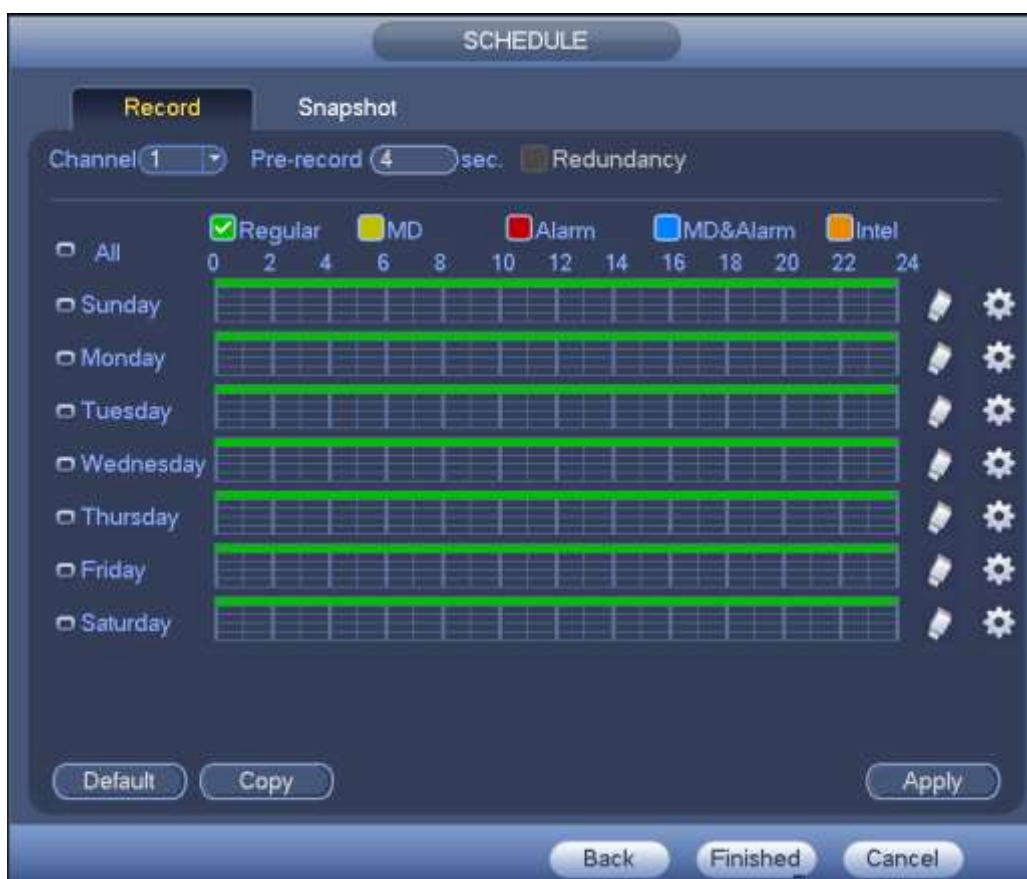


Figure 4-43

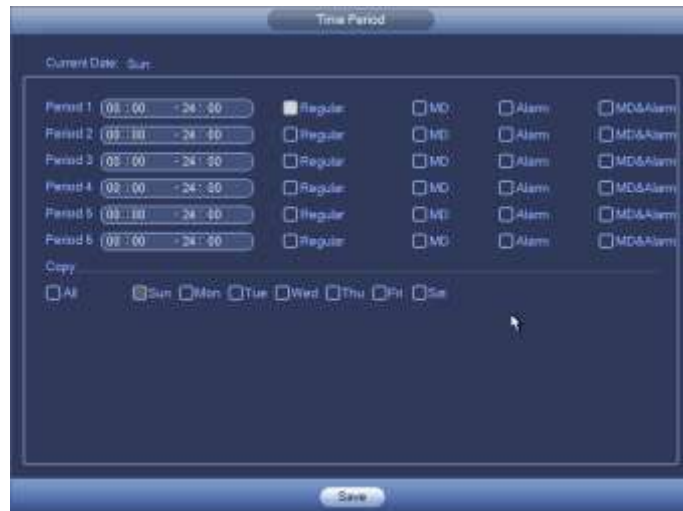


Figure 4-44

Step 3 Click Apply to exit.



#### Note

After setting in the Schedule interface, please refer to the following contents to enable schedule record function.

- From main menu->Setting->Event, select corresponding event and then enable record function. Refer to chapter 4.9.3 Alarm events for detailed information.
- From main menu->Setting->Storage->Record, set record mode as auto. Refer to chapter 4.9.4.5 Record for detailed information.

#### 4.1.4.7.2 Snapshot

Device snapshots images as you set here.

Refer to chapter 4.1.4.7.1 Record for detailed information.



#### Note

After setting in the Schedule interface, please refer to the following contents to enable schedule snapshot function.

- From main menu->Setting->Event, select corresponding event and then enable record function. Refer to chapter 4.9.3 Alarm events for detailed information.
- From main menu->Setting->Storage->Record, set record mode as auto. Refer to chapter 4.9.4.5 Record for detailed information.

### Quick Setup

Copy function allows you to copy one channel setup to another. After setting in channel 1, click Copy button, you can go to interface Figure 4-45. You can see current channel name is grey such as channel 1. Now you can select the channel you want to paste such as channel 5/6/7. If you want to save current setup of channel 1 to all channels, you can click the first box "ALL". Click the OK button to save current copy setup. Click the OK button in the Encode interface, the copy function succeeded.



Figure 4-45

## Redundancy

Redundancy function allows you to memorize record file in several disks. When there is file damage occurred in one disk, there is a spare one in the other disk. You can use this function to maintain data reliability and safety.

- In the main menu, from Setting->Storage-> Schedule, you can highlight redundancy button to enable this function.
- In the main menu, from Main menu->Setting->Storage->HDD Manager, you can set one or more disk(s) as redundant. You can select from the dropdown list. System auto overwrites old files once hard disk is full.

Please note only read/write disk or read-only disk can backup file and support file search function, so you need to set at least one read-write disk otherwise you cannot record video.



### Note

#### About redundancy setup:

- If current channel is not recording, current setup gets activated when the channel begin recording the next time.
- If current channel is recording now, current setup will get activated right away, the current file will be packet and form a file, then system begins recording as you have just set.

After you completed all the setups, please click Save button.

#### Playback or search in the redundant disk.

There are two ways for you to playback or search in the redundant disk.

- Set redundant disk(s) as read-only disk or read-write disk (Main menu->Setting->Storage->HDD Manager)). System needs to reboot to get setup activated. Now you can search or playback file in redundant disk.
- Dismantle the disk and play it in another PC.

## 4.2 Preview

### 4.2.1 Preview Window

After you logged in, the system is in live viewing mode. See Figure 4-46. It is to display

system date, time, channel name and window number. If you want to change system date and time, please refer to general settings (Main Menu->Setting->System->General). If you want to modify the channel name, please refer to the display settings (Main Menu->Camera->CAM name)

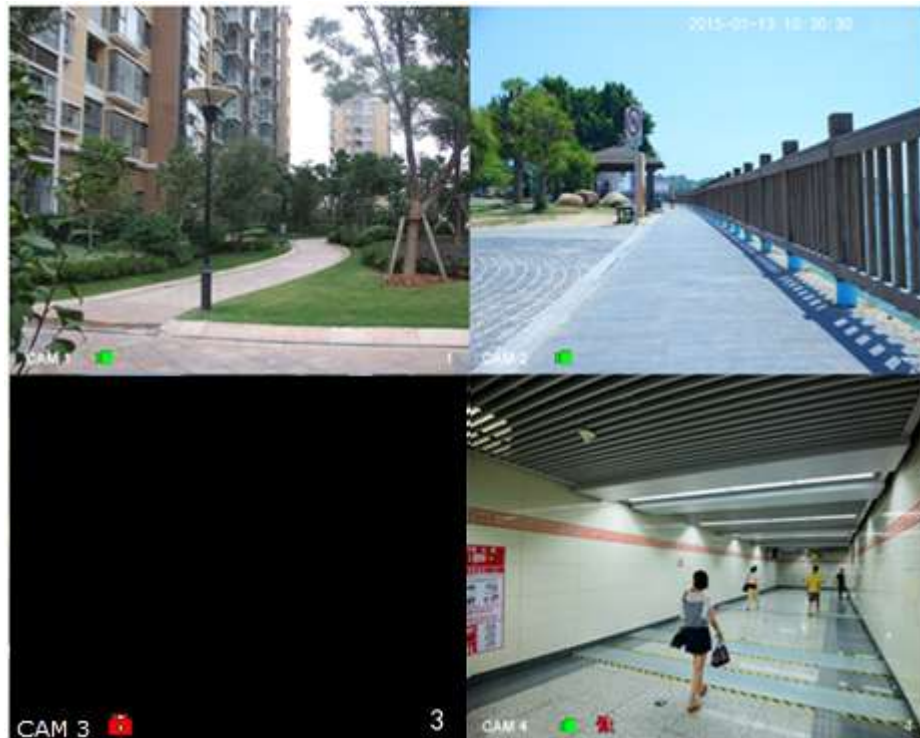


Figure 4-46

| SN | Icon                                                                                | Function                                                                   |
|----|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| 1  |  | When current channel is recording, system displays this icon.              |
| 2  |  | When motion detection alarm occurs, system displays this icon.             |
| 3  |  | When video loss alarm occurs, system displays this icon.                   |
| 4  |  | When current channel is in monitor lock status, system displays this icon. |

#### Tips

Preview drag: If you want to change position of channel 1 and channel 2 when you are previewing, you can left click mouse in the channel 1 and then drag to channel 2, release mouse you can switch channel 1 and channel 2 positions.

### 4.2.2 Preview Control

The preview control function has the following features.

- Support preview playback.

- ✧ In the preview desktop, system can playback previous 5-60 minutes record of current channel. Please go to the Main Menu->General to set real-time playback time.
- ✧ Support drag and play function. You can use your mouse to select any playback start time.
- ✧ Support playback, pause and exit function.
- ✧ Right now, system does not support slow playback and backward playback function.
- Support digital zoom function.
- Support real-time backup function.

You can follow the contents listed below for the operation instruction.

### Preview control interface

Move you mouse to the top center of the video of current channel, you can see system pops up the preview control interface. See Figure 4-47 and Figure 4-48.



### Note

If your mouse stays in this area for more than 6 seconds and has no operation, the control bar automatically hides.



Figure 4-47 Analog Channel

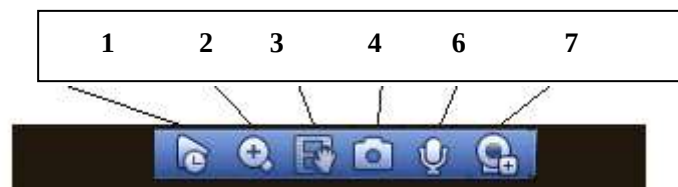


Figure 4-48 Digital Channel

### 1) Instant playback

It is to playback the previous 5-60 minutes record of current channel.

Please go to the Main menu->Setting->->System->General to set instant playback time. See Figure 4-49.

System may pop up a dialogue box if there is no such record in current channel.



Figure 4-49

## 2) Digital zoom

It is to zoom in specified zone of current channel. It supports zoom in function of multiple-channel.

Click button , the button is shown as .

There are two ways for you to zoom in.

- Drag the mouse to select a zone, you can view an interface show as Figure 4-50.



Figure 4-50

- Put the middle button at the center of the zone you want to zoom in, and move the mouse, you can view an interface shown as in Figure 4-51.



Figure 4-51

Right click mouse to cancel zoom and go back to the original interface.

### 3) Manual record function

It is to backup the video of current channel to the USB device. System cannot backup the video of multiple-channel at the same time.

Click button , system begins recording. Click it again, system stops recording. You can find the record file on the flash disk.

### 4) Manual Snapshot

Click  to snapshot 1-5 times. The snapshot file is saved on the USB device or HDD. You can go to the Search interface (chapter 4.7.1) to view.

### 5) Mute (For analog channel only)

Click to mute. Click again to enable audio function when preview. Please note this function is for one-window mode only.

### 6) Bidirectional talk (For channel connected via private protocol only)

If the connected front-end device supports bidirectional talk function, you can click this button. Click button  to start bidirectional talk function the icon now is shown as . Now the rest bidirectional talk buttons of digital channel becomes null too.

Click  again, you can cancel bidirectional talk and the bidirectional talk buttons of other digital channels become as .

### 7) Remote device (For digital channel only)

Shortcut menu. Click it to go to the remote device interface to add/delete remote device or view its corresponding information. Please refer to chapter 4.9.1.1 for detailed information.

## 4.3 Right-Click Menu

On the preview interface, right click mouse, you can view menu interface shown as in Figure 4-52.



#### Note

- After you go to the corresponding interface, right click mouse to go back to the

upper-level.

- The following figure for reference only. Slight difference may be found on the user interface.
- Window split mode: You can select window amount and then select channels.
- Previous screen/next screen: Click it to go to the previous screen/next screen.
- PTZ: Click it to go to PTZ interface.
- Auto focus: Please make sure you connected network camera supports this function.
- Color setting: Set video corresponding information.
- Display: Set video output rate.
- Face search: It is to display human face list and view human face record.
- Search: Click it to go to Search interface to search and playback a record file.
- Record control: Enable/disable record channel.
- Alarm output: Enable/disable alarm output function.
- Remote device: Click it to add remote device.
- Video matrix: Set video matrix tour channel and interval.
- Main menu: Go to system main menu interface.

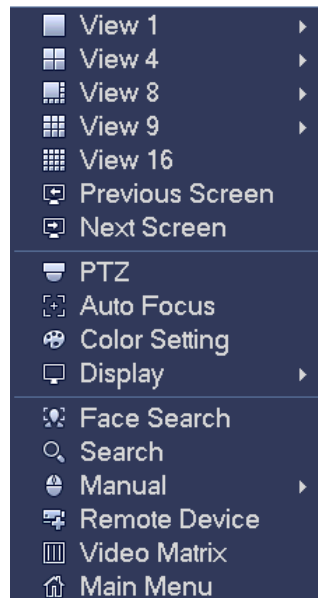


Figure 4-52

#### 4.3.1 Window Switch

System supports 1/4/8/9-window (The options here depend on your product channel amount). You can select from the dropdown list. See Figure 4-53.

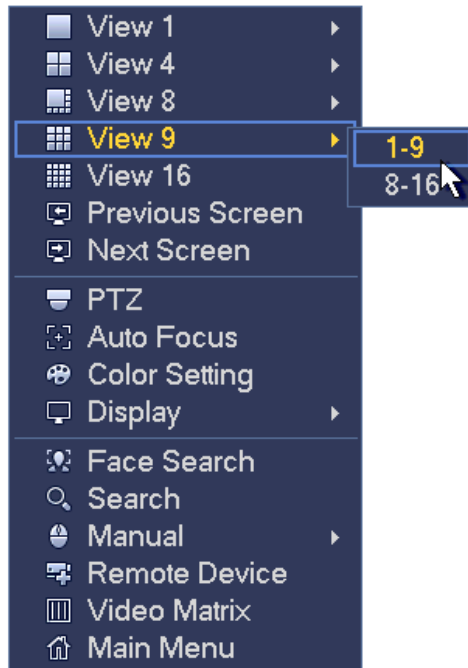


Figure 4-53

### 4.3.2 Previous Screen/Next Screen

Click it to go to the previous screen/next screen. For example, if you are using 4-split mode, the first screen is displaying the channel 1-4, click Next screen, you can view channel 5-8.

### 4.3.3 PTZ Control

The PTZ setup is shown as in See Figure 4-54.

Please note the commend name is grey once device does not support this function.

The PTZ operation is only valid in one-window mode.

Here you can control PTZ direction, speed, zoom, focus, iris, preset, tour, scan, pattern aux function, light and wiper, rotation and etc.

Speed is to control PTZ movement speed. The value ranges from 1 to 8. The speed 8 is faster than speed 1. You can use the remote control to click the small keyboard to set.

You can click  and  of the zoom, focus and iris to zoom in/out, definition and brightness.

The PTZ rotation supports 8 directions. If you are using direction buttons on the front panel, there are only four directions: up/down/left/right.



Figure 4-54

In the middle of the eight direction arrows, there is a 3D intelligent positioning key. See Figure 4-55. Please make sure your protocol supports this function and you need to use mouse to control.

Click this key, system goes back to the single screen mode. Drag the mouse in the screen to adjust section size. The dragged zone supports 4X to 16X speeds. It can realize PTZ automatically. The smaller zone you dragged, the higher the speed.



Figure 4-55

| Name  | Function key | function | Shortcut key | Function key | function | Shortcut key |
|-------|--------------|----------|--------------|--------------|----------|--------------|
| Zoom  |              | Near     |              |              | Far      |              |
| Focus |              | Near     |              |              | Far      |              |
| Iris  |              | close    |              |              | Open     |              |

In Figure 4-54, click to open the menu, you can set preset, tour, pattern, scan and etc. See Figure 4-56.



Figure 4-56

Please refer to the following sheet for detailed information.

Please note the above interface may vary due to different protocols. The button is grey and cannot be selected once the current function is null.

Right click mouse or click the ESC button at the front panel to go back to the Figure 4-54.

| Icon                                                                              | Function | Icon                                                                              | Function          |
|-----------------------------------------------------------------------------------|----------|-----------------------------------------------------------------------------------|-------------------|
|  | Preset   |  | Flip              |
|  | Tour     |  | Reset             |
|  | Pattern  |  | Aux               |
|  | Scan     |  | Aux on-off button |
|  | Rotate   |  | Go to menu        |

#### 4.3.3.1 PTZ Function Setup



Click , you can go to the following interface to set preset, tour, pattern, and scan. See Figure 4-57.



Figure 4-57

#### Preset Setup

In Figure 4-57, click preset button and use eight direction arrows to adjust camera to the proper position. The interface is shown as in Figure 4-58.

Click Set button and then input preset number.

Click Set button to save current preset.



Figure 4-58

### Tour Setup

In Figure 4-57, click tour button.

Input tour value and preset No. Click Add preset button to add current preset to the tour. See Figure 4-59.

### Tips

Repeat the above steps to add more presets to the tour. Click Del preset button to remove it from the tour. Please note some protocols do not support delete preset function.



Figure 4-59

### Pattern Setup

In Figure 4-57, click Pattern button and input pattern number.

Click Begin button to start direction operation. Or you can go back to Figure 4-54 to operate zoom/focus/iris/direction operation.

In Figure 4-57, click End button.



Figure 4-60

### Scan Setup

In Figure 4-57, click Scan button.

Use direction buttons to set camera left limit and then click Left button.

Use direction buttons to set camera right limit and then click Right button. Now the scan setup process is complete.



Figure 4-61

### 4.3.3.2 Call PTZ Function

#### Call Preset

In Figure 4-56, input preset value and then click  to call a preset. Click  again to stop call.

#### Call Pattern

In Figure 4-56, input pattern value and then click  to call a pattern. Click  again to stop call.

#### Call Tour

In Figure 4-56, input tour value and then click  to call a tour. Click again  to stop call.

### Call Scan

In Figure 4-56, input Scan value and then click  to call a tour. Click again  to stop call.

### Rotate

In Figure 4-56, click  to enable the camera to rotate. System supports preset, tour, pattern, scan, rotate, light and etc function.



### Note

- Preset, tour and pattern all need the value to be the control parameters. You can define it as you require.
- You need to refer to your camera user's manual for Aux definition. In some cases, it can be used for special process.

### Aux



Click , system goes to the following interface. The options here are defined by the protocol. The aux number is corresponding to the aux on-off button of the decoder. See Figure 4-62.



Figure 4-62

## 4.3.4 Auto Focus



### Note

- This function is for the motorized-lens network camera.
- For HD auto focus camera, you can go to the PTZ control interface to set. Please refer to Chapter 4.3.3 PTZ.

On the preview interface, right click mouse and then select Auto focus, you can go to the following interface. See Figure 4-63.

It is to set auto focus and zoom function. Click auto focus function, camera can realize auto focus function.

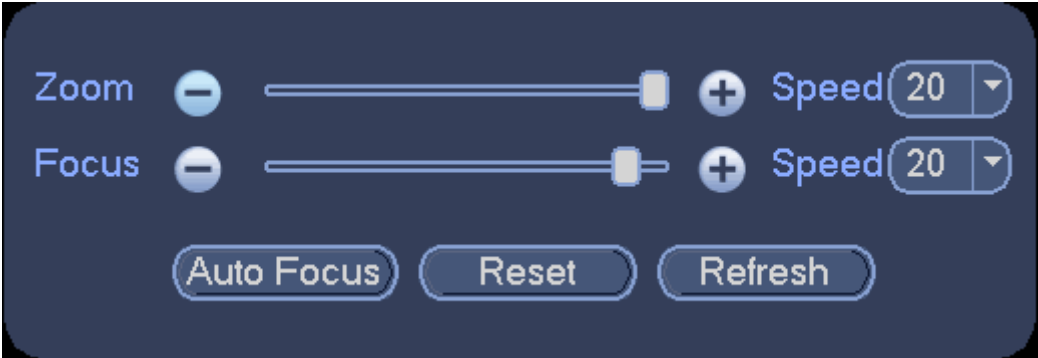


Figure 4-63

4.3.5 Color

Here you can set hue, brightness, contrast, saturation, gain, white level, color mode and etc. See Figure 4-64.

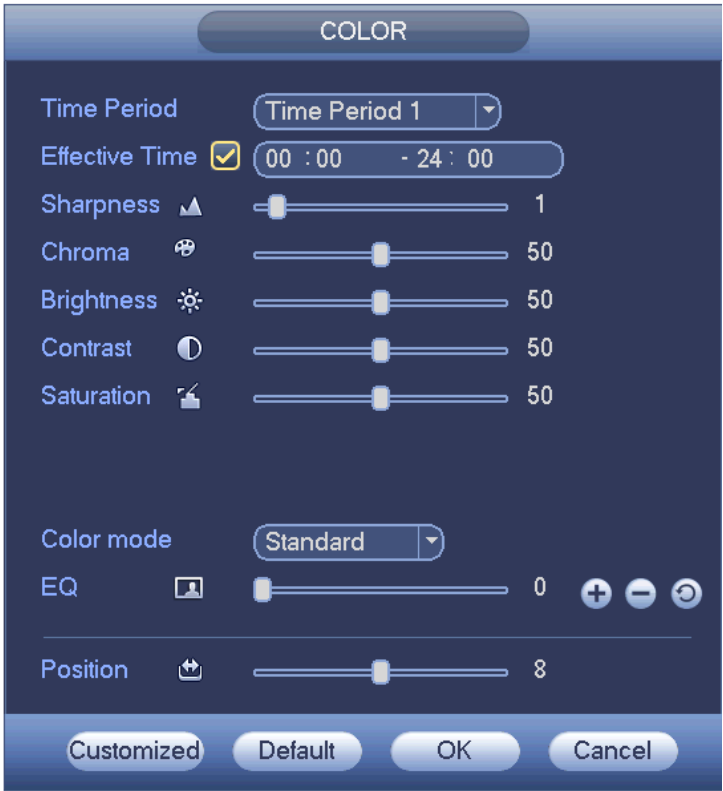


Figure 4-64

Please refer to the following sheet for detailed information.

| Item   | Note                                                                                                                     |
|--------|--------------------------------------------------------------------------------------------------------------------------|
| Period | There are two periods in one day. You can set different sharpness, brightness, and contrast setup for different periods. |

| Item           | Note                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Effective Time | Check the box here to enable this function and then set period time.                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Sharpness      | The value here is to adjust the edge of the video. The value ranges from 0 to 100. The larger the value is, the clear the edge is and vice versa. Please note there is noise if the value here is too high. The default value is 50 and the recommended value ranges from 40 to 60.                                                                                                                                                                                                                                      |
| Brightness     | <p>It is to adjust monitor window bright. The value ranges from 0 to 100. The default value is 50.</p> <p>The larger the number, the bright the video is. When you input the value here, the bright section and the dark section of the video will be adjusted accordingly. You can use this function when the whole video is too dark or too bright. Please note the video may become hazy if the value is too high. The recommended value ranges from 40 to 60.</p>                                                    |
| Contrast       | <p>It is to adjust monitor window contrast. The value ranges from 0 to 100. The default value is 50.</p> <p>The larger the number, the higher the contrast is. You can use this function when the whole video bright is OK but the contrast is not proper. Please note the video may become hazy if the value is too low. If this value is too high, the dark section may lack brightness while the bright section may over exposure. The recommended value ranges from 40 to 60.</p>                                    |
| Saturation     | <p>It is to adjust monitor window saturation. The value ranges from 0 to 100. The default value is 50.</p> <p>The larger the number, the strong the color is. This value has no effect on the general brightness of the whole video. The video color may become too strong if the value is too high. For the grey part of the video, the distortion may occur if the white balance is not accurate. Please note the video may not be attractive if the value is too low. The recommended value ranges from 40 to 60.</p> |
| Gain           | The gain adjust is to set the gain value. The default value may vary due to different device models. The smaller the value, the low the noise. But the brightness is also too low in the dark environments. It can enhance the video brightness if the value is high. But the video noise may become too clear.                                                                                                                                                                                                          |
| White level    | It is to enhance image effect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

| Item           | Note                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Color mode     | It includes several modes such as standard, color, bright, gentle. Select a color mode, the sharpness, brightness, contrast and etc can automatically switch to corresponding setup.                                                                                                                                                                                                                                                                                                                                                               |
| EQ             | <p>Click  or  to adjust image equalization value.</p> <p>Click reset button , system can auto adjust the video to the best effect.</p> <p> <b>Note</b></p> <p>This function is for HD analog channel only.</p> |
| Image position | <p>It is to adjust the image position on the screen. The value here refers to the pixel. The default pixel value is 16.</p> <p> <b>Note</b></p> <p>This function is for analog channel only.</p>                                                                                                                                                                                                                                                                  |

#### 4.3.6 Display

It is to set display output mode. There are two modes: full screen/image original rate. Icon



means current display output mode. See Figure 4-65.

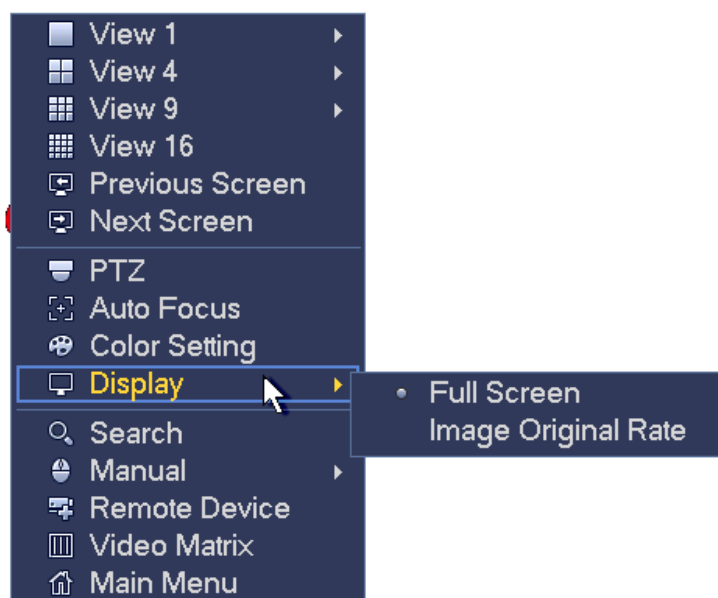


Figure 4-65

#### 4.3.7 Face Search

It is to display human face record list, and view human face recognition record file.

#### 4.3.8 Search



Click , system pops up add/edit favorites. See Figure 4-67.



Figure 4-67

#### **4.4.6 Channel**

It is to pop up channel tree. You can left click to select a channel on the tree and then drag it to the preview window on the left pane.

#### **4.4.7 PTZ**

Click , system goes to the PTZ control interface. Please refer to chapter 4.3.3.

#### **4.4.8 Color**

Click button , system goes to the color interface. Please refer to chapter 4.3.5.

#### **4.4.9 Search**

Click button , system goes to search interface. Please refer to chapter 4.7.1

#### **4.4.10 Alarm Status**

Click button , system goes to alarm status interface. It is to view device status and channel status. Please refer to chapter 4.9.3.

#### **4.4.11 Channel Info**

Click button , system goes to the channel information setup interface. It is to view information of the corresponding channel. See Figure 4-68.

| CHANNEL INFO |        |            |           |               |             |            |            |          |
|--------------|--------|------------|-----------|---------------|-------------|------------|------------|----------|
| Channel      | Motion | Video Loss | Tampering | Record Status | Record Mode | Resolution | Frame Rate | Bit Rate |
| 1            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 2            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 3            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 4            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 5            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 6            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 7            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 8            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 9            | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 10           | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 11           | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 12           | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 13           | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 14           | ●      | ▲          | ●         | ●             | Pre-record  | 1280*720   | 25         |          |
| 15           | ---    | ---        | ---       | ●             | Pre-record  | 1280*720   | 25         |          |
| 16           | ●      | ●          | ●         | ●             | Pre-record  | 960*480    | 25         |          |

Figure 4-68

#### 4.4.12 Registration



Click , system goes to an interface for you to view remote device information. Please refer to chapter 4.9.1.1.

#### 4.4.13 Network



Click , system goes to the network interface. It is to set network IP address, default gateway and etc. Please refer to chapter 4.9.2.

#### 4.4.14 HDD Manager



Click , system goes to the HDD manager interface. It is to view and manage HDD information. Please refer to chapter 4.9.4.2.

#### 4.4.15 USB Manager



Click , system goes to the USB Manager interface. It is to view USB information, backup and update. Please refer to chapter 4.7.3 Backup, chapter 4.8.4 Log, Chapter 4.9.5.12 Import/Export,, and chapter 4.9.5.14 Upgrade for detailed information.

### 4.5 USB Device Auto Pop-up

After you inserted the USB device, system can auto detect it and pop up the following dialogue box. It allows you to conveniently backup file, log, configuration or update

system. See Figure 4-69. Please refer to chapter 4.7.3 Backup, chapter 4.8.4 Log, Chapter 4.9.5.12 Import/Export, and chapter 4.9.5.14 Upgrade for detailed information.



Figure 4-69

## 4.6 Main Menu

The main menu interface is shown as below. See Figure 4-70.



Figure 4-70

## 4.7 Operation

### 4.7.1 Search

Click search button in the main menu, search interface is shown as below. See Figure 4-71.

Usually there are four file types:

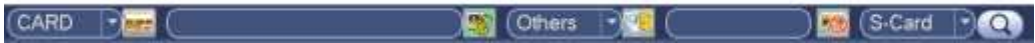
- R: Regular recording file.
- A: External alarm recording file.
- M: Motion detection recording file
- Orange: Intelligent recording file.

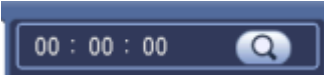


Figure 4-71

Please refer to the following sheet for more information.

| SN | Name           | Function                                                                                                                                          |
|----|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Display window | <ul style="list-style-type: none"> <li>● Here is to display the searched picture or file.</li> <li>● Support 1/4/9/16-window playback.</li> </ul> |

|   |                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2 | Search type                               | <ul style="list-style-type: none"> <li>● Here you can select to search the picture or the recorded file.</li> <li>● You can select to play from the read-write HDD, from peripheral device or from redundancy HDD.</li> <li>● Before you select to play from the peripheral device, please connect the corresponding peripheral device. You can view all record files of the root directory of the peripheral device. Click the Browse button; you can select the file you want to play.</li> <li>● Check the box here; you can enable splice playback function. Please refer to chapter 4.7.1.4 for detailed information.</li> </ul> <p><b>Important</b></p> <ul style="list-style-type: none"> <li>● <b>Redundancy HDD does not support picture backup function, but it supports picture playback function. You can select to play from redundancy HDD if there are pictures on the redundancy HDD.</b></li> </ul> |
| 3 | Calendar                                  | <ul style="list-style-type: none"> <li>● The blue highlighted date means there is picture or file. Otherwise, there is no picture or file.</li> <li>● In any play mode, click the date you want to see, you can see the corresponding record file trace in the time bar.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 4 | Playback mode and channel selection pane. | <ul style="list-style-type: none"> <li>● Playback mode:1/4/9/16/customized. (It may vary due to different series.)</li> <li>✧ In 1-window playback mode: you can select 1-16 channels.</li> <li>✧ In 4-window playback mode: you can select 4 channels according to your requirement.</li> <li>✧ In 9-window playback mode, you can switch between 1-8 and 9-16 channels.</li> <li>✧ In 16-window playback mode, you can switch between 1-16 and 17-32 channels.</li> <li>✧ In customized mode, you can select one or more channel(s) you want to playback at the same time. See chapter 4.7.1.4.</li> <li>● The time bar will change once you modify the playback mode or the channel option.</li> </ul>                                                                                                                                                                                                            |
| 5 | Card number search                        | <p>The card number search interface is shown as below. Here you can view card number/field setup bar. You can implement advanced search.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 6 | Mark file list button                     | <p>Click it to go to mark file list interface. You can view all mark information of current channel by time. Please refer to chapter 4.7.1.3 for detailed information. Please note only the product of this icon supports mark function.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

|   |                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                              |
|---|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 7 | File list switch button | <ul style="list-style-type: none"> <li>● Double click it, you can view the picture/record file list of current day.</li> <li>● The file list is to display the first channel of the record file.</li> <li>● The system can display max 128 files in one time. Use the ◀  and  ▶ or the mouse to view the file. Select one item, and then double click the mouse or click the ENTER button to playback.</li> <li>● You can input the period in the following interface to begin accurate search.</li> <li>● File type: R—regular record; A—external alarm record; M—Motion detect record.</li> </ul>  <ul style="list-style-type: none"> <li>● Lock file. Click the file you want to lock and click the button  to lock. The file you locked will not be overwritten.</li> <li>● Search locked file: Click the button  to view the locked file.</li> </ul> |                                                                                                                                                                                                                                                                                                                                                                                                              |
| 8 | Playback control pane.  | ▶ /                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <p>Play/Pause </p> <p>There are three ways for you to begin playback.</p> <ul style="list-style-type: none"> <li>● The play button</li> <li>● Double click the valid period of the time bar.</li> <li>● Double click the item in the file list.</li> </ul> <p>In slow play mode, click it to switch between play/pause.</p> |
|   |                         | ■                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Stop                                                                                                                                                                                                                                                                                                                                                                                                         |
|   |                         | ◀                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <p>Backward play</p> <p>In normal play mode, left click the button, the file begins backward play. Click it again to pause current play.</p> <p>In backward play mode, click ▶ /    to restore normal play.</p>                                                                                                                                                                                              |
|   |                         | ◀/<br>▶                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <p>In playback mode, click it to play the next or the previous section. You can click continuously when you are watching the files from the same channel.</p> <p>In normal play mode, when you pause current play, you can click ◀  and  ▶ to begin frame by frame playback.</p> <p>In frame by frame playback mode, click ▶ /    to restore normal playback.</p>                                            |
|   |                         | ▶·                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <p>Slow play</p> <p>In playback mode, click it to realize various slow play modes such as slow play 1, slow play 2, and etc.</p>                                                                                                                                                                                                                                                                             |
|   |                         | »                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <p>Fast forward</p> <p>In playback mode, click to realize various fast play modes such as fast play 1, fast play 2 and etc.</p>                                                                                                                                                                                                                                                                              |
|   |                         | Note: The actual play speed has relationship with the software version.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                              |
|   |                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Smart search                                                                                                                                                                                                                                                                                                                                                                                                 |
|   |                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | The volume of the playback                                                                                                                                                                                                                                                                                                                                                                                   |

|    |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    |               |  <p>Click the snapshot button in the full-screen mode, the system can snapshot 1 picture.</p> <p>System supports custom snap picture saved path. Please connect the peripheral device first, click snap button on the full-screen mode, you can select or create path. Click Start button, the snapshot picture can be saved to the specified path.</p>                                                                                                                                                                                                                                                                                                       |
|    |               |  <p>Mark button.</p> <p>Please note this function is for some series product only. Please make sure there is a mark button in the playback control pane.</p> <p>You can refer to chapter 4.7.1.3 for detailed information.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 9  | Time bar      | <ul style="list-style-type: none"> <li>● It is to display the record type and its period in current search criteria.</li> <li>● In 4-window playback mode, there are corresponding four time bars. In other playback mode, there is only one time bar.</li> <li>● Use the mouse to click one point of the color zone in the time bar, system begins playback.</li> <li>● The time bar is beginning with 0 o'clock when you are setting the configuration. The time bar zooms in the period of the current playback time when you are playing the file.</li> <li>● The green color stands for the regular record file. The red color stands for the external alarm record file. The yellow stands for the motion detect record file.</li> </ul> |
| 10 | Time bar unit | <ul style="list-style-type: none"> <li>● The option includes: 24H, 12H, 1H and 30M. The smaller the unit, the larger the zoom rate. You can accurately set the time in the time bar to playback the record.</li> <li>● The time bar is beginning with 0 o'clock when you are setting the configuration. The time bar zooms in the period of the current playback time when you are playing the file.</li> </ul>                                                                                                                                                                                                                                                                                                                                |
| 11 | Backup        | <ul style="list-style-type: none"> <li>● Select the file(s) you want to backup from the file list. You can check from the list. Then click the backup button, now you can see the backup menu. System supports customized path setup. After select or create new folder, click the Start button to begin the backup operation. The record file(s) will be saved in the specified folder.</li> <li>● Check the file again you can cancel current selection. System max supports to display 32 files from one channel.</li> <li>● After you clip on record file, click Backup button you can save it.</li> <li>● For one device, if there is a backup in process, you cannot start a new backup operation.</li> </ul>                            |

|                        |                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------|------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 12                     | Clip                                                       | <ul style="list-style-type: none"> <li>● It is to edit the file.</li> <li>● Please play the file you want to edit and then click this button when you want to edit. You can see the corresponding slide bars in the time bar of the corresponding channel. You can adjust the slide bar or input the accurate time to set the file end time.</li> <li>● After you set, you can click Clip button again to edit the second period. You can see the slide bar restore its previous position.</li> <li>● Click Backup button after clip, you can save current contents in a new file.</li> <li>● You can clip for one channel or multiple-channel. The multiple-channel click operation is similar with the one-channel operation.</li> </ul> <p>Please note:</p> <ul style="list-style-type: none"> <li>● <b>System max supports 1024 files backup at the same time.</b></li> <li>● <b>You cannot operate clip operation if there is any file has been checked in the file list.</b></li> </ul> |
| 13                     | Record type                                                | In any play mode, the time bar will change once you modify the search type.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Other Functions</b> |                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 14                     | Smart search                                               | <ul style="list-style-type: none"> <li>● When system is playing, you can select a zone in the window to begin smart search. Click the motion detect button to begin play.</li> <li>● Once the motion detect play has begun, click button again will terminate current motion detect file play.</li> <li>● There is no motion detect zone by default.</li> <li>● If you select to play other file in the file list, system switches to motion detect play of other file.</li> <li>● During the motion detect play process, you cannot implement operations such as change time bar, begin backward playback or frame by frame playback.</li> <li>● Please refer to chapter 4.7.1.1 Smart Search for detailed operation.</li> </ul>                                                                                                                                                                                                                                                             |
| 15                     | Other channel synchronization switch to play when playback | When playing the file, click the number button, system can switch to the same period of the corresponding channel to play.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 16                     | Sync                                                       | In pane 13 of Figure 4-71, click Sync button, you can playback the files of different channels occurred at the same time.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 17                     | Digital zoom                                               | When the system is in full-screen playback mode, left click the mouse in the screen. Drag your mouse in the screen to select a section and then left click mouse to realize digital zoom. You can right click mouse to exit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

|    |                                       |                                                                                                                                                                                                         |
|----|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 18 | Manually switch channel when playback | During the file playback process, you can switch to other channel via the dropdown list or rolling the mouse.<br>This function is null if there is no record file or system is in smart search process. |
|----|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

#### 4.7.1.1 Smart Search

During the multiple-channel playback mode, double click one channel and then click the



button, system begins smart search. System supports 396(22\*18 PAL) and 330(22\*15 NTSC) zones. Please left click mouse to select smart search zones. See Figure 4-72.

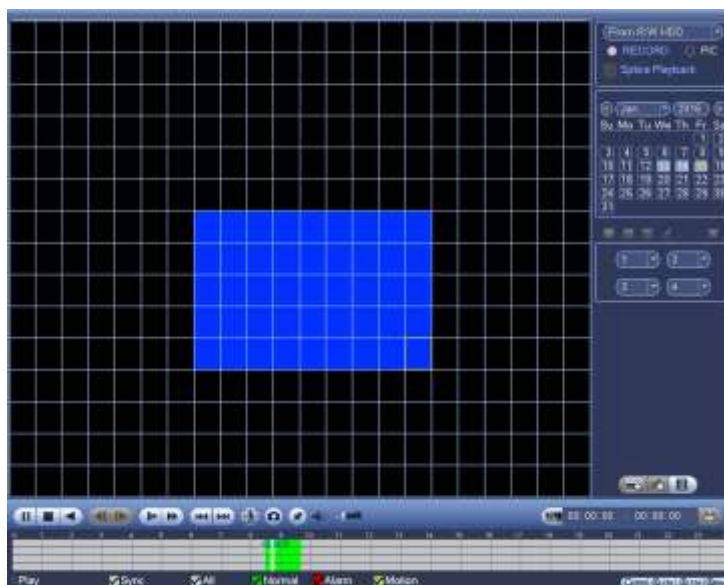


Figure 4-72



Click the button, you can go to the smart search playback. Click it again, system stops smart search playback.



#### Note

- System does not support motion detect zone setup during the full-screen mode.
- During the multiple-channel playback, system stops playback of rest channels if you implement one-channel smart search.

#### 4.7.1.2 Accurate playback by time

Select records from one day, click the list, you can go to the file list interface. You can input time at the top right corner to search records by time. See image on the left side of

the Figure 4-73 For example, input time 11:00.00 and then click Search button , you can view all the record files after 11:00.00 (The records includes current time.). See image on the right side of the Figure 4-73 Double click a file name to playback.

## Note

- After you searched files, system implement accurate playback once you click Play for the first time.
- System does not support accurate playback for picture.
- System supports synchronization playback and non-synchronous playback. The synchronization playback supports all channels and non-synchronous playback only supports accurately playback of current select channel.

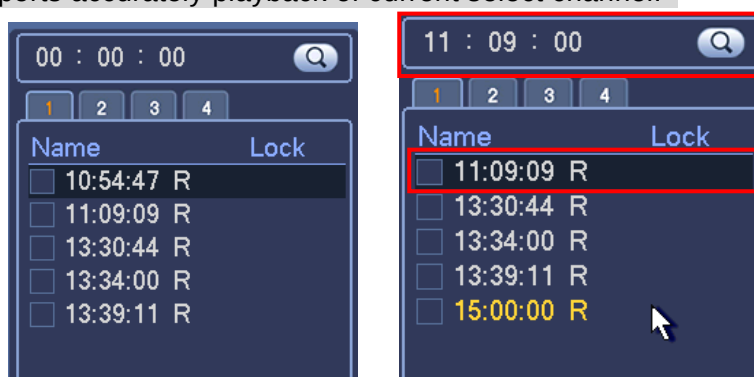


Figure 4-73

### 4.7.1.3 Mark Playback

**Please make sure your purchased device support this function. You can use this function only if you can see the mark playback icon on the Search interface (Figure 4-71).**

When you are playback record, you can mark the record when there is important information. After playback, you can use time or the mark key words to search corresponding record and then play. It is very easy for you to get the important video information.

- Add Mark

When system is playback, click Mark button , you can go to the following interface. See Figure 4-74.

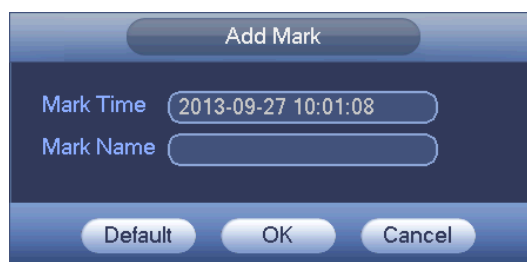


Figure 4-74

- Playback Mark

During 1-window playback mode, click mark file list button  in Figure 4-71, you can go to mark file list interface. Double click one mark file, you can begin playback from the mark time.

- Play before mark time

Here you can set to begin playback from previous N seconds of the mark time.



#### Note

Usually, system can playbacks previous N seconds record if there is such kind of record file. Otherwise, system playbacks from the previous X seconds when there is such as kind of record.

- Mark Manager



Click the mark manager button on the Search interface (Figure 4-71); you can go to Mark Manager interface. See Figure 4-75. System can manage all the record mark information of current channel by default. You can view all mark information of current channel by time.



Figure 4-75

- Modify

Double click one mark information item, you can see system pops up a dialogue box for you to change mark information. You can only change mark name here.

- Delete

Here you can check the mark information item you want to delete and then click Delete button, you can remove one mark item. .



#### Note

- After you go to the mark management interface, system needs to pause current playback. System resume playback after you exit mark management interface.
- If the mark file you want to playback has been removed, system begins playback from the first file in the list.

#### 4.7.1.4 Customized Playback

You can select one or more channel(s) to playback at the same time.

From main menu->Search or you can right click mouse on the preview interface and then select Search, you can go to Figure 4-71.

In pane 4, click , you can see the following interface. See Figure 4-76.

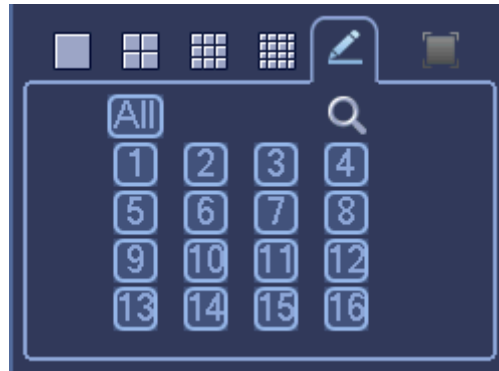


Figure 4-76

Now you can select one or more channel(s) and then click  to search record(s).

System supports one or more channels. The window split mode can auto adjust according to the channel amount. System max supports 16-split.

Click  button to select all channels at the same time.

Click , system begins playback.

#### 4.7.1.5 Splice Playback

For the large record file, you can use splice playback function to play the same file in several sections at the same time. It is very convenient for you to find the video footages you desire.

On the main menu, click Search button, or right click mouse and then select Search. You can go to the Figure 4-71.

On the right pane, check the box to enable splice playback function, and then set channel, date, split mode. The splice playback interface is shown as below. Each section has a small triangle; you can adjust it to set time. See Figure 4-77.



Figure 4-77

#### Note

Select split mode, so that the record can be spliced in several sections.

Select splice file.

- Click Playback, system playbacks from the first of current date by default.
- Click time bar, system playbacks from the time you click.
- Click , you can select on the file list.

#### Note

- The splice playback is for 1-window playback mode.
- System supports 1/4/8/16-split mode. Slight different may be found here.
- The min period of each section is 5 minutes. For the record is less than 20 minutes, if you select 4-split mode (or more than 4-split mode), system can auto adjust so that the each section period is 5 minutes. In this situation, some channel may have no video.

### 4.7.2 Human Face Search

On the preview window, right click mouse and then select face search, or from the main menu, click Face search, you can go to the following interface. See Figure 4-78.

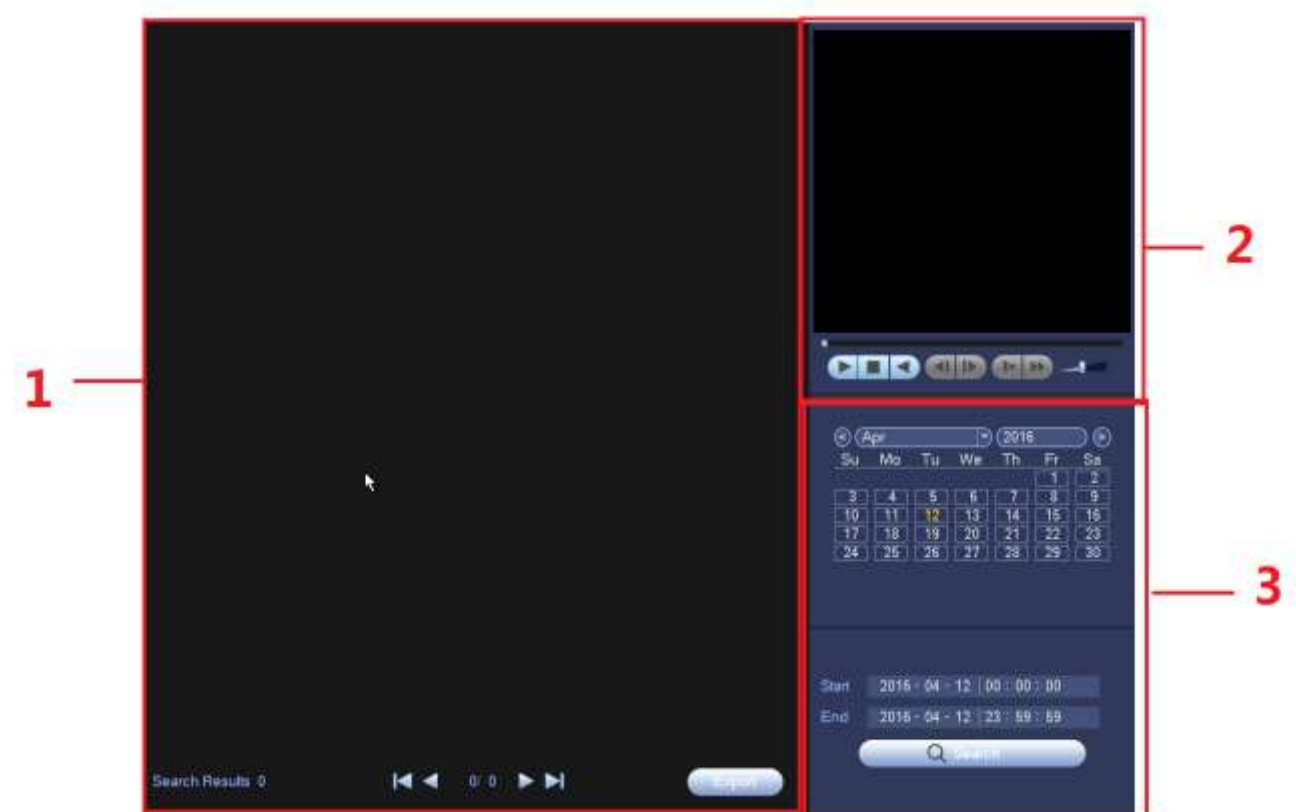


Figure 4-78

Please refer to the following sheet for detailed information.

| SN | Name          | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Display pan   | <ul style="list-style-type: none"> <li>It is to display human face detection file list. The latest file is at the top. \</li> <li>Click Export, you can export the selected file to the USB device. There are two types: image/record. <ul style="list-style-type: none"> <li>Image: Export the recognized human face image.</li> <li>Record: Export the record file before and after 10 seconds when the DVR recognizes the human face.</li> </ul> </li> </ul> |
| 2  | Playback pane | Play the searched record file or image. Double click to playback in full screen.                                                                                                                                                                                                                                                                                                                                                                                |
| 3  | Search pane   | Set date, start time and end time, click Search button, you can view the corresponding file list.                                                                                                                                                                                                                                                                                                                                                               |

### 4.7.3 Backup

DVR support CD-RW, DVD burner, USB device backup, network download and eSATA. Here we introduce USB, eSATA backup. You can refer to Chapter 7 Web Client Operation for network download backup operation.

Click backup button, you can see an interface is shown as in Figure 4-79. Here is for you to view devices information.

You can view backup device name and its total space and free space. The device includes CD-RW, DVD burner, USB device, flash disk, eSATA backup.



Figure 4-79

Select backup device and then set channel, file start time and end time.

Click add button, system begins search. All matched files are listed below. System automatically calculates the capacity needed and remained. See Figure 4-80.

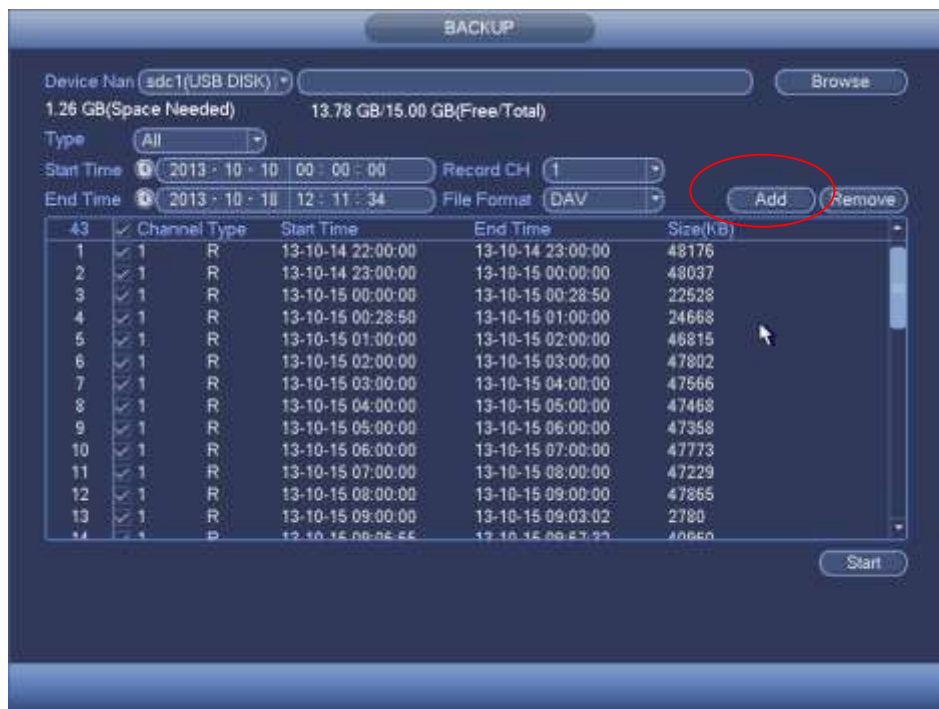


Figure 4-80

System only backup files with a ✓ before channel name. You can use Fn or cancel button to delete ✓ after file serial number.

Click Start button, system begins copy. At the same time, the backup button becomes stop button. You can view the remaining time and process bar at the left bottom. See Figure 4-81.



Figure 4-81

When the system completes backup, you can see a dialogue box prompting successful backup.

- File format: Click the file format; you can see there are two options: DAV/ASF. The file name format usually is: Channel number+Record type+Time. In the file name, the YDM format is Y+M+D+H+M+S. File extension name is .dav.

**Tips:**

During backup process, you can click ESC to exit current interface for other operation. The system will not terminate backup process.

 **Note**

When you click stop button during the burning process, the stop function becomes activated immediately. For example, if there are ten files, when you click stop system just backup five files, system only save the previous 5 files in the device (But you can view ten file names).

#### 4.7.4 Shut Down

In Figure 4-70, select Shut Down, you can go to the following interface. See Figure 4-82.

There are three options: Shutdown/logout/reboot.

For the user who does not have the shut down right, please input corresponding password to shut down.



Figure 4-82

## 4.8 Information

### 4.8.1 System Info

Here is for you to view system information. There are total four items: HDD (hard disk information), record, BPS (data stream statistics), version. See Figure 4-83.



Figure 4-83

#### 4.8.1.1 HDD Information

Here is to list hard disk type, total space, free space, video start time and status. See Figure 4-84.

- SATA: 1-2 here means system max supports 2 HDDS. ○ means current HDD is normal. X means there is error. - means there is no HDD. If disk is damaged, system shows as "?". Please remove the broken hard disk before you add a new one.
- SN: You can view the HDD amount the device connected to. \* means the second HDD is current working HDD.
- Type: The corresponding HDD properties.
- Total space: The HDD total capacity.
- Free space: The HDD free capacity.
- Status: HDD can work properly or not.
- SMART: Display HDD information. See Figure 4-85.



Figure 4-84

Double click one HDD information; you can see the HDD SMART information. . See Figure 4-85.

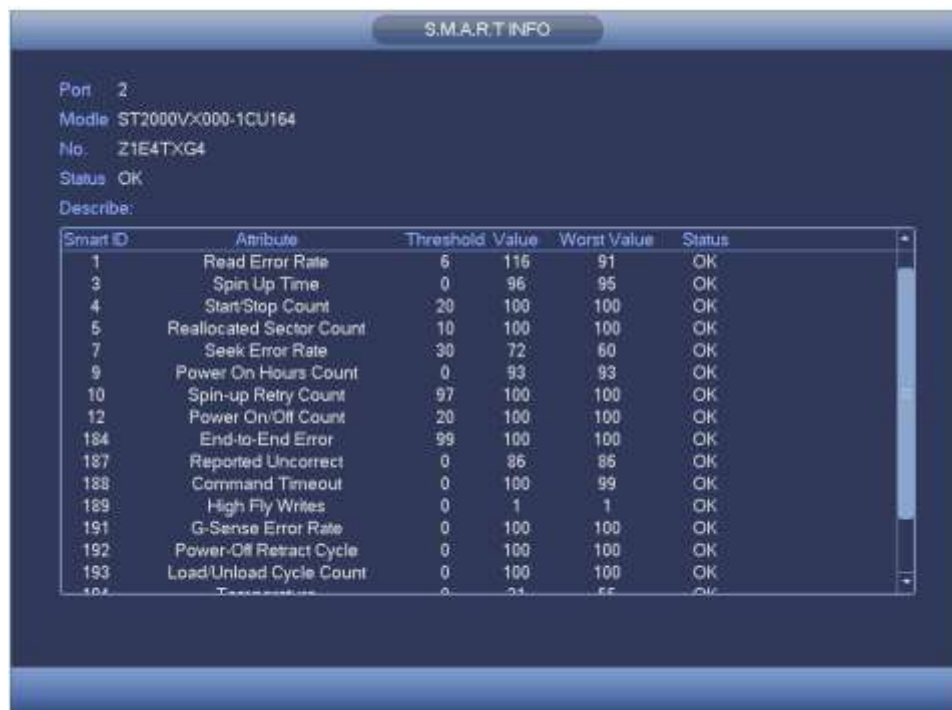


Figure 4-85

#### 4.8.1.2 Record Info

It is to view record start time and end time. See Figure 4-86.

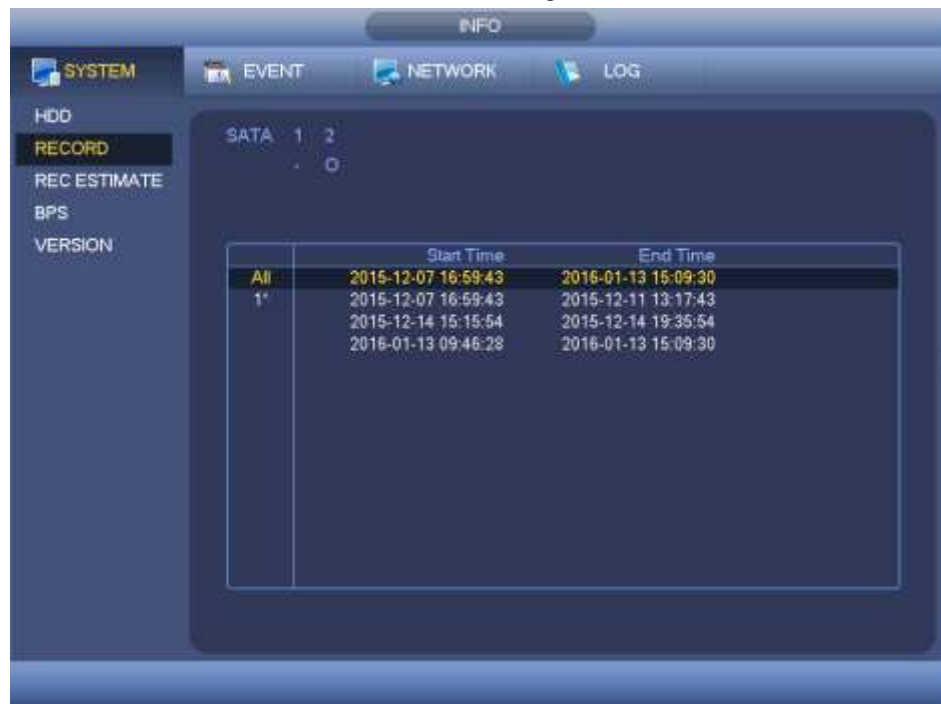


Figure 4-86

#### 4.8.1.3 Record Estimate

System can calculate the record time based on the HDD space, or you can input the record time you want to calculate the HDD space you need. See Figure 4-87.



Figure 4-87

Click  after the channel name, system pops up Edit dialogue box. See Figure 4-88.

You can input resolution, frame rate, bit stream, record time of the corresponding channel, system can calculate the record time based on the channel setup and HDD space.



Figure 4-88

- **Calculate the record period based on the HDD space**

Check the channel you want to record file.

Click Known Space and then click the **Select** button to set HDD. Click OK button. Now you can see the record period (such as 5 days). See Figure 4-89.



Figure 4-89

- **Calculate the HDD space based on the record period**

Check the channel you want to record file.

Input days(s) you want to records, system can auto calculate the HDD space needed (such as 5.109TB). See Figure 4-90.



Figure 4-90

#### 4.8.1.4 BPS

Here is for you to view current video data stream (KB/s) and occupied hard disk storage (MB/h). See Figure 4-91.



| Channel | Kb/S | Resolution | Wave |
|---------|------|------------|------|
| 1       | 91   | 1280*720   |      |
| 2       | 93   | 1280*720   |      |
| 3       | 93   | 1280*720   |      |
| 4       | 92   | 1280*720   |      |
| 5       | 90   | 1280*720   |      |
| 6       | 91   | 1280*720   |      |
| 7       | 92   | 1280*720   |      |
| 8       | 92   | 1280*720   |      |
| 9       | 93   | 1280*720   |      |
| 10      | 93   | 1280*720   |      |
| 11      | 91   | 1280*720   |      |
| 12      | 93   | 1280*720   |      |
| 13      | 93   | 1280*720   |      |
| 14      | 92   | 1280*720   |      |
| 15      | 0    |            |      |
| 16      | 65   | 960*480    |      |

Figure 4-91

#### 4.8.1.5 Device Status

It is to view device status information. See Figure 4-92. Please note this function is for some series only.



Figure 4-92

#### 4.8.1.6 Channel

It is to view the connected camera information. See Figure 4-93.



#### Note

Slight difference may be found on the user interface.

The format refers to the connected camera format.



Figure 4-93

#### 4.8.1.7 Device Status



#### Note

This function is for some series product only.

It is to view fan status, power status, CPU usage, temperature and etc.

From main menu->Info->System->Status, enter device status interface. See Figure 4-94.



Figure 4-94

#### 4.8.1.8 Version

Here is for you to view some version information such as version number, built date, serial number and etc.

#### 4.8.2 Event

It is to display device status and channel status. See Figure 4-95.

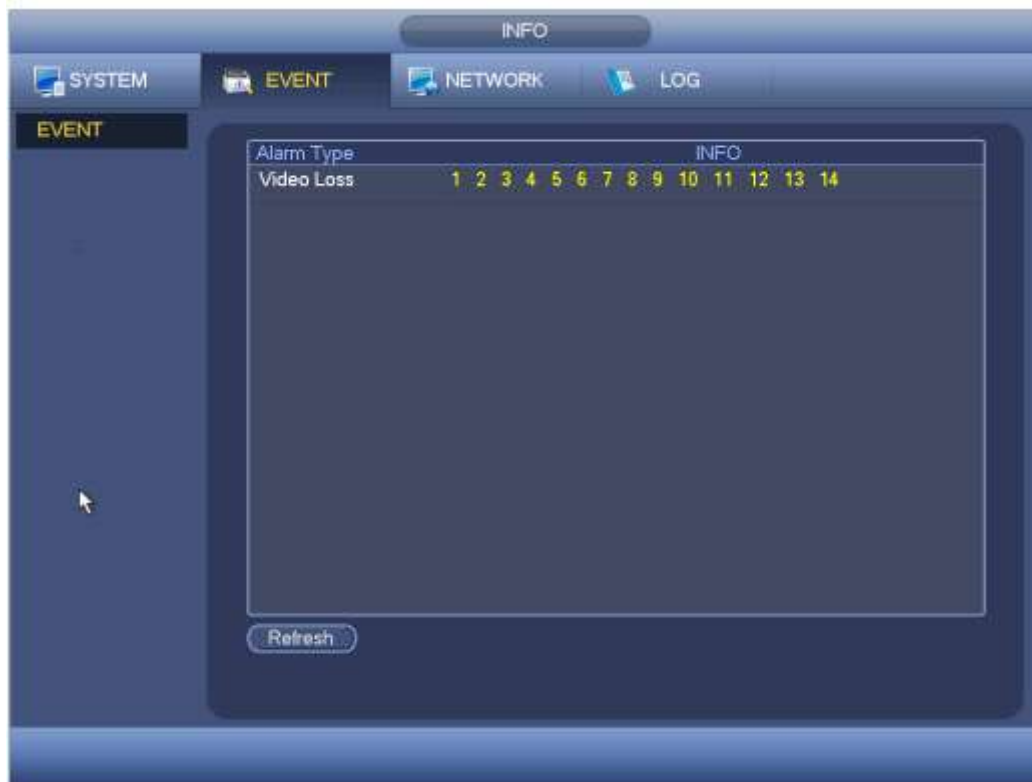


Figure 4-95

#### 4.8.3 Network

##### 4.8.3.1 Online Users

Here is for you to manage online users. See Figure 4-96.

You can disconnect one user or block one user if you have proper system right. Max disconnection setup is 65535 seconds.

System detects there is any newly added or deleted user in each five seconds and refresh the list automatically.

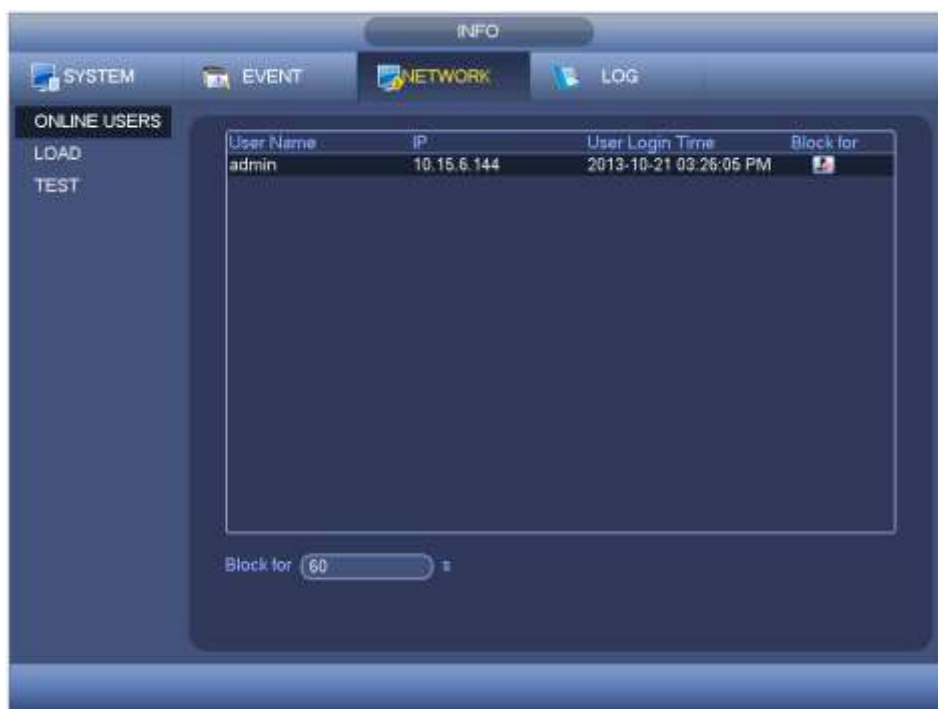


Figure 4-96

#### 4.8.3.2 Network Load

Network load is shown as in Figure 4-97. Here you can view the follow statistics of the device network adapter.

Here you can view information of all connected network adapters. The connection status is shown as offline if connection is disconnected. Click one network adapter, you can view the flow statistics such as send rate and receive rate at the top panel.



Figure 4-97

### 4.8.3.3 Network Test

Network test interface is shown as in Figure 4-98.

- Destination IP: Please input valid IPV4 address or domain name.
- Test: Click it to test the connection with the destination IP address. The test results can display average delay and packet loss rate and you can also view the network status as OK, bad, no connection and etc.
- Network Sniffer backup: Please insert USB2.0 device and click the Refresh button, you can view the device on the following column. You can use the dropdown list to select peripheral device. Click Browse button to select the snap path. The steps here are same as preview backup operation.

You can view all connected network adapter names (including Ethernet, PPPoE, WIFI, and 3G), you can click the button  on the right panel to begin Sniffer. Click the grey stop button to stop. Please note system cannot Sniffer several network adapters at the same time.

After Sniffer began, you can exit to implement corresponding network operation such as login WEB, monitor. Please go back to Sniffer interface to click  stop Sniffer. System can save the packets to the specified path. The file is named after “Network adapter name+time”. You can use software such as Wireshark to open the packets on the PC for the professional engineer to solve complicated problems.



Figure 4-98

### 4.8.4 Log

#### 4.8.4.1 Local Log

Here is for you to view system log file. System lists the following information. See Figure 4-99.

Log types include system operation, configuration operation, data management, alarm event, record operation, account manager, log clear, file operation and etc. It optimized reboot log. There are only three types: normal reboot, abnormal reboot and protection reboot. 0x02、0x03、0x04 is included in the protection reboot type.

- Start time/end time: Pleased select start time and end time, then click search button. You can view the log files in a list. System max displays 100 logs in one page. It can max save 1024 log files. Please use page up/down button on the interface or the front panel to view more.
- Backup: Please select a folder you want to save; you can click the backup button to save the log files. After the backup, you can see there is a folder named Log\_time on the backup path. Double click the folder, you can see the log file
- Details: Click the Details button or double click the log item, you can view the detailed information. See Figure 4-100. Here you can use rolling bar to view information, or you can use Page up/Page down to view other log information.



Figure 4-99

Select an item on the list and then click the Details button or double click the log item, you can view the detailed information such as log time, log type, log user, IP address and etc. See Figure 4-100.



Figure 4-100



#### Note

- If there is no HDD, system max supports 1024 logs.
- If you have connected to the unformatted HDD, system max supports 5000 logs.
- If you have connected to the formatted HDD, system max supports 500,000 logs.
- System operation logs are saved in system memory. Other types of logs are saved in the HDD. If there is no HDD, other types of logs are saved in the system memory too.
- The logs are safe when you format the HDD. But the logs may become loss once you removed the HDD.

## 4.9 Setting

### 4.9.1 Camera

#### 4.9.1.1 Remote Device (For digital channel only)

##### 4.9.1.1.1 Remote Device

In the main menu, from Camera ->Registration, you can go to Registration interface. Here you can add/delete remote device and view its corresponding information.

Refer to chapter 4.1.4.4 Registration for detailed information.

##### 4.9.1.1.2 Channel Status

Here you can view the IPC status of the corresponding channel such as motion detect, video loss, tampering, alarm and etc. See Figure 4-101.

- IPC status: : Front-end does not support. : Front-end supports. : There is alarm event from current front-end.
- Connection status: : Connection succeeded. : Connection failed.
- Refresh: Click it to get latest front-end channel status.



Figure 4-101

#### 4.9.1.1.3 Firmware

It is to view channel, IP address, manufacturer, type, system version, SN, video input, audio input, and etc. See Figure 4-102.



Figure 4-102

#### 4.9.1.2 Image

For analog channel, the camera interface is shown as in Figure 4-103. For digital channel, the camera interface is shown as in Figure 4-104.

- Channel: Select a channel from the dropdown list.
- Cable type: It is to set the cable type of the corresponding analog channel. When the setup here matches the actual cable you are using, you can get the best image effect. The default setup is COAXIAL. Please note this function is for some series products only.
  - ✧ COAXIAL: When the corresponding channel is using coaxial cable, please select COAXIAL.
  - ✧ UTP: When the corresponding channel is using UTP cable, please select UTP. Usually we recommend 100hm UTP cable.
- Saturation: It is to adjust monitor window saturation. The value ranges from 0 to 100. The default value is 50. The larger the number, the strong the color is. This value has no effect on the general brightness of the whole video. The video color may become too strong if the value is too high. For the grey part of the video, the distortion may occur if the white balance is not accurate. Please note the video may not be attractive if the value is too low. The recommended value ranges from 40 to 60.
- Brightness: It is to adjust monitor window bright. The value ranges from 0 to 100. The default value is 50. The larger the number is, the bright the video is. When you input the value here, the bright section and the dark section of the video will be adjusted accordingly. You can use this function when the whole video is too dark or too bright. Please note the video may become hazy if the value is too high. The recommended value ranges from 40 to 60.

- Contrast: It is to adjust monitor window contrast. The value ranges from 0 to 100. The default value is 50. The larger the number is, the higher the contrast is. You can use this function when the whole video bright is OK but the contrast is not proper. Please note the video may become hazy if the value is too low. If this value is too high, the dark section may lack brightness while the bright section may over exposure .The recommended value ranges from 40 to 60.
- Sharpness: The value here is to adjust the edge of the video. The value ranges from 0 to 100. The larger the value is, the clear the edge is and vice versa. Please note there is noise if the value here is too high. The default value is 50 and the recommended value ranges from 40 to 60.
- Mirror: It is to switch video up and bottom limit. This function is disabled by default.
- Flip: It is to switch video left and right limit. This function is disabled by default.
- BLC:It includes several options: BLC/WDR/HLC/OFF.
- ✧ BLC: The device auto exposures according to the environments situation so that the darkest area of the video is cleared
- ✧ WDR: For the WDR scene, this function can lower the high bright section and enhance the brightness of the low bright section. So that you can view these two sections clearly at the same time. The value ranges from 1 to 100. When you switch the camera from no-WDR mode to the WDR mode, system may lose several seconds record video.
- ✧ HLC: After you enabled HLC function, the device can lower the brightness of the brightest section according to the HLC control level. It can reduce the area of the halo and lower the brightness of the whole video.
- ✧ OFF: It is to disable the BLC function. Please note this function is disabled by default.
- Profile: It is to set the white balance mode. It has effect on the general hue of the video. This function is on by default. You can select the different scene mode such as auto, sunny, cloudy, home, office, night, disable and etc to adjust the video to the best quality.
- ✧ Auto: The auto white balance is on. System can auto compensate the color temperature to make sure the vide color is proper.
- ✧ Sunny: The threshold of the white balance is in the sunny mode.
- ✧ Night: The threshold of the white balance is in the night mode.
- ✧ Customized: You can set the gain of the red/blue channel. The value reneges from 0 to 100.
- Day/night. It is to set device color and the B/W mode switch. The default setup is auto.
- ✧ Color: Device outputs the color video.
- ✧ Auto: Device auto select to output the color or the B/W video according to the device feature (The general bright of the video or there is IR light or not.)
- ✧ B/W: The device outputs the black and white video.
- ✧ Sensor: It is to set when there is peripheral connected IR light.
- Image enhancement: It is to enhance video quality. The larger the value is, the clearer the video is. But the noise may become large too.
- 2D NR: It is to process the noise of the single image. The video may become soft after process. The larger the value is, the better the effect is.

- 3D NR: it is to process the multiple-frame (at least two frames). It is to use the frame information between the following two frames to reduce noise. The larger the value is, the better the effect is.



Figure 4-103



Figure 4-104

### 4.9.1.3 Encode

It is to set video bit stream, picture bit stream, video overlay parameter and etc.

#### 4.9.1.3.1 Video

Video setting includes the following items. See Figure 4-105.

- Channel: Select the channel you want.
- SVC: SVC is so called scaled video coding. Check the box to enable this function. During the network transmission process, system discards unimportant frames when the bandwidth is not sufficient or the decode capability is low. It is to guarantee video quality and transmission fluency.
- Type: Please select from the dropdown list. There are three options: regular/motion detect/alarm. You can set the various encode parameters for different record types.
- Compression: System supports H.264H, H.264, H.264B, and MJPEG.
  - ✧ H.264H: It is the High Profile compression algorithm. It has the high encode compression rate. It can achieve high quality encode at low bit stream. Usually we recommend this type.
  - ✧ H.264 is the general compression algorithm.
  - ✧ H.264B is the Baseline algorithm. Its compression rate is low. For the same video quality, it has high bit stream requirements.
- Smart codec: Select Start from the dropdown list to enable smart codec function. The DVR can auto reduce the video bit stream of the non-important surveillance object to save the storage space.
- Resolution: For analog channel, system supports various resolutions, you can select from the dropdown list. Please note the option may vary due to different series. For digital channel, the resolution here refers to the capability of the network camera.
- Frame rate: It ranges from 1f/s to 25f/s in NTSC mode and 1f/s to 30f/s in PAL mode.
- Bit rate type: System supports two types: CBR and VBR. In VBR mode, you can set video quality.
- Quality: There are six levels ranging from 1 to 6. The sixth level has the highest image quality.
- Video/audio: You can enable or disable the video/audio.
- Audio format: Please select from the dropdown list. There are three options: G711a/G711u/PCM.
- Audio source: Please select from the dropdown list. There are two options: local/HDCVI. For local mode, the audio signal is from the Audio In port. For HDCVI mode, the audio signal is from the coaxial cable of the camera.



Figure 4-105

#### 4.9.1.3.2 Snapshot

Here you can set snapshot mode, picture size, quality and frequency. See Figure 4-106.

- Snapshot mode: There are two modes: regular and trigger. If you set timing mode, you need to set snapshot frequency. If you set trigger snapshot, you need to set snapshot activation operation.
- Image size: Here you can set snapshot picture size.
- Image quality: Here you can set snapshot quality. The value ranges from 1 to 6.
- Interval: It is for you to set timing (schedule) snapshot interval.



Figure 4-106

#### 4.9.1.3.3 Overlay

Overlay interface is shown as in Figure 4-107.

- Cover area: Here is for you to set cover area. You can drag you mouse to set proper section size. In one channel video, system max supports 4 zones in one channel.
- Preview/monitor: privacy mask has two types. Preview and Monitor. Preview means the privacy mask zone cannot be viewed by user when system is in preview status. Monitor means the privacy mask zone cannot be view by the user when system is in monitor status.
- Time display: You can select system displays time or not when you playback. Please click set button and then drag the title to the corresponding position in the screen.
- Channel display: You can select system displays channel number or not when you playback. Please click set button and then drag the title to the corresponding position in the screen.
- Copy: After you complete the setup, you can click Copy button to copy current setup to other channel(s). You can see an interface is shown as in Figure 4-108. You can see current channel number is grey. Please check the number to select the channel or you can check the box ALL. Please click the OK button in Figure 4-108 and Figure 4-107 respectively to complete the setup.

Please highlight icon  to select the corresponding function.



Figure 4-107

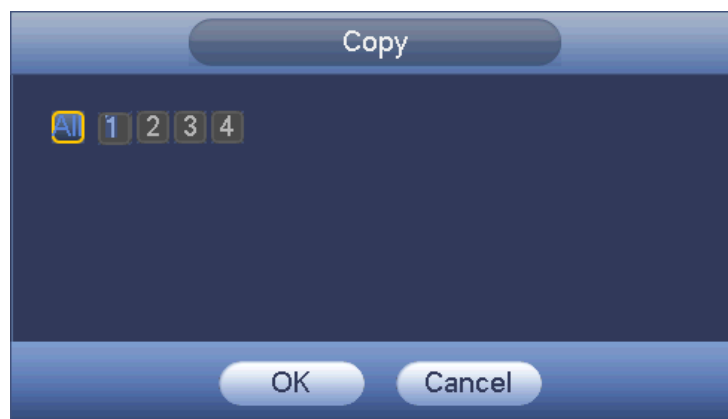


Figure 4-108

#### 4.9.1.3.4 Channel Name

It is to modify channel name. It max supports 31-character. See Figure 4-109.

Please note for digital channel, you can only modify the channel name of the connected network camera.



Figure 4-109

#### 4.9.1.3.5 Channel Type

It is to set channel type.

- For analog channel (CVBS signal or HDCVI HD signal), you can select coaxial cable or UTP cable. Please check first and then save setup. There is no need to reboot.
- You can switch analog channel type to digital channel type if you want to connect to network camera. The IP channel shall start from the last channel. System needs to reboot to activate current setup.



#### Note

If there is no connected channel, the channel type here just displays previous connection record. System supports self-adaptive after camera connection.

The interface is shown as in Figure 4-110 (XVR series product) or Figure 4-111 (HCVR series product).



Figure 4-110



Figure 4-111



**Important notice about XVR series product:**

- Nowadays, there are mainly two analog signal types on today market: analog

standard definition (CVBS) and analog HD (CVI, AHD or Other). For XVR series product, each channel supports all types of signal connection (analog signal/IP signal). For analog signal connection, the default setup is AUTO, that is to say, no matter what analog signal (CVBS, CVI, AHD or other analog HD signal) connected; the XVR can automatically recognize the signal and display the proper image. There is no need to set manually.

- If the auto recognition error occurred, XVR series product supports manual setup too. The manual setup featuring high recognition speed and usually there is no error. For example, in Figure 4-112, you can set channel 1 to connect to CVI camera, channel 2 to connect to AHD camera, channel 3 to connect to CVBS camera.



Figure 4-112

### Important

**Add/cancel IP CAM function is for some 4/8/16-channel series product only.**

- Add IP CAM: Click it; you can add corresponding X IP channels. Here X refers to the product channel amount such as 4/8/16. System needs to restart to activate new setup. See Figure 4-113 (XVR series product) or Figure 4-114 (HCVR series product).



Figure 4-113

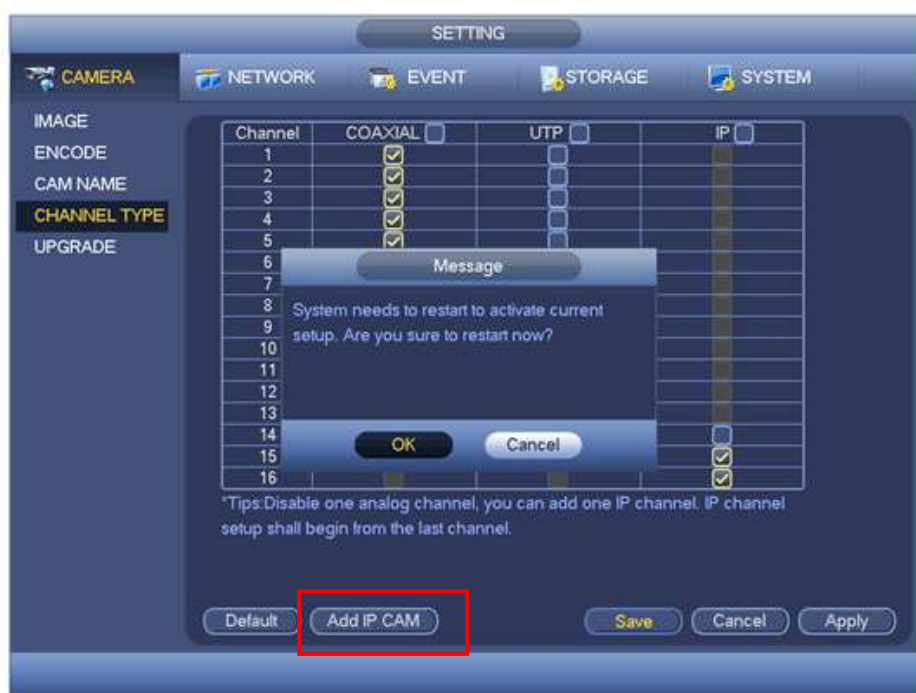


Figure 4-114

For example, there is a 4-channel analog device, after the A/D switch, it can max supports 4 analog channels and 4 IP channels. Once it has become the 3+1 mode (3 analog channels+1 IP channel), you click **Add IP CAM** button, system becomes 3+5 mode (3 analog channels+5 IP channel).

- Cancel IP CAM: Click it, you can cancel IP channel. System needs to restart to

restore original status.



Figure 4-115

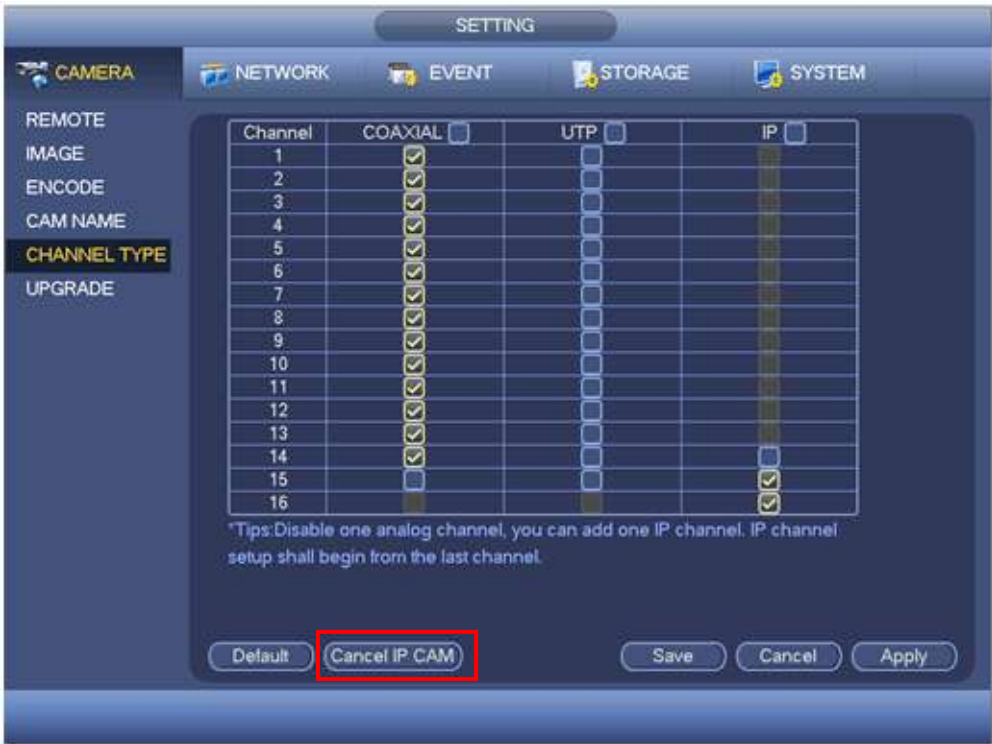


Figure 4-116

4.9.1.3.1 Upgrade Camera



### Important

XVR series product does not support upgrade function via coaxial cable. That is to say, you cannot use this interface to upgrade the connected CVI camera if you are using XVR.

It is to update the online camera.

From main menu->setting->camera->remote upgrade, the interface is shown as below. See Figure 4-117.

Click Browse button and then select the upgrade file. Then select a channel (or you can select device type filter to select several devices at the same time.)

Click Start upgrade button to update. You can see the corresponding dialogue once the upgrade is finish.



Figure 4-117

## 4.9.2 Network

### 4.9.2.1 TCP/IP

The single network adapter interface is shown as in Figure 4-118 and the dual network adapters interface is shown as in Figure 4-119

- Network Mode : Includes multiple access, fault tolerance, and load balancing
  - ✧ Multiple-address mode: eth0 and eth1 operate separately. You can use the services such as HTTP, RTP service via eth0 or the eth1. Usually you need to set one default card (default setup is eth0) to request the auto network service from the device-end such as DHCP, email, FTP and etc. In multiple-address mode, system network status is shown as offline once one card is offline.

- ✧ Network fault-tolerance: In this mode, device uses bond0 to communicate with the external devices. You can focus on one host IP address. At the same time, you need to set one master card. Usually there is only one running card (master card). System can enable alternate card when the master card is malfunction. The system is shown as offline once these two cards are both offline. Please note these two cards shall be in the same LAN.
- ✧ Load balance: In this mode, device uses bond0 to communicate with the external device. The eth0 and eth1 are both working now and bearing the network load. Their network load are general the same. The system is shown as offline once these two cards are both offline. Please note these two cards shall be in the same LAN.
- Default Network Card: Please select eth0/eth1/bond0(optional) after enable multiple-access function
- Main Network Card: Please select eth0/eth1 (optional).after enable multiple access function.

**Note: Some series support the above three configurations and supports functions as multiple-access, fault-tolerance and load balancing.**

- IP Version: There are two options: IPv4 and IPv6. Right now, system supports these two IP address format and you can access via them.
- MAC address: The host in the LAN can get a unique MAC address. It is for you to access in the LAN. It is read-only.
- IP address: Here you can use up/down button (▲▼) or input the corresponding number to input IP address. Then you can set the corresponding subnet mask the default gateway.
- Default gateway: Here you can input the default gateway. Please note system needs to check the validity of all IPv6 addresses. The IP address and the default gateway shall be in the same IP section. That is to say, the specified length of the subnet prefix shall have the same string.
- DHCP: It is to auto search IP. When enable DHCP function, you cannot modify IP/Subnet mask /Gateway. These values are from DHCP function. If you have not enabled DHCP function, IP/Subnet mask/Gateway display as zero. You need to disable DHCP function to view current IP information. Besides, when PPPoE is operating, you cannot modify IP/Subnet mask /Gateway.
- MTU: It is to set MTU value of the network adapter. The value ranges from 1280-7200 bytes. The default setup is 1500 bytes. Please note MTU modification may result in network adapter reboot and network becomes off. That is to say, MTU modification can affect current network service. System may pop up dialog box for you to confirm setup when you want to change MTU setup. Click OK button to confirm current reboot, or you can click Cancel button to terminate current modification. Before the modification, you can check the MTU of the gateway; the MTU of the DVR shall be the same as or is lower than the MTU of the gateway. In this way, you can reduce packets and enhance network transmission efficiency.

The following MTU value is for reference only.

- ✧ 1500: Ethernet information packet max value and it is also the default value. It is the typical setup when there is no PPPoE or VPN. It is the default setup of some router, switch or the network adapter.
- ✧ 1492: Recommend value for PPPoE.
- ✧ 1468: Recommend value for DHCP.
- Preferred DNS server: DNS server IP address.
- Alternate DNS server: DNS server alternate address.
- Transfer mode: Here you can select the priority between fluency/video qualities.
- LAN download: System can process the downloaded data first if you enable this function. The download speed is 1.5X or 2.0X of the normal speed.

Click Apply or Save to complete setup.



Figure 4-118



Figure 4-119

#### 4.9.2.2 Connection

The connection setup interface is shown as in Figure 4-120.

- Max connection: The max login client amount (WEB, platform, cellphone and etc.).The value ranges from 1 to 128. The default setup is 128.
- TCP port: Default value is 37777.
- UDP port: Default value is 37778.
- HTTP port: Default value is 80.
- HTTPS port: Default value is 443.
- RTSP port: Default value is 554.

**Important: System needs to reboot after you changed and saved any setup of the above five ports. Please make sure the port values here do not conflict.**



Figure 4-120

#### 4.9.2.3 WIFI



#### Note

This function is for some series products only.

After setting WIFI, device can connect network camera via WIFI. There is no need to connect network cable. It can lower device installation difficulty and is convenient to use the device.

Step 1 From main menu->Setting->Network->WIFI.

Enter WIFI interface. See Figure 4-121.

Step 2 Set parameters.

- Auto connect WIFI: Check the box here, system automatically connects to the previous WIFI hotspot.
- Refresh: You can click it to search the hotspot list again. It can automatically add the information such as the password if you have set it before.
- Disconnect: Here you can click it to turn off the connection.
- Connect: Here you can click it to connect to the hotspot. System needs to turn off current connection and then connect to a new hotspot if there is connection of you selected one.
- WIFI working status: Here you can view current connection status.



Figure 4-121

Step 3 Click Apply or Save to complete setup.



### Note

After successful connection, you can see WIFI connection icon at the top right corner of the preview interface.

After device successfully connected to the WIFI, you can view the hotspot name, IP address, subnet mask, default gateway and etc.

#### 4.9.2.4 3G/4G



### Note

This function is for some series products only.

Step 1 From main menu->Setting->Network->3G/4G.  
Enter 3G/4G setup interface. See Figure 4-122.

Step 2 Set parameters.

- Pane 1: Display 3G/4G signal intensity after you enabled 3G/4G function.
  - Pane 2: Display 3G/4G module configuration information after you enabled 3G/4G function.
  - Pane 3: Display 3G/4G module status information after you enabled 3G/4G function.
- It is to display current wireless network signal intensity such as EVDO, CDMA1x, WCDMA, WCDMA, EDGE and etc.

- 3G/4G module: It is to display current wireless network adapter name.
- 3G/4G Enable/Disable: Check the box here to enable 3G/4G module.
- Network type: There are various network types for different 3G/4G network modules. You can select according to your requirements.
- APN: It is the wireless connection server. It is to set you access the wireless network via which method.
- AUTH: It is the authentication mode. It supports PAP/CHAP.
- Dial number: Please input 3G/4G network dialup number you got from your ISP.
- User name: It is the user name for you to login the 3G/4G network.
- Password: It is the password for you to login the 3G/4G network.
- Pulse interval: You can set dialup duration. Once you disable the extra stream, the connection time begins. For example, if you input 5 seconds here, then 3G/4G network connection period is 5 seconds. The device automatically disconnect when time is up. If there is no extra stream, 3G/4G network connection is valid all the time.  
**If the alive time is 0, then the 3G/4G network connection is valid all the time.**
- Dial: Here you can enable or disable 3G/4G network connection/disconnection manually.
- 3G/4G wireless network: Here is to display wireless network status, SIM card status, dial status. If the 3G/4G connection is OK, then you can see the device IP address the wireless network automatically allocates.

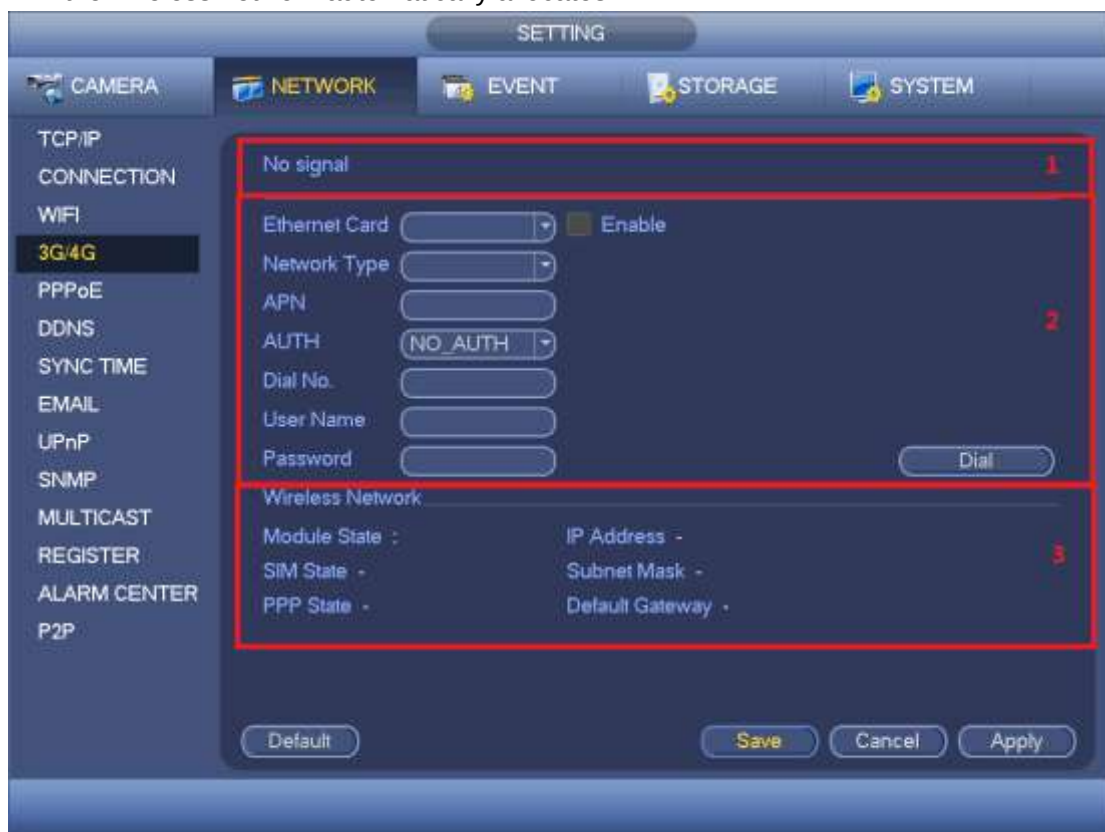


Figure 4-122

Step 3 Click Apply or Save to complete setup.

#### 4.9.2.5 PPPoE



##### Note

This function is for some series products only.

Use PPPoE(Point-to-Point Protocol over Ethernet) to establish network connection. Device can get a dynamic IP address in the WAN. Before the operation, please contact your ISP (Internet service provider) for PPPoE user name and password.

Step 1 From main menu->Setting->Network->PPPoE.

Enter PPPoE interface. See Figure 4-123.

Figure 4-123

Step 2 Check the box to enable this function. Input PPPoE name and PPPoE password.

Step 3 Click Apply or Save to complete setup.

DVR needs to reboot to activate new setup. After rebooting, DVR will connect to internet automatically. The IP in the PPPoE is the DVR dynamic value. You can access this IP to visit the device.



##### Note

After enable PPPoE function, the IP address in the main menu->Setting->Network->TCP/IP is read-only.

#### 4.9.2.6 DDNS Setup

DDNS(Dynamic Domain Name Server) is to dynamically refresh the DNS domain name and IP address if the device IP address has changed frequently. The user can use the domain to access the device.

## Preparation

Before the operation, make sure the device supports DNS type and go to the DDNS service provider website to register the domain name via the PC.



### Note

After you successfully registered and logged in the DDNS website, you can view all connected device information of current login user.

DDNS setup interface is shown as in Figure 4-124.

- Type/address:
  - ✧ DynDNS DDNS is members.dyndns.org.
  - ✧ NO-IP DDNS is dynupdate.no-ip.com.
  - ✧ CN99 DDNS is members.3322.org.
- Domain: The domain name registered on the DDNS service provider website.
- User name/password: Input the user name and password got from the DDNS service provider. Make sure you have logged in the DDNS service provider website to register an account (user name and password).
- Interval: After DDNS boots up, it sends out refresh query regularly. The unit is minute. Click Apply or Save to complete setup. Open a browser and input domain name, click Enter button.

The setting is right if you can view device WEB interface. Otherwise, please check the parameters.



Figure 4-124

#### 4.9.2.7 Sync Time

This function allows specified IP host to change device time in case several hosts are syncing time with the device.

- Step 1 From main menu->Setting->Network->Sync time.  
Enter Sync time interface. See Figure 4-125.
- Step 2 Check the box to enable Sync time function.
- Step 3 Refer to chapter 4.9.5.10 Security for setup information.

SETTING

CAMERA NETWORK EVENT STORAGE SYSTEM

TCP/IP  
CONNECTION  
DDNS  
**SYNC TIME**  
EMAIL  
UPnP  
MULTICAST  
REGISTER  
ALARM CENTER  
P2P

☐ Enable

Type: Trusted Sites

Start Address:  Add IP Address

End Address:  Add IP Segment

| Start Address | End Address | Edit | Delete |
|---------------|-------------|------|--------|
|---------------|-------------|------|--------|

Default Save Cancel Apply

Figure 4-125

- Step 4 Click Apply or Save to complete setup.



#### Note

If the DVR has enabled NTP service, the device will sync time with the NTP server regularly. The sync or change time operation of the IP address in the whitelist will be invalid, unless the NTP server and the IP address in the whitelist is the same.

#### 4.9.2.8 Email

The email interface is shown as below. See Figure 4-126.

- SMTP server: Please input your email SMTP server IP here.
- Port: Please input corresponding port value here.
- User name: Please input the user name to login the sender email box.
- Password: Please input the corresponding password here.
- Sender: Please input sender email box here.

- Title: Please input email subject here. System support English character and Arabic number. Max 32-digit.
- Receiver: Please input receiver email address here. System max supports 3 email boxes. System automatically filters same addresses if you input one receiver repeatedly.
- SSL enable: System supports SSL encryption box.
- Interval: The send interval ranges from 0 to 3600 seconds. 0 means there is no interval.
- Health email enable: Please check the box here to enable this function. This function allows the system to send out the test email to check the connection is OK or not.
- Interval: Please check the above box to enable this function and then set the corresponding interval. System can send out the email regularly as you set here. Click the Test button, you can see the corresponding dialogue box to see the email connection is OK or not.

Please note system will not send out the email immediately when the alarm occurs. When the alarm, motion detection or the abnormality event activates the email, system sends out the email according to the interval you specified here. This function is very useful when there are too many emails activated by the abnormality events, which may result in heavy load for the email server.

Figure 4-126

#### 4.9.2.9 UPnP

The UPnP protocol is to establish a mapping relationship between the LAN and the WAN. Please input the router IP address in the LAN in Figure 4-118. See Figure 4-127.

- UPNP on/off: Turn on or off the UPNP function of the device.
- Status: When the UPNP is offline, it shows as “Unknown”. When the UPNP works it shows “Success”
- Router LAN IP: It is the router IP in the LAN.
- WAN IP: It is the router IP in the WAN.
- Port Mapping list: The port mapping list here is the one to one relationship with the router’s port mapping setting.
- List:
  - ✧ Service name: Defined by user.
  - ✧ Protocol: Protocol type
  - ✧ Internal port: Port that has been mapped in the router.
  - ✧ External port: Port that has been mapped locally.
- Default: UPNP default port setting is the HTTP, TCP and UDP of the DVR.
- Add to the list: Click it to add the mapping relationship.
- Delete: Click it to remove one mapping item.

Double click one item; you can change the corresponding mapping information. See Figure 4-128.

#### Important:

**When you are setting the router external port, please use 1024~5000 port. Do not use well-known port 1~255 and the system port 256~1023 to avoid conflict.**

**For the TCP and UDP, please make sure the internal port and external port are the same to guarantee the proper data transmission.**



Figure 4-127



A dialog box titled "PORT INFO" with a dark blue background. It contains four input fields: "Service Name" with the value "TCP", "Protocol" with a dropdown menu showing "TCP", "Int.Port" with the value "37777", and "Ext.Port" with the value "37777". At the bottom, there are two buttons: "OK" and "Cancel".

Figure 4-128

#### 4.9.2.10 SNMP



#### Note

This function is for some series products only.

SNMP is an abbreviation of Simple Network Management Protocol. It provides the basic network management frame of the network management system. The SNMP widely used in many environments. It is used in many network device, software and system.

#### Preparation

- Install corresponding software tool such as MIB Builder and MG-SOFT MIB Browser.
- Contact technical engineer to get two MIB files of the current version.

Step 1 From main menu->Setting->Network->SNMP.

Enter SNMP interface. See Figure 4-129.



A screenshot of the "SETTING" menu in a network device. The "NETWORK" tab is selected. The left sidebar lists various settings: TCP/IP, CONNECTION, WIFI, 3G/4G, PPPoE, DDNS, SYNC TIME, EMAIL, UPnP, **SNMP** (highlighted), MULTICAST, REGISTER, ALARM CENTER, and P2P. The main area shows the "Enable" checkbox for SNMP, which is checked. Below it, the "Version" section has checkboxes for "V1" and "V2", both of which are checked. The "SNMP Port" is set to "161". The "Read Community" is set to "public". The "Write Community" is set to "private". The "Trap Address" is empty. The "Trap Port" is set to "162". At the bottom, there are four buttons: "Default", "Save", "Cancel", and "Apply".

Figure 4-129

Step 2 Set parameters.

- Enable: Check the box to enable SNMP function.
- Version: Check the box and then select version. DVR can process the corresponding version information.
- SNMP port: The agent applications listening port on the DVR.
- Read/write community: The read/write community string the agent applications supports.
- Trap address: The Trap information destination address of the agent applications on the DVR.
- Trap port: The Trap information destination port of the agent applications on the DVR.

Step 3 In Figure 5-99, check the box to enable the SNMP function. Input the IP address of the PC than is running the software in the Trap address. You can use default setup for the rest items.

Step 4 Compile the above mentioned two MIB file via the software MIB Builder.

Step 5 Run MG-SOFT MIB Browser to load the file from the previous step to the software.

Step 6 Input the device IP you want to manage in the MG-SOFT MIB Browser. Please set the corresponding version for your future reference.

Step 7 Open the tree list on the MG-SOFT MIB Browser; you can get the device configuration. Here you can see the device has how many video channels, audio channels, application version and etc.

#### 4.9.2.11 Multicast

When you are accessing the device and view the video, the error occurs if the connected device amount has reached the threshold. In this situation, please set multicast IP to use multicast protocol to access.

Multicast setup interface is shown as in Figure 4-130.



Figure 4-130

Here you can set a multiple cast group. Please refer to the following sheet for detailed information.

- IP multiple cast group address

-224.0.0.0-239.255.255.255

-“D” address space

- The higher four-bit of the first byte=“1110”

- Reserved local multiple cast group address

-224.0.0.0-224.0.0.255

-TTL=1 When sending out telegraph

-For example

224.0.0.1 All systems in the sub-net

224.0.0.2 All routers in the sub-net

224.0.0.4 DVMRP router

224.0.0.5 OSPF router

224.0.0.13 PIMv2 router

- Administrative scoped addressees

-239.0.0.0-239.255.255.255

-Private address space

- Like the single broadcast address of RFC1918
- Cannot be used in Internet transmission
- Used for multiple cast broadcast in limited space.

Except the above mentioned addresses of special meaning, you can use other addresses.

For example:

Multiple cast IP: 235.8.8.36

Multiple cast PORT: 3666.

After you logged in the Web, the Web can automatically get multiple cast address and add it to the multiple cast groups. You can enable real-time monitor function to view the view. Please note multiple cast function applies to special series only.

#### 4.9.2.12 Auto register

This function allows the device to auto register to the proxy you specified. In this way, you can use the client-end to access the DVR and etc via the proxy. Here the proxy has a switch function. In the network service, device supports the server address of IPv4 or domain.

Please follow the steps listed below to use this function.

Please set proxy server address, port, and sub-device name at the device-end. Please enable the auto register function, the device can auto register to the proxy server.

1) The setup interface is shown as in Figure 4-131.

#### Important

Do not input network default port such as TCP port number.



Figure 4-131

2) The proxy server software developed from the SDK. Please open the software and input the global setup. Please make sure the auto connection port here is the same as the port you set in the previous step.

3) Now you can add device. Please do not input default port number such as the TCP port in the mapping port number. The device ID here shall be the same with the ID you input in Figure 4-131. Click Add button to complete the setup.

4) Now you can boot up the proxy server. When you see the network status is Y, it means your registration is OK. You can view the proxy server when the device is online.

#### **Important**

The server IP address can also be domain. But you need to register a domain name before you run proxy device server.

#### 4.9.2.13 Alarm Centre

This interface is reserved for you to develop. See Figure 4-132.



Figure 4-132

#### 4.9.2.14 P2P

You can use your cell phone to scan the QR code and add it to the cell phone client.

Via the SN from scanning the QR code, you can access the device in the WAN. Please refer to the P2P operation manual included in the resources CD.

From main menu->Setting->Network->P2P, you can go to the following interface, the P2P interface is shown as in Figure 4-133.



Figure 4-133

Here we use cell phone APP to continue.

Step 1 Use cell phone to scan the QR code and download the APP.

Step 2 After installation, run the APP and Live Preview, enter the main interface. Now you can add device to the APP.



1. Open App; tap  to go to the Live preview.
2. Tap  at the top left corner, you can see the main menu.
3. Tap Device manager button, you can use several modes (P2P/DDNS/IP and etc.) to add the device. Click  to save current setup. Tap Start Live preview to view all-channel video from the connected device. See Figure 4-134.

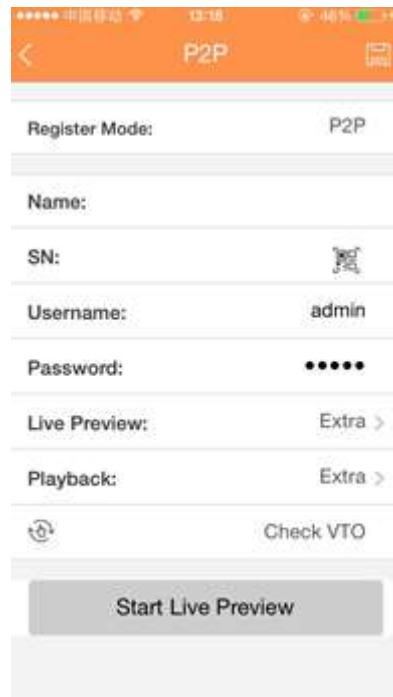


Figure 4-134

### 4.9.3 Event

#### 4.9.3.1 Detect

In the main menu, from Setting->Event->Detect, you can see motion detect interface. See Figure 4-135. There are four detection types: motion detection, video loss, tampering and diagnosis.

- The video loss has no detection region and sensitivity setup and tampering has no detection region setup.
- You can see motion detect icon if current channel has enabled motion detect alarm.
- You can drag you mouse to set motion detect region. Please click OK button to save current region setup. Right click mouse to exit current interface.
- For digital channel, the detect function refers to support detection function of the front-end and support local activation function. The front-end can get enable/disable status, sensitivity and region setup. You can get corresponding prompt if front-end cannot get the above information. You can change front-end setup if it can get.

##### 4.9.3.1.1 Motion Detect

After analysis video, system can generate a video loss alarm when the detected moving signal reached the sensitivity you set here.

Detection menu is shown as below. See Figure 4-135.

- Event type: From the dropdown list you can select motion detection type.
- Channel: Select a channel from the dropdown list to set motion detect function.
- Enable MD: Check the box here to enable motion detect function.

- Enable PIR: PIR function help enhance the motion detect accuracy and validity. It is to filter the false alarm triggered by leaves, small fly and insects. The PIR detection zone is smaller than the camera angle of view. The PIR function is enabled by default if the connected remote device supports the PIR function. When the PIR function is on, motion detection function is on by default. The motion detect event occurs when these two function are enabled at the same time. If the PIR function is disabled, check the enable box to enable the general motion detect function.



#### Note

- ✧ The channel type shall be CVI if you want to enable PIR function.
- ✧ If the remote device does not support PIR function, the PIR item on the interface is grey or is hiding. That is to say, the PIR function is null.
- ✧ The interface does not display PIR enable state if current DVR does not support PIR function.
- Region: Click select button, the interface is shown as in Figure 4-136. Here you can set motion detection zone. There are four zones for you to set. Please select a zone first and then left drag the mouse to select a zone. The corresponding color zone displays different detection zone. You can click Fn button to switch between the arm mode and disarm mode. In arm mode, you can click the direction buttons to move the green rectangle to set the motion detection zone. After you completed the setup, please click ENTER button to exit current setup. Do remember click save button to save current setup. If you click ESC button to exit the region setup interface system will not save your zone setup.
- Sensitivity: System supports 6 levels. The sixth level has the highest sensitivity.
- Anti-dither: Here you can set anti-dither time. The value ranges from 5 to 600s. The anti-dither time refers to the alarm signal lasts time. It can be seem as the alarm signal activation stays such as the buzzer, tour, PTZ activation, snapshot, channel record. The stay time here does not include the latch time. During the alarm process, the alarm signal can begin an anti-dither time if system detects the local alarm again. The screen prompt, alarm upload, email and etc will not be activated. For example, if you set the anti-dither time as 10 second, you can see the each activation may last 10s if the local alarm is activated. During the process, if system detects another local alarm signal at the fifth second, the buzzer, tour, PTZ activation, snapshot, record channel will begin another 10s while the screen prompt, alarm upload, email will not be activated again. After 10s, if system detects another alarm signal, it can generate an alarm since the anti-dither time is out.
- Period: Click set button, you can see an interface is shown as in Figure 4-138. Here you can set motion detect period. System only enables motion detect operation in the specified periods. It is not for video loss or the tampering. There are two ways for you to set periods. Please note system only supports 6 periods in one day.
- ✧ In Figure 4-138, Select icon  of several dates, all checked items can be edited together. Now the icon is shown as . Click  to delete a record type from one

period.



- ✧ In Figure 4-138. Click button  after one date or a holiday, you can see an interface shown as in Figure 4-139. There are four record types: regular, motion detection (MD), Alarm, MD & alarm.
- Alarm output: when an alarm occurs, system enables peripheral alarm devices.
  - Latch: when motion detection complete, system auto delays detecting for a specified time. The value ranges from 1-300(Unit: second)
  - Show message: System can pop up a message to alarm you in the local host screen if you enabled this function.
  - Alarm upload: System can upload the alarm signal to the network (including alarm center) if you enabled current function.
  - Send email: System can send out email to alert you when an alarm occurs.
  - Record channel: System auto activates motion detection channel(s) to record once an alarm occurs. Please make sure you have set MD record in Schedule interface(Main Menu->Setting->Schedule) and schedule record in manual record interface(Main Menu->Advanced->Manual Record)
  - PTZ activation: Here you can set PTZ movement when an alarm occurs. Such as go to preset, tour & pattern when there is an alarm. Click “select” button, you can see an interface is shown as in Figure 4-137.
  - Record Delay: System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.
  - Tour: Here you can enable tour function when an alarm occurs. System one-window tour.
  - Snapshot: You can enable this function to snapshot image when a motion detect alarm occurs.
  - Video matrix Check the box here to enable this function. When an alarm occurs, SPOT OUT port displays device video output. It displays video (1-window tour) from alarm activation channel you select at the Record channel item.
  - Buzzer: Highlight the icon to enable this function. The buzzer beeps when an alarm occurs.
  - Log: Check the box here, system can record motion detect log.
  - Test: Click it to test current motion detect setup (do not need to save). Click Select button after Region, you can set motion detect area.
  - Voice prompts: Check the box here to trigger audio broadcast function. You can select specified audio file here. System can play the audio file once the corresponding event occurs.

Please highlight icon  to select the corresponding function. After all the setups please click save button. .



#### Note

In motion detection mode, you cannot use copy/paste to set channel setup since the video in each channel may not be the same.

In Figure 4-136, you can left click mouse and then drag it to set a region for motion detection. Click Fn to switch between arm/withdraw motion detection. After setting, click enter button to exit.



Figure 4-135

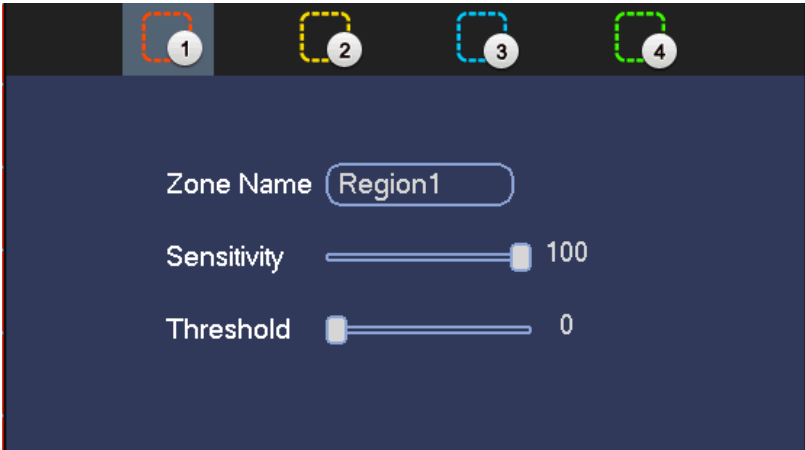


Figure 4-136

**PTZ Activation**

|       |                                   |                                |       |                                   |                                |
|-------|-----------------------------------|--------------------------------|-------|-----------------------------------|--------------------------------|
| CAM 1 | <input type="text" value="None"/> | <input type="text" value="0"/> | CAM 2 | <input type="text" value="None"/> | <input type="text" value="0"/> |
| CAM 3 | <input type="text" value="None"/> | <input type="text" value="0"/> | CAM 4 | <input type="text" value="None"/> | <input type="text" value="0"/> |
| CAM 5 | <input type="text" value="None"/> | <input type="text" value="0"/> | CAM 6 | <input type="text" value="None"/> | <input type="text" value="0"/> |
| CAM 7 | <input type="text" value="None"/> | <input type="text" value="0"/> | CAM 8 | <input type="text" value="None"/> | <input type="text" value="0"/> |

Figure 4-137

**Setup**

☐ All    0   2   4   6   8   10   12   14   16   18   20   22   24

|                              |                                                                          |                                      |
|------------------------------|--------------------------------------------------------------------------|--------------------------------------|
| <input type="checkbox"/> Sun | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |
| <input type="checkbox"/> Mon | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |
| <input type="checkbox"/> Tue | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |
| <input type="checkbox"/> Wed | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |
| <input type="checkbox"/> Thu | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |
| <input type="checkbox"/> Fri | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |
| <input type="checkbox"/> Sat | <div style="background-color: yellow; width: 100%; height: 10px;"></div> | <input type="button" value="Setup"/> |

Figure 4-138



Figure 4-139

Motion detect here only has relationship with the sensitivity and region setup. It has no relationship with other setups.

#### 4.9.3.1.2 Video Loss

In Figure 4-135, select video loss from the type list. You can see the interface is shown as in Figure 4-140. This function allows you to be informed when video loss phenomenon occurred. You can enable alarm output channel and then enable show message function.

#### Note

You can enable preset/tour/pattern activation operation when video loss occurs. Please refer to chapter 4.9.3.1.1 motion detection for detailed information.



Figure 4-140

#### 4.9.3.1.3 Tampering

When someone viciously masks the lens, or the output video is in one-color due to the environments light change, the system can alert you to guarantee video continuity. Tampering interface is shown as in Figure 4-141. You can enable “Alarm output” or “Show message” function when tampering alarm occurs.

- Sensitivity: The value ranges from 1 to 6. It mainly concerns the brightness. The level 6 has the higher sensitivity than level 1. The default setup is 3.

#### Tips:

You can enable preset/tour/pattern activation operation when video loss occurs. Please refer to chapter 4.9.3.1.1 motion detection for detailed information.



#### Note

- In Detect interface, copy/paste function is only valid for the same type, which means you cannot copy a channel setup in video loss mode to tampering mode.
- About Default function. Since detection channel and detection type may not be the same, system can only restore default setup of current detect type. For example, if you click Default button at the tampering interface, you can only restore default tampering setup. It is null for other detect types.
- System only enables tampering function during the period you set here. It is null for motion detect or video loss type.



Figure 4-141

#### 4.9.3.1.4 Diagnosis



#### Note

This function is for some series only.

System can trigger an alarm when the stripe, noise, color cast, out of focus, over exposure event occurred. See Figure 4-142.

Please refer to chapter 4.9.3.1.1 motion detection for detailed information.



Figure 4-142

This function allows you to be informed when video is blurry, over exposure or color cast occurs. You can enable alarm output channel and then enable show message function. Click the Rule Set button, or move the cursor to Set button and then click the Enter button on the front panel, the interface is shown as below. See Figure 4-143.

You can check corresponding type and then input alarm threshold.

- **Stripe:** The strip occurs when the device is old or there is electronic interference. There may be cross strip, vertical strip, slanting strip and etc.
- **Noise:** The video noise refers to the blurry video, poor video quality. It may result from the optical system distortion or the hardware problem during the video transmission when recording.
- **Color cast:** Usually the video is color containing RGB. When these three colors displayed in abnormal rate, we can say color cast occurred.
- **Out of focus:** The clear video presents abundant video details. The video definition decreases when the distortion event occurs. The out of focus event may result from many sources such as video transmission, processing and etc.
- **Over exposure:** The color brightness refers to the image pixel intensity. Black is the darkest and the white is the brightest. We use number 0 to stand for black and use number 255 to stand for white. Once the brightness threshold of the whole image has exceeded the threshold value, it means the image is over exposure.
- **Threshold:** The value ranges from 1 to 30. System can generate an alarm once the value is higher than the threshold you set here.

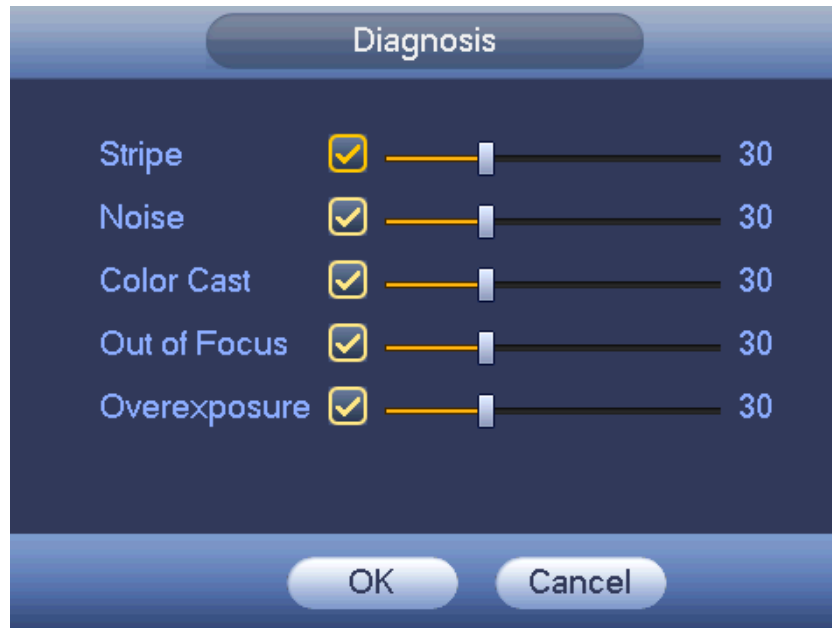


Figure 4-143

 **Note**

Video analysis alarm can trigger PTZ preset, tour, and pattern.  
Please refer to chapter 4.9.3.1.1 motion detection for detailed information.

#### 4.9.3.2 IVS (Optional)



**CAUTION**

- **The IVS function is optional.**
- **The different series products support different IVS functions. Please refer to your purchased product actual interface for detailed information.**
- **Disable Add IP channel function if you want to use IVS function.**

Once any object violates the rule, the DVR can trigger an alarm and alert you as the specified alarm mode.

Step 1 From main menu->Setting->Event->IVS.

Enter IVS interface. See Figure 4-144.

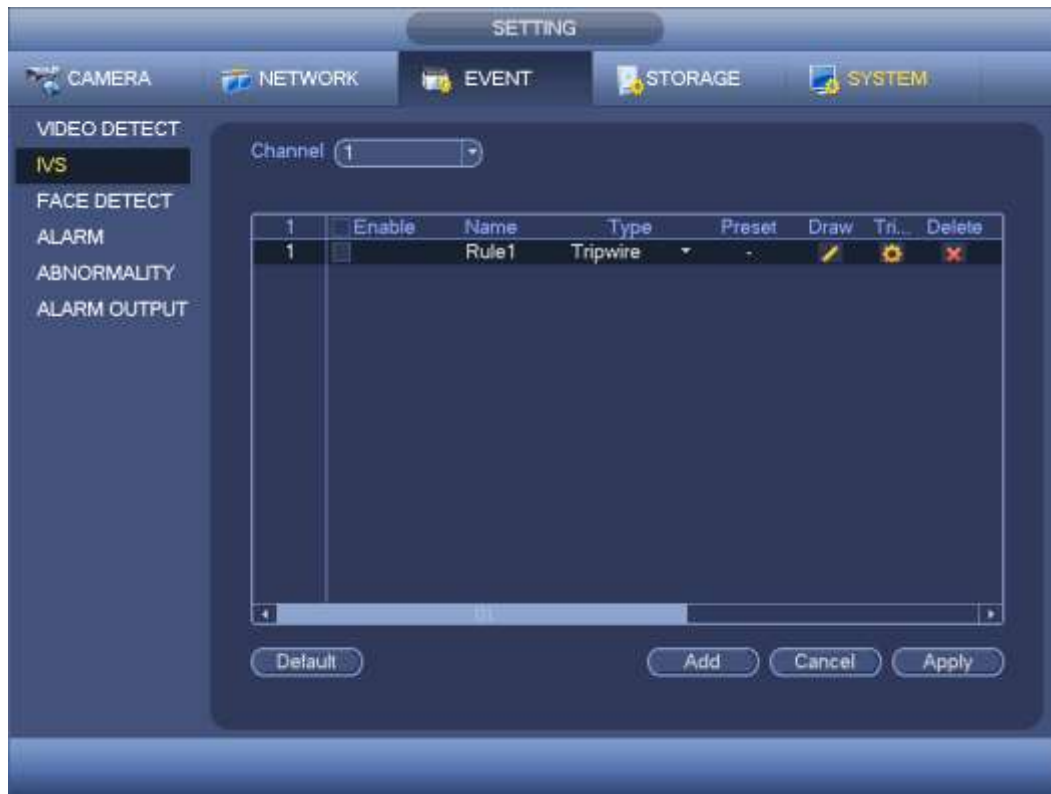


Figure 4-144

- Step 2 Select a channel from the dropdown list.
- Step 3 Click Add button to add a rule and then select a rule type from the dropdown list.
- Step 4 Set corresponding parameters.
- Step 5 Check the box to enable current rule.
- Step 6 Click Apply or Save to complete setup.

#### 4.9.3.3 Tripwire (Optional)

System generates an alarm once there is any object crossing the tripwire in the specified direction.

- The tripwire supports customized setup. It can be a straight line or a curve.
- Support one-direction or dual-direction detection.
- Support several tripwires at the same scene suitable for complicated environment.
- Support object size filter.

- Step 1 From main menu->Setting->Event->IVS, click Add button to add a rule and select the rule type as tripwire.

The interface is shown as below. See Figure 4-145.



Figure 4-145

Step 2 Draw tripwire.

1. Click Draw button  to draw the tripwire. See Figure 4-146.



Figure 4-146

2. Select direction, and then input customized rule name.
  - Name: Input customized rule name.
  - Direction (L→R/R→L/Both): System can generate an alarm once there is any object crossing in the specified direction.
  - Target filter: Click , you can set filter object size. Each rule can set two sizes (min size/max size). Once the object is smaller than the min size or larger than the max size, there is no alarm. Please make sure the max size is larger than the min size.
3. Left click mouse to draw a tripwire. The tripwire can be a direct line, curve or polygon. Right click mouse to complete.
4. Click OK.  
Complete drawing tripwire.

Step 3 Click  to set parameters.

Enter triggered parameters interface. See Figure 4-147.

Step 4 Set parameters.

- Period: Click set button, you can see an interface is shown as in Figure 4-138. Here you can set tripwire period. System only enables tripwire operation in the specified periods. There are two ways for you to set periods. Please note system only supports 6 periods in one day.

✧ In Figure 4-138, Select icon  of several dates, all checked items can be edited together. Now the icon is shown as . Click  to delete a record type from one period.

✧ In Figure 4-138. Click button  after one date or a holiday, you can see an interface shown as in Figure 4-139.

- Alarm output: when an alarm occurs, system enables peripheral alarm devices.
- Latch: when tripwire complete, system auto delays detecting for a specified time. The value ranges from 1-300(Unit: second)
- Show message: System can pop up a message to alarm you in the local host screen if you enabled this function.
- Send email: System can send out email to alert you when an alarm occurs.
- Record channel: System auto activates tripwire channel(s) to record once an alarm occurs. Please make sure you have set intelligent record in Schedule interface(Main Menu->Setting->Schedule) and schedule record in manual record interface(Main Menu->Advanced->Manual Record)
- PTZ activation: Here you can set PTZ movement when an alarm occurs. Such as go to preset, tour & pattern when there is an alarm. Click “set” button, you can see an interface is shown as in Figure 4-148.
- Record Delay: System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.

- Tour: Here you can enable tour function when an alarm occurs. Please go to main menu->Setting->System->Display->Tour to set tour type and interval (chapter 4.9.5.2.3 Tour )
- Snapshot: You can enable this function to snapshot image when a motion detect alarm occurs.
- Video matrix: Check the box here to enable this function. When an alarm occurs, VIDEO OUTPUT port displays device video output. It displays video (1-window tour) from alarm activation channel you select at the Record channel interface. It has high priority than the tour setup in Main menu->Setting->System->Video matrix. Please note this function is for some series product only.
- Buzzer: Highlight the icon to enable this function. The buzzer beeps when an alarm occurs.
- Log: Check the box here, system can record corresponding alarm log.
- Voice prompts: Check the box here to trigger audio broadcast function. You can select specified audio file here. System can play the audio file once the corresponding event occurs.

Trigger

Period

☐ Alarm Out       Latch  sec.

☐ Show Message ☒ Alarm Upload ☐ Send Email

☒ Record Channel

☐ PTZ Activation  Delay  sec.

☐ Tour

☐ Snapshot

☐ Video Matrix ☒ Buzzer ☒ Log

☐ Voice Prompts File Name

Figure 4-147

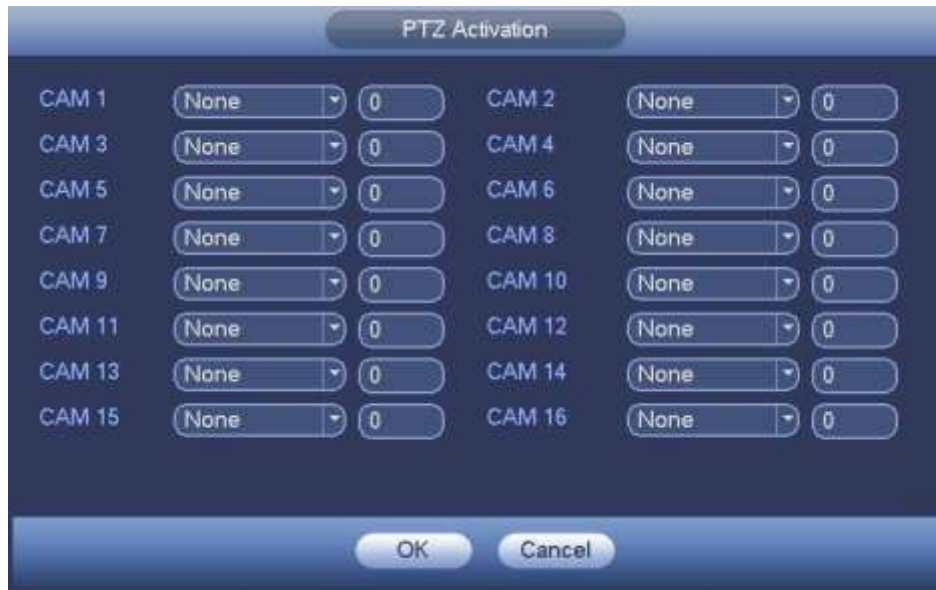


Figure 4-148

Step 5 Click OK button in Figure 4-147.

Device goes back to Figure 4-145.

Step 6 Check the Enable box to enable tripwire function. Click Apply or Save to complete setup.

Device begins tripwire detection.

#### 4.9.3.4 Intrusion (Cross warning zone) (Optional)

System generates an alarm once there is any object entering or exiting the zone in the specified direction.

- System supports customized area shape and amount.
- Support appear/cross detection.
- Can detect the moving object operation in the specified zone, customized trigger amount and staying time.
- Support objects filter function.

Step 1 From main menu->Setting->Event->IVS, click Add button and then select type as intrusion, the interface is shown as below. See Figure 4-149.



Figure 4-149

Step 2 Draw the zone.

1. Click draw button  to draw the zone. See Figure 4-150.

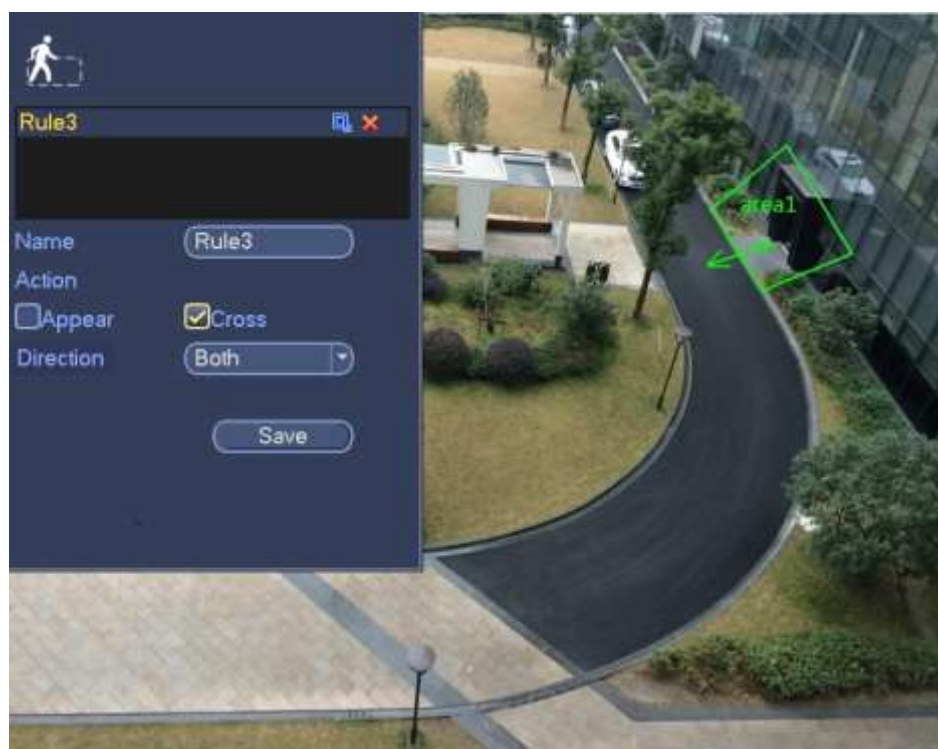


Figure 4-150

2. Select direction, and then input customized rule name.
  - Name: Input customized rule name.
  - Action: You can set intrusion action: appear/cross.
  - Direction (Entry/Exit/Both): System can generate an alarm once there is any object crossing in the specified direction.
  - Target filter: Click , you can set filter object size. Each rule can set two sizes (min size/max size). Once the object is smaller than the min size or larger than the max size, there is no alarm. Please make sure the max size is larger than the min size.
3. Left click mouse to draw a warning zone. Right click mouse to complete the setup.
4. Click OK.  
Complete drawing intrusion rule.

Step 3 Click , it is to set parameters.

Please refer to chapter 4.9.3.3 to set other parameters.

Step 4 Check the Enable box to enable intrusion function. Click Apply or Save to complete setup.  
Device begins intrusion detection.

#### 4.9.3.5 Abandoned Object Detect (Optional)

System generates an alarm when there is abandoned object in the specified zone.

- System supports customized area shape and amount.
- Support duration setup.
- Support objects filter function.

Step 1 From main menu->Setting->Event->IVS, click Add button and then select the type as abandoned object. The object interface is shown as below. See Figure 4-151.



Figure 4-151

Step 2 Draw the zone.

1. Click draw button  to draw the zone. See Figure 4-152.



Figure 4-152

2. Set parameters.
  - Name: Input customized rule name.
  - Period: System can generate an alarm once the object is in the zone for the specified period.
  - Target filter: Click , you can set filter object size. Each rule can set two sizes (min size/max size). Once the object is smaller than the min size or larger than the max size, there is no alarm. Please make sure the max size is larger than the min size.
3. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
4. Click OK.  
Complete drawing abandoned object detection rule.

Step 3 Click , it is to set parameters.

Please refer to chapter 4.9.3.3 to set other parameters.

Step 4 Check the Enable box to enable abandoned object detection function. Click Apply or Save to complete setup.  
Device begins abandoned object detection.

#### 4.9.3.6 Missing Object Detection (Optional)

System generates an alarm when there is missing object in the specified zone.

- System supports customized area shape and amount.
- Support duration setup.
- Support objects filter function.

Step 1 From main menu->Setting->Event->IVS, select the type as abandoned object, the object interface is shown as below. See Figure 4-153.



Figure 4-153

Step 2 Draw the zone.

1. Click Draw button  to draw a zone. See Figure 4-154.



Figure 4-154

2. Set parameters.
  - Name: Input customized rule name.
  - Period: System can generate an alarm once the object in the zone is missing for the specified period.
  - Target filter: Click , you can set filter object size. Each rule can set two sizes (min size/max size). Once the object is smaller than the min size or larger than the max size, there is no alarm. Please make sure the max size is larger than the min size.
3. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
4. Click OK.  
Complete drawing missing object detection rule.

Step 3 Click , it is to set parameters.

Please refer to chapter 4.9.3.3 motion detect to set other parameters.

Step 4 Check the Enable box to enable missing object detection function. Click Apply or Save to complete setup.  
Device begins missing object detection.

#### 4.9.3.7 Face Detect (Optional)



The face detection function is optional. The intelligence function and the human face detection cannot be valid at the same time!



#### Note

- The face detection function is valid once your network camera or your DVR supports this function.
- If your purchased DVR supports the face detection function, it supports one analog channel. It is not for the digital channel
- The intelligence function and the face detection function cannot be valid at the same time.

System can detect and filter the human face via analyzing the video. When it detects the human face in the specified zone, it can draw the rectangle around the human face and trigger record, snapshot, alarm operation and etc. See Figure 4-155.

- Channel: Select a channel you want to enable face detect function.
- Alarm face number: Once the detected human face number reaches the threshold you set here, system can generate an alarm.
- Human face RO (region of interest): Check the box, system can highlight the human face region.
- Enable: Check the box here to enable face detect function.

For detailed setup information, please refer to chapter Step 6.



Figure 4-155

#### 4.9.3.8 Alarm



##### Note

XVR series product does not support HDCVI alarm function (Figure 4-158).

Before operation, please make sure you have properly connected alarm devices such as buzzer.

In the main menu, from Setting->Event->Alarm, you can see alarm setup interface.

For analog channel, the interface is shown as in Figure 4-156 and Figure 4-157

For HDCVI channel, there are three alarm types. See Figure 4-156 to Figure 4-158.

For digital channel, there are four alarm types. See Figure 4-156 to Figure 4-160.

- Local alarm: The alarm signal system detects from the alarm input port.
- HDCVI: System can get the camera temperature, smoke, external alarm and set corresponding alarm activation operation.
- IPC external alarm: It is the on-off alarm signal from the front-end device and can activate the local HDVR.
- IPC offline alarm: Once you select this item, system can generate an alarm when the front-end IPC disconnects with the local HDVR. The alarm can activate record, PTZ, snap and etc. The alarm can last until the IPC and the HDVR connection resumes.
- Alarm box: The alarm signal from the connected peripheral alarm box.

##### Important

- **If it is your first time to boot up the device, the disconnection status of the front-end network camera will not be regarded as offline. After one successfully connection, all the disconnection events will be regarded as IPC offline event.**
  - **When IPC offline alarm occurs, the record and snapshot function of digital channel is null.**
  - Alarm in: Here is for you to select channel number.
  - Type: normal open or normal close.
  - PTZ activation: Here you can set PTZ movement when an alarm occurs. Such as go to preset, tour& pattern when there is an alarm. Click “select” button, you can see an interface is shown as in Figure 4-161.
  - Period: Click set button, you can see an interface is shown as in Figure 4-162. There are two ways for you to set periods. There are max 6 periods in one day. There are four record types: regular, motion detection (MD), Alarm, MD & alarm.
- ✧ In Figure 4-162, Select icon  of several dates, all checked items can be edited together. Now the icon is shown as . Click  to delete a record type from one period.
- ✧ In Figure 4-162. Click button  after one date or a holiday, you can see an interface shown as in Figure 4-163. There are four record types: regular, motion detection (MD), Alarm, MD & alarm.

- Anti-dither: Here you can set anti-dither time. Here you can set anti-dither time. The value ranges from 5 to 600s. The anti-dither time refers to the alarm signal lasts time. It can be seem as the alarm signal activation stays such as the buzzer, tour, PTZ activation, snapshot, channel record. The stay time here does not include the latch time. During the alarm process, the alarm signal can begin an anti-dither time if system detects the local alarm again. The screen prompt, alarm upload, email and etc will not be activated. For example, if you set the anti-dither time as 10 second, you can see the each activation may last 10s if the local alarm is activated. During the process, if system detects another local alarm signal at the fifth second, the buzzer, tour, PTZ activation, snapshot, record channel will begin another 10s while the screen prompt, alarm upload, email will not be activated again. After 10s, if system detects another alarm signal, it can generate an alarm since the anti-dither time is out.
- Show message: System can pop up a message to alarm you in the local host screen if you enabled this function.
- Alarm upload: System can upload the alarm signal to the network (including alarm center) if you enabled current function.
- Send email: System can send out email to alert you when an alarm occurs.
- Record channel: you can select proper channel to record alarm video (Multiple choices). At the same time you need to set alarm record in schedule interface (Main Menu->Setting->Schedule) and select schedule record in manual record interface (Main Menu->Advance->Manual Record).
- Latch: Here is for you to set proper delay duration. Value ranges from 10 to 300 seconds. System automatically delays specified seconds in turning off alarm and activated output after external alarm cancelled.
- Tour: Here you can enable tour function when an alarm occurs. System supports 1/8-window tour. Please note the tour setup here has higher priority than the tour setup you set in the Display interface. Once there two tours are both enabled, system can enable the alarm tour as you set here when an alarm occurred. If there is no alarm, system implements the tour setup in the Display interface.
- Snapshot: System can snapshot corresponding channel when an alarm occurs. Please note the activation snapshot has the higher priority than schedule snapshot. If you have enabled these two types at the same time, system can activate the activation snapshot when an alarm occurs, and otherwise system just operates the schedule snapshot.
- Video matrix Check the box here to enable this function. When an alarm occurs, SPOT OUT port displays device video output. It displays video (1-window tour) from alarm activation channel you select at the Record channel item.
- Log: Check the box here, system can record local alarm log.
- Buzzer: Highlight the icon to enable this function. The buzzer beeps when an alarm occurs.
- Voice prompts: Check the box here to trigger audio broadcast function. You can select specified audio file here. System can play the audio file once the corresponding event occurs.

Please note, network alarm means the alarm signal from the TCP/IP. You can use NET SDK to activate network alarm. Comparing with the local alarm, there is no type, anti-dither, alarm upload function.

Please highlight icon  to select the corresponding function. After setting all the setups please click save button, system goes back to the previous menu.



Figure 4-156



Figure 4-157



Figure 4-158



Figure 4-159



Figure 4-160

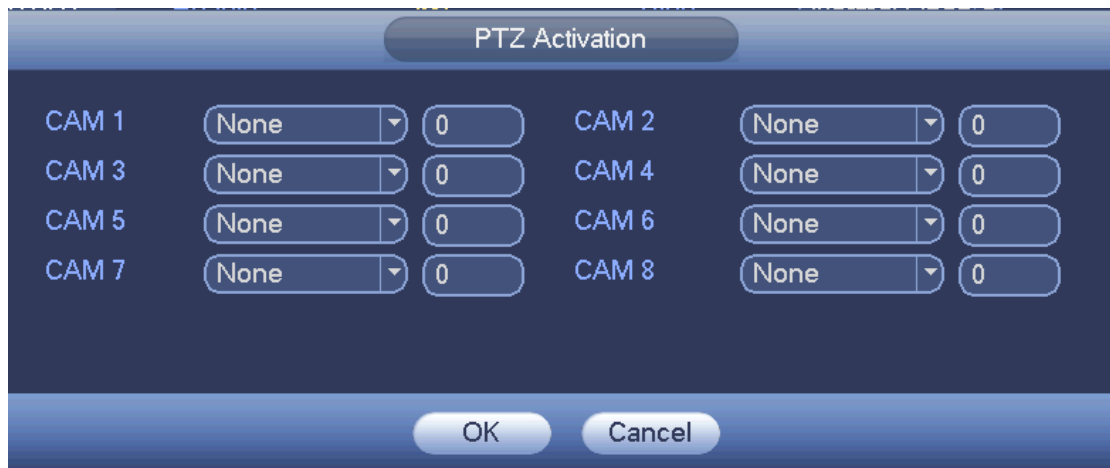


Figure 4-161

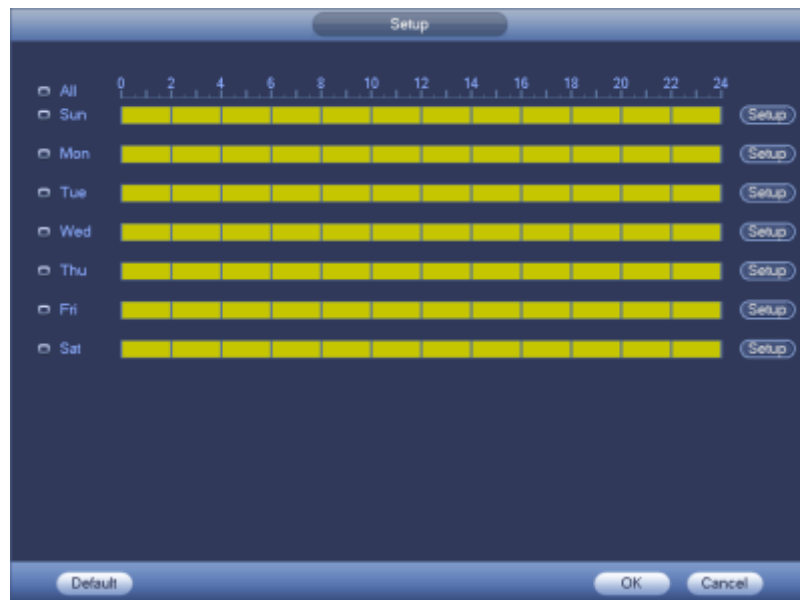


Figure 4-162



Figure 4-163

#### 4.9.3.9 Abnormality

There are four types: HDD/Network/User/Device. Please note device interface is for some series only.

- ✧ HDD: HDD error, no disk, no space. See Figure 4-164 and Figure 4-165.
- ✧ Network: Disconnection, IP conflict, MAC conflict. See Figure 4-166.
- ✧ User: Illegal login. See Figure 4-167.
- ✧ Device: High temperature, fan speed abnormal. See Figure 4-168.
- Alarm output: Please select alarm activation output port (multiple choices).
- Less than: System can alarm you when the HDD space is less than the threshold you set here (For HDD no space type only).
- Latch: Here you can set corresponding delaying time. The value ranges from 0s-300s. System automatically delays specified seconds in turning off alarm and activated output after external alarm cancelled. When the value is 0, there is no latch time.
- High temperature: In Device interface (Figure 4-168), select High temperature from the dropdown list, and then input the max temperature. The value ranges from 30℃ ~ 90℃. Device can trigger an alarm once the case temperature is higher than the value you set.
- Fan speed abnormal: In Device interface (Figure 4-168), select Fan speed abnormal from the dropdown list, and then click the OK button after the Fan calibration. It can correct fan manually. Please note we recommend this function after you replaced or maintained the fan.
- Show message: system can pop up the message in the local screen to alert you when an alarm occurs.
- Alarm upload: System can upload the alarm signal to the network (including alarm center) if you enabled current function. For disconnection event, IP conflict event and MAC conflict event, this function is null.

- Send email: System can send out email to alert you when an alarm occurs.
- Buzzer: Highlight the icon to enable this function. The buzzer beeps when an alarm occurs.
- Log: Check the box here, system can record HDD event log.
- Voice prompts: Check the box here to trigger audio broadcast function. You can select specified audio file here. System can play the audio file once the corresponding event occurs.



Figure 4-164



Figure 4-165



Figure 4-166



Figure 4-167



Figure 4-168

#### 4.9.3.10 Alarm Output

Here is for you to set proper alarm output such as auto, manual. See Figure 4-169.

Please highlight icon  to select the corresponding alarm output.  
Click Apply or Save to complete setup.



Figure 4-169

### 4.9.4 Storage

#### 4.9.4.1 Schedule

##### 4.9.4.1.1 Record

#### Note

You need to have proper rights to implement the following operations. Please make sure the HDDs have been properly installed.

After the system booted up, it is in default 24-hour regular mode. You can set record type and time in schedule interface.

In the main menu, from Setting->Storage->Schedule, you can go to schedule menu. See Figure 4-173.

**Please note you need to go to main menu->Setting->System->General->Holiday to set holiday date first, otherwise, there is no holiday setup item.**

- Channel: Please select the channel number first. You can select “all” if you want to set for the whole channels.

✧ : Sync connection icon. Select icon  of several dates, all checked items

can be edited together. Now the icon is shown as .



✧ : Click it to delete a record type from one period.

- Record Type: Please check the box to select corresponding record type. There are four types: Regular/MD (motion detect)/Alarm/MD&Alarm.
- Week day: There are eight options: ranges from Saturday to Sunday and all.
- Holiday: It is to set holiday setup. Please note you need to go to the General interface (Main Menu->System->General) to add holiday first. Otherwise you cannot see this item.
- Pre-record: System can pre-record the video before the event occurs into the file. The value ranges from 1 to 30 seconds depending on the bit stream.
- Redundancy: System supports redundancy backup function. You can highlight Redundancy button to activate this function. Please note, before enable this function, please set at least one HDD as redundant. (Main menu->Setting->Storage->HDD Manager). **Please note this function is null if there is only one HDD.**
- Period setup: Click button  after one date or a holiday, you can see an interface shown as in Figure 4-174. There are four record types: regular, motion detection (MD), Alarm, MD & alarm.

Please following the steps listed below to draw the period manually.

✧ Select a channel you want to set. See Figure 4-170.



Figure 4-170

✧ Set record type. See Figure 4-171.



Figure 4-171

✧ Please draw manually to set record period. There are six periods in one day. See Figure 4-172.



Figure 4-172

Please highlight icon  to select the corresponding function. Click Apply or Save to complete setup.

There are color bars for your reference. Green color stands for regular recording, yellow color stands for motion detection and red color stands for alarm recording. The white means the MD and alarm record is valid. Once you have set to record when the MD and alarm occurs, system will not record neither motion detect occurs nor the alarm occurs.

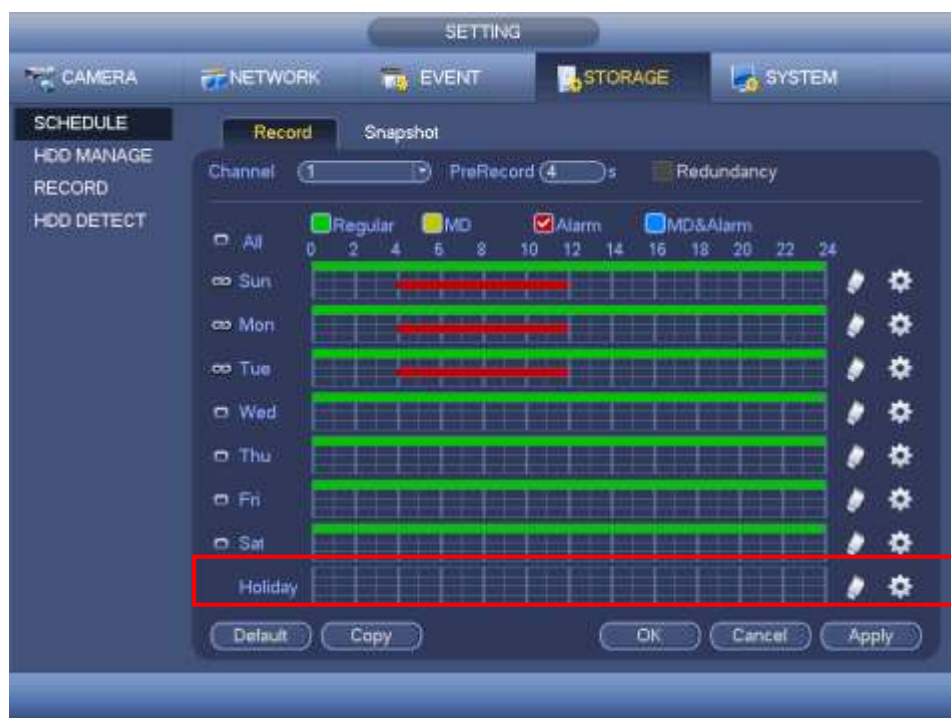


Figure 4-173

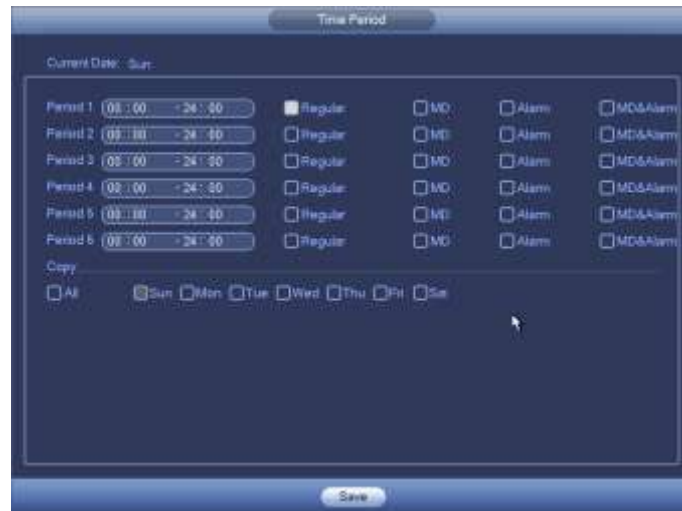


Figure 4-174

#### 4.9.4.1.1.1 Quick Setup

Copy function allows you to copy one channel setup to another. After setting in channel 1, click Copy button, you can go to interface Figure 4-175. You can see current channel name is grey such as channel 1. Now you can select the channel you want to paste such as channel 5/6/7. If you want to save current setup of channel 1 to all channels, you can click the first box "ALL". Click the OK button to save current copy setup. Click the OK button in the Encode interface, the copy function succeeded.

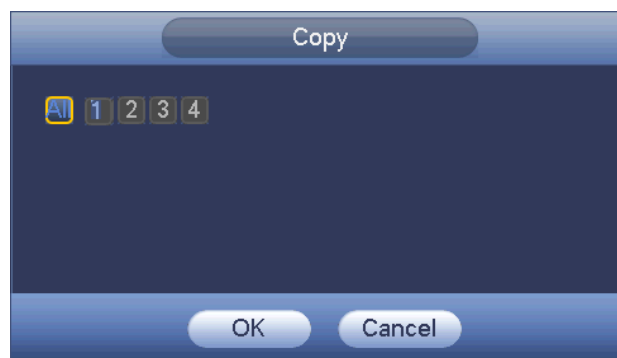


Figure 4-175

#### 4.9.4.1.1.2 Redundancy

Redundancy function allows you to memorize record file in several disks. When there is file damage occurred in one disk, there is a spare one in the other disk. You can use this function to maintain data reliability and safety.

- In the main menu, from Setting->Storage-> Schedule, you can highlight redundancy button to enable this function.
- In the main menu, from Main menu->Setting->Storage->HDD Manager, you can set one or more disk(s) as redundant. You can select from the dropdown list. System auto overwrites old files once hard disk is full.

Please note only read/write disk or read-only disk can backup file and support file search function, so you need to set at least one read-write disk otherwise you cannot

record video.



#### Note

- If current channel is not recording, current setup gets activated when the channel begin recording the next time.
- If current channel is recording now, current setup will get activated right away, the current file will be packet and form a file, then system begins recording as you have just set.

After all the setups please click save button. .

#### Playback or search in the redundant disk.

There are two ways for you to playback or search in the redundant disk.

- Set redundant disk(s) as read-only disk or read-write disk (Main menu->Setting->Storage->HDD Manager)). System needs to reboot to get setup activated. Now you can search or playback file in redundant disk.
- Dismantle the disk and play it in another PC.

#### 4.9.4.1.2 Snapshot

##### 4.9.4.1.2.1 Schedule Snapshot

- On the preview interface, right click mouse and then select Manual->Record, or in the main menu, from Setting->Storage->Record, check the box to enable snapshot function of corresponding channels. See Figure 4-176.
- In main menu, from Setting->Camera->Encode->Snapshot interface, here you can input snapshot mode as regular, size, quality and frequency. See Figure 4-177.
- In main menu, from Setting->Camera->Encode->Schedule interface, please enable snapshot function. See interface on the right of Figure 4-178.

Please refer to the following figure for detailed information.

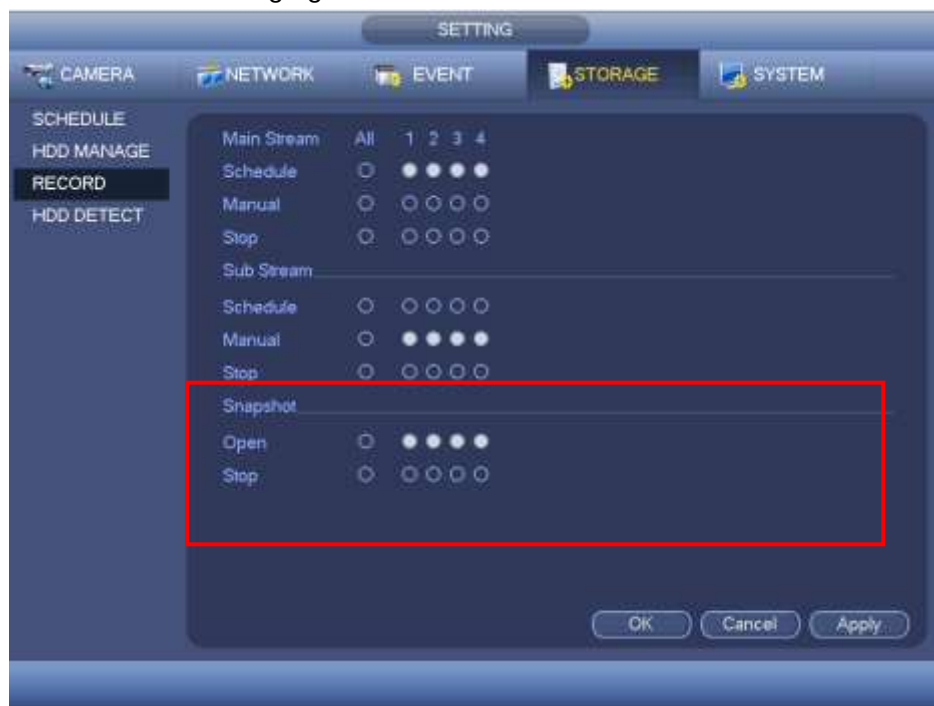


Figure 4-176

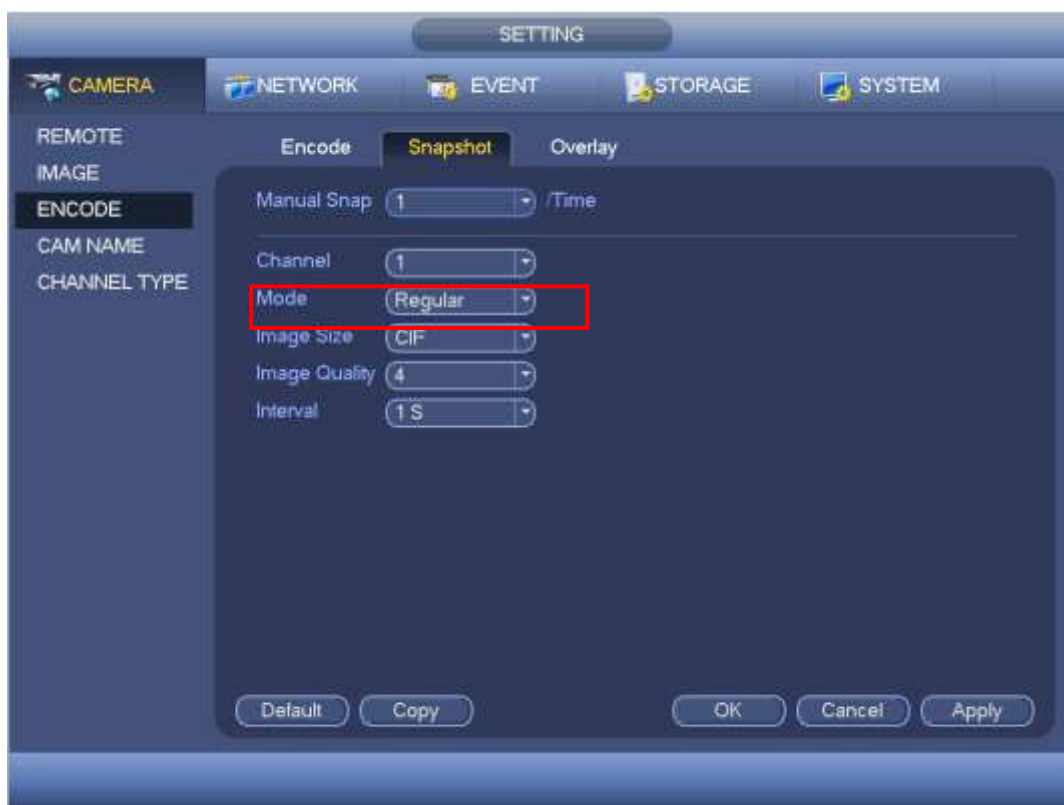


Figure 4-177

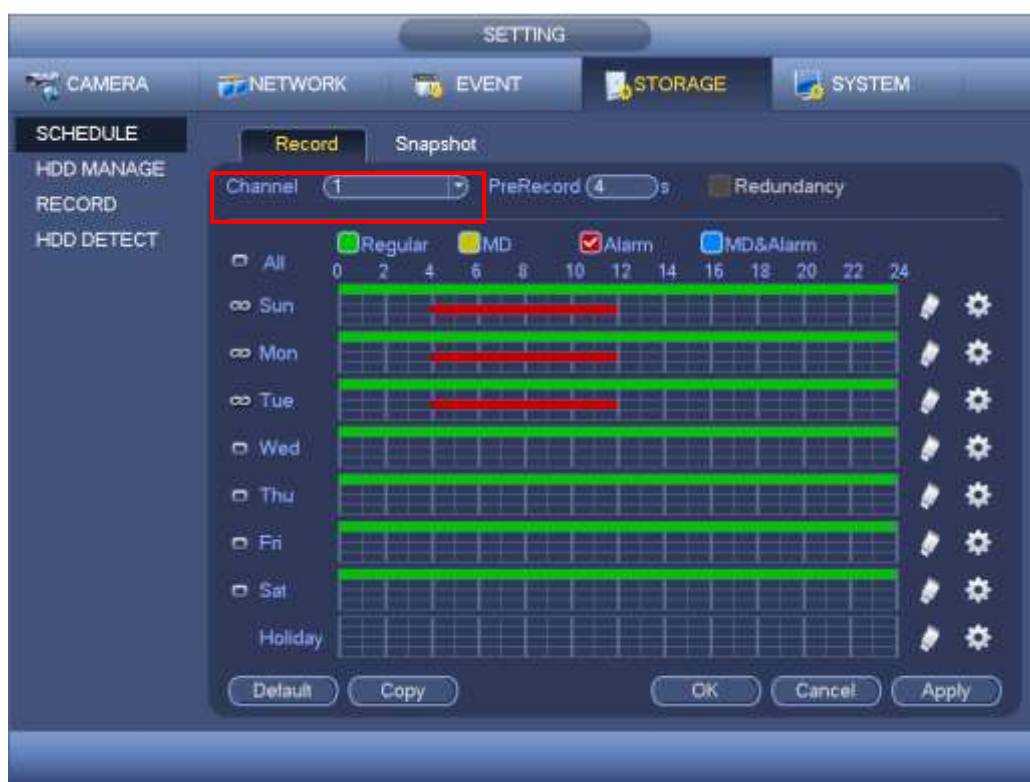


Figure 4-178

#### 4.9.4.1.2.2 Trigger Snapshot

Please follow the steps listed below to enable the activation snapshot function. After you enabled this function, system can snapshot when the corresponding alarm occurred.

- In main menu, from Setting->Camera->Encode->Snapshot interface, here you can input snapshot mode as trigger, size, quality and frequency. See Figure 4-179.
- In main menu, from Setting->Event->Detect, please enable snapshot function for specified channels (Figure 4-180). Or in main menu, from Setting->Event->Alarm (Figure 4-181) please enable snapshot function for specified channels.



Figure 4-179

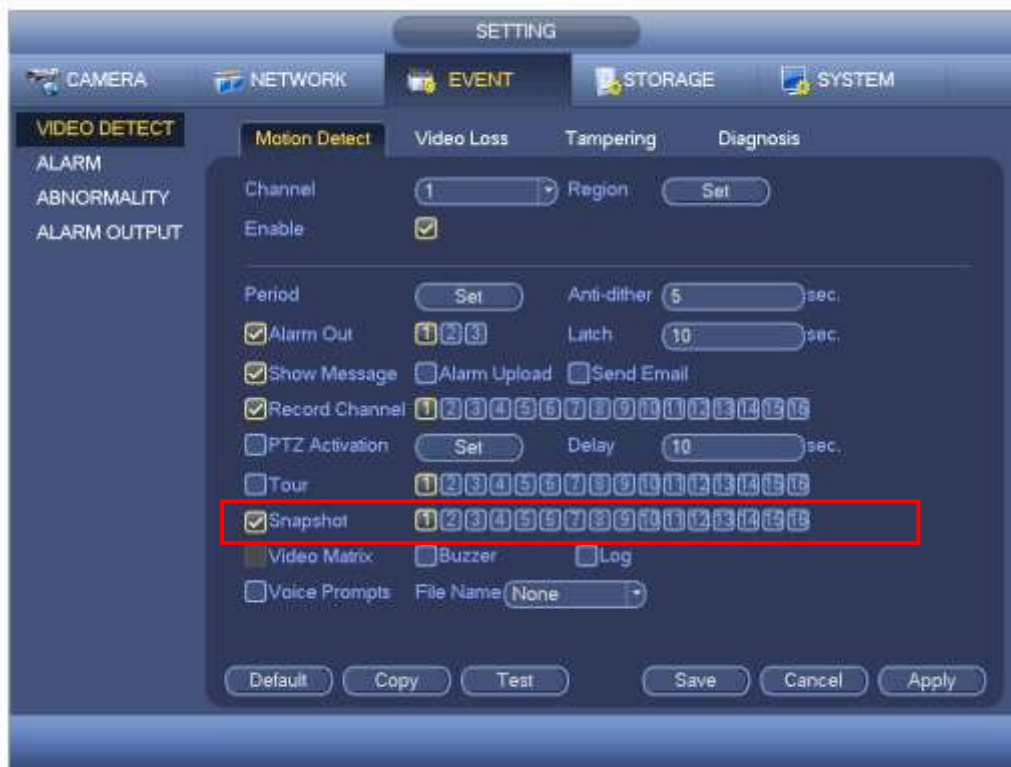


Figure 4-180

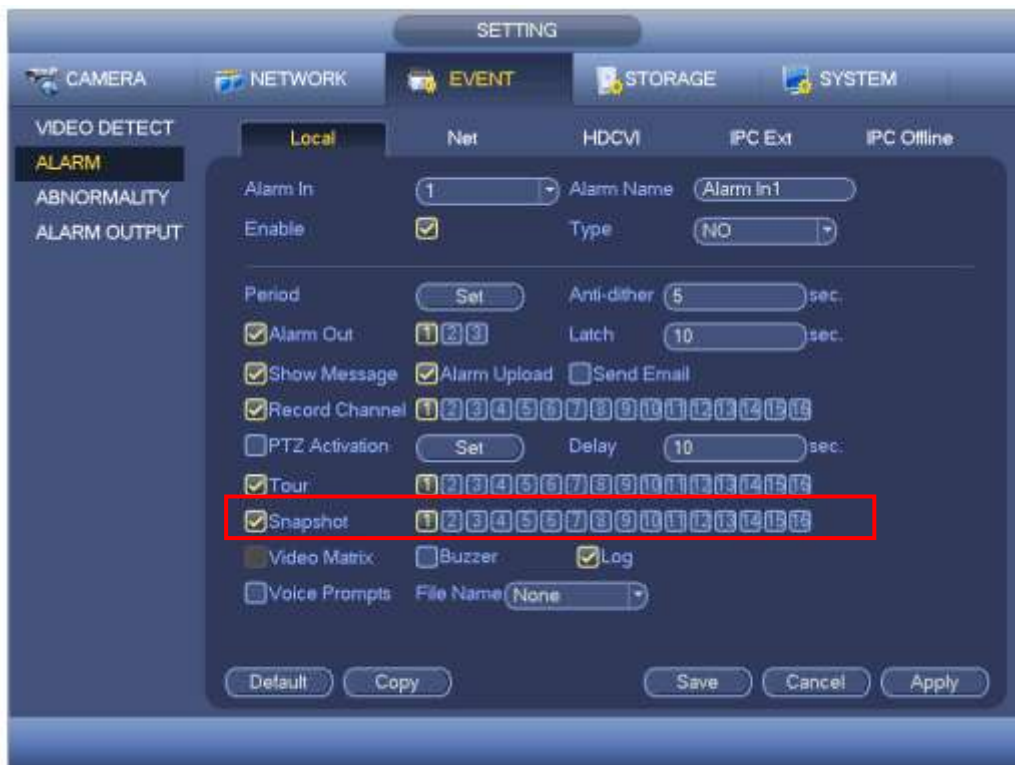


Figure 4-181

#### 4.9.4.1.2.3 Priority

Please note the activation snapshot has the higher priority than schedule snapshot. If you have enabled these two types at the same time, system can activate the activation snapshot when an alarm occurs, and otherwise system just operates the schedule snapshot.

#### 4.9.4.1.2.4 Image FTP

In the main menu, from Setting->Storage->FTP, you can set FTP server information. Please enable FTP function and then click save button. See Figure 4-182.

Please boot up corresponding FTP server.

Please enable schedule snapshot (Chapter 4.9.4.1.2.1) or activation snapshot (Chapter 4.9.4.1.2.2) first, now system can upload the image file to the FTP server.



Figure 4-182

#### 4.9.4.2 HDD Manager

Here is for you to view and implement hard disk management. See Figure 4-183.

You can see current HDD type, status, capacity and etc. The operation includes format HDD, and change HDD property (read and write/read-only/redundancy).



Figure 4-183

#### 4.9.4.3 FTP

It is to backup record file or image to the FTP to storage or view.

Before the operation, please download or purchase the FTP service tool and install on the PC.



#### Note

For the FTP user, please set FTP folder write right, otherwise system cannot upload the image.

Step 1 From main menu->Setting->Storage->FTP, enter FTP interface. See Figure 4-184.

Step 2 Set parameters.

Here you can input FTP server address, port and remote directory. When remote directory is null, system automatically create folders according to the IP, time and channel.

- Host IP: The host IP you have installed the FTP server.
- Host port: The default setup is 21.
- User name/Password: The account for you to access the FTP server.
- Remote directory: The folder you created under the root path of the FTP according to the corresponding rule.
  - ✧ If there is no remote directory, system can auto create different directories according to the IP, time and channel.
  - ✧ If there is remote directory, system can create corresponding folder under the

FTP root path and then create different folders according to IP address, time and channel.

- File length: File length is upload file length. When setup is larger than the actual file length, system will upload the whole file. When setup here is smaller than the actual file length, system only uploads the set length and auto ignore the left section. When interval value is 0, system uploads all corresponding files.
  - Image upload interval: It is the image upload interval. If the image upload interval is larger than the image snapshot frequency, system just uploads the lasted image.
    - ✧ If the image interval is 5 seconds and the snapshot frequency is 2 seconds, system will send out the latest image at the buffer at 5 seconds.
    - ✧ If the image upload interval is smaller than the snapshot frequency, system will upload at the snapshot frequency. For example, if the image interval is 5 seconds and the snapshot frequency is 10 seconds, system will send out the image at 10 seconds.
    - ✧ From main menu->Setting->Camera->Encode->Snapshot to set snapshot frequency.
  - Channel: Select a channel from the dropdown list and then set week, period and record type.
  - Week day/Period: Please select from the dropdown list and for each day, you can set two periods.
  - Type: Please select uploaded record type (Alarm/intelligent/motion detect/regular). Please check the box to select upload type.
- Step 3 Click the Test button, you can see the corresponding dialogue box to see the FTP connection is OK or not.
- Step 4 Click Apply or Save to complete setup.



Figure 4-184

#### 4.9.4.4 Advanced

It is to set HDD group, and HDD group setup for main stream, sub stream and snapshot operation

##### 4.9.4.4.1 HDD



#### CAUTION

HDD group and quota mode cannot be valid at the same time. System needs to restart once you change the mode here.

Step 1 From main menu->Setting->Storage->Advanced->HDD.

Enter HDD interface. See Figure 4-185.

Step 2 Set parameters.

- HDD: Here you can view the HDD amount the device can support.
- Group: It lists the HDD Group number of current hard disk.



Figure 4-185

- Step 3 Select the correspond group from the dropdown list.
- Step 4 Click main stream/sub stream/snapshot button to set corresponding HDD group information. See Figure 4-186.



Figure 4-186



Figure 4-187



Figure 4-188

Step 5 Click Apply or Save to complete setup.

#### 4.9.4.5 Record

##### 4.9.4.5.1 Record Control



#### Note

You need to have proper rights to implement the following operations. Please make sure the HDD has been properly installed.

There are three ways for you to go to manual record menu.

- Right click mouse and then select Manual->Record.
- In the main menu, from Setting->Storage->Record.
- In live viewing mode, click record button in the front panel or record button in the remote control.

System supports main stream and sub stream. There are three statuses: schedule/manual/stop. See Figure 4-189. Please highlight icon “○” to select corresponding channel.

- Manual: The highest priority. After manual setup, all selected channels will begin ordinary recording.
- Schedule: Channel records as you have set in recording setup (Main Menu->Setting->System->>Schedule)
- Stop: Current channel stops recording.

- All: Check All button after the corresponding status to enable/disable all-channel schedule/manual record or enable/disable all channels to stop record.

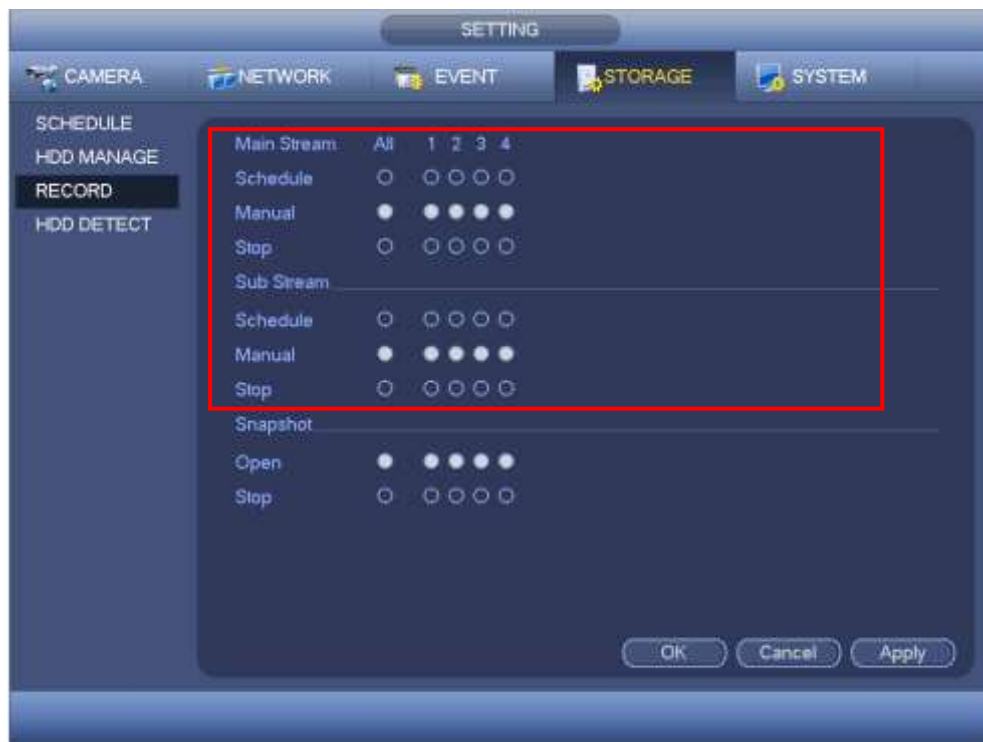


Figure 4-189

#### 4.9.4.5.2 Snapshot Operation

Check the corresponding box to enable/disable schedule snapshot function. See Figure 4-190.

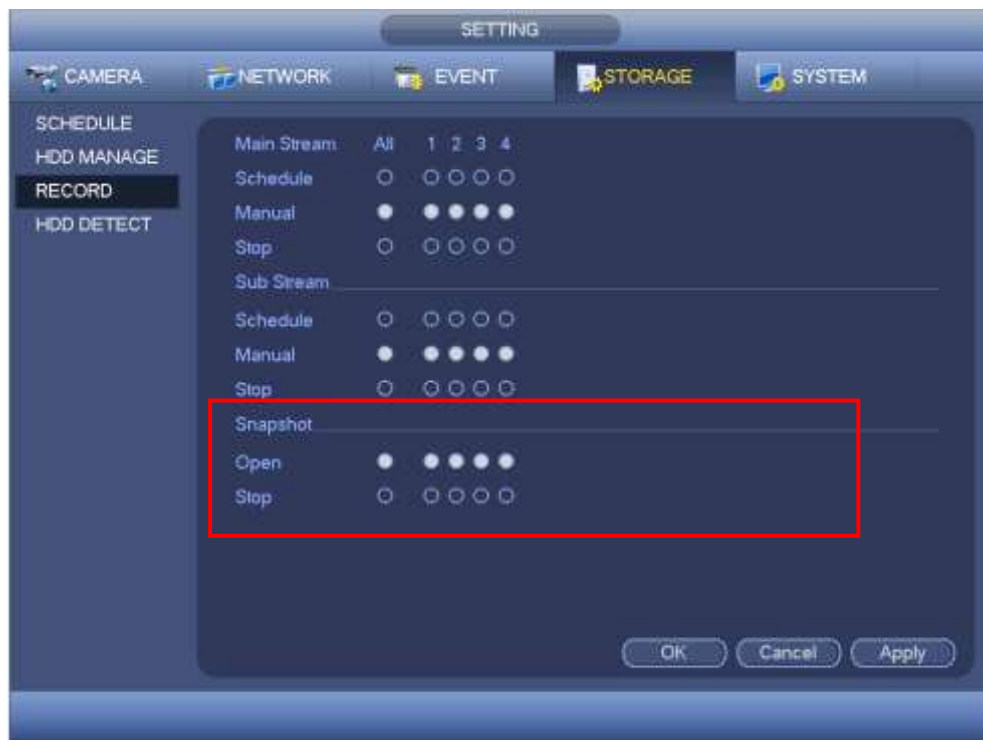


Figure 4-190

### Tips

You can check All button after the corresponding status to enable/disable all-channel snapshot function.

Click Apply or Save to complete setup.

#### 4.9.4.6 Quota

It is to set channel storage capacity.



#### CAUTION

- This function is for some series only.
- HDD group and quota mode cannot be valid at the same time.
- System needs to restart once you change the mode here.

Step 1 From main menu->Setting->Storage->Quota.

Enter quota interface. See Figure 4-191.



Figure 4-191

Step 2 Select a channel from the dropdown list and then select corresponding HDD quota.

Step 3 Click Apply or Save to complete setup.

Step 4 Click Statistics to view HDD capacity you set for each channel. See Figure 4-192.

| Statistics |                |         |
|------------|----------------|---------|
| 2          | Channel        | Quota   |
| 1          | Channel 1      | 1.02 TB |
| 2          | Other Channels | 1.25 TB |

Figure 4-192

#### 4.9.4.7 HDD Detect

The HDD detect function is to detect HDD current status so that you can clearly understand the HDD performance and replace the malfunction HDD.

There are two detect types:

- Quick detect is to detect via the universal system files. System can quickly complete the HDD scan. If you want to use this function, please make sure the HDD is in use now. If the HDD is removed from other device, please make sure the write-data once was full after it installed on current device.
- Global detect adopts Windows mode to scan. It may take a long time and may affect the HDD that is recording.

##### 4.9.4.7.1 Manual Detect

The manual detect interface is shown as below. See Figure 4-193.

Please select detect type and HDD. Click start detect to begin. You can view the corresponding detect information. See Figure 4-194.

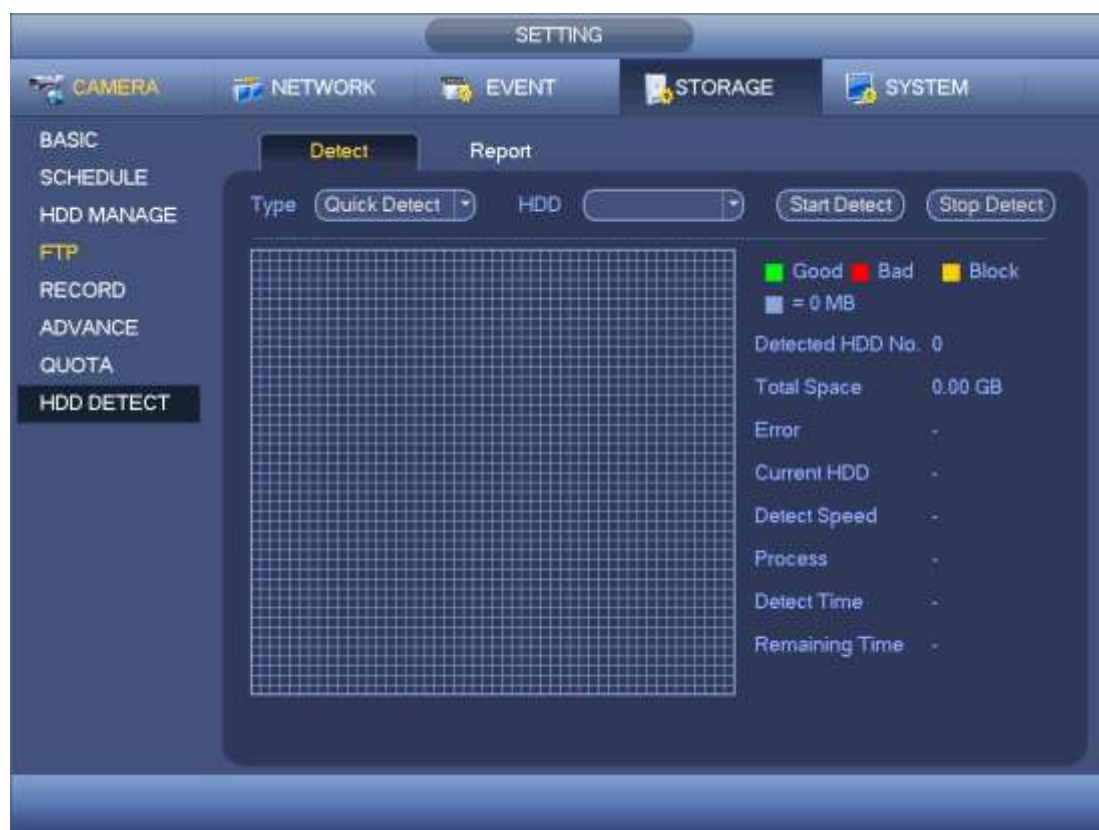


Figure 4-193

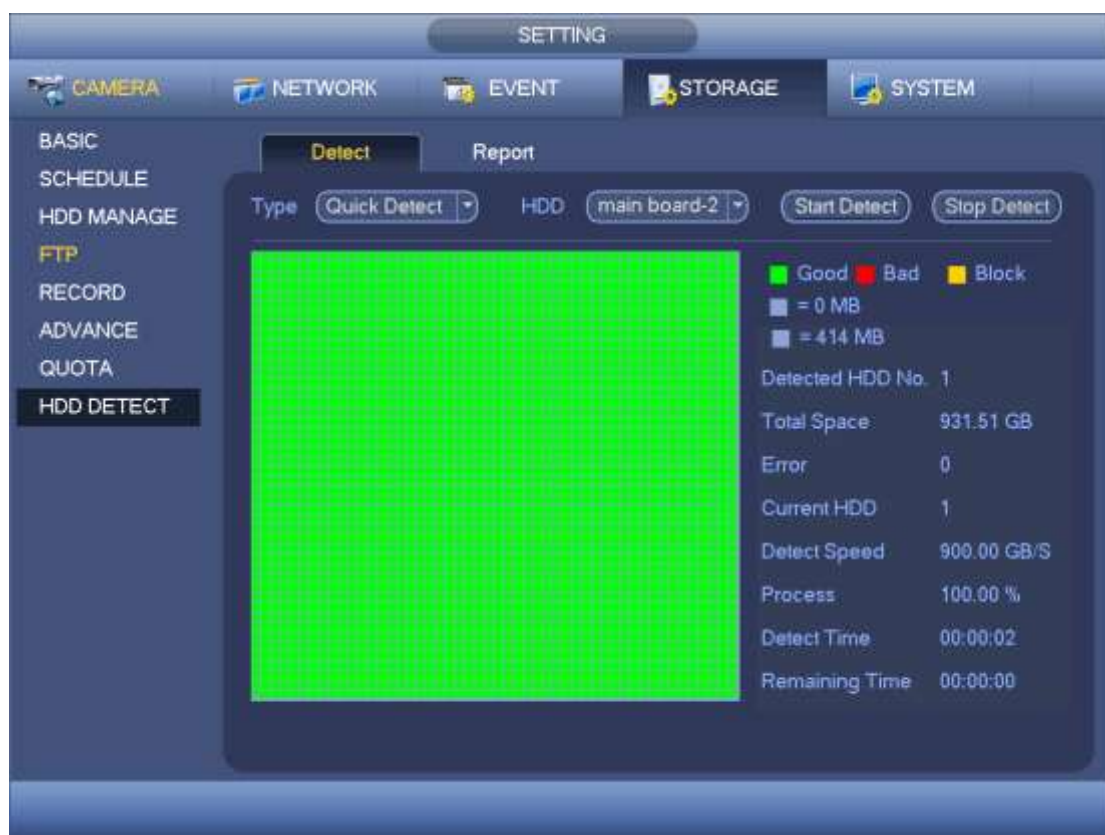
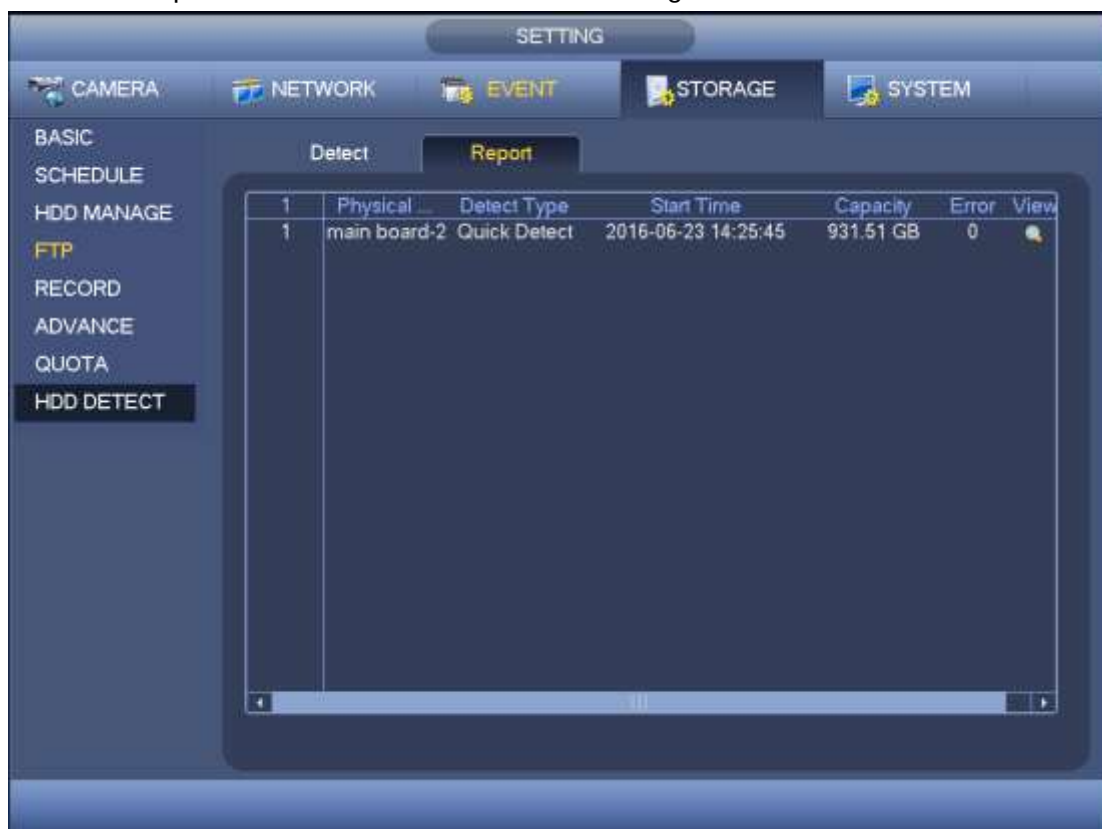


Figure 4-194

#### 4.9.4.7.2 Detect Report

After the detect operation, you can go to the detect report to view corresponding information.

The detect report interface is shown as below. See Figure 4-195.



|   | Physical ... | Detect Type  | Start Time          | Capacity  | Error | View |
|---|--------------|--------------|---------------------|-----------|-------|------|
| 1 | main board-2 | Quick Detect | 2016-06-23 14:25:45 | 931.51 GB | 0     |      |

Figure 4-195

Click the item you can see the detailed information such as detect result. See Figure 4-196.



Figure 4-196

## 4.9.5 System

### 4.9.5.1 General

#### 4.9.5.1.1 Device

General setting includes the following items. See Figure 4-197.

- Device ID: Please input a corresponding device name here.
- Device No: Here you can set device number.
- Language: System supports various languages: Chinese (simplified), Chinese (Traditional), English, Italian, Japanese, French, Spanish (All languages listed here are optional. Slight difference maybe found in various series.)
- Video standard: There are two formats: NTSC and PAL.
- Instant playback: It is to set playback time you can view in the preview interface. The value ranges from 5 to 60 minutes.
- Auto logout: Here is for you to set auto logout interval once login user remains inactive for a specified time. Value ranges from 0 to 60 minutes.
- Monitor channels when logout: Here you can set channels you want to view when your account has logged out. Click the button and then cancel the channel name box, you need to login to view the corresponding video. The channel window displays  in preview interface.
- IPC Time Sync: You can input an interval here to synchronize the DVR time and IPC time.

- Navigation bar: Check the box here, system displays the navigation bar on the interface.
- Mouse property: You can set double click speed via dragging the slide bard. You can Click Default button to restore default setup.

Click Apply or Save to complete setup.



Figure 4-197

#### 4.9.5.1.2 Date and Time

The interface is shown as in Figure 4-198.

- Date format: There are three types: YYYY-MM-DD: MM-DD-YYYY or DD-MM-YYYY.
- Date separator: There are three denotations to separate date: dot, beeline and solidus.
- DST: Here you can set DST time and date. Here you can set start time and end time by setting corresponding week setup or by setting corresponding date setup.
- NTP: It is to set NTP server information.

Click Apply or Save to complete setup.



Figure 4-198

#### 4.9.5.1.3 Holiday

Holiday setup interface is shown as in Figure 4-199. Click Add new holiday button, you can input new holiday information. See Figure 4-200. Here you can set holiday name, repeat mode and start/end time.



#### Note

- When you enable Holiday settings and schedule setup at the same time, holiday setting has the priority. If the selected day is a holiday, then system records as you set in holiday setting. If it is not a holiday, system records as you set in Schedule interface.
- Please note, there is no year setup on the holiday setup. For example, if you set 30th Oct, 2012 as a holiday, then the date of 30th Oct in each year will be set as a holiday.



Figure 4-199



Figure 4-200

#### 4.9.5.2 Display

##### 4.9.5.2.1 Display

Display setup interface is shown as below. See Figure 4-201.

- Time display: You can select to display time or not when system is playback.
- Channel display: You can select to channel name or not when system is playback.
- Image original rate: Check the box here, the video can be displayed at its actual size.
- Transparency: Here is for you to adjust menu transparency. The higher the value is, the more transparent the menu is.
- Resolution: There are four options: 1920×1080, 1280×1024(default),1280×720,1024×768. Please note the system needs to reboot to activate current setup.
- Preview enhance: Check the box; it can optimize the video quality of the preview video.
- Video spot: Check the box to enable video matrix function.
- ✧ Check the box, select VGA or the HDMI as the video matrix output. The selected screen(s) only display(s) the channel video from the video matrix. Refer to chapter 4.9.5.3 Video matrix for detailed information.
- ✧ Cancel the box, the VGA and HDMI output the same video.
- Preview mode: Please select preview mode from the dropdown list. It includes two options. Please note this function is for some series product only.
- ✧ General: There is no information on the preview window.
- ✧ Human face: System displays human face information on the right pane of the preview window.

Please highlight icon  to select the corresponding function.

Click Apply or Save to complete setup.



Figure 4-201

#### 4.9.5.2.2 TV Adjust

##### Note

This function is for some series only.

Here is for you to adjust TV output setup. See Figure 4-202.

Please drag slide bar to adjust each item.

Click Apply or Save to complete setup.



Figure 4-202

#### 4.9.5.2.3 Tour

Here you can activate tour function. Click Setup button, you can see an interface shown as in Figure 4-203

- Enable tour: Highlight box here to enable this function.
- Interval: System supports 1/8/-window tour. Input proper interval value here. The value ranges from 5-120 seconds. It is for schedule tour/alarm/motion detect tour.
- Split: You can select window split mode from the dropdown list.
- Channel group: It is to display all channel groups on current split mode. You can edit and delete a channel group here. Double click an item in the list; you can edit its channel group setup. Right now system max supports 32.
- Add: Under specified window split mode, click it to add channel group.
- Delete: Click it to remove selected channel group.
- Move up: Click it to move current selected channel up.

- Move down: Click it to move current selected channel down.
- Default: Click it to restore default setup.

#### Tips:

- Use mouse or Shift button to switch  and  button to enable /disable tour.   
means the tour function is enabled and  means tour function is disabled.
- On the navigation bar, click  or  to enable/disable tour function.



Figure 4-203

#### 4.9.5.2.4 Zero-channel Encoding

Click zero-channel encoding button, you can go to the following interface. See Figure 4-204. Here you can enable and set zero-channel encoding function so that you can view several video sources at one channel.

- Enable: This function is disabled by default. Check the box here to enable this function so that you can control the zero-channel encoding function at the WEB.
- Compression: System default setup is H.264. You can set according to device capability.
- Resolution: The resolution value may vary due to different device capabilities. Please select from the dropdown list.
- Frame rate: The frame rate value may vary due to different device capabilities. Please select from the dropdown list.

- Bit Rate: The bit rate value may vary due to different device capabilities and frame rate setups. Please select from the dropdown list.
- Save: Click the Save button to save current setup. If this function is disabled, you cannot operate zero-channel encoding function at the WEB, the video is black or null even you operate when the function is disabled. After you enabled this function, login the Web and you can select zero-channel encoding mode at the right corner of the

interface . Select a mode; you can view the local preview video.

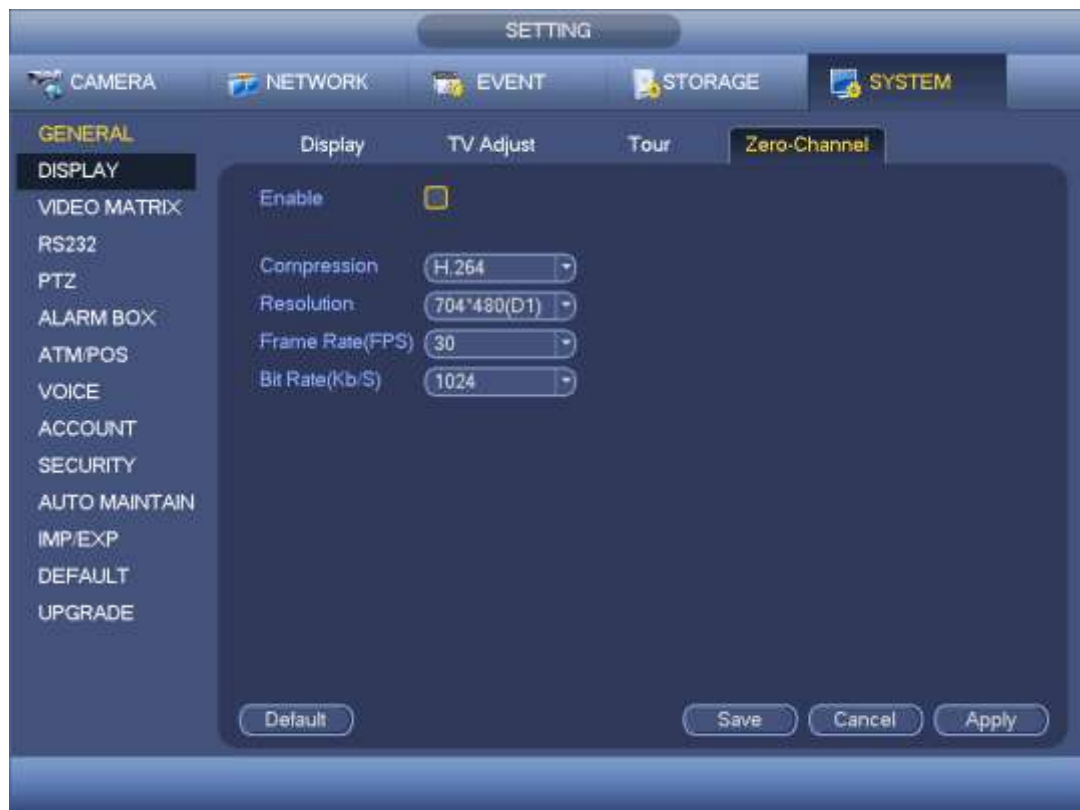


Figure 4-204

#### 4.9.5.3 Video Matrix

Here you can set matrix output channel and its interval. You can set HDMI2 port tour and its interval See Figure 4-205.

- Enable tour: Check the box here to enable this function.
- Interval: Input proper interval value here.
- Resolution: The resolution of the tour window. Please note this function is for HDMI only.
- Split: You can select window split mode from the dropdown list. For BNC, it supports 1-split mode only. For HDMI, it supports 1/4/9/16-split mode. Some series product support 24/36-split. Please refer to the actual product.
- Add: Under specified window split mode, click it to add channel group. See Figure 4-206.

- **Modify:** Double click a channel or select a channel and then click Modify button, you can change current channel setup. See Figure 4-207.
- **Delete:** Click it to remove selected channel group.
- **Move up:** Click it to move current selected channel up.
- **Move down:** Click it to move current selected channel down.
- **Default:** Click it to restore default setup.

Click Apply or Save to complete setup.



Figure 4-205



Figure 4-206



Figure 4-207

#### 4.9.5.4 RS232

RS232 interface is shown as below. There are five items. See Figure 4-208.

- Function: There are various devices for you to select. Console is for you to use the COM or mini-end software to upgrade or debug the program. The control keyboard is for you to control the device via the special keyboard. Transparent COM (adapter) is to connect to the PC to transfer data directly. Protocol COM is for card overlay function. Network keyboard is for you to use the special keyboard to control the device. PTZ matrix is to connect to the peripheral matrix control.
- Baud rate: You can select proper baud rate.
- Data bit: You can select proper data bit. The value ranges from 5 to 8.
- Stop bit: There are two values: 1/2.
- Parity: There are five choices: none/odd/even/space mark.

System default setup is:

- Function: Console
- Baud rate:115200
- Data bit:8
- Stop bit:1
- Parity: None

Click Apply or Save to complete setup.



Figure 4-208

#### 4.9.5.5 PTZ

The pan/tilt/zoom setup includes the following items. Please select channel first. See Figure 4-209.

- PTZ type: There are two options: local/remote. Please select remote if you are connecting to the network PTZ.
- Control mode: You can select control mode from the dropdown list. There are two options: Serial/HDCVI. For HDCVI series product, please select HDCVI. The control signal is sent to the PTZ via the coaxial cable. For the serial mode, the control signal is sent to the PTZ via the RS485 port.
- Protocol: If the control mode is HDCVI, please select HDCVI protocol. The default setup is HDCVI3.0
- Address: input corresponding PTZ address.
- Baud rate: Select baud rate.
- Data bit: Select data bit.
- Stop bit: Select stop bit.
- Parity: There are three choices: none/odd/even.

Click Apply or Save to complete setup.



Figure 4-209

For digital channel, the interface is shown as below. See Figure 4-210.

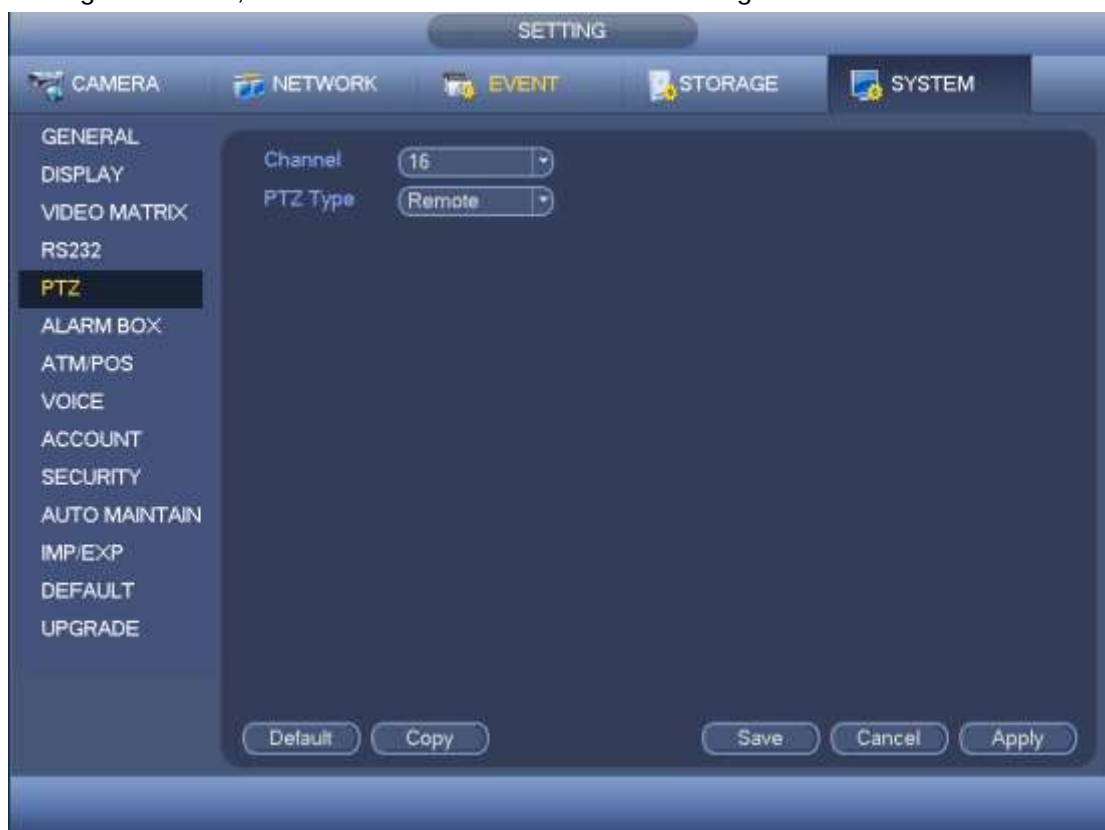


Figure 4-210

#### 4.9.5.6 Alarm Box

It is to view the peripheral connected alarm box state. See Figure 4-211.



Figure 4-211

#### 4.9.5.7 ATM/POS

The ATM/POS function is for financial areas. It includes Sniffer, information analysis and title overlay function. The Sniffer mode includes COM and network.

##### 4.9.5.7.1 COM Type

The COM interface is shown as below. See Figure 4-212.

- Protocol: Please select from the dropdown list.
- Setting: Click COM setting button, the interface is shown as in RS232 interface. Please refer to Chapter 5.3.4 RS232.
- Overlay channel: Please select the channel you want to overlay the card number.
- Overlay mode: There are two options: preview and encode. Preview means overlay the card number in the local monitor video. Encode means overlay the card number in the record file.
- Overlay Position: Here you can select the proper overlay position from the dropdown list.

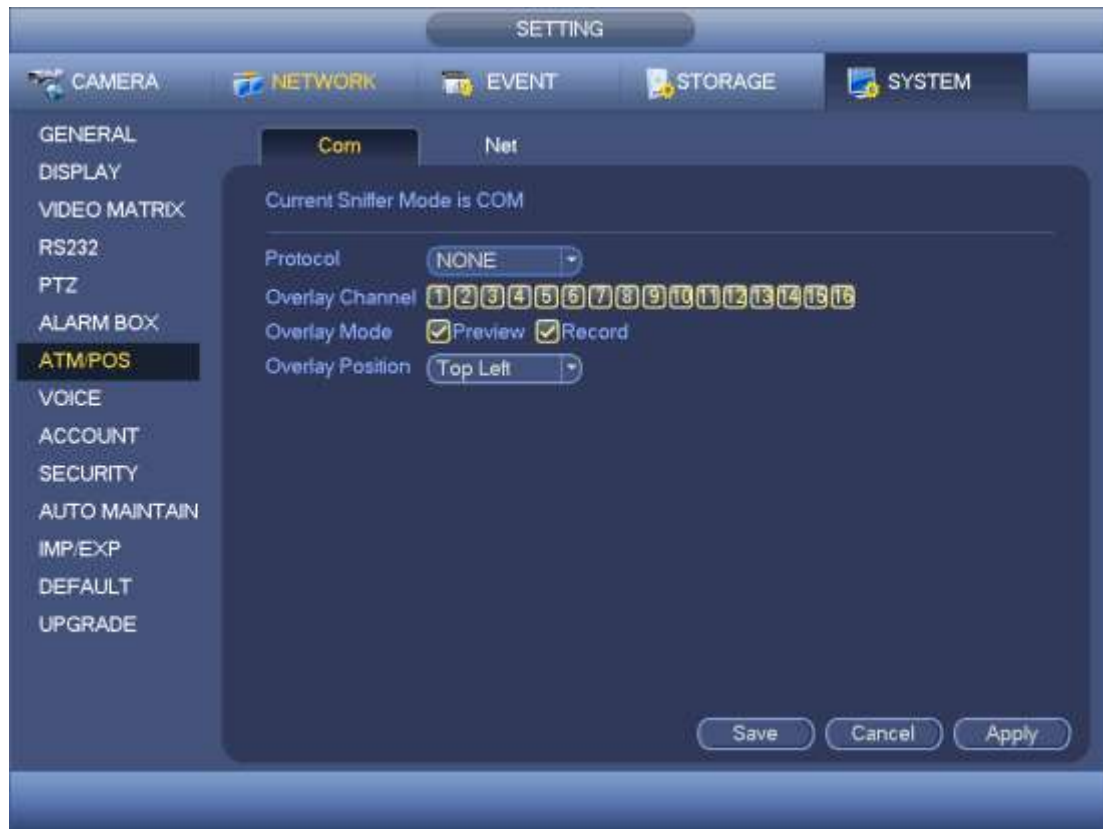


Figure 4-212

#### 4.9.5.7.2 Network Type

The network type interface is shown as below. See Figure 4-213.

Please use network type if you using network to connect to the device. The interface is generally the same as the COM mode. The protocol depends on your self-developed protocol. The setup may vary since connected device or the protocol is not the same.

Here we take the ATM/POS protocol to continue.

- Protocol: It is to set COM sniffer protocol. You need to select protocol according to your own development situation.
- Overlay mode: There are two options: preview and encode. Preview means overlay the card number in the local monitor video. Encode means overlay the card number in the record file. You can view the corresponding information when playback.
- Overlay Position: Here you can select the proper overlay position from the dropdown list.
- Data group: There are total four groups IP.
- Source IP: Source IP refers to host IP address that sends out information (usually it is the device host.)
- Destination IP: Destination IP refers to other systems that receive information.
- Source port/destination port: Please input according to your own situation.
- Record channel: It is for you to check record channel. The record channel applies to one group (optional) only.
- Frame ID: Six frame ID groups verification can guarantee information validity and legal. You need to input start position, length, key and etc according to your

communication protocol and data packet contents.



Figure 4-213

In Figure 4-213, click data button after frame ID the interface is shown as in Figure 4-214. Here you can set field start position, length, and overlay title.



Figure 4-214

4.9.5.8 Voice

The audio function is to manage audio files and set schedule play function. It is to realize

audio broadcast activation function.

#### 4.9.5.8.1 File Manager

It is to add audio file, listen to the audio file, or rename/delete audio file. Here you can also set audio volume.

Step 1 From main menu->Setting->System->Voice->File Manager.

Enter file manager interface. See Figure 4-215.



Figure 4-215

Step 2 Click Add button, it is to add audio file and import the audio file via the USB device. See Figure 4-216.

The newly added audio file will be saved on the HDD of the device; you do not need to connect to USB device again.



Figure 4-216

Step 3 Click OK button.

#### 4.9.5.8.2 Schedule

It is to set schedule broadcast function. You can play the different audio files in the specified periods.

Step 1 From main menu->Setting->System->Voice->Schedule.

Enter Schedule interface. See Figure 4-217.

Step 2 Set parameters.

- Period: There are six periods. Check the box to enable current setup.
- File name: Select audio file you want to play.
- Interval: It is the audio file repeated interval in the specified period.
- Repeat: It is to set audio file repeat times in the specified period.
- Output port: There are two options: MIC (default)/audio. When reuse the MIC port and bidirectional talk port, the bidirectional port has the higher priority. Please make sure your purchased product has audio port, otherwise, you cannot use this function.

Step 3 Click Apply or Save to complete setup.



#### Note

- The audio file end time depends on the audio file size and the interval setup.
- Priority: Bidirectional talk>Event trigger alarm>Trial listening>Audio schedule broadcast.



Figure 4-217

#### 4.9.5.9 Account

It is to manage users, user group and ONVIF user, set admin security questions.



#### Note

- For the user name, the string max length is 31-byte, and for the user group, the string max length is 15-byte. The user name can only contain English letters, numbers and “\_”、“@”、“.”.
- The default user amount is 64 and the default group amount is 20. System account adopts two-level management: group and user. The user authorities shall be smaller than group authorities (The **admin** user authorities are set by default).
- For group or user management, there are two levels: admin and user. The user name shall be unique and one user shall only belong to one group.

##### 4.9.5.9.1 Add User

Step 1 From main menu->Setting->System->Account->User.  
Enter user interface. See Figure 4-218.



Figure 4-218

- Step 2 Click Add user button in Figure 4-218.  
The interface is shown as in Figure 4-219.



Figure 4-219

Step 3 Input the user name, password, select the group it belongs to from the dropdown list. Then you can check the corresponding rights for current user.



### Note

For convenient user management, usually we recommend the general user right is lower than the admin account.

Step 4 Click the Set button after the period, you can set valid period to use current account. See Figure 4-220.



Figure 4-220

Step 5 Click Set button, you can set six periods in one day. See Figure 4-221.

Step 6 Check the box after the period, you can enable current setup.



### Note

Check the box before the week; it is to save period settings to selected week day.

Period

Current Date: Sunday

|          |                   |                                     |
|----------|-------------------|-------------------------------------|
| Period 1 | 00 : 00 - 24 : 00 | <input checked="" type="checkbox"/> |
| Period 2 | 00 : 00 - 24 : 00 | <input type="checkbox"/>            |
| Period 3 | 00 : 00 - 24 : 00 | <input type="checkbox"/>            |
| Period 4 | 00 : 00 - 24 : 00 | <input type="checkbox"/>            |
| Period 5 | 00 : 00 - 24 : 00 | <input type="checkbox"/>            |
| Period 6 | 00 : 00 - 24 : 00 | <input type="checkbox"/>            |

Copy

☐ All ☒ Sunday ☐ Monday ☐ Tuesday ☐ Wednesday ☐ Thursday ☐ Friday ☐ Saturday

OK

Figure 4-221

Step 7 Click OK button.

#### 4.9.5.9.2 Modify user

From main menu->Setting->System->Account->User, click , you can go to the following interface to change user information. See Figure 4-222.

**Modify User**

User Name: 1 User MAC:

Modify Password: ☐

Old Password:  Group: admin

New Password:  Memo:

Confirm Password:

Period: Set

Authority:

**System** Playback Live

|                                              |                                            |                                                     |                                                    |
|----------------------------------------------|--------------------------------------------|-----------------------------------------------------|----------------------------------------------------|
| <input checked="" type="checkbox"/> All      | <input checked="" type="checkbox"/> SYSTEM | <input checked="" type="checkbox"/> SYSTEM INFO     | <input checked="" type="checkbox"/> MANUAL CONT... |
| <input checked="" type="checkbox"/> ACCOUNT  | <input checked="" type="checkbox"/> EVENT  | <input checked="" type="checkbox"/> NETWORK         | <input checked="" type="checkbox"/> CAMERA         |
| <input checked="" type="checkbox"/> STORAGE  | <input checked="" type="checkbox"/> BACKUP | <input checked="" type="checkbox"/> DEVICE MAINT... |                                                    |
| <input checked="" type="checkbox"/> SECURITY |                                            |                                                     |                                                    |

Save Cancel

Figure 4-222

For **admin** user, you can change the email, enable/disable unlock pattern, change password prompt question, set security questions. See Figure 4-223.

**Modify User**

User Name: admin User MAC:

Modify Password: ☐

Old Password:  Email Address:

New Password:  Group: admin

Confirm Password:  Memo: admin's account

Prompt Question: asd ☒ Unlock Pattern

Security Ques...

Authority:

**System** Playback Live

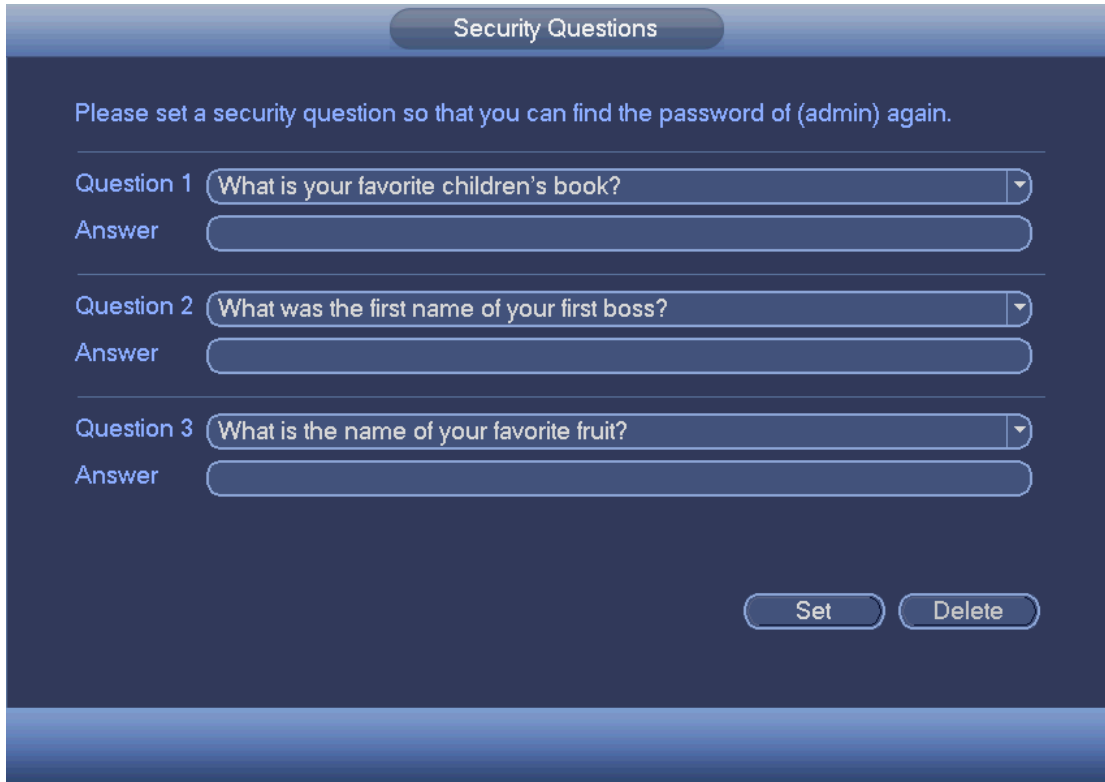
|                                              |                                            |                                                     |                                                    |
|----------------------------------------------|--------------------------------------------|-----------------------------------------------------|----------------------------------------------------|
| <input checked="" type="checkbox"/> All      | <input checked="" type="checkbox"/> SYSTEM | <input checked="" type="checkbox"/> SYSTEM INFO     | <input checked="" type="checkbox"/> MANUAL CONT... |
| <input checked="" type="checkbox"/> ACCOUNT  | <input checked="" type="checkbox"/> EVENT  | <input checked="" type="checkbox"/> NETWORK         | <input checked="" type="checkbox"/> CAMERA         |
| <input checked="" type="checkbox"/> STORAGE  | <input checked="" type="checkbox"/> BACKUP | <input checked="" type="checkbox"/> DEVICE MAINT... |                                                    |
| <input checked="" type="checkbox"/> SECURITY |                                            |                                                     |                                                    |

Save Cancel

Figure 4-223

- Input email information and then click Save, it is to set/change email address.
- Check the box to enable unlock pattern and then click , click Save to change unlock pattern.
- Set security question

Step 1 Click Security question, enter the following interface. See Figure 4-224.



The interface is titled "Security Questions" and contains the instruction: "Please set a security question so that you can find the password of (admin) again." It features three question entries, each with a dropdown menu for the question and a text input field for the answer.

| Question                                                | Answer |
|---------------------------------------------------------|--------|
| Question 1: What is your favorite children's book?      |        |
| Question 2: What was the first name of your first boss? |        |
| Question 3: What is the name of your favorite fruit?    |        |

At the bottom right, there are two buttons: "Set" and "Delete".

Figure 4-224

Step 2 Input answers and then click Save button.

After successfully set security questions, you can answer the security questions to reset admin password.



#### Note

Select security questions from the dropdown list and then input the proper answers, click Delete button to reset security questions and answers again.

#### 4.9.5.9.3 Change Password

In Figure 4-222, check the Modify password box, you can change password. Please input old password, and then input new password twice to confirm.

- Password/confirm password: The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding “”, “'”, “,”, “:”, “&”). The password shall contain at least two categories. Usually we recommend the strong password.



#### WARNING

**STRONG PASSWORD RECOMMENDED-For your device own safety, please create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.**

#### 4.9.5.9.4 Add/Modify Group

Step 1 From main menu->Setting->System->Account->Group.

Enter add group interface. See Figure 4-225.



Figure 4-225

Step 2 Click add group button in Figure 4-225.

Enter Add group the interface. See Figure 4-226.

Step 3 Input group name and then input some memo information if necessary. Check the box to select authorities.



Figure 4-226

#### 4.9.5.9.5 ONVIF User

When the camera from the third party is connected with the DVR via the ONVIF user, please use the verified ONVIF account to connect to the DVR. Here you can add/delete/modify user



#### Note

The default ONVIF user is **admin**. It is created after you initialize the DVR.

Step 1 From main menu->Setting->System->Account->ONVIF User.  
Enter ONVIF interface. See Figure 4-227.



Figure 4-227

- Step 2 Click Add user button.  
Enter Add user interface. See Figure 4-228.

The 'Add User' dialog box is shown. It has a title bar 'Add User'. Below the title bar, there are four input fields: 'User' (with a text box and a '123' button), 'Password' (with a text box and a red bar), 'Confirm Password' (with a text box), and 'Group' (with a dropdown menu showing 'admin'). At the bottom, there are 'Save' and 'Cancel' buttons.

Figure 4-228

- Step 3 Set user name, password and then select group from the dropdown list.  
Step 4 Click Save to complete setup.



Click  to change user information, click  to delete current user.

#### 4.9.5.10 Security

To enhance device network security and protect device data, please set the access right of the IP host (IP host here refers to the IP PC or the server). After you enabled trusted sites function, only the IP listed below can access current DVR.

If you enable blocked sites function, the following listed IP addresses cannot access current DVR.

Step 1 From main menu->Setting->System->Security.

Enter security interface. See Figure 4-229.

Step 2 Check the Enable box.

Select trusted sites/block sites.

- Enable trusted site function and then add the whitelist.
- Enable blocked site function and then add the blacklist.

Step 3 Set parameters.

- Start address/end address: Select one type from the dropdown list, you can input IP address in the start address and end address. Now you can click Add IP address or Add IP section to add. System supports max 64 IP addresses.
  - a) For the newly added IP address, it is in enable status by default. Remove the  before the item, and then current item is not in the list.
  - b) System max supports 64 items.
  - c) Address column supports IPv4 or IPv6 format. If it is IPv6 address, system can optimize it. For example, system can optimize aa:0000: 00: 00aa: 00aa: 00aa: 00aa: 00aa as aa:: aa: aa: aa: aa: aa: aa.
  - d) System automatically removes space if there is any space before or after the newly added IP address.
  - e) System only checks start address if you add IP address. System check start address and end address if you add IP section and the end address shall be larger than the start address.
  - f) System may check newly added IP address exists or not. System does not add if input IP address does not exist.
- Delete: Click it to remove specified item.
- Edit: Click it to edit start address and end address. See Figure 4-230. System can check the IP address validity after the edit operation and implement IPv6 optimization.
- Default: Click it to restore default setup. In this case, the trusted sites and blocked sites are both null.

Step 4 Click Apply or Save to complete setup.

- If you enabled trusted sites, only the IP in the trusted sites list can access the device.
- If you enabled blocked sites, the IP in the blocked sites cannot access the device.

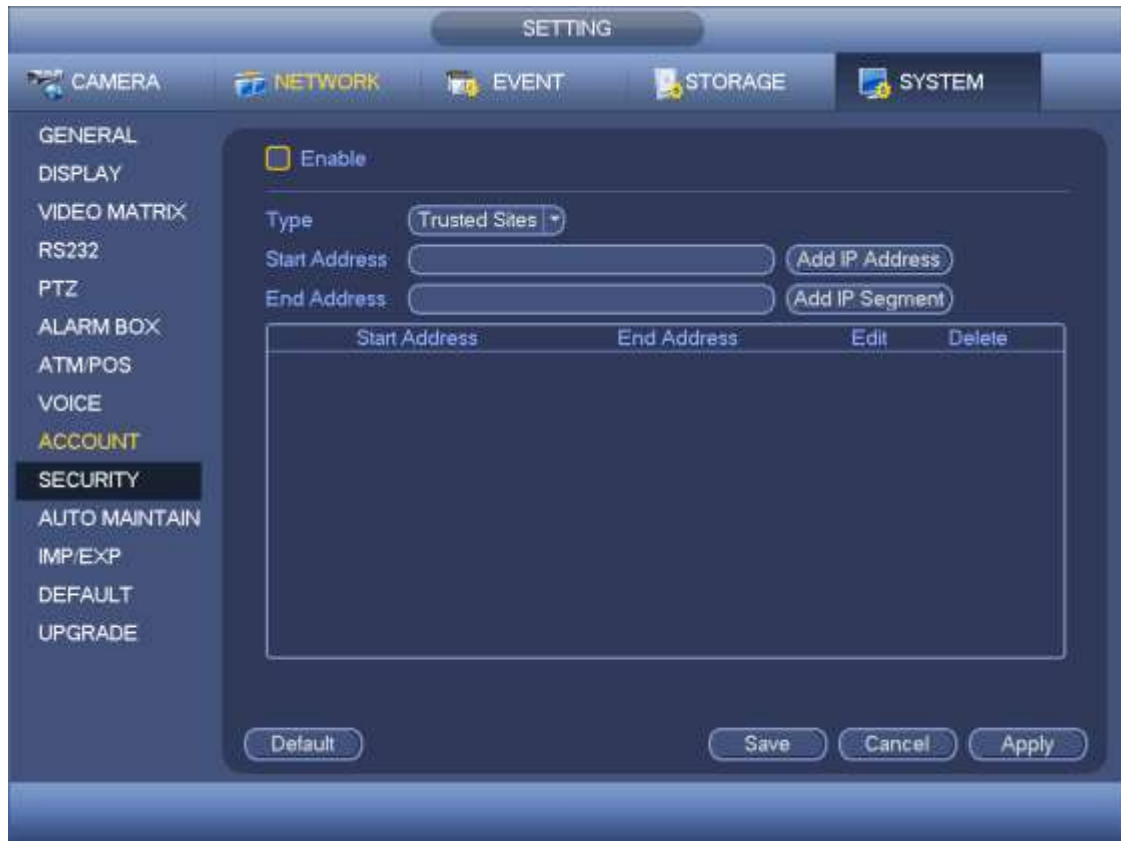


Figure 4-229

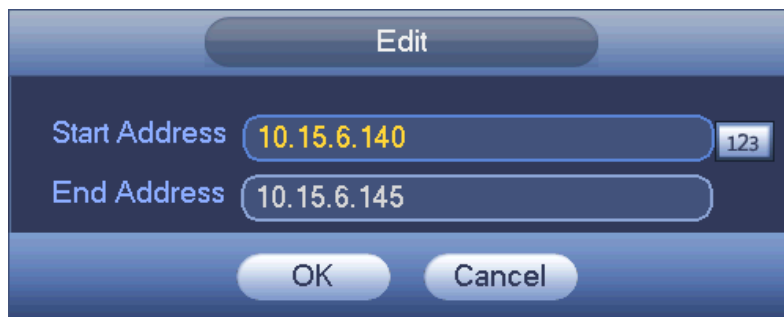


Figure 4-230

#### 4.9.5.11 Auto Maintain

It is to set auto-reboot time during the spare period if the device is running for a long time. It is to enhance device operation speed. Or you can set fan running mode. It is to reduce the noise and enhance fan lifecycle. See Figure 4-231.

After all the setups please click save button. .

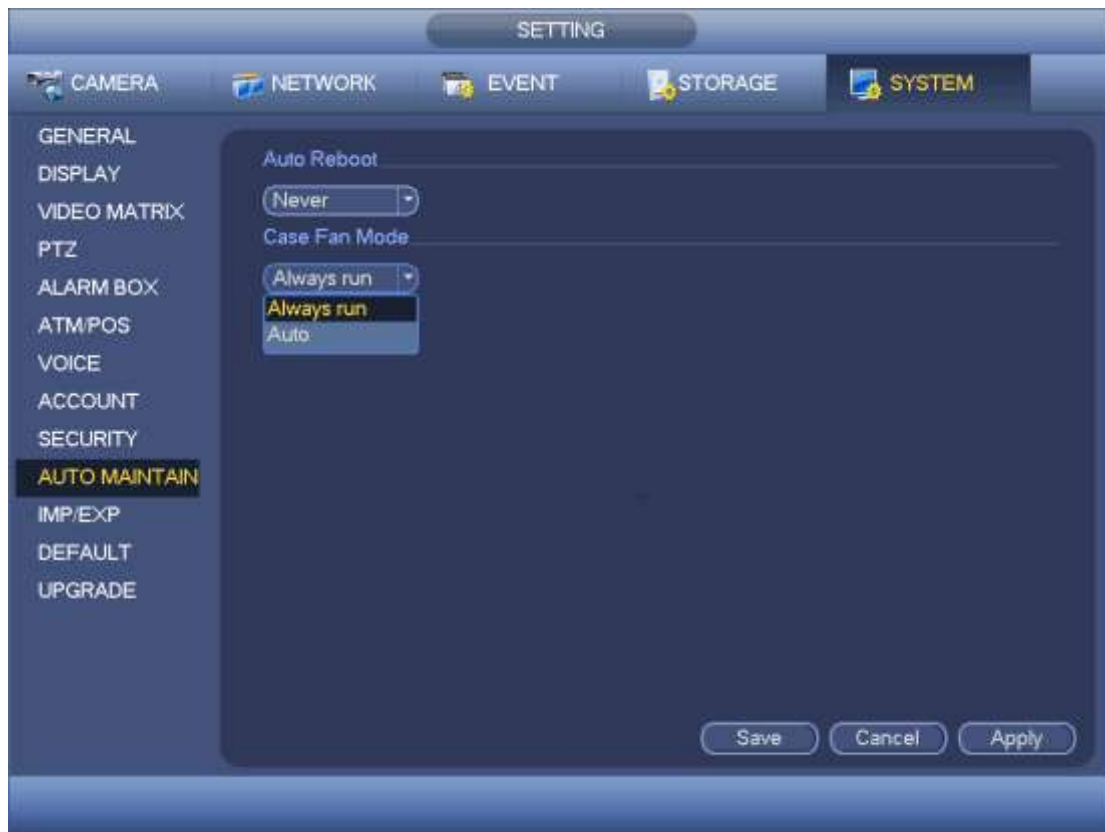


Figure 4-231

#### 4.9.5.12 Import/Export

The configuration file backup interface is shown as below. See Figure 4-232.

This function allows you to import/export system configuration. You can use this function when there are several devices need the same setup.

- Export: Please connect the peripheral device first and then go to the following interface. Click Export button, you can see there is a corresponding “Config\_Time” folder. Double click the folder, you can view some backup files.
- Import: Here you can import the configuration files from the peripheral device to current device. You need to select a folder first. You can see a dialogue box asking you to select a folder if you are selecting a file. System pops up a dialogue box if there is no configuration file under current folder. After successfully import, system needs to reboot to activate new setup.
- Format: Click Format button, system pops up a dialogue box for you to confirm current operation. System begins format process after you click the OK button.



**Note:**

- System cannot open config backup interface again if there is backup operation in the process.
- System refreshes device when you go to the config backup every time and set current directory as the root directory of the peripheral device.
- If you go to the configuration backup interface first and then insert the peripheral device, please click Refresh button to view the newly added device.



Figure 4-232

#### 4.9.5.13 Default

Click default icon, system pops up a dialogue box. You can highlight  to restore default factory setup. See Figure 4-233.

- Camera
- Network
- Event
- Storage
- System

Please highlight icon  to select the corresponding function. Click Apply or Save to set. Click factory default button, you can restore factory default setup.



#### CAUTION

System menu color, language, time display mode, video format, IP address, user account will not maintain previous setup after default operation!



Figure 4-233

#### 4.9.5.14 System Upgrade

##### 4.9.5.14.1 GUI Upgrade

Please insert the USB device (make sure it contains the update file) to the device. Select System upgrade button to browse the update file. Click Start, system begins the upgrade. See Figure 4-234.



Figure 4-234

#### 4.9.5.14.2 Online Upgrade

When the DVR is online, you can use the online upgrade to update the firmware.



#### Note

Make sure the DVR has properly connected to the network.

### Version Detection

The version detection includes auto detection and manual detection. It displays current system version and application released date.

- Enable auto detection, DVR interactive with the cloud to detect there is new version available or not.
- Click manual detection, it is to view the latest new version on the cloud.
  - ✧ If current version is the latest one, there is prompt “It is the latest version”.
  - ✧ If DVR detects there is new version available, system displays new version information such as released date and corresponding release note.

### Upgrade System



#### CAUTION

During the upgrade process, make sure the network connection and power supplying are

both OK.

Click Start to upgrade system.

#### 4.9.5.14.3 Uboot

When DVR boots up, during the uboot process, DVR automatically detects there is USB device and there is upgrade file on the USB device or not. If the detection result is OK, DVR automatically begins upgrade.



#### CAUTION

- The USB device shall contain two files: u-boot.bin.img and update.img.
- The USB device shall connected to the USB port at the front panel. Otherwise, DVR cannot properly detect the file or upgrade.

## 5 WEB OPERATION



### Note

Slightly difference may be found in the interface due to different series.

### 5.1 Network Connection

Before web client operation, please check the following items:

- Step 1 Network connection is right
- Step 2 DVR and PC network setup is right. Please refer to Chapter 5.10.2 Network (main menu->Setting->Network)
- Step 3 Use order ping `***.***.***.***`(\* is DVR IP address) to check connection is OK or not. Usually the return TTL value should be less than 255.



### Note

- Device default IP address is 192.168.1.108.
- Current series product supports various browsers such as Safari, fire fox browser, Google browser. Device supports multiple-channel monitor, PTZ control, DVR parameter setup on the Apple PC.

### 5.2 Device Initialization

If it is your first time to use the device, please set a login password of **admin** (system default user).



### Note

For your device safety, please keep your login password of **admin** well after the initialization steps, and change the password regularly.

#### Steps:

- Step 1 Open the browser and then input the device IP address in the address column.
- Step 2 Click Enter button.  
Device displays device initialization interface. See Figure 5-1.

**Device Initialization**

1 Enter Password 2 Password Protection 3 Successful

Username: admin

New Password:

Low Middle High

It is 8 to 32-digit containing letter(s), number (s),symbol(s). It contains at least two types.

Confirm Password:

Next

Figure 5-1

Step 3 Set login password of **admin**.

- User name: The default user name is **admin**.
- Password/confirm password: The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding “'”, “””, “;”, “:”, “&” ). The password shall contain at least two categories. Usually we recommend the strong password.



**WARNING**

**STRONG PASSWORD RECOMMENDED-For your device own safety, please create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.**

Step 4 Click Next, device goes to the following interface. See Figure 5-2.

Figure 5-2

Step 5 Set security questions.

#### Note

- After setting the security questions here, you can use the email you input here or answer the security questions to reset **admin** password Refer to chapter 5.4 Reset password for detailed information.
- Cancel the email or security questions box and then click Next button to skip this step.
- Email: Input an email address for reset password purpose. Scan the QR code to reset the password, you need to receive the security code by the email. Input the security code to reset the password of **admin**. In case you have not input email address here or you need to update the email information, please go to the main interface->System->Account to set. Refer to chapter 5.10.5.9 Account for detailed information.
- Security question: Set security questions and corresponding answers. Properly answer the questions to reset **admin** password. In case you have not input security question here or you need to update the security question information, please go to the local main interface->Setting->System->Account->Security question to set. Refer to chapter 5.10.5.9 Account for detailed information.

#### Note

If you want to reset password by answering security questions, please go to the local menu interface.

Step 6 Click OK to complete the device initialization setup. See Figure 5-3.

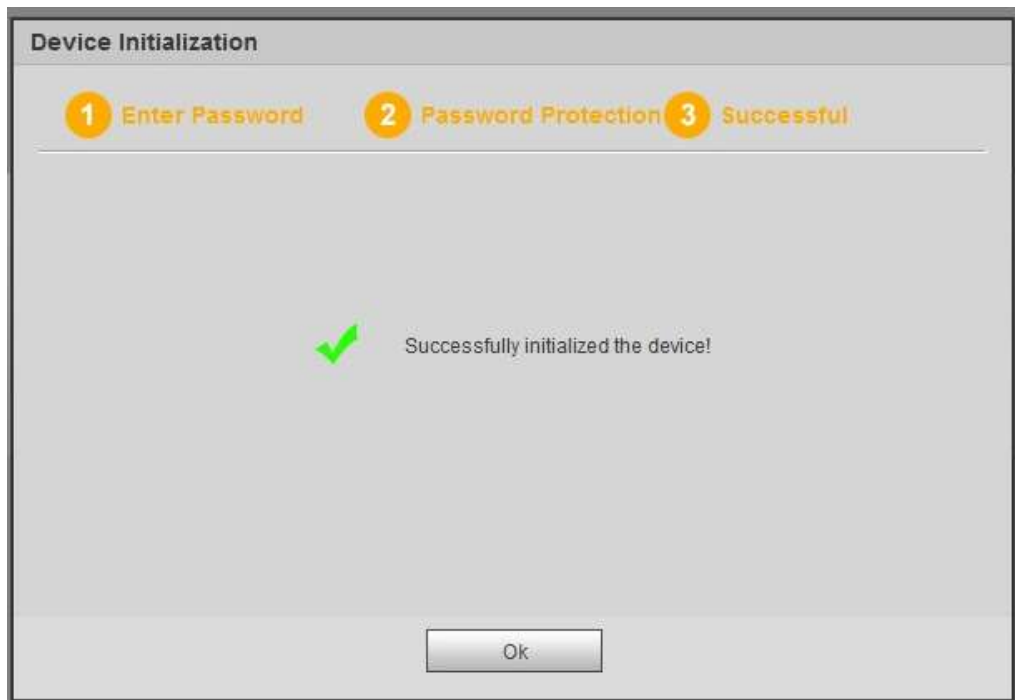


Figure 5-3

### 5.3 Login

Step 1 Open IE and input DVR address in the address column.  
System pops up warning information to ask you whether install control or not. See Figure 5-4.



Figure 5-4

Step 2 Please click Install button, system can auto run the installation. Or follow the prompts to save the installation package and install. After installation, the interface is shown as below. See Figure 5-5.



Figure 5-5

Step 3 Please input user name and password.



**Note**

- Device factory default user name is **admin**. The password is that you set during initialization process. For your device safety, please change the admin password regularly and keep it well.
- Check the Plain text to view the input password.
- In case you forgot password, click Forgot password to reset. Refer to chapter 5.4 Reset password for detailed information.
- There are two login types: LAN/WAN. For the difference of these two modes, please refer to chapter 5.9 WAN login.

Step 4 Click Login.

Enter the preview interface.



**Note**

Delete old plug-in when you want to upgrade new version. Go to C:\Program Files (x86)\webrec\WEB30\Webview\_H"and run uninstallation tool uninst.exe, device automatically deletes the old plug-in.

## 5.4 Reset Password

If you forgot **admin** password, you can reset the password by email or by answering the security questions (local menu only).

### Steps:

Step 1 Open browser and go to the device login interface. See Figure 5-3.



Figure 5-6

Step 2 Click Forgot password, enter the following interface. See Figure 5-7.

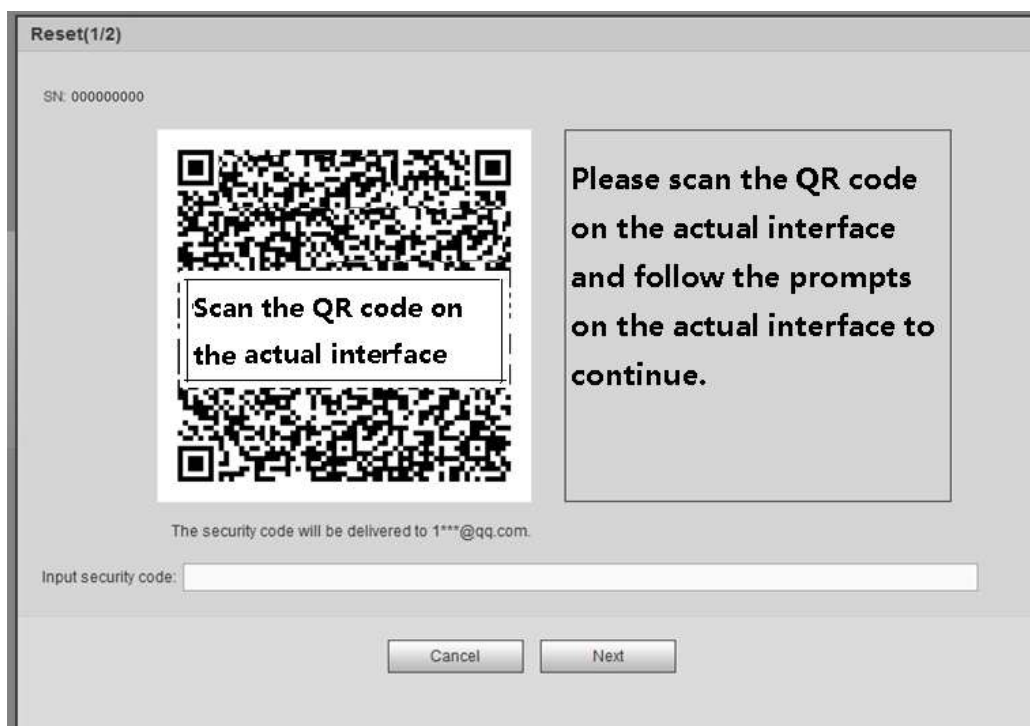


Figure 5-7

Step 3 Follow the prompts on the interface and then scan the QR code to get the security code.



#### WARNING

- ✧ For the same QR code, max scan twice to get two security codes. Refresh the QR code if you want to get security code again.
- ✧ The security code on you email is only valid for 24 hours.
- ✧ After five times security code failure, the **admin** account will be locked for 5

minutes.

Step 4 Input the security code on the email and then click Next button.

Step 5 Input new password and then confirm.



WARNING

**STRONG PASSWORD RECOMMENDED**-For your device own safety, please create a strong password of your own choosing. The password shall be at least 8-digit containing at least two types of the following categories: letters, numbers and symbols. We also recommend you change your password periodically especially in the high security system.

Step 6 Click OK button to complete the setup.

## 5.5 LAN Mode

For the LAN mode, after you logged in, you can see the main window. See Figure 5-8.

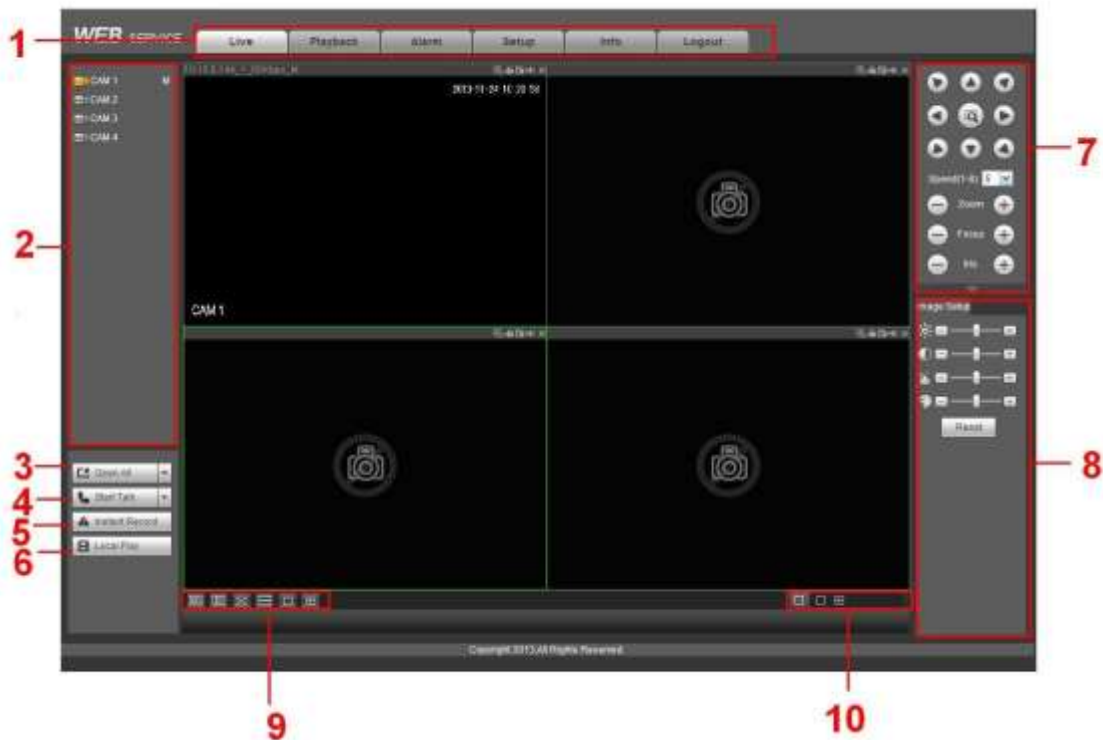


Figure 5-8

This main window can be divided into the following sections.

- Section 1: there are five function buttons: Live (chapter 5.6), setup (chapter 5.10), search (chapter 5.12), alarm (chapter 5.13), face search (chapter 5.13) and logout (chapter 5.15).
- Section 2: There are channel number and one button: Start all. Start all button is to enable/disable all-channel real-time monitor. Click it the button becomes yellow. See Figure 5-9.

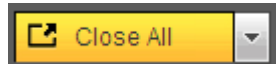


Figure 5-9

Please refer to Figure 5-10 for main stream and extra stream switch information.

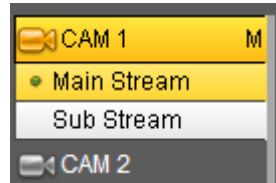


Figure 5-10

- Section 3: Start dialogue button.

You can click this button to enable audio talk. Click 【▼】 to select bidirectional talk mode. There are four options: DEFAULT, G711a, G711u and PCM. After you enable the bidirectional talk, the Start talk button becomes End Talk button and it becomes yellow. See Figure 5-11.

Please note, if audio input port from the device to the client-end is using the first channel audio input port. During the bidirectional talk process, system will not encode the audio data from the 1-channel.

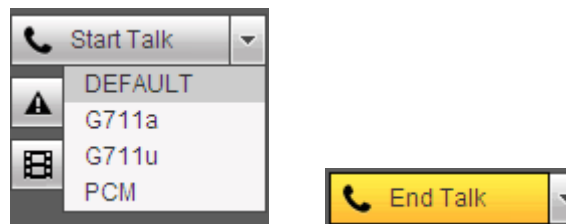


Figure 5-11

- Section 4: Instant record button. Click it, the button becomes yellow and system begins manual record. See Figure 5-12. Click it again, system restores previous record mode..



Figure 5-12

- Section 5: Local play button.

The Web can playback the saved (Extension name is dav) files in the PC-end.

Click local play button, system pops up the following interface for you to select local play file. See Figure 5-13.



Figure 5-13

- Section 6: From the left to the right ,you can see video quality/fluency/ full screen/1-window/4-window/6-window/8-window/9-window/13-window/16-window/20-window/25-window/36-window.. You can set video fluency and real-time feature priority.
- Section 7: PTZ operation panel. Please refer to chapter 5.7 for detailed information.
- Section 8: Image setup and alarm setup. Please refer to chapter 5.8 for detailed information.
- Section 9:From left to right, it is to set video quality, video latency, full screen, 1-window, 4-window.
- Section 10:Zero-channel encoding. This function allows you to view several-channel in one window. It supports 1/4-channel mode. Please go to chapter 4.9.5.2.4 to enable zero-channel encoding function first.

## 5.6 Real-time Monitor

In section 2, left click the channel name you want to view, you can see the corresponding video in current window.

On the top left corner, you can view device IP, channel number, network monitor bit stream. See Figure 5-14.

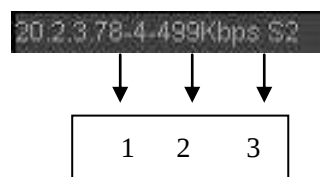


Figure 5-14

On the top right corner, there are six unction buttons. See Figure 5-15.

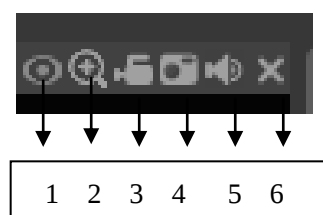


Figure 5-15

- 1: Fisheye: Click to adjust fisheye installation mode and display mode. See Figure 5-16. Please note this function is for some series only.
- 2: Digital zoom: Click this button and then left drag the mouse in the zone to zoom in. right click mouse system restores original status.
- 3: Local record. When you click local record button, the system begins recording and this button becomes highlighted. You can go to system folder RecordDownload to view the recorded file.
- 4: Snapshot picture. You can snapshot important video. All images are memorized in system client folder PictureDownload (default).
- 5: Audio :Turn on or off audio.(It has no relationship with system audio setup )
- 6: Close video.

### 5.6.1 Fisheye de-warp

Fisheye de-warp interface is shown as in Figure 5-16.

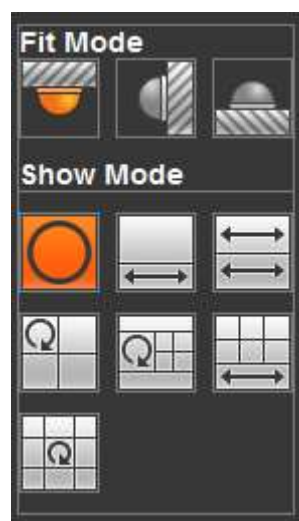


Figure 5-16

There are three installation modes: ceiling mount/wall mount/ground mount. The different installations modes have different de-warp modes.

Please refer to the following sheet for detailed information.

| Installation modes                                                                                  | Icon                                                                                | Note                                   |
|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------|
|  (Ceiling mount) |  | 360°panorama original view             |
|  (Ground mount)  |  | 1 de-warp window+1 panorama stretching |
|                                                                                                     |  | 2 panorama stretching view             |
|                                                                                                     |  | 1 360° panorama view+3 de-warp windows |
|                                                                                                     |  | 1 360°panorama view+4 de-warp windows  |

| Installation modes                                                                             | Icon                                                                              | Note                                         |
|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------------------|
|                                                                                                |  | 6 de-warp windows+1 panorama stretching      |
|                                                                                                |  | 1 360° panorama view+8 de-warp windows       |
|  (Wall mount) |  | 360°panorama original view                   |
|                                                                                                |  | Panorama stretching                          |
|                                                                                                |  | 1 panorama unfolding view+3 de-warp windows  |
|                                                                                                |  | 1 panorama unfolding view +4 de warp windows |
|                                                                                                |  | 1 panorama unfolding view +8 de warp windows |

In Figure 5-17, there are one ceiling mount 360° panorama view + four de-warp windows.

You can adjust the color pane on the left pane or use your mouse to change the position of the small images on the right pane to realize fish eye de-warp. Please use mouse to zoom in/out, move, rotate and etc to adjust.



Figure 5-17

## 5.7 PTZ

Before PTZ operation, please make sure you have properly set PTZ protocol. (Please refer to chapter 5.10.5.5).

There are eight direction keys. In the middle of the eight direction keys, there is a 3D intelligent positioning key.

Click 3D intelligent positioning key, system goes back to the single screen mode. Drag the mouse in the screen to adjust section size. It can realize PTZ automatically.

Please refer to the following sheet for PTZ setup information.

| Parameter       | Function                                                                                                                                                                                                                                                                                                                                                               |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Scan            | <ul style="list-style-type: none"> <li>● Select Scan from the dropdown list.</li> <li>● Click Set button, you can set scan left and right limit.</li> <li>● Use direction buttons to move the camera to you desired location and then click left limit button. Then move the camera again and then click right limit button to set a right limit.</li> </ul>           |
| Preset          | <ul style="list-style-type: none"> <li>● Select Preset from the dropdown list.</li> <li>● Turn the camera to the corresponding position and Input the preset value. Click Add button to add a preset.</li> </ul>                                                                                                                                                       |
| Tour            | <ul style="list-style-type: none"> <li>● Select Tour from the dropdown list.</li> <li>● Input preset value in the column. Click Add preset button, you have added one preset in the tour.</li> <li>● Repeat the above procedures you can add more presets in one tour.</li> <li>● Or you can click delete preset button to remove one preset from the tour.</li> </ul> |
| Pattern         | <ul style="list-style-type: none"> <li>● Select Pattern from the dropdown list.</li> <li>● You can input pattern value and then click Start button to begin PTZ movement such as zoom, focus, iris, direction and etc. Then you can click Add button to set one pattern.</li> </ul>                                                                                    |
| Aux             | <ul style="list-style-type: none"> <li>● Please input the corresponding aux value here.</li> <li>● You can select one option and then click AUX on or AUX off button.</li> </ul>                                                                                                                                                                                       |
| Light and wiper | You can turn on or turn off the light/wiper.                                                                                                                                                                                                                                                                                                                           |

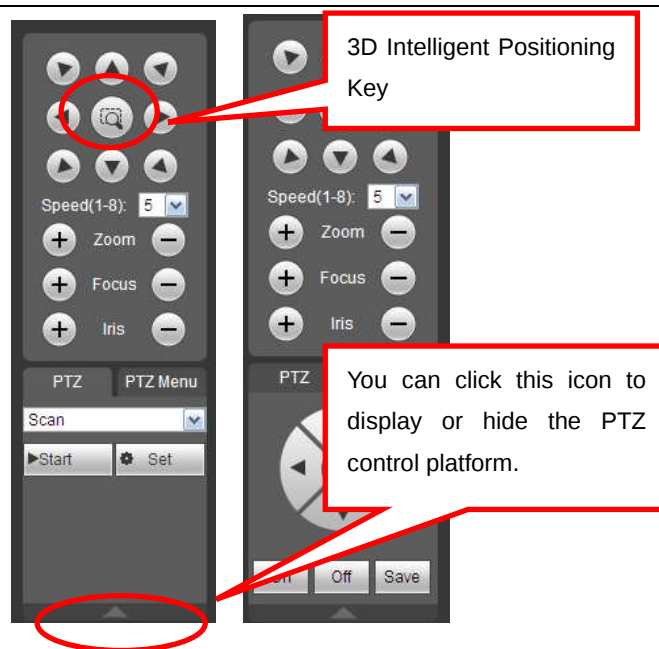


Figure 5-18

## 5.8 Image/Relay-out

Select one monitor channel video and then click Image button in section 8, the interface is shown as Figure 5-19.

### 5.8.1 Image

Here you can adjust its brightness, contrast, hue and saturation. (Current channel border becomes green).

Or you can click Reset button to restore system default setup.



Figure 5-19

### 5.8.2 Relay output

Here you can enable or disable the alarm signal of the corresponding port. See Figure 5-20.

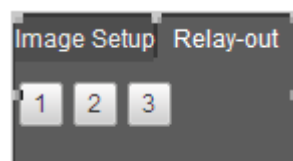


Figure 5-20

## 5.9 WAN Login

In WAN mode, after you logged in, the interface is shown as below. See Figure 5-21.

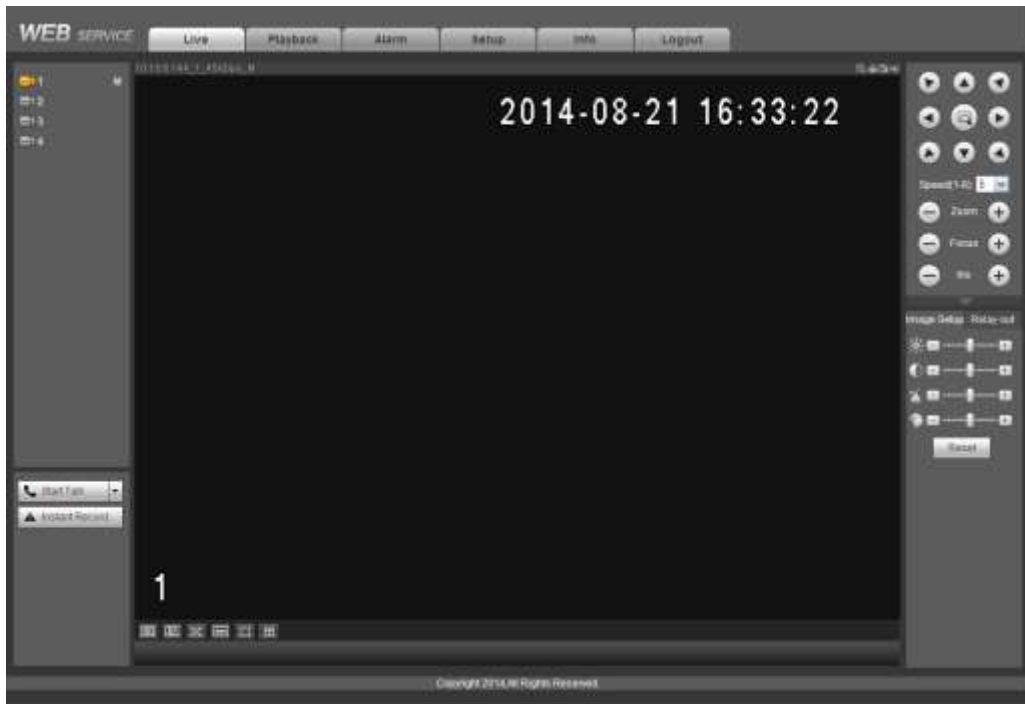


Figure 5-21

Please refer to the following contents for LAN and WAN login difference.

- 1) In the WAN mode, system opens the main stream of the first channel to monitor by default. The open/close button on the left pane is null.
- 2) You can select different channels and different monitor modes at the bottom of the interface.

#### Important

**The window display mode and the channel number are by default. For example, for the 16-channel, the max window split mode is 16.**

- 3) Multiple-channel monitor, system adopts extra stream to monitor by default. Double click one channel, system switches to single channel and system uses main stream to monitor. You can view there are two icons at the left top corner of the channel number for you reference. M stands for main stream. S stands for sub stream (extra stream).
- 4) If you login via the WAN mode, system does not support alarm activation to open the video function in the Alarm setup interface.



#### Note

- For multiple-channel monitor mode, system adopts extra stream to monitor by default. You cannot modify manually. All channels are trying to synchronize. Please note the synchronization effect still depends on your network environments.
- For bandwidth consideration, system cannot support monitor and playback at the same time. System auto closes monitor or playback interface when you are searching setup in the configuration interface. It is to enhance search speed.

## 5.10 Setup

Here is to introduce DVR basic setups and system configurations.

### 5.10.1 Camera

It is to add network camera, set camera properties and set encode parameters.

#### 5.10.1.1 Remote Device (For digital channel only)

From main window->Setup->Camera->Registration, registration interface is shown as below. See Figure 5-22.

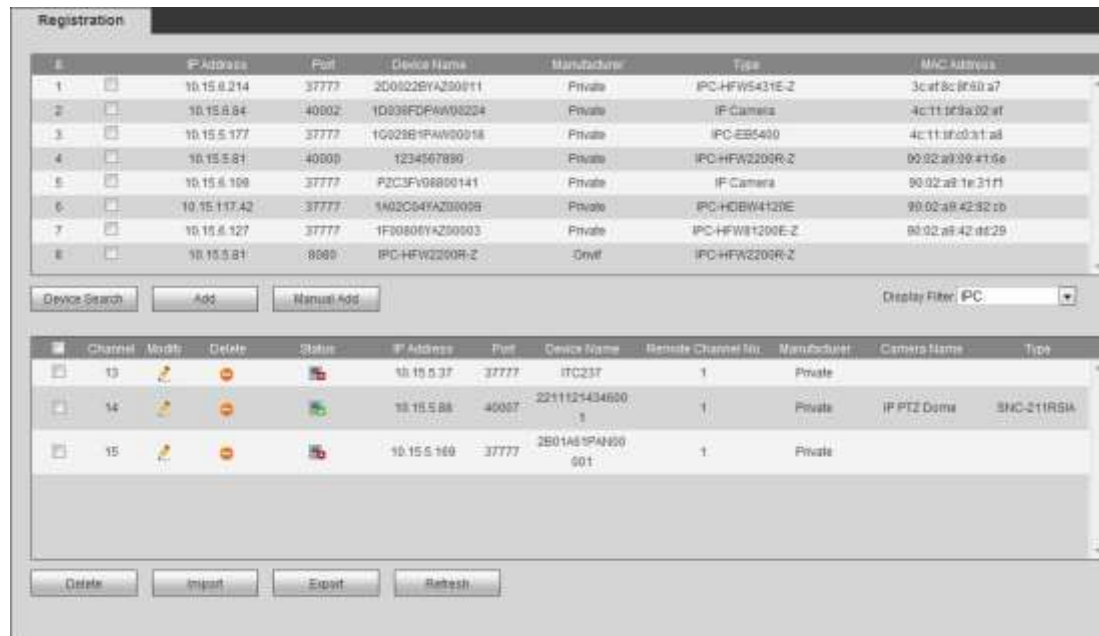


Figure 5-22

##### 5.10.1.1.1 Initialize Camera

It is to initialize connected remote device and change its login password and IP address.

### Steps:

- Step 1 From main interface->Setting->Camera->Registration.  
Enter Registration interface. See Figure 5-23.
- Step 2 Click IP search and check the Uninitialized box.  
Device displays uninitialized camera.

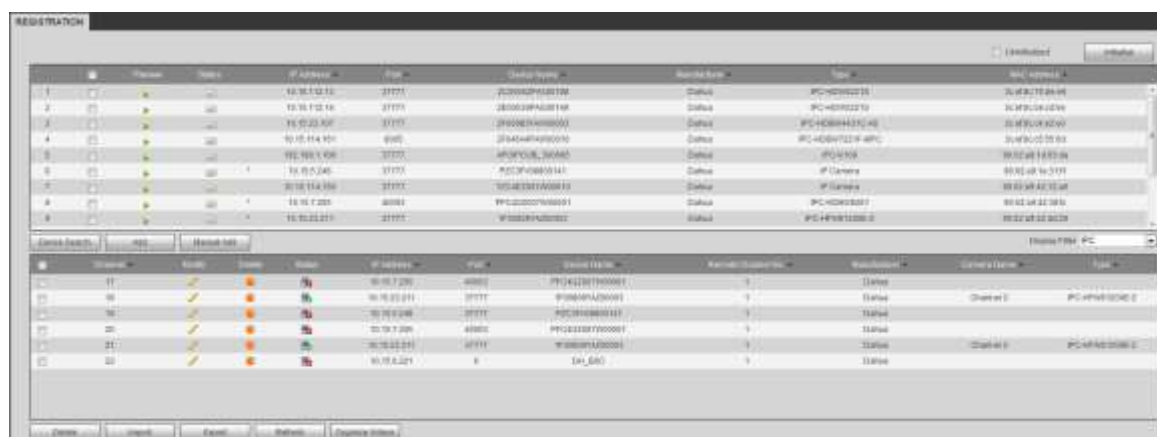


Figure 5-23

- Step 3 Select a camera to be initialized and then click Initialize button.  
Device displays password setup interface. See Figure 5-24.

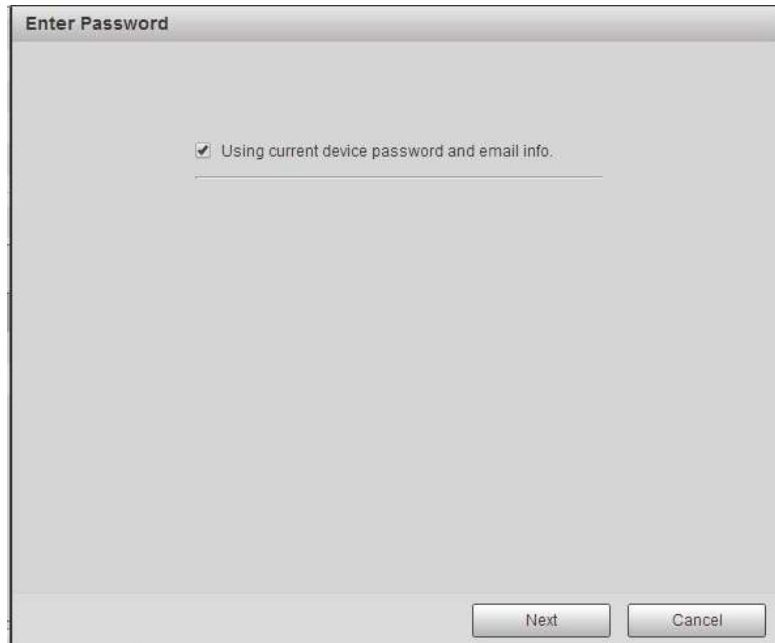


Figure 5-24

- Step 4 Set camera password.
- Using current device password and email: Check the box to use DVR current admin account and email information. There is no need to set password and email. Please go to step 7.
  - User name/password: The user name is **admin**. The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding “” , “”” , “.” , “.” , “&” ) . The password shall contain at least two categories. Usually we recommend the strong password.



WARNING

**STRONG PASSWORD RECOMMENDED-For your device own safety, please create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.**

- Step 5 Click Next button.  
Enter input email interface. See Figure 5-25.  
Email: Input an email address for reset password purpose.



**Note**

Cancel the box and then click Next or Skip if you do not want to input email information here.



**Password Protection**

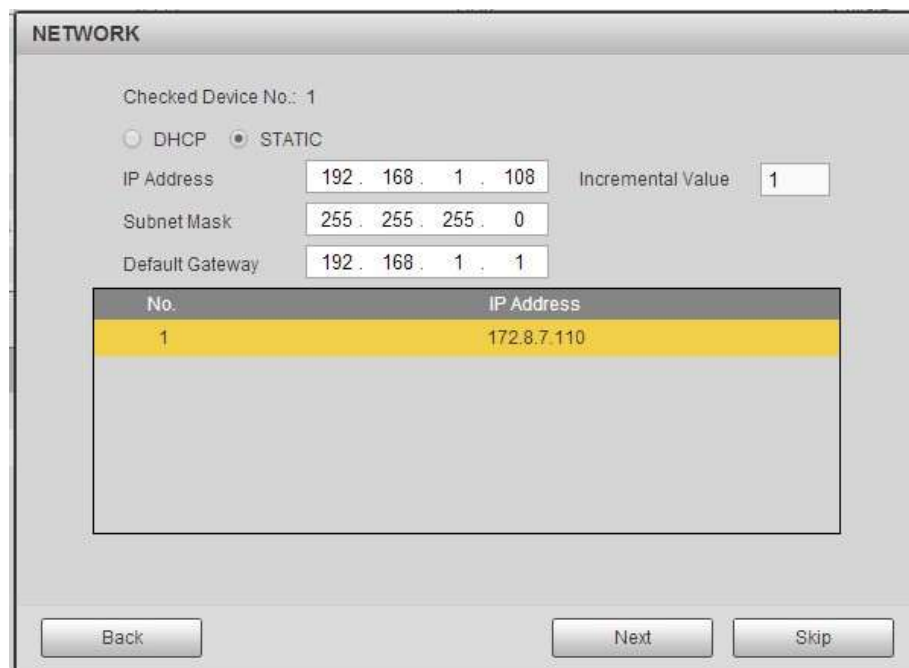
☒ Email Address  To reset password, please input properly or update in time

Back Next Skip

Figure 5-25

Step 6 Click Next button.

Enter Modify IP address interface. See Figure 5-26.



**NETWORK**

Checked Device No.: 1

☐ DHCP ☒ STATIC

IP Address     Incremental Value

Subnet Mask

Default Gateway

| No. | IP Address  |
|-----|-------------|
| 1   | 172.8.7.110 |

Back Next Skip

Figure 5-26

Step 7 Set camera IP address.

- Check DHCP, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.
- Check Static, and then input IP address, subnet mask, default gateway and incremental value.



### Note

- If it is to change several devices IP addresses at the same time, please input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.
- If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value

Step 8 Click Next button.

Device begins initializing camera. See Figure 5-27.

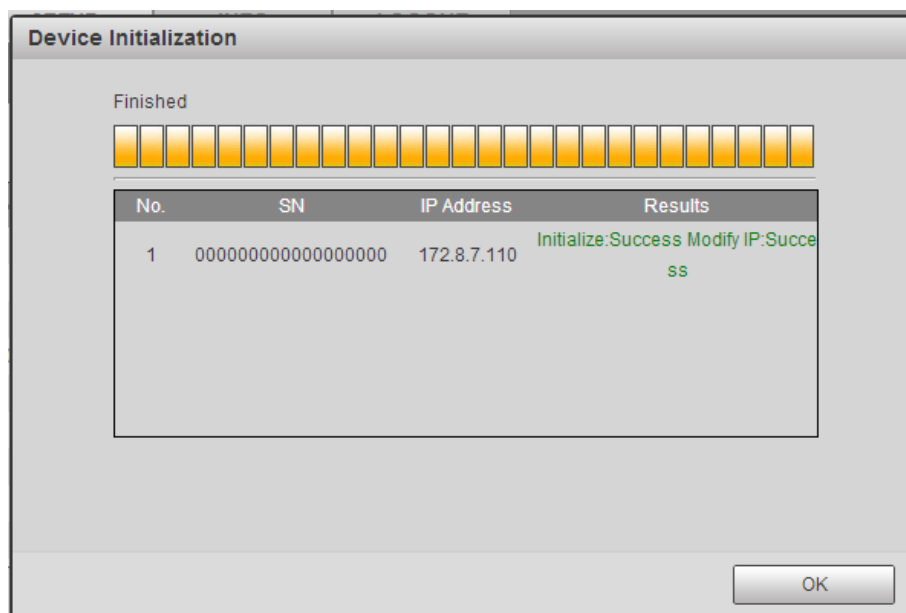


Figure 5-27

Step 9 Click OK to complete the initialization.

#### 5.10.1.1.2 Auto Add

Step 1 From main interface->Setting->Camera->Registration

Step 2 Click IP Search, device displays searched results.

Step 3 Double click an IP address or select an IP address and then click Add button, it is to register the device to the DVR. Device supports batch add.

#### 5.10.1.1.3 Manual Add

Step 1 Click Manual add to register the camera manually. There are three modes: TCP/UDP/Auto. The default setup is TCP. See Figure 5-28.

The 'Manual Add' dialog box contains the following fields and values:

- Channel: 18 (dropdown)
- Manufacturer: Private (dropdown)
- IP Address: 192.168.0.0 (text box)
- TCP Port: 37777 (text box, range 1~65535)
- User Name: admin (text box)
- Password: ••••• (password field)
- Remote Channel No.: 1 (text box)
- Decode Buffer: 280 (text box, range ms (80~480))

Buttons: Save, Cancel

Figure 5-28

Step 2 Set parameters.

| Parameter          | Function                                                                                                                                                                                                                                                                                                                                   |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manufacturer       | <p>Please select from the dropdown list.</p> <p>System supports manufactures such as Panasonic, Sony, Dynacolor, Samsung, AXIS, Arecont, LG, Watchnet, PSIA, AirLive, Dahua and Onvif standard protocol.</p> <p> <b>Note</b></p> <p>Different series products may support different manufacturers, please refer to the actual product.</p> |
| IP address         | Input remote device IP address.                                                                                                                                                                                                                                                                                                            |
| RTSP port          | <p>Input RTSP port of the remote device. The default setup is 554.</p> <p> <b>Note</b></p> <p>Skip this item if the manufacture is private or customize.</p>                                                                                                                                                                               |
| HTTP port          | <p>Input HTTP port of the remote device. The default setup is 80.</p> <p> <b>Note</b></p> <p>Skip this item if the manufacture is private or customize.</p>                                                                                                                                                                                |
| TCP port           | Input TCP port of the remote device. The default setup is 37777.                                                                                                                                                                                                                                                                           |
| User name/password | The user name and password to login the remote device.                                                                                                                                                                                                                                                                                     |
| Channel No.        | <p>Input channel amount or click the Connect button to get the channel amount of the remote device.</p> <p> <b>Note</b></p> <p>We recommend click Connect button to get remote device channel amount, the manual add operation may result in failure if the input channel amount is not right.</p>                                         |

| Parameter          | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Remote channel No. | <p>After getting the remote device channel amount, click Setup to select a channel.</p> <p> <b>Note</b></p> <p>Click to select one or more remote channel numbers here.</p>                                                                                                                                                                                                                                  |
| Channel            | The local channel number you want to add. One channel name has corresponding one channel number.                                                                                                                                                                                                                                                                                                                                                                                              |
| Decode buffer      | There are three item: realtime,local, fluent.                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Service type       | <p>There are four items: auto/TCP/UDP/MULTICAST(ONVIF device only)</p> <p> <b>Note</b></p> <ul style="list-style-type: none"> <li>• The default connection mode is TCP if the connection protocol is private.</li> <li>• There are three items:TCP/UDP/MULTICAST if the connection protocol is ONVIF.</li> <li>• There are two items: TCP/UDP if the connection protocol is from the third-party.</li> </ul> |

Step 3 Click Save button.

The newly added device is added to the list at the bottom of the interface.

 **Note**

 means connection successful.  means connection failed.

#### 5.10.1.1.4 Modify or Delete Device

- Click  or double click a device in the added list. Device pops up the following dialogue box. See Figure 5-29.

Figure 5-29

- ◇ Select a channel from the dropdown list and change the parameters.
- ◇ Click Copy, device pops up the following dialogue box. It is to copy the user name and password to the selected channel(s). See Figure 4-30.

Figure 5-30

- Click  to disconnected the camera and remove it from the added list.
- Select one or several device(s) in the added list, click Delete button to delete. Check the box before the channel number to select all channels at the same time.

#### 5.10.1.1.5 IP Export

System can export the Added device list to your local USB device.

Step 1 Insert the USB device and then click the Export button.

Enter the following interface.

Step 2 Select the directory and then click the OK button.

System pops up a dialogue box to remind you successfully exported.

Step 3 Please click OK button to exit.

### Note

The exported file extension name is .CSV. The file information includes IP address, port, remote channel number, manufacturer, user name and password.

#### 5.10.1.1.6 IP Import

Import IP address to add the camera.

Step 1 Click Import button.

Enter Browse interface.

Step 2 Select the import file and then click the OK button.

System pops up a dialogue box to remind you successfully exported.

### Note

If the imported IP has conflicted with current added device, system pops up a dialogue box to remind you. You have two options:

- OK: Click OK button, system uses the imported setup to overlay current one.
- Cancel: Click Cancel button, system adds the new IP setup.

Step 3 Please click OK button to exit.



### CAUTION

- You can edit the exported .CSV file. **Do not change the file format; otherwise it may result in import failure.**
- Does not support customized protocol import and export.
- The import and export device shall have the same language format.

#### 5.10.1.2 Conditions

Here you can view device property information. The setups become valid immediately after you set.

The analog channel is shown as in Figure 5-31.

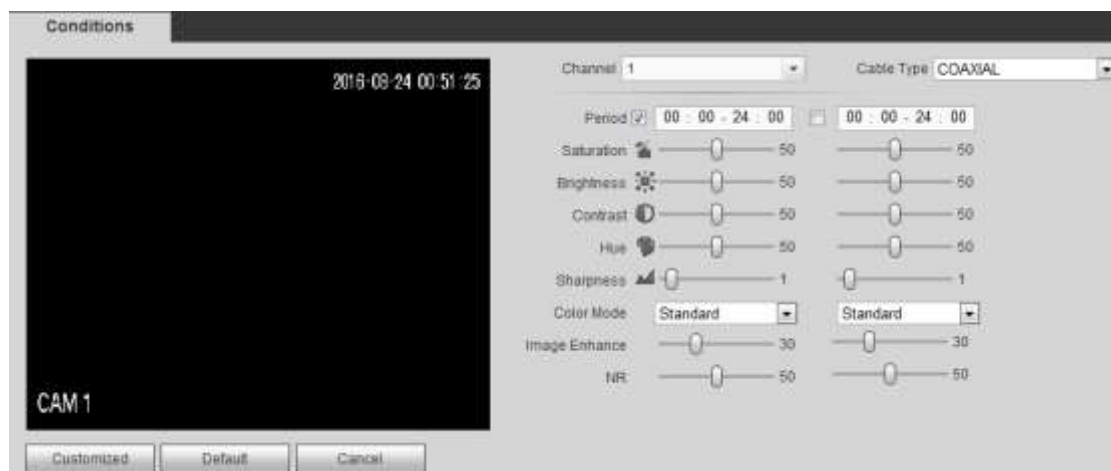


Figure 5-31

The digital channel is shown as in Figure 5-32.

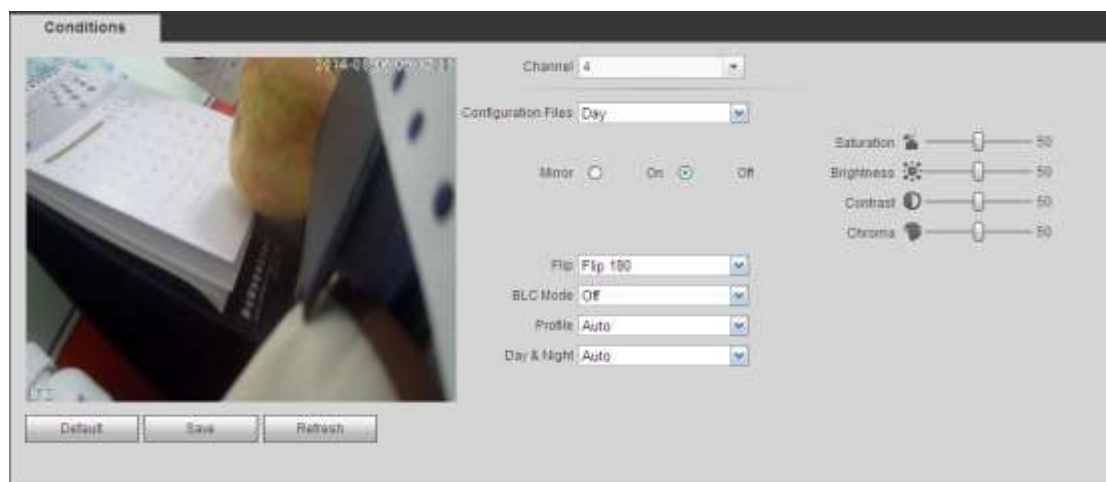


Figure 5-32

Please refer to the following sheet for detailed information.

| Parameter  | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Channel    | Please select a channel from the dropdown list.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Cable type | <p>It is to set the cable type of the corresponding analog channel. When the setup here matches the actual cable you are using, you can get the best image effect. The default setup is COAXIAL. Please note this function is for some series product only.</p> <ul style="list-style-type: none"> <li>● COAXIAL: When the corresponding channel is using coaxial cable, please select COAXIAL.</li> <li>● UTP: When the corresponding channel is using UTP cable, please select UTP. Usually we recommend 100hm UTP cable.</li> </ul> |
| Period     | It divides one day (24 hours) to two periods. You can set different hue, brightness, and contrast for different periods.                                                                                                                                                                                                                                                                                                                                                                                                               |
| Hue        | <p>It is to adjust monitor video brightness and darkness level. The default value is 50.</p> <p>The bigger the value is, the large the contrast between the bright and dark section is and vice versa.</p>                                                                                                                                                                                                                                                                                                                             |
| Brightness | <p>It is to adjust monitor window brightness. The default value is 50.</p> <p>The larger the number is, the bright the video is. When you input the value here, the bright section and the dark section of the video will be adjusted accordingly. You can use this function when the whole video is too dark or too bright. Please note the video may become hazy if the value is too high. The value ranges from 0 to 100. The recommended value ranges from 40 to 60.</p>                                                           |

| Parameter  | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contrast   | <p>It is to adjust monitor window contrast. The value ranges from 0 to 100. The default value is 50.</p> <p>The larger the number is, the higher the contrast is. You can use this function when the whole video bright is OK but the contrast is not proper. Please note the video may become hazy if the value is too low. If this value is too high, the dark section may lack brightness while the bright section may over exposure .The recommended value ranges from 40 to 60.</p>                                    |
| Saturation | <p>It is to adjust monitor window saturation. The value ranges from 0 to 100. The default value is 50.</p> <p>The larger the number is, the strong the color is. This value has no effect on the general brightness of the whole video. The video color may become too strong if the value is too high. For the grey part of the video, the distortion may occur if the white balance is not accurate. Please note the video may not be attractive if the value is too low. The recommended value ranges from 40 to 60.</p> |
| Color mode | <p>It includes several modes such as standard, color. You can select corresponding color mode here, you can see hue, brightness, and contrast and etc will adjust accordingly.</p>                                                                                                                                                                                                                                                                                                                                          |

### 5.10.1.3 Encode

#### 5.10.1.3.1 Encode

The encode interface is shown as below. See Figure 5-33.

The screenshot displays the 'Encode' configuration window with four tabs: 'Encode', 'Snapshot', 'Overlay', and 'Path'. The 'Encode' tab is active. At the top, there is a 'Channel' dropdown menu set to '1'. Below this, the interface is divided into two main sections: 'Main Stream' and 'Sub Stream'.

**Main Stream Settings:**

- Code-Stream Type: Regular
- Compression: H.264H
- Smart Codec: Stop
- Resolution: 1920\*1080(1080P)
- Frame Rate(FPS): 15
- Bit Rate Type: CBR
- Bit Rate: 2048 Kb/S
- Reference Bit Rate: 640-6144Kb/S
- I Frame Interval: 1sec.
- ☐ Audio Enable
- Audio Format: G711a
- Audio Source: LOCAL
- ☐ Watermark Enable

**Sub Stream Settings:**

- ☒ Video Enable
- Compression: H.264H
- Resolution: 352\*288(CIF)
- Frame Rate(FPS): 15
- Bit Rate Type: CBR
- Bit Rate: 320 Kb/S
- Reference Bit Rate: 32-640Kb/S
- I Frame Interval: 1sec.
- ☐ Audio Enable
- Audio Format: G711a
- Audio Source: LOCAL
- Watermark String: (empty text box)

At the bottom of the window, there are four buttons: 'Copy', 'Save', 'Refresh', and 'Default'.

Figure 5-33

Please refer to the following sheet for detailed information.

| Parameter          | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Channel            | Please select a channel from the dropdown list.                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| SVC                | SVC is so called scaled video coding. Check the box to enable this function. During the network transmission process, system discards unimportant frames when the bandwidth is not sufficient or the decode capability is low. It is to guarantee video quality and transmission fluency.                                                                                                                                                                                                                    |
| Video enable       | Check the box here to enable extra stream video. This item is enabled by default.                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Code stream type   | It includes main stream, motion stream and alarm stream. You can select different encode frame rates form different recorded events.<br>System supports active control frame function (ACF). It allows you to record in different frame rates.<br>For example, you can use high frame rate to record important events, record scheduled event in lower frame rate and it allows you to set different frame rates for motion detection record and alarm record.                                               |
| Smart Codec        | Select Start from the dropdown list to enable smart codec function. The DVR can auto reduce the video bit stream of the non-important surveillance object to save the storage space. Please note this function is for main stream only.                                                                                                                                                                                                                                                                      |
| Compression        | Compression: System supports H.264H, H.264, H.264B, and MJPEG.<br><ul style="list-style-type: none"> <li>● H.264H: It is the High Profile compression algorithm. It has the high encode compression rate. It can achieve high quality encode at low bit stream. Usually we recommend this type.</li> <li>● H.264 is the general compression algorithm.</li> <li>● H.264B is the Baseline algorithm. Its compression rate is low. For the same video quality, it has high bit stream requirements.</li> </ul> |
| Resolution         | It is to set video resolution. The higher the resolution is, the better the video quality is.                                                                                                                                                                                                                                                                                                                                                                                                                |
| Frame Rate         | PAL:1~25f/s; NTSC:1~30f/s.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Bit Rate           | <ul style="list-style-type: none"> <li>● Main stream: You can set bit rate here to change video quality. The large the bit rate is, the better the quality is. Please refer to recommend bit rate for the detailed information.</li> <li>● Extra stream: In CBR, the bit rate here is the max value. In dynamic video, system needs to low frame rate or video quality to guarantee the value. The value is null in VBR mode.</li> </ul>                                                                     |
| Reference bit rate | Recommended bit rate value according to the resolution and frame rate you have set.                                                                                                                                                                                                                                                                                                                                                                                                                          |
| I Frame            | Here you can set the P frame amount between two I frames. The value ranges from 1 to 150. Default value is 50.<br>Recommended value is frame rate *2.                                                                                                                                                                                                                                                                                                                                                        |

| Parameter        | Function                                                                                                                                                                                                                                                                         |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Audio source     | Please select from the dropdown list. There are two options: Normal/HDCVI. In the normal mode, the audio signal comes from the Audio In. In the HDCVI mode, the audio signal comes from the coaxial cable of the camera.                                                         |
| Watermark enable | This function allows you to verify the video is tampered or not. Here you can select watermark bit stream, watermark mode and watermark character. Default character is DigitalCCTV. The max length is 85-digit. The character can only include number, character and underline. |

#### 5.10.1.3.2 Snapshot

The snapshot interface is shown as in Figure 5-34.

Figure 5-34

Please refer to the following sheet for detailed information.

| Parameter     | Function                                                                                                                                                                                                                                                                                     |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Snapshot type | There are two modes: Timing (schedule) and Trigger. <ul style="list-style-type: none"> <li>● Regular snapshot is valid during the specified period you set.</li> <li>● Trigger snapshot only is valid when motion detect alarm, tampering alarm or local activation alarm occurs.</li> </ul> |
| Image size    | It is the same with the resolution of the main stream.                                                                                                                                                                                                                                       |
| Quality       | It is to set the image quality. There are six levels.                                                                                                                                                                                                                                        |
| Interval      | It is to set snapshot frequency. The value ranges from 1s to 7s. Or you can set customized value. The max setup is 3600s/picture.                                                                                                                                                            |
| Copy          | Click it; you can copy current channel setup to other channel(s).                                                                                                                                                                                                                            |

#### 5.10.1.3.3 Video Overlay

The video overlay interface is shown as in Figure 5-35.

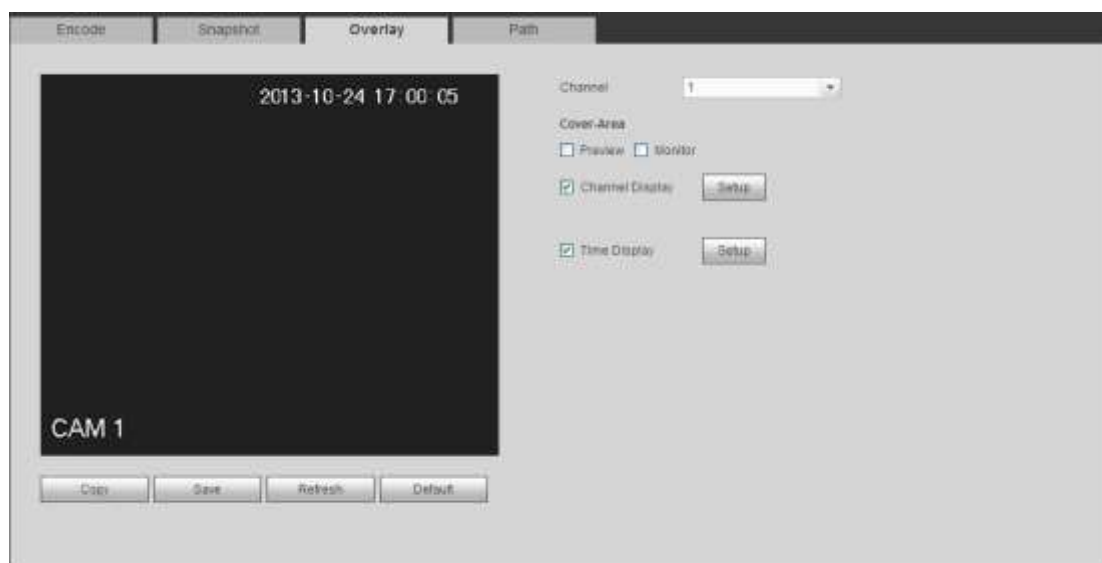


Figure 5-35

Please refer to the following sheet for detailed information.

| Parameter     | Function                                                                                                                                                                                                                                 |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cover-area    | Check Preview or Monitor first.<br>Click Set button, you can privacy mask the specified video in the preview or monitor video.<br>System max supports 4 privacy mask zones.                                                              |
| Time Title    | You can enable this function so that system overlays time information in video window.<br>You can use the mouse to drag the time title position.<br>You can view time title on the live video of the WEB or the playback video.          |
| Channel Title | You can enable this function so that system overlays channel information in video window.<br>You can use the mouse to drag the channel title position.<br>You can view channel title on the live video of the WEB or the playback video. |

#### 5.10.1.3.4 Path

The storage path interface is shown as in Figure 5-36.

Here you can set snap image saved path (  in the preview interface) and the record storage path (  in the preview interface).The default setup is C:\PictureDownload and C:\RecordDownload.

Please click the Save button to save current setup.

Figure 5-36

#### 5.10.1.4 Channel Name

Here you can set channel name. See Figure 5-37.

Please note this function is for analog channel only. The digital channel name here is read-only.

Figure 5-37

#### 5.10.1.5 Channel Type

It is to set channel type.

- For analog channel (CVBS signal or HDCVI HD signal), you can select coaxial cable or UTP cable. Please check first and then save setup. There is no need to reboot.
- You can switch analog channel type to digital channel type if you want to connect to network camera. The IP channel shall start from the last channel. System needs to reboot to activate current setup.



#### Note

If there is no connected channel, the channel type here just displays previous connection record. System supports self-adaptive after camera connection.

The interface is shown as in Figure 5-38 (XVR series product) and Figure 5-39 (HCVR series product).



#### Important notice about XVR series product:

- Nowadays, there are mainly two analog signal types on today market: analog standard definition (CVBS) and analog HD (CVI, AHD or Other). For XVR series product, each channel supports all types of signal connection (analog signal/IP signal). For analog signal connection, the default setup is AUTO, that is to say, no

matter what analog signal (CVBS, CVI, AHD or other analog HD signal) connected; the XVR can automatically recognize the signal and display the proper image. There is no need to set manually.

- If the auto recognition error occurred, XVR series product supports manual setup too. The manual setup featuring high recognition speed and usually there is no error. For example, you can set channel 1 to connect to CVI camera, channel 2 to connect to AHD camera, channel 3 to connect to CVBS camera.

**CHANNEL TYPE**

| Channel | Analog                              |                          |                          |                          |                          | IP                       |
|---------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|         | AUTO                                | CVI                      | AHD                      | CVBS                     | OTHER                    |                          |
| 1       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

\*Tips: Disable one analog channel, you can add one IP channel. IP channel setup shall begin from the last channel.

Save Refresh Default Add IP CAM

Figure 5-38

**CHANNEL TYPE**

| Channel | COAXIAL                             | UTP                                 | IP                       |
|---------|-------------------------------------|-------------------------------------|--------------------------|
|         | 1                                   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 3       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 4       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 5       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 6       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 7       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 8       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 9       | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 10      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 11      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 12      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 13      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 14      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 15      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 16      | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |

\*Tips: Disable one analog channel, you can add one IP channel. IP channel setup shall begin from the last channel.

Save Refresh Default Add IP CAM

Figure 5-39

## Important

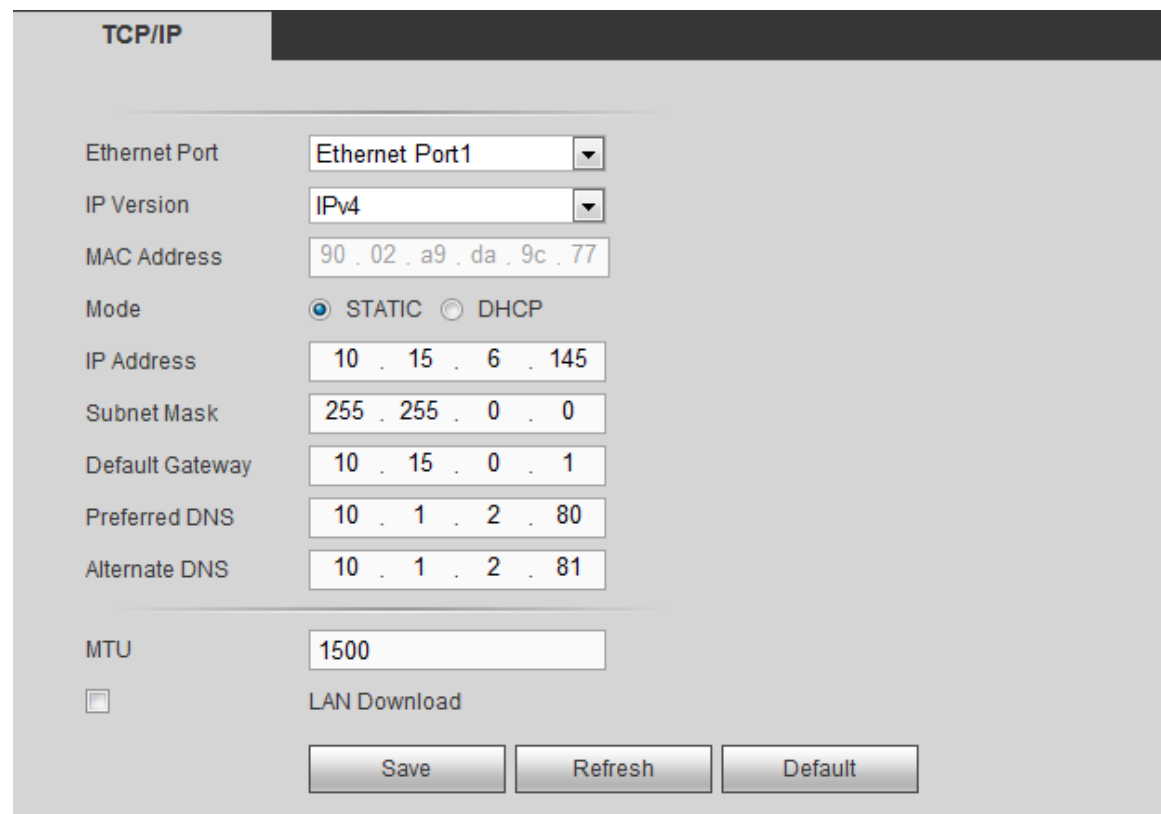
### Add/cancel IP CAM function is for some series product only.

- Add IP CAM: Click it; you can add corresponding X IP channels. Here X refers to the product channel amount. Please refer to chapter 1.3 Specifications for IP channel amount information. System needs to restart to activate new setup.  
For example, there is a 4-channel analog device, after the A/D switch, it can max supports 4 analog channels and 4 IP channels. Once it has become the 3+1 mode (3 analog channels+1 IP channel), you click  button, system becomes 3+5 mode (3 analog channels+5 IP channel).
- Cancel IP CAM: Click it, you can cancel IP channel. System needs to restart to restore original status.

## 5.10.2 Network

### 5.10.2.1 TCP/IP

The single-Ethernet port interface is shown as in Figure 5-40.



**TCP/IP**

Ethernet Port: Ethernet Port1

IP Version: IPv4

MAC Address: 90 . 02 . a9 . da . 9c . 77

Mode: ☒ STATIC ☐ DHCP

IP Address: 10 . 15 . 6 . 145

Subnet Mask: 255 . 255 . 0 . 0

Default Gateway: 10 . 15 . 0 . 1

Preferred DNS: 10 . 1 . 2 . 80

Alternate DNS: 10 . 1 . 2 . 81

MTU: 1500

☐ LAN Download

Save Refresh Default

Figure 5-40

The dual-Ethernet port interface is shown as in Figure 5-41.

Figure 5-41

Please refer to the following sheet for detailed information.

| Parameter    | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Network mode | <p>It includes: single multiple-address, fault tolerance, load balance.</p> <ul style="list-style-type: none"> <li>Multiple-address: eth1/eth2 operates separately. You can use the services such as HTTP, RTP service via eth1/eth2. Usually you need to set one default card (default setup is eth1) to request the auto network service from the device-end such as DHCP, email, FTP and etc. In multiple-address mode, system network status is shown as offline once one card is offline.</li> <li>Fault-tolerance: In this mode, device uses bond0 to communicate with the external devices. You can focus on one host IP address. At the same time, you need to set one master card. Usually there is only one running card (master card).System can enable alternate card when the master card is malfunction. The system is shown as offline once all cards are offline. Please note all cards shall be in the same LAN.</li> <li>Load balance: In this mode, device uses bond0 to communicate with the external device. The all cards are working now and bearing the network load. Their network load are general the same. The system is shown as offline once all cards are offline. Please note all cards shall be in the same LAN.</li> </ul> |
| Mode         | <p>There are two modes: static mode and the DHCP mode.</p> <ul style="list-style-type: none"> <li>The IP/submask/gateway are null when you select the DHCP mode to auto search the IP.</li> <li>If you select the static mode, you need to set the IP/submask/gateway manually.</li> <li>If you select the DHCP mode, you can view the IP/submask/gateway from the DHCP.</li> <li>If you switch from the DHCP mode to the static mode, you need to reset the IP parameters.</li> <li>Besides, IP/submask/gateway and DHCP are read-only when the PPPoE dial is OK.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Mac Address  | It is to display host Mac address.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

| Parameter                                                                                                                                                       | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IP Version                                                                                                                                                      | It is to select IP version. IPV4 or IPV6.<br>You can access the IP address of these two versions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| IP Address                                                                                                                                                      | Please use the keyboard to input the corresponding number to modify the IP address and then set the corresponding subnet mask and the default gateway.                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Preferred DNS                                                                                                                                                   | DNS IP address.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Alternate DNS                                                                                                                                                   | Alternate DNS IP address.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| MTU                                                                                                                                                             | It is to set MTU value of the network adapter. The value ranges from 1280-7200 bytes. The default setup is 1500 bytes.<br>The following MTU value is for reference only. <ul style="list-style-type: none"> <li>● 1500: Ethernet information packet max value and it is also the default value. It is the typical setup when there is no PPPoE or VPN. It is the default setup of some router, switch or the network adapter.</li> <li>● 1492: Recommend value for PPPoE.</li> <li>● 1468: Recommend value for DHCP.</li> <li>● 1450: Recommended value for VPN.</li> </ul> |
| <b>For the IP address of IPv6 version, default gateway, preferred DNS and alternate DNS, the input value shall be 128-digit. It shall not be left in blank.</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| LAN load                                                                                                                                                        | System can process the downloaded data first if you enable this function. The download speed is 1.5X or 2.0X of the normal speed.                                                                                                                                                                                                                                                                                                                                                                                                                                           |

### 5.10.2.2 Connection

The connection interface is shown as in Figure 5-42.

The screenshot displays the 'Connection' configuration window. It contains several input fields with their respective ranges: Max Connection (128, 0~128), TCP Port (37777, 200~65535), UDP Port (37778, 200~65535), HTTP Port (80, 1~65535), HTTPS Port (443, 128~65535), and RTSP Port (554, 128~65535). The RTSP Format field contains the template: `rtsp://<User Name>:<Password>@<IP Address>:<Port>/cam/realmonitor?channel=1&subtype=0`. Below the fields, it specifies 'channel: Channel, 1-32; subtype: Code-Stream Type, Main Stream 0, Sub Stream 1.' At the bottom, there are three buttons: 'Save', 'Refresh', and 'Default'.

Figure 5-42

Please refer to the following sheet for detailed information.

| Parameter      | Function                                                                                                    |
|----------------|-------------------------------------------------------------------------------------------------------------|
| Max connection | It is the max Web connection for the same device. The value ranges from 1 to 128. The default setup is 128. |
| TCP port       | The default value is 37777. You can input the actual port number if necessary.                              |
| UDP port       | The default value is 37778. You can input the actual port number if necessary.                              |

| Parameter | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HTTP port | The default value is 80. You can input the actual port number if necessary.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| HTTPS     | The default value is 443. You can input the actual port number if necessary.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| RTSP port | <ul style="list-style-type: none"> <li>The default value is 554. Please leave it in blank if you are using default value. When you are using QuickTime or VLC, you can use the following format. BlackBerry cellphone support this function too.</li> <li>Real-time monitoring URL format: please require real-time RTSP media server, require channel number, and bit stream type in URL. You may need username and password.</li> <li>When you are using BlackBerry, please set encode mode as H.264B, resolution to CIF and turn off audio.</li> </ul> <p>URL format is:<br/> rtsp://username:password@ip:port/cam/realmonitor?channel=1&amp;subtype=0<br/> username/password/IP and port.</p> <ul style="list-style-type: none"> <li>Username: such as admin.</li> <li>Password: such as admin.</li> <li>IP: Device IP such as 10.7.8.122.</li> <li>Port: Port value. The default setup is 554. You can leave in blank if you are using default value.</li> <li>Channel: channel number. It starts with 1. If it is channel 2, then channel=2.</li> <li>Subtype: bit stream type. The main stream is 0(subtype=0), subtype is 1(subtype=1).</li> </ul> <p>For example, if you want to get the sub stream of the channel 2, the URL is:<br/> rtsp://admin:admin@10.12.4.84:554/cam/realmonitor?channel=2&amp;subtype=1.<br/> If there is no authentication, there is no need to specify user name and password, you can use the following format:<br/> <b>rtsp://ip:port/cam/realmonitor?channel=1&amp;subtype=0</b></p> |
| POS port  | The value ranges from 1 to 65535. The default setup is 38800.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

### 5.10.2.3 HTTPS

In this interface, you can set to make sure the PC can successfully login via the HTTPS. It is to guarantee communication data security. The reliable and stable technology can secure the user information security and device safety. See Figure 5-43.



#### Note

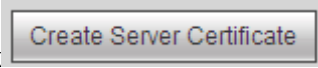
- You need to implement server certificate again if you have changed device IP.
- You need to download root certificate if it is your first time to use HTTPS on current PC.



Figure 5-43

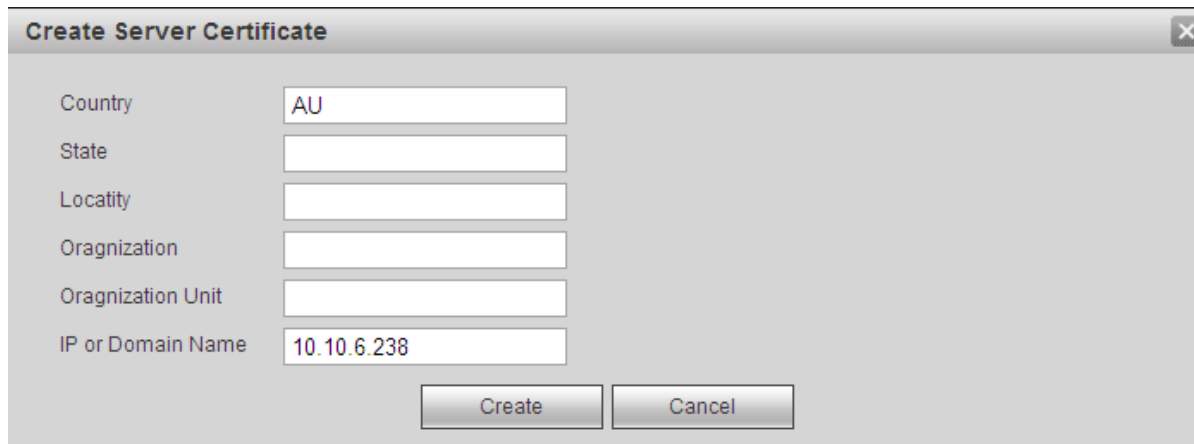
#### 5.10.2.3.1 Create Server Certificate

If it is your first time to use this function, please follow the steps listed below.

In Figure 5-43, click  button, input country name, state name and etc. Click Create button. See Figure 5-44.

#### Note

Please make sure the IP or domain information is the same as your device IP or domain name.



The image shows a dialog box titled "Create Server Certificate". It contains several input fields: "Country" with the value "AU", "State", "Locality", "Oragnization", "Oragnization Unit", and "IP or Domain Name" with the value "10.10.6.238". At the bottom right, there are two buttons: "Create" and "Cancel".

Figure 5-44

You can see the corresponding prompt. See Figure 5-45. Now the server certificate is successfully created.



Figure 5-45

#### 5.10.2.3.2 Download root certificate

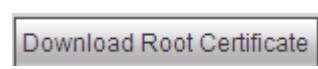
In Figure 5-43, click  button, system pops up a dialogue box. See Figure 5-46.



Figure 5-46

Click Open button, you can go to the following interface. See Figure 5-47.

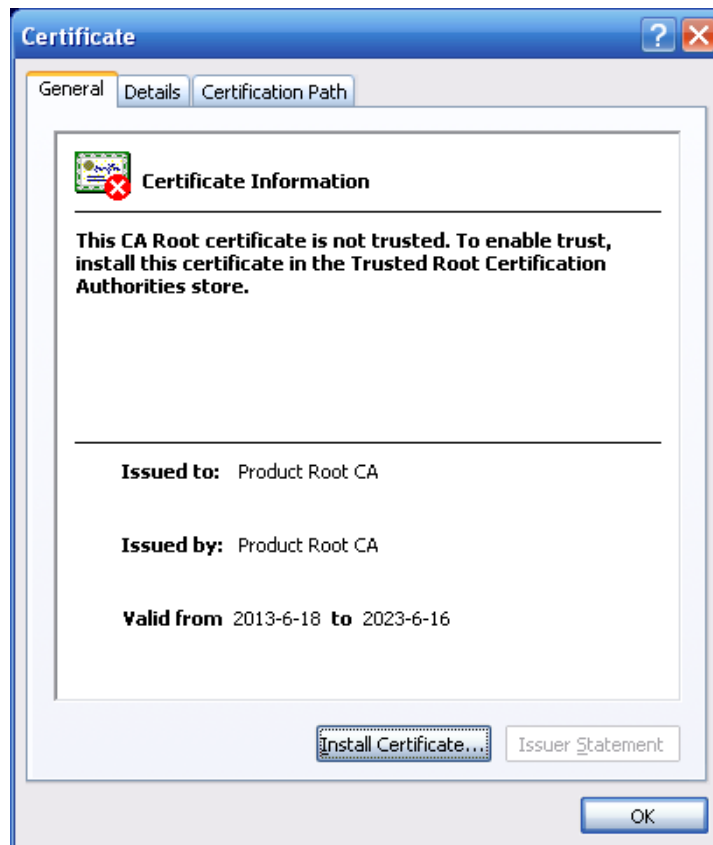


Figure 5-47

Click Install certificate button, you can go to certificate wizard. See Figure 5-48.



Figure 5-48

Click Next button to continue. Now you can select a location for the certificate. See Figure 5-49.

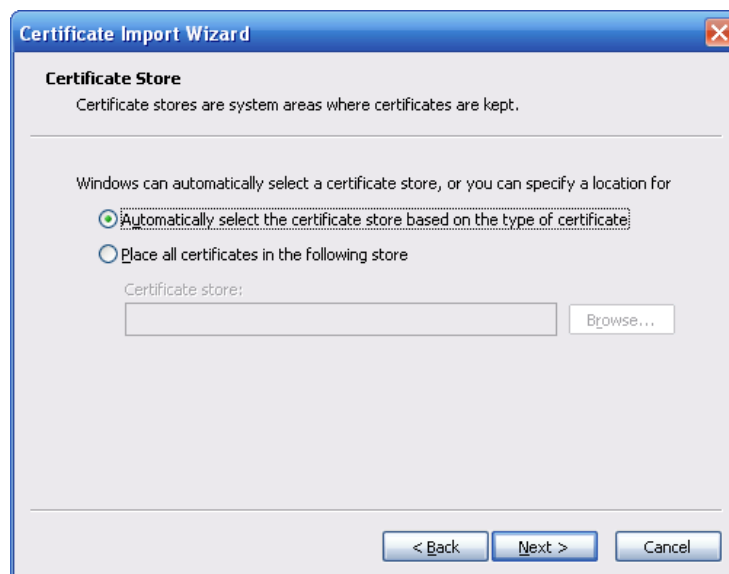


Figure 5-49

Click Next button, you can see the certificate import process is complete. See Figure 5-50.

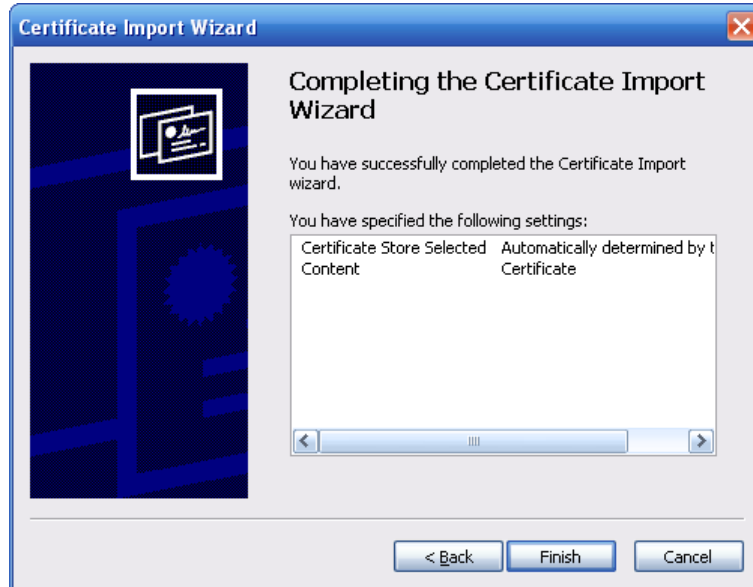


Figure 5-50

Click Finish button, you can see system pops up a security warning dialogue box. See Figure 5-51.



Figure 5-51

Click Yes button, system pops up the following dialogue box, you can see the certificate download is complete. See Figure 5-52.



Figure 5-52

#### 5.10.2.3.3 View and set HTTPS port

From Setup->Network->Connection, you can see the following interface. See Figure 5-53.

You can see HTTPS default value is 443.

Connection

Mac Connection: 128 (0~128)

TCP Port: 37777 (200~65535)

UDP Port: 37778 (200~65535)

HTTP Port: 80 (1~65535)

HTTPS Port: 443 (128~65535)

RTSP Port: 554 (128~65535)

RTSP Format: rtsp://<User Name>:<Password>@<IP Address>:<Port>/cam/realmonitor?channel=1&subtype=0  
channel: Channel, 1-32; subtype: Code-Stream Type, Main Stream 0, Sub Stream 1.

Save Refresh Default

Figure 5-53

#### 5.10.2.3.4 Login

Open the browser and then input <https://xx.xx.xx.xx:port>.

xx.xx.xx.xx: is your device IP or domain name.

Port is your HTTPS port. If you are using default HTTPS value 443, you do not need to add port information here. You can input <https://xx.xx.xx.xx> to access.

Now you can see the login interface if your setup is right.

#### 5.10.2.4 WIFI



#### Note

This function is for some series products only.

This function allows you to connect the DVR to the network via the WIFI.

Step 1 From main window->Setup->Network->WIFI.

Enter WIFI interface. See Figure 5-54.

WIFI

☐ WIFI Auto Connect

Search SSID

| SSID | Connected mode | Authen Mode | Signal strength |
|------|----------------|-------------|-----------------|
|------|----------------|-------------|-----------------|

WIFI Working Info

Current Hotspot:

IP Address:

Subnet Mask:

Default Gateway:

Save Refresh

Figure 5-54

Step 2 Check the box to enable WIFI function and then click the Search SSID button. It is to view all the wireless network information in the following list.

Step 3 Double click a name to connect to it.

Click Refresh button, you can view latest connection status.

### 5.10.2.5 3G/4G

It is to connect to the 3G/4G network to receive alarm information, view device state, audio/video and etc.

#### 5.10.2.5.1 CDMA/GPRS

Step 1 From main window->Setup->Network->3G/4G.

Enter 3G/4G interface is shown as in Figure 5-55.



#### Note

After you connected the 3G/4G module, you can view the module information and wireless signal. If there is no information, click Search button to search.

Figure 5-55

Step 2 Check the Boot up box to enable this function and then set parameters.

| Parameter                                                                                                         | Function                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WLAN type                                                                                                         | Here you can select 3G/4G network type to distinguish the 3G/4G module from different ISP. The types include WCDMA, CDMA1x and etc.                                                              |
| APN/Dial No.                                                                                                      | Here is the important parameter of PPP.                                                                                                                                                          |
| Authorization                                                                                                     | It includes PAP,CHAP,NO_AUTH.                                                                                                                                                                    |
| Pulse interval                                                                                                    | It is to set time to end 3G/4G connection after you close extra stream monitor. For example, if you input 60 here, system ends 3G/4G connection after you close extra stream monitor 60 seconds. |
| <b>Important</b>                                                                                                  |                                                                                                                                                                                                  |
| ✧ If the pulse interval is 0, then system does not end 3G/4G connection after you close the extra stream monitor. |                                                                                                                                                                                                  |
| ✧ Pulse interval here is for extra stream only. This item is null if you are                                      |                                                                                                                                                                                                  |

**using main stream to monitor.**

Step 3 Check Dial/SMS activate

Step 4 Click Save button to connect device to 3G/4G network.

View the IP address if the connection is OK.

#### 5.10.2.5.2 Mobile

Make sure the SIM card and the 3G/4G module supports SMS function.

Before you set cellphone, please go to the previous chapter to enable Dial/SMS activate function.

Step 1 From main window->Setup->Network->3G/4G->Mobile.

Enter mobile setup interface. See Figure 5-56.

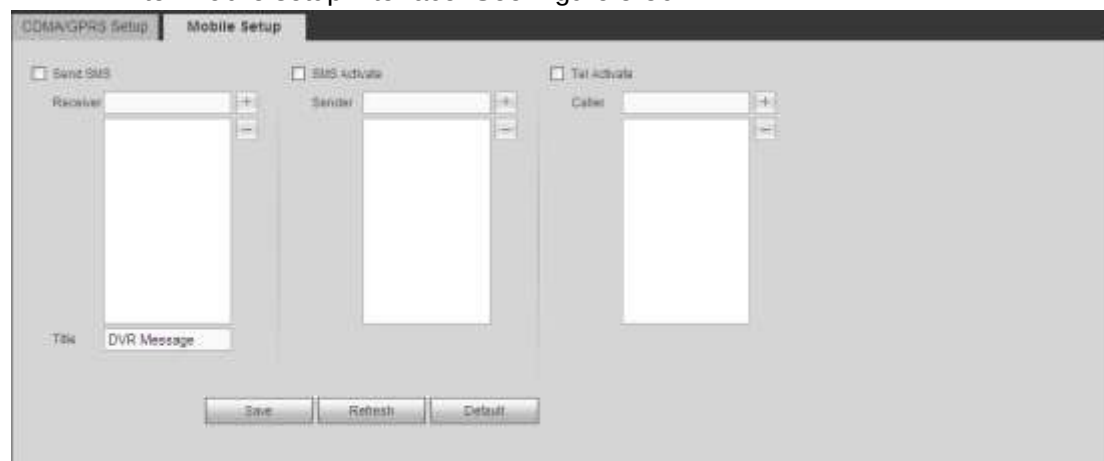


Figure 5-56

Step 2 Activate or turn off the 3G/4G connected phone or mobile phone, or the phone you set to get alarm message.

Step 3 Input sender/caller cellphone number and then click  to add the cellphone user to the list.

#### Note

Select a number in the list and then click  to delete current number.

- **Send SMS:** Check the box to enable this function. Various kinds of alarm can trigger the DVR to send out alarm message to the receiver.
- **SMS activate:** Check the box to enable this function. The user can send out the message to the receiver to enable/disable 3G/4G module.
- **Telephone activate:** Check the box to enable this function. The user can call the 3G/4G user to enable/disable 3G/4G module.

Step 4 Click Save to complete the setup.

#### 5.10.2.6 PPPoE

#### Note

This function is for some series products only.

Use PPPoE(Point-to-Point Protocol over Ethernet) to establish network connection. Device can get a dynamic IP address in the WAN. Before the operation, please contact your ISP (Internet service provider) for PPPoE user name and password.

Step 1 From main window->Setup->Network->PPPoE.

Enter PPPoE interface. See Figure 5-57.

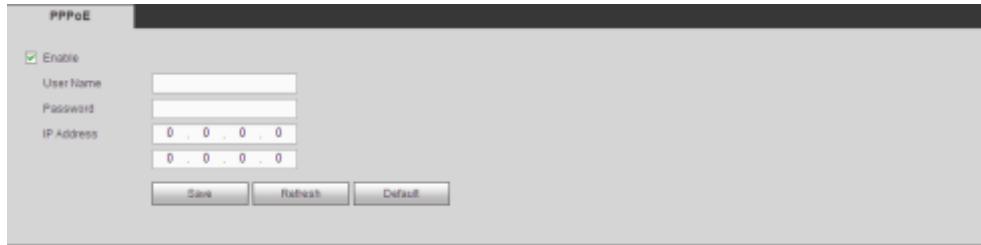


Figure 5-57

Step 2 Check the box to enable PPPoE function and input the PPPoE user name and password.

Step 3 Click Save to complete the setup.

Step 4 Device connects to the internet via PPPoE. You can get the IP address in the WAN from the IP address column.



**Note**

After enable PPPoE function, the IP address on the TCP/IP (Setup->Network->TCP/IP) interface is read-only.

#### 5.10.2.7 DDNS

The DDNS interface is shown as in Figure 5-58.

The DDNS is to set to connect the various servers so that you can access the system via the server. Please go to the corresponding service website to apply a domain name and then access the system via the domain. It works even your IP address has changed.

Please select DDNS from the dropdown list (Multiple choices). Before you use this function, please make sure your purchased device support current function.

**DDNS**

☒ Enable

DDNS Type: DynDNS DDNS

Host IP: members.dyndns.org

Domain Name:

User Name:

Password:

Interval: 5 min. (5~1092)

Save Refresh Default

Figure 5-58

Please refer to the following sheet for detailed information.

| Parameter     | Function                                                                                                                                                                                                                                      |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DDNS Type     | Server name and address provided by the DDNS service provider. <ul style="list-style-type: none"> <li>● DynDNS DDNS is members.dyndns.org.</li> <li>● NO-IP DDNS is dynupdate.no-ip.com.</li> <li>● CN99 DDNS is members.3322.org.</li> </ul> |
| Server IP     |                                                                                                                                                                                                                                               |
| Domain Name   |                                                                                                                                                                                                                                               |
| User          | Input the user name and password got from the DDNS service provider. Make sure you have logged in the DDNS service provider website to register an account (user name and password).                                                          |
| Password      |                                                                                                                                                                                                                                               |
| Update period | After DDNS boots up, it sends out refresh query regularly. The unit is minute.                                                                                                                                                                |

After setting, click Save button.

Input full domain name on the browser and click Enter button. The setting is right if you can view device WEB interface. Otherwise, please check the parameters.

#### 5.10.2.8 Sync Time Right

It is to allow the specified IP host to sync time with the device or change device time.

#### Background Information

If the IP host and the device are not the same, it may result in file search failure; data backup is not the same and cannot record and operate the device. So, there is need to specify the device and IP host time synchronization mechanism and make sure the device and IP host time is the same.

### Steps:

- Step 1 From main window->Setup->Network->Sync time right.  
Enter sync time interface. See Figure 5-59.

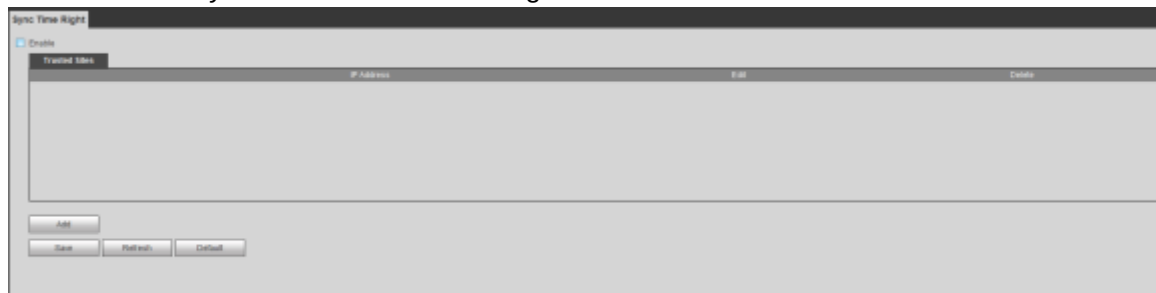


Figure 5-59

- Step 2 Check the box to enable this function.  
Step 3 Click Add button, and then set IP address in the pop-up interface click Save button.

Refer to the following table to set parameters.

| Parameter   | Function                                                                   |
|-------------|----------------------------------------------------------------------------|
| IP address  | Input the device IP address you want to add.                               |
| IP segment  | Input the start address and end address of the IP segment you want to add. |
| IPv4        | The IP address adopts IPv4 mode such as 172.16.5.10.                       |
| IPv6        | The IP address adopts IPv6 mode such as aa:aa:aa:aa:aa:aa:aa:aa.           |
| MAC address | Input the mac address you want to add.                                     |

- Step 4 Click Save to complete setup.  
Step 5 Login the device WEB on the IP host.  
From Setup->System->General->Date and time, change device time or click Sync time with PC. Device pops the corresponding dialogue box.

### 5.10.2.9 Email

The email interface is shown as in Figure 5-60.

The screenshot shows a web-based configuration page for email settings. It includes a list of parameters on the left and their corresponding values or controls on the right. The 'Enable' checkbox is checked. The 'SMTP Server' is set to '123.58.178.201' and the 'Port' is '25'. The 'Anonymous' checkbox is checked, and the 'Username' is 'dongfang121', 'Password' is masked with asterisks, and 'Sender' is 'dongfang121@126.com'. The 'Encrypt Type' is set to 'NONE'. The 'Subject' is 'DVR ALERT' and the 'Attachment' checkbox is checked. The 'Receiver' field contains 'dongfang121@126.com'. The 'Interval' is set to '130' seconds. The 'Health Enable' checkbox is unchecked. At the bottom, there are buttons for 'Email Test', 'Save', 'Refresh', and 'Default'.

Figure 5-60

Please refer to the following sheet for detailed information.

| Parameter                        | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable                           | Please check the box here to enable email function.                                                                                                                                                                                                                                                                                                                                                                                                                               |
| SMTP Server                      | Input server address and then enable this function.                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Port                             | Default value is 25. You can modify it if necessary.                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Anonymity                        | For the server supports the anonymity function. You can auto login anonymously. You do not need to input the user name, password and the sender information.                                                                                                                                                                                                                                                                                                                      |
| User Name                        | The user name of the sender email account.                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Password                         | The password of sender email account.                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Sender                           | Sender email address.                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Authentication (Encryption mode) | You can select SSL or none.                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Subject                          | Input email subject here.                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Attachment                       | System can send out the email of the snapshot picture once you check the box here.                                                                                                                                                                                                                                                                                                                                                                                                |
| Receiver                         | Input receiver email address here. Max three addresses. It supports SSL, TLS email box.                                                                                                                                                                                                                                                                                                                                                                                           |
| Interval                         | The send interval ranges from 0 to 3600 seconds. 0 means there is no interval.<br>Please note system will not send out the email immediately when the alarm occurs. When the alarm, motion detection or the abnormality event activates the email, system sends out the email according to the interval you specified here. This function is very useful when there are too many emails activated by the abnormality events, which may result in heavy load for the email server. |

| Parameter                | Function                                                                                                                                                                                                                                              |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Health mail enable       | Please check the box here to enable this function.                                                                                                                                                                                                    |
| Update period (interval) | This function allows the system to send out the test email to check the connection is OK or not.<br>Please check the box to enable this function and then set the corresponding interval.<br>System can send out the email regularly as you set here. |
| Email test               | The system will automatically sent out a email once to test the connection is OK or not .Before the email test, please save the email setup information.                                                                                              |

#### 5.10.2.10 UPnP

It allows you to establish the mapping relationship between the LAN and the public network.

Here you can also add, modify or remove UPnP item. See Figure 5-61.

- In the Windows OS, From Start->Control Panel->Add or remove programs. Click the “Add/Remove Windows Components” and then select the “Network Services” from the Windows Components Wizard.
- Click the Details button and then check the “Internet Gateway Device Discovery and Control client” and “UPnP User Interface”. Please click OK to begin installation.
- Enable UPnP from the Web. If your UPnP is enabled in the Windows OS, the DVR can auto detect it via the “My Network Places”

| Parameter           | Function                                                                                  |                                                                                        |
|---------------------|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Port enable/disable | Check the box to enable/disable this function.                                            |                                                                                        |
| LAN IP              | It is the router IP in the LAN.                                                           | Device can auto get the IP address if the UPnP function succeeded. Do not need to set. |
| WAN IP              | It is the router IP in the WAN.                                                           |                                                                                        |
| Status              | When the UPNP is offline, it shows as “Searching”. When the UPNP works it shows “Success” |                                                                                        |

| Parameter         | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Port mapping list | <p>It is the same information on the UPnP list of the router.</p> <ul style="list-style-type: none"> <li>● Service name:Defined by user.</li> <li>● Protocol: Protocol type</li> <li>● Internal port:Port that has been mapped in the router.</li> <li>● External port:Port that has been mapped locally.</li> </ul> <p> <b>Note</b></p> <ul style="list-style-type: none"> <li>● When you are setting the router external port, please use 1024~5000 port. Do not use well-known port 1~255 and the system port 256~1023 to avoid conflict.</li> <li>● When there are several devices in the same LAN, please arrange the port mapping properly in case several devices are mapping to the same external port.</li> <li>● Please make sure the mapping port is available.</li> <li>● For the TCP and UDP, please make sure the internal port and external port are the same to guarantee the proper data transmission.</li> </ul> |
| Modify            | Click  , you can change WAN port value.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

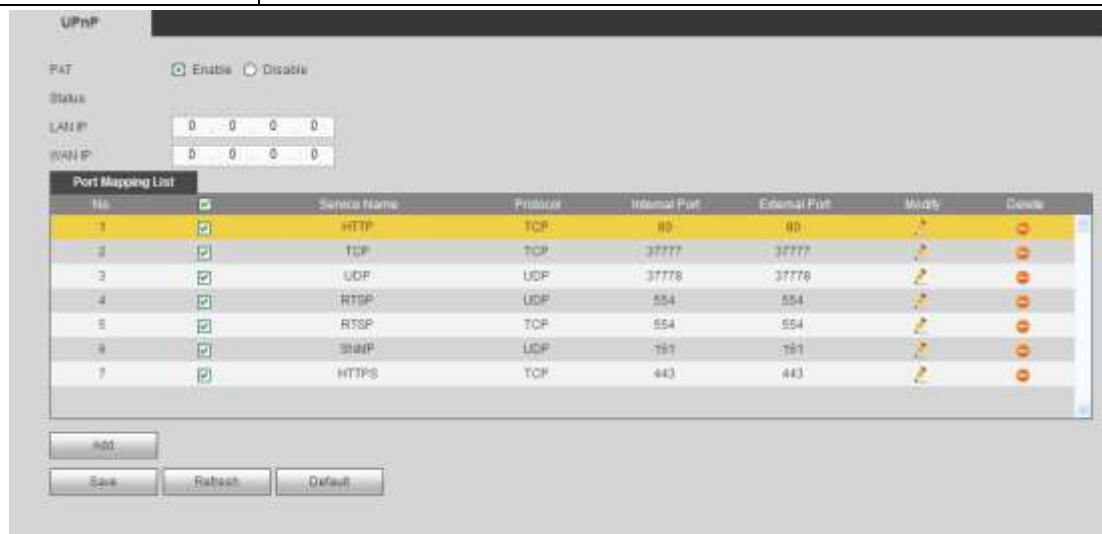


Figure 5-61

#### 5.10.2.11 SNMP



#### Note

This function is for some series products only.

SNMP is an abbreviation of Simple Network Management Protocol. It provides the basic network management frame of the network management system. The SNMP widely used in many environments. It is used in many network device, software and system.

## Preparation

- Install corresponding software tool such as MIB Builder and MG-SOFT MIB Browser.
- Contact technical engineer to get two MIB files of the current version.

## Steps

Step 1 From main window->Setup->Network->SNMP.  
Enter SNMP interface is shown as in Figure 5-62.

The image shows a software window titled "SNMP". It contains several configuration fields: "Enable" with a checked checkbox, "SNMP Port" set to 161, "Read Community" set to public, "Write Community" set to private, "Trap Address" (empty), "Trap Port" set to 162, and "SNMP Version" with checkboxes for V1 and V2. At the bottom are "Save", "Refresh", and "Default" buttons.

Figure 5-62

Step 2 Check the enable box to enable SNMP function. Trap address refers to the PC address that has installed MG-SOFT MIB Browser. The rest settings adopt default setup.

| Parameter       | Function                                                                                                                                                                                                                                                                                                                                                      |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SNMP Port       | The listening port of the proxy program of the device. It is a UDP port not a TCP port. The value ranges from 1 to 65535. The default value is 161                                                                                                                                                                                                            |
| Read Community  | It is a read/write community string the applications support.                                                                                                                                                                                                                                                                                                 |
| Write Community |                                                                                                                                                                                                                                                                                                                                                               |
| Trap address    | The destination address of the Trap information from the proxy program of the device.                                                                                                                                                                                                                                                                         |
| Trap port       | The destination port of the Trap information from the proxy program of the device. It is for the gateway device and the client-end PC in the LAN to exchange the information. It is a non-protocol connection port. It has no effect on the network applications. It is a UDP port not TCP port. The value ranges from 1 to 165535. The default value is 162. |
| SNMP version    | <ul style="list-style-type: none"><li>● Check V1, system only processes the information of V1.</li><li>● Check V2, system only processes the information of V2.</li></ul>                                                                                                                                                                                     |

- Step 3 Compile the above mentioned two MIB file via the software MIB Builder.
- Step 4 Run MG-SOFT MIB Browser to load the file from the previous step to the software.
- Step 5 Input the device IP you want to manage in the MG-SOFT MIB Browser. Please set the corresponding version for your future reference.
- Step 6 Open the tree list on the MG-SOFT MIB Browser; you can get the device configuration. It is to view the device has how many video channels, audio channels, application version and etc.

### 5.10.2.12 Multicast

The multicast interface is shown as in Figure 5-63.

Multicast is a transmission mode of data packet. When there is multiple-host to receive the same data packet, multiple-cast is the best option to reduce the broad width and the CPU load. The source host can just send out one data to transit. This function also depends on the relationship of the group member and group of the outer.

| Parameter  | Function                                            |
|------------|-----------------------------------------------------|
| IP address | The multicast IP address (0.0.0.0~255.255.255.255). |
| Port       | The multicast port value(1025~65000).               |



Figure 5-63

Click Save to complete the setup. Login and monitor.

Use WEB to login, you can see the following interface. See Figure 5-64. Select login type as the Multicast from the dropdown list. After you logged in the Web, the Web can automatically get multiple cast address and add it to the multiple cast groups. You can enable real-time monitor function to view the video.



Figure 5-64

### 5.10.2.13 Auto Register

The auto register interface is shown as below. See Figure 5-65.

This function allows the device to auto register to the proxy you specified. In this way, you can use the client-end to access the DVR and etc via the proxy. Here the proxy has a switch function. In the network service, device supports the server address of IPv4 or domain.

Please follow the steps listed below to use this function.

Please set proxy server address, port, and sub-device name at the device-end. Please enable the auto register function, the device can auto register to the proxy server.

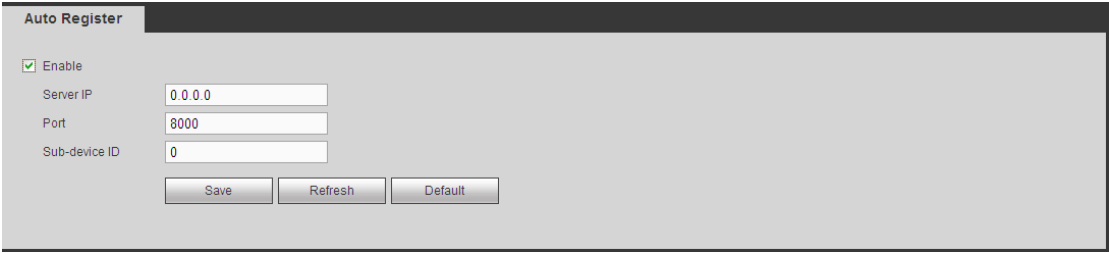


Figure 5-65

| Parameter         | Function                                                          |
|-------------------|-------------------------------------------------------------------|
| Server IP address | The server IP address or server domain name you want to register. |
| Port              | The auto registration port value of the server.                   |
| Sub-device ID     | The device ID allocated by the server.                            |

5.10.2.14 Alarm Centre

The alarm center interface is shown as below. See Figure 5-66.

This interface is reserved for you to develop. System can upload alarm signal to the alarm center when local alarm occurs.

Before you use alarm center, please set server IP, port and etc. When an alarm occurs, system can send out data as the protocol defined, so the client-end can get the data.



Figure 5-66

| Parameter        | Function                                                                                 |
|------------------|------------------------------------------------------------------------------------------|
| Enable           | Check the box to enable alarm center function.                                           |
| Server IP        | The IP address and the communication port of the PC that has installed the alarm client. |
| Port             |                                                                                          |
| Self-report time | Select alarm upload time from the dropdown list.                                         |

5.10.2.15 P2P

You can use your cell phone to scan the QR code and add it to the cell phone client.

Via the SN from scanning the QR code, you can access the device in the WAN. Please

refer to the P2P operation manual included in the resources CD.

The P2P interface is shown as in Figure 5-67.

Check the Enable box to enable P2P function and then click the Save button. Now you can view the device status and SN.



Figure 5-67

Here we use cell phone APP to continue.

Step 1 Use cell phone to scan the QR code and download the APP.

Step 2 After installation, run the APP and Live Preview, enter the main interface. Now you can add device to the APP.



1. Open App; tap  to go to the Live preview.

2. Tap  at the top left corner, you can see the main menu.

3. Tap Device manager button, you can use several modes (P2P/DDNS/IP and

etc) to add the device. Click  to save current setup. Tap Start Live preview to view all-channel video from the connected device. See Figure 5-68.

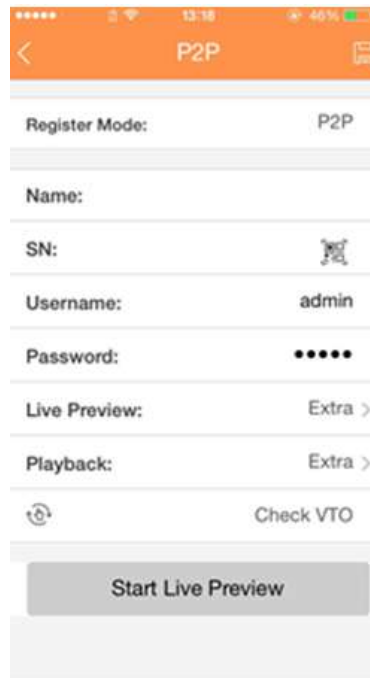


Figure 5-68

### 5.10.3 Event

#### 5.10.3.1 Video detect

The video detect includes motion detect, video loss, tampering, scene change and diagnosis.

##### 5.10.3.1.1 Motion Detect

After analysis video, system can generate a motion detect alarm when the detected moving signal reached the sensitivity you set here.

The motion detect interface is shown as in Figure 5-69.

**Motion Detect** | Video Loss | Tampering | Diagnosis

☒ Enable MD 1

☐ Enable PIR

Period Set

Anti-dither 5 sec. (0-600)

Region Set

☒ Record Channel 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Delay 10 sec. (10-300)

☐ Alarm Out 1 2 3

Latch 10 sec. (0-300)

☐ PTZ Activation Set

☐ Tour 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

☐ Snapshot 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

☐ Video Matrix

☐ Voice Prompts File Name None

☐ Show Message ☐ Send Email ☐ Buzzer ☐ Message ☐ Log

☐ Alarm Upload

Copy Save Refresh Default

Figure 5-69

**Setup** ✕

Thursday Copy

|                                     |         |   |         |
|-------------------------------------|---------|---|---------|
| <input checked="" type="checkbox"/> | 00 : 00 | - | 24 : 00 |
| <input type="checkbox"/>            | 00 : 00 | - | 24 : 00 |
| <input type="checkbox"/>            | 00 : 00 | - | 24 : 00 |
| <input type="checkbox"/>            | 00 : 00 | - | 24 : 00 |
| <input type="checkbox"/>            | 00 : 00 | - | 24 : 00 |
| <input type="checkbox"/>            | 00 : 00 | - | 24 : 00 |

Save Cancel

Figure 5-70

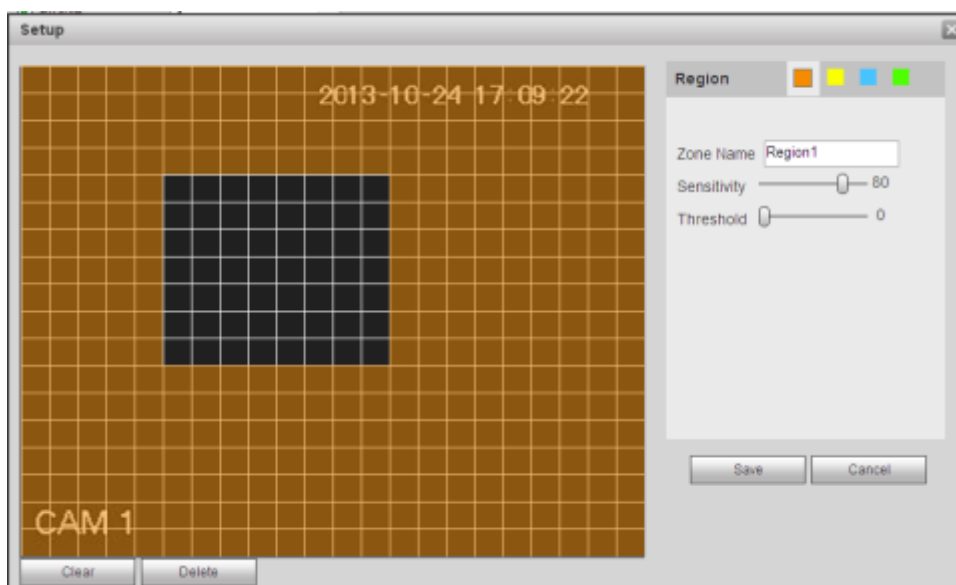


Figure 5-71

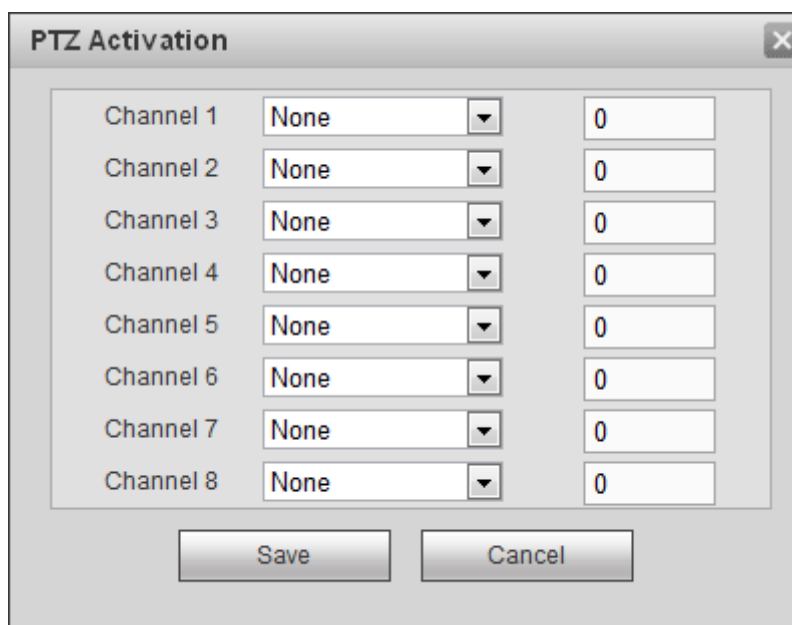


Figure 5-72

Please refer to the following sheet for detailed information.

| Parameter  | Function                                                                                                                                                                                                                                                                                                                                                                                                             |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable MD  | You need to check the box to enable motion detection function. Please select a channel from the dropdown list.                                                                                                                                                                                                                                                                                                       |
| Enable PIR | PIR function help enhance the motion detect accuracy and validity. It is to filter the false alarm triggered by leaves, small fly and insects. The PIR detection zone is smaller than the camera angle of view.<br>The PIR function is enabled by default if the connected remote device supports the PIR function. When the PIR function is on, motion detection function is on by default. The motion detect event |

| Parameter      | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                | <p>occurs when these two function are enabled at the same time. If the PIR function is disabled, check the enable box to enable the general motion detect function.</p> <p> <b>Note</b></p> <ul style="list-style-type: none"> <li>• The channel type shall be CVI if you want to enable PIR function.</li> <li>• If the remote device does not support PIR function, the PIR item on the interface is grey or is hiding. That is to say, the PIR function is null.</li> <li>• The interface does not display PIR enable state if current DV does not support PIR function.</li> </ul>                                                                                                                           |
| Period         | <p>Motion detection function becomes activated in the specified periods. See Figure 5-70.</p> <p>There are six periods in one day. Please draw a circle to enable corresponding period.</p> <p>Click OK button, system goes back to motion detection interface, please click save button to exit.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Anti-dither    | <p>System only memorizes one event during the anti-dither period. The value ranges from 5s to 600s.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Sensitivity    | <p>There are six levels. The sixth level has the highest sensitivity.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Region         | <p>If you select motion detection type, you can click this button to set motion detection zone. The interface is shown as in Figure 5-71. Here you can set motion detection zone. There are four zones for you to set. Please select a zone first and then left drag the mouse to select a zone. The corresponding color zone displays different detection zone. You can click Fn button to switch between the arm mode and disarm mode. In arm mode, you can click the direction buttons to move the green rectangle to set the motion detection zone. After you completed the setup, please click ENTER button to exit current setup. Do remember click save button to save current setup. If you click ESC button to exit the region setup interface system will not save your zone setup.</p> |
| Record channel | <p>System auto activates motion detection channel(s) to record once an alarm occurs. Please note you need to set motion detect record period and go to Storage-&gt; Schedule to set current channel as schedule record.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Record Delay   | <p>System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Alarm out      | <p>Enable alarm activation function. You need to select alarm output port so that system can activate corresponding alarm device when an alarm occurs.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Latch          | <p>System can delay the alarm output for specified time after an</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

| Parameter      | Function                                                                                                                                                                                                                                                                                                                                                                                                  |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                | alarm ended. The value ranges from 1s to 300s.                                                                                                                                                                                                                                                                                                                                                            |
| Video Matrix   | This function is for motion detect only. Check the box here to enable video matrix function. Right now system supports one-channel tour function. System takes “first come and first serve” principle to deal with the activated tour. System will process the new tour when a new alarm occurs after previous alarm ended. Otherwise it restores the previous output status before the alarm activation. |
| Snapshot       | You need to check the box here to enable this function. You can set corresponding channel to snapshot when motion detect alarm occurs.                                                                                                                                                                                                                                                                    |
| Show message   | System can pop up a message to alarm you in the local host screen if you enabled this function.                                                                                                                                                                                                                                                                                                           |
| Buzzer         | Check the box here to enable this function. The buzzer beeps when an alarm occurs.                                                                                                                                                                                                                                                                                                                        |
| Alarm upload   | System can upload the alarm signal to the center (Including alarm center).                                                                                                                                                                                                                                                                                                                                |
| Message        | When 3G network connection is OK, system can send out a message when motion detect occurs.                                                                                                                                                                                                                                                                                                                |
| Send Email     | If you enabled this function, System can send out an email to alert you when an alarm occurs.                                                                                                                                                                                                                                                                                                             |
| Tour           | You need to check the box here to enable this function. System begins 1-window or multiple-window tour display among the channel(s) you set to record when an alarm occurs.                                                                                                                                                                                                                               |
| PTZ Activation | Here you can set PTZ movement when an alarm occurs. Such as go to preset X. See Figure 5-72.                                                                                                                                                                                                                                                                                                              |
| Log            | Check the box here, system can record motion detect event log.                                                                                                                                                                                                                                                                                                                                            |

#### 5.10.3.1.2 Video Loss

The video loss interface is shown as in Figure 5-73.

After analysis video, system can generate a video loss alarm when the detected moving signal reached the sensitivity you set here.

Please note video loss does not support anti-dither, sensitivity, region setup. For rest setups, please refer to chapter 5.10.3.1.1 motion detect for detailed information.

| Motion Detect                                                         | Video Loss                                                                                                                                   | Tampering | Diagnosis |
|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|
| <input checked="" type="checkbox"/> Enable                            | 1                                                                                                                                            |           |           |
| Period                                                                | Setup                                                                                                                                        |           |           |
| CAM AntiDither                                                        | 0 sec. (0-300)                                                                                                                               |           |           |
| <input checked="" type="checkbox"/> Record Channel                    | Setup                                                                                                                                        |           |           |
| Delay                                                                 | 10 sec. (10-300)                                                                                                                             |           |           |
| <input checked="" type="checkbox"/> Alarm Out                         | 1 2 3                                                                                                                                        |           |           |
| Latch                                                                 | 10 sec. (0~300)                                                                                                                              |           |           |
| <input type="checkbox"/> PTZ Activation                               | Setup                                                                                                                                        |           |           |
| <input type="checkbox"/> Tour                                         | Setup                                                                                                                                        |           |           |
| <input type="checkbox"/> Snapshot                                     | Setup                                                                                                                                        |           |           |
| <input type="checkbox"/> Voice Prompts                                | File Name None                                                                                                                               |           |           |
| <input type="checkbox"/> Show Message                                 | <input type="checkbox"/> Send Email <input type="checkbox"/> Buzzer <input type="checkbox"/> Message <input checked="" type="checkbox"/> Log |           |           |
| <input checked="" type="checkbox"/> Alarm Upload                      |                                                                                                                                              |           |           |
| <div>Copy</div> <div>Save</div> <div>Refresh</div> <div>Default</div> |                                                                                                                                              |           |           |

Figure 5-73

#### 5.10.3.1.3 Tampering

The tampering interface is shown as in Figure 5-74.

After analysis video, system can generate a tampering alarm when the detected moving signal reached the sensitivity you set here.

For detailed setups, please refer to chapter 5.10.3.1.1 motion detect for detailed information.

| Motion Detect                                                         | Video Loss                          | Tampering                       | Diagnosis                                                                |
|-----------------------------------------------------------------------|-------------------------------------|---------------------------------|--------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Enable                            | 1                                   |                                 |                                                                          |
| Period                                                                | Setup                               |                                 |                                                                          |
| Sensitivity                                                           | 3                                   |                                 |                                                                          |
| <input checked="" type="checkbox"/> Record Channel                    | Setup                               |                                 |                                                                          |
| Delay                                                                 | 10 sec. (10-300)                    |                                 |                                                                          |
| <input checked="" type="checkbox"/> Alarm Out                         | 1 2 3                               |                                 |                                                                          |
| Latch                                                                 | 10 sec. (0~300)                     |                                 |                                                                          |
| <input type="checkbox"/> PTZ Activation                               | Setup                               |                                 |                                                                          |
| <input type="checkbox"/> Tour                                         | Setup                               |                                 |                                                                          |
| <input type="checkbox"/> Snapshot                                     | Setup                               |                                 |                                                                          |
| <input type="checkbox"/> Voice Prompts                                | File Name                           | None                            |                                                                          |
| <input type="checkbox"/> Show Message                                 | <input type="checkbox"/> Send Email | <input type="checkbox"/> Buzzer | <input type="checkbox"/> Message <input checked="" type="checkbox"/> Log |
| <input checked="" type="checkbox"/> Alarm Upload                      |                                     |                                 |                                                                          |
| <div>Copy</div> <div>Save</div> <div>Refresh</div> <div>Default</div> |                                     |                                 |                                                                          |

Figure 5-74

#### 5.10.3.1.4 Diagnosis

System can trigger an alarm when the stripe, noise, color cast, out of focus, over exposure event occurred. See Figure 5-75.

| Motion Detect                                         | Video Loss                                 | Tampering                        | Diagnosis                               |
|-------------------------------------------------------|--------------------------------------------|----------------------------------|-----------------------------------------|
| Channel                                               | 1                                          |                                  | Set                                     |
| <input checked="" type="checkbox"/> Enable            |                                            |                                  |                                         |
| Period                                                | Set                                        |                                  |                                         |
| <input type="checkbox"/> Alarm Out                    | 1 2 3                                      |                                  |                                         |
| Latch                                                 | 10 sec. (0~300)                            |                                  |                                         |
| <input type="checkbox"/> Voice Prompts                | File Name                                  | None                             |                                         |
| <input type="checkbox"/> Send Email                   | <input checked="" type="checkbox"/> Buzzer | <input type="checkbox"/> Message | <input checked="" type="checkbox"/> Log |
| <div>Save</div> <div>Refresh</div> <div>Default</div> |                                            |                                  |                                         |

Figure 5-75

Click Set button, you can check the corresponding box to select diagnosis type. See Figure 5-76.

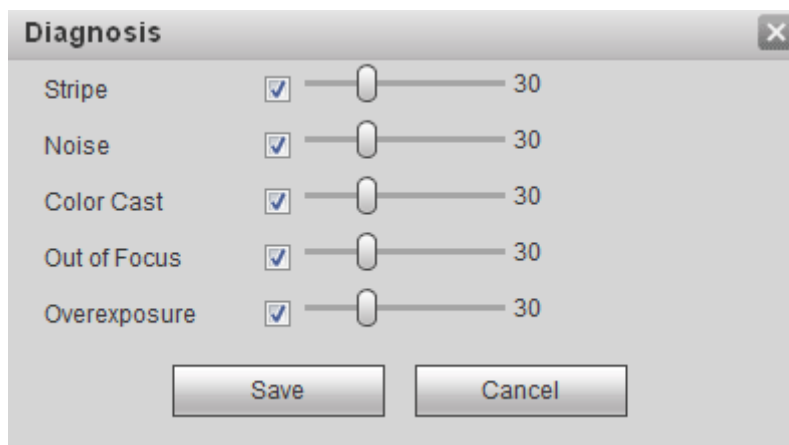


Figure 5-76

 **Note**

Video diagnosis alarm can trigger PTZ preset, tour, and pattern.  
For detailed setups, please refer to chapter 5.10.3.1.1 motion detect for detailed information.

### 5.10.3.2 IVS (Optional)

 **Note**

Right now, the IVS function max supports 10 rules.

Once any object violate the rule, the DVR can trigger an alarm and alert you as the specified alarm mode.

From main menu->Setup->Event->IVS, enter IVS interface. See Figure 5-77.

Please follow the steps listed below.

- Step 1 Please select a channel from the dropdown list.
- Step 2 Click  and then select corresponding rule.
- Step 3 Set rule type and set corresponding parameters.
- Step 4 Check the box to enable the rule.
- Step 5 Click OK button to save current setup.

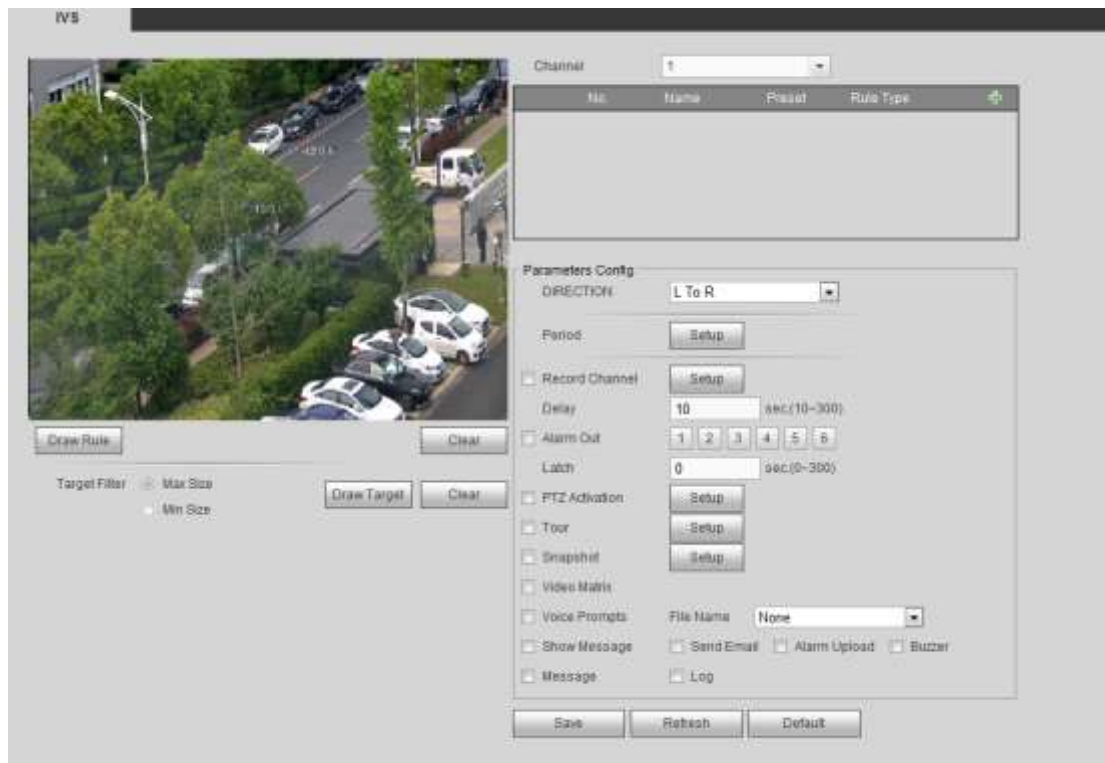


Figure 5-77

#### 5.10.3.2.1 Tripwire

System generates an alarm once there is any object crossing the tripwire in the specified direction. Please use according to your actual situation.



#### Note

- The tripwire function is valid once your connected network camera or your DVR supports this function.
- If you want to use the IVS function of the network camera, please make sure your connected network camera supports this function.

Step 1 From main menu->Setup->Event->IVS->Tripwire, click  to add the rule and select the rule type as Tripwire.



#### Note

Double click to change a rule name.

Step 2 Check the Tripwire box to enable tripwire function. See Figure 5-78.

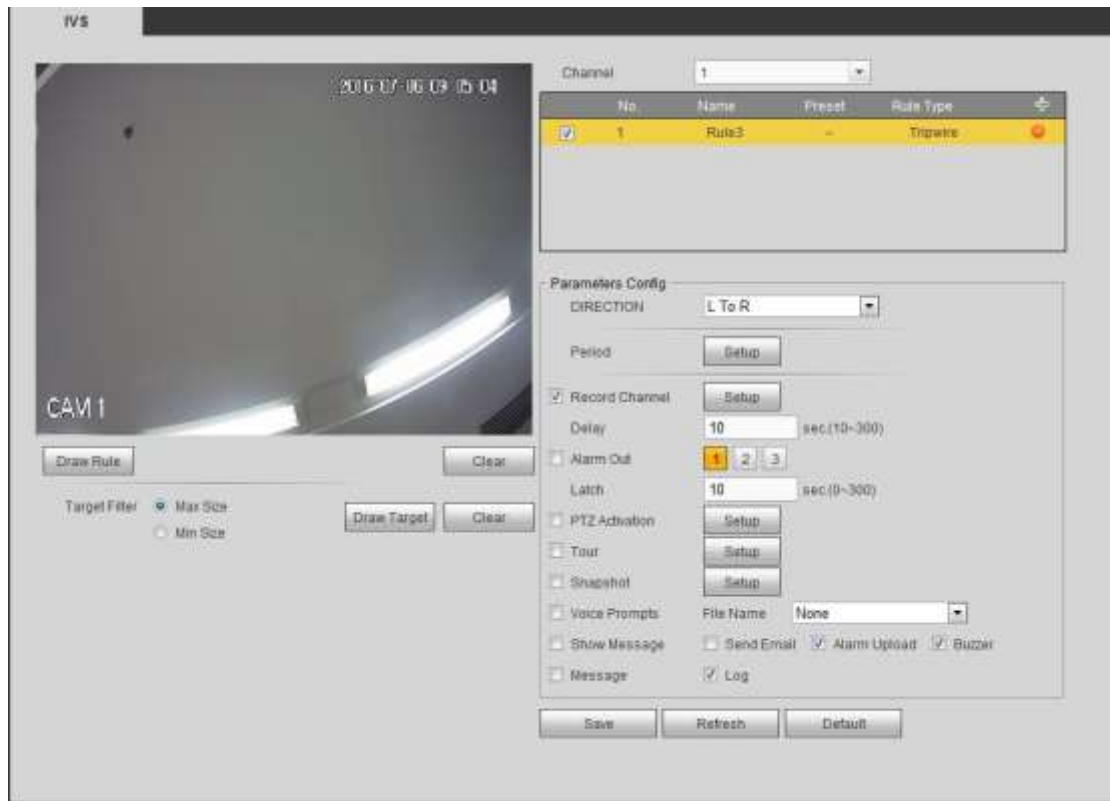


Figure 5-78

Step 3 Click Draw rule button and then left click mouse to draw a tripwire. Right click mouse to complete. See Figure 5-79.



**Note**

The tripwire can be a direct line, curve or polygon.  
Click Clear to delete the tripwire.

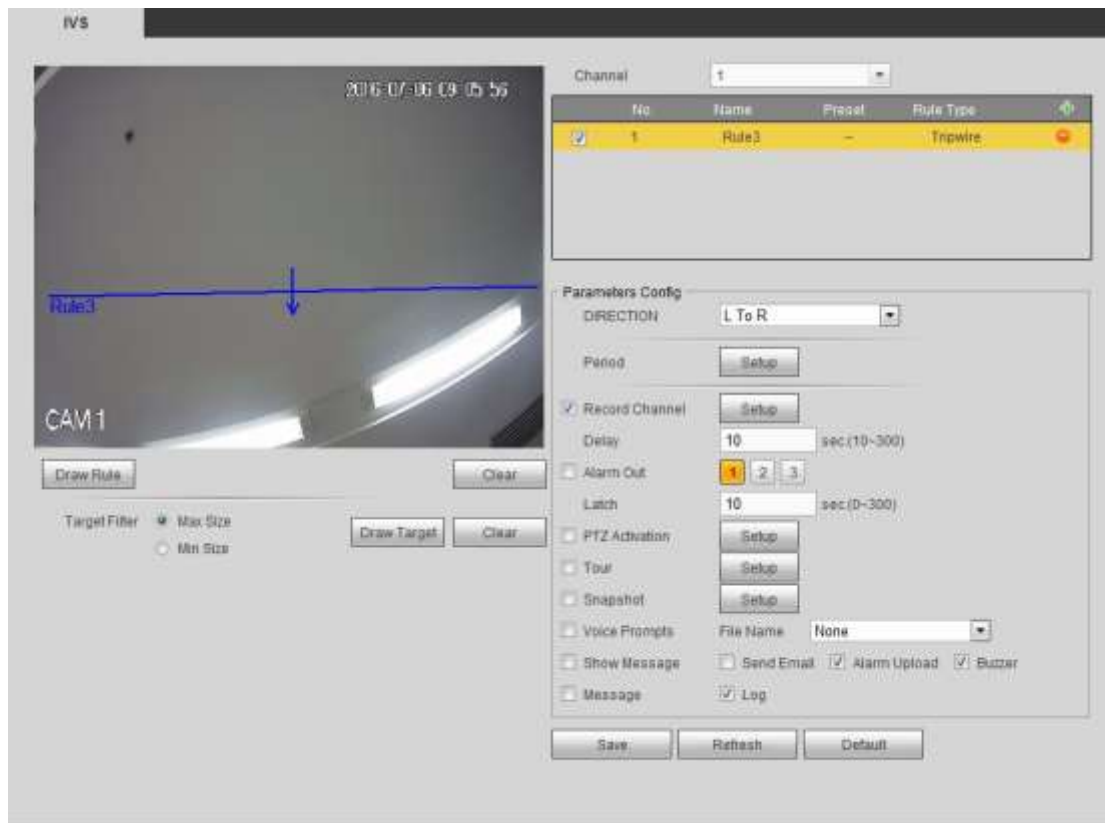


Figure 5-79

Step 4 Set filter object. Once the object is smaller than the min size or larger than the max size, there is no alarm.

1. After draw the rule, set max size and min size.
2. Click Draw target to draw the rectangle zone.

#### Note

- Each rule can set two sizes (min size/max size). Please make sure the max size is larger than the min size.
- The default max size is the full screen, you can select the blue line and then use mouse to adjust.

Step 5 Set parameters.

| Parameter | Function                                                                                                                                                |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Direction | Tripwire direction includes: A→B, B→A, A↔B.                                                                                                             |
| Period    | Set tripwire valid period. System generates an alarm during the specified period. For detailed setups, please refer to chapter 5.10.3.1.1 motion detect |

Step 6 Click Save to complete setup.

#### 5.10.3.2.2 Intrusion (Cross warning zone)

This function is to detect there is any object enter or exit the zone. Please use according to your actual situation.

 **Note:**

- The intrusion function is valid once your network camera or your DVR supports this function.
- If you want to use the IVS function of the network camera, please make sure your connected network camera supports this function.

Step 1 From main menu->Setup->Event->IVS, click  to add the rule. Select rule type as intrusion.

 **Note**

Double click to change a rule name.

Step 2 Check the box to enable Intrusion function. See Figure 5-80.

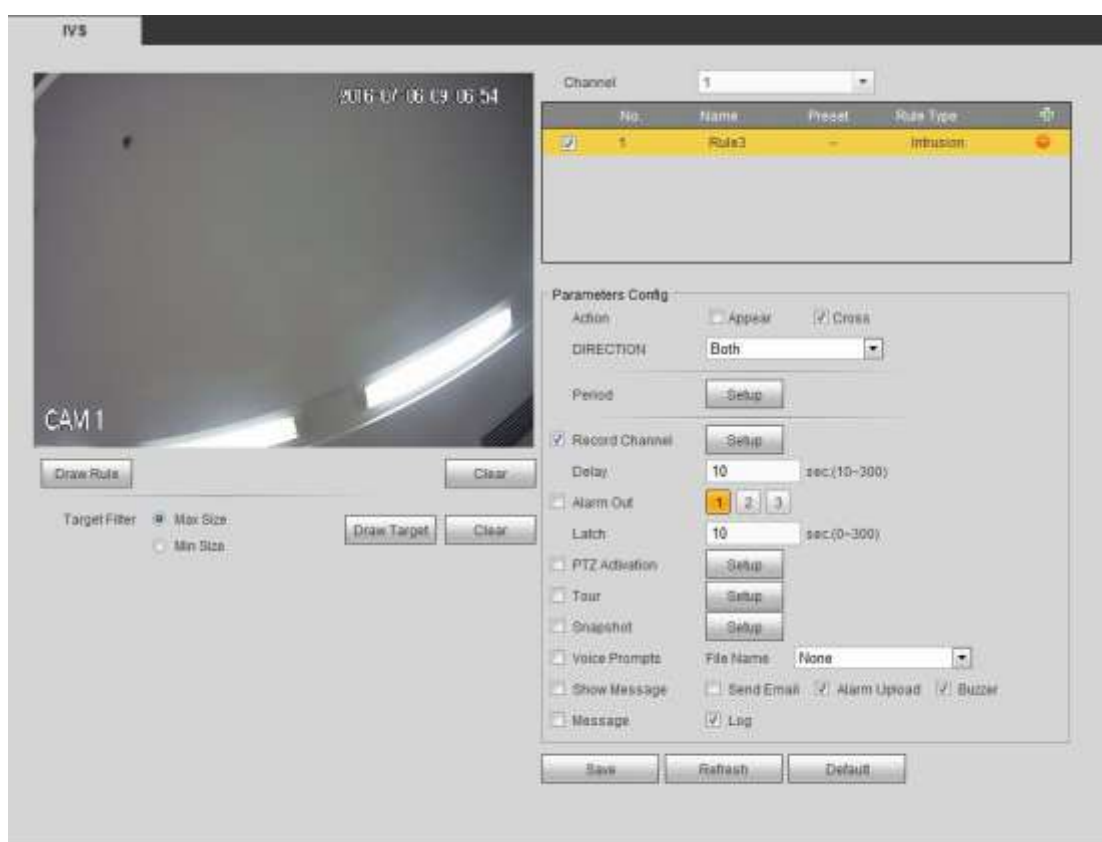


Figure 5-80

Step 3 Click Draw rule button and then left click mouse to draw an intrusion rule. Right click mouse to complete. See Figure 5-81.

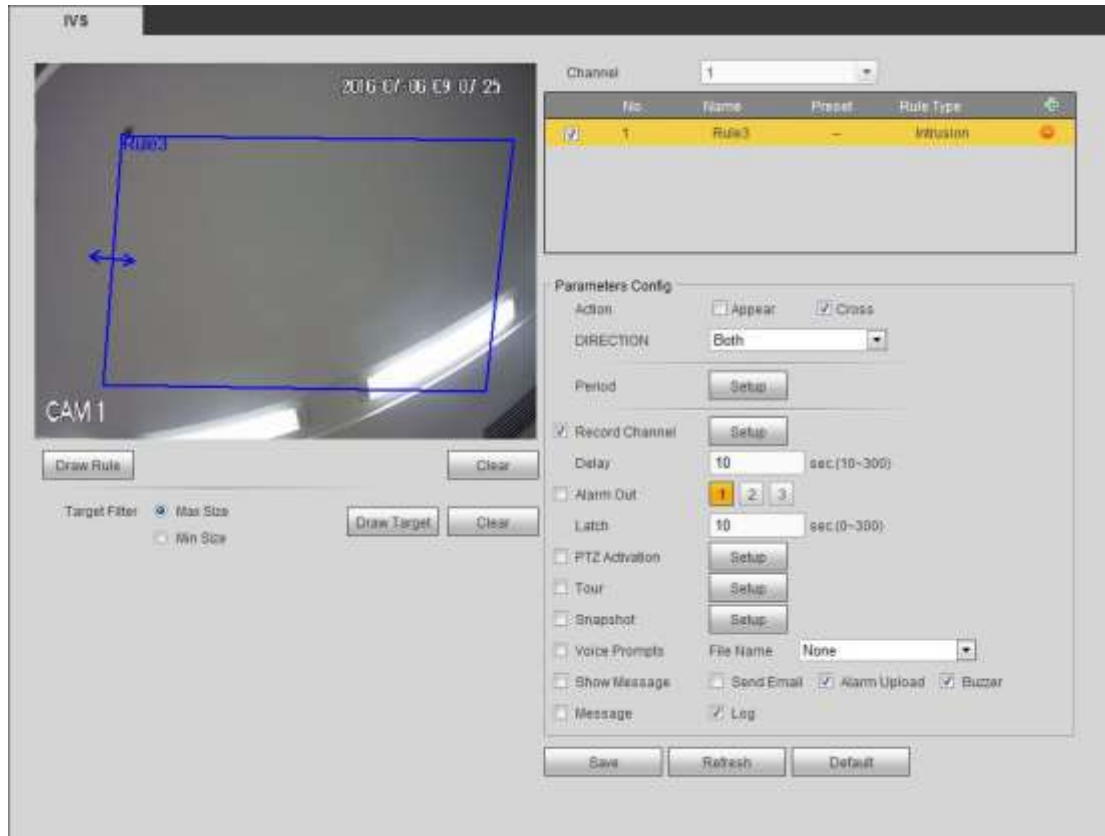


Figure 5-81

Step 4 Set filter object. Once the object is smaller than the min size or larger than the max size, there is no alarm.

1. After draw the rule, set max size and min size.
2. Click Draw target to draw the rectangle zone.

#### Note

- Each rule can set two sizes (min size/max size). Please make sure the max size is larger than the min size.
- The default max size is the full screen, you can select the blue line and then use mouse to adjust.

Step 5 Set parameters.

| Parameter | Function                                                                                                                                                                                                                                                                                         |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Action    | It is to set intrusion mode. <ul style="list-style-type: none"> <li>● Cross: It includes enter the warning zone, leave the warning zone or cross the warning zone.</li> <li>● Appear: An object falling from nowhere (such as from the sky). It may not fully enter the warning zone.</li> </ul> |
| Direction | When the action mode is cross, there are three options: A->B, B->A, both. System can generate an alarm once there is any object enter/exit (Or both) the zone.                                                                                                                                   |

| Parameter | Function                                                                                                                                                 |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Period    | Set tripwire valid period. System generates an alarm during the specified period. For detailed setups, please refer to chapter 5.10.3.1.1 motion detect. |

Step 6 Click Save to complete setup.

#### 5.10.3.2.3 Abandoned Object Detect

It is to detect there is any abandoned object in the surveillance area for the specified time.



#### Note:

- The abandoned object detection function is valid once your network camera or your DVR supports this function.
- If you want to use the IVS function of the network camera, please make sure your connected network camera supports this function.

Step 1 From main menu->Setup->Event->IVS, click  to add the rule. Select rule type as abandoned object detection.



#### Note

Double click to change a rule name.

Step 2 Check the box to enable abandoned object detection function. See Figure 5-82.

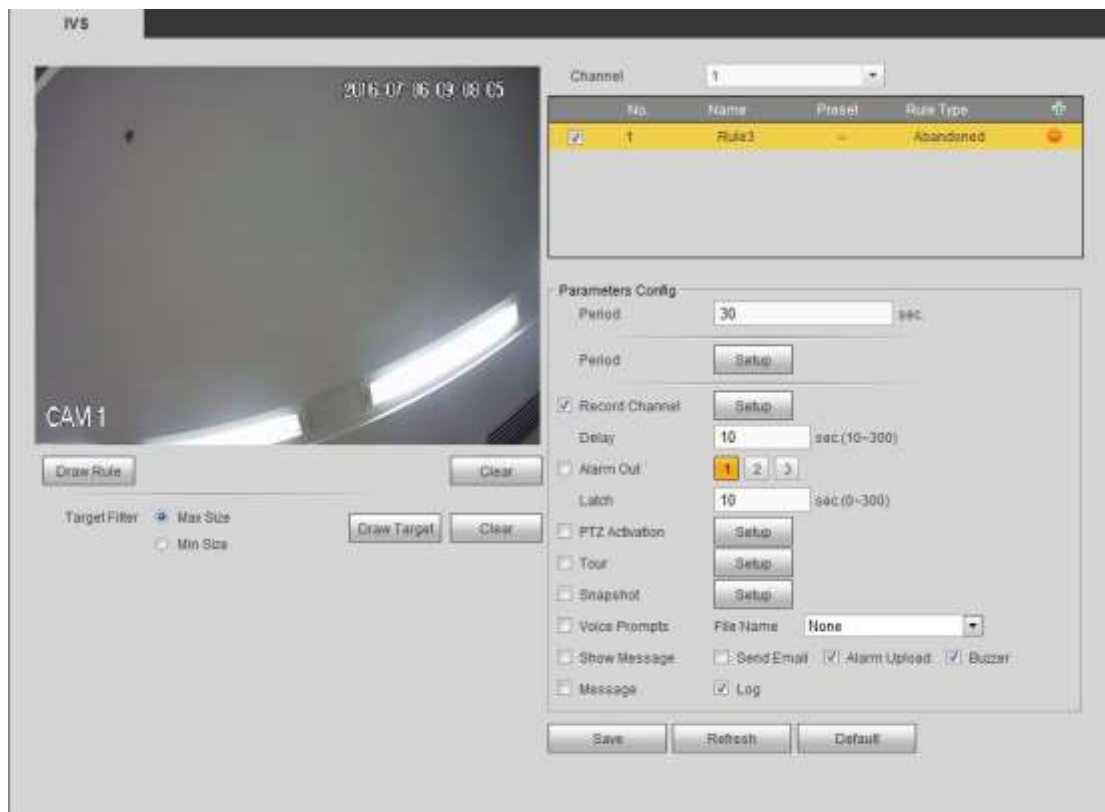


Figure 5-82

Step 3 Click Draw rule to draw the rule. See Figure 5-83. Left click mouse to draw a line, until you draw a rectangle, you can right click mouse.

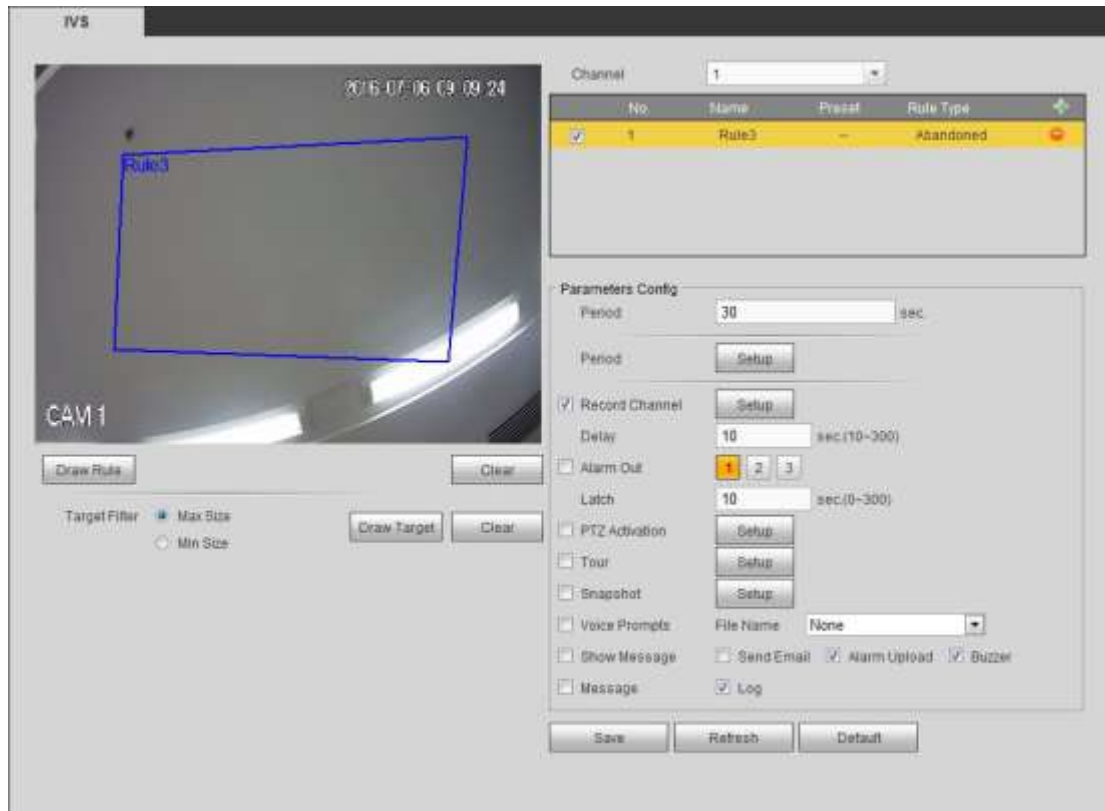


Figure 5-83

Step 4 Set filter object. Once the object is smaller than the min size or larger than the max size, there is no alarm.

1. After draw the rule, set max size and min size.
2. Click Draw target to draw the rectangle zone.



**Note**

- Each rule can set two sizes (min size/max size). Please make sure the max size is larger than the min size.
- The default max size is the full screen, you can select the blue line and then use mouse to adjust.

Step 5 Set parameters.

| Parameter      | Function                                                                                                                                                |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Lasting Period | It refers to the time that object is staying in the zone time.                                                                                          |
| Period         | Set tripwire valid period. System generates an alarm during the specified period. For detailed setups, please refer to chapter 5.10.3.1.1 motion detect |

Step 6 Click Save to complete setup.

#### 5.10.3.2.4 Missing Object Detect

It is to detect there is any abandoned object in the surveillance area for the specified time.

- System supports customized area shape and amount.
- Support period setup.

- Support objects filter function.



**Note:**

- The missing object detection function is valid once your network camera or your DVR supports this function.
- If you want to use the IVS function of the network camera, please make sure your connected network camera supports this function.

Step 1 From main menu->Setup->Event->IVS, click to add the rule and select the rule type as missing object detection.



**Note**

Double click to change a rule name.

Step 2 Check the missing object detection to enable missing object detection function. See Figure 5-84.

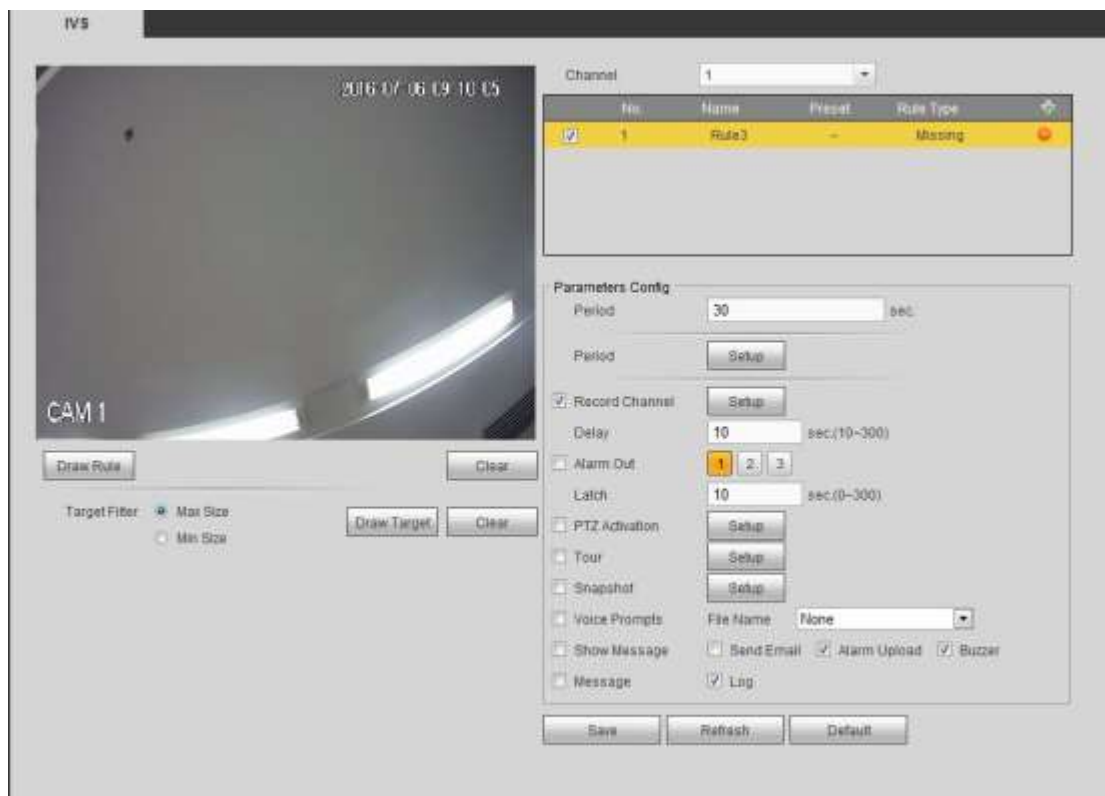


Figure 5-84

Step 3 Click Draw rule button and then left click mouse to draw a zone. Right click mouse to complete. See Figure 5-85.

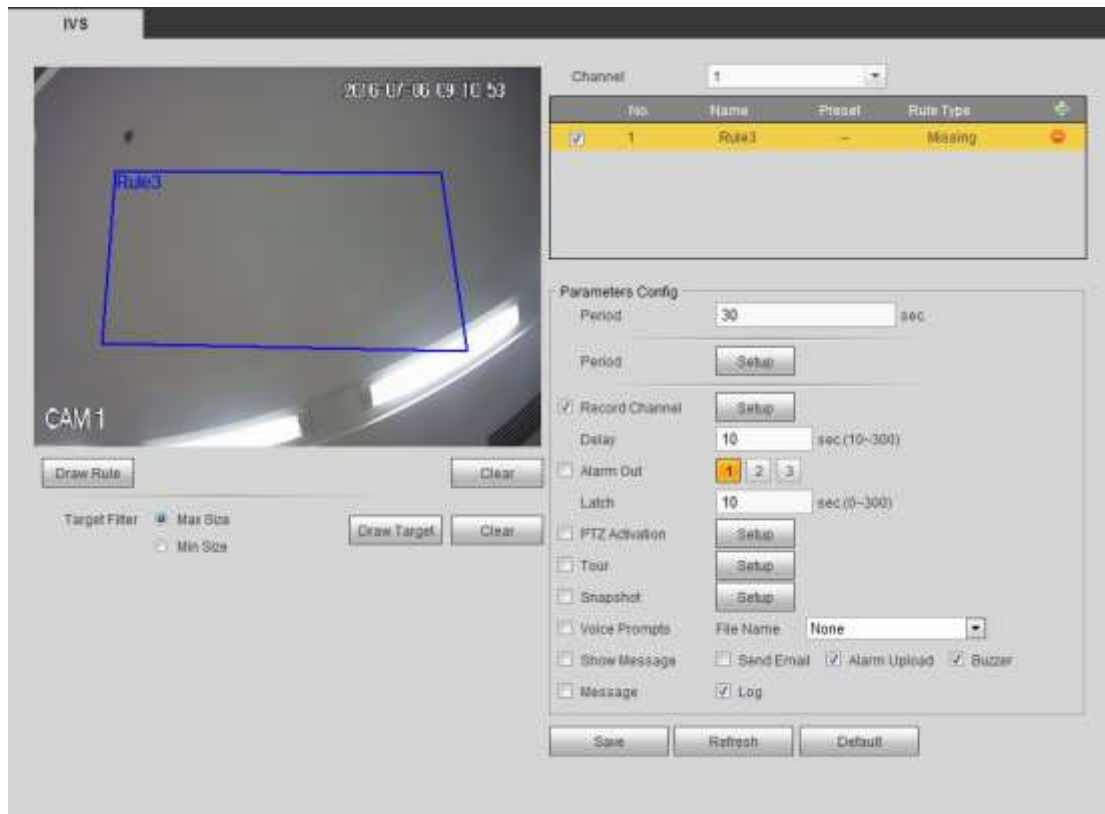


Figure 5-85

Step 4 Set filter object. Once the object is smaller than the min size or larger than the max size, there is no alarm.

1. After draw the rule, set max size and min size.
2. Click Draw target to draw the rectangle zone.



#### Note

- Each rule can set two sizes (min size/max size). Please make sure the max size is larger than the min size.
- The default max size is the full screen, you can select the blue line and then use mouse to adjust.

Step 5 Set parameters.

| Parameter      | Function                                                                                                                                                |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Lasting Period | It refers to the time that object is staying in the zone time.                                                                                          |
| Period         | Set tripwire valid period. System generates an alarm during the specified period. For detailed setups, please refer to chapter 5.10.3.1.1 motion detect |

Step 6 Click Save to complete setup.

### 5.10.3.3 Alarm

Before operation, please make sure you have properly connected alarm devices such as buzzer. The input mode includes local alarm and network alarm.

#### 5.10.3.3.1 Local Alarm

The local alarm interface is shown as in Figure 5-86. It refers to alarm from the local

device.

Local Alarm

IPC External Alarm

IPC Offline Alarm

Alarm Box

☐ Enable

1

Alarm Name

Alarm In1

Period

Set

Anti-dither

5

sec. (0-600)

Type

NO

☒ Record Channel

Set

Delay

10

sec. (10-300)

☐ Alarm Out

Set

Latch

10

sec. (0~300)

☐ PTZ Activation

Set

☐ Tour

Set

☐ Snapshot

Set

☐ Video Matrix

☐ Voice Prompts

File Name

None

☐ Show Message

☐ Send Email

☐ Buzzer

☐ Log

☐ Alarm Upload

Copy

Save

Refresh

Default

Figure 5-86

Setup

Thursday

Copy

☒

00 : 00

-

24 : 00

☐

00 : 00

-

24 : 00

☐

00 : 00

-

24 : 00

☐

00 : 00

-

24 : 00

☐

00 : 00

-

24 : 00

☐

00 : 00

-

24 : 00

Save

Cancel

Figure 5-87

The image shows a 'PTZ Activation' dialog box. It contains a list of 8 channels, from Channel 1 to Channel 8. Each channel has a dropdown menu currently set to 'None' and a numeric input field set to '0'. At the bottom of the dialog are two buttons: 'Save' and 'Cancel'.

| Channel   | PTZ Mode | Value |
|-----------|----------|-------|
| Channel 1 | None     | 0     |
| Channel 2 | None     | 0     |
| Channel 3 | None     | 0     |
| Channel 4 | None     | 0     |
| Channel 5 | None     | 0     |
| Channel 6 | None     | 0     |
| Channel 7 | None     | 0     |
| Channel 8 | None     | 0     |

Figure 5-88

Please refer to the following sheet for detailed information.

| Parameter      | Function                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable         | You need to check the box to enable this function.<br>Please select a channel from the dropdown list.                                                                                                                                                                                                                                                                                              |
| Period         | This function becomes activated in the specified periods.<br>There are six periods in one day. Please draw a circle to enable corresponding period.<br><br>Select date. If you do not select, current setup applies to today only. You can select all week column to apply to the whole week.<br><br>Click OK button, system goes back to local alarm interface, please click save button to exit. |
| Anti-dither    | System only memorizes one event during the anti-dither period. The value ranges from 5s to 600s.                                                                                                                                                                                                                                                                                                   |
| Sensor type    | There are two options: NO/NC.                                                                                                                                                                                                                                                                                                                                                                      |
| Record channel | System auto activates motion detection channel(s) to record once an alarm occurs. Please note you need to set alarm record period and go to Storage-> Schedule to set current channel as schedule record.                                                                                                                                                                                          |
| Record Delay   | System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.                                                                                                                                                                                                                                                                                               |
| Alarm out      | Enable alarm activation function. You need to select alarm output port so that system can activate corresponding alarm device when an alarm occurs.                                                                                                                                                                                                                                                |
| Latch          | System can delay the alarm output for specified time after an alarm ended. The value ranges from 1s to 300s.                                                                                                                                                                                                                                                                                       |
| Show message   | System can pop up a message to alarm you in the local host screen if you enabled this function.                                                                                                                                                                                                                                                                                                    |

| Parameter      | Function                                                                                                                                                                    |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Buzzer         | Check the box here to enable this function. The buzzer beeps when an alarm occurs.                                                                                          |
| Alarm upload   | System can upload the alarm signal to the center (Including alarm center).                                                                                                  |
| Send Email     | If you enabled this function, System can send out an email to alert you when an alarm occurs.                                                                               |
| Tour           | You need to check the box here to enable this function. System begins 1-window or multiple-window tour display among the channel(s) you set to record when an alarm occurs. |
| PTZ Activation | Here you can set PTZ movement when an alarm occurs. Such as go to preset X.                                                                                                 |
| Log            | Check the box here, system can record local alarm event log.                                                                                                                |

#### 5.10.3.3.2 HDCVI Alarm

The HDCVI alarm interface is shown as in Figure 5-89.

HDCVI alarm refers to the camera receive the camera voltage, motion detect and external alarm. It can set alarm activation operations. This function is null if the camera does not support alarm function. For setup information, please refer to chapter 5.10.3.3.1.

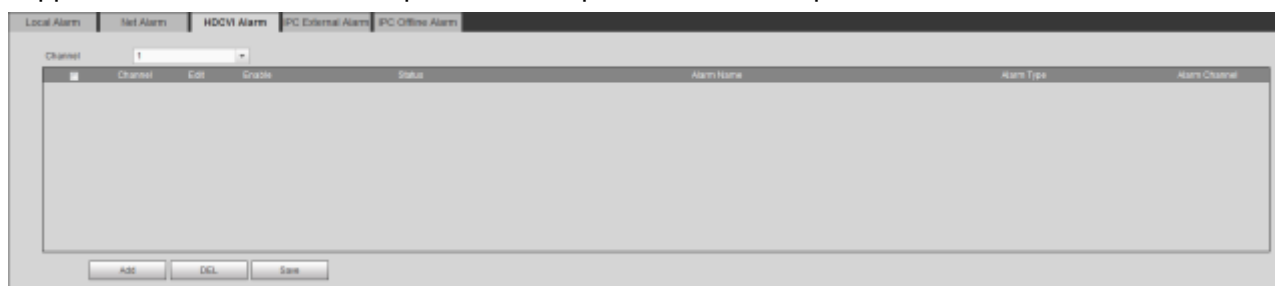


Figure 5-89

#### 5.10.3.3.3 IPC External Alarm

IPC external alarm interface is shown as below. See Figure 5-90. For setup information, please refer to chapter 5.10.3.3.1.

| Local Alarm                                                                                                                                           | IPC External Alarm                            | IPC Offline Alarm                 | Alarm Box                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|-----------------------------------|----------------------------------------|
| <input type="checkbox"/> Channel                                                                                                                      | <input type="text"/>                          | Alarm Name                        | <input type="text" value="Alarm In1"/> |
| Period                                                                                                                                                | <input type="button" value="Set"/>            |                                   |                                        |
| Anti-dither                                                                                                                                           | <input type="text" value="5"/> sec. (0-600)   | Type                              | <input type="text" value="NO"/>        |
| <input checked="" type="checkbox"/> Record Channel                                                                                                    | <input type="button" value="Set"/>            |                                   |                                        |
| Delay                                                                                                                                                 | <input type="text" value="10"/> sec. (10-300) |                                   |                                        |
| <input type="checkbox"/> Alarm Out                                                                                                                    | <input type="button" value="Set"/>            |                                   |                                        |
| Latch                                                                                                                                                 | <input type="text" value="10"/> sec. (0~300)  |                                   |                                        |
| <input type="checkbox"/> PTZ Activation                                                                                                               | <input type="button" value="Set"/>            |                                   |                                        |
| <input type="checkbox"/> Tour                                                                                                                         | <input type="button" value="Set"/>            |                                   |                                        |
| <input type="checkbox"/> Snapshot                                                                                                                     | <input type="button" value="Set"/>            |                                   |                                        |
| <input type="checkbox"/> Video Matrix                                                                                                                 |                                               |                                   |                                        |
| <input type="checkbox"/> Voice Prompts                                                                                                                | File Name                                     | <input type="text" value="None"/> |                                        |
| <input type="checkbox"/> Show Message                                                                                                                 | <input type="checkbox"/> Send Email           | <input type="checkbox"/> Buzzer   | <input type="checkbox"/> Log           |
| <input type="checkbox"/> Alarm Upload                                                                                                                 |                                               |                                   |                                        |
| <input type="button" value="Copy"/> <input type="button" value="Save"/> <input type="button" value="Refresh"/> <input type="button" value="Default"/> |                                               |                                   |                                        |

Figure 5-90

#### 5.10.3.3.4 IPC Offline Alarm

IPC offline alarm is shown as in Figure 5-91. For setup information, please refer to chapter 5.10.3.3.1.

| Local Alarm                                                                                                                                           | IPC External Alarm                            | IPC Offline Alarm                 | Alarm Box                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|-----------------------------------|------------------------------|
| <input type="checkbox"/> Channel                                                                                                                      | <input type="text"/>                          |                                   |                              |
| <input checked="" type="checkbox"/> Record Channel                                                                                                    | <input type="button" value="Set"/>            |                                   |                              |
| Delay                                                                                                                                                 | <input type="text" value="10"/> sec. (10-300) |                                   |                              |
| <input type="checkbox"/> Alarm Out                                                                                                                    | <input type="button" value="Set"/>            |                                   |                              |
| Latch                                                                                                                                                 | <input type="text" value="10"/> sec. (0~300)  |                                   |                              |
| <input type="checkbox"/> PTZ Activation                                                                                                               | <input type="button" value="Set"/>            |                                   |                              |
| <input type="checkbox"/> Tour                                                                                                                         | <input type="button" value="Set"/>            |                                   |                              |
| <input type="checkbox"/> Snapshot                                                                                                                     | <input type="button" value="Set"/>            |                                   |                              |
| <input type="checkbox"/> Video Matrix                                                                                                                 |                                               |                                   |                              |
| <input type="checkbox"/> Voice Prompts                                                                                                                | File Name                                     | <input type="text" value="None"/> |                              |
| <input type="checkbox"/> Show Message                                                                                                                 | <input type="checkbox"/> Send Email           | <input type="checkbox"/> Buzzer   | <input type="checkbox"/> Log |
| <input type="checkbox"/> Alarm Upload                                                                                                                 |                                               |                                   |                              |
| <input type="button" value="Copy"/> <input type="button" value="Save"/> <input type="button" value="Refresh"/> <input type="button" value="Default"/> |                                               |                                   |                              |

Figure 5-91

#### 5.10.3.3.5 Alarm Box

It refers to alarm signal from the connected peripheral alarm box. See Figure 5-92.  
For setup information, please refer to chapter 5.10.3.3.1.

Local Alarm | IPC External Alarm | IPC Offline Alarm | **Alarm Box**

Alarm Box

☒ Channel  Alarm Name

Period

Anti-dither  sec. (0-600) Type

☒ Record Channel

Delay  sec. (10-300)

☐ Alarm Out

Latch  sec. (0~300)

☐ PTZ Activation

☐ Tour

☐ Snapshot

☐ Video Matrix

☐ Voice Prompts File Name

☐ Show Message ☐ Send Email ☐ Buzzer ☒ Log

Figure 5-92

#### 5.10.3.4 Face Detect (Optional)



**The face detection function is optional. The intelligence function and the human face detection can not be valid at the same time!**

When camera detects human face, system can draw a rectangle around the human face and generate an alarm.

From main menu->Setup->Event->Face detect, the interface is shown as in Figure 5-93.

- Enable face boost: Check the box here, system can enhance the human face display pane.
- Sensitivity: System supports 6 levels. The sixth level has the highest sensitivity.

For detailed setups, please refer to chapter 5.10.3.1.1.

FACE DETECT

☒ Enable
 22

☒ Human Face ROI
 Alarm Face No. 1 (1~35)

Period
 Setup

☒ Record Channel
 Setup

Delay
 sec. (10~300)

☒ Alarm Out
 1 2 3 4 5 6

Latch
 sec. (0~300)

☐ PTZ Activation
 Setup

☐ Tour
 Setup

☐ Snapshot
 Setup

☐ Voice Prompts
 File Name

☐ Send Email
☐ Buzzer
☐ Message
☐ Log

Save Refresh

Figure 5-93

#### 5.10.3.5 Abnormality

It includes four types: HDD/Network/User/Device. See Figure 5-94 through Figure 5-97.

- HDD includes: No disk, disk error, disk no space.
- Network includes net disconnection, IP conflict, and MAC conflict.
- User: It includes illegal login.
- Device: It includes device temperature alarm, fan alarm and etc.

| HDD                                                                                                                                                                                                      | Network | User |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------|
| Event Type <span>No HDD</span>                                                                                                                                                                           |         |      |
| <input checked="" type="checkbox"/> Enable                                                                                                                                                               |         |      |
| <input checked="" type="checkbox"/> Alarm Out <span>1 2 3</span>                                                                                                                                         |         |      |
| Latch <span>10</span> sec. (0~300)                                                                                                                                                                       |         |      |
| <input type="checkbox"/> Voice Prompts File Name <span>None</span>                                                                                                                                       |         |      |
| <input checked="" type="checkbox"/> Show Message <input type="checkbox"/> Send Email <input checked="" type="checkbox"/> Buzzer <input type="checkbox"/> Message <input checked="" type="checkbox"/> Log |         |      |
| <input checked="" type="checkbox"/> Alarm Upload                                                                                                                                                         |         |      |
| <div>Save Refresh</div>                                                                                                                                                                                  |         |      |

Figure 5-94

| HDD                                                                                                                                                                                | Network | User |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------|
| Event Type <span>Disconnect</span>                                                                                                                                                 |         |      |
| <input checked="" type="checkbox"/> Enable                                                                                                                                         |         |      |
| <input checked="" type="checkbox"/> Alarm Out <span>1 2 3</span>                                                                                                                   |         |      |
| Latch <span>10</span> sec. (0~300)                                                                                                                                                 |         |      |
| <input type="checkbox"/> Voice Prompts File Name <span>None</span>                                                                                                                 |         |      |
| <input type="checkbox"/> Show Message <input type="checkbox"/> Send Email <input type="checkbox"/> Buzzer <input type="checkbox"/> Message <input checked="" type="checkbox"/> Log |         |      |
| <input type="checkbox"/> Record Channel <span>Setup</span>                                                                                                                         |         |      |
| Delay <span>10</span> sec. (10-300)                                                                                                                                                |         |      |
| <div>Save Refresh</div>                                                                                                                                                            |         |      |

Figure 5-95

| HDD                                                                      | Network | User | Device |
|--------------------------------------------------------------------------|---------|------|--------|
| Event Type <span>Illegal Login ▼</span>                                  |         |      |        |
| <input checked="" type="checkbox"/> Enable                               |         |      |        |
| Attempt(s) <input type="text" value="5"/>                                |         |      |        |
| Lock Time <input type="text" value="5"/> Min.                            |         |      |        |
| <input checked="" type="checkbox"/> Alarm Out                            |         |      |        |
| Latch <input type="text" value="10"/> Sec.(0~300)                        |         |      |        |
| <input type="checkbox"/> Voice Prompts                                   |         |      |        |
| File Name <span>None ▼</span>                                            |         |      |        |
| <input type="checkbox"/> Send Email <input type="checkbox"/> Buzzer      |         |      |        |
| <input type="checkbox"/> Message <input checked="" type="checkbox"/> Log |         |      |        |
| <div>Save Refresh</div>                                                  |         |      |        |

Figure 5-96

| HDD                                                                                                       | Network | User | Device |
|-----------------------------------------------------------------------------------------------------------|---------|------|--------|
| Event Type <span>High Temperature ▼</span>                                                                |         |      |        |
| Alarm Name <span>Case Temperature</span>                                                                  |         |      |        |
| Max Temperature <input type="text" value="60"/> °C                                                        |         |      |        |
| <input checked="" type="checkbox"/> Enable                                                                |         |      |        |
| <input type="checkbox"/> Alarm Out                                                                        |         |      |        |
| Latch <input type="text" value="10"/> Sec.(0~300)                                                         |         |      |        |
| <input type="checkbox"/> Voice Prompts                                                                    |         |      |        |
| File Name <span>None ▼</span>                                                                             |         |      |        |
| <input type="checkbox"/> Show Message <input type="checkbox"/> Send Email <input type="checkbox"/> Buzzer |         |      |        |
| <input type="checkbox"/> Message <input checked="" type="checkbox"/> Log                                  |         |      |        |
| <div>Save Refresh</div>                                                                                   |         |      |        |

Figure 5-97

Please refer to the following sheet for detailed information.

| Parameter          | Function                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Event Type         | <p>The abnormal events include: No disk, disk error, disk no space, net disconnection, IP conflict and MAC conflict.</p> <p>You can set one or more items here.</p> <p>Less than: You can set the minimum percentage value here (For disk not space only). The device can alarm when capacity is not sufficient.</p> <p>You need to draw a circle to enable this function.</p> |
| Enable             | Check the box here to enable selected function.                                                                                                                                                                                                                                                                                                                                |
| Alarm Out          | Please select corresponding alarm output channel when an alarm occurs. You need to check the box to enable this function.                                                                                                                                                                                                                                                      |
| Latch              | The alarm output can delay for the specified time after an alarm stops. The value ranges from 0s to 300s. The default setup is 10 seconds. The 0 second means there is no delaying time.                                                                                                                                                                                       |
| Attempt(s)         | It is to set login attempt times. Once the login attempt exceeds the threshold you set here, current account will be locked. This function is for illegal login only.                                                                                                                                                                                                          |
| Lock time          | It is to set account lock time once its login attempt has exceeded the threshold you set. This function is for illegal login only.                                                                                                                                                                                                                                             |
| High temperature   | In Device interface (Figure 5-97), select High temperature from the dropdown list, and then input the max temperature. The value ranges from 30 °C ~ 90 °C . Device can trigger an alarm once the case temperature is higher than the value you set.                                                                                                                           |
| Fan speed abnormal | In Device interface (Figure 5-97), select Fan speed abnormal from the dropdown list, and then click the OK button after the Fan calibration. It can correct fan manually. Please note we recommend this function after you replaced or maintained the fan.                                                                                                                     |
| Show message       | System can pop up a message to alarm you in the local host screen if you enabled this function.                                                                                                                                                                                                                                                                                |
| Alarm upload       | System can upload the alarm signal to the center (Including alarm center).                                                                                                                                                                                                                                                                                                     |
| Send Email         | If you enabled this function, System can send out an email to alert you when an alarm occurs.                                                                                                                                                                                                                                                                                  |
| Buzzer             | Check the box here to enable this function. The buzzer beeps when an alarm occurs.                                                                                                                                                                                                                                                                                             |
| Log                | Check the box here, system can record the network event alarm log.                                                                                                                                                                                                                                                                                                             |

### 5.10.3.6 Alarm Output

#### 5.10.3.6.1 General Alarm

It is to set alarm output mode. See Figure 5-98.

| Alarm Type | All                              | 1                                | 2                                | 3                                | 4                                | 5                                | 6                                |
|------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| Auto       | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Manual     | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Stop       | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Status     |                                  | <input type="checkbox"/>         | <input type="checkbox"/>         | <input type="checkbox"/>         | <input type="checkbox"/>         | <input type="checkbox"/>         | <input type="checkbox"/>         |

Alarm Release

Save Refresh

Figure 5-98

5.10.3.6.2 Extension alarm  
It is to reset alarm. See Figure 5-99.

ALARM BOX

Alarm Release

Save Refresh

Figure 5-99

## 5.10.4 Storage

### 5.10.4.1 Basic

It is to manage HDD storage space.

Step 1 From main menu->Setup->Storage->Basic.

Enter Basic interface. See Figure 5-100.

BASIC

HDD Full: Override

Full Mode: Time Length 60 Min

Auto Delete Old Files: Never

Save Refresh Default

Figure 5-100

Step 2 Set parameters.

| Parameter             | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HDD full              | <p>It is to select working mode when hard disk is full. There are two options: stop recording or rewrite.</p> <ul style="list-style-type: none"> <li>● Stop: If current HDD is full while there is no idle HDD, then system stops recording,</li> <li>● Overwrite: If the current HDD is full while there is no idle HDD, then system overwrites the previous files.</li> </ul> <p> <b>Note</b><br/>DVR does not overwrite the locked files.</p> |
| Pack duration         | <p>It is to specify record duration. There are two ways for you to set.</p> <ul style="list-style-type: none"> <li>● Time length: It is to pack according to time. The value ranges from 1 to 60 minutes. Default value is 60 minutes.</li> <li>● File length: It is to pack according to file length. The default setup is 1024M. The value ranges from 128M to 2048M.</li> </ul>                                                                                                                                                |
| Auto delete old files | <ul style="list-style-type: none"> <li>● Never: Do not auto delete old files.</li> <li>● Customized: input customized period here, system can auto delete corresponding old files</li> </ul>                                                                                                                                                                                                                                                                                                                                      |

## 5.10.4.2 Schedule

### 5.10.4.2.1 Schedule Record

In this interface, you can add or remove the schedule record setup. See Figure 5-101. There are three record modes: general (auto), motion detect and alarm. There are six periods in one day.

You can view the current time period setup from the color bar.

- Green color stands for the general record/snapshot.
- Yellow color stands for the motion detect record/snapshot..
- Red color stands for the alarm record/snapshot.
- Blue color stands for MD&alarm record/snapshot.

The interface shows the 'Record' tab selected. Channel 1 is chosen from a dropdown. Pre-record is set to 4 seconds. A legend indicates: Regular (green), MD (yellow), Alarm (red), MD&Alarm (blue). The grid shows a continuous green bar for 'Regular' from 0 to 24 hours for all days of the week. Each day has a 'Setup' button to its right. At the bottom are 'Copy', 'Save', 'Refresh', and 'Default' buttons.

Figure 5-101

The 'Setup' dialog box contains six 'Time Period' rows. Each row has two time input fields (e.g., 00:00 to 24:00) and four checkboxes: Regular, MD, Alarm, and MD&Alarm. Below these are checkboxes for days of the week (All, Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday) and a 'Holiday' checkbox. 'Save' and 'Cancel' buttons are at the bottom.

Figure 5-102

A small dialog box with a close button (X) in the top right. It contains four checkboxes: 'All', 'Channel 1' (checked), 'Channel 2', 'Channel 3', and 'Channel 4'. 'Save' and 'Cancel' buttons are at the bottom.

Figure 5-103

Please refer to the following sheet for detailed information.

| Parameter                  | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Channel                    | Please select a channel from the dropdown list.                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Pre-record                 | Please input pre-record time here. The value ranges from 0 to 30.                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Redundancy                 | Check the box here to enable redundancy function. <b>Please note this function is null if there is only one HDD.</b>                                                                                                                                                                                                                                                                                                                                                                                               |
| Snapshot                   | Check the box here to enable snapshot function.                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Holiday                    | Check the box here to enable holiday function.                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Setup (Sunday to Saturday) | Click the Setup button, you can set record period. See Figure 5-102. There are six periods in one day. If you do not check the date at the bottom of the interface, current setup is for today only.<br>Please click Save button and then exit.                                                                                                                                                                                                                                                                    |
| Setup (Holiday)            | Click the Setup button, you can set record period. See Figure 5-102. There are six periods in one day. If you check Holiday box, current channel shall record as your holiday setup here.                                                                                                                                                                                                                                                                                                                          |
| Copy                       | Copy function allows you to copy one channel setup to another. After setting in channel, click Copy button, you can go to interface Figure 5-103. You can see current channel name is grey such as channel 1. Now you can select the channel you want to paste such as channel 5/6/7. If you want to save current setup of channel 1 to all channels, you can click the first box "ALL". Click the OK button to save current copy setup. Click the OK button in the Encode interface, the copy function succeeded. |

#### 5.10.4.2.2 Schedule snapshot

The schedule snapshot interface is shown as below. See Figure 5-104.

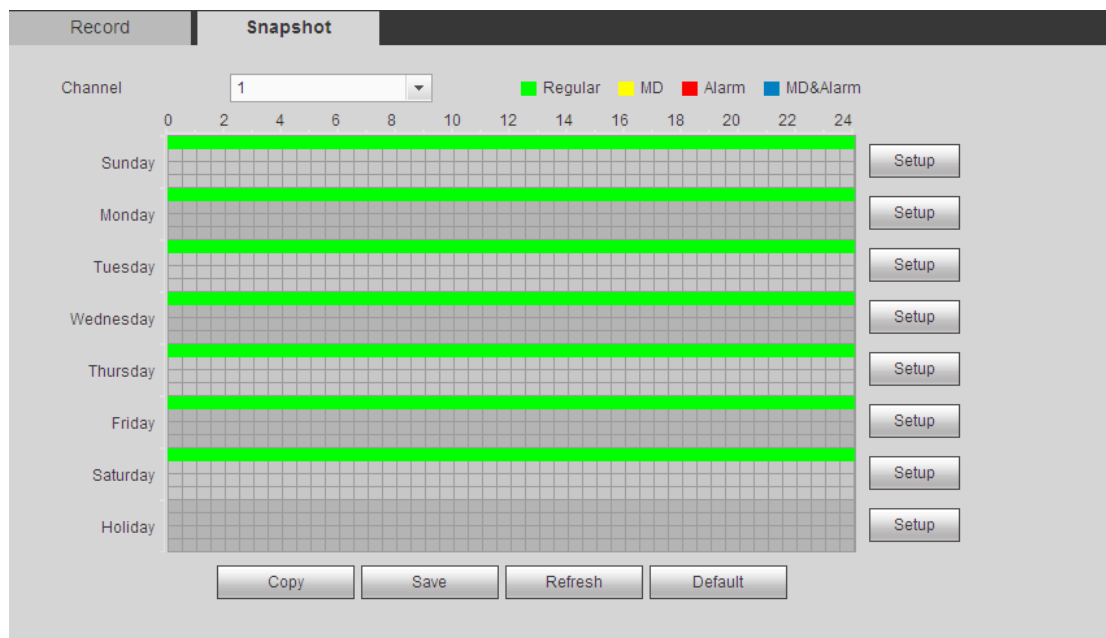


Figure 5-104

For detailed operation information, please refer to chapter 5.10.4.2.1.

#### 5.10.4.3 HDD Manage

The interface is shown as in Figure 5-105. Here you can see HDD information. You can also operate the read-only, read-write, redundancy (if there are more than on HDD) and format operation.



Figure 5-105

5.10.4.4 FTP

It is to backup record file or image to the FTP to storage or view.  
Before the operation, please download or purchase the FTP service tool and install on the PC.

 **Note**

For the FTP user, please set FTP folder write right, otherwise system cannot upload the image.

- Step 1 From main window->Setup->Storage->FTP.  
Enter FTP interface. See Figure 5-106.

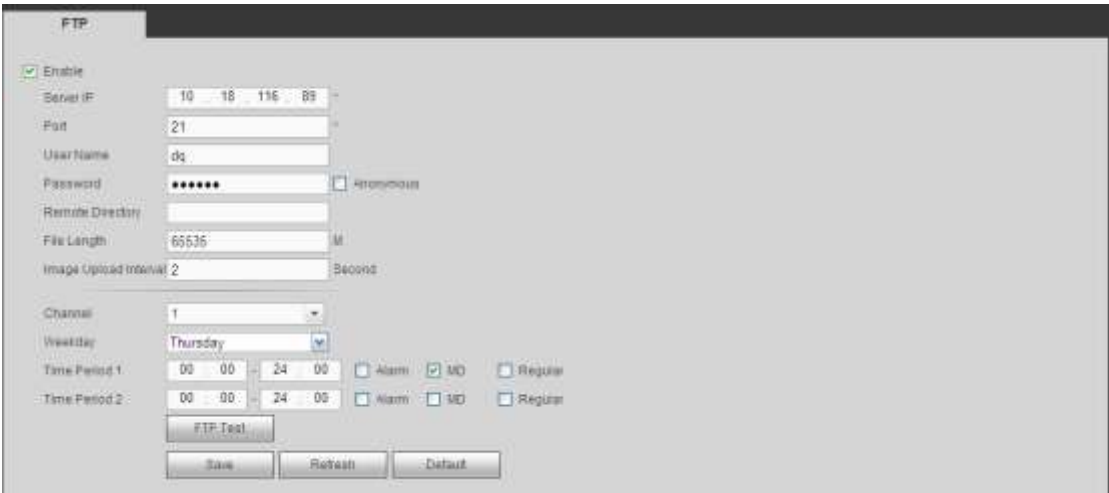


Figure 5-106

- Step 2 Check the box to enable FTP function.  
Step 3 Set parameters.

| Parameter | Function                                       |
|-----------|------------------------------------------------|
| Host IP   | The host IP you have installed the FTP server. |
| Port      | The default setup is 21.                       |

| Parameter             | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| User name/Password    | The account for you to access the FTP server.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Remote directory      | <p>The folder you created under the root path of the FTP according to the corresponding rule.</p> <ul style="list-style-type: none"> <li>● If there is no remote directory, system can auto create different directories according to the IP, time and channel.</li> <li>● If there is remote directory, system can create corresponding folder under the FTP root path and then create different folders according to IP address, time and channel.</li> </ul>                                                                                                                                                                                                                                                                     |
| File length           | File length is upload file length. When setup is larger than the actual file length, system will upload the whole file. When setup here is smaller than the actual file length, system only uploads the set length and auto ignore the left section. When interval value is 0, system uploads all corresponding files.                                                                                                                                                                                                                                                                                                                                                                                                              |
| Image upload interval | <p>It is the image upload interval. If the image upload interval is larger than the image snapshot frequency, system just uploads the lasted image.</p> <ul style="list-style-type: none"> <li>● If the image interval is 5 seconds and the snapshot frequency is 2 seconds, system will send out the latest image at the buffer at 5 seconds.</li> <li>● If the image upload interval is smaller than the snapshot frequency, system will upload at the snapshot frequency. For example, if the image interval is 5 seconds and the snapshot frequency is 10 seconds, system will send out the image at 10 seconds.</li> <li>● From main menu-&gt;Setting-&gt;Camera-&gt;Encode-&gt;Snapshot to set snapshot frequency.</li> </ul> |
| Channel               | Select a channel from the dropdown list and then set week, period and record type.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Week day/Period       | Please select from the dropdown list and for each day, you can set two periods.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Type                  | Please select uploaded record type (Alarm/intelligent/motion detect/regular). Please check the box to select upload type.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

Step 4 Click Test.

- If the operation successful, device says FTP test successful.
- If the operation failed, device says FTP test failed. Please check network connection and settings.

Step 5 Click Save to complete the setup.

#### 5.10.4.5 Manual Record

The interface is shown as in Figure 5-107.

| Record      |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
|-------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| Main Stream | All                              | 1                                | 2                                | 3                                | 4                                | 5                                | 6                                | 7                                | 8                                | 9                                | 10                               | 11                               | 12                               | 13                               | 14                               | 15                               | 16                               |
| Auto        | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Manual      | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Stop        | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Sub Stream  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| Auto        | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Manual      | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Stop        | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Snapshot    |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| Open        | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| Stop        | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |

Figure 5-107

Please refer to the following sheet for detailed information.

| Parameter              | Function                                                                                                                  |
|------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Channel                | Here you can view channel number.<br>The number displayed here is the max channel amount of your device.                  |
| Status                 | There are three statuses: schedule, manual and stop.                                                                      |
| Schedule               | System enables auto record function as you set in record schedule setup (general, motion detect and alarm).               |
| Manual                 | It has the highest priority.<br>Enable corresponding channel to record no matter what period applied in the record setup. |
| Stop                   | Stop current channel record no matter what period applied in the record setup.                                            |
| Start all/<br>stop all | Check the corresponding All button, you can enable or disable all channels record.                                        |

#### 5.10.4.6 Advanced

##### 5.10.4.6.1 HDD

It is to set HDD group, and HDD group setup for main stream, sub stream and snapshot operation



#### CAUTION

HDD group and quota mode cannot be valid at the same time. System needs to restart once you change the mode here.

Step 1 From main menu->Setup->Storage->Advanced->HDD.  
Enter HDD interface. See Figure 5-108.

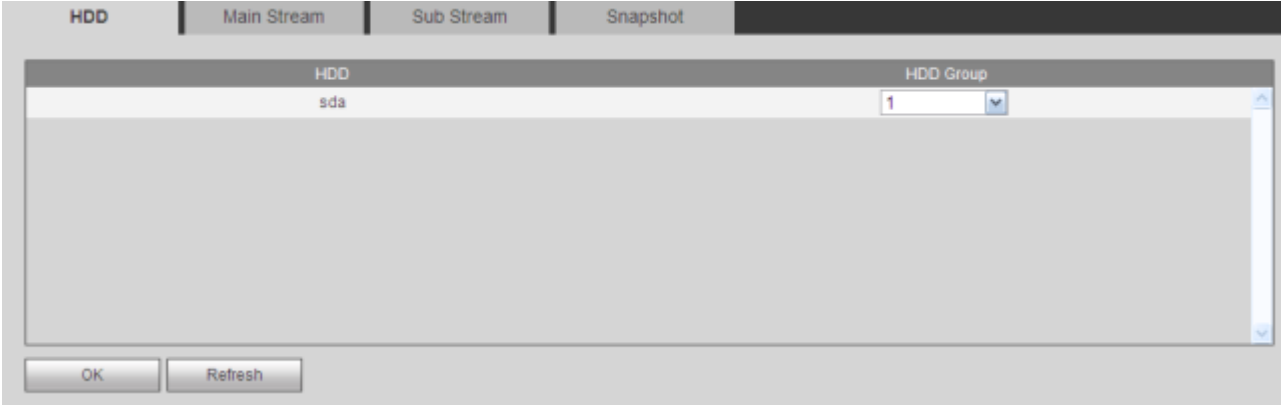


Figure 5-108

- Step 2 Set a HDD group for current HDD.  
Click OK. Device begins reboot.
- Step 3 After set HDD group, click main stream/sub stream/snapshot tab to save main stream, sub stream, snapshot image to different HDD group. See Figure 5-109, Figure 5-110, Figure 5-111

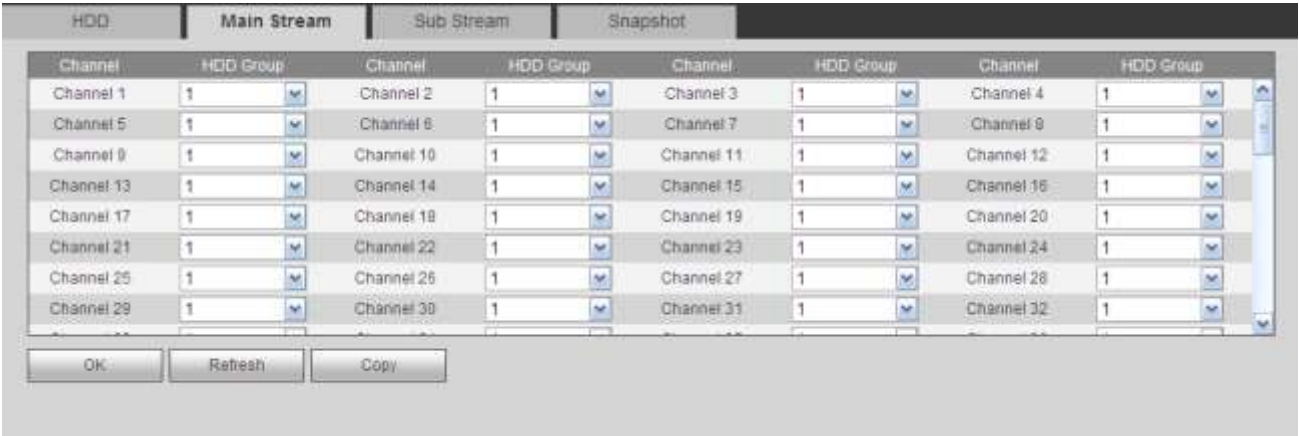


Figure 5-109



Figure 5-110



Figure 5-111

Step 4 Click Save to complete the setup.

#### 5.10.4.7 Quota

It is to set channel storage capacity.



**CAUTION**

HDD group and quota mode cannot be valid at the same time. System needs to restart once you change the mode here.

Step 1 From main menu->Setup->Storage->Quota.

Enter quota interface. See Figure 5-112.

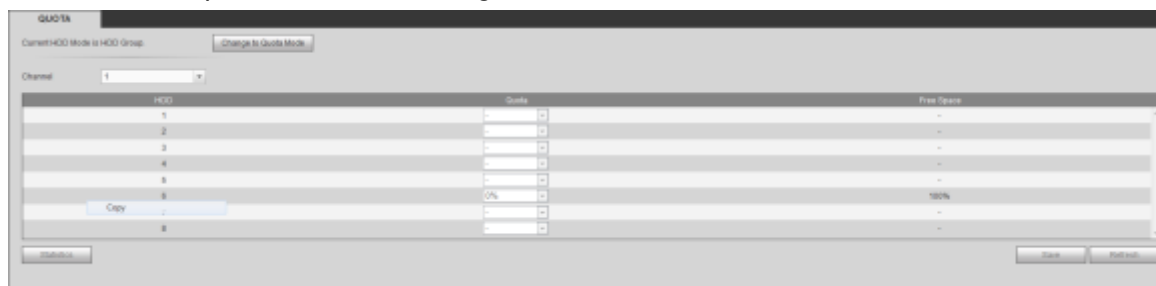


Figure 5-112

Step 2 Select a channel from the dropdown list and then select corresponding HDD quota.

Step 3 Click Apply or Save to complete setup.

Step 4 Click Statistics to view HDD capacity you set for each channel.

### 5.10.5 Setting

#### 5.10.5.1 General

The general interface includes general, date/time and holiday setup.

##### 5.10.5.1.1 General

The general interface is shown as in Figure 5-113.

The screenshot shows a web-based configuration interface with three tabs: General, Date&Time, and Holiday. The 'General' tab is active. It contains the following settings:

- Device Name: XVR
- Device No.: 8
- Language: ENGLISH (dropdown menu)
- Video Standard: NTSC (dropdown menu)
- Auto Logout: 10 min. (0-60)
- Navigation Bar: ☐
- IPC Time Sync: ☒ 24 h

At the bottom, there are three buttons: Save, Refresh, and Default.

Figure 5-113

Please refer to the following sheet for detailed information.

| Parameter      | Function                                                                                                                                |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Device ID      | It is to set device name.                                                                                                               |
| Device No.     | It is device channel number.                                                                                                            |
| Language       | You can select the language from the dropdown list.<br><b>Please note the device needs to reboot to get the modification activated.</b> |
| Video Standard | This is to display video standard such as PAL.                                                                                          |
| Auto logout    | Here is for you to set auto logout interval once login user remains inactive for a specified time. Value ranges from 0 to 60 minutes.   |
| IPC Time Sync  | You can input an interval here to synchronize the DVR time and IPC time.                                                                |
| Navigation bar | Check the box here, system displays the navigation bar on the interface.                                                                |

#### 5.10.5.1.2 Date and time

The date and time interface is shown as in Figure 5-114.

Figure 5-114

Please refer to the following sheet for detailed information.

| Parameter   | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Date format | Here you can select date format from the dropdown list.                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Time Format | There are two options: 24-H and 12-H.                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Time zone   | The time zone of the device.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| System time | It is to set system time. It becomes valid after you set.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Sync PC     | You can click this button to save the system time as your PC current time.                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| DST         | Here you can set day night save time begin time and end time. You can set according to the date format or according to the week format.                                                                                                                                                                                                                                                                                                                                                                          |
| NTP         | Check the box to enable NTP function.                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| NTP server  | Set the time server address. <ul style="list-style-type: none"> <li>● Check the NTP box to enable this function.</li> <li>● Host IP: Input the server IP that installed the NTP server.</li> <li>● Manual update: Click it, you can sync DVR time with the NTP server manually.</li> <li>● Port: System supports TCP transmission only. The port value is 123.</li> <li>● Interval: It is to set the sync time interval between the DVR and the NTP server. The value ranges from 0 to 65535 minutes.</li> </ul> |

| Parameter | Function                                                              |
|-----------|-----------------------------------------------------------------------|
| Port      | It is to set the time server port.                                    |
| Interval  | It is to set the sync periods between the device and the time server. |

#### 5.10.5.1.3 Holiday Setup

Holiday setup interface is shown as in Figure 5-115.

Here you can click Add box to add a new holiday and then click Save button to save.



#### Note

Once the holiday settings is different the general date, the holiday settings has priority. After successfully set holiday here, you can view holiday item in Schedule interface. It is for you to set holiday schedule record/snapshot settings.

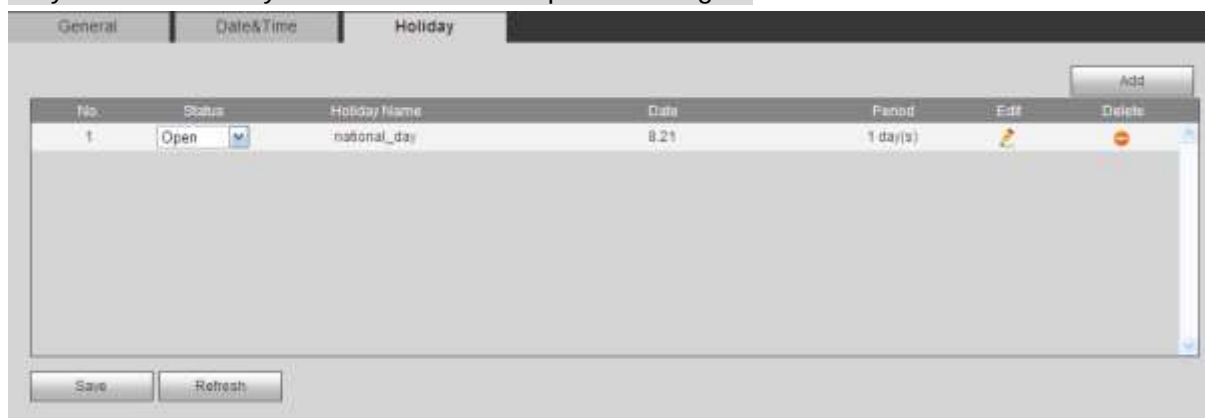


Figure 5-115

#### 5.10.5.2 Display

Display interface includes GUI, TV adjust, Tour and zero-channel encoding.

##### 5.10.5.2.1 Display

Here you can set background color and transparency level. See Figure 5-116.

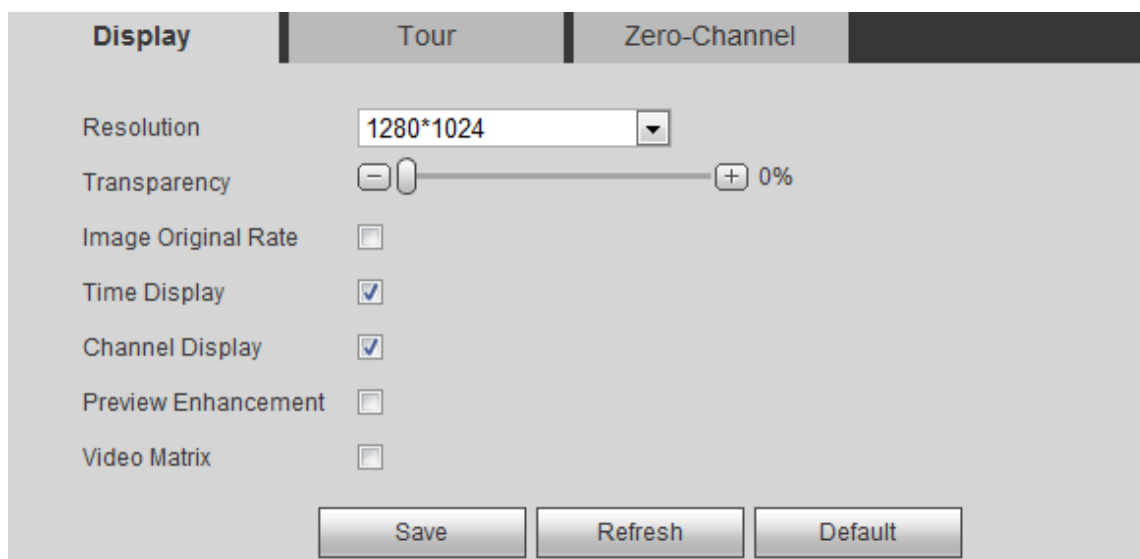


Figure 5-116

Please refer to the following sheet for detailed information.

| Parameter                | Function                                                                                                                                                                                                                                                                                                                              |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Resolution               | There are four options: 1920×1080,1280 × 1024(default),1280 × 720,1024 × 768. Please note the system needs to reboot to activate current setup.                                                                                                                                                                                       |
| Transparency             | Here is for you to adjust transparency. The value ranges from 128 to 255.                                                                                                                                                                                                                                                             |
| Time title/channel title | Check the box here, you can view system time and channel number on the monitor video.                                                                                                                                                                                                                                                 |
| Image enhance            | Check the box; you can optimize the margin of the preview video.                                                                                                                                                                                                                                                                      |
| IVS rule preview         | Check the box here, you can view IVS rule name on the preview window.                                                                                                                                                                                                                                                                 |
| Video matrix             | <ul style="list-style-type: none"> <li>Check the box, select VGA or the HDMI as the video matrix output. The selected screen(s) only display(s) the channel video from the video matrix. Refer to chapter 5.10.5.3 Video matrix for detailed information.</li> <li>Cancel the box, the VGA and HDMI output the same video.</li> </ul> |

#### 5.10.5.2.2 TV Adjust



#### Note

This function is for some series product only.

It is to set TV output region. See Figure 5-117.

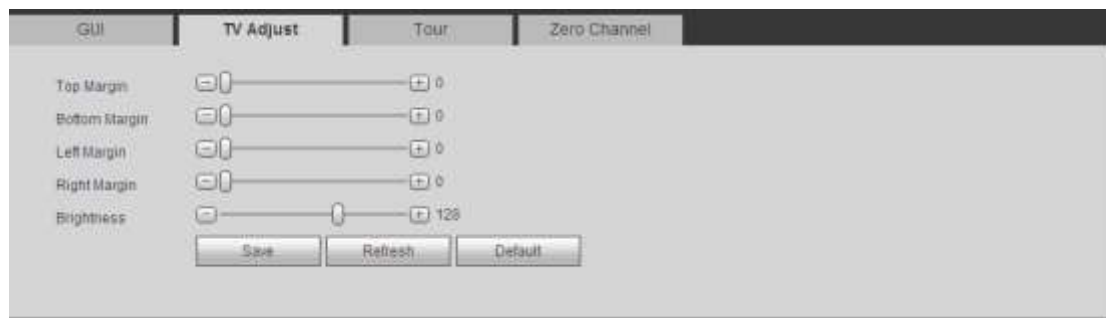


Figure 5-117

#### 5.10.5.2.3 Tour

The tour interface is shown as in Figure 5-118. Here you can set tour interval, split mode, motion detect tour and alarm tour mode.

Figure 5-118

Please refer to the following sheet for detailed information.

| Parameter              | Function                                                                                                                       |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------|
| Enable tour            | Check the box here to enable tour function.                                                                                    |
| Interval               | Here is for you to adjust transparency. The value ranges from 5 to 120s. The default setup is 5s.                              |
| Split                  | Here you can set window mode and channel group. System can support 1/4/8/9/16/25/36-window according to device channel amount. |
| Motion tour/Alarm tour | Here you can set motion detect tour/alarm tour window mode. System supports 1/8-window now.                                    |

#### 5.10.5.2.4 Zero-channel Encoding

It is to enable and set zero-channel encoding function so that you can view several video sources at one channel from WEB.

The interface is shown as in Figure 5-119.

Figure 5-119

Please refer to the following sheet for detailed information.

| Parameter   | Function                                                                                                                                                     |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable      | This function is disabled by default. Check the box here to enable this function so that you can control the zero-channel encoding function at the WEB.      |
| Compression | System default setup is H.264. You can set according to device capability.                                                                                   |
| Resolution  | The resolution value may vary due to different device capabilities. Please select from the dropdown list.                                                    |
| Frame rate  | The frame rate value may vary due to different device capabilities. Please select from the dropdown list.                                                    |
| Bit Rate    | The default setup is 1024Kb/S. The bit rate value may vary due to different device capabilities and frame rate setups. Please select from the dropdown list. |

#### 5.10.5.3 Video Matrix

The interface is shown as in Figure 5-120.

Here you can set video output channel and interval.

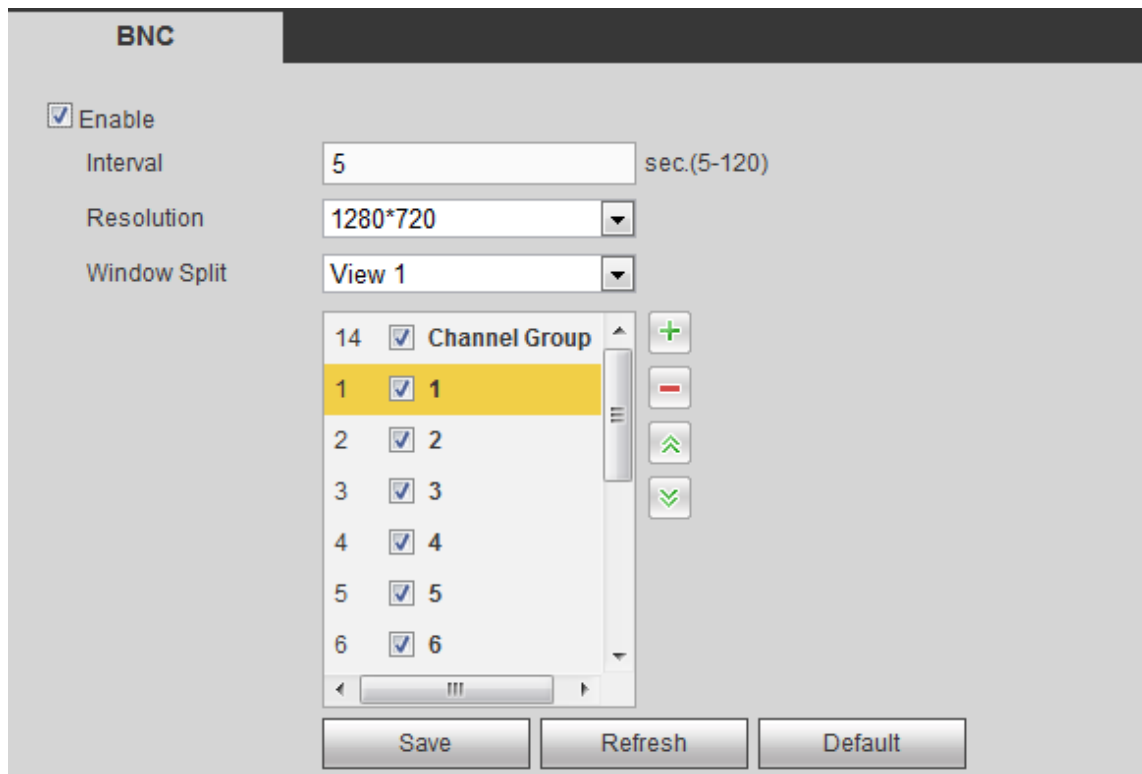


Figure 5-120

Please refer to the following sheet for detailed information.

| Parameter    | Function                                                                                                                                                                                                          |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enable       | Check the box here to enable this function.                                                                                                                                                                       |
| Interval     | It is to set the interval from current channel group to the next channel group.                                                                                                                                   |
| Window split | Support 1-window split only.                                                                                                                                                                                      |
| Delete       | Select a channel group and then click  to delete it.                                                                         |
| Up/Down      | Click  or  to adjust channel tour sequence. |

#### Add channel group

Click , you can see system pops up the following dialogue box. See Figure 5-121. Please select the channels and then click OK button.



Figure 5-121

#### Delete channel group

Select a channel group and then click , you can delete it.

### Modify channel group

Select a channel group and then double click, you can see the following interface. See Figure 5-122. You can change the setup and then click OK button.



Figure 5-122

### Adjust channel group sequence.

Click  or  to change channel sequence.

#### 5.10.5.4 RS232

##### Note

This function is for some series product only.

The RS232 interface is shown as in Figure 5-123.

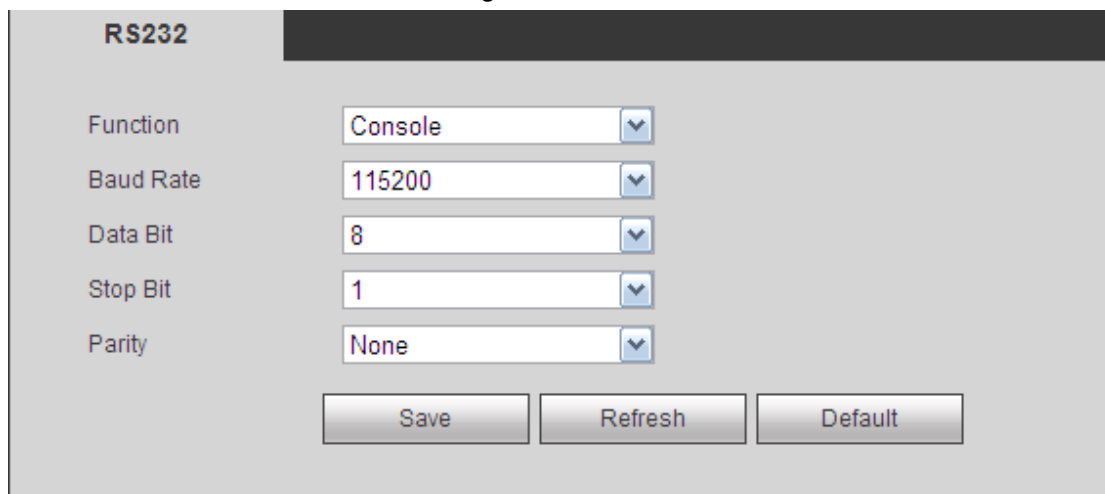


Figure 5-123

Please refer to the following sheet for detailed information.

| Parameter | Function                                                             |
|-----------|----------------------------------------------------------------------|
| Protocol  | Select the corresponding dome protocol.<br>Default setup is console. |
| Baud Rate | Select the baud rate.<br>Default setup is 115200.                    |
| Data Bit  | The value ranges from 5 to 8.<br>Default setup is 8.                 |

| Parameter | Function                                                                    |
|-----------|-----------------------------------------------------------------------------|
| Stop bit  | There are two options: 1/2.<br>Default setup is 1.                          |
| Parity    | There are five options: none/odd/even/space/mark.<br>Default setup is none. |

#### 5.10.5.5 PTZ

The PTZ interface is shown as in Figure 5-124 and Figure 5-125.

Before setup, please check the following connections are right:

- PTZ and decoder connection is right. Decoder address setup is right.
- Decoder A (B) line connects with DVR A (B) line.

Click Save button after you complete setup, you can go back to the monitor interface to control speed dome.

**PTZ**

Channel: 1

PTZ Type: Local

Control Mode: Serial

Protocol: HDCVI3.0

Address: 1

Baud Rate: 9600

Data Bit: 8

Stop Bit: 1

Parity: None

Copy Save Refresh Default

Figure 5-124

**PTZ**

Channel: 4

PTZ Type: Remote

Copy Save Refresh Default

Figure 5-125

Please refer to the following sheet for detailed information.

| Parameter | Function                             |
|-----------|--------------------------------------|
| Channel   | Select speed dome connected channel. |

| Parameter    | Function                                                                                                                                                                                                                                                                            |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PTZ type     | There are two types: local/remote. Please select local mode if you are connect RS485 cable to connect to the Speed dome (PTZ). Please select remote mode if you are connecting to the network PTZ camera.                                                                           |
| Control mode | You can select control mode from the dropdown list. There are two options: Serial/HDCVI. For HDCVI series product, please select HDCVI. The control signal is sent to the PTZ via the coaxial cable. For the serial mode, the control signal is sent to the PTZ via the RS485 port. |
| Protocol     | Please select protocol from the dropdown list.<br>If the control mode is HDCVI, please select HDCVI protocol. The default setup is HDCVI3.0.                                                                                                                                        |
| Address      | Set corresponding dome address. Default value is 1. <b>Please note your setup here shall comply with your dome address; otherwise you cannot control the speed dome.</b>                                                                                                            |
| Baud Rate    | Select the dome baud rate. Default setup is 9600.                                                                                                                                                                                                                                   |
| Data Bit     | Default setup is 8. Please set according to the speed dome dial switch setup.                                                                                                                                                                                                       |
| Stop bit     | Default setup is 1. Please set according to the speed dome dial switch setup.                                                                                                                                                                                                       |
| Parity       | Default setup is none. Please set according to the speed dome dial switch setup.                                                                                                                                                                                                    |

#### 5.10.5.6 Alarm box

It is to view the connected alarm box state. See Figure 5-126.

| Device Status |         |                                                                                       |
|---------------|---------|---------------------------------------------------------------------------------------|
| Alarm Box     | Address | Status                                                                                |
| 1             | 0       |  |
| 2             | 1       |  |
| 3             | 2       |  |
| 4             | 3       |  |



Figure 5-126

#### 5.10.5.7 ATM/POS

The ATM/POS function is for financial areas. It includes Sniffer, information analysis and title overlay function. The Sniffer mode includes COM and network.

##### 5.10.5.7.1 COM Type

The COM interface is shown as below. See Figure 5-127.

- Protocol: Please select from the dropdown list according to your actual situation.
- Overlay channel: Please select the channel you want to overlay the card number.

- Overlay mode: There are two options: preview and encode. Preview means overlay the card number in the local monitor video. Encode means overlay the card number in the record file.
- Overlay Position: Here you can select the proper overlay position from the dropdown list.

The screenshot shows a software interface with two tabs: 'COM' and 'Net'. The 'COM' tab is active. Below the tabs, it says 'Current Sniffer Mode is COM'. The settings are as follows:

- Protocol:** A dropdown menu showing 'POS'.
- Overlay Channel:** Three yellow buttons labeled '1', '2', and '3'.
- Overlay Mode:** Two checkboxes, 'Preview' and 'Encode', both of which are checked.
- Overlay Position:** A dropdown menu showing 'Top Left'.

At the bottom of the interface are two buttons: 'Save' and 'Refresh'.

Figure 5-127

#### 5.10.5.7.2 Network Type

The network type interface is shown as below. See Figure 5-128.

Here we take the ATM/POS protocol to continue.

There are two types: with or without the protocol according to client's requirements.

##### **With the protocol**

For ATM/POS with the protocol, you just need to set the source IP, destination IP (sometimes you need to input corresponding port number).

COM | **Net**

Current Sniffer Mode is COM

Protocol:

Overlay Mode: ☒ Preview ☒ Encode

Overlay Position:

Sniffer Group:

Source IP Address:  Source Port:

Destination IP Address:  Destination Port:

Overlay Channel:

|            | Start Position                 | Length                         | Value                |  |
|------------|--------------------------------|--------------------------------|----------------------|--|
| Key Words1 | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text"/> |  |
| Key Words2 | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text"/> |  |
| Key Words3 | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text"/> |  |
| Key Words4 | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text"/> |  |
| Key Words5 | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text"/> |  |
| Key Words6 | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text"/> |  |

Figure 5-128

### Without the protocol

For the ATM/POS without the protocol, the interface is shown as in Figure 5-129.

Source IP refers to host IP address that sends out information (usually it is the device host.)

Destination IP refers to other systems that receive information.

Usually you do not need to set source port and target port.

There are total four groups IP. The record channel applies to one group (optional) only.

Six frame ID groups verification can guarantee information validity and legal.

COM | **Net**

Current Sniffer Mode is COM

Protocol:

Overlay Channel:

Overlay Mode: ☒ Preview ☒ Encode

Overlay Position:

Source IP Address:  Source Port:

Destination IP Address:  Destination Port:

Figure 5-129

#### 5.10.5.8 Voice

The audio function is to manage audio files and set schedule play function. It is to realize audio broadcast activation function.

##### 5.10.5.8.1 File List

Here you can add audio file, or delete audio file. See Figure 5-130.



Figure 5-130

Click Add button, you can add audio file and import the audio file via the local computer. See Figure 5-131.

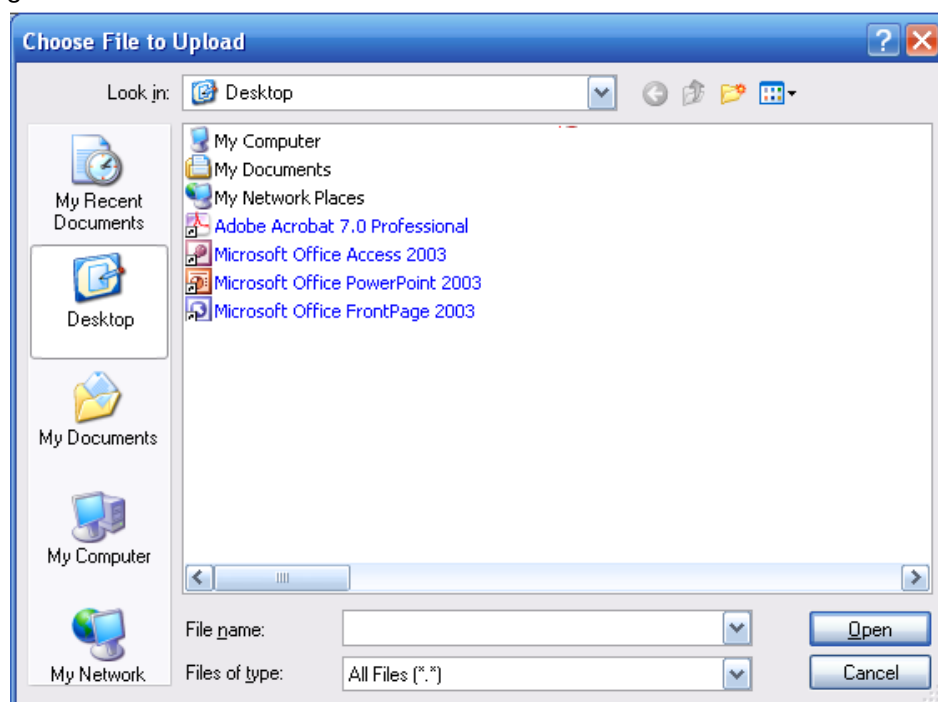


Figure 5-131

##### 5.10.5.8.2 Schedule

It is to set schedule broadcast function. You can play the different audio files in the specified periods.

From main menu->Setup->System->Voice->.Schedule, you can see the following interface. See Figure 5-132.

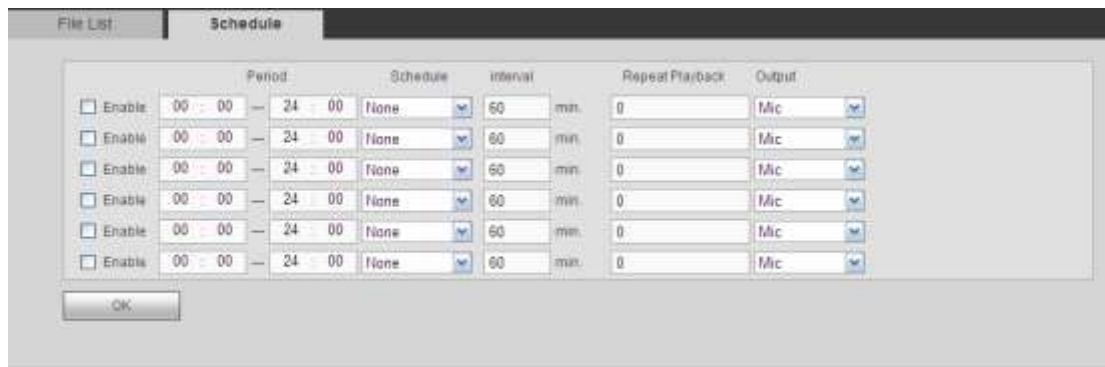


Figure 5-132

Please refer to the following sheet for detailed information.

| Parameter   | Function                                                                                                                                                                                                          |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Period      | There are six periods. Check the box to enable current setup.                                                                                                                                                     |
| Repeat      | It is to set audio file repeat times in the specified period.                                                                                                                                                     |
| Interval    | It is the audio file repeated interval in the specified period.                                                                                                                                                   |
| Output port | There are two options: MIC (default)/audio. When reuse the MIC port and bidirectional talk port, the bidirectional port has the higher priority. Please note some series product does not support audio function. |



#### Note

- The audio file end time depends on the audio file size and the interval setup.
- Priority: Bidirectional talk>Event trigger alarm>Trial listening>Audio schedule broadcast.

### 5.10.5.9 Account



#### Note

- For the user name, the string max length is 31-byte, and for the user group, the string max length is 15-byte. The user name can only contain English letters, numbers and “\_”, “@”, “.”.
- The default user amount is 64 and the default group amount is 20. System account adopts two-level management: group and user. The user authorities shall be smaller than group authorities (The **admin** user authorities are set by default).
- For group or user management, there are two levels: admin and user. The user name shall be unique and one user shall only belong to one group.

#### 5.10.5.9.1 User name

From main menu->Setup->System->Account->Account, enter account interface. See Figure 5-133.

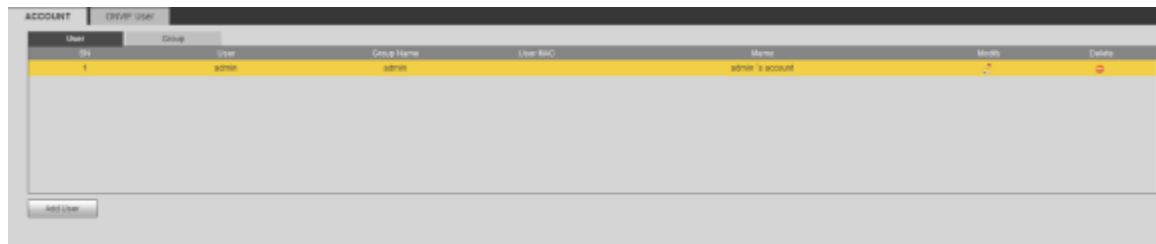


Figure 5-133

## Add user

It is to add a name to group and set the user rights.

Step 1 Click Add user button.

Enter add user interface. See Figure 5-134.

Step 2 Here you can input the user name and password and then select one group for current user.

**Add User**

User:

Password:

Confirm Password:

Group:

User MAC:

Memo:

Period:

Authority:

| System                                       |                                             |                                                        |                                                    |
|----------------------------------------------|---------------------------------------------|--------------------------------------------------------|----------------------------------------------------|
| <input checked="" type="checkbox"/> All      | <input checked="" type="checkbox"/> ACCOUNT | <input checked="" type="checkbox"/> SYSTEM             | <input checked="" type="checkbox"/> SYSTEM INFO    |
| <input checked="" type="checkbox"/> STORAGE  | <input checked="" type="checkbox"/> EVENT   | <input checked="" type="checkbox"/> NETWORK            | <input checked="" type="checkbox"/> MANUAL CONTROL |
| <input checked="" type="checkbox"/> SECURITY | <input checked="" type="checkbox"/> BACKUP  | <input checked="" type="checkbox"/> DEVICE MAINTENANCE | <input checked="" type="checkbox"/> CAMERA         |

Figure 5-134

Step 3 Click the Set button after the period. It is to set valid period to use current account. See Figure 4-114.

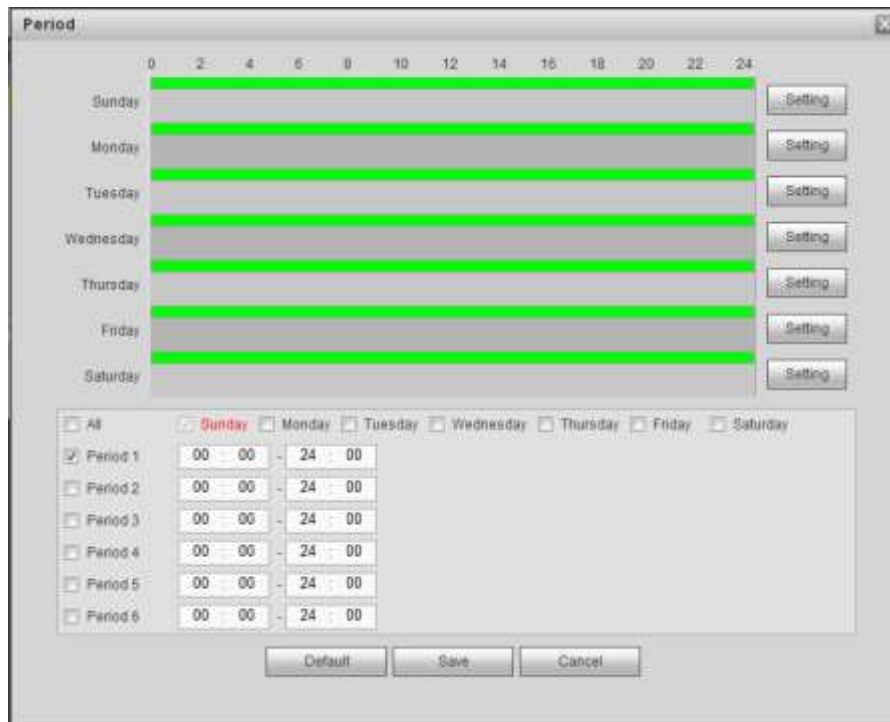


Figure 5-135

- Click Setting to set the periods. Or you can draw on the interface directly. There are six periods in one day. Or you can input start time and end time directly.
- Check the box before the date, the settings are for the selected date(s).
- Check the box before the period1-6, it is to enable the period function.

Step 4 Click Save to complete the setup.



#### Note

Please note the user rights shall not exceed the group right setup. For convenient setup, please make sure the general user has the lower rights setup than the admin.

#### Modify user

It is to modify the user property, belonging group, password and rights. See Figure 5-136.

**Modify User**

User: test

Group: admin

Memo:

User MAC:

Period: Setting

☐ Modify Password

Authority

**System** | Playback | Monitor

☒ All

☒ ACCOUNT    ☒ SYSTEM    ☒ SYSTEM INFO    ☒ MANUAL CONTROL

☒ STORAGE    ☒ EVENT    ☒ NETWORK    ☒ CAMERA

☒ SECURITY    ☒ BACKUP    ☒ DEVICE MAINTENANCE

Save Cancel

Figure 5-136

 **Note**

For admin, you can change the email information. See Figure 5-137.

**Modify User**

User: admin

Group: admin

Memo: admin 's account

User MAC: . . . . .

☐ Modify Password

Email Address: z\*\*\*@tech.com

Authority

**System** | Playback | Monitor

☒ All

☒ ACCOUNT    ☒ SYSTEM    ☒ SYSTEM INFO    ☒ MANUAL CONTROL

☒ STORAGE    ☒ EVENT    ☒ NETWORK    ☒ CAMERA

☒ SECURITY    ☒ BACKUP    ☒ DEVICE MAINTENANCE

Save Cancel

Figure 5-137

### Modify password

It is to modify the user password.

Step 1 In Modify user interface, click Modify password box. See Figure 5-138.

Figure 5-138

Step 2 Input old password, and then input new password and confirm.

Step 3 Click Save button.



#### Note

The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding “'”, “””, “;”, “:”, “&”). The password shall contain at least two categories. Usually we recommend the strong password.



#### WARNING

**STRONG PASSWORD RECOMMENDED**-For your device own safety, please create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.

#### 5.10.5.9.2 Group

It is to add/remove group, modify group password and etc.

From main menu->Setup->System->Account->Account.

Click Group tab, the interface is shown as in Figure 5-139.

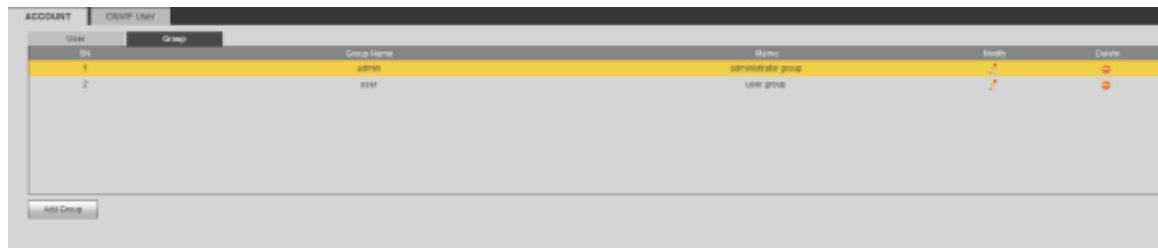


Figure 5-139

## Add group

It is to add group and set its corresponding rights.

Step 1 Click Add group button. Enter add group interface. See Figure 5-140.

**Add Group**

Group Name:

Memo:

Authority:

**System** | Playback | Monitor

☐ All

☐ ACCOUNT    ☐ SYSTEM    ☐ SYSTEM INFO    ☐ MANUAL CONTROL  
☐ STORAGE    ☐ EVENT    ☐ NETWORK    ☐ CAMERA  
☐ SECURITY    ☐ BACKUP    ☐ DEVICE MAINTENANCE

Save Cancel

Figure 5-140

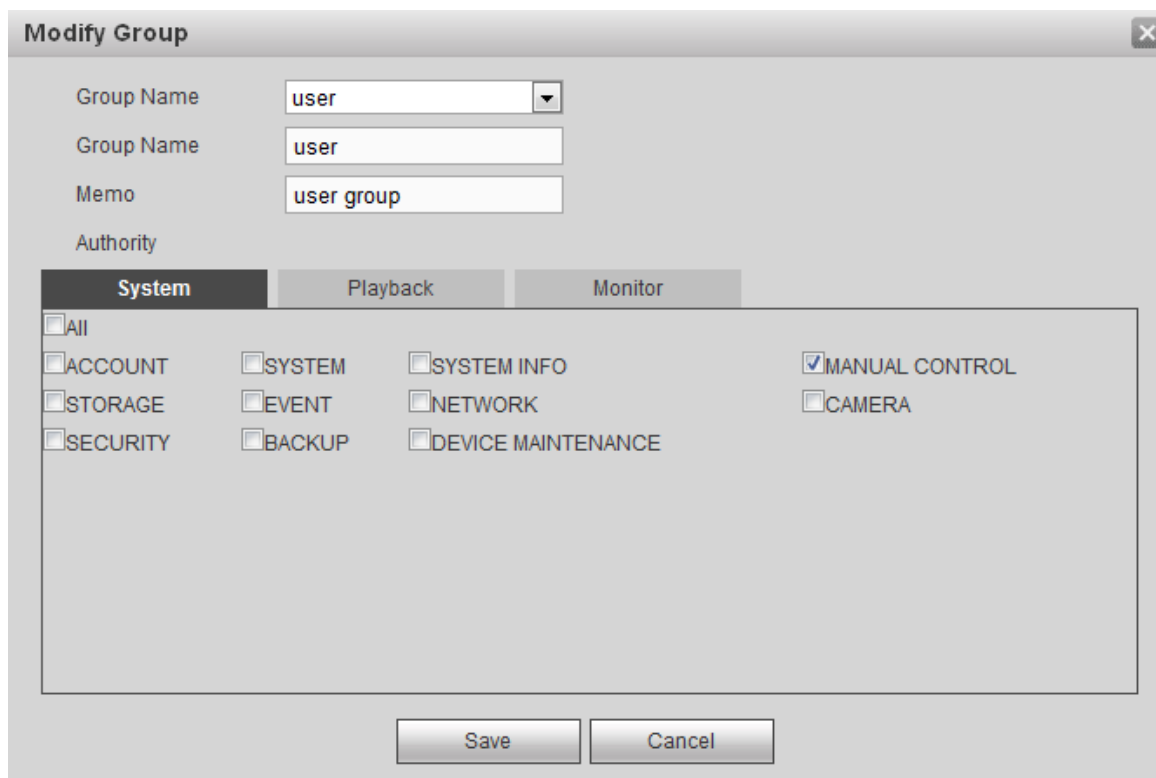
Step 2 Input the group name and then check the box to select the corresponding rights.

It includes: system, playback, and monitor.

Step 3 Click Save button.

## Modify group

Step 1 Select a group and then click . See Figure 5-141.



**Modify Group**

Group Name:

Group Name:

Memo:

Authority:

**System** | Playback | Monitor

☐ All

☐ ACCOUNT    ☐ SYSTEM    ☐ SYSTEM INFO    ☒ MANUAL CONTROL

☐ STORAGE    ☐ EVENT    ☐ NETWORK    ☐ CAMERA

☐ SECURITY    ☐ BACKUP    ☐ DEVICE MAINTENANCE

Figure 5-141

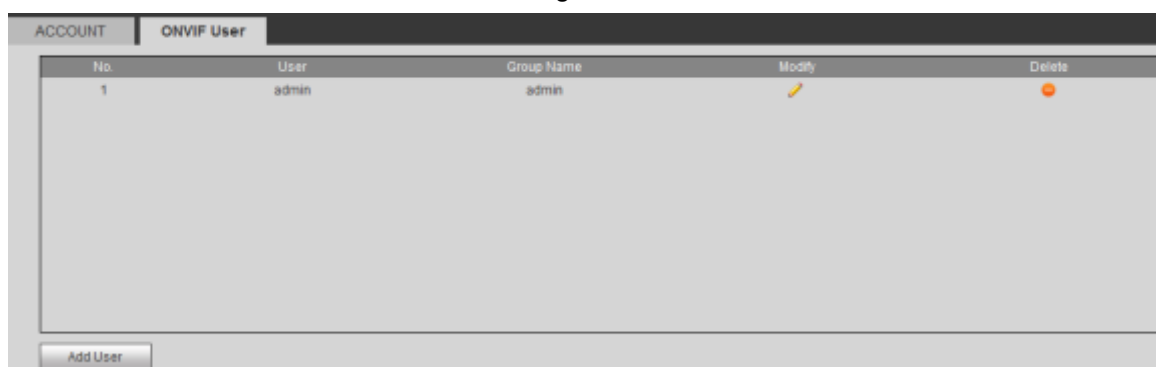
Step 2 Change corresponding information and then click Save button.

#### 5.10.5.9.3 ONVIF User

When the camera from the third party is connected with the DVR via the ONVIF user, please use the verified ONVIF account to connect to the DVR.

Step 1 From main menu->Setting->System->Account->ONVIF User.

Enter ONVIF user interface. See Figure 5-142.

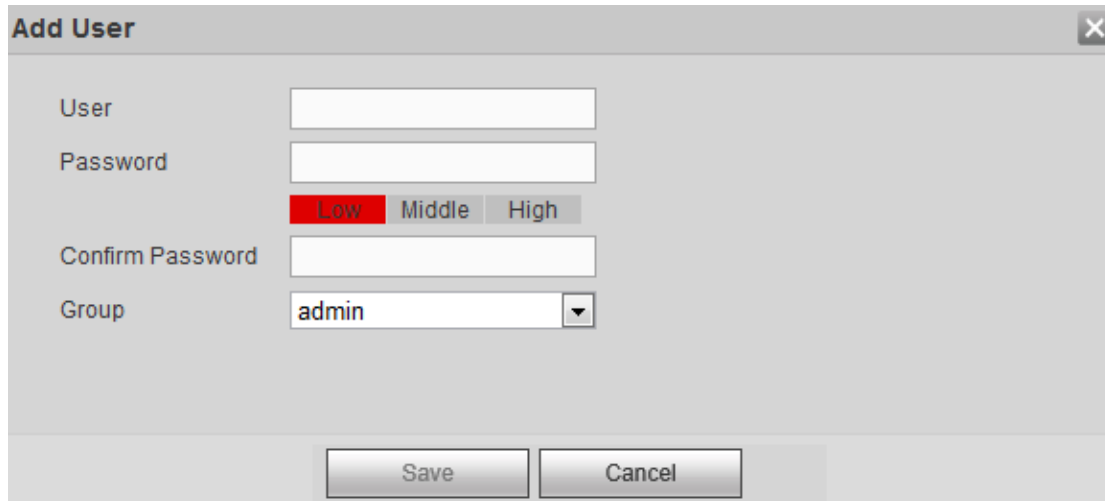


| No. | User  | Group Name | Modify | Delete |
|-----|-------|------------|--------|--------|
| 1   | admin | admin      |        |        |

Figure 5-142

Step 2 Click Add user button.

Enter add user interface. See Figure 5-143.



The 'Add User' dialog box contains the following fields and controls:

- User:** A text input field.
- Password:** A text input field with a strength indicator below it showing 'Low' (highlighted in red), 'Middle', and 'High'.
- Confirm Password:** A text input field.
- Group:** A dropdown menu currently showing 'admin'.
- Buttons:** 'Save' and 'Cancel' buttons at the bottom right.

Figure 5-143

Step 3 Set user name, password and then select group from the dropdown list.

Step 4 Click Save to complete setup.



**Note**

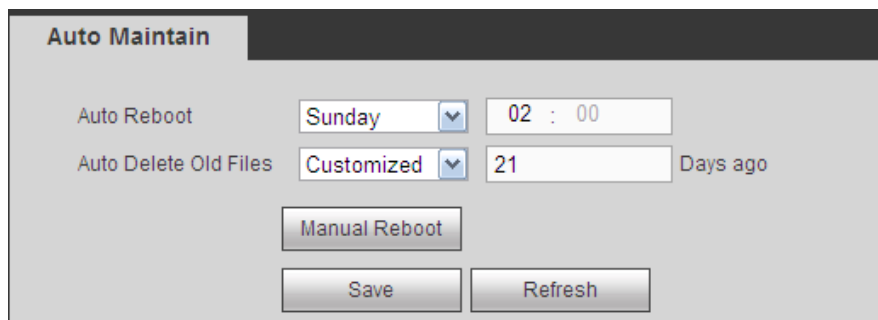
Click  to change user information, click  to delete current user.

#### 5.10.5.10 Auto maintain

The auto maintain interface is shown as in Figure 5-144.

It is to set auto-reboot time during the spare period if the device is running for a long time.

It is to enhance device operation speed.



The 'Auto Maintain' interface includes the following settings:

- Auto Reboot:** A dropdown menu set to 'Sunday' and a time field set to '02 : 00'.
- Auto Delete Old Files:** A dropdown menu set to 'Customized' and a field set to '21' with the label 'Days ago'.
- Buttons:** 'Manual Reboot', 'Save', and 'Refresh' buttons.

Figure 5-144

#### 5.10.5.11 Import/Export

The interface is shown as in Figure 5-145.



The 'Import&Export' interface contains two buttons:

- Config Import**
- Config Export**

Figure 5-145

Please refer to the following sheet for detailed information.

| Parameter | Function                                                      |
|-----------|---------------------------------------------------------------|
| Import    | It is to import the local setup files to the system.          |
| Export    | It is to export the corresponding WEB setup to your local PC. |

#### 5.10.5.12 Default

##### Note

This function is for admin user only.

The default setup interface is shown as in Figure 5-146.

Here you can select Channel/Network/Event/Storage/System. Or you can check the All box to select all items.

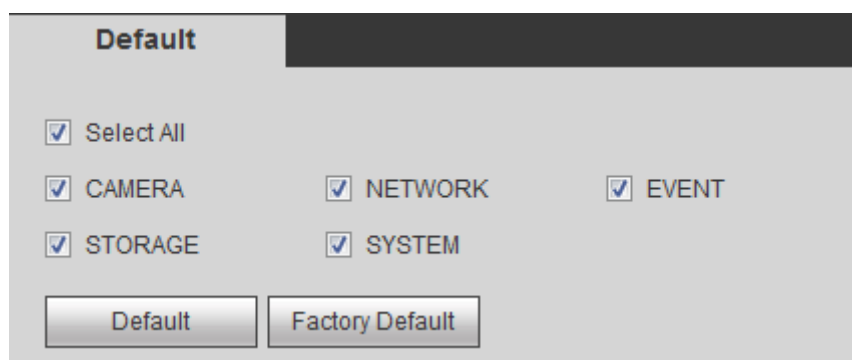


Figure 5-146

#### 5.10.5.13 Upgrade



##### CAUTION

- During the upgrade process, do not unplug the power cable, network cable, or shutdown the device.
- Improper upgrade program may result in device malfunction!

There are two upgrade modes: file upgrade and online upgrade.

##### 5.10.5.13.1.1 File Upgrade

The upgrade interface is shown as in Figure 5-147.

Please select the upgrade file and then click the update button to begin update. Please note the file name shall be as \*.bin.

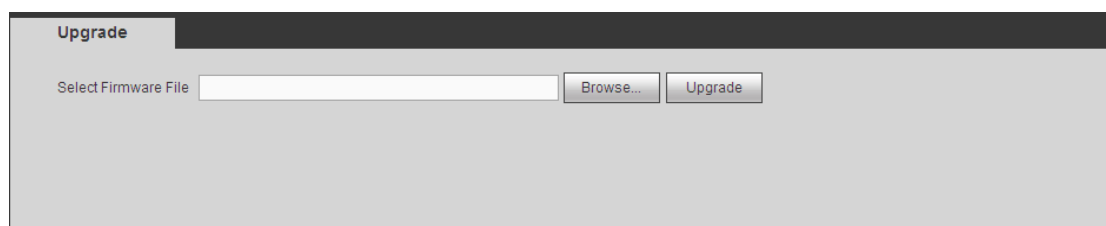


Figure 5-147

#### 5.10.5.13.1.2 Online Upgrade

When the DVR is online, you can use the online upgrade to update the firmware.



#### Note

Make sure the DVR has properly connected to the network.

### Version Detection

The version detection includes auto detection and manual detection. It displays current system version and application released date.

- Enable auto detection, DVR interactive with the cloud to detect there is new version available or not.
- Click manual detection, it is to view the latest new version on the cloud.
- If current version is the latest one, there is prompt “It is the latest version”.
- If DVR detects there is new version available, system displays new version information such as released date and corresponding release note.

### Upgrade System

Click Start to upgrade system.

#### 5.10.5.14 Security

To enhance device network security and protect device data, please set the access right of the IP host (IP host here refers to the IP PC or the server). After you enabled trusted sites function, only the IP listed below can access current DVR.

If you enable blocked sites function, the following listed IP addresses cannot access current DVR.

Step 1 From main menu->Setting->System->Security.

Enter security interface. See Figure 2-85.

Step 2 Check the Enable box.

Select trusted sites/block sites.

- Enable trusted site function and then add the whitelist.
- Enable blocked site function and then add the blacklist.

Step 3 Set parameters.

- Start address/end address: Select one type from the dropdown list, you can input IP address in the start address and end address. Now you can click Add IP address or Add IP section to add. System supports max 64 IP addresses.
  - a) For the newly added IP address, it is in enable status by default. Remove the √ before the item, and then current item is not in the list.
  - b) System max supports 64 items.
  - c) Address column supports IPv4 or IPv6 format. If it is IPv6 address, system can optimize it. For example, system can optimize aa:0000: 00: 00aa: 00aa: 00aa: 00aa: 00aa as aa:: aa: aa: aa: aa: aa: aa.
  - d) System automatically removes space if there is any space before or after the newly added IP address.

- e) System only checks start address if you add IP address. System check start address and end address if you add IP section and the end address shall be larger than the start address.
- f) System may check newly added IP address exists or not. System does not add if input IP address does not exist.
- Delete: Click it to remove specified item.
- Edit: Click it to edit start address and end address. See Figure 5-149. System can check the IP address validity after the edit operation and implement IPv6 optimization.
- Default: Click it to restore default setup. In this case, the trusted sites and blocked sites are both null.

Step 4 Click Save to complete setup.

- If you enabled trusted sites, only the IP in the trusted sites list can access the device.
- If you enabled blocked sites, the IP in the blocked sites cannot access the device.

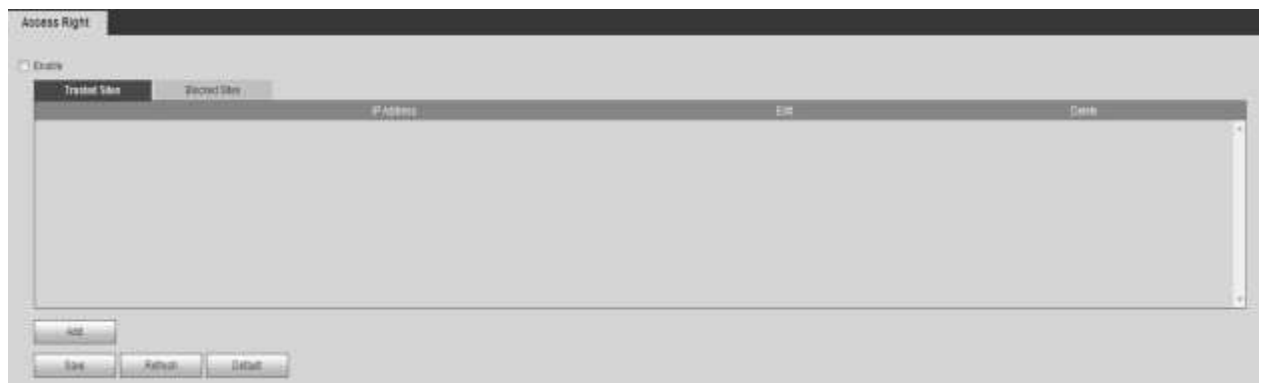


Figure 5-148

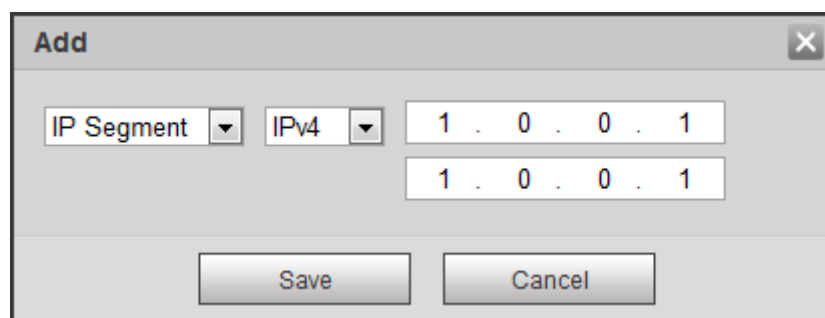


Figure 5-149

## 5.11 Information

### 5.11.1 Version

Here you can view record channel, alarm input/output information, software version, release date and etc.

### 5.11.2 Log

Here you can view system log. See Figure 5-150.

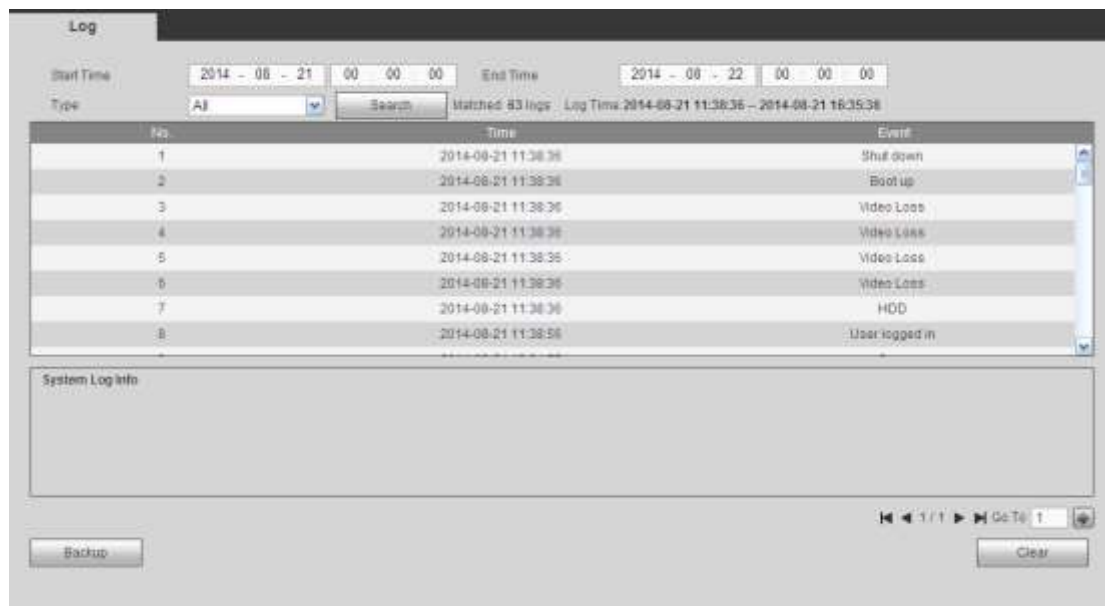


Figure 5-150

Please refer to the following sheet for log parameter information.

| Parameter            | Function                                                                                                                                                               |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Type                 | Log types include: system operation, configuration operation, data operation, event operation, record operation, user management, log clear.                           |
| Start time           | Set the start time of the requested log.                                                                                                                               |
| End time             | Set the end time of the requested log.                                                                                                                                 |
| Search               | You can select log type from the drop down list and then click search button to view the list.<br>You can click the stop button to terminate current search operation. |
| Detailed information | You can select one item to view the detailed information.                                                                                                              |
| Clear                | You can click this button to delete all displayed log files. Please note system does not support clear by type.                                                        |
| Backup               | You can click this button to backup log files to current PC.                                                                                                           |

### 5.11.3 Online User

It is to display current online user, user group, IP address and login time.

The online user interface is shown as in Figure 5-151.

The screenshot shows a web interface titled 'Online User'. It contains a table with the following columns: No., User Name, Group Name, IP Address, and User Login Time. There are three rows of data, all for the 'admin' user. Below the table is a 'Refresh' button.

| No. | User Name | Group Name | IP Address  | User Login Time        |
|-----|-----------|------------|-------------|------------------------|
| 1   | admin     | admin      | 10.15.9.152 | 2013-10-24 04:31:33 PM |
| 2   | admin     | admin      | 10.15.9.152 | 2013-10-24 04:21:12 PM |
| 3   | admin     | admin      | 10.15.9.145 | 2013-10-24 04:50:01 PM |

Refresh

Figure 5-151

#### 5.11.4 HDD

The HDD interface is shown as in Figure 5-152. Here you can view HDD information.

The screenshot shows a web interface titled 'HDD'. It contains a table with the following columns: No., Device Name, Status, Free Space/Total Space, and S.M.A.R.T. There is one row of data for 'SATA-1'. Below the table is a 'Refresh' button.

| No. | Device Name | Status | Free Space/Total Space | S.M.A.R.T |
|-----|-------------|--------|------------------------|-----------|
| 1   | SATA-1      | Normal | 1.64TB/1.81TB          | Normal    |

Refresh

Figure 5-152

## 5.12 Playback

Click Playback button, you can see an interface is shown as in Figure 5-153.



Figure 5-153

### 5.12.1 Search Record

Please set record type, record date, window display mode and channel name.

- Select Date

You can click the date on the right pane to select the date. The green highlighted date is system current date and the blue highlighted date means it has record files.

- Window Split

Select window split mode. Click  to display in full screen. Click ESC button to exit.

See Figure 5-154.

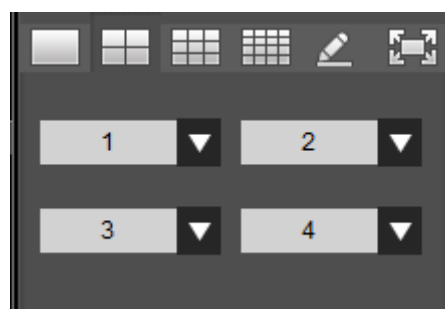


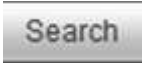
Figure 5-154

- Customized playback

Click , you can see the following interface. See Figure 5-155.



Figure 5-155

Now you can select one or more channel(s) and then click  to search record(s).

System supports one or more channels. The window split mode can auto adjust according to the channel amount. System max supports 16-split.

Click  button to select all channels at the same time.

Click , system begins playback.

- Select Channel

1~n(n depends on your product channel amount) means main stream and A1~An ((n depends on your product channel amount)) means sub stream.

- Select Record Type

Check the corresponding box to select record type. See Figure 5-156.



Figure 5-156

## 5.12.2 Fisheye Playback De-Warp

### Note

Some series product supports de-warp function.

When playing fisheye channel record file, it can de-warp.

In 1-window playback mode, click the  at the top right corner, system pops up installation mode and display mode interface. Select the corresponding mode, it can display the dewarp video. Please refer to Fisheye de-warp in chapter 5.6.1 for detailed information.

## 5.12.3 File List

Click File list button, you can see the corresponding file(s) in the list. See Figure 5-157.



Figure 5-157

#### 5.12.4 Playback

Select a file you want to play and then click Play button, system can begin playback. You can select to playback in full-screen. Please note for one channel, system cannot playback and download at the same time. You can use the playback control bar to implement various operations such as play, pause, stop, slow play, fast play and etc.

#### 5.12.5 Download

Select the file(s) you want to download and then click download button, you can see an interface shown as in Figure 5-158. The Download button becomes Stop button and there is a process bar for your reference. Please go to you default file saved path to view the files.



Figure 5-158

## 5.12.6 Load more

It is for you to search record or picture. You can select record channel, record type and record time to download. Or you can use watermark function to verify file.

### 5.12.6.1 Download By File

Select channel, record type, bit stream type and then input start time and end time. Click Search button, the download by file interface is shown as in Figure 5-159.

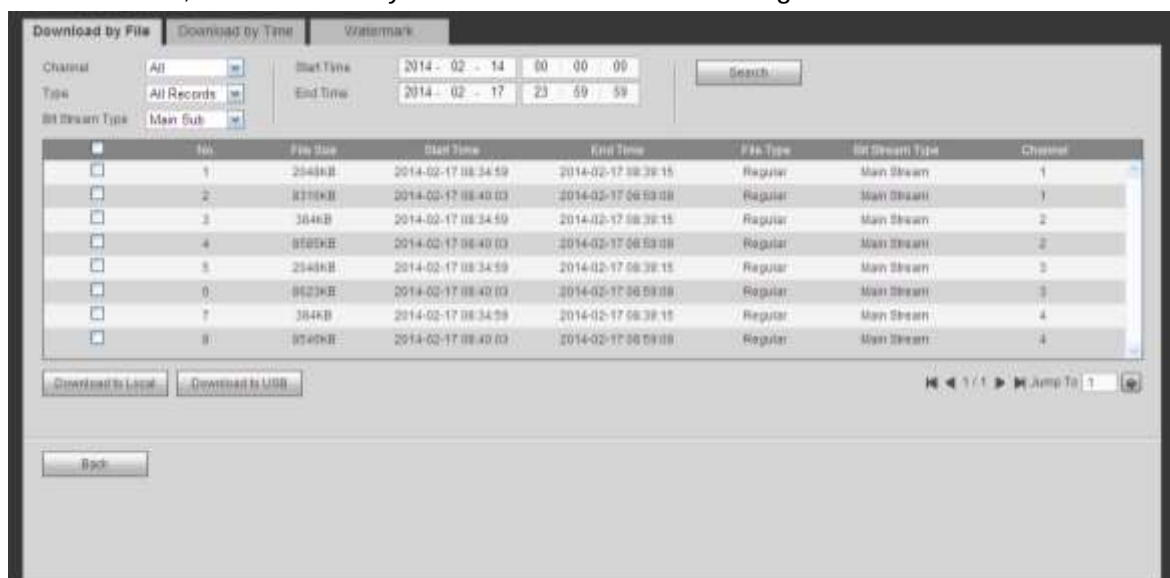


Figure 5-159

Check the file(s) you want to download and there are two options for you to save the file(s).

- Download to local

Click Download to local, system pops up the following interface for you to set record format and saved path. See Figure 5-160.



Figure 5-160

You can click OK to download and view the download process. After the download operation, you can see corresponding dialog box.

- Download to USB

Connect the corresponding peripheral device, and then click Download to USB button, you can see the following interface. See Figure 5-161.

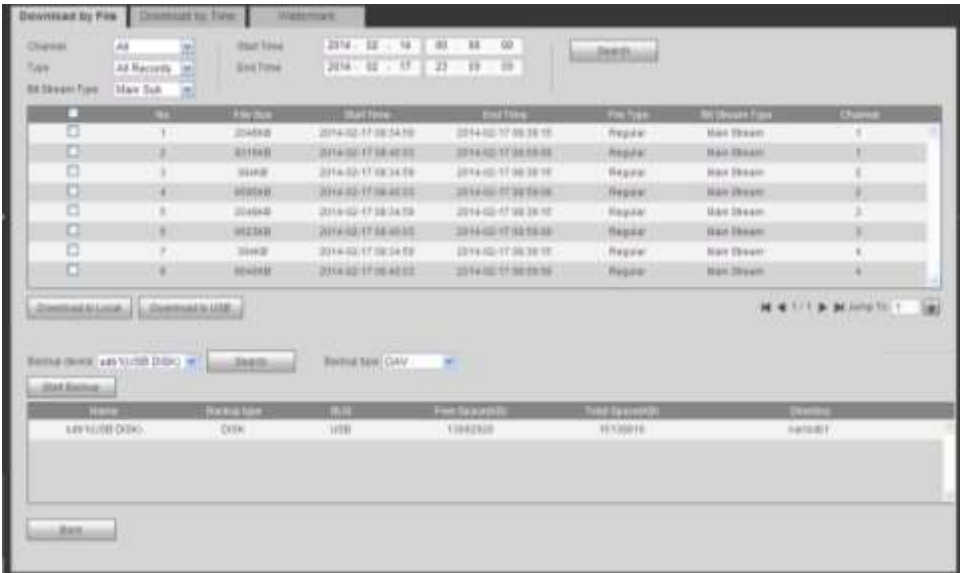


Figure 5-161

Select Backup device and backup type first and then click Start backup button.

After the download operation, you can see corresponding dialogue box.

### 5.12.6.2 Download by Time

Select channel, bit stream type, start time and end time.

Click Download to Local button, you can see download by time interface is shown as in Figure 5-162.

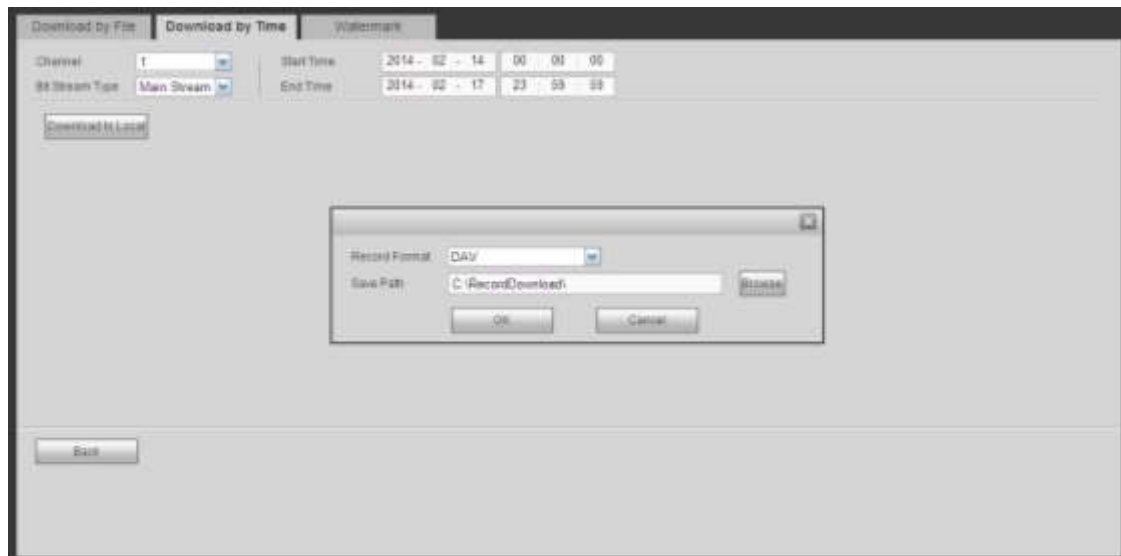


Figure 5-162

Set record format and saved path, you can click OK to download and view the download process. After the download operation, you can see corresponding dialog box.

### 5.12.6.3 Watermark

Watermark interface is shown as In Figure 5-163. Please select a file and then click Verify button to see the file has been tampered with or not

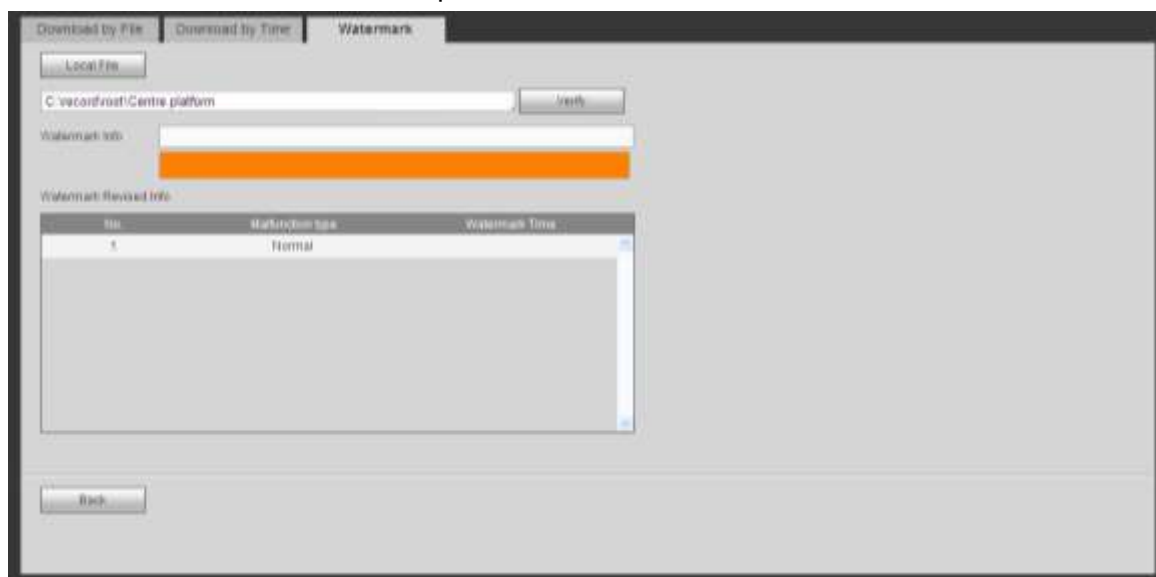


Figure 5-163

## 5.13 Face Search

On the main interface, click Face search button, you can see an interface shown as below. See Figure 5-164.



Figure 5-164

Please refer to the following sheet for detailed information.

| SN | Name          | Function                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Display pan   | <ul style="list-style-type: none"> <li>It is to display human face detection file list. The latest file is at the top. \</li> <li>Click Export, you can export the selected file to the USB device. There are two types: image/record. <ul style="list-style-type: none"> <li>Image: Export the recognized human face image.</li> <li>Record: Export the record file before and after 10 seconds when the DVR recognizes the human face.</li> </ul> </li> </ul> |
| 2  | Playback pane | Play the searched record file or image. Double click to playback in full screen.                                                                                                                                                                                                                                                                                                                                                                                |
| 3  | Search pane   | Set date, start time and end time, click Search button, you can view the corresponding file list.                                                                                                                                                                                                                                                                                                                                                               |

## 5.14 Alarm

Click alarm function, you can see an interface is shown as Figure 5-165.

Here you can set device alarm type and alarm sound setup (Please make sure you have enabled audio function of corresponding alarm events.).



Figure 5-165

Please refer to the following sheet for detailed information.

| Type        | Parameter        | Function                                                                                                                             |
|-------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Alarm Type  | Video loss       | System alarms when video loss occurs.                                                                                                |
|             | Motion detection | System alarms when motion detection alarm occurs.                                                                                    |
|             | Tampering        | System alarms when camera is viciously masking.                                                                                      |
|             | Disk full        | System alarms when disk is full.                                                                                                     |
|             | Disk error       | System alarms when disk error occurs.                                                                                                |
|             | External alarm   | Alarm input device sends out alarm.                                                                                                  |
| Operation   | Prompt           | Check the box here, system can automatically pops up an alarm icon on the Alarm button in the main interface when there is an alarm. |
| Alarm Sound | Play alarm sound | System sends out alarm sound when an alarm occurs. You can specify as you wish.                                                      |
|             | Sound path       | Here you can specify alarm sound file.                                                                                               |

## 5.15 Log out

Click log out button, system goes back to log in interface. See Figure 5-166.

Input user name and password to login again.



Figure 5-166

## 5.16 Un-install Web Control

You can use web un-install tool “uninstall web.bat” to un-install web control.

**Please note, before you un-installation, please close all web pages, otherwise the un-installation might result in error.**

## 6 SmartPSS

Besides Web, you can use our Smart PSS to login the device.

For detailed information, please refer to *Smart PSS user's manual*.

## 7 FAQ

### 1. DVR cannot boot up properly.

There are following possibilities:

- Input power is not correct.
- Power connection is not correct.
- Power switch button is damaged.
- Program upgrade is wrong.
- HDD malfunction or something wrong with HDD ribbon.
- Seagate DB35.1, DB35.2, SV35 or Maxtor 17-g has compatibility problem.  
Please upgrade to the latest version to solve this problem.
- Front panel error.
- Main board is damaged.

### 2. How to restore factory default setup even I cannot login the user interface.

There are following possibilities:

- Please use the reset button to restore factory default setup. Please shut down the device, remove the top cover and front panel. Go to the mainboard and find the  button. Press  to boot up and then remain pressing for 5 to 10 seconds. Device automatically restoring factory default setup and then reboot.



#### Note

Please make sure you purchased device has the reset button on the mainboard.

### 3. DVR often automatically shuts down or stops running.

There are following possibilities:

- Input voltage is not stable or it is too low.
- HDD malfunction or something wrong with the ribbon.
- Button power is not enough.
- Front video signal is not stable.
- Working environment is too harsh, too much dust.
- Hardware malfunction.

### 4. System cannot detect hard disk.

There are following possibilities:

- HDD is broken.
- HDD ribbon is damaged.
- HDD cable connection is loose.
- Main board SATA port is broken.

### 5. There is no video output whether it is one-channel, multiple-channel or all-channel output.

There are following possibilities:

- Program is not compatible. Please upgrade to the latest version.
- Brightness is 0. Please restore factory default setup.
- There is no video input signal or it is too weak.
- Check privacy mask setup or your screen saver.
- DVR hardware malfunctions.

#### **6. Real-time video color is distorted.**

There are following possibilities:

- When using BNC output, NTSC and PAL setup is not correct. The real-time video becomes black and white.
- DVR and monitor resistance is not compatible.
- Video transmission is too long or degrading is too huge.
- DVR color or brightness setup is not correct.

#### **7. Cannot search local records.**

There are following possibilities:

- HDD ribbon is damaged.
- HDD is broken.
- Upgraded program is not compatible.
- The recorded file has been overwritten.
- Record function has been disabled.

#### **8. Video is distorted when searching local records.**

There are following possibilities:

- Video quality setup is too low.
- Program read error, bit data is too small. There is mosaic in the full screen. Please restart the DVR to solve this problem.
- HDD data ribbon error.
- HDD malfunction.
- DVR hardware malfunctions.

#### **9. There is no audio when monitor.**

There are following possibilities:

- It is not a power picker.
- It is not a power acoustics.
- Audio cable is damaged.
- DVR hardware malfunctions.

#### **10. There is audio when monitor but there is no audio when system playback.**

There are following possibilities:

- Setup is not correct. Please enable audio function
- Corresponding channel has no video input. Playback is not continuous when the screen is blue.

### **11. Time display is not correct.**

There are following possibilities:

- Setup is not correct
- Battery contact is not correct or voltage is too low.
- Crystal is broken.

### **12. DVR cannot control PTZ.**

There are following possibilities:

- Front panel PTZ error
- PTZ decoder setup, connection or installation is not correct.
- Cable connection is not correct.
- PTZ setup is not correct.
- PTZ decoder and DVR protocol is not compatible.
- PTZ decoder and DVR address is not compatible.
- When there are several decoders, please add 120 Ohm between the PTZ decoder A/B cables furthest end to delete the reverberation or impedance matching. Otherwise the PTZ control is not stable.
- The distance is too far.

### **13. Motion detection function does not work.**

There are following possibilities:

- Period setup is not correct.
- Motion detection zone setup is not correct.
- Sensitivity is too low.
- For some versions, there is hardware limit.

### **14. Cannot log in client-end or web.**

There are following possibilities:

- For Windows 98 or Windows ME user, please update your system to Windows 2000 sp4. Or you can install client-end software of lower version. Please note right now, our DVR is not compatible with Windows VISTA control.
- ActiveX control has been disabled.
- No dx8.1 or higher. Please upgrade display card driver.
- Network connection error.
- Network setup error.
- Password or user name is invalid.
- Client-end is not compatible with DVR program.

### **15. There is only mosaic no video when preview or playback video file remotely.**

There are following possibilities:

- Network fluency is not good.
- Client-end resources are limit.

- There is multiple-cast group setup in DVR. This mode can result in mosaic. Usually we do not recommend this mode.
- There is privacy mask or channel protection setup.
- Current user has no right to monitor.
- DVR local video output quality is not good.

#### **16. Network connection is not stable.**

There are following possibilities:

- Network is not stable.
- IP address conflict.
- MAC address conflict.
- PC or DVR network card is not good.

#### **17. Burn error /USB back error.**

There are following possibilities:

- Burner and DVR are in the same data cable.
- System uses too much CPU resources. Please stop record first and then begin backup.
- Data amount exceeds backup device capacity. It may result in burner error.
- Backup device is not compatible.
- Backup device is damaged.

#### **18. Keyboard cannot control DVR.**

There are following possibilities:

- DVR serial port setup is not correct
- Address is not correct
- When there are several switchers, power supply is not enough.
- Transmission distance is too far.

#### **19. Alarm signal cannot be disarmed.**

There are following possibilities:

- Alarm setup is not correct.
- Alarm output has been open manually.
- Input device error or connection is not correct.
- Some program versions may have this problem. Please upgrade your system.

#### **20. Alarm function is null.**

There are following possibilities:

- Alarm setup is not correct.
- Alarm cable connection is not correct.
- Alarm input signal is not correct.
- There are two loops connect to one alarm device.

**21. Remote control does not work.**

There are following possibilities:

- Remote control address is not correct.
- Distance is too far or control angle is too small.
- Remote control battery power is low.
- Remote control is damaged or DVR front panel is damaged.

**22. Record storage period is not enough.**

There are following possibilities:

- Camera quality is too low. Lens is dirty. Camera is installed against the light. Camera aperture setup is not correct.
- HDD capacity is not enough.
- HDD is damaged.

**23. Cannot playback the downloaded file.**

There are following possibilities:

- There is no media player.
- No DXB8.1 or higher graphic acceleration software.
- There is no DivX503Bundle.exe control when you play the file transformed to AVI via media player.
- No DivX503Bundle.exe or ffdshow-2004 1012 .exe in Windows XP OS.

**24. Forget local menu operation password or network password**

Please contact your local service engineer or our sales person for help. We can guide you to solve this problem.

**25. When I login via HTTPS, a dialogue says the certificate for this website is for other address.**

Please follow chapter 5.10.2.3.1 to create server certificate.

**26. When I login via HTTPS, a dialogue says the certificate is not trusted.**

Please follow chapter 5.10.2.3.2 to download root certificate.

**27. When I login via HTTPS, a dialogue says the certificate has expired or is not valid yet.**

Please make sure your PC time is the same as the device time.

**28. I connect the general analog camera to the device, there is no video output.**

There are following possibilities:

- Check camera power supplying, data cable connection and etc.
- This series device does not support the analog camera of all brands. Please make sure the device supports general standard definition analog camera.

**29. I connect the standard definition analog camera or the HDCVI camera to the device, there is no video output.**

There are following possibilities:

- Check camera power supplying, or camera data cable connection.
- For the product supports analog standard definition camera/HD camera, you need to go to the main menu->Setting->Camera->Channel type to select corresponding channel type and then restart the DVR.

**30. I cannot connect to the IP channel.**

There are following possibilities:

- Check the camera is online or not.
- Check IP channel setup is right or not (such as IP address, user name, password, connection protocol, port number.).
- The camera has set the whitelist (Only the specified devices can connect to the camera).

**31. After I connected to the IP channel, there one-window output is OK, but there is no multiple-window output.**

There are following possibilities:

- Check the sub stream of the camera has been enabled or not.
- Check the sub stream type of the camera is H.264 or not.
- Check the device supports camera sub stream resolution or not (such as 960H, D1, HD1 and etc.).

**32. After I connected to the IP channel, there multiple-window output is OK, but there is no one-window output.**

There are following possibilities:

- Check there is video from the IP channel or not. Please go to the main menu->info->System->BPS to view bit stream real-time information.
- Check the main stream of the camera has been enabled or not.
- Check the main stream type of the camera is H.264 or not.
- Check the device supports camera main stream resolution or not (such as 960H, D1, HD1 and etc.).
- Check camera network transmission has reached the threshold or not. Please check the online user of the camera.

**33. After I connected to the IP channel, there is no video output in the one-window or the multiple-window mode. But I can see there is bit stream.**

There are following possibilities:

- Check the main stream/sub stream type of the camera is H.264 or not.
- Check the device supports camera main stream/sub stream resolution or not (such as 1080P, 720P, 960H, D1, HD1 and etc.).

- Check the camera setup. Please make sure It supports the products of other manufacturers.

#### **34. DDNS registration failed or cannot access the device domain name.**

There are following possibilities:

- Check the device is connected to the WAN. Please check the device has got the IP address if the PPPoE can dial. If there is a router, please check the router to make sure the device IP is online.
- Check the corresponding protocol of the DDNS is enabled. Check the DDNS function is OK or not.
- Check DNS setup is right or not. Default Google DNS server is 8.8.8.8, 8.8.5.5. You can use different DNS provided by your ISP.

#### **35. I cannot use the P2P function on my cell phone or the WEB.**

There are following possibilities:

- Check the device P2P function is enabled or not. (Main menu->Setting->Network->P2P)
- Check the device is in the WAN or not.
- Check cell phone P2P login mode is right or not.
- It is the specified device P2P login port or not when you are using P2P client.
- Check user name or password is right or not.
- Check P2P SN is right or not. You can use the cell phone to scan the QR code on the device P2P interface (Main menu->Setting->Network->P2P), or you can use the version information of the WEB to confirm. (For some previous series products, the device SN is the main board SN, it may result in error.)

#### **36. I connect the standard definition camera to the device, there is no video output.**

There are following possibilities:

- Check the DVR supports standard definition signal or not. Only some series product supports analog standard definition signal, HDCVI signal input.
- Check channel type is right or not. For the product supports analog standard definition camera/HD camera, you need to go to the main menu->Setting->Camera->Channel type to select corresponding channel type (such as analog) and then restart the DVR. In this way, the DVR can recognize the analog standard definition.
- Check camera power supplying, or camera data cable connection.

#### **37. I cannot connect to the IP camera.**

There are following possibilities:

- Check DVR supports IP channel or not. Only some series products support A/D switch function, it can switch analog channel to the IP channel to connect to the IP camera. From Setting->Camera->Channel Type, select the last channel to

switch to the IP channel. Some series product products support IP channel extension, it supports N+N mode.

- Check the IPC and the DVR is connected or not. Please go to the main menu->Setting->Camera->Remote to search to view the IP camera is online or not. Or you can go to the main menu->Info->Network->Test, you can input IP camera IP address and then click the Test button to check you can connect to the IP camera or not.
- Check IP channel setup is right or not (such as IP address, manufacturer, port, user name, password, remote channel number and etc.).

## Daily Maintenance

- Please use the brush to clean the board, socket connector and the chassis regularly.
- The device shall be soundly earthed in case there is audio/video disturbance. Keep the device away from the static voltage or induced voltage.
- Please unplug the power cable before you remove the audio/video signal cable, RS232 or RS485 cable.
- Do not connect the TV to the local video output port (VOUT).It may result in video output circuit.
- Always shut down the device properly. Please use the shutdown function in the menu, or you can press the power button in the front panel for at least three seconds to shut down the device. Otherwise it may result in HDD malfunction.
- Please make sure the device is away from the direct sunlight or other heating sources. Please keep the sound ventilation.
- Please check and maintain the device regularly.

## Appendix A HDD Capacity Calculation

Calculate total capacity needed by each DVR according to video recording (video recording type and video file storage time).

Step 1: According to Formula (1) to calculate storage capacity  $q_i$  that is the capacity of each channel needed for each hour, unit Mbyte.

$$q_i = d_i \div 8 \times 3600 \div 1024 \quad (1)$$

In the formula:  $d_i$  means the bit rate, unit Kbit/s

Step 2: After video time requirement is confirmed, according to Formula (2) to calculate the storage capacity  $m_i$ , which is storage of each channel needed unit Mbyte.

$$m_i = q_i \times h_i \times D_i \quad (2)$$

In the formula:

$h_i$  means the recording time for each day (hour)

$D_i$  means number of days for which the video shall be kept

Step 3: According to Formula (3) to calculate total capacity (accumulation)  $q_T$  that is needed for all channels in the DVR during **scheduled video recording**.

$$q_T = \sum_{i=1}^c m_i \quad (3)$$

In the formula:  $c$  means total number of channels in one DVR

Step 4: According to Formula (4) to calculate total capacity (accumulation)  $q_T$  that is needed for all channels in DVR during **alarm video recording (including motion detection)**.

$$q_T = \sum_{i=1}^c m_i \times a\% \quad (4)$$

In the formula:  $a\%$  means alarm occurrence rate

You can refer to the following sheet for the file size in one hour per channel. (All the data listed below are for reference only.)

| Bit stream size (max) | File size | Bit stream size (max) | File size |
|-----------------------|-----------|-----------------------|-----------|
| 96K                   | 42M       | 128K                  | 56M       |
| 160K                  | 70M       | 192K                  | 84M       |
| 224K                  | 98M       | 256K                  | 112M      |
| 320K                  | 140M      | 384K                  | 168M      |

|       |      |       |      |
|-------|------|-------|------|
| 448K  | 196M | 512K  | 225M |
| 640K  | 281M | 768K  | 337M |
| 896K  | 393M | 1024K | 450M |
| 1280K | 562M | 1536K | 675M |
| 1792K | 787M | 2048K | 900M |

## Appendix B Compatible backup devices

### Appendix B-1 Compatible USB list

| Manu factor | Model           | Capacity |
|-------------|-----------------|----------|
| Sandisk     | Cruzer Micro    | 512M     |
| Sandisk     | Cruzer Micro    | 1G       |
| Sandisk     | Cruzer Micro    | 2G       |
| Sandisk     | Cruzer Freedom  | 256M     |
| Sandisk     | Cruzer Freedom  | 512M     |
| Sandisk     | Cruzer Freedom  | 1G       |
| Sandisk     | Cruzer Freedom  | 2G       |
| Kingston    | DataTraveler II | 1G       |
| Kingston    | DataTraveler II | 2G       |
| Kingston    | DataTraveler    | 1G       |
| Kingston    | DataTraveler    | 2G       |
| Maxell      | USB Flash Stick | 128M     |
| Maxell      | USB Flash Stick | 256M     |
| Maxell      | USB Flash Stick | 512M     |
| Maxell      | USB Flash Stick | 1G       |
| Maxell      | USB Flash Stick | 2G       |
| Kingax      | Super Stick     | 128M     |
| Kingax      | Super Stick     | 256M     |
| Kingax      | Super Stick     | 512M     |
| Kingax      | Super Stick     | 1G       |
| Kingax      | Super Stick     | 2G       |
| Netac       | U210            | 128M     |
| Netac       | U210            | 256M     |
| Netac       | U210            | 512M     |
| Netac       | U210            | 1G       |
| Netac       | U210            | 2G       |
| Netac       | U208            | 4G       |
| Teclast     | Ti Cool         | 128M     |
| Teclast     | Ti Cool         | 256M     |
| Teclast     | Ti Cool         | 512M     |
| Teclast     | Ti Cool         | 1G       |
| SanDisk     | cruzer mirco    | 2G       |
| SanDisk     | cruzer mirco    | 8G       |
| SanDisk     | Ti Cool         | 2G       |
| SanDisk     | Hongjiao        | 4G       |
| Lexar       | Lexar           | 256MB    |
| Kingston    | Data Traveler   | 1G       |
| Kingston    | Data Traveler   | 16GB     |

|          |                       |      |
|----------|-----------------------|------|
| Kingston | Data Traveler         | 32GB |
| Aigo     | L8315                 | 16GB |
| Sandisk  | 250                   | 16GB |
| Kingston | Data Traveler Locker+ | 32GB |
| Netac    | U228                  | 8GB  |

## Appendix B-2 Compatible SD Card list

| Brand     | Standard | Capacity | Card type |
|-----------|----------|----------|-----------|
| Transcend | SDHC6    | 16GB     | Big       |
| Kingston  | SDHC4    | 4GB      | Big       |
| Kingston  | SD       | 2GB      | Big       |
| Kingston  | SD       | 1GB      | Big       |
| Sandisk   | SDHC2    | 8GB      | Small     |
| Sandisk   | SD       | 1GB      | Small     |

## Appendix B-3 Compatible Portable HDD list

| Brand       | Model                         | Capacity |
|-------------|-------------------------------|----------|
| YDStar      | YDstar HDD box                | 40G      |
| Netac       | Netac                         | 80G      |
| Iomega      | Iomega RPHD-CG"<br>RNAJ50U287 | 250GB    |
| WD Elements | WCAVY1205901                  | 1.5TB    |
| Newsmy      | Liangjian                     | 320GB    |
| WD Elements | WDBAAR5000ABK-00              | 500GB    |
| WD Elements | WDBAAU0015HBK-00              | 1.5TB    |
| Seagate     | FreeAgent Go(ST905003F)       | 500GB    |
| Aigo        | H8169                         | 500GB    |

## Appendix B-4 Compatible USB DVD List

| Brand   | Model      |
|---------|------------|
| Samsung | SE-S084    |
| BenQ    | LD2000-2K4 |

## Appendix B-5 Compatible SATA DVD List

| Brand   | Model         |
|---------|---------------|
| LG      | GH22NS30      |
| Samsung | TS-H653 Ver.A |

|         |               |
|---------|---------------|
| Samsung | TS-H653 Ver.F |
| Samsung | SH-224BB/CHXH |
| SONY    | DRU-V200S     |
| SONY    | DRU-845S      |
| SONY    | AW-G170S      |
| Pioneer | DVR-217CH     |

## Appendix B-6 Compatible SATA HDD List

**NOTE:** Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below. Here we recommend HDD of 500G to 4T capacity.

| Manufacturer | Series               | Model        | Capacity | Port Mode |
|--------------|----------------------|--------------|----------|-----------|
| Seagate      | Seagate SV35.1       | ST3250824SV  | 250G     | SATA      |
| Seagate      | Seagate SV35.1       | ST3500641SV  | 500G     | SATA      |
| Seagate      | Seagate SV35.2       | ST3250820SV  | 250G     | SATA      |
| Seagate      | Seagate SV35.2       | ST3320620SV  | 320G     | SATA      |
| Seagate      | Seagate SV35.2       | ST3500630SV  | 500G     | SATA      |
| Seagate      | Seagate SV35.2       | ST3750640SV  | 750G     | SATA      |
| Seagate      | Seagate SV35.3       | ST3250310SV  | 250G     | SATA      |
| Seagate      | Seagate SV35.3       | ST3500320SV  | 500G     | SATA      |
| Seagate      | Seagate SV35.3       | ST3750330SV  | 750G     | SATA      |
| Seagate      | Seagate SV35.3       | ST31000340SV | 1T       | SATA      |
| Seagate      | Seagate SV35.4       | ST3320410SV  | 320G     | SATA      |
| Seagate      | Seagate SV35.4       | ST3250311SV  | 250G     | SATA      |
| Seagate      | Seagate SV35.5       | ST3500410SV  | 500G     | SATA      |
| Seagate      | Seagate SV35.5       | ST3500411SV  | 500G     | SATA      |
| Seagate      | Seagate SV35.5       | ST31000525SV | 1T       | SATA      |
| Seagate      | Seagate SV35.5       | ST31000526SV | 1T       | SATA      |
| Seagate      | Seagate SV35.5       | ST1000VX000  | 1T       | SATA      |
| Seagate      | Seagate SV35.5       | ST2000VX003  | 2T       | SATA      |
| Seagate      | Seagate SV35.5       | ST2000VX002  | 2T       | SATA      |
| Seagate      | Seagate SV35.5       | ST2000VX000  | 2T       | SATA      |
| Seagate      | Seagate SV35.5       | ST3000VX000  | 3T       | SATA      |
| Seagate      | Seagate Pipeline HD  | ST3320410CS  | 320G     | SATA      |
| Seagate      | Seagate Pipeline HD  | ST3320310CS  | 320G     | SATA      |
| Seagate      | Seagate Pipeline HD  | ST3500422CS  | 500G     | SATA      |
| Seagate      | Seagate Pipeline HD  | ST3500321CS  | 500G     | SATA      |
| Seagate      | Seagate Pipeline HD2 | ST3250412CS  | 250G     | SATA      |
| Seagate      | Seagate Pipeline HD2 | ST3320311CS  | 250G     | SATA      |
| Seagate      | Seagate Pipeline HD2 | ST3500414CS  | 500G     | SATA      |
| Seagate      | Seagate Pipeline HD2 | ST3500312CS  | 500G     | SATA      |
| Seagate      | Seagate Pipeline HD2 | ST31000424CS | 1T       | SATA      |

|                 |                            |              |      |      |
|-----------------|----------------------------|--------------|------|------|
| Seagate         | Seagate Pipeline HD2       | ST31000322CS | 1T   | SATA |
| Seagate         | Seagate Pipeline HD2       | ST1000VM002  | 1T   | SATA |
| Seagate         | Seagate Pipeline HD2       | ST1500VM002  | 1T   | SATA |
| Seagate         | Seagate Pipeline HD2       | ST2000VM002  | 2T   | SATA |
| Seagate         | Seagate Pipeline HD2       | ST2000VM003  | 2T   | SATA |
| Seagate         | Seagate Constellation ES   | ST3500514NS  | 500G | SATA |
| Seagate         | Seagate Constellation ES   | ST31000524NS | 1T   | SATA |
| Seagate         | Seagate Constellation ES   | ST32000644NS | 2T   | SATA |
| Seagate         | Seagate Constellation ES   | ST2000NM0011 | 2T   | SATA |
| Seagate         | Seagate Constellation ES   | ST1000NM0011 | 1T   | SATA |
| Seagate         | Seagate Constellation ES   | ST500NM0011  | 500G | SATA |
| Seagate         | Seagate Constellation ES   | ST2000NM0031 | 2T   | SATA |
| Seagate         | Seagate Constellation ES   | ST1000NM0031 | 1T   | SATA |
| Seagate         | Seagate Constellation ES   | ST500NM0031  | 500G | SATA |
| Seagate         | Seagate Constellation ES   | ST2000NM0051 | 2T   | SATA |
| Seagate         | Seagate Constellation ES   | ST1000NM0051 | 1T   | SATA |
| Seagate         | Seagate Constellation ES   | ST500NM0051  | 500G | SATA |
| Seagate         | Seagate Constellation ES.2 | ST33000650NS | 3T   | SATA |
| Seagate         | Seagate Constellation ES.2 | ST32000645NS | 2T   | SATA |
| Seagate         | Seagate Constellation ES.2 | ST33000651NS | 3T   | SATA |
| Seagate         | Seagate Constellation ES.2 | ST32000646NS | 2T   | SATA |
| Seagate         | Seagate Constellation ES.2 | ST33000652NS | 3T   | SATA |
| Seagate         | Seagate Constellation ES.2 | ST32000647NS | 2T   | SATA |
| Western Digital | Cariar SE                  | WD3200JD     | 320G | SATA |
| Western Digital | Cariar SE                  | WD3000JD     | 300G | SATA |

|                 |                |                   |      |      |
|-----------------|----------------|-------------------|------|------|
| Western Digital | Caviar SE      | WD2500JS          | 250G | SATA |
| Western Digital | Caviar SE16    | WD7500KS          | 750G | SATA |
| Western Digital | Caviar SE16    | WD5000KS          | 500G | SATA |
| Western Digital | Caviar SE16    | WD4000KD          | 400G | SATA |
| Western Digital | Caviar SE16    | WD3200KS          | 320G | SATA |
| Western Digital | Caviar SE16    | WD2500KS          | 250G | SATA |
| Western Digital | WD Caviar SE16 | WD2500YS-01SHB0   | 250G | SATA |
| Western Digital | WD Caviar RE16 | WD3200YS-01PGB0   | 320G | SATA |
| Western Digital | WD Caviar RE2  | WD5000YS-01MPB0   | 500G | SATA |
| Western Digital | WD AV—AVJS     | WD2500AVJS-63WDA0 | 500G | SATA |
| Western Digital | WD AV—AVJS     | WD3200AVJS-63WDA0 | 320G | SATA |
| Western Digital | WD AV—AVJS     | WD5000AVJS-63YJA0 | 500G | SATA |
| Western Digital | WDAV-GP—AVCS   | WD5000AVCS-63H1B1 | 500G | SATA |
| Western Digital | WDAV-GP—AVCS   | WD7500AVCS-63ZLB0 | 750G | SATA |
| Western Digital | WDAV-GP—AVCS   | WD3200AVCS        | 320G | SATA |
| Western Digital | WDAV-GP—AVCS   | WD2500AVCS        | 250G | SATA |
| Western Digital | WDAV-GP—EVCS   | WD10EVCS-63ZLB0   | 1T   | SATA |
| Western Digital | WDAV-GP—EVCS   | WD20EVCS-63ZLB0   | 2T   | SATA |
| Western Digital | WDAV-GP—AVVS   | WD3200AVVS-63L2B0 | 320G | SATA |
| Western Digital | WDAV-GP—AVVS   | WD5000AVVS-63ZWB0 | 500G | SATA |
| Western Digital | WDAV-GP—AVVS   | WD7500AVVS-63E1B1 | 750G | SATA |
| Western Digital | WDAV-GP—AVVS   | WD7500AVVS-63E1B1 | 750G | SATA |
| Western Digital | WDAV-GP—EVVS   | WD10EVVS-63E1B1   | 1T   | SATA |
| Western Digital | WDAV-GP—EVDS   | WD10EVDS-63N5B1   | 1T   | SATA |
| Western Digital | WDAV-GP—EVDS   | WD15EVDS-63V9B0   | 1.5T | SATA |
| Western Digital | WDAV-GP—EVDS   | WD20EVDS-63T3B0   | 2T   | SATA |
| Western Digital | WDAV-GP—AVDS   | WD5000AVDS-63U7B0 | 500G | SATA |
| Western Digital | WD AV-GP       | WD30EURS          | 3T   | SATA |
| Western Digital | WD AV-GP       | WD25EURS          | 2.5T | SATA |
| Western Digital | WD AV-GP       | WD20EURS          | 2T   | SATA |
| Western Digital | WD AV-GP       | WD15EURS          | 1.5T | SATA |
| Western Digital | WD AV-GP       | WD10EURS          | 1T   | SATA |
| Western Digital | WD AV-GP       | WD10EURX          | 1T   | SATA |
| Western Digital | WD AV-GP       | WD7500AURS        | 750G | SATA |
| Western Digital | WD AV-GP       | WD7500AVDS        | 500G | SATA |
| Western Digital | WD AV-GP       | WD500AVDS         | 500G | SATA |
| Western Digital | WD AV-GP       | WD10EUCX          | 1T   | SATA |
| Samsung         | Samsung—HA     | HA500LJ/CE        | 500G | SATA |
| Samsung         | Samsung—HA     | HA751LJ           | 750G | SATA |
| Samsung         | Samsung—HA     | HA101UJ/CE        | 1T   | SATA |
| Samsung         | Samsung—HD     | HD502HI/CEC       | 500G | SATA |
| Samsung         | Samsung—HD     | HD103SI/CEC       | 1T   | SATA |
| Samsung         | Samsung—HD     | HD154UI/CE        | 1.5T | SATA |

|         |                                |                 |      |      |
|---------|--------------------------------|-----------------|------|------|
| Hitachi | HitachiCinemaStar™<br>5K500    | HCP725050GLA380 | 500G | SATA |
| Hitachi | HitachiCinemaStar™<br>7K1000.B | HCT721050SLA360 | 500G | SATA |
| Hitachi | HitachiCinemaStar™<br>7K1000.B | HCT721075SLA360 | 750G | SATA |
| Hitachi | HitachiCinemaStar™<br>7K1000.B | HCT721010SLA360 | 1T   | SATA |
| Maxtor  | DiamondMax 20                  | STM3320820AS    | 320G | SATA |
| Maxtor  | DiamondMax 20                  | STM3250820AS    | 250G | SATA |

## Appendix C      Compatible CD/DVD Burner List

**NOTE:** Please upgrade the DVR firmware to latest version to ensure the accuracy of the table below. And you can use the USB cable with the model recommended to set USB burner.

| Manufacturer | Model     | Port Type | Type   |
|--------------|-----------|-----------|--------|
| Sony         | DRX-S50U  | USB       | DVD-RW |
| Sony         | DRX-S70U  | USB       | DVD-RW |
| Sony         | AW-G170S  | SATA      | DVD-RW |
| Samsung      | TS-H653A  | SATA      | DVD-RW |
| Panasonic    | SW-9588-C | SATA      | DVD-RW |
| Sony         | DRX-S50U  | USB       | DVD-RW |
| BenQ         | 5232WI    | USB       | DVD-RW |

## Appendix D Compatible Displayer List

Please refer to the following sheet form compatible displayer list.

| Brand          | Model         | Dimension (Unit: inch) |
|----------------|---------------|------------------------|
| BENQ (LCD)     | ET-0007-TA    | 19-inch (wide screen)  |
| DELL (LCD)     | E178FPc       | 17-inch                |
| BENQ (LCD)     | Q7T4          | 17-inch                |
| BENQ (LCD)     | Q7T3          | 17-inch                |
| HFNOVO (LCD)   | LXB-L17C      | 17-inch                |
| SANGSUNG (LCD) | 225BW         | 22 寸(wide screen)      |
| HFNOVO(CRT)    | LXB-FD17069HB | 17 -inch               |
| HFNOVO(CRT)    | LXB-HF769A    | 17-inch                |
| HFNOVO(CRT)    | LX-GJ556D     | 17-inch                |
| Samsung (LCD)  | 2494HS        | 24-inch                |
| Samsung (LCD)  | P2350         | 23-inch                |
| Samsung (LCD)  | P2250         | 22-inch                |
| Samsung (LCD)  | P2370G        | 23-inch                |
| Samsung (LCD)  | 2043          | 20-inch                |
| Samsung (LCD)  | 2243EW        | 22-inch                |
| Samsung (LCD)  | SMT-1922P     | 19-inch                |
| Samsung (LCD)  | T190          | 19-inch                |
| Samsung (LCD)  | T240          | 24-inch                |
| LG (LCD)       | W1942SP       | 19-inch                |
| LG (LCD)       | W2243S        | 22-inch                |
| LG (LCD)       | W2343T        | 23-inch                |
| BENQ (LCD)     | G900HD        | 18.5-inch              |
| BENQ(LCD)      | G2220HD       | 22-inch                |
| PHILIPS (LCD)  | 230E          | 23-inch                |
| PHILIPS (LCD)  | 220CW9        | 23-inch                |
| PHILIPS (LCD)  | 220BW9        | 24-inch                |
| PHILIPS (LCD)  | 220EW9        | 25-inch                |

## Appendix E Compatible Switcher

| Brand   | Model      | network working mode                                                                        |
|---------|------------|---------------------------------------------------------------------------------------------|
| D-LinK  | DES-1016D  | 10/100M self-adaptive                                                                       |
| D-LinK  | DES-1008D  | 10/100M self-adaptive                                                                       |
| Ruijie  | RG-S1926S  | Five network modes<br>1. AUTO<br>2. HALF-10M<br>3. FULL-10M<br>4 .HALF-100M<br>5. FULL-100M |
| H3C     | H3C-S1024  | 10/100M self-adaptive                                                                       |
| TP-LINK | TL-SF1016  | 10/100M self-adaptive                                                                       |
| TP-LINK | TL-SF1008+ | 10/100M self-adaptive                                                                       |

## Appendix G Earthing

### 1. What is the surge?

Surge is a short current or voltage change during a very short time. In the circuit, it lasts for microsecond. In a 220V circuit, the 5KV or 10KV voltage change during a very short time (about microseconds) can be called a surge. The surge comes from two ways: external surge and internal surge.

- The external surge: The external surge mainly comes from the thunder lightning. Or it comes from the voltage change during the on/off operation in the electric power cable.
- The internal surge: The research finds 88% of the surge from the low voltage comes from the internal of the building such as the air conditioning, elevator, electric welding, air compressor, water pump, power button, duplicating machine and other device of inductive load.

The lightning surge is far above the load level the PC or the micro devices can support. In most cases, the surge can result in electric device chip damage, PC error code, accelerating the part aging, data loss and etc. Even when a small 20 horsepower inductive engine boots up or stops, the surge can reach 3000V to 50000V, which can adversely affect the electronic devices that use the same distribution box.

To protect the device, you need to evaluate its environment, the lightning affection degree objectively. Because surge has close relationship with the voltage amplitude, frequency, network structure, device voltage-resistance, protection level, ground and etc. The thunder proof work shall be a systematic project, emphasizing the all-round protection (including building, transmission cable, device, ground and etc.). There shall be comprehensive management and the measures shall be scientific, reliable, practical and economic. Considering the high voltage during the inductive thundering, the International Electrotechnical Committee (IEC) standard on the energy absorbing step by step theory and magnitude classification in the protection zone, you need to prepare multiple precaution levels.

You can use the lightning rod, lightning strap or the lightning net to reduce the damage to the building, personal injury or the property,

- The lightning protection device can be divided into three types:  
Power lightning arrester: There are 220V single-phrase lightning arrester and 380V three-phrase lightening arrester (mainly in parallel connection, sometimes use series connection ) You can parallel connect the power lightning arrester in the electric cable to reduce the short-time voltage change and release the surge current. From the BUS to the device, there are usually three levels so that system can reduce the voltage and release the current step by step to remove the thunderstorm energy and guarantee the device safety. You can select the replaceable module type, the terminal connection type and portable socket according to your requirement.

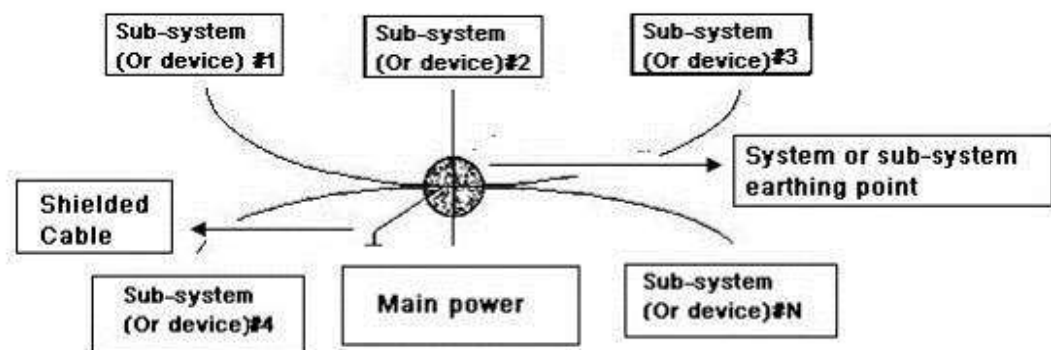
- **Signal lightning arrester:** This device is mainly used in the PC network, communication system. The connection type is serial connection. Once you connected the signal lightning arrester with the signal port, it can cut the channel of the thunderstorm to the device, and on the other hand, it can discharge the current to the ground to guarantee the device proper work. The signal lightning arrester has many specifications, and widely used in many devices such as telephone, network, analog communication, digital communication, cable TV and satellite antenna. For all the input port, especially those from the outdoor, you need to install the signal lightning arrester.
- **Antenna feed cable lightning arrester:** It is suitable for antenna system of the transmitter or the device system to receive the wireless signal. It uses the serial connection too.

Please note, when you select the lightning arrester, please pay attention to the port type and the earthing reliability. In some important environment, you need to use special shielded cable. Do not parallel connect the thunder proof ground cable with the ground cable of the lightning rod. Please make sure they are far enough and grounded respectively.

## 2. The earthing modes

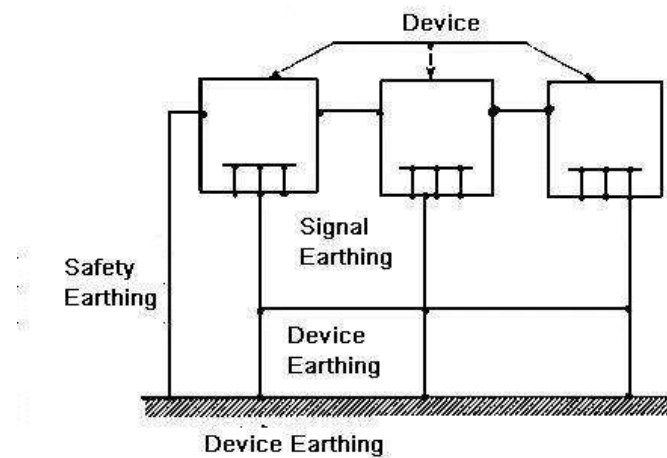
We all know the earthing is the most complicated technology in the electromagnetism compatibility design since there is no systematic theory or module. The earthing has many modes, but the selection depends on the system structure and performance. The following are some successfully experience from our past work.

**One-point ground:** In the following figure you can see there is a one-point ground. This connection provides common port to allow signal to be transmitted in many circuits. If there is no common port, the error signal transmission occurred. In the one-point ground mode, each circuit is just grounded only and they are connected at the same port. Since there is only one common port, there is no circuit and so, there is no interference.

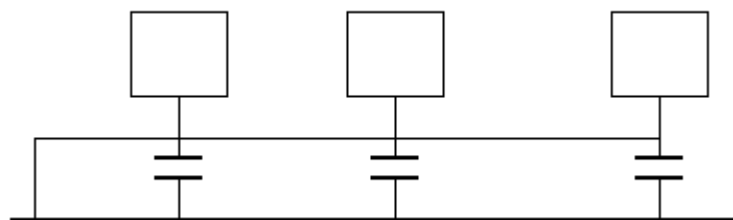


**Multiple-point ground:** In the following figure, you can see the internal circuit uses the chassis as the common point. While at the same time, all devices chassis use the earthing as the common port. In this connection, the ground structure can provide the lower ground resistance because when there are multiple-point grounds; each ground cable is as short as possible. And the parallel cable connection can reduce the total

conductance of the ground conductor. In the high-frequency circuit, you need to use the multiple-point ground mode and each cable needs to connect to the ground. The length shall be less than the  $1/20$  of the signal wavelength.



**Mixed ground:** The mixed ground consists of the feature of the one-point ground and multiple-point ground. For example, the power in the system needs to use the one-point ground mode while the radio frequency signal requires the multiple-point ground. So, you can use the following figure to earth. For the direct current (DC), the capacitance is open circuit and the circuit is one-point ground. For the radio frequency signal, the capacitance is conductive and the circuit adopts multiple-point ground.



When connecting devices of huge size (the device physical dimension and connection cable is big comparing with the wave path of existed interference), then there are possibility of interference when the current goes through the chassis and cable. In this situation, the interference circuit path usually lies in the system ground circuit.

When considering the earthing, you need to think about two aspects: The first is the system compatibility, and the other is the external interference coupling into the earth circuit, which results in system error. For the external interference is not regular, it is not easy to resolve.

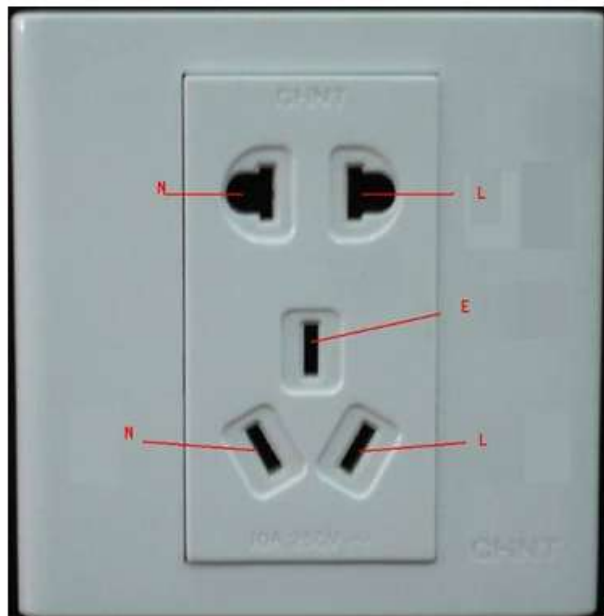
### 3. Thunder proof ground method in the monitor system

- The monitor system shall have sound thunder proof earthing to guarantee personnel safety and device safety.
- The monitor system working ground resistance shall be less than  $1\Omega$ .

- The thunder proof ground shall adopt the special ground cable from the monitor control room to the ground object. The ground cable adopts copper insulation cable or wire and its ground section shall be more than 20mm<sup>2</sup>.
- The ground cable of the monitor system can not short circuit or mixed connected with the strong alternative current cable.
- For all the ground cables from the control room to the monitor system or ground cable of other monitor devices, please use the copper resistance soft cable and its section shall be more than 4mm<sup>2</sup>.
- The monitor system usually can adopt the one-point ground.
- Please connect the ground end of 3-pin socket in the monitor system to the ground port of the system (protection ground cable)

#### 4. The shortcut way to check the electric system using the digital multimeter

For 220V AC socket, from the top to the bottom, E (ground cable), N (neutral cable), L(live cable). Please refer to the following figure.



There is a shortcut way to check these three cables connection are standard or not (not the accurate check).

##### **Importance**

In the following operations, the multimeter range shall be at 750V!

##### **For E (earth cable)**

Turn the digital multimeter to 750V AC, use your one hand to hold the metal end, and then the other hand insert the pen to the E port of the socket. See the following figure. If the multimeter shows 0, then you can see current earth cable connection is standard. If the value is more than 10, then you can see there is inductive current and the earth cable connection is not proper.



### **For L (live cable)**

Turn the digital multimeter to 750V AC, use your one hand to hold the metal end, and then the other hand insert the pen to the L port of the socket. See the following figure. If the multimeter shows 120, then you can see current live cable connection is standard. If the value is less than 60, then you can see current live cable connection is not proper or it is not the live cable at all.



### **For N (Neutral cable)**

Turn the digital multimeter to 750V AC, use your one hand to hold the metal end, and then the other hand insert the pen to the N port of the socket. See the following figure. If the multimeter shows 0, then you can see current N cable connection is standard. If the value is more than 10, then you can see there is inductive current and the neutral cable connection is not proper. If the value is 120, then you can know misconnected the neutral cable to the live cable.